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Migrant women's perception of quality of maternal and newborn care around the time of childbirth: IMAgiNE EURO results

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OBJECTIVE.

Describe the maternal perception of quality of maternal and newborn care (QMNC) around the time of childbirth among migrant versus non-migrant women during the COVID-19 pandemic, in 11 countries of the WHO European Region, using a standardized data collection instrument based on the World Health Organization (WHO) standards-based quality measures.

METHOD.

Women giving birth at a health facility in 11 countries of the WHO European Region from March 2020 to July 2021 were invited to answer an online validated questionnaire including demographics and childbirth experience questions. Data were analyzed and compared for 1781 migrant and 20 653 non-migrant women. We described absolute frequencies and percentages for key quality measures attending to migration status, country and separately for women who did versus did not experienced labor.

RESULTS.

Migrant women experiencing labor perceived more difficulties in attending routine antenatal visits (41.2% vs 39.4%; P = 0.001), barriers in accessing facilities (32.9% vs 29.9%; P = 0.001), lack of timely care (14.7% vs 13.0%; P = 0.025), inadequate room comfort and equipment (9.2% vs 8.5%; P = 0.004), inadequate number of women per rooms (9.4% vs 8.6%; P = 0.039), no able to stay with their baby as wished (7.8% vs 6.9%; P = 0.011), or suffer abuses (14.5% vs 12.7%; P = 0.022) compared to non-migrant women.

CONCLUSION.

Gaps in overall QMNC were reported by both migrant and nonmigrant women. It's important to understand how healthcare operates for migrants within the WHO European Region, to improve QMNC and to develop migrant-friendly health systems that incorporate the needs of migrants to achieve equity and healthier societies