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Cybercopters Swarm: Immersive Analytics for Alerts Classification based on Periodic Data

Delcombel Nicolas^{1,*}, Duval Thierry¹ and Pahl Marc-Oliver²

¹Lab-STICC, UMR CNRS 6285, IMT Atlantique, Brest, France

²IRISA, UMR CNRS 6074, IMT Atlantique, Cesson-Sévigné, France

Correspondence*:

Delcombel Nicolas, IMT Atlantique, 655 Av. du Technopôle, 29280 Plouzané, France
 nicolas.delcombel@imt-atlantique.fr

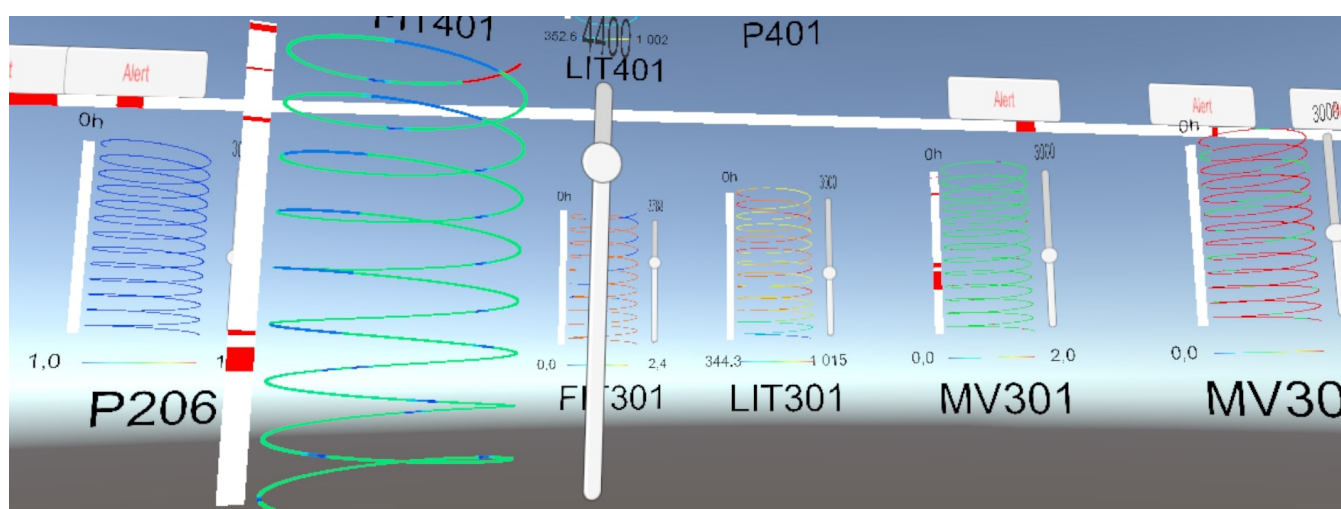


Figure 1. Global view of the Cybercopters swarm: each helix represents the value of one sensor during ten hours. A large alert bar can be added in the environment to give a general idea of when alerts occur.

ABSTRACT

This paper assesses the usefulness of an interactive and navigable 3D environment to help decision-making in cybersecurity. Malware programs frequently emit periodic signals in network logs. However, normal periodical network activities, such as software updates and data collection activities, mask them. Thus, if automatic systems use periodicity to successfully detect malware, they will also detect ordinary activities as suspicious ones and will raise false positives. Hence, there is a need to provide tools to sort the alerts raised by such software. Data visualizations can make it easier to categorize these alerts, as proven by previous research. However, traditional visualizations tools can struggle to display the large amount of data that needs to be treated in cybersecurity in a clear way. This is why this paper explores the use of Immersive Analytics to interact with complex datasets representations and to collect cues for alert classification. We created a prototype that uses a helical representation to underline periodicity in the distribution of one variable of a dataset. We tested this prototype in an alert triage scenario and compared it with a state of the art 2D visualization with regard to visualizations efficiency, usability, workload and flow induced.

Keywords: Immersive Analytics, Cybersecurity, Periodic Signals, Virtual Reality, Alarm classification

1 INTRODUCTION

To secure a network, many cyber sec operators use Intrusion Detection Systems (IDS) that generate numerous false positive alerts (Marchetti et al. (2016)), (Joo et al. (2003)). Therefore, operators tasks are to classify these alerts based on the information available to them. However, once an IDS has triggered an alert, it does not provide search and inspection capabilities to assist in the investigation. There is a need for tools to help operators gain situational awareness regarding the context of the alert, such as interactive visualizations. However, existing tools are often limited by the lack of screen space and medium of interaction with the data.

One solution to these data representation problems may be to use Immersive Analytics (IA) techniques. IA explores how new interactions and display technologies such as virtual reality can support analytical reasoning and decision-making (Dwyer et al. (2018a)). It can be used to display complex data and provide new ways to interact with it in a 3D environment that supports operator reasoning as well as collaboration.

In order to assess the interest of Immersive Analytics for cybersecurity, we present a user study on IA for investigation of alerts raised on datasets with periodic events. In section 2, we present the context of application of our representation. In section 3 we present the related work on interactive and immersive visualizations for periodic signals, as periodic signals can be indicators of malware activity in a network (Huynh et al. (2017)). In section 4, we present the concept of Cybercopters swarm: inspired by the work from Delcombel et al. (Delcombel et al. (2021)) that uses a helix metaphor to display periodic signals, we implemented multiple Cybercopters to represent different sensors of a dataset at the same time. We present the evaluation protocol in section 4.3, we compared our representation to a 2D visualization based on the state of the art with an alarms triage task on a real-world data set. Then we present our results in section 5, we assessed the effectiveness, efficiency, usability, induced flow and workload of each prototype with cybersecurity laymen, in addition we collected feedback from domain specialists. In sections 6 and 7, we discuss these results and open to future work.

Our first contribution to the field of Visual Analytics is to demonstrate that the third dimension makes it possible to display and link together attributes of a dataset more efficiently than 2D visualizations. Indeed, the third dimension helps correlate several representations in the 3D space by grouping them spatially along a common axis in ways that 2D visualizations cannot offer. In our work, it is demonstrated by the fact it is possible to use two attributes representations (the helical representation of a sensor and its associated alert bar share the same temporal axis) instead of overloading one spiral representations with multiples attributes. Our second contribution is to demonstrate that the immersive representation induced more flow in users than the 2D one. Indeed, they felt more competent and in control in VR, they also had felt the experience more rewarding and had a feeling of time distortion in VR. Our third contribution is to show that the immersive representation is more physically exigent than the 2D one, which is consistent with previous work. Finally, we highlights the importance of choosing the right interactor for the task at hand, as participants highly enjoyed interacting with the representations using a joystick.

2 CONTEXT

Cyber operators usually classify alarms raised by anomaly detection algorithms (Marchetti et al. (2016)). To do so, they start from the alarms to identify where the anomaly occurred. Then they try to understand

the events that caused the alarms before deciding whether an alarm is a true or false positive. So they need tools that correlate the raised alarms to the monitored data. These tools need to display the context of the alarm while providing ways to drill down into the data. However, the visualizations of the alarm should not interfere with other visualizations once operators started drilling down into the data.

More specifically, a challenge in the Industry 4.0 is to detect attacks on Operational Technology (OT) networks after attackers move laterally from a compromised Information Technology (IT) network. IT and OT networks were previously meant to be separated but with the emergence of new technologies such as Internet of Things, OT networks tend to be connected to the internet which can make them vulnerable to attacks. However, there are few solutions to detect attacks on OT networks, one way to do it is to use already available data, such as those from physical sensors. Indeed, suspicious behavior could indicate an attack (although they can also be due to a mechanical malfunction). To detect these suspicious values, Lofhink et al. (Lohfink et al. (2020)) describe a visualization system based on spirals visualizations to sort alarms raised by matrix profiles on the sensors of a water treatment plant. We choose this use case to evaluate the usefulness of a swarm of Cybercopters as the sensors display periodic signals. In order to provide insights on this use case, we describe in this section the dataset used, how the anomaly detection algorithm works, and what are the requirements of the visual sorting system.

2.1 Secure Water Treatment (SWaT) dataset

The SWaT¹ dataset(Inoue et al. (2017)) describes the data (IT and OT) of a testbed of a water treatment plant over a period of eleven days. The water plant operates normally during the first seven days of the dataset. On the eighth day, cyberattacks are launched against the plant and may perturb its operations. We are interested in the data coming from sensors and actuators of the physical part of the dataset (Table 1). They cover the 6 processes of the plant, from the water arrival to its distribution in the circuit. The 51 sensors and actuators display periodic behavior that can be modified during attacks that aim to disrupt the nominal operation of the plant. For this experiment, we took 10000 seconds (2 h 50 min) of the nominal operation of the plant and 27700 points (7 h 40 min) of the operation under attacks (Figure 2).

Timestamp	Sensors				
	DPIT301		MV301		...
	Value	Score	Value	Score	...
1	143	0.1	1	0	...
2	254	0.1	1	0	...
...
3154	27	0.9	2	0.95	...
3155	28	0.85	3	0.93	...
...
...

Table 1. We applied the Matrix Profile Algorithm to detect anomalies on every sensors of the SWaT Dataset. Each sensor has a certain value and an abnormality score associated at each timestamp (one per second).

2.2 Matrix Profiles

Matrix profiles are pattern discovery and anomalies detection algorithms. They don't require to be trained before being used on a dataset and have few parameters to tune (Anton et al. (2019)). Matrix profiles

¹ https://itrust.sutd.edu.sg/itrust-labs_datasets/dataset_info/

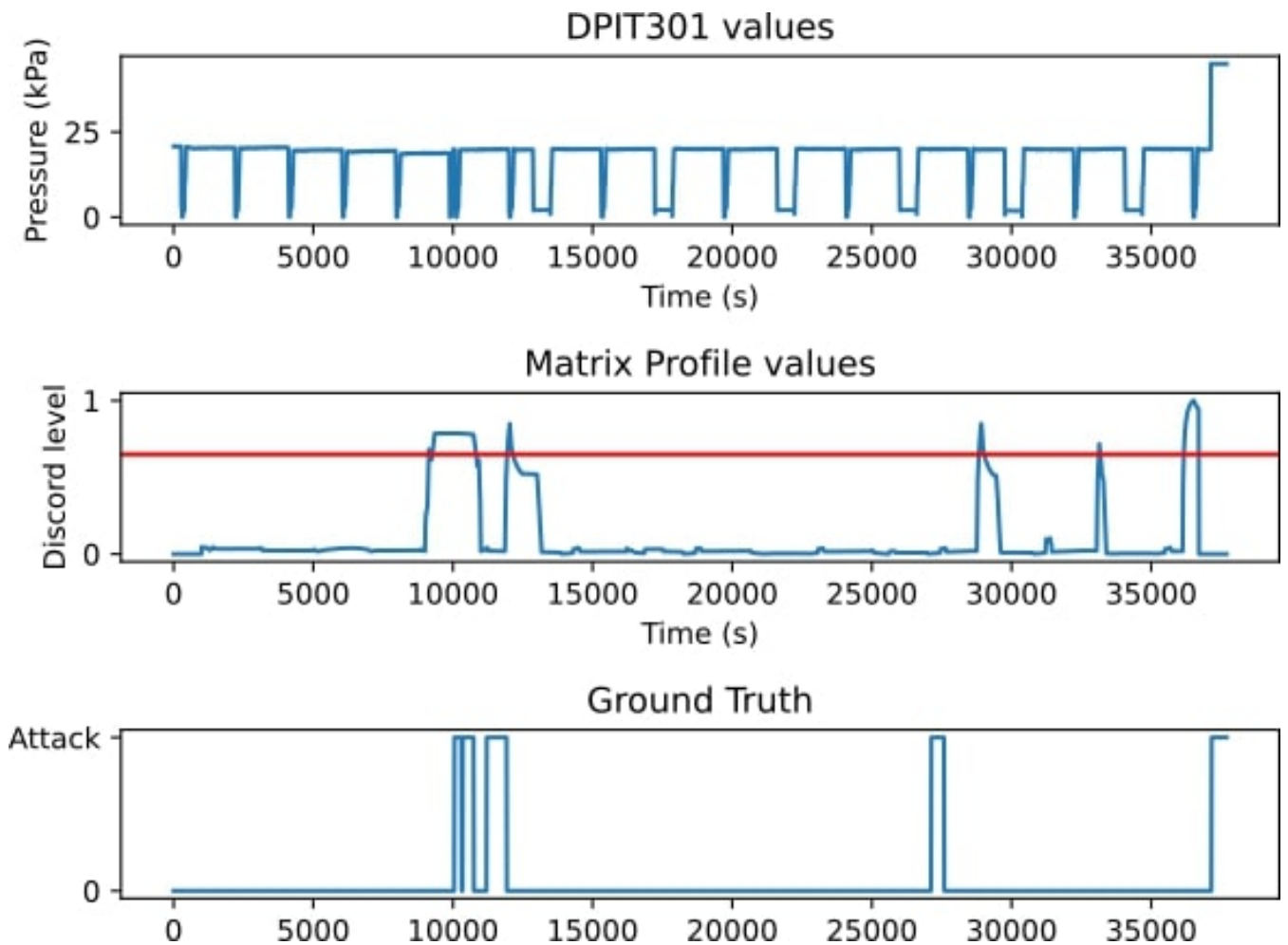


Figure 2. The matrix profile algorithm applied to the DPIT 301 sensor and the ground truth of the attacks (Inoue et al. (2017))

algorithms create time windows for each time step of the dataset. Each window is compared to the others, resulting in a similarity score between 0 (the pattern present in this window can be found somewhere else) and 1 (the pattern present in this window is the only one that exists in the dataset). The closer to 1 is the score of an event, the more likely this event is an anomaly (Yeh et al. (2017)).(Lohfink et al. (2020)) define three categories of score: type I where an anomaly is unlikely, type II where the score is higher than normal but not enough to be considered as a sure anomaly, and type III where the score is high enough to be a sure anomaly. The thresholds between these categories are set using the part of the dataset without attack in order to raise as few false positives as possible. Yet, this anomaly detection method is bound to raise false alarms, which makes a visualization tool necessary to categorize them.

2.3 Requirements

To judge and compare our solutions, we use five of the six requirements expressed by Lohfink et al. (Lohfink et al. (2020)) following interviews with experts.

R1: System monitoring and triage analysis should be supported simultaneously.

R2: Detected anomalies should be clearly highlighted in the data.

R3: Identification of false positives should be possible using the visualization system.

R4: Identification of false negatives should be possible using the visualization system.

R5: The visualization system should render triage analysis possible by cybersecurity experts and laymen.

We removed the requirement: *Classification of values in category II as abnormal or normal* as we don't use category II alert in this experiment. Indeed, we regrouped the categorization of category II and category III alerts as the same task: categorizing a detected abnormal behavior as a True or False positive. As the authors indicate that category II can be omitted if there is no need for a "buffer" interval.

3 RELATED WORK

To highlight periodic signals in the displayed data, some people use classical representations such as histograms to display the network activity over time, such as Gove et al. (Gove and Deason (2019)). Others use specific representations for this task, such as spirals or concentric circles. Interactive spirals are used to highlight patterns within a temporal dataset (Tominski and Schumann (2008)), using the Gestalt laws of similarity and continuity, the position of data of similar values is used to link them together in groups (Leslie Reiser and Koffka (1935)). These spirals have been used in cybersecurity by (Lohfink et al. (2020)) to represent SWaT data.

Foresti (Foresti et al. (2006)), Legg (Legg (2015)), and Ngoc Anh Huynh (Anh Huynh et al. (2016)) use concentric circles to highlight periodic patterns within a dataset. They make it possible to correlate the data represented on the circles with other information, such as the locations where the alerts appeared, by providing enough space (Foresti et al. (2006)) in the center of the representation. This advantage comes at the cost of not being able to change the time step represented. Because they need large spaces of visualizations, these representations may lack space to be usable, as they need to use three dimensions of the visualization space (two to display the time series in cyclic form and the third one to display its value) to display a two-dimensional time series. This can make it difficult to correlate other information with these representations because it will require a large display space.

Moreover, to link spiral or circular representations to others, either links that pass over the representations or the color change of the representations can be used. In both cases' information is lost, either because of occlusion or because using color for correlation is a drawback if it is already used to represent one dimension of the data. The last drawback is especially important for periodic visualizations where color is needed to represent time series. The difficulty in correlating these representations with other types of representations can be a problem for the operator's situational awareness, as different types of visualizations need to be used to display various type of data.

3D environments offer another dimension to represent data that can be used to correlate representations together without losing information. The idea of using 3D for data visualization goes back to the late 90s, since then, many evaluations have been made on the interest of stereoscopic 3D representations compared to 2D equivalents. For example, it can help link data without occlusion (Prouzeau et al. (2017)) and link them using their placement in the 3D environment with abstract (Reipschlagel et al. (2021)) or real data (Tominski et al. (2005)), such as sensors positions. Recently, the field of immersive analytics has emerged (Chandler et al. (2015)), and is in search of use cases for 3D visualizations (Dwyer et al. (2018b)). Although 3D immersive visualizations have a definite advantage over 2D visualizations in some cases (Fonnet and Prie (2021)), such as spatial data, the results for more abstract data are mixed and the benefit of 3D must be studied on a case-by-case basis depending on the type of data and the user's goal. Another advantage of Immersive Analytics is the possibility to use more intuitive interactions (Besançon et al. (2021a)). This is

why this paper studies the interest of Immersive Analytics to connect different visualizations together and interact with them.

One 3D representation that helps to highlight periodic signal is the helix (Gautier et al. (2017)). It has been used in cybersecurity successfully by Scott et al. in 2003 (Scott et al. (2003)) who used haptic feedbacks in addition to a dashboard with a 3D representation to represent networks under different attacks. This experiment did not aim at comparing a 2D representation with a 3D representation, but rather at comparing a 3D representation enhanced with haptics to the same 3D representation without haptics. Both (Gautier et al. (2017)) and (Scott et al. (2003)) proposed to use an interface with a screen and a keyboard and a mouse, and not an immersive solution as these technologies were not widespread at the time. More recently, an immersive helix representation has been used for electronic warfare and has been proven better than 2D tools (Cantu et al. (2018)). However, the data used in this experiment is not continuous temporal data such as that from the SWaT sensors (Fonnet and Prie (2021)). Furthermore, although the task was to detect periodic patterns, there was no objective to correlate these patterns to alerts. Delcombel et al. (Delcombel et al. (2021)) evaluated a helical representation on a non-immersive interface, the Cybercopter, in usability and efficiency in a fraud detection scenario inspired by (Webga and Lu (2015)) and validated by their industrial partners. Results showed that Cybercopter is indeed able to help participants find periodic patterns and investigate them. Based on these findings, we evaluate the benefits and drawbacks of an immersive representation system based on multiple Cybercopters compared to a state-of-the-art 2D interface in an alert classification task.

To evaluate the benefits of Immersive Analytics, subjective metrics such as usability and workload are often measured on top of quantitative metrics like completion time. We argue that the flow state of participants should also be taken into account. Flow is a psychological state where individuals become fully immersed in an activity, losing track of time and surroundings, and is often associated with high performance and positive emotions (Csikszentmihalyi (1975)). Since cybersecurity operators need to make quick decisions with minimal errors, enhancing their flow state can improve their concentration and task performance. Previous research has explored how mixed reality can induce flow in users (Kim et al. (2022)), and immersive analytics could offer similar benefits.

4 MATERIALS AND METHOD

Based on the Cybercopter by (Delcombel et al. (2021)), we created the Cybercopters swarm (Figure 1) which implements multiple helical representations to highlight periodic behaviors in time-oriented data.

In a helix, each data point is placed on a helical scale depending on its time value, which flows from bottom to top (Delcombel et al. (2021)). The *period* of the helix is the number of time steps between two data points vertically aligned on the helix, which corresponds to the number of data points between them. By modifying the period value, the user can make periodical patterns appear. Indeed, when the period of the helix is the same as the one of a periodic pattern, the data points of similar values will align vertically, which makes it possible to easily spot the pattern (Figure 3).

4.1 Helices justifications against spirals

4.1.1 Spirals 2D limitations

In a spiral, the time is curved from the center to the outside, the color of each data point corresponds to the value of the sensor (Figure 3). The points of the spiral that cross the same straight line through the center of the spiral are separated by the same number of datapoints, thus the same time length. The

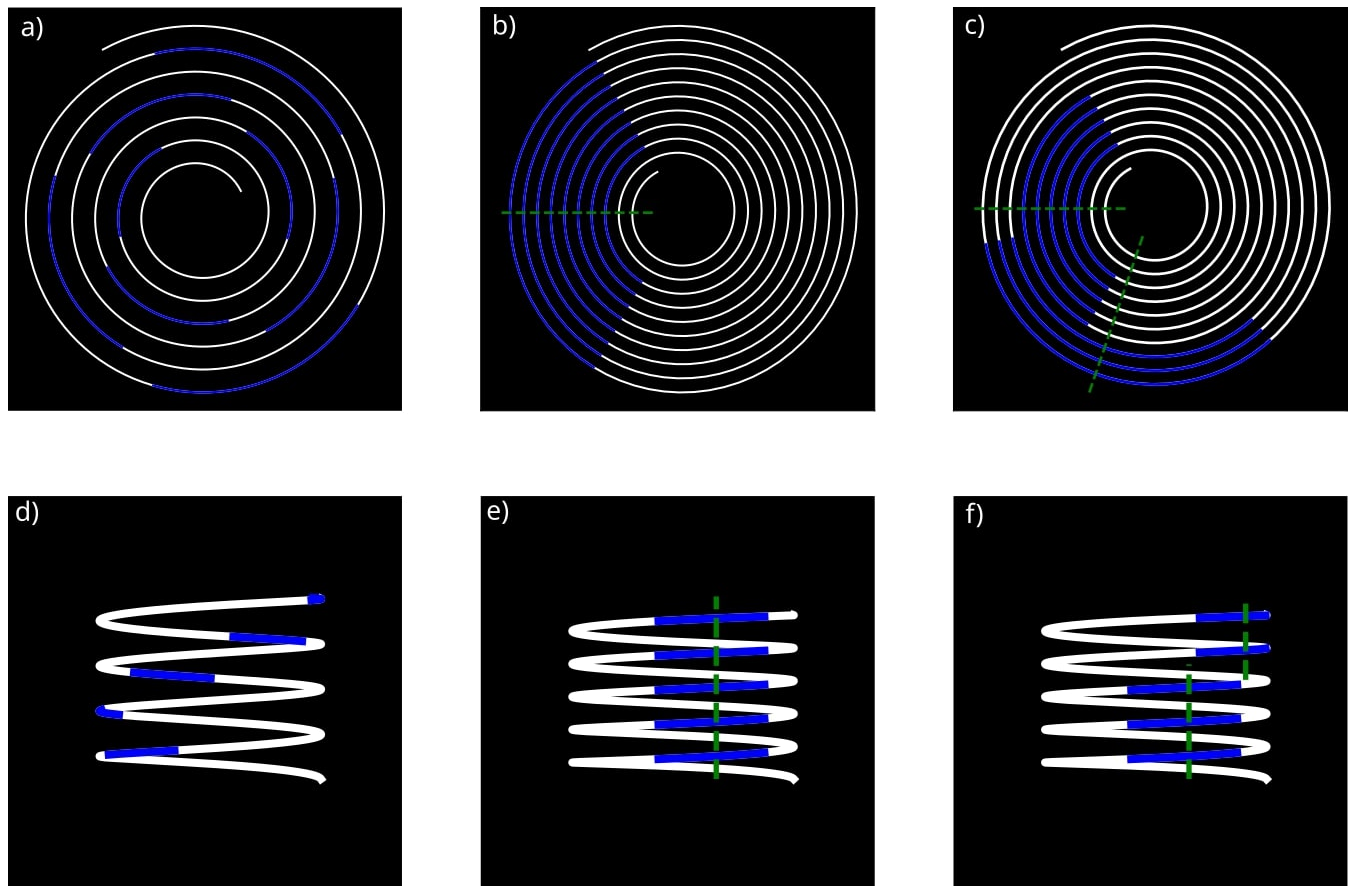


Figure 3. Comparison between of spirals and helix., The same signal is represented on visualizations a) and b). It is possible to make periodic patterns appears by changing the period of the spiral. The same principle happens on visualizations d) and e) when changing the period of the helix. On visualization b) and e), all the points of the spiral (or the helix) that cross the green line are spaced by the same period of time. On visualization c) and f), a break in the periodic pattern appears, the distances between the two green lines represent a phase shift.

period of the spiral can be defined by this number λ . By modifying the period, one can make periodic patterns appear in the displayed data. Indeed, if the period of the pattern is the same as the period of the spiral, then the patterns will align radially and will be easily recognizable thanks to the gestalt law of proximity. Although spirals have the advantages to change the periodicity of their representation, which is very valuable when seeking break in periodicity, they have limitation for attributes correlations. Indeed, the best way to correlate two attributes is to represent them on a common scale (Cleveland and R (2007)), which is not possible in 2D because the 2 axes are already taken to represent spirals or circles. This is why the usual's 2D solutions use other channels, such as width or hue to represent attributes on the main visualisation (sub-figures c and d on Figure 5). However, the combination of the width visual channel with hue and shape channels can cause confusion and discomfort as they are not entirely separable in the human eye (Ware (2008)). Another solution is to use an additional visualization to represent additional attributes and connect the two visualizations with links, which can be harmful as it can hide or occlude other information.

4.1.2 Helices choice

We try to represent data in a way that emphasizes periodicity in the same way as the spirals does: by modifying the period of the representation to highlight break in periodicity. However, the representation also needs to help correlate breaks in periodicity with alerts. As stated, the best way to correlate two attributes is to represent them on a common scale, to do so, we expand the spiral into a helix by using the third dimension, which adds a new axis to the visualization (Figure 4). This visualization allows for clear separation between attributes so the variations of one don't interfere with the signals of the others, while still making them easily correlatable. The added axis can connect other visualizations to the helix if they share this axis to display a common attribute. One difference between helices and spirals is that every circle has the same length in a helix while they grow larger in a spiral, distorting the perception of time.

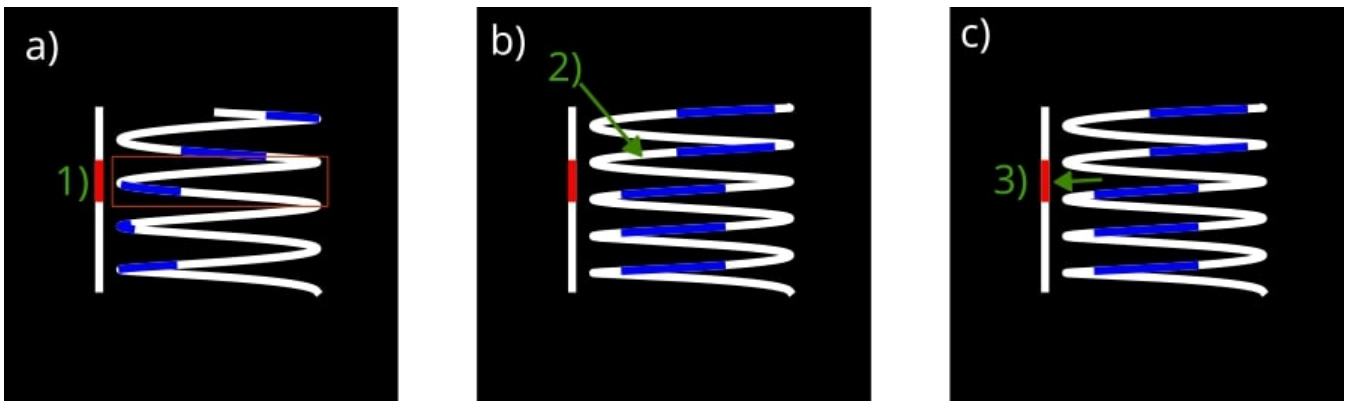


Figure 4. The helix allows to leave space to represent alerts on an adjacent representation. Thus, the representation of the abnormal area does not interfere with the representation of the sensor data. This makes it easier to support the work of operators who can: a) detection of the zone suspicious activities, b) focus on the helix to make a break appears in a periodic pattern c). control if the break correspond to the alarm.

4.1.3 First Prototype : Cybercopter

Based on the related work, we created the first prototype Delcombel et al. (2021) of Cybercopter that uses a helix which can change period to display periodic patterns in a 3D scene. Each cube of the helix represents a time step and the color of the cube signals the number of events during that time step. When clicking on a cube, additional information appears behind the helix and represents distributions of other variables during the time stamp selected. The participant can choose which variables to display. This representation helps the participant compare the data of different days together. Moreover, alerts were not displayed at all in this prototype Due to covid restrictions, we used a web based prototype to pass the experiments on participants computers. To explore the scene, they moved with keyboard arrows and look around with the mouse. Moreover, we only did a simple experiment to validate utilizability and efficiency, but did not compared it to a 2D visualisation.

4.1.4 Second prototype : Cybercopters Swarm

The first difference between the two prototypes is the use of a virtual reality headset for our second prototype. The motion head parallax helps to better understand 3D visualizations. Moreover, this prototype actually displays alerts raised on a dataset from the cybersecurity community.

In Cybercopters Swarms case, the third dimension is used to represent the time axis on which alerts and periodicity breaks can be compared. This way, the operator can easily identify the probable zone of

the breaks without modifying the view of the data, and can then search for the breaks in the data without looking at the alert. If one break is found, the operator can verify that it is at the level of the alert. Indeed, one data point of a helix stays at the same height whatever the period chosen, hence the vertical axis of a helix can be used as a temporal axis. Thanks to this property, it is possible to link other representations to the helix by using their vertical position. Their position represents the timestamp at which the events they describe happened. Using the Gestalt law of proximity, users can correlate these representations with patterns in the data points at the same height as they are spatially close. Moreover, two helices with different periods will still have their data points at the same vertical position, which can simplify comparison between them when they are displayed side by side.

4.2 SWaT representation using multiple helices

We used the Cybercopters swarm to visualize the SWaT data, each sensor and actuator has periodic patterns and can be associated with alerts. For this purpose, each sensor is represented by a Cybercopter with its own period. We chose to represent 10h30min of the dataset based on (Lohfink et al. (2020)), more data points could be displayed if needed. The period of the helix can be set by the user with the slider on the side of the helix, or by pointing the helix with their hand while using the joystick of a controller, to allow them to be more precise without moving their arms. By moving a hand through the helix, the user can obtain the timestamp of this point to determine the time of an event. Each sensor has its own legend that depends on these values over the entire data range. The user can rotate all data points along the vertical axis of the helix if s/he wants to better align an alert with suspect compartment in the data. This interaction also helps to change the view of the helix if some parts are occluded by the spires in the front Dwyer et al. (2018b).

In order to give an overview of the situation, a large alert bar regrouping all alerts is present at the horizon (Figure 1). When the user wants to know which sensor(s) correspond to which alert, the representation uses an audio signal coupled with a visual signal to indicate to the user the sensors corresponding to an alert. When the user selects an alert, a geo-spatialized sound from the corresponding sensor enables her/him to locate its approximate position, and then s/he can locate the sensor more precisely thanks to the color change of the sensor name. If multiple sensors trigger an alarm, their sound are played one after an other.

Helices can be presented as a "wall" but other arrangements can be used such as a half circle if the number of sensors increases (Liu et al. (2020a)). The placement of the helices in the 3D environment can also be done according to the position of the sensor in the real environment (Tominski et al. (2005)), or according to the place of the sensor in the process in a more abstract way. Even though our experiment takes place in Virtual Reality, it could be possible to use the helix metaphor with Augmented Reality inside the water plant to convey the state of each sensor to operators within the plant (ElSayed et al. (2015)).

We chose to place the participants in a seated position because it corresponds to the position of a cybersecurity analyst working at a desk. Moreover, according to (Wagner et al. (2018)), being seated doesn't negatively affect performances in IA, however, it can augment the physical and mental performance, while increasing the effort required to complete the task. It's also more relevant in the comparison with the 2D interface where participants are also seated. According to (Kraus et al. (2020)) a VR table, i.e. a place where visualizations are represented and interacted with, reduces reduce the amount of travel required to complete a task significantly. However, according to Liu et al. (2020b) it seems like radial layouts are better to represent a high number of representations. We chose a compromise between both, where all the helices are represented in a radial layout and where the participants can select the interesting helices to interact with in front of them. This choice creates a need for a selection tool for distant objects, hence the laser

to bring in the sensors to the participant. S/he can select a helix by pointing it with the virtual ray at the end of his hand, and it goes directly into hand with a button click. Using this interaction, s/he can remain seated during all the visualization process, and does not need to move in the 3D environment. S/he can organize her/his environment at her/his convenience according to the task s/he wants to perform: zoom in on the sensor s/he is interested in, group several sensors with similar behavior together, or throw away a sensor that has become useless behind her/him, for instance. Lastly, the user can change the size of the helix by gripping it with both hands and moving them apart. As for the interactions, we chose to use the basic controllers of the HTC vive as it is a common practice in the IA community Besançon et al. (2021b).

We used the fact that other representations can be linked spatially to a helix to represent the timeline of alerts raised on each sensor next to them (Figure 3). When an alert is raised on a sensor, the alert bar turns red at the corresponding timestamps. Thus, the user can link a suspicious break in patterns to the alert at the same height. This representation ensures that we don't use the same visual dimension to represent two different dimensions of the data: the sensor values and the alert values. Thus, the user always has access to both information, and the thickness of the line can be used to represent another dimension of the dataset.

To develop Cybercopter, we did two pilot experiments where participants helped us improve the usability and interface of our prototype. The size of the helices and their distance from the user were the preferred ones by these early participants, they also suggested adding a rotation feature to the helix without rotating the alert bar. One early tester suggested using the joysticks to interact with the helix, both to change the period and rotate the helix, as he felt it was the more intuitive solution. However, we didn't want too many complex interactions so as not to be too biased with respect to 2D. But it could be interesting to conduct a second experiment about interactions with these kinds of representations.

4.3 System evaluation

To assess Cybercopters usefulness, we compare it to a 2D interface based on Lohfink et al. work (Lohfink et al. (2020)). They used a spiral based interface to display periodic patterns in the data of sensors of the SWaT.

4.3.1 2D prototype

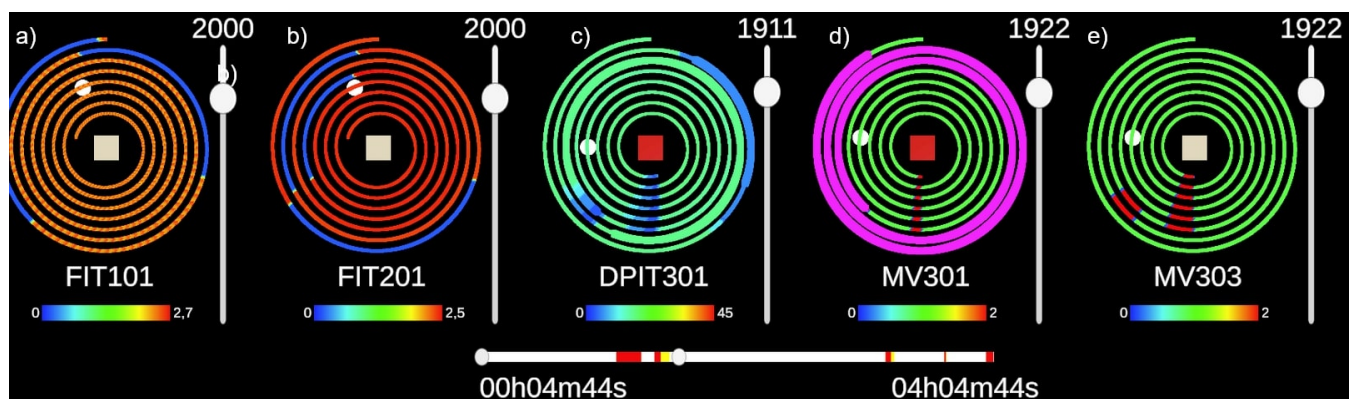


Figure 5. The five sensors of *set1* represented with the 2D interface. In the middle, the timeline, which enables users to select the period displayed. At the bottom, the interface to answer alerts. We can see a false negative on MV303 as there is a clear break within the periodic pattern. A click on the red button at the center of the spiral of DPIT301 highlights the two alerts present in the selected time frame. When they are not highlighted, the thickness of the spirals indicates the presence of alerts.

The 2D interface is separated in two parts: the timeline that displays alerts on the dataset and allows selecting the window of time displayed on the spirals plots (Figure 5). Alerts displayed on the timeline represent alerts on all the sensors. Inspired by (Lohfink et al. (2020)), the time window covers a maximum of 14,400 values, equivalent to 4 hours of logs. This maximum can be changed if needed. To navigate through the dataset, users can drag either side of the slider or simply click on their area of interest to relocate the time window.

The period of each spiral can be changed separately with the slider to the right and the mouse wheel for more precise changes. To simplify the understanding of the interface by the participants, the color of the data points follows a heatmap according to the sensor value over the whole dataset and not just the window. Legends are always visible and display the minimum and maximum values of each sensor. For the experiment, we represented only five sensors at a time, but 10 can be displayed at the same time on the same window without causing performance issues.

To display alerts raised on a sensor, the thickness of the spiral is increased at the time of the alert, which draws the eye on critical areas. Moreover, the alert square at the center of the spiral turns red if the sensor data contains an alert over the selected time range. In order to highlight the alerts, the participant can click on it to make the alerts flash in magenta (Figure 5).

When the mouse passes over a spiral, a luminous point appears above it and on the corresponding time step in the other spirals to facilitate comparison, as the same time step is not at the same place in two spirals with different periods.

The 2D prototype was also part of the pilots which helped improve its interface, such as determining the right size of spirals and sliders.

4.3.2 Implementation and Scalability

Both prototypes have been developed with unity 2019.3.7f1 in C#. The VR version uses Steam VR² and tilia³ for specific interactions. The data treatment is realized with python 3.7 using the matrix profile library developed by the Matrix Profile Foundation (Van Benschoten et al. (2020)). Data are transferred from python to unity via .json files. Although it is done asynchronously for now, this implementation can be used to process data continuously in future work.

4.3.3 Apparatus

The evaluation of both conditions was performed on the same device: a laptop with a 15 inches screen with a resolution of 1920x1080 pixel. The laptop has 32 GB of RAM, an *Intel Core i7* processor, a *Nvidia Quadro RTX 3000* graphic card and is equipped with the operating system *Windows 10*. The 2D version is used in full screen and can display 10 sensors smoothly, participants interact with it using the mouse. The VR version uses the *Vive Cosmos* and its controllers and can display the 51 sensors in the scene and interact with them without slowing down. In both conditions, the participants are seated in front of the computer.

4.3.4 Participants

We recruited 24 unpaid volunteers (3 females, 21 males) aged from 23 to 50 years old (mean: 29.5, sd: 7.4), 75% had a previous experience with 3D environment (video games, CAD, 3D modelling ...). We then

² <https://assetstore.unity.com/packages/tools/integration/steamvr-plugin-32647>

³ <https://www.vrtek.io/tilia.html>

asked them to rate on a scale from 1 (absolute novice) to 5 (expert) their habit of virtual reality (mean: 2.45, sd: 1.35) and cybersecurity (mean: 2, sd: 1.45). All participants have at least a master degree in a STEM field. Even though only a few of them had an expertise in cybersecurity, the task was understandable enough for people with a strong scientific background to understand. All participants have at least a master degree in a STEM field. Even though only a few of them had an expertise in cybersecurity, the task was understandable enough for people with a strong scientific background to understand. Three cybersecurity experts were interviewed separately to give their feedback as they were not enough to have statistically significant results. There was one colorblind participant, who had no problem answering the experiment.

4.3.5 Data collection

At the beginning of the experiment, each participant answered a demographic questionnaire. In this study, the independent variable is the method of representation of the data. This factor has two possible values in this context: 2D with spirals (*2DSpirals*) and 3D with helix (*3DHelix*). Dependent variables are split in two categories: quantitative objective measures (response times to alerts and percentage of good answers) and qualitative subjective measures coming from questionnaires (System Usability Scale (Brooke (2020)), Raw NASA TLX (Hart and Staveland (1988)), and SHORT Flow State Scale (Jackson et al. (2010))).

4.3.6 Protocol

Presentation The participant was given an explanation of the context of the experiment, the data used and their periodic characteristics. For the participant to understand why there are false alerts, s/he was given a brief description of how the matrix profile algorithm works and of its limitations. The participant learned that his/her goal during the experiment is to process alerts and to distinguish true from false positives. The participant was free to ask any questions s/he felt were necessary to clarify any doubts. S/he then signed the informed consent form.

Tutorial: the participant performed a training session in order to become familiar with the first interface used. For both interfaces, the same data are used. The participant was first asked to find a periodic pattern in a simple dataset. Then s/he investigated four alerts: one true positive due to a break in periodic pattern, one due to a power surge, and two false positives. During these tasks, s/he was presented with all functionalities of the interface, and s/he could train using the answers buttons.

Task Scenario: Then, the participant had to perform an alert processing task with this prototype. For the experiment, we represented only 5 sensors, without the general alert bar, and we asked them to judge the alerts of one sensor. Since there were two sets of alerts, half of the participants started with *set 1*, and the other half started with *set 2*. *Set 1* was composed of FIT101, FIT201, DPIT301, MV301, MV303 and *set 2* of LIT101, P101, AIT202, P205, MV301 (Figure 6). The sets have been chosen so that sensors had similar patterns although different values, as they are part of the same process. For the detection of periodicity breaks, the window of the matrix profile algorithm has been set to 2000 for DPIT301 and 4400 for MV301, the threshold to raise alarms has been set to 0.65.

In order to take into account the learning effect on the task at hand, we combined both the ordering of 2D and 3D prototypes, and the ordering of *set 1* and *set 2*. Therefore, participants were divided into four groups of 6 who went through the tasks as follows:

G1: first *set 1* with 2D prototype, then *set 2* with 3D prototype.

G2: first *set 2* with 2D prototype, then *set 1* with 3D prototype.

G3: first *set 1* with 3D prototype, then *set 2* with 2D prototype.

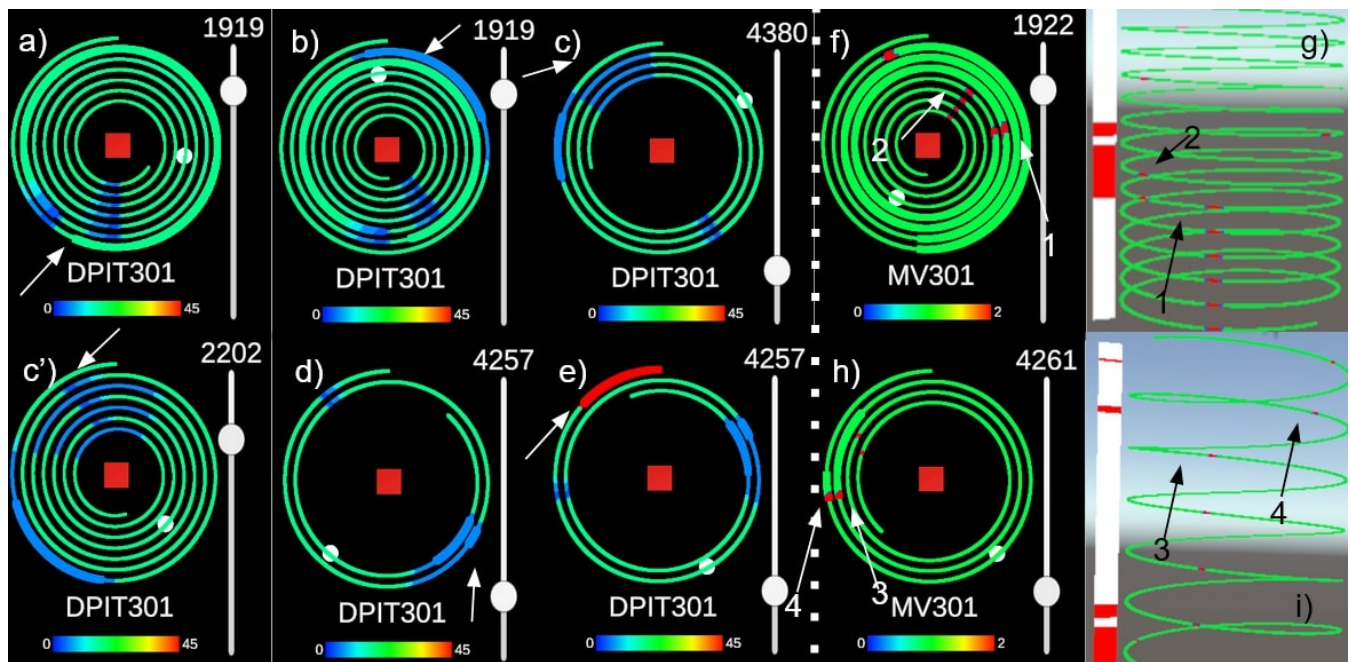


Figure 6. Alerts of *sets1* are represented with the 2D interface (a, b, c, c', d, e). c') represents the same alert as c) with half the period. The pattern of "one long, one short" ($p = 2200s$) of c') can be detected as easily as the "two peaks" pattern ($p = 4400s$) of c). Alerts of *set 2* are represented with both interfaces, f) and g) represent alerts 1 and 2, g) and i) represent alerts 3 and 4.

G4: first *set 2* with 3D prototype, then *set 1* with 2D prototype.

Firstly, Participants had to detect a false negative in MV303 for *set 1* and AIT202 for *set 2*, i.e. detect a rupture of pattern in a sensor where no alerts have been raised. Before the name of the sensor is given, they pressed on the *start* button of *Motif 1* and then pressed the *stop* button when they have given an explanation of their answer, allowing to measure their response time. This part assesses *R4*: the ability to detect false negatives in the system. Then they were asked to detect a false negative in FIT 201 for *set 1* and in P101 for *set 2* in a part with no particular pattern. Because a first pilot we had conducted had showed us that participants are reluctant to declare that they found nothing, and we wanted to prepare them for the false positive in the alarms. Alerts from these four sensors had been deleted to create false negatives.

Lastly, participants answered to alerts raised on one sensor, as we wanted to evaluate the efficiency of the 3D visualisation above the 2D one more than the efficiency of a swarm. We relied on the expert opinions about the swarm. The preprocessing of the alarms is done before the experiment using the same matrix profil algorithm. They happened at different times on the same sensor but are all visible on the sensor at the beginning of the experiment. Participants could choose to answer to alerts in the order of their choices, but they all responded in a chronological order. They were informed that all alerts were happening on the same sensor for each set, DPIT301 for *set 1* and for MV301 *set 2*. For *set 1*, participants had to answer to 5 alerts and for *set 2* they had to answer to 4 alerts. The first 4 alerts had similar patterns and were used to compare completion time. It was not possible to find the fifth alert for *set 1* in other sensors of the dataset. However, we kept it to verify that participants were able to detect an alert causing a surge instead of a break in periodic patterns (Figure 6). *Set 1* alerts were all raised on DPIT301 and *set 2* alerts were all raised on MV301 (Figure 6). Participants answered to alerts by pressing the button *True Positive* or *False Positive* of the corresponding alert. The timer began when they pressed the *start* button on top of the 5 alerts. Participants were asked to answer as fast as possible while providing necessary

explanation to their result in order to simulate a situation where a SOC operator has to answer fast but correctly to alerts. Therefore, the recorded time corresponds to the time spent between the last alert handled and the conclusion of the participant's reasoning (true or false positive). We believe that this measured time is relevant because it contains the detection of the alert to be processed, the search for a potential break in a periodic pattern, which corresponds to the real work of an operator. Additionally, they were asked to respond completely to each alert before trying to respond to the next. These questions assess *R3*: "Identification of false positives should be possible using the visualization system" and *R2*: "Detected anomalies should be clearly highlighted in the data". After sorting the alerts, participants were asked questions about the characteristics of the alerts they treated to assess *R1*:

- If they treated the first alert as True Positive: At what time did the pattern break? What was its period?
- If they treated the third alert on DPIT301 as True Positive: What was the period of the pattern before it broke?

These questions are inspired by those of Lohfink et al. (Lohfink et al. (2020)) to evaluate their interfaces. Compared to the originals, we kept only the questions about the quantification of the characteristics of an alert, as the other questions assessed the abilities to detect alerts and classify them as false or true positive, which are already covered in our experiment. After the tasks, each participant answered questionnaires and a discussion/open question phase takes place. S/he repeated the tutorial, tasks, and questionnaires with the other *set* and interface. At the end of the experiment, s/he was also asked if one set was more difficult than the other, and if yes, which one.

4.3.7 Hypothesis

We formulated the following hypotheses about the two representations:

- H1: Both conditions are as efficient for detection of break in periodic patterns, this is measured with success rate and response time. As both visualizations are meant to display periodic signals, both of them are supposed to be successful to complete this task.
- H2: Both conditions have the same success rate for alerts responses. Both visualizations were meant to correlate alerts with breaks in periodic signals. Participants should be equally effective with both interfaces.
- H3: *3DHelix* is faster than *2DSpirals* for alerts responses. As the 3D prototype is meant to facilitate correlations between alerts and signals, it should improve the response time of the participants over the 2D one.
- H4: *2DSpirals* takes fewer efforts than *3DHelix*, this is measured with the answers to the Raw NASA-TLX. As 3D interfaces for Immersive Analytics require more mental and physical efforts (Wagner et al. (2018)).
- H5: *3DHelix* has the same usability as *2DSpirals*, this is measured with the answers to the System Usability Scale. The VR interfaces and its interactions were simple and intuitive enough to have an usability at least as High as the 2D one.
- H6: *3DHelix* has more flow induced than *2DSpirals*, this is measured with the answers to the Short Flow Scale 2. Indeed, the 3D prototype uses a visualization technique and interactions that make it easier to focus only on the task at hand, which can make it easier to reach a flow state.

5 RESULTS

5.1 Quantitative results

All participants detected the rupture in periodicity without alerts in both conditions. We checked for normality of the distribution of response time with a Shapiro-Wilk test ($p = 3.7e-06$) in order to use a Student test to compare the mean response time of the two conditions. This student test rejects the hypothesis of difference of mean between spirals and Cybercopters ($p = 0.155$).

Modality\Task	FN	A1	A2	A3	A4	A5
Cybercopter	100%	100%	80 %	75 %	55 %	100%
Spirals visualization	100%	96%	85%	70 %	50 %	100%

Table 2. Success rates for alerts classification

Success rates were almost similar for every alert between both conditions (Table 2). The first alert was the easiest one to detect as the rupture in periodicity is very clear, all participants found it with Cybercopters and only one missed it with the spirals. The second one follows closely the first and was missed by more people than the first (80 % success rate for Cybercopter, 85 for spirals). Between the two first and the third alert, there is a change of periodicity in data, the periodicity of the pattern goes from 1920 s to 4400 s for both sensors, for DPIT301, the pattern can also be found with a period of 2200 s as the “two peaks” can be interpreted as “one short then one long” (see figure Figure 6 c and c’) from the participant. The success rate of the third alert was lower than for the previous two, with 75 % for Cybercopters and 70 % for spirals. The fourth alert, which is a false positive, had the worst success rate with 55 % for Cybercopters and 50 % for spirals. Although participants were sometime unable to find a rupture of the periodic patterns they found after the third alert, they felt it was “safer” to raise an alarm when they were in doubt. Finally, in both conditions, all were able to characterize the last one correctly, corresponding to a surge in DPIT301.

Questions	Cybercopter	Spirals
Q1. Determine the time of occurrence of a threat	19/20	19/19
Q2. Determine the period of a sensor with a single peak per period	19/19	20/20
Q3. Determine the period of a sensor with multiple peaks per period	7/9	6/8

Table 3. Success rate of responses about characteristics of the alerts. For the third question, only DPIT301 (*set1*) has a multiple peaks period

Among participants who detected the first alert, only one didn’t find the time of occurrence of the threat with Cybercopters, while all were able to do it with the spirals’ visualization. In both cases, they all gave the right answer for the periodicity of the pattern before it broke. For the third question, participants sometimes found the “double peak” period of DPIT301 (4400 s) and sometimes the “alternative pattern” period (2200 s). When they found the former, we asked them if they could identify a shorter period. In that case, they all found the period of 2200 s. Using Cybercopters, 7/9 participants found the right period, while when using spirals 6/8 found it (Table 3).

The average time of the whole experience was 1 hour per participant, including the reception and questionnaires. The time measured for each set represents the time between the beginning of the experiment

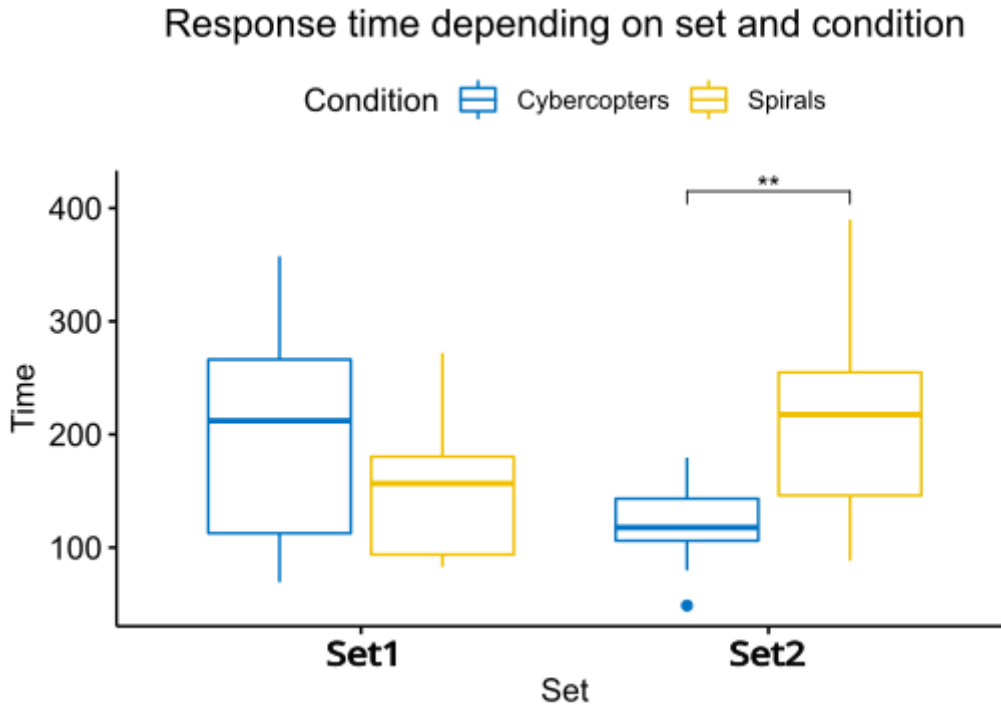


Figure 7. Response time to each alert depending on the *set* and interface. The response times to *set2* is significantly different between the two interfaces ($p < 0.01$).

and the answer to the last alert. We used t-test corrected with Holm–Bonferroni method (Figure 7) to determine statistical difference between conditions. Cybercopters are significantly faster for *set2* (p value < 0.01) but there is no significant difference between Cybercopters and Spirals for *set1* (p value = 0.28). For *set1*, the mean completion time with Cybercopters is 199 s (std = 99), with spirals it is 162 s (std = 61). For *set2*, the mean completion time with Cybercopters is 134 s (std = 58), with spirals it is 217 s (std = 90).

To better understand the time differences between the two sets, we studied the time measured for each alert. It represents the response time to the alert minus the response time to the previous alert. Thus, the potential differences between the response times of first alerts do not bias the results of the following ones. We then constructed a mixed linear model with time as a fixed variable, and the explanatory variables were: the conditions, the sets and the interactions between the two. The conditions, as well as the interactions between the conditions and the sets, are significant (p value = 0.009). To determine which pairs of alerts are significantly different, we used paired wise t-test corrected with Holm–Bonferroni method (Figure 8). Cybercopters are faster for alerts 2 (p value = 0.02) and 4 (p value = 0.03) of the *set2*. In all other cases, there is no difference in response time depending on the conditions and sets. With Cybercopters, the mean completion time for alert 2 is 19 s (std = 16) and 6 s (std = 2) for alert 4. With spirals, they averaged a completion time of 66 s (std = 34) for alert 2 and 24 s for alert 4 (std = 15).

5.2 Qualitative results

5.2.1 Questionnaires

Norman (2010) suggest that it is valid to evaluate the difference of significance between the answers of each question of a Likert scale questionnaire: they propose to use multiple two-way ANOVA to determine the significance of difference between two conditions, that is what we did in our analysis. For all questions

Response time depending on alert and condition

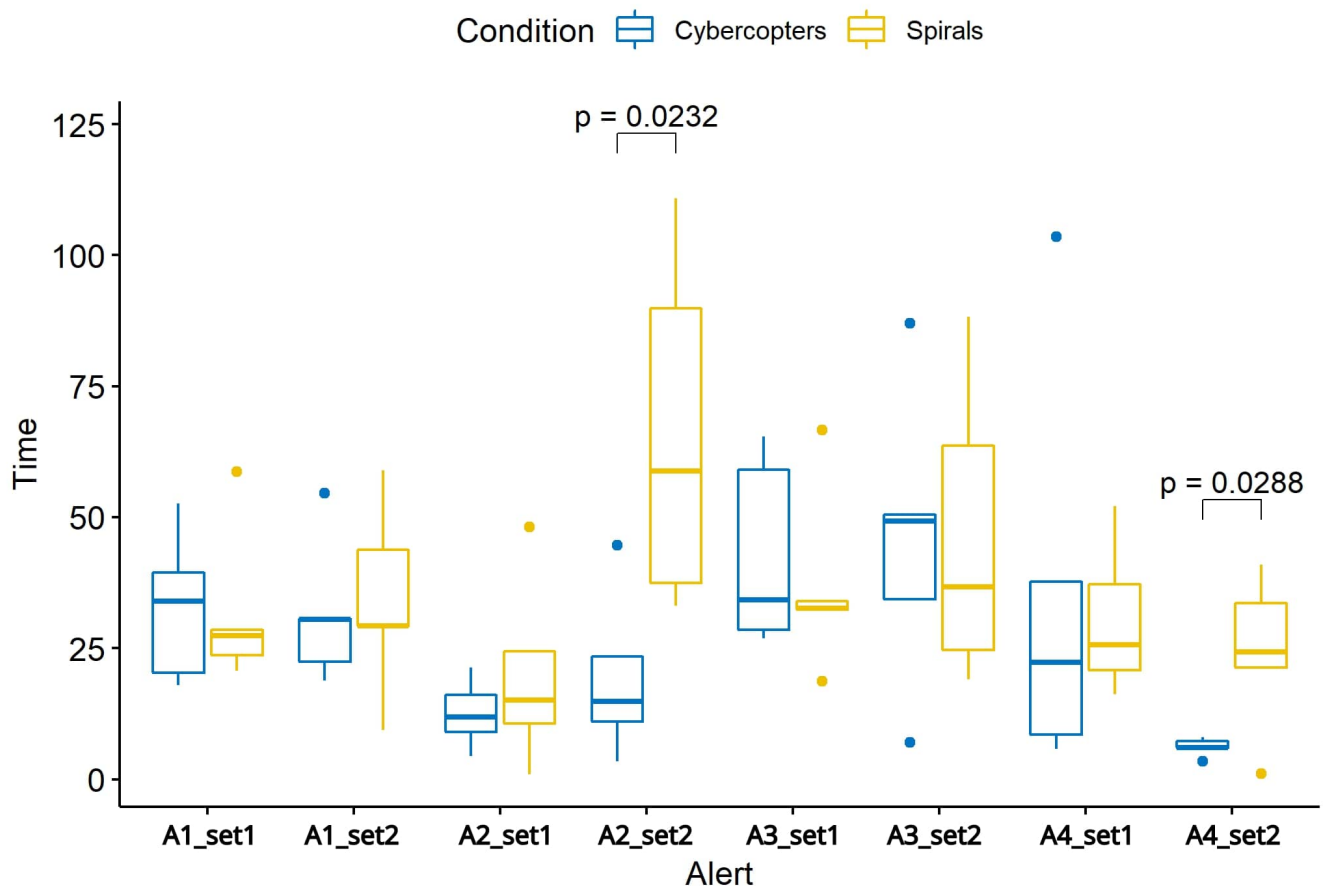


Figure 8. Response time to each alert depending on the *set* and interface. The response times to alerts 2 and 4 of *set 2* are significantly different between the two interfaces

except the third one of the short flow scale, the only significant differences observed were between Cybercopters and the spiral prototype.

The SUS score is 74 (with a variation of 14) for the 2D prototype and 77 (with a variation of 15) for the 3D prototype. Both prototypes have a score above 71, which is usually taken as good usability (Bangor et al. (2009)). A Shapiro test indicates that the data do not follow a normal distribution ($p=0.06$), so we used a Wilcoxon test to determine that the difference in usability between the two prototypes is not significant ($p=0.45$).

The only significant difference in the items of the SUS is for 9th one ($pvalue = 0.012$): the participants felt more confident in 3D than in 2D (Figure 9). (1. $p=0.4$, 2. $p=0.2$, 3. $p=0.3$, 4. $p=0.4$, 5. $p=0.6$, 6. $p=0.4$, 7. $p=0.4$, 8. $p=0.6$, 10. $p=0.2$) .

Both prototypes score 27 at the NASA TLX (with a variation of 7 for both), which is considered as a medium workload (Prabaswari et al. (2019)). The only significant difference in the items is on the physical requirement ($p = .011$) : the participants found Cybercopter more physically demanding than the 2D interface (Figure 10). (1. $p=0.7$, 3. $p=0.5$, 4. $p=0.1$, 5. $p=0.5$, 6. $p=0.8$)

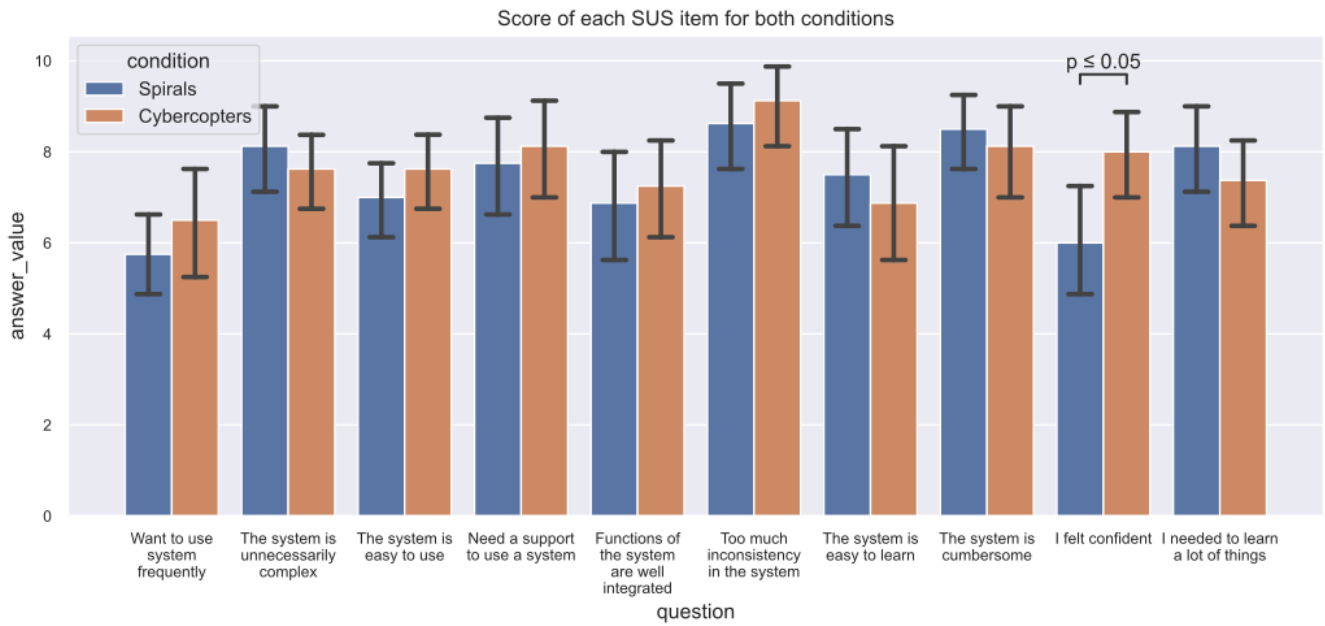


Figure 9. Detailed answers to the SUS for both interfaces. The only significance difference between them was for the ninth question, about the confidence of the participants.

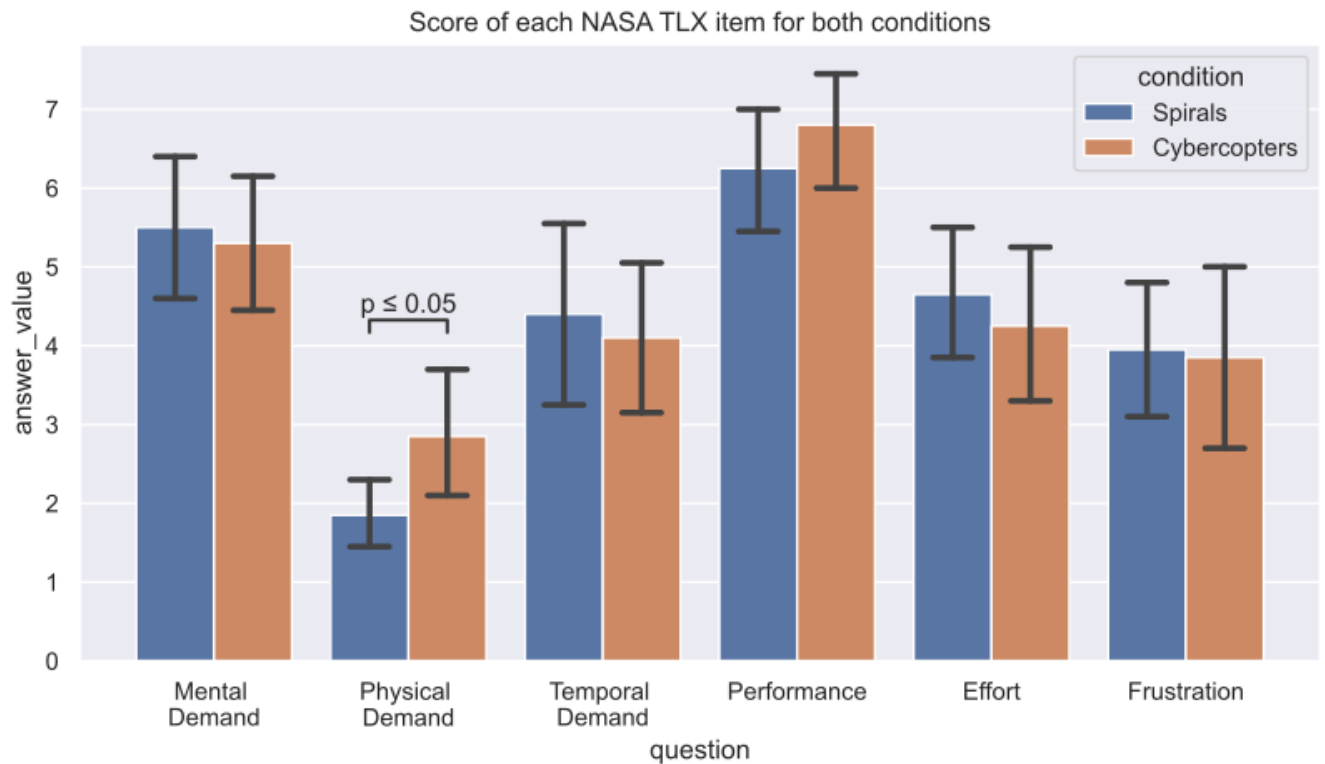


Figure 10. Detailed answers to the NASA-TLX for both interfaces. The only significance difference between them was for the second question, about the physical demand of the task.

The average flow felt using the spiral prototype is 3.42 (with an average error of 0.56) and the average flow felt with Cybercopter is 3.74 (with an average error of 0.65). Because the Shapiro test indicates that the data do not follow a normal distribution (p value = 0.24) we used a Wilcoxon test that indicates that

the difference of flow induced in participants by the two prototypes is significant (p value = 0.008). The participants felt a slightly higher state of optimal competence with the virtual reality prototype. The study of specific items allows us to better understand this difference.

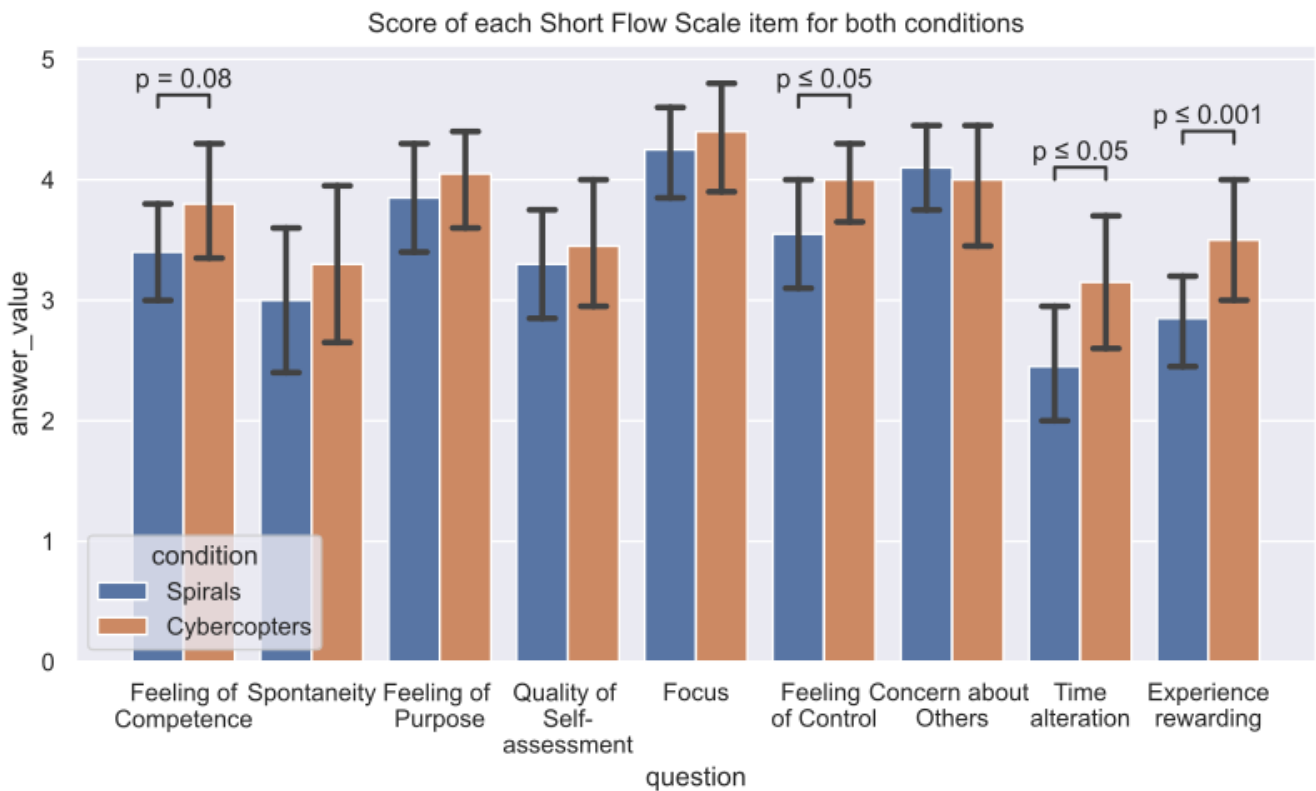


Figure 11. Detailed answers to the Short FLOW Scale for both interfaces. There are significant differences for questions about feelings of competence, controls, time distortion, and how much the experience was rewarding.

For the SHORT Flow State Scale items (Figure 11), participants felt more in control of what they were doing with Cybercopter (p value = 0.025), they found that time passed differently in the virtual environment (p value = 0.03), and they found the experience more rewarding with the immersive interface (p value $< 1e-05$). There was a small difference in the participants' sense of competence (p value = 0.07), they felt that they perform better with Cybercopter. Question 3 of the Short Flow Scale is the only one that depends on the interaction between set and condition (p value = 0.002), so we followed up with a Tuckey HSD to know what interactions are significant. When studying the *set2*, participants felt more spontaneous with Cybercopter than with spirals.

5.2.2 Open discussions and Observations

All participants enjoyed using the immersive solution. They all understood both metaphors after the tutorials and every participant was able to use the immersive prototype after the 10 minutes tutorial, even those who never used VR before. For the two conditions, the participants found that there was a lack of reference points, such as graduations along the timeline. Eight participants did not use the click to highlight alerts and preferred to use the time sliders to detect where the alert is located. Five preferred Cybercopter because the alerts are next to the sensor's data, two because the alignment is linear and not radial. Five Participants found that *set 2* was more difficult than *set 1* (three of them used Cybercopter with

set 2 while two of them used spirals), two found that *set 1* was more difficult than *set 2* (they both used spirals with *set 1*, which could indicate that using spirals is more difficult than using Cybercopters), others didn't find a difference. For the 3D prototype, participants particularly enjoyed the joystick to interact with the periodicity, as they found it very natural, even those with no experience in gaming controllers. None encountered any occlusion problem nor reported one. In 2D, participants claimed that they liked the wheel despite never using it after the tutorial.

5.3 Experts Interviews

Three experts were interviewed, their experience ranging from 3 to 15 years. All we can reveal about their activity is that all of them have worked in SOCs. Their opinions diverge on virtual reality, one of them using his virtual reality headset daily to manage the different windows of his console tools in a 3D environment. Another was more dubious, because virtual reality has the defect of cutting the user from the real world and thus from his colleagues, even if he is very interested in the visualization and organization capacities offered by 3D environments. He would prefer 3D representations in augmented reality, which would keep the link with the real world. All were interested in the new interactions offered by virtual reality headsets. More particularly, for Cybercopters, they appreciated the possibilities of correlations of different data with the helices. They would have appreciated more interaction and filtering options with the helices and spirals, for instances being able to halve or double the period with a button or manually align certain specific points to see if a pattern appears. They felt that the helix swarm was an interesting premise, as they could compare several sensors in relation to each other. They also used the space available to sort sensors in group of similarity, for instance choosing to select sensors which display the same signals as a suspicious sensor. However, they'd like to use the virtual space to convey more information. For instance the 3D space could be used to represent the water plant plan or more graphs (2D or 3D) to convey context, such as the internet traffic to detect the path the cyber attacker took to disturb the plant. They found the interactions intuitive, but one suggested using a gaming controller to control the representation as they were more familiar with that type of interactors. The main drawback the experts noted is that virtual reality cut them from their usual tools, they felt that they needed another way to access their tools, such as a data collector, IDS, or even classical communication tools.

6 DISCUSSION

6.1 Interpretation of the results

The percentages of responses to alerts and false negatives validate requirements 2, 3 and 4 for both Cybercopter and spiral visualization and validates H1. Furthermore, there is no significant difference between the success percentages of the two visualization systems. Also, the participants are able to detect the first occurrence of a threat, to give its date as well as its associated period (single or double) for both prototypes, which validates requirement 1. Finally, out of the 24 participants, 20 answered having very little experience in cybersecurity (<3/5), which validates requirement 5. Both prototypes are therefore efficient to answer the problem posed, which concurs with Lohfink's previous results and confirms the interest of the 3D visualization with Cybercopters. Regarding the response time measurement, there is no difference between the two prototypes for the false negative response, which validates H2 that states that the helical representation is as effective as the spirals in detecting periodic pattern breaks.

Concerning H3, the response time depends not only the alert treated but also on the sensors set, which we did not expect. Indeed, MV301 (*set2*) being an actuator of the process controlling DPIT301 (*set1*) their

patterns seemed similar enough to be compared. It turns out that this is not the case, Cybercopters help respond to *set2* faster than spirals, more precisely, Cybercopters help to answer to alerts 2 and 4 significantly faster than the spiral. Therefore, we reject H3 as Cybercopters are not more efficient than the 2D prototype to answer every alert. It is however interesting to look at the alerts where Cybercopters help answer faster than spirals. In those cases, it is more complicated to distinguish one alert from another. Indeed, the patterns of MV301 are shorter than those of DPIT301 and the alert times are longer, perhaps a combination of the two makes the 2D solution less efficient than the 3D one because the alert representation does not overlap with the data. This is consistent with the behavior of users who have difficulty distinguishing between different alerts when there are several alerts displayed on the same spiral. Indeed, both alerts 2 and 4 happen shortly after the previous alert (Figure 6), which forced users to play with the size of the time-window to display only one alert (it seemed that the highlight didn't help much to separate alerts). But displaying only one alert hides its context, which makes its categorization more difficult. Whereas with the helical representations where the alert signal is next to the data, participants have no problem distinguishing one alert from another because they are at different heights. This is confirmed by the difference of spontaneity between the two conditions on *set2* reported in the flow questionnaire. The separation between the representations of alerts and sensors data helps the investigating the sensors data while knowing where the anomaly happens. It confirms the interest of the separation between representations while using space to correlate them.

The other responses to the questionnaires depended only on the condition (helices vs. spirals). The SUS score of both solutions confirms the usability of both prototypes, this is consistent with the results of Lohfink et al. who also found the 2D prototype to be usable using the ISO 9241/10 questionnaire and supports the usefulness of Cybercopters. As both interfaces have a comparable usability, we validate H5.

Participants felt the same work load using Cybercopters and spirals, which rejects H4. However, they felt that Cybercopters required more physical efforts than the 2D interface, which is consistent with previous work Wagner et al. (2018), however, Cybercopters did not cause a higher workload than the 2D solution. Participants felt more confident (SUS item 8) and in control (Flow item 8) with Cybercopters than with the 2D solution. Moreover, the immersive representation gives more flow to the participants, which validates H6: it gives stronger feelings of competence and the time seems to pass faster in the 3D environment, perhaps because of the more natural interactions or better immersion in the data. The speed at which participants adopted the joysticks allowed them to interact more fluidly, which allowed them to stay focused on the tasks at hand. Participants found Cybercopters more rewarding probably because of its video game aspect, which can have a positive effect on motivation.

Finally, as shown by (Weber et al. (2001)) spirals and helices are compatible and can be combined to get the best of both worlds: ease of use of a WIMP (Windows, Icons, Menus and Pointing device) interface and a huge environment to correlate data. For instance, one could choose to use a spiral to browse into periodic data, and switch to a helix to answer alerts.

6.2 Design Implications

Based on our experiment and results, we draw certain conclusions on the interest of Immersive Analytics compared to 2D visualizations and more specifically in the field of cybersecurity:

- If the goal of a representation is to correlate multiple visualisation together, then even if a 3D visualization is not more efficient than a 2D one for a specific task (such as detecting periodic signals), adding a dimension may be worth it. In a line of work where correlation between data is important, such as cybersecurity, that can be a valuable asset.

- Immersive Analytics designers should be careful of the physicality of their interactions, as IA can be more tiring even when sitting. That point could also be seen as an opportunity to help sedentary employees move.
- Immersive Analytic designers should choose carefully the interactors and interactions they propose. As the fact that participants choose to only interact with the helix with joysticks over the slider highlight how a small change in the choice of interactor can have a huge impact. Perhaps specific interactors could be developed for each visualization task.
- Better visualization and interaction help smoothen tasks for participants, which induces more flow in Immersive Analytics users. In a domain like cybersecurity where the days can be long and repetitive, this could allow the operators to be more attentive during the days. However, the time distortion effect could be problematic in a time sensitive environment where decisions need to be taken quickly.
- Finally, the biggest drawback the experts found is that Immersive Analytics cut them from their usual tool. To address this problem, Wang et al. (2020) used an augmented reality headset so that users could use 3D visualizations while interacting with the computer's screen, keyboard and mouse. Another option to let cybersecurity operators access their tools while using Immersive Analytics is to bring 2D windows into a 3D environment (Hoppe et al. (2020)). Both solutions have their perks, Augmented Reality allow operators to interact with their environments, including their fellow operators. However, Virtual Reality allows creating a new working space that is independent of the real conditions, which allows arranging the visualizations in the space at will. In both solutions, it could be an interesting research direction to bring classical tools and Immersive Analytics together to support a complete workflow.

7 CONCLUSION AND FUTURE WORK

To help classify alerts on periodic data, we have proposed an approach based on 3D to represent several attributes on different visualizations and correlate them by positioning them along a common axis. Thus, the visualizations are separated and the variations of one attribute do not disturb the representation of the other. This also makes it possible to use the optimal representation for each attribute according to their characteristics, such as a helix to highlight periodicity. To apply this method to a cybersecurity use case, we implemented a 3D immersive visualization based on helical visualizations. It helps to discern periodic signals and ruptures within temporal data while displaying multiple types of information. It should also be noted that we have correlated only two attributes, but it seems possible to add other representations around helices.

We compared our prototype with a state-of-the-art prototype based on spiral representations through a user study with cybersecurity laymen and experts. Participants answered to alerts raised by a pattern recognition algorithm on data of sensors and actuators of an OT dataset. Our results show that the helical representation is as efficient as the spiral-based one, and in some complex cases, that it reduces the response time of the participants, which validates our approach. In addition, participants are more confident and more in a flow-like state with the immersive solution, despite the higher physical demands.

For our future work, we will seek to improve our helical prototype based on feedback from participants and experts, particularly the interactions with the time period of the representations as well as tools to filter data intuitively. We will also try to understand more precisely which properties of the data makes the helical representation more efficient: it could be the type of pattern, or the size and location of the alerts, or perhaps a combination of both. A new user study could be conducted to answer these questions and

help to create a design space for helical visualizations. Additionally, the Cybercopters swarm has been designed for one user, and we are confident we can build on its foundation to propose a multi-user solution for Cybercopters.

Moreover, helical representations are meant to be one type of representations that can be linked to others in a 3D environment in order to create a 3D dashboard. Therefore, we will propose other 3D visualizations to correlate their data with those present on the helix, such as the geographical location of sensors in the plant or the state of IT sensors over time. This leads to study the question of methods of correlation between multiples representations, and especially the advantages and disadvantages of using their positions in 3D space, as the potential usefulness of this method has been demonstrated with Cybercopters.

8 ACKNOWLEDGMENTS

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