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## <u>Title Page</u>

### Title : Urban Resilience operationalization issues in climate risk management: a review

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## Abstract

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4 This paper presents a review of existing strategies and tools aiming at facilitating the 5 operationalization of the concept of resilience into built environments. In a context of climate change, 6 increased risks in urban areas and growing uncertainties, urban managers are forced to innovate in 7 order to design appropriate new risk management strategies. Among these strategies, making cities 8 resilient has become an imperative. However, resilience remains complex to integrate into the 9 practices of urban planners and territorial actors. Its multitude of definitions and approaches has contributed to its abstraction and lack of operationalization. This review highlights the multitude of 10 approaches and methodologies to address the bias of the lack of integration of the concept of resilience 11 12 in climate risk management. The limit is the multiplication of these strategies which lead to conceptual 13 vagueness and a lack of tangible application at the level of local actors. The challenge would then be to design a toolbox to concentrate the various existing tools, conceptual models and decision support 14 systems in order to facilitate the autonomy and responsibility of local stakeholders in integrating the 15 16 concept of resilience into risk management strategies. 17

18 Key words: Resilience, urban environments, risk management, disaster risk reduction strategies

# 1920 1. Introduction

Operationalizing urban resilience is a complex, even conflicting subject. Because of its multidisciplinary origin and the multitude of approaches, resilience meanings are sometimes contradictory (Davoudi et al., 2012). This contradiction is essentially due to the fact that resilience belongs to many disciplines such as physics, psychology, ecology (Alexander, 2013). This conceptual vagueness makes the use of resilience and its integration into risk management complex (Weichselgartner and Kelman, 2015). Despite its growing use in official communications, the operational relevance of the concept is therefore constantly being questioned.

The Hurricane Katrina (2005) marked a major turning point in the history of risk management (Campanella, 2006; Cutter et al., 2008a, Hernandez, 2009). To prevent a similar event from happening again, risk management has evolved to incorporate the concept of resilience. The objective is to use this concept to best prepare populations and territories to increased risks in urban areas. The idea is no longer to analyze the risks in a compartmentalized manner but to study the disruptive event and its consequences as a whole. Several definitions and characteristics of resilience exist:

- Resistance capacity: Serre (2018) defined three capacities (resistance, absorption, recovery) of resilience and defined the resistance ability to determine "*the physical damage to the network as a result of the hazard*" (Serre et al., 2013). It is essential to know before any risk management and actions plan the potential damages of a system, in order to adapt resilience strategy. It is estimated that, more the technical system is damaged, greater is the possibility of a malfunction of the system and more it will be difficult to restore it to service.
- Absorption capacity: UNISDR (2009) has define resilience as the "ability of a system, community or society exposed to hazards to resist, absorb, accommodate to and recover from the effects of a hazard in a timely and efficient manner, including through the preservation and restoration of its basic structures and functions". Cardona (2004) defined resilience as the capacity of the damaged ecosystem or community to absorb negative impacts and recover from these.
- Adaptive capacity: Pelling(2011) defends the idea that resilience is the ability of an actor to cope with and adapt to hazards stress. . It refers to the "ability of systems, institutions, humans and other organisms to adjust to potential damage, to take advantage of opportunities, or to respond to consequences" (IPCC, 2014).
- Reaction capacity, linked to self-organization: Pickett et al. (2004) have defined resilience as the "ability of a system to adjust in the face of changing conditions" and Ahern (2011) has defend resilience as a "capacity of systems to reorganize and recover from change and disturbance".

- Ability to rebuild: Walker et al. (2004) developed the idea that resilience is the capacity to
   *"reorganize while undergoing change so as to still retain essentially the same function, structure identity, and feedbacks*". It can also be understood from the ecological angle of
   "building back better" (Papathoma-Köhle et al., 2019)
- Learning capacity: The Resilience Alliance (Walker and Salt, 2006) defends that resilience is a combination of three capacities, absorb and remain within the same state, the capacity of self-organization and "the degree to which the system can build and increase the capacity for learning and adaptation" (Carpenter et al., 2001; Klein et al., 2003)
- Ability to bounce back: to some authors, there is one single-state equilibrium which implies to bounce back to equilibrium previous disturbance (Holling, 1996). On the contrary, others consider that we can observe multiple-state equilibrium which suppose that systems have different stable states (Davoudi et al., 2012; Holling, 1996)

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Resilience is a multifaceted concept, involving a plurality of disciplines, definitions, etc. This 68 diversity can be interpreted both as an opportunity but also as a difficulty in the operationalization of 69 resilience. In the face of new risks linked to climate change, the evolution of urban areas and the 70 concentration of issues, the concept of urban resilience represents both an essential concept but also 71 72 full of operational limits (part 1). This is why a variety of methods have been developed to address the 73 issue of its operationalization and appropriation by local actors (part 2). We will conclude by presenting the next steps needed to respond to the limits still present in the scientific and operational 74 75 field.

### 77 2. Urban resilience: advances and limits

### 78 2.1 Urban system issues

79 Resilience in risk management is particularly relevant in addressing the increased vulnerability of urban environments. Urban areas are the territories most exposed to disasters. Today, nearly 3/5 cities, 80 with 500,000 inhabitants, are at risk. However, urban areas produce between 70 and 80% of the world 81 82 economy and are home to 55% of the world's population, with an increasing urban-rural drift expected to raise this value up to 68% by 2050 (UNDESA, 2019; Zevenbergen et al., 2010). Such a 83 concentration of stakes increases the impact of disasters (Boin and McConnell, 2007) and raises 84 85 questions on the future of cities. Beyond the increase in urban population and the concentration of 86 issues, we are witnessing an over-vulnerability of these urban environments, linked to some critical 87 elements. Urban space is made up of several infrastructures, some more essential than others. Critical Infrastructure (CI) concentrate all the functions (Pescaroli and Kelman, 2017) necessary for the proper 88 functioning of a community. However, their potential destruction could weaken the entire defense and 89 90 economic organization (Serre and Heinzlef, 2018) of a territory. However, these CIs interact with each other and thus create interdependencies(Serre, 2018) within the urban space. These interdependencies 91 92 then play the role of a risk diffusion factor. According to the concept of the cascading effect (Bach et 93 al., 2014; Nones and Pescaroli, 2016; Pescaroli and Nones, 2016; Serre and Heinzlef, 2018), some 94 areas come to be impacted by the disaster, even if they were not located in the same area (Knabb et al., 95 2005; Mitigation Assessment Team Report, 2013; Kunz et al., 2013; Le Haut Comité Francais pour la 96 Défense Civile, 2013). Therefore, some damages are not caused by direct impacts but indirect impacts. In order to address these multiple complexities, it is necessary to broaden the risk assessment 97 framework towards broader objectives related to the resilience of urban systems from a multi-hazard 98 99 perspective (UN-Habitat, 2017). In the face of these growing uncertainties, risk management must 100 evolve (Kappes et al., 2012; Rosendahl Appelquist and Balstrøm, 2014) by integrating new concepts.

### 101 2.2. Concept definitions

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103 Urban resilience can be defined as the concept that studies urban systems faced to risks. It 104 refers to a systemic approach that encompasses the multiple layers and structures that produce an 105 integrated vision of the urban object. It would therefore be a utilitarian concept for analyzing the

complexity of the urban system and defining the different capacities of each element that defines this 106 system in order to live and survive a disruptive event. The ability to define what is meant by resilience 107 is an essential prerequisite for reducing the consequences of a disaster. Most research on 108 operationalizing resilience focuses on a technical-functional approach. As a result, it is mostly the 109 technical and material elements, such as urban networks, that are analyzed in these studies (Gonzva 110 and Barroca, 2017; Lhomme et al., 2013; Serre, 2018, 2016). However, an urban system is made up of 111 multiple components that are constantly interacting. There is no conceptual consensus in the scientific 112 and policy community (Table 1) on the definition and objectives of urban resilience, which reinforces 113 the lack of clarity in establishing resilient risk management strategies. 114

Sources	Systems defined and used by authors	Definitions
Organisation for Economic Co-operation and Development, n.d	Cities	"Resilient cities are cities that have the ability to absorb, recover and prepare for future shocks (economic, environmental, social & institutional). Resilient cities promote sustainable development, well-being and inclusive growth"
C40 Cities, 2017	Cities	"Cities are at the forefront of experiencing a host of climate impacts, including coastal and inland flooding, heat waves, droughts, and wildfires. As a result, there is a widespread need for municipal agencies to understand and mitigate climate risks to urban infrastructure and services – and the communities they serve"
ICLEI Local Governments for Sustainability, n.d	Cities	"A resilient city is prepared to absorb and recover from any shock or stress while maintaining its essential functions, structures and identity as well as adapting and thriving in the face of continual change. Building resilience requires identifying and assessing hazard risks, reducing vulnerability and exposure, and lastly, increasing resistance, adaptive capacity, and emergency preparedness".
Resilience Alliance, 2010	Cities	"A resilient city is one that has developed capacities to help absorb future shocks and stresses to its social, economic, and technical systems and infrastructures so as to still be able to maintain essentially the same functions, structures, systems and identity".
Alberti et al., 2008	Cities	"The degree to which cities tolerate alteration before reorganization around a new set of structures and processes"
Campanella, 2006	Cities	"The capacity of a city to rebound from destruction"

Lamond and Proverbs, 2009	Cities	"Encompasses the idea that towns and cities should be able to recover quickly from major and minor disasters"
Lhomme et al., 2013	Cities	"The ability of a city to absorb disturbance and recover its functions after disturbance"
Urban Resilience Hub	Urban system	"The measurable ability of any urban system, with its inhabitants, to maintain continuity through all shocks and stresses, while positively adapting and transforming toward sustainability"
Koren and Rus, 2019	Urban system	"Urban resilience is a capacity of a complex urban system, composed of interacting physical and social components, to withstand an external stress and bounce back to a state of equilibrium or bounce forward to improved new states of equilibrium »
Holling, 1973	System	"The persistence of relationships within a system, a measure of the ability of systems to absorb changes of state variables, driving variables, and parameters, and still persist"
United Nations International Strategy for Disaster Reduction, 2009	System	"The ability of a system, community or society exposed to hazards to resist, absorb, accommodate, adapt to, transform and recover from the effects of a hazard in a timely and efficient manner, including through the preservation and restoration of its essential basic structures and functions through risk management"
100 Resilient Cities, n.d	System	"The capacity of individuals, communities, institutions, businesses, and systems within a city to survive, adapt, and grow no matter what kinds of chronic stresses and acute shocks they experience"
Pickett et al., 2004	System	"The ability of a system to adjust in the face of changing conditions"
Godschalk, 2003	Critical infrastructure networks	"A sustainable network of physical systems and human communities"
Serre et al., 2013	Critical infrastructure networks	"Urban resilience aims to maintain urban functions during the event and recover thanks to resistance capacities (assessing damages), absorption capacities (assessing alternatives) and recovery capacity (assessing accessibility)"

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Cimellaro et al., 2010	Critical Infrastructure	"Resilience is defined as a function indicating the capability to sustain a level of functionality or performance fora given building, bridge, lifeline networks, or community, over a period defined as the control time that is usually decided by owners, or society"
Ouyang et al., 2012	Critical Infrastructure	"Resilience as the joint ability of infrastructure systems to resist (prevent and withstand) any possible hazards, absorb the initial damage, and recover to normal operation"
Longsttaff, 2005	Community	"The ability by an individual, group, or organization to continue its existence (or remain more or less stable) in the face of some sort of surprise"
Adger, 2000	Community	"The ability of communities to withstand external shocks to their social infrastructure"
Ganor, 2003	Community	"The ability of individuals and communities to deal with a state of continuous, long term stress; the ability to find unknown inner strengths and resources in order to cope effectively, the measure of adaptation and flexibility"
Coles, 2004	Community	"A community's capacities, skills and knowledge that allow it to participate fully in recovery from disasters"
Wagner and Breil, 2013	Community	"The general capacity and ability of a community to withstand stress, survive, adapt and bounce back from a crisis or disaster and rapidly move on"
Asprone et al., 2014	Community + City	"City resilience is based on the efficiency of hybrid networks composed by citizens and urban infrastructures."
Heinzlef et al., 2020	Community +urban system	"The ability of populations, territories and infrastructures to put in place resources, skills and capacities in order to best experience a disruptive event so as to limit its negative impacts. Capacities can be both tangible (urban networks, supply of vital resources, etc.) and intangible (knowledge of risk, economic dynamics, institutional framework, etc.)."

Table 1: Comparison between different system to analyze urban resilience

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Used by international, local or scientific institutions, urban resilience nevertheless comes upagainst numerous limitations that prevent concrete actions in the evolution of risk management.

This multitude of uses (Emrich and Tobin, 2018) has turned resilience concept into a buzzword (Reghezza-Zitt et al., 2012; Rufat, 2015) that complicates its understanding. A resilient system is in turn defined as a system capable of stability but also of adaptation and evolution (Hegger et al., 2016; Tempels and Hartmann, 2014). We speak of both "bouncing back" to a (potentially anterior) equilibrium or "bouncing forward" to a new state of balance and harmony. Faced with this

ambiguity, or even contradiction, among the objectives and guidelines of resilience, actors and experts 126 127 come up against grey areas (Disse et al., 2020).

This conceptual vagueness has contributed to the political reappropriation (Béné et al., 2018; 129 130 Bahadur and Tanner, 2014; Béné et al., 2012; Cannon and Müller-Mahn, 2010; Duit et al., 2010). Having become a political and management imperative, resilience has been transformed into a 131 political and crowd-unifying tool. Resilience can therefore be used more for political positioning or 132 133 institutions to strengthen their dominant governance model without necessarily leading to reflection on processes of transformation or evolution that are generally necessary for the establishment of resilient 134 135 systems (Béné et al., 2018).

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137 Furthermore, the cost of a resilient approach is often pointed out. Whether it is spatial reorganization or the purchase of resilient development tools (Heinzlef et al., 2020a), local managers 138 139 are faced with a mismatch between the cost of approaches and their daily priorities. The fact also that climate change and the associated risks are a more or less distant threat and hardly imaginable, makes 140 decision-makers less focused on the necessary evolution of risk management strategies through the 141 integration of resilience into the planning process (Leichenko et al., 2015). 142

143 Finally, the cultural dimension of risk management can also be seen as a barrier (Heinzlef et al., 2020b) to the implementation of the concept of resilience (Heinzlef et al., 2019). At the level of 144 local actors (Amundsen et al., 2010; Dilling et al., 2015; Kettle and Dow, 2014; Mozumder et al., 145 2011; Runhaar et al., 2012), it can be expressed through the culture of risk. It can be associated with 146 the historicity of disasters on a territory and therefore by the succession of management strategies put 147 in place to deal with them. Changing them can be complicated, especially if it requires new human and 148 financial investments. At the individual level, this cultural resistance is regularly linked to a lack of 149 awareness of the risks linked to climate change and a fear of changes in their habits and living 150 environment (Amundsen et al., 2010; Measham et al., 2011). 151

#### 152 3. Methods for integrating resilience into risk management

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The difficult consensus around the concept of resilience results in a complex transition from 154 155 theory to practice. However, this is the challenge posed by all studies on resilience, in order to use this 156 concept to build adequate risk management strategies. Several approaches have therefore attempted to respond to these challenges by proposing methodologies that aim to operationalize resilience. We will 157 158 attempt to scan the approaches aimed at assessing resilience through the creation of indicators, models proposing a conceptual framework or decision support systems, and then methodologies aimed at 159 160 creating collaborative work in order to operationalize resilience.

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### 3.1. Assessing urban resilience 162 163

Measuring resilience has become an international priority in order to build strategies for the future 164 165 risk management (Winderl, 2014). The question of how to measure resilience is as old and as 166 important as the concept itself (Prior and Hagmann, 2014). Numerous indices and indicators of resilience have been developed in various disciplines. In general, they are used for different purposes 167 and, as a result, they measure different things. An exploration of attempts to measure resilience reveals 168 169 the difficulty in establishing a measure that is both accurate and "fit for purpose" (Hinkel, 2011). Measurement requires that a phenomenon be observable and allow for systematic attribution of value, 170 171 but the conceptual nature of resilience makes this difficult. Scientists are still disagree on specific conventions for measuring resilience and, consequently, there is a substantial literature that discusses 172 173 both how and whether the phenomenon can and should be measured (Hinkel, 2011).

The identification of resilience requires planners to identify variables that trigger disturbances in a 174 175 city (a community, region or landscape), the frequency and intensity of these events, and the mechanisms that enhance adaptability that can be activated to respond to (or avoid) these disorders. It 176 177 is need to assess the socio-economic dimensions of an urban area (Ahern, 2011). As established previously, it is necessary to establish common denominators that induce vulnerability or strengthen resilience (Gonçalves, 2013). However, the difficulty essential is to measure these dimensions. The significant challenges in measuring the resilience lead either to imperfect quantified (Table 2) measurements or to a search for indicators of universal resilience (Hallegatte and Engle, 2019). Cutter et al. (2008) highlight this difficulty in believing that "*if we conceptually or sometimes intuitively understand the vulnerability and resilience, the devil is always in the details, and in this case, the devil is measurement*" (Cutter et al., 2008b).

Models	References	Case study	Remarks
BRIC	(Cutter et al., 2014)	USA	<ul> <li>Resilience indicators to map the level of resilience across the USA</li> <li>Resilience analyzed into 6 indicators: social, economic, community, institutional, infrastructural and environmental</li> <li>Each variable has a positive or negative effect on community resilience</li> <li>Possible to locate more or less finely the territories on which to focus efforts to increase territorial and social resilience</li> <li>State-wide analysis</li> <li>National data not always adequate for a fine-grained, contextualized analysis of resilience</li> <li>No specific risk identified</li> </ul>
DS3 Model	(Serre, 2018)	Hamburg	<ul> <li>3 resilience capacities: resistance, absorption, recovery</li> <li>neighbourhood level analysis</li> <li>Identification of interdependent relationships between critical infrastructure</li> <li>Identification of potential domino effects in case of disturbance</li> <li>Focus on flood risk</li> <li>Technical-functional approach to resilience centered around the analysis of the resilience of urban technical networks</li> </ul>
Resilence Capacity Index	(Foster, 2012)	USA	<ul> <li>12 indicators (regional economic, socio-demographic, and community connectivity attributes</li> <li>A broad analysis of the disaster (not only the natural disaster)</li> <li>Integration of the notion of stress</li> <li>Notion of vulnerability and resilience prior to the disruption</li> <li>Visualization of resilience scores</li> <li>Metropolitan Analysis Scale</li> <li>Attempt to validate or at least</li> </ul>

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			<ul> <li>discuss the results</li> <li>Visualization of results on too large a scale that complicates decision making for urban actors</li> <li>No specific risk identified</li> </ul>
Community Disaster Resilience Index	(Peacock, 2010)	USA	<ul> <li>75 indicators</li> <li>Applied to 144 coastal or near coastal counties across the Gulf Coast</li> <li>Data from 2000 to 2005</li> <li>Empirical validation (observations)</li> <li>Doesn't work for the probability of fatalities</li> <li>Visualization of results on too large a scale that complicates decision</li> <li>No specific risk identified</li> </ul>
Urban resilience index	(Suárez et al., 2016)	Spain	<ul> <li>5 indicators</li> <li>Quantitative and qualitative indicators</li> <li>Tested in 50 spanish province capital</li> <li>Not a generic approach</li> <li>Very few indicators concentrated on food, land use and business</li> <li>No specific risk identified</li> </ul>
Community resilience assessment	(Fox-Lent et al., 2015)	Rockaway Peninsula, New York	<ul> <li>16 indicators divided according to the temporality of the risk (preparation, absorption, recovery)</li> <li>Adapted to a specific risk (flood)</li> <li>Tested with a case study</li> <li>Collaborative approach with stakeholders</li> <li>Support decision-making</li> <li>Possibility to combine this approach with others (model flexibility)</li> <li>Need to develop a collaboration for several indicators (need to develop a long term approach)</li> </ul>
The Peoples Resilience Framework	(Renschler et al., 2011)	Not known	<ul> <li>7 indicators</li> <li>Considering the interdependencies between the 7 dimensions</li> <li>Crossing of scales between the individual and spatial scales</li> <li>Qualitative and quantitative indicators</li> <li>Consideration of resilience as a fluctuating variable</li> <li>No identification of risks or</li> </ul>

			<ul> <li>specific disturbances</li> <li>No visualization of results</li> <li>No real measure of resilience but more a list of criteria to develop a resilient community</li> </ul>
Hybrid method	(Heinzlef et al., 2019; Heinzlef et al., 2020a)	Avignon	<ul> <li>Inclusive resilience approach</li> <li>3 indicators: social, urban and technical resilience</li> <li>Administrative limits scale</li> <li>Collaborative approach</li> <li>Spatial decision support system</li> <li>Tool not 100% free access</li> <li>No validation of the methodology using a past event</li> <li>No long-term study of the impact of new urban projects on overall urban resilience</li> </ul>

Table 2: Comparison between different resilient indicators models

187 These different indicator models demonstrate the multitude of possible methodological choices for developing them. Some work at the national scale (Peacock, 2010; Foster, 2012; Cutter et al., 2014; 188 189 Suárez et al., 2016) others at the urban scale ((Fox-Lent et al., 2015; Heinzlef et al., 2019; Serre, 190 2018). The complexity of defining the concept of resilience also leads to diverse and varied choices regarding the number of indicators constructed, some exceeding 10 indicators (Fox-Lent et al., 2015; 191 Peacock, 2010; Foster, 2012), others focusing on a more limited number (Cutter et al., 2014; Heinzlef 192 et al., 2019; Renschler et al., 2011; Serre, 2018; Suárez et al., 2016). This multitude can lead to an 193 194 overload of information, and therefore to a blurring of the knowledge acquired. Moreover, the methodology chosen to build these indicators is not always clear, is it based on open data, is the 195 weight of each indicator always the same, can we reuse them or download the results, etc? Finally, the 196 197 understanding of risks is not identical everywhere, some specializing in one risk (Fox-Lent et al., 2015; Heinzlef et al., 2019; Serre, 2018), others in more chronic risks (Cutter et al., 2014; Peacock, 198 199 2010; Renschler et al., 2011; Foster, 2012; Suárez et al., 2016).

200 *3.2. Modelling resilience*201

As the concept of resilience is a complex subject to address and operationalize for local actors, many tools have been created to simplify, define, measure and attempt to operationalize this concept.

For individuals, the visual context favors the acquisition of knowledge (Kwan and Lee, 2003; 204 205 Marzouki et al., 2017; Kurwakumire et al., 2019). The integration of visualization in the analysis of geo-spatial data (Cöltekin et al., 2017) has led to geovisualization, a "set of visualization methods and 206 207 tools for interactively exploring, analyzing and synthesizing location-based data for knowledge building" (Dykes and International Cartographic Association, 2007). Geovisualization combines 208 scientific visualization, information visualization, mapping, geographic information systems (GIS), 209 210 exploratory data analysis and many other methods to explore, analyze, synthesize and represent 211 geographic data and information (Nöllenburg, 2007). Several methodologies have produced tools to clarify the concepts of resilience and vulnerability. These tools are spatial decision support systems 212 213 and have made it possible to dissect the concept of resilience (Table 3).

Models	References	Case study	Remarks
Social- infrastructural Interdependence Resilience (SIIR)	(Yang et al., 2022)	Nantes	• Investigation of the interdependencies between 2 urban subsystems (social and

Framework			infractructural avetam)
			<ul> <li>infrastructural system)</li> <li>Tested to analyze the dependencies between Highway infrastructure and Emergency Medical service</li> <li>Examples with different hazards</li> <li>Is intended to be generic to other urban systems</li> <li>Still conceptual</li> </ul>
DOMINO	(Robert et al., 2008)	Montreal	<ul> <li>Modelling the spatial and temporal propagation of domino effects between critical infrastructure</li> <li>City scale</li> <li>Identify interdependencies</li> <li>Collaborative approach</li> <li>Dynamic interface</li> <li>Technical-functional approach</li> <li>Only interdependences issues</li> <li>Centered around critical infrastructure</li> </ul>
Web SIG	(Lhomme et al., 2010)	Dublin	<ul> <li>Study of the disturbances of critical infrastructure</li> <li>Integration of interdependencies</li> <li>Urban scale and critical infrastructure scale</li> <li>Specific risk &gt; floods</li> <li>Prototype tool</li> <li>Based only on urban networks</li> </ul>
Coastal resilience mapping portal	Coastal Resilience https://maps.coastalresilience.org	Australia, Caribeean, Indonesia, Mexico and central America, USA	<ul> <li>Open access</li> <li>Different case studies</li> <li>Different elements represented (regional resilience projects, regional planning, community planning, future habitat, flood and sea level rise, risk explorer)</li> <li>Interactive maps</li> <li>Long term approach</li> <li>No definition or measure of resilience</li> <li>Too many information</li> <li>Concentrated to coastal areas</li> </ul>
StopDisaster	UNISDR https://www.stopdisastersgame.org	Virtual case studies	<ul> <li>Learn about risks and prevention methods through the online game</li> <li>Understand what a major risk is and more specifically the notions of forecasting and prevention.</li> <li>Adopt a responsible attitude towards risks</li> <li>Different risks (tsunami, earthquake, hurricane, wildfire</li> </ul>

			<ul> <li>and flood)</li> <li>No specific case studies</li> <li>Notions of resilience and vulnerability are not defined</li> </ul>
ViewExposed	(Opach and Rød, 2013)	Norway	<ul> <li>A tool for local authorities but also for residents</li> <li>Analysis of several vulnerabilities: physical, social vulnerability and a condensation of the two.</li> <li>Integrating the notion of vulnerability: local populations' capacities to resist</li> <li>Collaborative approach between scientists and local experts</li> <li>Creation of workshops</li> <li>Evolutionary platform</li> <li>The concept of resilience is not clearly integrated and identified</li> </ul>
VisAdapt	(Johansson et al., 2016)	Nordic countries	<ul> <li>Tool to visualize climate risks</li> <li>Scientific + Insurance Collaboration</li> <li>Intended users: private owners + planners</li> <li>Clear visualization of climate risks thanks to a dynamic interface</li> <li>Ease of use</li> <li>Advice and recommendations provided by the interface</li> <li>Buildings Frame Analysis Scale</li> <li>Not the same efficiency at each scale of analysis</li> <li>Limited characteristics of single-family homes</li> <li>Lack of precision</li> <li>Questionable Attractiveness</li> </ul>

Table 3 Comparison between different geovisualization models

These different geo-visualization tools highlight the multitude of possibilities for representing risk 216 217 and resilience in dynamic and intuitive ways. While some are still conceptual models (Yang et al., 2022), others are well and truly used by critical infrastructure managers (Johansson et al., 2016; Opach 218 219 and Rød, 2013; Robert et al., 2008). Some focus on the visualization of a risk such as flood (Lhomme et al., 2010; Robert et al., 2008; Yang et al., 2022), while others address climate change in its globality 220 221 (UNISDR, n.d; Coastal resilience, n.d; Johansson et al., 2016; Opach and Rød, 2013). Their access 222 and target audience can also change, notably between access to the general public (UNISDR, n.d; Coastal resilience, n.d; Johansson et al., 2016; Opach and Rød, 2013) or limited access to local actors 223 (Lhomme et al., 2010; Robert et al., 2008; Yang et al., 2022). The interactivity of the tool varies 224 225 greatly, depending on the audience for which it is intended. The Visadapt or Viewexposed tool have an interactive, dynamic platform that allows for the selection of several viewing options and levels of 226 information. The StopDisaster tool has a rather old-fashioned design, which makes it somewhat 227 228 difficult to use. Finally, the Domino tool has a very limited representation, not very dynamic and

interactive, which limits its attractiveness and the pleasure of using the game. Finaly, the scale is not 229

- always the same; between urban (Lhomme et al., 2010; Robert et al., 2008; Yang et al., 2022), national 230
- (Coastal resilience, n.d; Johansson et al., 2016; Opach and Rød, 2013) or fictitious scale (UNISDR, 231
- n.d), which sometimes complicates the implementation of risk management strategies afterwards. 232
- 233 3.3. Integrating resilience into urban management through collaborative approaches

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235 The United Nations International Strategy for Disaster Risk Reduction has developed 10 key points for creating resilient cities. The first point is to set up organizations to understand and reduce 236 risks, based on the participation of local actors (UNISDR, 2015). The objective is to build local 237 238 actions and alliances to ensure that actors understand their role in reducing and preparing risk reduction and resilience strategies (Heinzlef et al., 2020b; Gupta et al., 2010). Collaborative 239 approaches are therefore essential levers in the process of involving, understanding and adopting the 240 concept of resilience. Involving "local" people or people directly concerned by the issues studied does 241 not appear to be new (Toubin et al., 2015) and even less original. The richness of having people from 242 243 all walks of life interact with each other facilitates an exploration of possibilities, enriching 244 discussions, encouraging cross-fertilization of views on the same subject, making it possible to be both more measured and more incisive in a specific area. The contribution of "profane" knowledge in 245 246 thorny social and societal issues, as scientific knowledge cannot respond to all uncertainties, with the result that "expert" conclusions are called into question. Resilience, a social and thorny concept, is 247 therefore a subject that would require the confrontation of views, knowledge, scientific and practical 248 knowledge, perceptions and interpretations. However, although the population is often the first to be 249 250 impacted by natural hazards and their inappropriate management, the fact remains that the inhabitants 251 (Kuhlicke et al., 2011) and also the urban services (Toubin et al., 2015), which are nonetheless first-252 rate actors, are not sufficiently involved. The defended idea is that the creation of a hybrid knowledge (Djenontin and Meadow, 2018; Lemos and Morehouse, 2005; Schneider and Rist, 2014) allowing the 253 254 involvement of all actors of the territory, from the inhabitant to the manager via the scientist, would make it possible to operationalize urban resilience thanks to an appropriation of the concept and stakes 255 256 of urban risks. In fact, collaboration is mainly based on the appropriation of the different stakeholders of the same subject of tension and discussion. Collaboration therefore goes beyond the simple 257 exchange of knowledge and information, but makes it possible to "create a shared vision and 258 259 articulated strategies for the emergence of common interests that extend beyond the limitations of each particular project" (Chrislip, 2002). There are several examples of collaborative and/or 260 participatory approaches that aim to integrate local actors in the process of operationalizing resilience 261 (Table 4). 262 263

Models	References	Case study	Benefits
Urban resilience through collaborative diagnosis	(Toubin et al., 2015)	Paris	<ul> <li>Involvement of critical infrastructure managers in resilience analysis</li> <li>Development of a culture of resilience</li> <li>Development of a cross-analysis between managers</li> <li>Development of a common flood risk analysis</li> <li>Confrontation between the different scales of analysis</li> <li>No long-term reuse of the process</li> <li>No utilitarian rendering for local actors beyond research</li> <li>Analysis centered around the resilience of critical infrastructures and urban networks</li> </ul>
A participatory	(Freeman et al.,	Mexico	<ul><li>Freshwater issues</li><li>Identify with local stakeholders, resilience of</li></ul>

humor	2020)		what to what for whom and what are be
human-	2020)		what, to what; for whom and what can be done?
hydrologic			
systems			• Identify solutions and compromises between
approach			urban managers, political stakeholders and decision-makers
			• A shared narrow and adaptive approach
			• No long-term reuse of the process
			No utilitarian rendering for local actors
	(100	100	beyond research
The City	(100 Resilient	100 case	• Integration of the different resilience themes:
Resilient	Cities,	study (New	leadership, infrastructure and environment,
-	n.d.)	York,	health and well-being, economy and society
Framework	n.u.)	Paris,	Integration of local actors
		etc.)	Metropolitan scale
			<ul> <li>Development of a local culture of resilience</li> <li>Multi-risk approach (disasters netural + doily)</li> </ul>
			<ul> <li>Multi-risk approach (disasters natural + daily stress)</li> </ul>
			<ul><li>Approach to long-term resilience</li><li>No measurement of resilience</li></ul>
	(Laatabi et	French	Very global conceptual framework
LittoSIm	(Laatabi et al., 2022)	coastal	• Participative simulation platform for local elected officials and technicians concerned
	al., 2022)	areas	
		arcas	by the management of the risk of marine submersion
			<ul> <li>Collaborative approach with local actors</li> </ul>
			<ul> <li>Testing and validation of the game by and</li> </ul>
			with the stakeholders
			<ul> <li>Interactive workshops</li> </ul>
			<ul> <li>Dynamic and interactive platform</li> </ul>
			• Long-term follow-up (before, during and
			after the game up to 2 years after the game)
			<ul> <li>No definition and measurement of resilience</li> </ul>
			<ul> <li>Not yet adapted to different case studies</li> </ul>
Norrativas	(Marschütz	Dortrecht	Integration of stakeholders and citizens
Narratives	et al.,		<ul> <li>Stimulate collaboration between authorities</li> </ul>
of change	2020)		and citizens
	,		<ul> <li>Adaptation and resilience-building are locally</li> </ul>
			meaningful
			• Elicit perceptions of past, present and future
			weather, water and climate
			• Contribution to an awareness and sense of
			urgency of some climate risks
			• No visualization or future use of results
			• Ask for a long and deep collaboration with
			stakeholders and citizens
L	L		

265

Not all models developing participatory approaches have the same methodology. Some approaches rely on workshops, interviews, questionnaires with stakeholders (<u>100 Resilient Cities, n.d.; Marschütz</u> <u>et al., 2020; Freeman et al., 2020; Toubin et al., 2015</u>), others develop visualization tools in collaboration with stakeholders (Laatabi et al., 2022). The results are not always represented in a uniform way (results of questionnaires, summary tables, etc.). On the other hand, the scale of analysis

Table 4: Comparison between different collaborative models

271 is often urban, due to the complexity of data acquisition, which is more relevant on a fine scale. 272 Finally, the common problem of collaborative approaches is the temporality of the project. A collaborative approach requires a long-term approach and the constant updating of data and results. 273

274

### 4. From a multitude of methods to a resilience toolbox

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277 Several methodologies exist in order to operationalize resilience concepts and integrate it into 278 urban risks strategies (Cutter et al., 2008; Heinzlef et al., 2020, 2019; Opach and Rød, 2013; Robert et 279 al., 2008; Serre, 2018; Freeman et al., 2020; Toubin et al., 2015).

Indicators are helpful to define main resilience characteristics and to provide a measurement to 280 analyze resilience potentialities. These indicators might be specific (Serre, 2018) or exhaustive 281 282 (Heinzlef et al., 2020a). They have an important utility to urban managers to define low resilience areas and concentrate their strategies on it. 283

Geovisualization techniques are used to unbuilt resilience abstraction thanks to tools, interfaces 284 and data which allow comprehension and facilitate resilience integration. Interactivity, 285 286 communication, navigation, visualization lead to a precise resilience analyze. These tools are essential for knowledge construction. 287

288 Finally, collaborative approaches lead to local stakeholders' responsibilities to integrate resilience into risk strategies management. It is useful to create a shared vision on complex concepts and 289 290 strategies between "experts" and "local actors". Their proper experiences lead to a territorialized risk 291 and resilience strategies. It is also a long-term guarantee to resilience strategies adoption.

292

293 The multitude of models for operationalizing resilience indicates the growing importance of the 294 concept. They are essential to the transcription of the concept into a concept tool (Gonzva and 295 Barroca, 2017). Going beyond the controversy over the exact definition of the concept, these models 296 propose to operationalize resilience. The accuracy of their methodology then takes a back seat because 297 what matters then is not that the model be rigorous, but that it be operational. However, not everyone 298 has the same objective or goal (Table 5). While some apprehend urban resilience through the analysis 299 of networks and through a technical-functional approach, others seek to develop hybrid, more 300 exhaustive approaches that attempt to understand and analyze the diversity of the urban territory. The 301 decision support approach also differs from one tool to another, with some advocating the usefulness 302 of indicators, others justifying the need for visualization to lead to a process of understanding and decision making, and finally, some defending the need to integrate local actors at the beginning of any 303 304 reflection on the concept of resilience.

Models	Category	Identified Risk	Scale	Approach	Audience
BRIC (1)	Indicators	No	National	Global	Decision-makers and urban managers
DS3 Model (2)	Indicators	Yes	Urban	Technical	Critical infrastructure managers and urban managers
Resilence Capacity Index (3)	Indicators	Yes	National	Global	Risk researchers
Community Disaster resilience index (4)	Indicators	Yes	National	Global	Risk researchers
Urban resilience index (5)	Indicators	No	Urban	Technical	Risk researchers
Community	Indicators	Yes	Urban	Global	Risk researchers

resilience					
assessment					
(6)					
The Peoples	Indicators	No	None	Global	Risk researchers
Resilience					
Framework					
(7)	<b>X</b> 1		<b>XX 1</b>	01.1.1	
Hybrid	Indicators	Yes	Urban	Global	Decision makers,
Approach					urban managers and citizens
(8) Social-	Spatial	Yes	Urban	Global	Decision makers,
infrastructural	decision	105	UIDall	Giobai	urban managers
Interdependence	support				urban managers
Resilience	system				
(SIIR)	system				
Framework					
(9)					
DOMINO	Spatial	Yes	Urban	Technical	Critical
(10)	decision				infrastructure
	support				managers and
	system				urban managers
WebSig	Spatial	Yes	Urban	Technical	Critical
(11)	decision				infrastructure
	support				managers and
~	system				urban managers
Coastal	Spatial	Yes	National	Global	Decision makers,
Resilience	decision				urban managers
Mapping Portal	support				and citizens
(12) StopDisaster	system Spatial	Yes	None	Global	Decision makers,
(13)	decision	105	NOLE	Giobai	urban managers
(15)	support				and citizens
	system				und entizens
ViewExposed	Spatial	Yes	National	Global	Decision makers,
(14)	decision				urban managers,
	support				insurances and
	system				citizens
VisAdapt	Spatial	Yes	Urban/Buildings	Global	Decision makers,
(15)	decision				urban managers,
	support				and citizens
	system				
Toubin et al.,	Collaborative	Yes	Urban	Global	Critical
2015	approach				infrastructure
(16)					managers and
Freeman et al.,	Collaborative	Yes	Urban	Global	urban managers Critical
2020	approach	1 68	Utball	Giobal	infrastructure
(17)	approach				managers and
(17)					urban managers
The City	Collaborative	No	Urban	Global	Decision makers,
The City	approach	110	Croun	Ciotui	urban managers
Resilient					
Framework					
(18)					
(10)					

	LittoSim	Collaborative	Yes	Regional		Global	Decision makers,	
	(19)	approach					urban managers	
	Narratives			Urban		Global	Decision makers,	
	Change	approach					urban managers, and citizens	
	(20)							
306 307 308 309 310 311 312 313 314 315 316	<ol> <li>Cutter et al., 1</li> <li>Serre, 2018</li> <li>Foster, 2012</li> <li>Peacock, 2010</li> <li>Suárez et al., 2</li> <li>Fox-Lent et al</li> <li>Renschler et al</li> <li>Heinzlef et al., 20</li> <li>Xang et al., 20</li> </ol>	) 2016 I., 2015 I., 2011 , 2020 )22		319 320 321 322 323 324 325 326	<ul> <li>(13) UNIS</li> <li>Disas</li> <li>(14) Opac</li> <li>(15) Johan</li> <li>(16) Toub</li> <li>(17) Freen</li> <li>(18) 100 I</li> <li>(19) Laata</li> </ul>	tal Resilience, n.d. SDR (United Nations ster Reduction), n.d. ch and Rod, 2013 nsson et al., 2016 pin et al., 2015 man et al., 2020 Resilient Cities, n.d. abi et al., 2022 schütz et al., 2020	International Strategy for	
317 328	(11) Lhomme et al	., 2010	Table 5: N	Models' catego	. ,			

Some models do not have the same technical maturity, development and use (Sadin et al.,
1989). In order to assess this maturity, the Technology Readiness Level (TRL) methodology,
developed by NASA, has been used. This methodology has been adapted in the European Union to
assess the outcome of EU-founded research and innovation projects (Sadin et al., 1989).

334 Some models presented are still at the prototype scale, others are directly used by actors 335 (Table 6). For example, the Web Sig developed by (Lhomme et al., 2010), has already been tested in one field of study (Dublin), but its construction has not yet been completed to make it an efficient and 336 effective tool in other contexts. On the other hand, the DS3 Model developed by (Serre, 2018), has 337 already been tested and applied on different study sites (Hamburg, French Polynesia, Dublin, Paris), 338 339 with different issues and actors. Their usefulness in spheres other than academic can therefore be discussed. However, operationalizing resilience tends to respond to the challenge of using the concept 340 341 in a concrete way through tools that meet the needs identified by local actors. However, their degree of completion, as well as their technical specificities (indicators/geo-visualization/collaborative 342 approaches), their key audience (local actors, risk managers, infrastructure managers or researchers), 343 344 as well as their multiplication make their use very complex. The multitude of choices as well as the sometimes too specific technicality lose the actors. Which tool should be chosen for which risk, which 345 346 use, which scale? These models are neither exhaustive nor exclusive and it is necessary to use them 347 jointly or at different times and phases in the construction of a resilience strategy. However, this 348 multitude does not promote the understanding and appropriation of a concept that is still abstract for 349 many local actors and managers.

Models/ TRL Levels	Basic princip les observ ed	Technol ogy concept formula ted	Experime ntal proof of concept	Technol ogy validate d in lab	Technolo gy validated in relevant environ ment	Technolo gy demonstr ated in relevant environm ent	System prototype demonstra tion in operationa l environme nt	Syste m compl ete and qualifi ed	Actual system proven in operatio nal environ ment
BRIC (1)									V
DS3 Model									V
(2) Resilience							V		

Capacity								
Index								
(3)								
Community								V
Disaster								
resilience								
index								
(4)								
Urban			1		V			
resilience					v			
index								
(5)								
Community								Ι
resilience								`
assessment								
(6)								
The		V	1					
		v						
Peoples								
Resilience								
Framework								
(7)								
					<u> </u>		V	
Hybrid							v	
Approach								
(8)								
Social-						V		
						v		
infrastructu								
ral								
Interdepend								
ence								
Resilience								
Keshience								
(SIIR)								
Framework								
(9)								
DOMINO								I
								``
(10)								
WebSig						V		
(11)								
Coastal								Ι
Resilience								
NCSINCILCE								
Mapping								
Portal								
(12)								
StopDisaste			V					
			v					
r								
(13)			1					
ViewExpos	Τ							Ι
ed								
(14)								
VisAdapt								Ι
(15)								
Toubin et			1				1	Ι
								`
al., 2015								
(16)			ļ					
Freeman et						V		
al., 2020								
(17)								
(17)			+					_
The City								I
Resilient								
Framework								
(18)								
(10)								
LittoSim						V		
(19)								
Narratives						V		
Change						v		
Change								
(20)								

353	(3)	Foster, 2012	363	(13)	UNISDR (United Nations International Strategy for
354	(4)	Peacock, 2010	364		Disaster Reduction), n.d.
355	(5)	Suárez et al., 2016	365	(14)	Opach and Rod, 2013
356	(6)	Fox-Lent et al., 2015	366	(15)	Johansson et al., 2016
357	(7)	Renschler et al., 2011	367	(16)	Toubin et al., 2015
358	(8)	Heinzlef et al., 2020	368	(17)	Freeman et al., 2020
359	(9)	Yang et al., 2022	369	(18)	100 Resilient Cities, n.d.
360	(10)	Robert et al., 2008	370	(19)	Laatabi et al., 2022
361	(11)	Lhomme et al., 2010	371	(20)	Marschütz et al., 2020
362	(12)	Coastal Resilience, n.d.			
~					

Table 6: Models' Technology Readiness Level based on (Sadin et al. 1989)

374 A tool that would allow all these options would be more efficient and relevant. A platform or a toolbox, allowing the concentration of pre-existing data and the production of new data, the 375 development of collaborative approaches to ensure the sustainability of the use of the tool, the 376 integration of local risk strategies and the adequacy of the tool to local needs, as well as the 377 378 development of a methodology to visualize the results and test them on a dynamic and intuitive platform, would respond to this bias of multiplication of tools and therefore loss of information. This 379 prototype would be to promote an inclusive approach that would bring together the different existing 380 approaches around the concept of resilience and to develop a framework for reflection and action 381 382 between local actors and scientific experts around the issue of operationalizing the concept. This type of tool could be achieved through the design of a resilience observatory. Observatories are key tools to 383 384 support the observation, reflection, understanding and analysis of phenomena or territories. They have 385 to produce "an understandable and operational collective representation of territories while at the 386 same time having to restore the inherent complexity of the systems they describe" (Serre and Heinzlef, 2022). These tools, which are at the interface of reality and knowledge, are essential in the decision-387 making process, allowing the acquisition of knowledge and data while taking the necessary distance to 388 389 have the most global vision possible of a phenomenon. These technical systems can "acquire, store, 390 process, manage, and distribute the data, information and knowledge produced" (Serre and Heinzlef, 2022). This kind of tool would allow the creation of a consensus between the production of indicators 391 and data, while developing visualization platforms and long-term collaborations (Fig.1). Such an 392 393 observatory is under construction at the scale of French Polynesia (Jessin et al., 2022; Serre and 394 Heinzlef, 2022). If some observatories already exist in France, as the National Observatory of Natural Risks (ONRN) and the Regional Observatory of Major Risks (ORRM), they don't integrate the French 395 overseas territories. However, these territories are over vulnerable face to climate risks and are faced 396 397 to several limits such as a lack of scientific knowledge and dissemination, poor data quality, excessive dissemination of models, data and approaches, etc. Such observatory should answer to multiple gaps 398 399 in French overseas risk management, and eventually to other territories.

<sup>373</sup> 

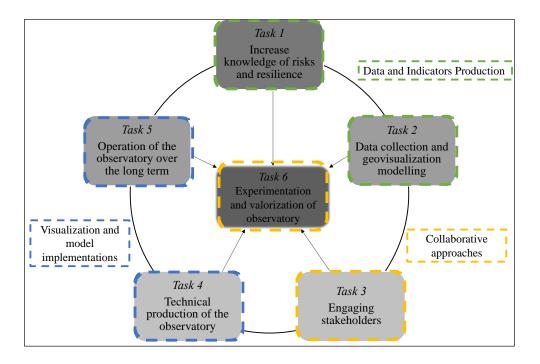






Figure 1: Observatory Tasks - Adapted from (Serre and Heinzlef, 2022)

403 The objectives are multiple and focus on increasing knowledge of territorial risks, the acquisition, 404 storage and enhancement of data related to risks and resilience and finally the integration of stakeholders in the process of reflection and implementation of resilience strategies. This prototype 405 406 observatory would be built around 6 steps. First, it is necessary to increase knowledge on risks and resilience. The awareness of the research around these themes is the dissonance of the terms in very 407 actors (the different actors can all speak of "resilience" but do not put the same notions behind this 408 409 concept). It is therefore necessary to develop a common vocabulary, evoking the same notions, 410 resources, and issues. Secondly, it is necessary to gather pre-existing data. Data are multiple, are 411 hosted on a multitude of platforms, are sometimes private or public. It is necessary to develop a tool that brings together all the pre-existing data in a single structure. This gathering allows to identify the 412 413 missing data that it is necessary to produce in the most adequate way for the territory. The third step is 414 to develop collaborative and sustainable approaches with local actors. As developed previously, these 415 approaches are a guarantee of adoption of the tools and methods developed. In addition, they allow for a fusion between local knowledge and expertise and scientific knowledge. This step must be taken at 416 417 several levels, from political decision-makers to critical infrastructure managers, to citizens. The 418 fourth step must allow the technical construction of the platform. This platform must be built digitally: 419 allow the storage and production of data and results, develop a geo-visualization tool (navigate on an interactive map to represent the necessary information), develop different accesses to resources and 420 421 levels of confidentiality (depending on the status of the actor, certain data or results will be accessible 422 or not), etc. The fifth step completes step 4. It ensures the sustainability of the tool and its relevance. 423 To meet this challenge, the digital tool will be supplemented by a scientific and local team that will ensure that the observatory functions properly and is appropriate. Thus, regular workshops will be 424 425 organized, as well as conferences to disseminate the results and fundraising. Finally, the sixth stage is 426 the experimentation, adjustment, and validation stage. These stages are cyclical and continuous in time 427 to ensure the adequacy of the observatory in relation to local needs and gaps.

This prototype can serve as a basis for reflection and suggestions for further progressiveimplementation of the concept of resilience in risk management strategies.

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### 434 5. Conclusion

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This article has provided a review of the concept of urban resilience and its operationalization. Confronted with a conceptual vagueness and a multiplicity of definitions, notions and associated concepts, resilience loses its relevance and usefulness in risk management strategies. Yet this concept, which encourages adaptability, evolution and flexibility, is perfectly adequate for the analysis of climate change and the associated risks and uncertainties.

441 The current challenge, whether in the scientific community or in urban planners and decision-442 makers sphere, is to work on its operationalization by promoting concept understanding and its adoption by local actors. This need has led to a multitude of scientific positions, tools and 443 methodologies aimed at dissecting the concept of resilience and the concepts and capacities associated 444 445 with it. These operationalization strategies can promote the design of indicators to define and measure 446 resilience, develop spatial decision support systems to visualize territorial resilience or promote the 447 implementation of collaborative approaches to involve local stakeholders in the integration of the concept in local risk management strategies. Although these methodologies in themselves provide 448 449 opportunities for reflection or even initiatives for resilience strategies, their contribution remains 450 modest and visible in a very short period of time.

Thinking about a new kind of tool for addressing resilience in the long term and an inclusive approach to the concept and associated methodologies would make it possible to respond to these current limitations. This tool, which would take the form of a resilience observatory, would make it possible to develop a toolbox, bringing together conceptual and tangible advances related to the operationalization of resilience.

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