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Long enough but not too long: a posteriori
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#### Abstract

Dwell time is crucial for railway operations corresponding to 20% of the total 14 travel time in a mass transit context. With this, it is also a source of delays due 15 to its stochastic nature. One way to ensure the robustness of a timetable is to 16 add margins and much work has been done on run time margins. On the other 17 hand, dwell time margins received little attention, except for a few heuristics. 18 This paper aims to provide a novel method to define dwell time margins. To do 19 so, we introduce the notion of tight dwell time (dwell without margins) in this 20 work and compute it from high-resolution passenger flow data. Then, we propose 21 two novel methods (the cluster method and the quantile method) to estimate it. 22 Given the access to this data, the method enables the estimation of the tight 23 dwell time for all the stops while existing heuristics are limited to late trains 24 and/or few passengers. Our developed method highlights the propensity of exist-25 ing heuristics to overestimate what they measure. The estimation, a posteriori, 26 of dwell time margins thanks to the computed tight dwell time would help design 27 future timetables. 28

Keywords: Railway, dwell time, alighting and boarding time, margins, passenger flow 29 data. 30

# **1** Introduction

The last decade has seen a change in the way the transport sector is viewed, with the 32 sustainability of the system being called into question (Armstrong & Preston, 2011). 33 In line with this, efforts are being made to increase the modal share of more sustain-34 able modes of transport and induce a shift away from private motorized transport. 35 Railways are one of the modes that can play a vital role in this process and make 36 transportation systems more sustainable from an environmental point of view. How-37 ever, despite railways providing a green alternative to road transport the potential 38 environmental benefits will only come to fruition when ridership is sufficiently high 39 (Givoni et al., 2009), meaning that it is important to make railway an attractive mode 40 of transport. The attractiveness of railways is affected by the quality of service that is 41 offered such as the service frequency and on-time performance of railways, along with 42 travel speed and vehicle tidiness (Mouwen & Rietveld, 2013; van Loon et al., 2011). 43 These quality aspects of railways present a trade-off, however, since an emphasis on 44 the frequency of services often comes at the cost of on-time performance (Mouwen & 45 Rietveld, 2013). To ensure the quality of railways it is important to balance both the 46 frequency as well as the on-time performance. One way railway operators can directly 47 influence this balance is through the design of a timetable. The timetable forms the 48 backbone of railway systems by providing the location and direction of trains at spec-49 ified points in time (Goverde, 2005) and indicates the service offered to passengers, 50 showing both when and how often a train will run. 51

### 52 1.1 Timetabling

Timetable planning, or timetabling, is the task of scheduling when and where trains 53 will run within a given network, matching the desired train routes to the available 54 infrastructure (Goverde, 2005). The way a timetable is constructed can directly affect 55 the level of service for passengers, both in terms of the frequency of the services 56 offered as well as the ability for trains to run on time. In dense areas, trains operate 57 with minimal headway, based on the block lengths, characteristics of the train such as 58 running and braking speeds, and local guidelines (Goverde, 2005; Palmqvist, 2019). 59 Since conditions such as track adhesion and driving behavior are not always the same. 60 margins are added to the scheduled times, with the size of these margins depending 61 on local timetable principles. These margins should be scheduled with care since the 62 risk of delays remains when scheduling too little time. On the other hand, scheduling 63 too much time reduces the frequency at which trains can operate. In both cases, 64 the attractiveness of the railway system suffers. This means that timetabling poses 65 a balancing act in which is it important to schedule both realistic and appropriate 66 times for all the different elements that make up the final timetable (Hansen, 2010), 67 a non-trivial task. Broadly speaking, a timetable for passenger trains can be divided 68 into two main elements: the run and dwell time of a train. The run time refers to the 69 time it takes for a train to travel between two subsequent stations, whereas dwell time 70 refers to the time a train is stationary at a station. The study presented here focuses 71 on the latter of these, the dwell time. 72

### <sup>73</sup> 1.2 Importance of dwell times

Dwell times are of interest to study since they make up a large part of the travel time 74 in dense railway networks (about 20% in the Paris region, for example), where trains 75 halt often to allow for passengers to alight and board. Furthermore, dwell times can 76 have a strong effect on the operation of trains in dense areas. Since these trains are 77 bound by the minimum headway the dwell time can become the limiting factor to 78 determine the frequency at which trains can be operated. Running more trains requires 79 shorter dwell times. However, when dwell times are not accurately scheduled this can 80 lead to dwell time delays. Dwell time delays arise when a train is stationary for longer 81 than scheduled (Buchmueller et al., 2008) and although small can accumulate over 82 an entire journey (Christoforou et al., 2020) and cause knock-on delays due to trains 83 occupying a platform for longer than scheduled (Yamamura et al., 2012). A major 84 challenge for railway operators in high-density networks is to define adequate dwell 85 times when designing a timetable: a dwell time which both ensures a feasible timetable 86 (Hansen, 2010) and an optimal use of the available capacity (Goverde, 2005). Issues 87 regarding dwell times will become increasingly important as operators want to increase 88 the frequency of trains operated, often without increasing the available infrastructure. 89 In the Netherlands, for example, there is the ambition to run six trains an hour on 90 some busy corridors (IenW, 2022), putting increased stress on the need for adequate 91 scheduling principles. The time needed for dwell times is hard to predict, however, 92 due to its stochastic nature. 93

### <sup>94</sup> 1.3 Scheduling of dwell times

Despite the importance of dwell times, current approaches to scheduling dwell times 95 often rely on rules of thumb and the experience from planners (Wiggenraad, 2001; 96 Christoforou et al., 2020). Some studies proposed estimation of dwell times via short-97 term prediction (Li et al., 2016) but only for short stops with no mandatory departure 98 time. When changes are made to the scheduled dwell time it is generally made a 99 posteriori by increasing dwell time margins when regular dwell time delays appear 100 at certain stations. An example of this approach is described by Matthew Volovski 101 & O'Loughlin (2021) based on the methods proposed in the "Transit Capacity and 102 Quality of Service Manual" used in the US. The dwell time for a given station is 103 estimated based on the historical mean dwell time of the target station or at similar 104 stations. An operational margin of either 15 to 20 seconds or one to two standard 105 deviations of the mean dwell time is then added to this time. This approach will yield 106 increases in dwell time, but it is rare to see a decrease in dwell time when margins are 107 too large. This is partly due to the absence of any method to a posteriori estimate the 108 dwell time margins as most approaches depend on their being a delay, meaning that 109 stations without a delay are effectively ignored. Understanding to what extent margins 110 are in place and their need is important when scheduling dwell times. Knowing the use 111 of margins provides a suggestion of necessary dwell time without margin, referred to as 112 tight dwell time in this work. The tight dwell time is especially relevant for timetabling 113 in heavily utilized railway systems, as the dwell time becomes a limiting factor (see 114 for example the impact of the crowd in simulations done by Luan & Corman (2022)). 115

**Definition.** Tight dwell time is the necessary time for the dwelling process without any margin.

Other authors have tried to approach this notion, referring to various heuristics 118 as minimum dwell times which correspond to the minimum time needed to complete 119 the alighting and boarding process and to depart from a station if everything goes as 120 fast as possible (Goverde, 2005; Pedersen et al., 2018). Although several dwell time 121 models that attempt to predict such a minimum dwell time exist, mainly based on 122 regression models, the potential of such models has not yet been realized (Yang et al., 123 2019). For example, testing the well-cited dwell time model by Weston (1989) at a 124 larger number of stations, Harris (2005) found that the model does not perform well 125 under high passenger loads. 126

Furthermore, many of the studies focusing on minimum dwell times are limited 127 by small sample sizes, limited to a small number of stations, or limited to manual 128 observations (see for example the work done by Puong (2000)). Recent years have 129 seen an increase in the volume and granularity of the available data (Palmqvist, 2019) 130 allowing for a more in-depth study into dwell times. At the same time, research into 131 minimum dwell times has remained scarce, with a recent example being the study 132 by Cornet et al. (2019) who made use of automatic passenger count data to infer a 133 minimum dwell time. Moreover, the definition of minimum dwell time indicates that 134 this is the dwell time corresponding to when everything goes as fast as possible. Such 135 an assumption is not realistic, that is why we introduce the notion of tight dwell 136 which instead is an estimate of the necessary dwell time for people to alight and board 137 properly without any extra time. To the best of our knowledge, no studies have dealt 138 with a similar notion so far. 139

### <sup>140</sup> 1.4 Objective of the paper

Given the need for an increased understanding of tight dwell times, the objective of 141 the study presented here is to define a way in which the tight dwell time can be better 142 estimated for commuter trains. To do so we make use of highly detailed passenger 143 flow data collected on board suburban commuter trains in the Paris region area and 144 propose two novel methods to estimate tight dwell times based on high-resolution 145 passenger flow data. The first method makes use of the time gaps between the flows of 146 passengers, defining the tight dwell time based on clusters of passengers. The second 147 method makes use of the cumulative flow of passengers. We then define which of the 148 proposed approaches is most promising, compare it to methods found in the literature, 149 and show the usability and precision of our proposed methods. Having insights into 150 the tight dwell time allows for a posteriori estimate of dwell time margins which would 151 help the schedule-makers improve future timetables. To summarize, our contributions 152 are: 153

- Introducing the notion of tight dwell time to a posteriori assess the amount of dwell
   time margins in a schedule;
- <sup>156</sup> Proposing two new methods to estimate the tight dwell time;
- Comparing them to existing methods estimating a close but not identical quantity
   (the minimal dwell time).

### 159 1.5 Structure of the paper

The remainder of the paper is organized as follows. First, we present a literature 160 review (Section 2), in which we define the components of dwell time and how dwell 161 time has been estimated up to now. The formalization of the problem components 162 is presented in Section 3, and our data is then described (Section 4). Our two new 163 methods to estimate the tight dwell times are presented in Section 5, along with two 164 existing methods used to estimate minimal dwell times. A comparison of results from 165 each method is described in Section 6. This comparison leads us to select the method 166 based on cumulative flows, and by comparing it further with the two selected methods 167 from the literature, we show its superiority when sufficiently high-resolution data is 168 available. An example of the application of the most appropriate method is shown 169 in Section 7 using data from a branch of Line N of the Paris suburban network and 170 shows that we can even make a door-by-door analysis. A discussion and a conclusion 171 end the paper. 172

### <sup>173</sup> 2 Literature review

In this study, we introduce the notion of tight dwell time which is not tackled in the literature. Yet, the study presented here is supported by several existing works. We review these works in this section.

### 177 2.1 Components of dwell times

Although the dwell time is a single process from a timetabling perspective, it is in 178 fact made up of different processes. Seriani & Fujiyama (2019) define dwell time as 179 having both static and dynamic time elements. According to their definition, the static 180 element of a dwell time consists of mechanical processes such as the door opening 181 and closing, and the dynamic element consists of the alighting and boarding process. 182 In line with this, Buchmueller et al. (2008) state two main processes make up the 183 dwell time, these being the passenger service time and the train dispatching time. 184 The authors further divide dwell time into five different sub-processes, including the 185 door-unblocking, door opening, boarding/alighting, door closing, and train dispatching 186 process. Figure 1 illustrates this division of the dwell time. 187

The time needed to complete the static elements of the dwelling process is depen-188 dent on the design of the train. Trains can be equipped with sliding extensions to 189 allow for a level entry, for example. The time needed to open the door is longer when 190 such an extension is in place (Buchmueller et al., 2008). Although considered to be a 191 static element of dwell times, the time needed to open a door can be dynamic when 192 the doors do not open automatically and passengers are required to request a door 193 opening (Harris, 2015). The time needed to complete the dynamic element of dwell 194 times is governed by the alighting and boarding time (Goverde, 2005). Since trains 195 have multiple doors there are multiple alighting and boarding processes at the same 196 time, and it is the door where this takes the longest which defines the alighting and 197 boarding time making it the "critical door" (Buchmueller et al., 2008; Coulaud et 198 al., 2023). Note that the critical door is specific to the station, the time of the day, 199



Figure 1 Dwell time components as presented by Buchmueller et al. (2008)

the rolling stock, and so on. This adds another source of variability, which concurs in justifying the necessity for margins.

### 202 2.2 Margins and robustness

When designing a timetable it is important to include realistic running and dwell 203 times to ensure that the final timetable is feasible (Hansen, 2010). One way to ensure 204 the feasibility of the scheduled times is to include some form of margins in both the 205 running and dwell times. Here, margins refer to time supplements added on top of 206 the scheduled times to allow for any fluctuations, be it a result of driver behavior or 207 delays (Andersson et al., 2011; Goverde, 2005). These margins are important since it is 208 unlikely that the actual operation will follow the scheduled times. Adding margins to 209 running times is common in timetables (Palmqvist, 2019), and are usually a percentage 210 of the nominal running time. This percentage is based on local planning principles, 211 with seven percent being the norm in the Netherlands (Goverde, 2005), three percent 212 in Sweden (Palmqvist, 2019), and five percent for the suburban trains operated in 213 Paris. Other margins can be added at important locations, also known as nodes, and 214 is common practice in Sweden (Palmqvist, 2019) and Switzerland (Vromans, 2005), 215 for example, and is also common practice in France. 216

Having these margins in place helps with the robustness of a timetable, meaning 217 that small deviations from the scheduled time do not lead to a delay (Dewilde et 218 al., 2011). Adding margins is a balancing act, however, where too many, or too large 219 margins will result in unnecessarily long travel times. On the other hand, too few, or 220 too small margins can lead to robustness issues. To ensure a robust timetable, planners 221 need thus to measure the robustness of a timetable and modify the timetable in such 222 a way that robustness is maintained whilst keeping other planning objectives in mind 223 (Andersson et al., 2013). 224

### 225 2.3 Estimating dwell time margins

As mentioned, margins can be added to both the running and dwell time of trains. Running time margins are relatively straightforward to calculate since the nominal running time can be calculated based on a feasible speed-distance profile over an open

stretch of track for a train, taking the track alignment characteristics into account (Goverde, 2005). The nominal running time can then be compared to the realized operation of a given set of trains to measure the margins present in the timetable. By contrast, dwell time margins are less straightforward to calculate given the stochastic nature of dwell times. The alighting and boarding time, especially, makes the actual dwell time subject to high variability (Buchmueller et al., 2008), and comparing the scheduled and realized dwell times is not trivial.

Only a limited number of methods have been proposed in the past to measure the 236 margin present in dwell times. One way to do so is to make use of situations where a 237 train arrives with such a delay that it enters the station after its scheduled departure 238 time. An example of this approach was explained by Pedersen et al. (2018). Coulaud 239 et al. (2023) also highlighted that late train dwell times are impacted at the first order 240 by the passenger flows which suggests a reduction of margin for late trains. In such 241 cases, trains are supposed to depart as soon as possible, and the dwell time is likely to 242 only include the alighting and boarding time. Yet, none of these approaches quantified 243 the margins for late trains. 244

Moreover, some authors (Cornet et al., 2019) criticized this kind of approach high-245 lighting that some late trains could not leave the station right after the alighting and 246 boarding process was completed, due to signalization and dispatching decisions for 247 instance. Daamen et al. (2009) and Kecman & Goverde (2013) proposed methods to 248 identify route conflicts that could be used for filtering out trains without conflict. For 249 example, Kecman & Goverde (2015) presented a machine-learning approach to pre-250 dict dwell times using this filtering method. Apart from route conflicts, the driver's 251 behavior and his sensitivity to how much time to wait before leaving may impact such 252 estimation of the alighting and boarding time. Another approach to overcome these 253 problems is proposed by Cornet et al. (2019) taking advantage of passenger flow data 254 instead. Having access to detailed passenger count data (i. e. the total number of peo-255 ple alighting and boarding the train and the load of the train at every stop) Cornet et 256 al. (2019) defined a measure they call the reduced passenger flow. A minimum dwell 257 time is subsequently obtained as a function of the reduced passenger flow. Whilst 258 promising, the two approaches described above are only defined for late trains and do 259 not allow to capture the variability in the flow of both alighting and boarding passen-260 gers. Moreover, only the study of Coulaud et al. (2023) used door-by-door counting 261 data but focused on dwell time prediction. In this work, we are presenting a way to 262 estimate tight dwell times for any stop, a metric that captures the variability of the 263 passenger flow. From there, one can then deduce the dwell time margin by comparing 264 the tight dwell time to the observed dwell time. 265

## <sup>266</sup> 3 Formalization of the problem components

In this section, we are first introducing a general mathematical framework for counting
 data and dwell times components data.

Variable	Index
Train number	k
Station	s
Date	d
Train door index	j
Time (relative to the opening of the door)	t

Table 1 Indexes.

Quantity	Expression
Total volume of passenger for one line	$\sum_{k,s,d,j,t} N_{k,s,d,j,t}$
Passengers' volume in one day/one line	$\sum_{k,s,j,t} N_{k,s,d,j,t}$
Annual station volume	$\sum_{k,d,j,t} N_{k,s,d,j,t}$
Annual volume for a train and a station	$\sum_{d,j,t} N_{k,s,d,j,t}$
Daily station volume	$\sum_{k,j,t} N_{k,s,d,j,t}$
Volume by stop	$\sum_{j,t} N_{k,s,d,j,t}$
Volume by door	$\sum_{t}^{j} N_{k,s,d,j,t}$
Alighting or boarding at time $t$	N
(relative to the latest opening of the door)	$N_{k,s,d,j,t}$

Table 2 Examples of levels of resolution and their formalized expression.

### <sup>269</sup> 3.1 Hierarchy of resolutions in passengers flow data

In this section, we introduce the different levels of resolution (and the related indexes) 270 that may exist concerning the available passenger flow data. The highest resolution for 271 counting passengers that either alight or board a train is the movement of passengers 272 through a door. A passenger is defined as someone who alights or boards a train once. 273 In practice, this means that a passenger who has boarded a train and then alights 274 the train later will be counted twice, once as a boarding and once as an alighting 275 passenger. Count data on this resolution does, however, not provide information on 276 277 when and where the event took place. To be able to do so, four pieces of information are needed: the train number k, the station s, the day d, and the door j. An additional 278 fifth piece of information is required to be able to study dwell time components, this 279 being the time when a passenger crosses the door relative to the opening of the door 280 t. Table 1 sums up these notations. 281

The highest resolution of data can be noted as  $N_{k,s,d,j,t}$ , and provides information 282 on the number of passenger movements for train k, at station s, on date d, at door 283 j, and time t after the opening of the door. Lowering this resolution is often synony-284 mous with aggregating  $N_{k,s,d,j,t}$  over several indexes that correspond to operational 285 quantities. Table 2 shows several examples of levels of resolution. For example, sum-286 ming  $N_{k,s,d,j,t}$  over time (t) and door (j) results in the volume of passengers per stop; 287 and summing  $N_{k,s,d,j,t}$  over time (t), door (j), and train number (k) results in the 288 daily station volume. Summing over all the indexes means getting the total volume of 289 passengers for the studied line in the studied period. 290

Although higher resolutions enable a more precise analysis, it is difficult to access such data in practice. Indeed, three kinds of restrictions may exist to access higher resolutions of passenger flow data:

- <sup>294</sup> 1. **Data collection.** If the data is collected manually, it is not possible to be precise <sup>295</sup> enough to get the time t of the passengers' movement relative to the opening of the <sup>296</sup> door;
- Data storage. If the data is collected automatically, the data has to be transmitted
   from the train to a server and stored. The highest resolution makes the data heavier
   and the storage on-board and transmission off-board are either complicated or
   expensive which is dissuasive for many transport companies;
- 301 3. Competition between companies. Knowing precisely the passengers' move-302 ments is a critical piece of data for railway operation and, provided they have higher 303 resolution data available, some companies may consider it confidential.

As a consequence, most of the work done using counting data so far has used 304 lower-resolution data. Figure 2 illustrates the data hierarchy by showing the levels 305 of resolution and associated use cases and works. At a macroscopic scale, the Global 306 Transport Investigation (DRIEA, 2022) shows, among other information, the evolution 307 of the total volume of passengers in the Paris region every decade. The annual station 308 volume is also interesting to model, especially for new stations or new lines, the four-309 step model is the most common tool to do so (McNally, 2007). The passenger volume 310 of one day (or one time period) can be a useful piece of data to predict disruption 311 for example (Yap & Cats, 2021). When only manual counting data is available, the 312 annual volume for a train and a station is the most appropriate piece of data to build 313 timetables (Brethomé, 2018). Besides, the daily station prediction (De Nailly, 2023) 314 does not need more than daily station volumes. The volumes by stop helped improve 315 the robustness of timetables (Cornet et al., 2019; Medeossi & Nash, 2020; Christoforou 316 et al., 2020; Kuipers & Palmqvist, 2022) while the volume by door is a precious piece 317 of data to model dwell times (Coulaud et al., 2023; Kuipers, 2024). The highest level of 318 resolution has not been tackled in the literature, to the best of our knowledge. Yet, it 319 could offer various implications to better understand the dynamic of the alighting and 320 boarding process. Among them, this work only focuses on tight dwell time estimation. 321

### 322 3.2 Dwell time components

The observed dwell time (DT) of a train is composed of several components: the technical time (TT), the alighting and boarding time (ABT), and some dwell time margin (DTM):

$$DT = ABT + DTM + TT$$

The resolution of the data we have access to enables the design of new methods to estimate directly the alighting and boarding time. In Section 5, two new methods that we have developed are presented. We can then define the tight dwell time (TDT) as the dwell time without margin as follows:

331

# TDT = ABT + TT

We can suppose the technical time (TT) to be constant among the doors and the stops (Buchmueller et al. (2008) showed some variability but was less important than the one observed for the other variables). By contrast, the alighting and boarding



Figure 2 Use cases of passenger flow data by level of resolution, where N is the number of passengers, k the train number, s the station, d the day, j the door, and t the time when the passenger cross the door (relatively to the opening of the door). The omission marks correspond to other ways to aggregate the passenger flow. Existing works can be found for each level of resolution except the highest.

time can vary among the stops and the doors for a given stop and the margin can differ between stops as well. The alighting and boarding time is the necessary time for all the passengers to either alight or board the train. As an example, the time for a passenger arriving late at the station and boarding right before the departure of the train is included in the alighting and boarding time while a long period between two passengers' movements is not included. We define the alighting and boarding time for a given door j as a door alighting and boarding time  $(DABT_j)$ , and the margin as a

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door dwell time margin  $(DDTM_j)$ . We then have:

$$ABT = \max DABT_j$$

$$DTM = \min_{j} DDTM_{j}$$

### <sup>346</sup> 3.3 Cornet's minimum dwell time definition

<sup>347</sup> Cornet et al. (2019) introduced the notion of minimum dwell time (MDT) for a <sup>348</sup> reduced passenger flow (p), for a fixed station  $s_0$ . p is obtained by doing a PCA on flow <sup>349</sup> data (number of alighting A, number of boarding B, load L), and is then normalized <sup>350</sup> to have a value between 0 and 1.

$$p = \frac{\beta_A A + \beta_B B + \beta_L L}{\max \beta_A A + \beta_B B + \beta_L L}$$

where  $\beta_X$  represents the weights obtained for the first principal component of the PCA. Intuitively, p represents the size of the passenger flow such that p = 0 corresponds to a train with almost no passenger exchange and p = 1 to a train with a busy and messy alighting and boarding process. The minimum dwell time for a fixed reduced flow  $p_0$ is obtained as follows:

357 
$$MDT(p_0, s_0) = \min_{k, d \ s.t. \ p=p_0} DT_{k, s_0, d}$$

364

In the remainder of this paper, we estimate MDT and TDT with different methods, the notation  $\hat{X}$  is used to estimate any variable X. All the notations are summarized in Table 3. We will then compare the results of  $\widehat{TDT}$  computed with our new methods with  $\widehat{MDT}$  as estimated with Cornet's method. Yet, we do not estimate the same variables. However, by adding the hypotheses that  $\widehat{ABT}$  and  $\widehat{DTM}$  are independent and that  $\lim_{|\{k,d\}|\to\infty} \left(\min_{k,d \ s.t. \ p=p_0} \widehat{DTM}_{k,s_0,d}\right) = 0$ , we can demonstrate that:

$$\lim_{|\{k,d\}|\to\infty} \left(\min_{k,d \ s.t. \ p=p_0} \widehat{TDT}_{k,s_0,d}\right) = \lim_{|\{k,d\}|\to\infty} \widehat{MDT}(p_0,s_0).$$

<sup>365</sup> ABT is a flow variable determined by how passengers alight and board the train <sup>366</sup> and how many they are, whereas DTM is an operational variable and is determined <sup>367</sup> by the departure time of a train. Thus, the independence between the estimation of <sup>368</sup> these variables is a reasonable hypothesis. As far as the limit of the minimal margin <sup>369</sup> is concerned, a case may exist where the train departs as soon as the alighting and <sup>370</sup> boarding process is finished (assuming an infinite dataset) which corresponds to DTM<sup>371</sup> = 0.

This proposition (demonstrated in Appendix) makes it possible to perform a comparison between  $\widehat{MDT}$  as defined by Cornet et al. (2019) and  $\widehat{TDT}$ , provided enough

Variable	Notation
Dwell Time	DT
Alighting and Boarding Time	ABT
Dwell time margin	DTM
Technical Time	TT
Local Alighting and Boarding Time (door level)	DABT
Local Dwell Time Margin (door level)	DDTM
Minimum Dwell Time (for fixed $p$ and $s$ )	MDT(p, s)
Tight Dwell Time	TDT

 Table 3
 Summary of the notations. All these variables are times

 with seconds as units. We introduce the tight dwell time which is
 the dwell time without margin.



Figure 3 Map of Line N. All dots are stations served by Line N. Opaque dots correspond to the services of branch Paris-Dreux that we will tackle in the sequel.

amount of data, that we estimate based on the methods presented in the sequel of this study.

# <sup>376</sup> 4 Presentation of our data and perimeter

377 In this section, we are presenting the perimeter and the specific data that we used in 378 this study.

## <sup>379</sup> 4.1 High resolution passenger flow data used in this study

The data used in this study originates from Line N of the Paris suburban trains network, shown in Figure 3 and has been collected over six months from September 2022 to March 2023. Line N consists of three branches and various services are operated on



Figure 4 Regio2N design for *Line* N of the Paris suburban trains network (top). Data at the counting event scale is obtained via the infrared sensors of the Regio2N (bottom). Counting events are the number of passengers' movements since the last counting event. Two counting events are separated randomly by several seconds.



Figure 5 Distribution of interval between two counting events. The average is 3s with a standard deviation of 3s. A non-explained peak is observed at 10s.

each branch (omnibus and semi-directs). The rolling stock in use is the Regio2N, illustrated in Figure 4. Each carriage has eight doors which are 1.60m wide and require passengers to press a button to initiate the opening procedure. The technical time is supposed deterministic and uniform at 7.5s (as reported in the technical documentation). The services on this line are operated with both single units and double units. *Line N* is an intermediary line in terms of passenger volumes (around 125,000 people on weekdays) but it is the most used among lines equipped with Regio2N rolling stock.

The rolling stock in operation is equipped with an automatic passenger count sys-390 tem at each door which counts both the number of alighting and boarding passengers 391 using infrared sensors. Every several seconds, a signal is sent to an onboard computer 392 that registers the cumulative number of passenger movements. In addition to this, the 393 system registers whether the train doors are open or closed. It also provides informa-394 tion on the train number and the name of the stop. Several stops (k, s, d) (around 395 30%, randomly distributed) are not counted by the sensors which leads to gaps in the 396 data. We are, therefore, limited to focusing on the stops where the data is available. 397

The study presented here (see Section 6) focuses on Versailles-Chantiers, which is the main station in Line N (except for Paris terminus) both in terms of passenger traffic (nearly 15 000 passengers boarding per day) and in terms of train traffic (more than 200 trains a day on weekdays). To compare the methods, we select only trains

toward Paris. A more general analysis is performed in Section 7 where we consider all the services on *Dreux* branch. Two trains per hour during peak hours and one train per hour during off-peak hours are operated on this branch. This branch undergoes two convergences with the other branches of the line: the first between *Villiers-Neauphle-Pontchartrain* and *Plaisir-Grignon*, the second between *Plaisir-Grignon* and *Versailles-Chantiers*. The automatic personnece pount data makes it persible to hour access to data close

The automatic passenger count data makes it possible to have access to data close to the highest resolution we presented previously. The data is disaggregated in terms of k, s, d, j and partially aggregated on t (as shown in Table 1). Indeed, for each quadruplet (k,s,d,j), we have a list of counting events. A counting event means that at a given time t',  $N_{k,s,d,j,t'}$  passengers have alighted/boarded the train since the latest counting event (or the opening of the door in the case of the first counting event). Figure 4 shows an example of our data.

The time separating two counting events is truly random. Figure 5 shows the 415 distribution of the interval between two counting events. The average is 3s and the 416 standard deviation is 3s. Most of the values are below 10s but one may notice the 417 important peak at 10s. We have no explanation so far for this peak but this will 418 have some implications on the tight dwell time estimation. The length of the interval 419 between two counting events provides an estimate of accuracy on time: the indicated 420 number of passengers have boarded or alighted between this counting event and the 421 previous one. Then the precise time of one passenger's movement is at worst included 422 in the interval, which provides quite a pessimistic uncertainty. As an uncertainty for 423 time, we will consider the root quadratic mean (i.e. a counting event time is at worst 424 4.5s late on average). 425

In terms of number of passengers, the data quality assessment is more challeng-426 ing. The daily alighting and boarding volumes for a given train number are compared 427 to determine the accuracy of the system. For a given train k at a given date d, the 428 total number at all stops of people alighting shall be the same as the total number 429 of people boarding. In the case of the presented data, the total number of alighting 430 differs by 5% on average (3% in median) from the total number of boarding which 431 gives an insight into a decent data quality. In addition to this, a survey has been per-432 formed to compare the infra-red counting data aggregated at the stop scale to manual 433 counting. Assuming manual counting to be the truth, the survey highlighted a bias 434 of +0.13 people for boarding and +0.24 for alighting. Those biases, though small, 435 might be explained by double counting of people crossing the door slowly or jerkily. 436 A standard deviation of 4.4 people is observed for boarding and 3.5 people for alight-437 ing, probably partly corresponding to a confusion of the sensor between alighting and 438 boarding. In the remainder of this work, we will consider any passenger's movement 439 (amalgamating alighting and boarding), this will partly mitigate sensors' confusion. 440 Indeed, concerning passenger's movements, the standard deviation compared to man-441 442 ual counting is 4.4 people. The error is still significant but it is not a deterrent for practical use (the threshold imposed by the public transport authority being 5 people 443 in standard deviation in the Paris region). Moreover, the contribution of this work is 444 above all methodological and the data quality is enough to deal with methods. 445

### 446 4.2 Dwell time measurement

For dwell time measurement, several kinds of sensors measure the observed dwell times via automatic vehicle localization (AVL). In this study, we used data from the infrared sensors. These sensors indicate the time when the door is fully open and the time when the door is fully closed. Using the door unlock and locking times, as opposed to the time between wheel stop and start ensures that the dwell time we use is related to the movement of passengers and excludes dispatching time.

# <sup>453</sup> 5 Presentation of methods to estimating tight dwell <sup>454</sup> times

As stated before, part of the objective of the study presented here is to compare our
two methods to estimate the tight dwell time to heuristics proposed in the literature.
These methods are presented in this section, starting with a description of the two
heuristics proposed in the literature.

### <sup>459</sup> 5.1 A simple heuristic: observed dwell times for late trains

One way to determine the tight dwell time is to make use of situations where the 460 train enters the station with such a delay that it arrives after its scheduled departure 461 time. An example of this approach was explained by Pedersen et al. (2018). They 462 hypothesized that a late train would only dwell for the shortest time needed, i.e. the 463 time needed for the alighting and boarding process to be completed. This is commonly 464 done to recover some of the delay time. The dwell time margin is then at least partly 465 consumed as shown by Coulaud et al. (2023). In the study presented here, we will 466 compare the dwell time in this situation to the tight dwell time that we will estimate 467 with our new method. 468

One particularity of this method is that it does not need any passenger flow data 469 which makes it an attractive method: it only relies on the scheduled and actual arrival 470 and departure times. Nevertheless, it does come with a drawback; Cornet et al. (2019), 471 for example, criticized this approach highlighting that some delayed trains could not 472 leave the station right after the alighting and boarding process was complete due to 473 signalization and dispatching decisions for instance. This could lead to situations where 474 dwell time is significantly greater than the tight dwell time. Some works proposed 475 corrections to improve this approach, filtering route conflict (Daamen et al., 2009; 476 Kecman & Goverde, 2013, 2015) but for the sake of simplicity, we will not further 477 discuss these route conflict corrections in this paper. 478

# 479 5.2 A heuristic based on passenger volumes: Cornet's 480 minimum dwell time

481 Given the influence of passengers on dwell times, Cornet et al. (2019) proposed to use

passenger flow data to estimate a minimum dwell time. The workflow proposed is thefollowing:

484 1. Select one station and one direction;



Figure 6 Illustration of how to get Cornet's minimum dwell time  $(\widehat{MDT})$  from the observed dwell time Versailles-Chantiers toward Paris.  $\widehat{MDT}(p)$  being the minimum observed dwell time for p, p represents the size of the passenger flow.

- <sup>485</sup> 2. Perform a principal component analysis (PCA) on the number of alighting at one <sup>486</sup> stop, the number of boarding at one stop, and the load of the train to define p (the <sup>487</sup> normalized first principal component) called reduced passenger flow;
- 488 3. Consider only trains for which the observed departure time is strictly greater than
   489 the scheduled departure time;
- 490 4. Separate all the stops by their values p in 200 windows ([0,0.005];[0.005,0.01]...);
- <sup>491</sup> 5. Get the minimum dwell time  $\widehat{M}D\widehat{T}$  as the minimal observed dwell time among the <sup>492</sup> window of p in which the stop is.

In this case, p is an illustration of the relative importance of the passenger flow and is a value between 0 and 1 with p = 0 meaning that there are no passengers, p =1 indicating the maximum flow encountered in the dataset.

In line with the available resolution of data  $(\sum_{j,t} N_{k,s,d,j,t})$ , Cornet et al. (2019) 496 assumed that the flow was uniformly distributed among the doors, something which 497 is not likely. Given that the data available for our study provides information on the 498 distribution of passengers on a door-by-door level it is possible to include this aspect. 499 Another adaptation to the method proposed by Cornet et al. (2019) is the exclusion of 500 the load factor of the train. The line studied here is not heavily used and it is possible 501 to assume that standing passengers are rarely present given the seating capacity of 502 the trains. 503

These adjustments mean that we changed step 2 and step 4 of the workflow presented above. In step 2, we performed a PCA on the number of people alighting at one door and the number of people boarding at the same door j ( $p_j = \frac{\beta_A A_j + \beta_B B_j}{\max \beta_A A_j + \beta_B B_j}$ ). In step 4, we consider for each stop the maximum value p among the doors before separating the stops. Figure 6 shows the last step of this framework for *Versailles-Chantiers* toward Paris.

This method is based on the hypothesis that MDT entirely depends on the reduced passenger flow p. However, one may conjecture the existence of instabilities in the

alighting and boarding time regarding the passenger flow such as slower passengers
 and passenger boarding before the end of the alighting process.

### 514 5.3 Tight dwell time estimation using high-resolution 515 passenger flow data

The following sections present two methods to estimate the tight dwell time, based on 516 high-resolution passenger flow data (presented in Section 4.1). Both methods estimate 517 the door alighting and boarding time  $(\bar{D}AB\bar{T})$  based on the profile of the passenger 518 flow. The first method is referred to here as the "cluster method" in which the alighting 519 and boarding time at a door is determined as a function of clusters of passengers. The 520 second method is referred to here as the "quantile method" in which the necessary time 521 for a specified quantile of the passenger flow to perform the alighting and boarding 522 process is considered. 523

### 524 5.3.1 Cluster method

The cluster method is inspired by an existing method for the estimation of the alight-525 ing and boarding time at the door level (Wiggenraad, 2001). The main challenge to 526 estimate DABT apart from dwell time margins is to distinguish the main flow of 527 passengers from passengers boarding just before the doors close. Such late arriving 528 passengers, or people remaining on the platform waiting for the alarm to board, may 529 bias our understanding of the alighting and boarding process. Then, one needs to make 530 the difference between isolated movements and cluster movements. For Wiggenraad 531 (2001), a cluster is the movement of a group of passengers separated by strictly less 532 than four seconds (the cluster size parameter,  $\Delta_t$ ). By contrast, an isolated movement 533 would be the movement of one person separated by more than four seconds from the 534 other passengers. 535

Such a protocol could be implemented without modification if the data had the 536 highest resolution. In our case, we deal with counting events, so we need to adjust the 537 existing method. Thus, we take the following definition: two counting events are in the 538 same cluster if there are less than  $\Delta_t$  seconds by passengers in the later counting event 539 relative to the time between the two counting events. We define the estimated DABT540 as the duration of the first cluster. Figure 7 illustrates the process of estimating DABT541 with the cluster method. As explained in Section 3, to get  $\widehat{ABT}$  one needs to take the 542 maximum  $\widehat{DABT}$  among the doors of the train for this stop  $(\widehat{ABT} = \max \widehat{DABT}_j)$ . 543

Therefore, the estimated tight dwell time is  $\widehat{TDT} = \widehat{ABT} + TT$ .

The value of the cluster size parameter  $(\Delta_t)$  needs to be chosen carefully. Indeed, a too-low value for  $\Delta_t$  would lead to splitting clusters in isolated movement, resulting in an underestimation of  $\widehat{TDT}$ . A too-high value for  $\Delta_t$  would imply considering too many passengers in the cluster and part of the dwell time margin would be included in the estimated  $\widehat{TDT}$ . As an illustration, Figure 8 shows the mean absolute deviation in  $\widehat{TDT}$  for various  $\Delta_t$  values (among all the trains toward Paris at Versailles-Chantiers).  $\Delta_t=4s$  chosen by Wiggenraad (2001) is a decent value since all values below  $\Delta_t$  is a since the value of the value since all values below  $\Delta_t$  is a since the value value since all values below  $\Delta_t$  in the value v



Figure 7 Heatmap of counting events and the number of passengers' movements in each counting event for each door (left), induced clusters representing the main flow of passengers (right), time 0 is the opening of the doors.



Figure 8 Heatmap of the mean absolute deviation in  $\widehat{TDT}$  computed with the cluster method varying  $\Delta_t$  two by two.  $\Delta_t \geq 4s$  corresponds to smaller deviations. Choosing  $\Delta_t$  in this range leads to robust results.

<sup>552</sup> correspond to significantly more important deviation (meaning important sensitivity <sup>553</sup> to the parameter that we want to avoid here). From this analysis, the estimations are <sup>554</sup> rather close for any  $\Delta_t \geq 4s$ , with less than 3s of mean deviation (compared to tight <sup>555</sup> dwell times around 35s on average). To confirm this statement, we are focusing on <sup>556</sup>  $\Delta_t = 4s$  and  $\Delta_t = 6s$ , in the sequel.

### 557 5.3.2 Quantile method

Another way to deal with isolated movements is to consider the necessary time for a quantile q of the passenger flow to perform the process. This necessary time then needs to be expanded to take into account all the passengers proportionally to the portion q



Figure 9 Cumulative passengers (alighting and boarding) against time (blue dots) and quantile q=0.9 (the orange cross), (left)  $\widehat{DABT}$  computation by adding a time proportional to the number of remaining passengers to the time of quantile q=0.9, the linear extrapolation is the green line, the passengers' total is the red line and  $\widehat{DABT}$  corresponding to the intersection of both lines is in purple (right).

of them. Figure 9 illustrates this method for q=0.9. On the left of the figure, we can see 561 that the last passengers' movements are realized much later than the other passengers' 562 movements. Then, we extrapolate the necessary time for this quantile q (orange cross) 563 to obtain the time per passenger to alight/board the train (i.e. the slope of the green 564 line). We then take  $\widehat{DABT}$  (purple line) as the product of this time per passenger 565 by the total number of passengers which corresponds to the intersection between the 566 green line and the red line. The idea behind this method is to give every passenger 567 a sufficient amount of time to alight/board the train without adding too much time 568 for the slowest passengers. Once again, this method defines an estimation of DABT, 569 and one needs to take the maximum among the doors and add the technical time to 570 obtain the desired estimation of  $\widehat{T}D\widehat{T}$ . 571

The choice of q is important. As q is an extrapolation parameter, choosing q < 0.5572 would mean more than half of the flow is extrapolated. Similarly, a value of q close to 573 1 means nearly no extrapolation (considering people who are not in the main flow). 574 Figure 10 shows the mean absolute deviation in  $\widehat{TDT}$  for various q values (among all 575 the trains toward Paris at Versailles-Chantiers). Small mean absolute deviations (less 576 than 5s) are observed for q between 0.6 and 0.9 to be compared with tight dwell times 577 of the order of 35s on average. It means robust results in this range. In the remainder 578 of this paper, we will focus on q=0.6 and q=0.8 and compare this method to the three 579 already presented. 580

# <sup>581</sup> 6 Results: comparison of the methods

In this section, we show the comparisons between the four methods presented previously. In the following subsections, the most restrictive sample is chosen to compare



Figure 10 Heatmap of the mean absolute deviation in  $\widehat{TDT}$  computed with the quantile method varying q two by two. The method is relevant for q over 0.5 and less than 1. Little deviation is observed in this range. Choosing q in this range should lead to robust results.

Method	Subset of the data used	Sample size	Subsection
Quantile method	All	2381	6.1
Cluster method	All	2381	6.1
Cornet's	Trains leaving later than	1392	6.3
minimum dwell time	their theoretical departure time		
	windows having several values of $p$		
Observed dwell time	Trains arriving later than	467	6.2
for late trains	their theoretical departure time		

Table 4 Subsets required to use the different methods.

the methods two by two where both are defined. Table 4 reminds the sub-sets on which each method is defined and highlights the subset used in the following subsections.

### 586 6.1 Quantile method vs Cluster method

First, we compare the quantile method and the cluster method. Figure 11 shows the 587 comparison between these two methods with the sets of parameters  $(\Delta_t=4s, \Delta_t=6s)$ 588 and (q=0.6, q=0.8). We see a good correspondence between the two methods most of 589 the time. The cases where the difference is important are cases of slow flows. This is 590 the result of how passenger movements are taken into account in each method. The 591 cluster method ignores the isolated passenger movements while the quantile method 592 accounts for isolated movements. In practice, this means that if the flow is slow enough: 593 the cluster method may ignore most of the passengers while the quantile method may 594 add a particularly long time to the duration of the quantile. This results in a sizeable 595 difference between the two estimations. 596

In the case of  $\Delta_t = 6s$ , the cluster method gives values slightly greater than the quantile method.  $\Delta_t = 6s$  often leads to considering all passengers in the main flow while the end of the alighting and boarding process is squeezed by the quantile method, this would mean  $\Delta_t = 6s$  generally overestimate the tight dwell time.



Figure 11 Comparison of estimated tight dwell times  $(\widehat{TDT})$  between the quantile method with q=0.6 (top) and q=0.8 (bottom) and cluster method with  $\Delta_t=4$  (left) and  $\Delta_t=6$  (right). Both methods give most of the time similar  $\widehat{TDT}$ . The points where the difference is significant may correspond to too early separation from the first cluster in the cluster method resulting in an under-estimation with this method.

The uncertainty on the estimated tight dwell time can be obtained from the uncer-601 tainty in data (both in time and passengers' movements). For passengers' movement, 602 we assess the resulting uncertainty by assuming a uniform distribution of the error 603 along the alighting and boarding process (without additional time). For the clus-604 ter method, simulations show 5.6s of root mean squared error on average for  $\Delta_t = 4s$ 605 and 7.3s for  $\Delta_t = 6s$ . For the quantile method, on average, there is no error due to 606 misestimation of the number of alighting and boarding (as assumed uniform with 607 time). However, one has to add uncertainty in counting event time that is at worst 608 overestimated by 4.5s. 609

Without excluding the cluster method from practical estimations, the quantile method is more resilient in terms of data quality. For the sake of conciseness, we will compare the existing methods only with the quantile method in the following sections.



Figure 12 Comparison of the actual observed dwell time (DT) for late trains and the estimated tight dwell time  $(\widehat{TDT})$  with the quantile method for q=0.6 (left) and q=0.8 (right). Except for rare exceptions, DT is almost always larger than  $\widehat{TDT}$  for late trains.

### 613 6.2 Estimated tight dwell times with quantile method vs 614 observed dwell times for late trains

In this subsection, TDT estimated using the quantile method (presented in Section 615 (5.3.2) is compared to observed dwell times (DT) for late trains (presented in Section 616 5.1). This comparison, shown in Figure 12 is performed using one station (Versailles-617 *Chantiers*) and one direction (toward Paris), and only trains for which the observed 618 arrival time is greater than the scheduled departure time are selected. Observed dwell 619 times for late trains are generally greater than TDT no matter their value. This sug-620 gests that the assumption that train drivers leave the station as soon as the alighting 621 and boarding process is completed does not hold. Nevertheless, for a few points the 622 computed  $\hat{T}D\hat{T}$  with the quantile method is greater than the actual DT. This is an 623 artifact of the quantile method: if the chosen quantile q includes a high proportion 624 of slower passengers, then  $\widehat{TDT}$  will be estimated as greater than the actual dwell 625 time. Notice that for q=0.8, such points are rarer, which means that the extrapolation 626 better fits the remaining isolated passengers in that case. 627

### 628 6.3 Estimated tight dwell times with quantile method vs 629 Cornet's minimum dwell time

In this subsection, we compare  $\hat{T}D\hat{T}$  estimated with the quantile method with  $\hat{M}D\hat{T}$ 630 estimated with Cornet's method. We only consider the stops where the observed de-631 parture time of the train is strictly greater than the scheduled departure time, which 632 makes Cornet's method applicable. Figure 13 shows the histograms of  $\widehat{TDT}$  values 633 for two values of p and two values of q (q=0.6, q=0.8) and the associated values of 634  $\widehat{M}D\widehat{T}$ . For those examples, the minimal values of  $\widehat{T}D\widehat{T}$  obtained with the quantile 635 method are less than  $\widehat{M}D\widehat{T}$  obtained with Cornet's method. We can interpret this re-636 sult as suggesting the existence of residual margins in Cornet's estimation. The spread 637



**Figure 13** Histogram of the tight dwell times  $(\widehat{TDT})$  estimated with the quantile method and the minimum dwell time  $(\widehat{MDT})$  estimated with Cornet's method for p=0.05 (top) and p=0.09 (bottom), for q=0.6 (left) and q=0.8 (right). Cornet's  $\widehat{MDT}$  is greater than the minimum of the quantile method's  $\widehat{TDT}$  which suggests potential residual margins in Cornet's estimation. For fixed p, the spread of  $\widehat{TDT}$  is large which means a more precise estimation with the quantile method.

of  $\widehat{TDT}$  values is non-negligible for one value of p while  $\widehat{MDT}$  is unique which means that the quantile method can take into account the variability of the flow.

Figure 14 shows the  $\widehat{MDT}$  (estimated with Cornet's method) and minimal  $\widehat{TDT}$ 640 (obtained with the quantile method) versus the reduced flow p. We cannot estimate 641  $\widehat{MDT}$  for high p, then the plotted values are for p<sub>i</sub>0.7. The values obtained with the 642 quantile method are always equal or less than Cornet's  $\widehat{M}D\widehat{T}$ . As already mentioned, 643 nothing can guarantee Cornet's  $\widehat{MDT}$  to be free of margin while the tight dwell time 644 obtained with the quantile method is defined as free of margin. Moreover, a quantile 645 of the flow is not the total flow: for instance, if people in the quantile are much faster 646 than the others, this will lead to an underestimation of  $\widehat{TDT}$  (and vice versa). Hence, 647



**Figure 14** Comparison of Cornet minimum dwell times  $(\widehat{MDT})$  and minimal tight dwell time  $(\widehat{TDT})$  obtained with the quantile method versus the reduced flow p for q=0.6 (left) and q=0.8 (right). In both cases, Cornet's method gives greater  $\widehat{MDT}$  than the quantile's minimal  $\widehat{TDT}$  for all values of p which highlights residual margins in Cornet's method.

the minimal value of  $\hat{T}D\hat{T}$  for a given p can be obtained for a particularly fast quantile compared to the rest of the flow which could concur in explaining the difference.

### 650 6.4 Summary of the comparisons

In this subsection, we summarize the previous results. We review the distribution of 651 the value obtained with each method, fixing one appropriate parameter for the cluster 652 and the quantile method is required to do so. We chose  $\Delta_t = 4s$  for the cluster method 653 as done by Wiggenraad (2001) (for their comparable manual method) while q=0.8654 is selected for the quantile method. Once again any  $\Delta_t \geq 4s$  or any 0.5;q;1 should 655 give similar results. To make everything comparable, we consider only late trains 656 (those having their observed arrival time greater than their scheduled departure time). 657 After that, we assess the methods based on additional qualitative indicators. These 658 indicators evaluate how relevant each method is for practical use. 659

First, Figure 15 shows the statistical distribution of the values obtained with each 660 method. We see that all the methods give values generally smaller than the actual 661 observed dwell time DT. We can also observe that Cornet's MDT is similar to the 662 values of both the cluster and the quantile method but with a less important range 663 between small and high values. The quantile method gives a  $\widehat{T}D\widehat{T}$  that is slightly 664 greater than the cluster method. It is worth pointing out the peaks around  $\hat{T}D\hat{T}=20s$ , 665 TDT=30s and TDT=40s with the cluster method. These peaks are directly correlated 666 667 with the peak at 10s in the distribution of intervals between two counting events (Figure 5 in Section 4.1). 668

We are also interested in the practical relevance of the methods described here, in addition to comparing the outcome of the different methods. Table 5 qualitatively sums up the pros and cons of each method over the following criterion:

• The robustness relative to data lack of quality,

• The resolution of the data used (see Section 3.1),



**Figure 15** Distribution of the results of the four presented methods for the subset of trains arriving later than their theoretical departure time (467 observations).  $\widehat{TDT}$  and  $\widehat{MDT}$  are generally smaller than DT. The cluster and quantile method give  $\widehat{TDT}$  slightly smaller than Cornet's  $\widehat{MDT}$  but with a higher dispersion.

- The range of usability if the data is accessible,
- The amount of necessary data to perform one estimation.

The quantile method has both a high robustness and resolution compared to the 676 other methods described in this paper; it has a large range of usability when the data 677 is accessible. The amount and quality of the necessary data is the only drawback of 678 the quantile method compared to the other methods described here. Nevertheless, the 679 data required is provided continuously by the APC system which makes it easy to 680 access once the system is available. Furthermore, as the APC technology improves and 681 becomes more widespread, access to data will become less of an issue in the future. 682 Based on this we can conclude that the quantile method is the most appropriate way 683 to estimate a tight dwell time from a practical standpoint. 684

Criterion	Observed dwell time	Cornet's minimum	Cluster	Quantile
	for late trains	dwell time	method	method
Robustness	++	+	-	++
Resolution		-	++	++
Range of usability	-		+	+
Amount of	+	_	_	_
nococcory data	1			

 Table 5
 Summary of qualitative comparisons of the four presented methods. The quantile method is the most appropriate way to estimate a tight dwell time for practical implications.

# $_{665}$ 7 Use case on the line N

As mentioned earlier, the main implication of the tight dwell time is to estimate a 686 posteriori the dwell time margins (subtracting the tight dwell time from the observed 687 dwell time). In this section, we apply the quantile method to estimate the dwell time 688 margins for all stations of the branch Paris-Dreux on Line N (presented in Section 689 4.1) on weekdays. The terminus (Paris-Montparnasse and Dreux) were removed since 690 there is no point in estimating dwell time margins at a terminus. We selected the 691 couples (k,s) where we had at least ten dates of observations (d) so we could average 692 over a decent sample. This resulted in the absence of certain train numbers (k) in our 693 analysis due to gaps in the data (see Section 4.1). Figure 16 shows the average values 694 of DTM for all the stations and all the services of this branch toward Dreux computed 695 with the quantile method (q=0.8) between September 2022 and March 2023. The first 696 observation that could be made is that substantial dwell time margins are observed 697 in many cases (around 20s on average). The main stations of the line (Versailles-698 Chantiers and Plaisir - Grignon) handle a larger volume of passengers but also have 699 a large margin on average. This is likely due to longer scheduled dwell times at these 700 stations. Some services also had lower  $\widehat{DTM}$  on average (particularly visible for the 701 two main stations). These services corresponded to the evening peak hours. Line N702 being a commuter train, the direction toward Dreux was the busiest during the evening 703 peak hours. The additional scheduled dwell time at Versailles-Chantiers and Plaisir -704 Grignon is consumed during the evening peak hours. One can notice that the station 705 Houdan had quite low DTM on average, whereas it was not a connection station nor 706 did it gather some specific point of interest. So far, we have no explanation for these 707 values. 708

Figure 17 shows the same illustration for the opposite direction (toward Paris). Similar observations can be made except for *Montfort-l'Amaury* - *Méré* where substantial dwell time margins can be observed. This effect is likely due to the convergence after *Villiers* - *Neauphle* - *Pontchartrain*. Additional time is scheduled to make sure the train path is respected before approaching the convergence.

We also observe higher dwell time margins in the evening peak hours toward Dreux
than in the morning peak hours toward Paris. That could be explained by a more
homogeneous distribution of the passengers' movements in the evening than in the
morning.

This assumption is partly validated by Figure 18 which shows the mean door dwell time margin  $\widehat{DDTM}$  estimated for the Paris-Dreux services at Versailles-Chantiers.



**Figure 16** Average estimated dwell time margins  $(\widehat{DTM})$  for all services on line N, branch Paris-Dreux toward Dreux computed with the quantile method, q=0.8. Black corresponds to a lack of data. The lowest  $\widehat{DTM}$  are obtained for the connection stations in the evening peak hours which is coherent with the commuting nature of line N.

We find that the front doors are often the busiest toward Paris with some doors with 720 a particularly short DDTM (door 2 for service 164866 or door 6 for service 164870). 721 Toward Dreux, the mean  $\widehat{DDTM}$  values are more homogeneous. For services 165855 722 in particular, the minimal DDTM is not that low on average with very little difference 723 from one door to another. Toward Paris, doors 1 to 8 are almost always busier than 724 doors 9 to 16, this is probably because the terminus Paris-Montparnasse is a dead-end 725 station where the station exit is at the front of the train. The same explanation may 726 hold for trains toward Dreux where the pattern is the opposite where doors 9 to 16 are 727 sometimes busier, probably because they are closer to the entrance of the platform. 728

Being busy does not necessarily mean many people are involved in the alighting 729 and boarding process. A widespread idea is that alighting and boarding times at the 730 door level are linear with passengers' movement. Figure 19 mitigates this general idea, 731 showing the estimated DABT with the quantile method (q=0.8) versus the number 732 of passenger movements at Versailles-Chantiers, toward Paris, at door 8. Despite an 733 increasing trend, we see a large spread of the DABT for a given number of passenger 734 movements. This is due to the difference between alighting and boarding but also to the 735 variability of the flows regarding passengers' behavior (e.g. more stressed passengers 736 moving faster or boarding passengers in front of the doors). The attempted linear fit 737 is of poor quality (having  $R^2 = 0.44$ ) and it does not cross the origin. This is probably 738 due to a change of regime for more than ten passengers' movements: DABT being 739 more spread and increasing less fast for more than ten passengers' movements. Such 740 a change could be due to crowding effects that will be studied in future works. 741



Figure 17 Average estimated dwell time margins  $(\widehat{DTM})$  for all services on line N, branch Paris-Dreux toward Paris computed with the quantile method, q=0.8. Black corresponds to a lack of data. The lowest  $\widehat{DTM}$  are obtained for the connection stations in the morning peak hours which is coherent with the commuting nature of line N.

# 742 8 Conclusions and perspectives

### 743 8.1 Main research findings

New passenger flow data with a higher resolution being accessible, we developed two new methods enabling us to compute the tight dwell time (dwell time without margins).

Contrary to existing methods to estimate tight dwell times that are only applicable 747 when using data from stops of late trains, the cluster method and the quantile method 748 presented in this paper make it possible to estimate the tight dwell times for any 749 stop and any train. In addition to this, the methods allow us us us to estimate 750 the alighting and boarding time for any door. Compared to the quantile method, the 751 existing heuristics show weaknesses. Taking the observed dwell times of late trains is 752 an overestimation of the tight dwell time while Cornet's minimum dwell time does 753 not take into account enough variability. For the same number of passengers alighting 754 and boarding, the necessary time to complete the alighting and boarding process may 755 vary and change the tight dwell time. Our proposed methods capture this variability. 756

### 757 8.2 Implications for practice

The extension of the estimation of tight dwell times to any stop enables the computation of dwell time margins for past circulations. Knowing those values will help to make informed decisions to optimize the timetable for the future. Having an estimation for the alighting and boarding time at all the doors of the train gives an illustration of



**Figure 18** Average estimated door dwell time margins  $(\widehat{DDTM})$  for all doors and all services on line N, branch Paris-Dreux at *Versailles-Chantiers* toward Paris (top), toward Dreux (bottom) computed with the quantile method, q=0.8. Black corresponds to a lack of data. Toward Paris, the busiest doors are the ones in the front of the train while it is the opposite toward Dreux; in coherence with Paris being a dead-end station.

the distribution of the passengers' movements in the platform train interface. For ex-

ample, some doors may have low margins while others may have higher ones. Such an
illustration would help to evaluate policies to make the alighting and boarding times
more uniform among the doors.

For lines or networks that would not be provided high-resolution passenger counting data, the above-presented results show quite close values between Cornet's



Figure 19 Door alighting and boarding times  $(\widehat{DABT})$  at door 8 for all services on *Line N* at *Versailles-Chantiers* toward Paris versus the number of passenger movements computed with the quantile method, q=0.8. Despite an increasing trend,  $\widehat{DABT}$  is not well modeled by a linear fit of passengers' movements.

minimum dwell times and tight dwell times. Only stop-scale counting data (more easily available thanks to smartcard data or video counting) may be enough to build
decent timetables.

### 771 8.3 Limitations of the current study

In this study, the assessment of the new methods we proposed was done by comparison 772 to existing methods. To ensure a fair comparison, we made the estimations in similar 773 subsets of the data (i.e. for late trains or non-early trains, see Table 4). This means 774 we have no direct assessment for non-late trains and the extrapolation of the results 775 for late trains should be done cautiously. Furthermore, the comparison we made was 776 relative to the existing methods. We highlighted that Cornet's minimum dwell time 777 keeps little margin but it is possible that our methods may also have underestimated 778 the tight dwell time (depending on their parameter  $\Delta_t$  or q). It is, however, non-779 trivial to measure precisely to what extent. The main issue there was that we did not 780 compare the same object. It is possible that in a comparable situation,,,, we could have 781 observed people alighting and boarding faster which would have given a smaller TDT. 782 The methods we proposed compute the TDT as TDT = ABT + TT (TT being the 783 technical time). This suggests that everything that is not included in the alighting and 784 boarding time is margin and should be dropped to compute TDT. This also implies 785 that the time for a particularly slow passenger to alight/board the train should be 786 considered as some margin (slow regarding the parameter  $\Delta_t$  or q) and we know that 787 it is not always the case. Such an issue could be discussed in more detail using video 788 of the dwelling process but we only have access to passenger counting data. 789

### <sup>790</sup> 8.4 Future research directions

As already mentioned, the methods we developed enabled us to analyze the tight dwell times for past circulations. Future research should focus on predicting TDT for future

<sup>793</sup> circulations. Knowing obtained  $\widehat{TDT}$ , some dwell time margin will have to be smartly <sup>794</sup> added to build a robust timetable for an existing line. Some more advanced work will <sup>795</sup> be able to make possible predictions of TDT for new missions, new stops, and new <sup>796</sup> lines.

The study presented here is limited to discussing two novel methods to estimate tight dwell times using high resolution passenger count data. Future studies could make use of other observations methods, such as the use of video footage, to determine the accuracy of the methods proposed here. This fell outside of the scope of the study presented here.

Finally, the study proposed here only discussed one implication of high-resolution passenger counting data: estimation of tight dwell times and dwell time margins. Future work will explore other implications for better understanding the alighting and boarding process.

# <sup>806</sup> Compliance with Ethical Standards

Conflict of Interest. We declare to have no financial and non-financial conflict of
 interests or any interests that might be perceived to influence neither the results nor
 the discussion reported in this paper.

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# 929 9 Appendix

934

# 930 9.1 Demonstration of the comparability of Cornet's $\widehat{MDT}$ and 931 estimated $\widehat{TDT}$

 $_{932}$  In this section, we demonstrate that if  $\widehat{ABT}$  and  $\widehat{DTM}$  are independent and

933 
$$\lim_{|\{k,d\}|\to\infty} \left(\min_{k,d \ s.t. \ p=p_0} \widehat{DTM}_{k,s_0,d}\right) = 0, \text{ then:}$$

$$\lim_{|\{k,d\}|\to\infty} \left(\min_{k,d \ s.t. \ p=p_0} \widehat{TDT}_{k,s_0,d}\right) = \lim_{|\{k,d\}|\to\infty} \widehat{MDT}(p_0,s_0).$$

<sup>935</sup> First, we trivially have (without any hypothesis):

936 
$$\min_{k,d \ s.t. \ p=p_0} \widehat{TDT}_{k,s_0,d} \le \widehat{MDT}(p_0,s_0),$$

<sup>937</sup> which holds if one takes the limit.

Second, for any  $\epsilon > 0$ , there exists n a positive integer, such that if  $|\{k, d\}| \ge n$ , there exists  $(k_0, d_0)$  such that:

$$\begin{cases} \widehat{ABT}_{k_0,s_0,d_0} \leq \lim_{|\{k,d\}| \to \infty} \left( \min_{\substack{k,d \ s.t. \ p=p_0}} \widehat{ABT}_{k,s_0,d} \right) + \frac{\epsilon}{2} \\ \widehat{DTM}_{k_0,s_0,d_0} \leq \lim_{|\{k,d\}| \to \infty} \left( \min_{\substack{k,d \ s.t. \ p=p_0}} \widehat{DTM}_{k,s_0,d} \right) + \frac{\epsilon}{2}, \end{cases}$$

as the estimation of  $\widehat{ABT}_{k,s,d}$  and  $\widehat{DTM}_{k,s,d}$  is supposed independent. Assuming that:

942 
$$\lim_{|\{k,d\}|\to\infty} \left(\min_{k,d \ s.t. \ p=p_0} \widehat{DTM}_{k,s_0,d}\right) = 0.$$

943 This implies that:

944 
$$\widehat{ABT}_{k_0,s_0,d_0} + \widehat{DTM}_{k_0,s_0,d_0} \le \lim_{|\{k,d\}| \to \infty} \left( \min_{k,d \ s.t. \ p=p_0} \widehat{ABT}_{k,s_0,d} \right) + \epsilon.$$

945 In particular,

946 
$$\left(\min_{k,d \ s.t. \ p=p_0} \widehat{ABT}_{k,s_0,d} + \widehat{DTM}_{k,s_0,d}\right) \le \lim_{|\{k,d\}| \to \infty} \left(\min_{k,d \ s.t. \ p=p_0} \widehat{ABT}_{k,s_0,d}\right) + \epsilon.$$

<sup>947</sup> This being true for any  $\epsilon$ , one obtains:

$$\lim_{|\{k,d\}|\to\infty} \left( \min_{k,d\ s.t.\ p=p_0} \widehat{ABT}_{k,s_0,d} + \widehat{DTM}_{k,s_0,d} \right) \le \lim_{|\{k,d\}|\to\infty} \left( \min_{k,d\ s.t.\ p=p_0} \widehat{ABT}_{k,s_0,d} \right).$$

949 And, adding TT,

$$\lim_{|\{k,d\}|\to\infty}\widehat{MDT}(p_0,s_0) \le \lim_{|\{k,d\}|\to\infty} \left(\min_{k,d\ s.t.\ p=p_0}\widehat{TDT}_{k,s_0,d}\right).$$

951 Therefore,

950

9

$$\lim_{|\{k,d\}|\to\infty}\widehat{MDT}(p_0,s_0) = \lim_{|\{k,d\}|\to\infty} \left(\min_{k,d \ s.t. \ p=p_0}\widehat{TDT}_{k,s_0,d}\right).$$

In practice, if we see that the minimum in a given window of p of  $\widehat{TDT}$  we measure with our methods is close enough to  $\widehat{MDT}$  estimated for the same value of p, this means that the methods are coherent. By contrast, if the minimum in a given window of p of  $\widehat{TDT}$  we measure with our methods is different from  $\widehat{MDT}$  for the same p, then either the minimal dwell time margin is not zero, or the amount of data is not large enough, or one of the methods is not coherent.