

# The WikiDisc corpus: in the backstage of Wikipedia Lydia-Mai Ho-Dac

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## The WikiDisc corpus: in the backstage of Wikipedia

#### Lydia-Mai Ho-Dac

#### University of Toulouse, CLLE-ERSS, CNRS

#### June 2019, IDS - Mannheim





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#### Ass. Prof. and Researcher at the University of Toulouse in

## • Linguistics :

- The study of discourse organization (*how human build and structure* "*text worlds*" via documents)
- Text genres and text types characterization (*The better you know the kind of text you read, the better you understand and process it*)
- Computational Linguistics CL : using computer for studying discourse organization and characterizing text genres and text types
- Natural Language Processing NLP : injecting linguistic knowledge in NLP for improving applications such as information extraction, information retrieval, automatic classification, etc.

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#### Among these areas of research : CMC genres and Wikipedia

- CMC (Computer-Mediated Communications) include a variety of texts written through computers and smartphones such as chatting, texting, writing via online fora, Twiter, Whatsapp, Facebook, etc.
- CMC are producing more and more textual data
- CMC involve new/different linguistic usages (asynchronous communications, between(?) oral and written genres, using new technology devices)
- CMC consist in interactions between users, interactions are structured in threads, CMC may be seen as a "bag" of threads
- Challenge : describe these new kinds of interaction
  - understand how knowledge is sharing and text worlds are building
  - improve NLP when confronting to these kind of texts (e.g. Info. Extraction in Health Fora)
- Focus on text genres and text types characterization of the CMCs : (*The better you know the kind of thread you read, the better you understand and process it*)



Wikipedia as a research topic for human sciences

- Some background and history
- A research subject
- ...for Sociology
- ...for Natural Language Processing NLP
- …for Linguistics



What kind of interactions in the WP talk pages?

## Conclusion

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- Intermediate in the second second
- WP Talk Pages, the other side
  - The WikiDisc corpus, a resource for corpus-based linguistic description
  - A wide variety of talk pages
- What kind of interactions in the WP talk pages?
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- 4 Conclusion

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# A chance for sharing and recording humanity knowlegde

#### 1- The wiki technology

- 1990 : co-authoring concept (C. M. Neuwirth)
- 1995 : WikiWikiWeb co-authoring tool (W. Cunningham)

#### 2- Grand projects of free online encyclopedia [Sah15]

Collaborative, free, open copyright, online, written by voluntary authors and checked by voluntary editors

- 1993 : *Interpedia* (*The Internet Encyclopedia*, R. Gates) free online collaborative encyclopedia, but no collaborative tool for writing
- 1997 : *Distributed Encyclopedia* (U. Fuchs, future German Wikipedian) against the "growing importance of the market sphere on the web"
- 1999 : *GNUpedia* and *GNE's Not an Encyclopedia* (R. Stallman, GNU project and free software) multilingual encyclopedia aiming at "preserving the human knowledge open and free for everybody"
- 2000 : Nupedia (J. Wales, a trader), a collaborative advertising-supported encyclopedia written by "experts"

# Nupedia, the mother of Wikipedia

#### the native project Nupedia

## • Jimmy Wales :

- @Jimbo
- founder of the *Bomis* society working on managing advertising-supported *pornographic* web sites
- planning to build the "free" encyclopedia *Nupedia*, advertising-supported with the help of the Bomis society
- Larry Sanger : Dr of Philosophy, hired by Wales as editor-in-chief in the *Nupedia* project
- 2000 : Nupedia : collaborative advertising-supported encyclopedia written by "experts" (with at least a PhD). "Written by experts" implies "a peer-reviewed process" (as in the academic world)

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# Birth of Wikipedia – WP

## Birth of English WP - WP[EN]

The *Nupedia* peer-review process : two experts per submission ; once the submission reviewed, the two experts have to submit for acceptance a revised version of the submission to all the Nupedia members, for the final revision and acceptance

- $\bullet~$  This burdensome process  $\rightarrow~$  very few articles
- WikiWikiWeb as a solution for facilitating this process

• **15.01.2001, WP[EN] was launched** (Wiki(Nu)pedia), as the "draft side" of *Nupedia*.

"Originally it was the Nupedia Wiki - our idea was to use it as an article incubator for Nupedia. Articles could begin life on this wiki, be developed collaboratively and, when they got to a certain stage of development, be put it into the Nupedia system." (Sanger in 2006 https://www.theguardian.com/technology/ 2006/jul/13/media.newmedia)

## First steps of Wikipedia – the WP spike

02.2001 03.2001 05.2001	600 articles (drafts) in WP[EN] 1300 3900
01.2002	20,000
09.2003	more than 100,000 articles <i>Nupedia</i> was abandoned (with only 24 accepted and published articles)
2018	WP is the 5th most visited web site just after <i>Google, Facebook, Youtube, Baidu</i> with 5,184,686 views per hours for WP[EN]. more than 50 million articles, about 300 different languages

# Nowadays, a global phenomenon (amount of articles)

#### https://meta.wikimedia.org/wiki/List\_of\_Wikipedias

English 5,580	0.846
Cebuano 5,38	
Swedish 3,784,2	13
German 2,158,797	
French 1,961,159	
Dutch 1,925,020	
Russian 1,456,590	
Italian 1,421,104	
Spanish 1,392,514	
Polish 1,268,113	
Waray 1,262,839	
Vietnamese 1,168,634	
Japanese 1,097,354	
Chinese 993,929	
Portuguese 993,036	
Ukrainian 771,998	
Serbian 603,343	
Persian 594,338	
Catalan 574,118	
Arabic 560,829	

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## Wikipedia as a research topic for human sciences

• Some background and history

#### • A research subject

- ...for Sociology
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  - The WikiDisc corpus, a resource for corpus-based linguistic description
  - A wide variety of talk pages
- What kind of interactions in the WP talk pages?
  - A Top-Down Approach to conflict and personal attacks
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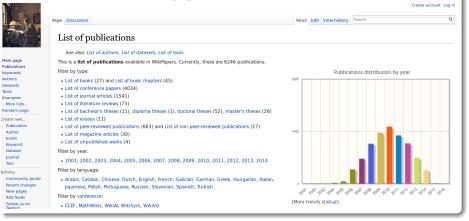
## Conclusion

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# A research subject of a huge importance

#### http://wikipapers.referata.com

#### "a compilation of resources [...] focused on the research of wikis"



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# A wikicracy i.e. "democracy by consensus"

#### An observatory for human collaboration

- collaborating for free in a democracy by consensus (vs. by the majority)
- the "democracy of the future" : a perpetual rethinking without establishment, a collaborative building with an "open government"...
- a lot of benevolence with some bad (toxic) behavior (vandalism, personal attacks, ..)

Wikimedia (2009). Wikicracy. Retrieved on 4 March 2009 from

http://meta.wikimedia.org/w/index.php?title=Wikicracy&oldid=1406941

#### Wales' mail (13.06.2001) http://lists.wikimedia.org/pipermail/wikipedia-1/2001-June/000187.html

Probably the most astounding fact about Wikipedia is that it is so good without any formal rules or restrictions at all. There are social customs and social pressures that do a really good job of keeping things in line.

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# For Natural Language Processing – NLP

## Exploiting articles

- Knowledge extraction [ZMG08, MMLW09]
- Multilingual resources building [KRPA10]

#### Exploiting article history and edits

- Writing process analysis and modeling [FDG13, BWC<sup>+</sup>15]
  - diff between revisions for extracting spelling variants (spell checker), paraphrases (information retrieval), simplifications and summarization (for developing automatic processing) ⇒ http://contropedia.net/
- Vandalism detection (about 7% of edits in WP[EN] [PSG08])

#### Exploiting the forums for discussion

- Negotiating process analysis an modeling [FGC12, FDG13]
- Disagreement, Conflict and Controversial topics detection [HDLPT17]

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# A Corpus Factory for Many Languages [KRPA10]

- A Arabic (Arabic web corpus)
- B Basque (basque\_WaC) Bengali (bengaliWaC) Bosnian (bosnianWaC14)
- C Cantonese (Cantonese WaC) Chinese (Chinese TaiwanWaC) Croatian (hrWaC, hrWaC\_10M)
- D Danish (danishWaC) Dutch (Dutch web corpus, nlWaC, nlWaC\_1)
- E English (pukWaC, ukWaC, ukWaC\_1, ukWaC\_10M, ukWaC\_10M\_1, ukWaC2, ukWaC2, ukWaC3, ukWaC\_mcd, uk-WaCsst)
- F Filipino (filipinoWaC) Finnish (finnishWaC) Frisian (frisianWaC) French (frWaC, frWaC1\_1)
- G Georgian (georgianWaC) German (deWaC, Parsed DeWaC (sDeWaC)) Greek (gkWaC) Gujarati (gujarathiWaC)
- H Hebrew (hebWaC) Hindi (hindiWaC, hindiWaC3)
- I Igbo (igboWaC) Indonesian (indonesianWaC) Italian (itWaC)
- J Japanese (jpWaC, jpWaC\_10M, jpWaC2)
- K Korean (koreanWaC) Kannada (Kannada WaC)
- L Latin (latinWaC, latinWaC2) Latvian (latvianWaC, latvianWaC\_shallow) Lithuanian (lithuanianWaC, lithuanianWaC\_v2, lithuanianWaC\_v2\_10M)
- M Malay (malayalamWaC, malaysianWaC2) Maltese (malteseWaC, malteseWaC2, malteseWaC2\_sample) Maori (maoriWaC)
- N Nepali (nepaliWaC) Norwegian (norwegianWaC)
- P Persian (WBC-Per) Polish (Polish Web Corpus)
- R Romanian (romanian\_WaC) Russian (Russian Web Corpus)
- S Samoan (SamoanWaC) Serbian (serbianWaC, serbianWaC14, srWaC, srWaC22M) Setswana (setswanaWaC, setswana-WaC2) Spanish (Spanish wen corpus) Swahili (swahiliWaC, swahiliWaC\_1) Swedish (swedishWaC, swedish\_WaC, swedish\_WaC\_10M)
- T Tamil (tamilWaĆ) Tatar (Tatar Sample) Telugu (teluguWaC, teluguWaC2) Thai (thaiWaC) Turkish (turkishWaC, turkishWaC2, turkishWaC2\_1\_s, turkishWaC2\_1\_uniattr)
- U Urdu
- V vietnameseWaC2 (Viatnamese)
- W Welsh (welshWaC)
- Y Yoruba (Yoruba web corpus)

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# WP for Linguistic Corpus-Studies

- Enclyclopedia discourse as a genre, from the Enlightenment to Wikipedia
- CreativeCommons long exporsitory texts available for linguistic annotation (document structure, headings, enumeration, complex referential chaining, etc... e.g. [AMB<sup>+</sup>17])
- Topic evolution through a thread, across languages, since almost 20 years !
- Linguistic features of interactions (politeness, implicature, appraisal, argumentation, etc.)

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# WP for Linguistic Corpus-Studies

- Enclyclopedia discourse as a genre, from the Enlightenment to Wikipedia
- CreativeCommons long exporsitory texts available for linguistic annotation (document structure, headings, enumeration, complex referential chaining, etc... e.g. [AMB<sup>+</sup>17])
- Topic evolution through a thread, across languages, since almost 20 years !
- Linguistic features of interactions (politeness, implicature, appraisal, argumentation, etc.)
- $\Rightarrow$  exploring the WP Talk Pages

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Wikipedia as a research topic for human sciences

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## What are the WP talk pages



## An online discussion behind the article...

	Artikel	Diskussion	Lesen	Quelltext bearbeiten	Abschnitt hinzufügen	Versionsgeschichte	Wikipedia durchsuchen	
	Dis	skussion:Man	nheim					
	1	Dieser Artikel war am 2	4. Januar 2015 der A	vrtikel des Tages.				
		Inhaltsverzeichnis	[Verbergen]				Archiv	
		onversion und Stadtenty						
		äuserblöcke oder Straße					Suchbegriff	
		ie Siedlungsreste des D artnerstadt	orfes Mannenheim					
		traße der Innovationen					Archiv durchsuch	
	2 2 2	aase der innovationen					Archiv	
							Wie wird ein Archiv angel	
	Kon	version und Stadte	entwicklung	Quelltext bearbeiten ]				
	Wer	Wer die Region und Mannheim kennt, welß, dass die Konversion der ehemaligen militärischen Areale für die wirtschaftliche und städtebauliche						
	Entw	icklung Mannheims vo	n zentraler Bedeu	ung ist. Davon findet	sich im Artikel kein W	ort. Nur die "Flüchtli	ngskrise" wird wahrgenommen. 🛚	
	der \	/erhältnisse scheinen h	ier nicht am Werk	zu seinPeewit (Dis	kussion) 22:58, 3. Jun.	2016 (CEST)		
Häuserblöcke oder Straßenfluchten? [Quelitext bearbeiten]								

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# ... associated with metadata and containing threads and (dates and signed) posts

					💄 Nicht ange	emeldet Diskussionsse	ite Beiträge Benutzerkonto erstellen Anmelder	
3	Artikel	Diskussion	Lesen	Quelltext bearbeiten	Abschnitt hinzufügen	Versionsgeschichte	Wikipedia durchsuchen Q	
DIA	Di	skussion:Man		rtikel des Tages.				
e xel	E	Auf dieser Seite werden Abschnitte montags automatisch metadata .nit {{Erledigt 1=}} markiert sind und deren jüngster signierter Beitrag mehr als 30 Tage zurückliegt. Um die Diskussionsseite nicht komplett zu leeren, verbleibt mindestens ein Abschnitt.						
ærn anlegen igen	2 H 3 D 4 P	Inhaltsverzeichnis ionversion und Stadtent läuserblöcke oder Straß ie Siedlungsreste des D artnerstadt traße der Innovationen	wicklung enfluchten?	threads			Suchbegriff Archiv durchsuchen Archiv	
	Kor	version und Stadt	Wie wird ein Archiv angelegt?					
: Seite en .ink :ionen	Entw der '	Wer die Region und Mannheim kennt, weiß, d Entwicklung Mannheims von zentraler Bedeu der Verhältnisse scheinen hier nicht am Werk zu seinPeewit (Diskussion) 22:58, 3. Jun. 2016 (CEST) Häuserblöcke oder Straßenfluchten? [Queitext bearbeiten]						
tieren	Zita	Zitat aus der Einleitung: "Das damals für die mit der Festung verbundene Bürgerstadt Mannheim angelegte gitterförmige Straßennetz mit						
						• • • • • • • • • • • • • • • • • • •	■ * E * E * E * O	
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# Birth, first steps and influence of non English WPs

Few days after the WP[EN] birth, a Wikipedian raises the following question : what to do with discussions behind the articles?

- WP[EN] : moderation by consensus with the help of the "Benevolent Dictator" : Wales (as a super editor)
- Wales : WP as a topic must be discussed in another place (e.g. on mailing lists) :

Wikipedia is an encyclopedia. The topic of Wikipedia articles should always look outward, not inward at Wikipedia itself.

• No place for discussion

#### In German, French and Italian first, a need for discussion

Mostly because the "Benevolent Dictator" speaks only English, developing WP in other Languages require a forum for discussion and negotiation (vs. consensus and decision)[Lan14]

## In German, French and Italian, another way to moderate

- WP[DE] (March 2001) use of forums called *Meinungsbilder* (Meinung opinion) for clarifying issues for which there is no consensus
- WP[FR] (March 2001) In October 2002, Florence Dévouard (@Anthère) created a page called "decision-making" where "the final choice will depend on a vote instead of a simple consensus"
- WP[IT] (May 2001) introduction of forums called Sondaggio "easy, quick and simple solution for resolving problems"

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# WP Talk Pages, the other side of WP

#### Exploiting the forum for discussion

- The WP talk pages : Online discussions associated with each article where Wikipedian can discuss the ongoing writing process with other Wikipedian
- Computer-Mediated Communications CMC

From a scientific point of view, article Talk pages are a unique type of web discourse and a valuable resource for the humanities and writing sciences, since the discussions develop in parallel with the discussed articles and provide insights into the meta level of the collaborative writing process that normally remains hidden. With structured access to this resource, the linguists and researchers in the writing sciences have the unparalleled possibility to observe these hidden processes without having to conduct interviews or carrying out supervised field experiments.

See [Fer14, p. 111]

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# The WikiDisc Corpus building

#### Collecting WP talk pages

The WikiDisc Corpus [HDL15] : talk pages extracted from the WP[FR] Wikipedia snapshot (*dump*) global backup file frwiki-20181020-pages-meta-current.xml.bz2 available on https ://dumps.wikimedia.org/enwiki/20181020/)

#### Document structure of a talk page

Talk pages are structured into threads and posts delimiting more or less explicitly in the *wikicode* (the wiki traditional syntax)

- Threads correspond to division delimited by (sub)headings signaled with /==.\*?==/ in the wikicode
- Posts are delimited by
  - timestamp and eventually user signature
  - 2 a change of indent level indicated with zero, one or more semi-colon
    - ( :) at the beginning of the post.

## Talk Page behind a talk page



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## Corresponding Wikicode

thread	
head	Wuvituskränää
post1	Keskiaikaa käsittelevään lukuun ei pidä sijoittaa 1800-luvun alun kuvaa mansardikattoisine kivitaloineen ja muine ei-keskiaikaisine ilmiöineen. Jos artikkeliin halutaan Turun historiaan liittyvä yleiskuva, sille tarvitaan sijoituspaikka aikakausikohtaisten lukujen ulkopuolelta([Toiminnot;Huokkaukset/91,156.108,170]91,156.108,170] 30. heinäkuuta 2008 kello 10.53 (UTC)
	Kuvitus nyt varmaan kunnossa :) [[Käyttäjä:Jontts -Jontts-]] 30. heinäkuuta 2008 kello 23.53 (UTC)
	Into tuota, eihän tuo piispa Henrik Kupittaan lähteellä liity yhtään mitenkään keskiajan Turkuun, joka perustettiin yli 100 vuotta indent levelun kuoleman jälkeense on oikeastaan vielä harhaanjohtavampi kuin tuo 1800-luvun alun kuva, jossa sentään näkyy tuomiokirkko taustalla. Kunnioituksesta vaivannäköäsi kohtaan ryhdy enää kuvien poisteluun, mutta fiksaan tuota kuvatekstiä. Toivottavasti jostain vielä löytyy kuva joka oikeasti sopii aiheeseen. Sinulla on selvästi taiteellista silmää kuvien laadun ja asettelun suhteen, ja se näyttää ohjailevan kuvitusvalintojasi. Ja osittain se onkin ihan oikein, mutta minum mielestäni on pohdittava sitäkin, esittääkö kuva oikeasti jotain sijoituspaikkansa läheisyydessä käsiteltävää aihetta. Kuvitus ei ole vain silmänruoka tai kevennystä, vaan myös osa tiedon tarjonta( <u>Itoiminnot+Muokkaukkeet/180/234.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.244.5.137/130.245.5</u>
thread	2008 <u>kelto 09.49 (UTC)</u> id User publication date
head	Turun imago
	Artikkelissa oli kappale "Turun Imago". Todettakoon, että aiheesta on tehty väitöskirja, johon ei näkynyt artikkelissa olevan viitettä: {{Kirjaviite   Tekijä =Äikäs, Topi Anti   Nimeke = Imagosta maisemaan : esimerkkeinä Turun ja Oulun kaupunki-imagojen rakentaminen   Vuosi =2001   Luku =   Sivu =   Selite = Nordia geographical publications, vol. 30:2  Julkaisupaikka =[Oulu]   Julkaisija =Department of Geography, University of Oulu; Geographical Society of Northern Finland   Tunniste = ISBN 951-42-6458-4  Kieli = }}[[Käyttäjä:Urjanhai]Urjanhai]] 26. heinäkuuta 2009 kello 19.06 (EEST)
head	🚍 Artikkelin taso 🚍

Lydia-Mai Ho-Dac The WikiDisc corpus: in the backstage of Wikipedia

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# The WikiDisc Corpus building

#### Document structure encoding acc. to TEI-P5

- Text Encoding Initiative, a norm for encoding all the properties of a document (content structure and metadata)
- An international consortium, towards a universal document representation
- Ensuring the sustainability and interoperability of the resource

#### A light TEI-P5

- all available metadata in the teiHeader (genre, thematic portal, etc.)
- threads marked up as <div>
- threads topic indicated in the <head> element, a part of the first post
- posts : <post who="id User" when="publication date"
  indentLevel="#">
- signature : <signed><name>xxxx</name><date>xxxx</date></signed>

## Wikicode behind the talk page

thread	
head	<b>E</b> Kuvituskränää
post1	Keskiaikaa käsittelevään lukuun ei pidä sijoittaa 1800-luvun alun kuvaa mansardikattoisine kivitaloineen ja muine ei-keskiaikaisine ilmiöineen. Jos artikkeliin halutaan Turun historiaan liittyvä yleiskuva, sille tarvitaan sijoituspaikka aikakausikohtaisten lukujen ulkopuolelta([Toiminnot:#wokaukset/9].156.108.170]91.156.108.170] 30. heinäkuuta 2008 kello 18.53 (UTC)
post2	F Kuvitus nyt varmaan kunnossa :) [[Käyttäjä:Jontts -Jontts-]] 30. heinäkuuta 2008 kello 23.53 (UTC)
	TNO tuota, eihän tuo piispa Henrik Kupittaan lähteellä liity yhtään mitenkään keskiajan Turkuun, joka perustettiin yli 100 vuotta Indent levelun kuoteman jälkeense on oikeastaan vielä harhaanjohtavampi kuin tuo 1800 luvun alun kuva, jossa sentään näkyy tuomiokirkko tuostalla. kunnioituksesta vaivannäköäsi kohtaan ryhyy enää kuvien poisteluun, mutta fiksaan tuota kuvatekstiä. Toivottavasti jostain vielä löytyy kuva joka oikeasti sopii aiheeseen. Sinulla on selvästi taiteellista silmää kuvien laadun ja asettelun suhteen, ja se näyttää ohjailevan kuvitusvalintojasi. Ja osittain se onkin ihan oikein, mutta minun mielestäni on pohdittava sitäkin, esittäkä kuva oikeasti jotain sijoituspaikkansa läheisyydesä käsiteltävää aihetta. Kuvitus ei ole vain silmänruokaa tai kevennystä, vaan myös osa tiedon tarjontaa[[Toiminnot:Kuokkaukset/130.234.5.137]] 31. heinäkuuta <u>Toublication date</u>
post1	Artikkelissa oli kappale "Turun Tmago". Todettakoon, että aiheesta on tehty väitöskirja, johon ei näkynyt artikkelissa olevan viitettä: {{Kirjaviite   Tekijä =Äikäs, Topi Antti   Nimeke = Imagosta maisemaan : esimerkkeinä Turun ja Oulun kaupunki-Imagojen rakentaminen   Vuosi =2001   Luku =   Siivu =   Selite = Nordia geographical publications, vol. 30:2] Julkaisupaikka =[Oulu]   Julkaisija =Department of Geography, University of Oulu; Geographical Society of Northern Finland   Tunniste = ISBN 951-42-6458-4  Kieli = }}[[Käyttäjä:Urjanhai]Urjanhai]] 26. heinäkuuta 2009 kello 19.06 (EEST)
head	🖬 Artikkelin taso 🔤

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## Text TEI-P5 Structure

```
<?xml version="1.0" encoding="UTF-8"?>
<TEI>
<teiHeader/>
 <text>
    <front/>
    <body>
      <div id="1" level="1">
        <head>Kuvituskränää</head>
        <post id="1" who="anonymous" bot="no" when="2008-07-30T18:53" indentLevel="0">
          Keskiaikaa käsittelevään lukuun ei pidä sijoittaa 1800-luvun alun kuvaa mansardikattoisine kivitaloineen ja mu
          Jos artikkeliin halutaan Turun historiaan liittyvä yleiskuva, sille tarvitaan sijoituspaikka aikakausikohtaisten lukujer
          heinäkuuta 2008 kello 18.53 (UTC)</date></signed>
        </post>
        <post id="2" who="Jontts" bot="no" when="2008-07-30T23:53" indentLevel="1">
          Kuvitus nyt varmaan kunnossa :) <signed><name>Jontts</name> <date>30. heinäkuuta 2008 kello 23.53 (UTC)</date>
        </post>
        <post id="3" who="anonymous" bot="no" when="2008-07-31T09:49" indentLevel="2">
          No tuota, eihän tuo piispa Henrik Kupittaan lähteellä liity yhtään mitenkään keskiajan Turkuun, joka perusteti
          oletetun kuoleman jälkeen...se on oikeastaan vielä harhaanjohtavampi kuin tuo 1800-luvun alun kuva, jossa sentään näkyy
          Kunnioituksesta vaivannäköäsi kohtaan ryhdy enää kuvien poisteluun, mutta fiksaan tuota kuvatekstiä. Toivottavasti josta
          oikeasti sopii aiheeseen. Sinulla on selvästi taiteellista silmää kuvien laadun ja asettelun suhteen, ja se näyttää ohja
          osittain se onkin ihan oikein, mutta minun mielestäni on pohdittava sitäkin, esittääkö kuva oikeasti jotain sijoituspaik
          aihetta. Kuvitus ei ole vain silmänruokaa tai kevennystä, vaan myös osa tiedon tarjontaa.-- <signed><date>31. heinäkuuta
          </date></signed>
        </post>
      </div>
      <div id="1" level="1">
        <head>Turun imago</head>
        <post id="1" who="Urianhai" bot="no" when="2009-07-26T19:06" indentLevel="0">
          Artikkelissa oli kappale "Turun Imago". Todettakoon, että aiheesta on tehty väitöskiria, johon ei näkynyt arti
          {{Kiriaviite | Tekijä =Äikäs. Topi Antti | Nimeke = Imagosta maisemaan : esimerkkeinä Turun ja Oulun kaupunki imago
          Luku = | Sivu = | Selite =
                                         Nordia geographical publications, vol. 30:2| Julkaisupaikka =[Oulu] | Julkaisija =Depart
          Oulu; Geographical Society of Northern Finland | Tunniste = ISBN 951-42-6458-4| Kieli = }} --va oikeasti jotain sijoitus
          käsiteltävää aihetta. Kuvitus ei ole vain silmänruokaa tai kevennystä, vaan myös osa tiedon tariontaa.-- <signed><name>!
          heinäkuuta 2009 kello 19.06 (EEST)</date></signed>
       </nost>
      </div>
      <div id="1" level="1">
        <head>Artikkelin taso</head>
            [ . . . l
   </text>
</TEI>
                                         Lvdia-Mai Ho-Dac
                                                                 The WikiDisc corpus: in the backstage of Wikipedia
```

### WikiDisc Corpus Structure – Metadata

### Metadata associated to a talk page

- "portal" i.e. associated portal sections e.g. *History*, *Art*, *Sport*, etc. (up to 7 sections associated with a same article). 11 sections
- "grade" i.e. article's quality assessments (from "draft" to "A-class")
- informations about the article (if it has been partly translated, if it is part of the Wikipedia 1.0 project, if its status has been discussed, if a problem happened, etc.) and the discussion (if it could be sensitive, out of range, or temporary blocked)

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# teiHeader TEI-P5 Structure

and mention #1 OF second	NUTE 012		
?xml version="1.0" encoding	="UIF-8"/>		
TEI>			
<teiheader> <filedesc></filedesc></teiheader>			
<encodingdesc></encodingdesc>			
<projectdesc></projectdesc> <classdecl></classdecl>			
<taxonomy> <bibl>Wikipedia<td>464.</td><td></td><td></td></bibl></taxonomy>	464.		
<category type="ge&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;ain">discussion<td></td><td></td></category>			
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	au calme}}		
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<pre><pre>cprofileDesc&gt;</pre></pre>			
<text></text>			
/TEI>			
/ 68	Lydia-Mai Ho-Dac	The WikiDisc corpus: in t	he backstage of Wikiped
/			e e e e e e e e e e e e e e e e e e e

# Plan

Wikipedia as a research topic for human sciences

- Some background and history
- A research subject
- ...for Sociology
- ...for Natural Language Processing NLP
- Intermediate in the second second

### 2 WP Talk Pages, the other side

• The WikiDisc corpus, a resource for corpus-based linguistic description

### • A wide variety of talk pages

What kind of interactions in the WP talk pages?

- A Top-Down Approach to conflict and personal attacks
- A Bottom-Up Approach to Pages and Threads Profiling

### Conclusion

▲ □ ▶ ▲ □ ▶ ▲ □ ▶

# A wide variety of talk pages

version	talk pages	threads	posts	words
2018	439,638	1,243,676	3,145,943	213,286,460

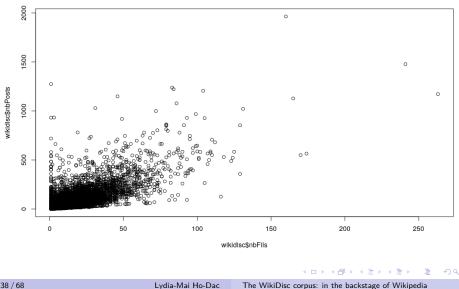
#### A lot of talk pages with few interactions

On the 439,638 talk pages	#	%
Single thread talks	263,103	60
Single post talks	213,721	49
Talks under 50 words talks	166,108	38
Talks involving one single contrib. (anonymous as one single)	281,519	64
Talks involving 8 up to 228 different contrib.	44,578	10

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### A lot of talk pages with few interactions



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### A need for cleaning and structuring

From a scientific point of view, article Talk pages are a unique type of web discourse and a valuable resource for the humanities and writing sciences, since the discussions develop in parallel with the discussed articles and provide insights into the meta level of the collaborative writing process that normally remains hidden. With **Structured** access to this resource, the linguists and researchers in the writing sciences have the unparalleled possibility to observe these hidden processes without having to conduct interviews or carrying out supervised field experiments.

See [Fer14, p. 111]

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### A "structured access" could be...

administration	No article protection??? [edit]
administration	As an IP editor, I cannot f***ing believe this article is open to IP editors! The abuses are ongoing, and flagrant.184.145.42.19 (talk) 03:01, 12 Febr (UTC)
	What abuses?Nowa (talk) 15:24, 12 February 2017 (UTC)
	@184.145.42.19: It's really not as bad as some other articles on my watchlist. In any case, anyone (you) can open a request for article protecti BurritoBazooka Talk Contribs 15:42, 12 February 2017 (UTC)
	The last ip edit to be reverted is from December 26 and it wasn't rampant vandalism in that case either, just a lack of oversight of WP.NPOV (if count the recent good faith edit reverted for lack of consensus). Saturnalia0 (talk) 17:09, 12 February 2017 (UTC)
wording and	Wording of page [edit]
point of view	I am concerned about the wording of the title of this article. A migrant is someone who willingly moves to another country for a better life e.g. bette economic prospects. A refugee is someone who has no choice but to flee their country because their life is at risk and they are being persecuted. A not a migrant and a migrant is not a refugee. The two words have got conflated in recent times, but in principle remain entirely different concepts. seen that the page "European refugee crisis" redirects to this one. Should there not be a separate page for "European refugee crisis", because this suitable. – Preceding unsigned comment added by Kats997124 (laik + contribs) 11:55, 10 March 2017 (UTC)
	This is a wiki encyclopedia. Not a SJW politically correct soap box. 151.225.204.78 (talk) - Preceding undated comment added 19:20, 15 July 2017 (UTC)
	The crowds include both migrants and refugees from various countries. Their lack of documentation makes establishing their point of origin and th motivation difficult. Dimadick (talk) 23:10, 19 March 2017 (UTC)
	@Kats987124: There have been a few discussions already about the name of the article regarding "refugee" and "migrant". See: Current title (1 september 2015), Migrants and refugees, Requested move 19 March 2016, Wording of page. See there for some of the reasons why the article is called European migrant crisis. In regards about splitting the page, see this page about splitting articles. Seaguil123 4 17:17, 2 April 201
	The whole article is full of right wing propaganda. i deleted/changed some things like "most are economic migrants" (which is bullshit) – Preceding comment added by 92.217.63.215 (talk) 18:50.25 June 2017 (UTC)
	Going forward with editing, has a decision been made regarding using "migrant" vs "refugee"?gmousalimas (talk) 22:34, 15 February 2018 (UTC)
content	Islamic state agents among refugees [edit]

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### A "structured access" could be ...

content and contrary points of view

#### Islamic state agents among refugees [edit]

The sentence and a small number of hostile agents including Islamic State militants has been removed three times, the first# without of was a rumor, though the source does not say that, and the third# claims WP-UNDUE, though the Reuters story received ample coverage Insider#, Telegraph#, etc). If that isn't enough, the same claim that Reuters reported in February has been made again by German auth moments, being picked up by The Wall Street Journal#, Politico#, etc. I'm undoing the removal one more time, since I believe there is do more sources should be included? Saturnalia0 (talk) 17:43, 23 March 2017 (UTC)

While this might be factually correct, putting it in the first paragraph like this exaggerates its relevancy and gives the article an antiof people were "hiding" among the refugees, and it is obvious that the author wants to emphasis the IS operatives in order to give fu – Preceding unsigned comment dodd by 85.24.288.36 (tak - contribs) 18 August 2017 (UTC)

The opening paragraph is still not NPOV. The subject of this article is the migrant crisis, not IS terrorism or whether the migran not. Sourced or not, things like this should be discussed further down in separate sections. I can see the case for reducing Eur encyclopaedia articles to read like opinion pieces. The last sentence of the opening paragraph is no more on-topic than it would on the Great Britain article that the country in question is home to many terrorists and illegal aliens, or to mention in the first p that several of the people killed in the Nazi camps were pedophiles, wife-beaters and murderers. PSjolund (talk) 12:51 19 Aug

The Holocaust claim of yours in wrong - the Holocaust was primarily about trying to wipe out the Jewish people; if some of th "pedophiles, wife-beaters and murderers" (which statisticly is quite likely, since millions of Jews were murdered), this was in hand, a significant part of the current European migration crisis is the inability to filter out the terrorists; their presence is a now ny Od Mishehu 09:55, 20 August 2017 (UTC)

#### no interaction

#### Numbers outdated, wrong citizenship problem [edit]

According to research in the year 2016, 40% of Moroccans who came via Greece pretended to be syrian. Pretending a wrong citizenship 2015 also many people from Morocco (10.258), Algera (13.883) applied for Asylum in Germany, not regarding those pretending wrong or mention this, numbers mentioned in the article can be considered as outdated or questionable. - Haakh(hc (lak) 2116, 63 Aoril 2017 (U

#### A new statistics report from the United Nations Refugee Agency [edit]

According to a new UNHCR statistics report, less than 3% of the immigrants currently arriving in Europe are actual refugees.

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### Plan



2) WP Talk Pages, the other side

3 What kind of interactions in the WP talk pages?

- A Top-Down Approach to conflict and personal attacks
- A Bottom-Up Approach to Pages and Threads Profiling

4 Conclusion

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# What kind of interactions in the WP talk pages?

#### WP talk pages, where conflicts occur

- Conflicts between experts and non-experts
- Conflicts of interest and self-promotion suspicion
- Conflicts between opposite points of view

#### Conflict management is absolutely necessary

From Wikipedia point of view, conflicts must be regulated as it affects productivity

the Wikimedia foundation found that 54% those who had experienced online harassment expressed decreased participation in the project where they experienced the harassment

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### Disagreements, conflicts, harassment and personal attacks

#### An obstacle for the wikicracy

- Disagreements may turn to conflicts when the editing process and/or the discussion process are deadlocked
- When a conflict grows in intensity, discussions may turn to verbal abuse and personal attacks
- In on-line discussions, the article and talk page may be blocked and some users may be banished
- In WP such talk pages are tagged with specific labels signaling that a conflict is ongoing (e.g. NPOV or relevance disputes, "Calm talk" template) → MetaData
- Examples of pages with such labels are quite numerous : Abortion in Iran, Bengali cuisine, Religion and sexuality

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Classifying interactions acc. to their degree of toxicity

Ex-Machina [WTD17] : Detecting conflict toxic posts and toxic writers

- First experiment on WP talk pages : the "Wikipedia DeTox", an automatic detector of toxic comments.
- The "Wikipedia DeTox" is currently adapted to other CMC under the name of "Perspective API"
- A "toxic" post is

a rude, disrespectful or unreasonable comment that is likely to make you leave the discussion

#### Different level of investigations

- Verbal violence and toxicity are generally detected at the post level [WTD17]
- Conflicts are better observed and detected at the thread level

Classifying interactions acc. to their degree of toxicity

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### Classifying interactions acc. to their degree of toxicity

 Annotation of 1000 posts by using a crowd sourcing platform (posts selected randomly and also written by users who where blocked for violating Wikipedia's policy on personal attacks)

Does the comment contain a personal attack or harassment?

- Targeted at the recipient of the message (i.e. you suck).
- Targeted at a third party (i.e. Bob sucks).
- Being reported or quoted (i.e. Bob said Henri sucks).
- Another kind of attack or harassment.
- This is not an attack or harassment.

Figure 2: The question posed to our Crowdflower annotators.

- ② Database : 115,737 annotated posts (10 coders per post) among which 11.7 % was labeled by the majority as an attack
- Training a classifier with different configurations
- The best is using a multi-layer perceptrons algorithm based on n-gram of characters for predicting the percentage of coders who consider the post as an attack

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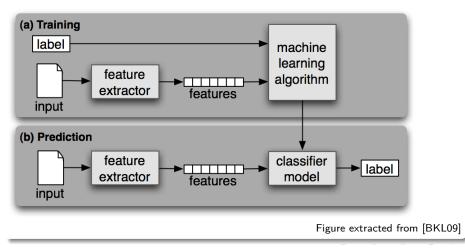
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# Automatic Classification (reminder)

Multi-layer perceptrons algorithm based on n-gram of characters for predicting the class of a post : attack or not



### Ex-Machina, automatic classification of toxic comments

Multi-layer perceptrons algorithm based on n-gram of characters for predicting the class of a post : attack or not

- Evaluation metrics : accuracy of 96.59 ("the score between the models' predicted probability of being an attack and the majority class label in the set of annotations for each comment" [WTD17])
- Resulting resource : a full corpus of machine-labeled discussions in Wikipedia
- From 115,737 (human-)labeled posts to more than 63,400,000 (machine-)labeled posts
- Enough data for statistics

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#### Profiling toxic writers

- What is the impact of anonymity?
- How do attacks vary with the quantity of a user's contributions?
- Are attacks concentrated among a few highly toxic users?
- When do attacks result in moderation?
- Is there a pattern to the timing of attacks?

Answers and new insights in the paper [WTD17]...

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# A Bottom-Up Approach to Pages and Threads Profiling [HDLPT17]

- Exploring Rich Linguistic Features usually associated with interactional and rhetorical structures
- Mining talk pages and threads for discovering classes (without *a priori* i.e. unsupervized approach)
- Identifying relevant classes that we could linguistically interpret ad describe (not the case with n-grams)

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# Data mining method

#### Data mining tool

- R package FactoMineR dedicated to multivariate exploratory data analysis
- Principal Components Analysis (PCA) on talk pages and threads

### **Rich Linguistic Features**

- Global : general quantitative characteristics of texts (talk pages and threads) e.g. number of words, number of contributors, presence of a "keep calm" banner;
- Thema : portal sections of the associated article
- **Interact** : the frequency per texts of a wide range of interaction and politeness cues e.g. social deixis, marks of (dis)agreement, etc.
- **DiscRel** : the frequency per texts of connectives for each discourse relations as defined in the LEXCONN[RDM12].

# Global features

#### Information extracted from the talk page itself

logNnMots	number of words
nbFils	number of threads*
nbPosts	number of posts
profMax	"interactional depth"
nbContributeurs	number of different participants
nbAnonymes	number of anonymous posts
X.anonymes	% of anonymous posts
nbBots	number of posts written by bots
X.bots	% of posts written by bots
AdQ	"1" if the talk page is linked to a A-class article
polemique	"1" if the talk page has the banner "keep calm"

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### Thema features

#### WP section of the associated article

- 11 WP sections : art, geography, history, leisure, medicine, politics, religion, sciences, society, sport, technology
- Some articles are simultaneously in 7 sections !
- Geography is the most frequent section (170,246 talk pages, 39%)
- 11 features binarized (e.g. geography = 1/0)
- The same feature for talk pages and threads

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### Interact features

#### 11 features automatically identified with simple regular expressions

Politeness	thanks, hello, goodbye, hi, sincerely, cheers, please, would you, etc.
Agreement	OK, agree, yes, no, actually, etc.
Question	?
Je	1st singular person pronouns + <i>personally</i>
Tu	2nd sing. pers. pronouns, informal "you"
Vous	2nd plur. pers. and formal "you" pronouns
Nous	1st plur. pers. pronouns
On	Informal "We"
WP	Wikipedia or WP
pour	Sentence-initial For or I'm for
contre	Sentence-initial Against or I'm against

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# DiscRel features

#### 22 discourse relations with the number of identified connectives as value

- discourse relations as defined in the LEXCONN[RDM12] : "a French lexicon of 328 discourse connectives, collected with their syntactic categories and the discourse relations they convey"
- When a connective is polysemious, all possible relations are considered
- alternation; background; commentary; concession; condition; consequence; continuation; contrast; detachment; elaboration; evidence; explanation; flashback; goal; narration; opposition; parallel; rephrasing; result; summary; temporality; unknown relation

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# ACP parameters

- Considering only discussions with more than 100 words
- Only Interact and DiscRel features are taken into account (normalized on the number of words)
- The other features are just indicated (in blue) for permitting a global overview

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# Results : ACP on linguistic features

- 5 dimensions that explain around 30% of the total variance
- A first dimension simply related to the number of words (the more words, the more features)
- A second dimension that differs acc. to the unit taken into account (thread or talk page)
- For threads, it opposes :
  - Dimension 2+ : more *I*, informal *we* (*on*) and discourse relations expressing **contrast**
  - Dimension 2- : agreement cues, formal *you* and discourse relations expressing alternation, consequence, goal and temporal relations

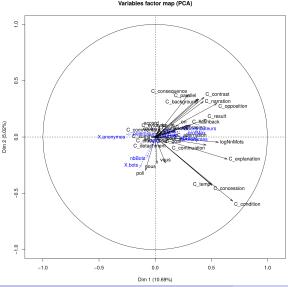
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# Results : ACP on linguistic features

- 5 dimensions that explain around 30% of the total variance
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- For talk pages, it opposes :
  - Dimension 2+ : more discourse relations expressing **contrast**, background/narration and causality
  - Dimension 2- : politeness cues, formal you and we and discourse relations expressing concession, condition and temporal relations

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# Results : ACP on linguistic features for talk pages



• Dimension 1 : the more words the more features

- Dimension 2+ : discourse relations expressing contrast, background/narration and causality
- Dimension 2- : politeness cues, formal you and we and discourse relations expressing concession, condition and temporal relations

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# Difficulties to go from these results to examples we may interpret

"few politeness cues, formal you and more discourse relations expressing contrast"

- Few politeness cues because few words or no real Interaction (one post per threads)
- Potentially only one formal you (perhaps included in a specific locution as "s'il vous plait" *please*)
- 17 connectives associated with contrast in the LexConn including the two very polysemous "but" and "while"

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# Plan

- 1) Wikipedia as a research topic for human sciences
- 2 WP Talk Pages, the other side
- 3 What kind of interactions in the WP talk pages?



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# Conclusion

- WP talk pages shed light on the other side of the well-known WP articles : collaboration and writing processes
- WP talk pages remain complex objects that challenge the traditional models and methods used for linguistic characterization
- WP talk pages genres require different levels of investigation : toxicity on the post level, conflict on the thread level, "controversity" on the talk page level...
- Data mining techniques may give us some leads but...

#### Qualitative analyses and manual annotation are crucial

- We must improve features that describe the thread level as for example by looking at the headings, the first post of the section and the context (ex : https://fr.wikipedia.org/wiki/Discussion: Psychanalyse/arch1#choqu.C3.A9)
- A lot of work in progress....

# A complex and wide research area

- headings study
- expression of (dis)agreement
- annotation of the speech acts (e.g. [FGC12])
- focus on more detailed interactions and special topics
  - discussion about terminology issues : what is the right (layout) word that must be used in an article about a technical domain ?
  - about neutrality and conflict : what are the most controversial topics (plus, timeline) and what are the pros and the cons?
  - about negotiation : is there (linguistic) cues for detecting threads that will bring about a consensual solution vs. threads that will sink into chaos?
- Still at the first stage : bleaching threads for identifying prototypical interactions :
  - A opens a thread by asking a question, B answers to A who thanks B
  - $\bullet\,$  A opens a thread by lauching a vote, B votes, followed by C, D, ..... Z
  - A puts a cat among the pigeons (toxic post?), B reacts strongly, C too... fight

#### Conclusion



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