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Machine Translation and Gender biases in video game localisation: a corpus-based analysis

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Abstract

The video game industry has been a historically gender-biased terrain due to a higher number of male protagonists and hypersexualised representations [Dietz, 1998; Downs & Smith, 2010; Lynch et al., 2016]. Nowadays, echoing the debate on inclusive language, companies attempt to erase gender disparity by introducing main female characters as well as non-binary characters. From a technological point of view, even though recent studies show that Machine Translation remains largely unadopted by individual video game localisers [Rivas Ginel, 2021], multilanguage vendors are willing to invest in these tools to reduce costs [LIND, 2020]. However, the predominance of the masculine in Natural Language Processing and Machine Learning has created allocation and representation biases in Neural Machine Translation [Crawford, 2017].

This paper aims to analyse the percentage of gender bias resulting from the use of Google Translate, DeepL, and SmartCat when translating in-game raw content from English into French. The games *DeltaRune*, *The Devil's Womb* and *The Faces of the Forest* were chosen due to the presence of non-binary characters, non-sexualized characters, and female protagonists. We compared the results in order to recount and analyse the differences between these tools' output when in terms of errors related to gender. To this end, we created a parallel corpus to compare source documents and all the translations to visualise the semantic and grammatical directions of the words embeddings [Zhou; Shi; Zhao and al, 2019] and extracted the collocations and concordance lines that represented gender identity by analysing the patterns in the source language.

keywords

Machine Translation, Neural Machine Translation, Video game Localisation, gender biases, corpora.

I CONTEXT

1.1 The video game industry

The increasing popularity of video games has, as a consequence, more than doubled the demands of the industry in terms of video game localisation to reach a larger public and increase the revenues generated by each game. Conversely, localisers' working conditions have not substantially improved over the last decade and, despite constant technological advances, they [Bernal-Merino, 2013, p. 117] continue "to work in a double-blind process (no audiovisual context, no text linearity)". In other words, localisers are not given access to the game itself and, even in the best conditions, struggle to identify the gender of the character or the addressee, among many other issues.

1.2 Motivation

The idea of focusing on the efficiency of Neural Machine Translation (NMT) by analysing gender-related issues in the field of video game localisation when translating from English into French stems from three reasons. First, the results of previous research on the degree of adoption of machine translation tools by video game localisers [Rivas Ginel, 2021] showed that even though Machine Translation (MT) remains largely unadopted (11,6% of regular users), [LIND, 2020] "66% of agencies and 44% of in-house translation teams expect to invest in [MT] in 2020". Furthermore, more than 70,37% of video game developers use Unity as their main game engine, which provides localisation management and instant machine translation options. Therefore, it is likely that either developers or translation agencies might use MT and then send the text to video game localisers for post-editing to cut costs in a saturated market.

Secondly, the fact that the video game industry is moving with the times and increasing the number of female characters as well as the number of gender-neutral or simply non-sexualised characters leaving behind their image of a predominantly male domain. Although this evolution reflects the present trend in society towards diversity and inclusion, these changes entail new challenges for video game localisers forcing them to redouble their efforts to avoid gender bias and search for neutral yet natural translations. Moreover, as inclusive options vary from one language to another, solutions can be hard to apply since this phenomenon also appears at a linguistic level, notably with gendered languages such as those from Indo-European countries. Languages such as French, which tend to use masculine grammatical forms, can easily become ambiguous and cause the under-representation of women due to the fact that a pronoun can refer to a group of men, to a mixed-gender group of people, a neutral group of people, or to a person whose gender is not precise nor defined.

Thirdly, the increasing number of papers that focus on the performance of Neural Machine Translation systems and gender bias in MT. NMT's performance can be affected by its ability to deal with Language Detection, Natural Language Processing and Natural Language Understanding; well-known notions in artificial Intelligence used to detect, understand, and treat Natural languages. Furthermore, the efficiency of Neural Machine Translation to translate gender, especially if the source language is relatively neutral and the target language is grammatically gendered, is highly impacted by the methods used to train the artificial intelligence behind those systems. For example, an NMT system that translates a sentence without gender marks such as "the surgeon is very skilled" will automatically use the masculine form and produce the outcome "le chirurgien est très compétent".

II METHODOLOGY

2.1 Choice of systems and games

2.1.1 Systems

Therefore, we decided to analyse the outcome of Google Translate and DeepL—NMT-based—as well as SmartCat to represent statistical machine translation [Yang, Wang & Chu, 2020]. Google Neural Machine Translation (GNMT) is integrated into Google Translate, developed in 2016 and modified in 2020, it provides language detection and includes various technologies based on Artificial Intelligence that allow it to handle 100+ languages. GNMT uses hybrid model architecture replacing the previous RNN-based GNMT model—used to identify data correlations and patterns—with a transformer encoder (that reads the source text

and searches for correlations) and an RNN decoder for predictive typing. These hybrid models improve the quality and lower the time of latency. Additionally, the 2020 update allows Google to web crawl using an embedding-based model rather than the previous phrase-based machine translation model of 2016 (dictionary-based crawler), thus improving the quantity and quality of the data and increasing the number of collected sentences. Nevertheless, using parallel (or translated) texts as the linguistic data used in its training phase subjects the availability and quantity of paired texts and languages to their presence on the web, therefore affecting the quality of the translation. Additionally, GNMT will be more accurate at translating terms or words from a source language to a target language rather than long sentences, entire texts, or complex idioms.

DeepL uses Deep Learning and Neural Networks and draws the linguistic data used for its training from Linguee, a massive corpus built around manually translated sentences, idioms, and texts. The quantity and diversity of the data utilised account for DeepL's degree of accuracy and performance in specialised domains and its capacity of offering translation alternatives such as synonyms and rephrased options. Additionally, DeepL includes predictive typing which, combined with the translation alternatives function of DeepL, works similarly to translation memories and means that DeepL might be able to memorise the user's translation alternative when the latter changes a term or rephrases the entire sentence. In consequence, the user's alternative would increase the amount of data exploited by DeepL, which already uses Deep Learning to constantly train paired languages, allowing it to train with it and increasing the number of translation alternatives. In terms of MT, DeepL uses an API to provide restricted access to a glossary of terms which increases the accuracy. In addition, this API also limits the length of documents uploaded into DeepL meaning that the text is split into sentences, then translated and finally put back together.

Finally, as a representative of MT integrated into CAT tools and an example of statistical machine translation (SMT) we chose SmartCat, which uses Yandex Free by default. This system is not based on translated texts or language rules but upon statistics, which means that the tool uses comparative corpora. SMT analyses source documents in one language and statistically compares them with related documents in another language first; then it gathers, relates, and aligns the data with parallel texts. Another difference is that the system can easily and quickly be adapted when a language faces modifications (spelling, usage, new terms or idioms), which also means that the system must be regularly updated to improve the quality of the translation. Yandex's language training is built around three models: a translation model, a language model, and a decoder. Those models are used together to sort all terms, idioms, and sentences extracted by language from the comparable corpora to find and match correlations of words, terms or sentences extracted from the parallel corpora. The models draw statistical patterns from a first set of paired sentences and then use another set to constantly recalculate, compare, and match terms to find the more accurate equivalent in the target language. The translation is done by the decoder, which gathers all the translation alternatives for a given sentence or sequence, combines phrases from the translation model and statically classifies them in order of probability. In this sense, the decoder's function can be assimilated to a phrased-based model or a Seq2Seq model. The decoder also uses the translation model to determine the highest probability of equivalence and frequency of use to improve the accuracy and idiomaticity.

2.1.2 *Games*

Three games, The Faces of the Forest, The Devil's Womb and DeltaRune, were chosen due to the presence of female protagonists, non-binary characters, and non-sexualized characters. All of them were developed by independent developers, free to play, and the JSON document containing the strings was either online or the developer had granted permission to use it for educational purposes. Given the difference in the number of words between the three documents, we decided to use the entirety of the two first games and their sum's equivalent in the case of DeltaRune. The Faces of the Forest has a little over 2350 words in total and 11 characters: 4 females, 6 males and 1 non-binary; the main character is Ana. The Devil's Womb, an RPG game with almost 14900 words and 4 possible endings, has over 30 characters, the protagonist is a female demon named Luna, the characters with the bigger roles are predominantly female (13 females), and there were many demons and minions whose gender was not specified. Finally, DeltaRune has more than 36000 words (although only the first 17900 were selected), it is an RPG as well, the main character is non-binary and has two companions, a female, and a male. The selected part contained 40 characters, 18 of them (the enemies mostly) were non-binary or simply referred to as "it"; there were 15 male characters and 7 female characters.

2.2 Process

After establishing the MT systems and the games, the translatable text was automatically extracted from the .json files using an *ad-hoc* custom computer programme since previous research showed that .json files were used by 65,17% of the 379 developers who isolated gameplay text using external files. Subsequently, the text was copied and pasted into Google Translate and DeepL and, in the case of SmartCat, the file was uploaded and automatically translated without any more interference in order to automate the process as much as possible. Using Excel files, the source text and the different translations were copied and pasted in four columns and the procedure was repeated for each game, thus creating three distinct documents. Subsequently, we created a so-called "character bibles" of every game to catalogue characters, determine their gender (or lack thereof), and include a screenshot for better reference. The bible was used when the text was not clear enough and we needed to use walkthroughs to determine the identity of the speaker or the addressee.

				Nom	Description	Genre	Image
Source (EN)	Google (FR)	DeepL (FR)	SmartCat (FR)		She is the teacher of Kris and other students	Female	
The Faces of the Forest	Les visages de la forêt	Les visages de la forêt	Les Visages de la Forêt				- 5
Start new game	Commencer une nouvelle partie	Commencer une nouvelle partie	Commencer une nouvelle partie	Alphys			-074
Continue saved game	Continuer la partie sauvegardée	Continuer la partie sauvegardée	Continuer la partie sauvegardée				
Credits	Crédits	Crédits	Crédit				-
You sure?	Vous êtes sûr?	Vous êtes sûr ?	- Vous sûr?				
Click here to confirm	Cliquez ici pour confirmer	Cliquez ici pour confirmer	Cliquez ici pour confirmer				
Castellano	Castellano	Castellano	Castellano		The man is a hidden NPC the party can encounter in Forest.	Male	none
English	Anglais	Anglais	Anglais				
Français	Français		Français				
Mapadungún	Mapodongón		Mapudungin	A Man			
Created in 3 weeks in September and	Créé en 3 semaines en septembre et	Créé en 3 semaines en septembre et	Créé en 3 semaines en septembre et				
October 2020 for the [b]Hispanic	octobre 2020 pour le [b] Hispanic	octobre 2020 pour le [b]Hispanic Heritage					
Heritage Month Jam[/b] by the [b]Cuatro		Month Jam[/b] par l'équipe de [b]Cuatro	Patrimoine hispanique Jam [/b] par				
Assets[/b] team:	Cuatro Assets [/b]:	Assets[/b]:	l'équipe [b] Custro Assets [/b]:				
					He lives alone in the flower shop		
Source (EN)	GOOGLE	DEEPL	SMARTCAT	Asgore Dreemurr	"Flower King" in Hometown, and is Kris and Asriel's fathe	Male	/6530\
ARE YOU THERE?	ES-TU LÁ?	ÉTES-VOUS LÀ ?	T'ES LÀ?				S () () ()
ARE WE CONNECTED?	SOMMES NOUS CONNECTÉS?	SOMMES-NOUS CONNECTÉS ?	SOMMES-NOUS CONNECTES?				C
ARE WE CONNECTED?	SOMMES NOUS CONNECTES:	SOMMES-NOUS CONNECTES :	SOMMES-NOUS CONNECTES:				
EXCELLENT.	EXCELLENT.	EXCELLENT.	EXCELLENT.		He is mentioned by numerous	Male	
TRULY EXCELLENT.	VRAIMENT EXCELLENT.	VRAIMENT EXCELLENT.	VRAIMENT EXCELLENT.	100000	characters in Hometown, but is away at university and does not		
NOW.	À PRÉSENT.	MAINTENANT.	MAINTENANT.	Asriel			none
	NOUS POUVONS COMMENCER.				appear in the game		
WE MAY BEGIN.	PREMIER.	NOUS POUVONS COMMENCER. D'ABORD.	NOUS POUVONS COMMENCER.	Azzy	One mention	Male	none
FIRST.	PREMIER.	D'ABORD.	PREMIER.		He sits in the front row of Alphys's class, with Temmie to his right, Noelle Holiday to his left, and an	Male	
YOU MUST CREATE A VESSEL.	VOUS DEVEZ CRÉER UN NAVIRE.	VOUS DEVEZ CRÉER UN VAISSEAU.	VOUS DEVEZ CRÉER D'UN NAVIRE.	12000			
SELECT THE HEAD THAT YOU	SÉLECTIONNEZ LA TÊTE QUE	CHOISISSEZ LA TÊTE QUE VOUS	SÉLECTIONNEZ LA TÊTE QUE	Berdly			
PREFER.	VOUS PRÉFÉREZ.	PRÉFÉREZ.	VOUS PRÉFÉREZ.		empty seat behind him.		
SELECT THE TORSO THAT YOU	SÉLECTIONNEZ LE TORSE QUE	SÉLECTIONNEZ LE TORSE QUE	SÉLECTIONNEZ LE TORSE QUE				
PREFER.	VOUS PRÉFÉREZ.	VOUS PRÉFÉREZ.	VOUS PRÉFÉREZ.		An enemy that appears in the Forest.	it	F
SELECT THE LEGS THAT YOU	SÉLECTIONNEZ LES JAMBES QUE	SÉLECTIONNEZ LES JAMBES QUE	SÉLECTIONNEZ LES JAMBES QUE				
PREFER.	VOUS PRÉFÉREZ.	VOUS PRÉFÉREZ.	VOUS PRÉFÉREZ.	Bloxer			
THIS IS YOUR BODY.	CECI EST VOTRE CORPS.	CECI EST VOTRE CORPS.	C'EST VOTRE CORPS.	Dioxei			
DO YOU ACCEPT IT?	L'ACCEPTEZ-VOUS?	L'ACCEPTEZ-VOUS ?	AVEZ-VOUS L'ACCEPTER?		1		
EXCELLENT.	EXCELLENT.	EXCELLENT.	EXCELLENT.				
YOU HAVE CREATED A	VOUS AVEZ CRÉÉ UNE FORMULE	VOUS AVEZ CRÉÉ UNE FORME	VOUS AVEZ CRÉÉ UNE		The Blue Blocks are Darkners the party can encounter in Forest.	it	
WONDERFUL FORM.	MERVEILLEUSE.	MERVEILLEUSE.	MERVEILLEUSE FORME.	2500000000 BG			
NOW.	À PRÉSENT.	MAINTENANT.	MAINTENANT.	Blue Blocks			
LET US SHAPE ITS MIND AS YOUR OWN.	LAISSONS-NOUS FAIRE FABRIQUER SON ESPRIT COMME VÖTRE	FORMONS SON ESPRIT COMME LE VÔTRE.	LAISSEZ-NOUS FAÇONNER SON ESPRIT COMME LE VÔTRE.				
		1.0.2.2.00	OUELLE EST SA NOURRITURE		An employee of ICE-E'S P"E"ZZA		20
WHAT IS ITS FAVORITE FOOD?			and desired the		along with Burgerpants, The		7 (5-8)

Image 1. Excel files ad character bible.

Afterwards, a colour code was created to manually annotate gender-related issues by colouring the affected cells to provide a visual representation of the errors. The chosen colours and their use were:

- **Blue**: use of the masculine for a reference to a female character.
- **Red**: use of the feminine for a reference to a masculine character.
- **Violet**: references to non-binary or non-gendered characters.
- Green: wrong use of the masculine for a reference to an object.
- **Orange**: wrong use of the feminine for a reference to an object.

Finally, we proofread, annotated, and reviewed individually at least once every document and then went together through the documents once more before removing all the lines that did not contain gender-related issues. Unfortunately, this process included removing those where the translation was so poor that it was impossible to determine the type of error, a fairly common occurrence. Once the non-problematic segments were removed and a final check had been performed, we created a single document per colour for better visualisation and then proceeded to count all the errors per tool and type thrice.



Image 2. Excel files per type of error.

III RESULTS

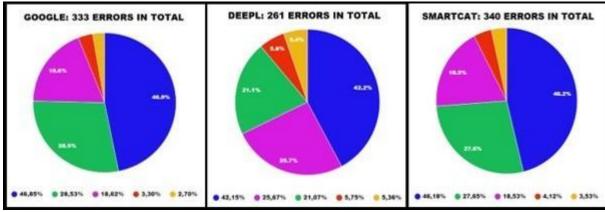
3.1 Colour code

The previous image (Image 2) already shows patterns according to the type of error and tool: in the case of blue and green errors, the number of cells without issues in the column containing DeepL's translation is quite evident, as it is the fact that the same tool appears to err more than the rest in the other three categories. If we look at the total number of errors per tool all categories confounded (Table 1), Google made 333 gender-related errors, DeepL made 261, and SmartCat 340. Compared to the 10980 segments, they represent 3.03%, 2.38% and 3.1% of the total respectively. However, it is necessary to point out that SmartCat's translation quality was remarkably low and, in consequence, there were numerous cases where we were not able to distinguish the type of mistake and thus, the percentage should be higher.

TOOL	ALL ERRORS	BLUE	GREEN	VIOLET	RED	ORANGE
GOOGLE	333	156	95	62	9	11
	3,03%	46,85%	28,53%	18,62%	2,7%	3,3%
DEEPL	261	110	55	67	15	14
	2,38%	42,15%	21,07%	25,67%	5,75%	5,36%
SMARTCAT	340	157	94	63	14	12
	3,1%	46,18%	27,65%	18,53%	4,12%	3,53%
TOTAL OF SEGMENTS	10980					

Table 1. Percentage of errors per tool and category.

Figures 1 to 3 show the results arranged in pie charts and allow us to observe that all three tools had their highest number of errors when dealing with references to female characters (blue) even though DeepL performs better. DeepL shows a relatively higher tendency of favouring feminine over masculine scoring the highest percentages in the red and orange categories and the lowest in the blue and green. The differences in terms of percentages between the performance of Google and SmartCat are almost negligible although it would seem that SmartCat has a slightly higher tendency of overcompensating in the case of red and orange.



Figures 1 to 3. Distribution of errors per tool.

3.2 Corpus-based analysis

Subsequently, we performed a corpus-based analysis to illustrate through various examples the different categories of gender biases mentioned previously. We used both Aligner and SketchEngine to align the segments and create a unique multilingual document that included all the segments containing errors. All Excel documents were previously exported into a text file, one for each tool, the documents were aligned and then included in a single tmx file. Then, the file was uploaded into SketchEngine to create a parallel corpus that has allowed us to analyse the translations and gender-related errors from a qualitative and a quantitative approach. In order to find relevant tokens for the analysis, a Wordlist search was carried out first to observe the frequency of appearance and use of all the words present in the corpus. After sorting the results, we decided to focus on "Luna", "Ana", "kid and kiddo" and finally on the pronouns "it", "they" and "you" as a starting point to an in-depth analysis with more

advanced parameters such as the parallel concordance function using the "simple" parameter, or the "lemma" parameter. Furthermore, the colour code is also used in the screenshots to frame the sentences as a visual aid to detect the errors.

3.2.1. Nouns

The token "Luna" (the protagonist of *The Devil's Womb*) is feminine and, in French, it is necessary to use feminine forms for verbs and adjectives that refer to this noun. However, even if Google Translate and SmartCat both understood that Luna was the subject of the sentence, they didn't apply the French grammar rule since there wasn't any other gender reference in the original and, by default, transformed the feminine into a masculine. On the other hand, DeepL did not make mistakes in this particular case.



Image 3. Token "Luna".

The token "Ana" (the protagonist of *The Faces of the Forest*) predictably shows the same results. Google Translate made three mistakes, SmartCat had it all wrong, and DeepL proved to be more efficient with only one mistake. In these sentences, as both the name of the protagonist and its coreference—the pronoun "I"—were present, the probability of gender-related errors made by all tools should have been reduced. However, the results have shown the contrary and indicate that DeepL seems to be more performant than its competitors in terms of analysing and understanding the context.

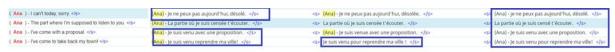


Image 4. Token "Ana".

By using an advanced lemma parallel concordance for "kid", SketchEngine sorted all the results for the tokens "kid" and "kiddo", which serve as coreferences to various characters in *DeltaRune* and "Ana" in *The Faces of the Forest* (said by Ana's grandmother and a neighbour). All tools struggled and automatically translated both "kid" and "kiddo" using the masculine since they were easily misled when processing the language due to its genderneutral form. However, SmartCat's results for "kiddo" are corrupted as it did not even translate the term into French, making the comparison with the other tools irrelevant in terms of gender bias. The lines framed in violet, extracted from *DeltaRune*, differ from the rest as the developer intended to use a non-binary option. This decision, clear for a human translator, would have entailed using a neutralisation strategy or inclusive writing in French since "gamin", "petit" and "le gosse" are gendered.



3.2.2. Pronouns

In the following screenshot, we can see that DeepL was the only tool that wrongly translated the pronoun "you". In the first example, even though it handled "Luna" properly, it made a mistake while translating "Luna tried talking to you, but you were so nervous"; "you" in this sentence is a coreference for the character Curly—a witch— and the adjective "nervous" should be feminine. In the final line, there is no explicit grammatical gender in the sentence since the pronoun "you" refers to an unnamed male demon. Nevertheless, as both Google Translate and SmartCat translated it by "vous" it is not possible to define whether or not they would have been misled too.

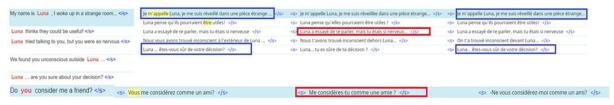


Image 6. Token "You".

The pronoun "it" was consistently mistranslated by Google and SmartCat. The first sentence, "it got me a little worried", shows that Google and DeepL perfectly understood the idioms and translated them as: "Cela m'a un peu inquiété" or "ça m'a un peu inquiété" respectively. In the second sentence, "I hope you find it useful", the context was correctly understood by DeepL but not by the two other tools as "it" refers to the company of a dog without directly referring to the dog and using the masculine article "le" is not appropriate. The third sentence contains an idiom that was correctly translated by both DeepL and SmartCat but not by Google. The seven other sentences refer to a "key" and a "flower" which are both feminine in French yet, Google and SmartCat translated them almost every time using the male article "il". To sum up, Google and SmartCat made respectively 9 and 8 gender mistakes on 10 randomly chosen sentences when DeepL did not make any mistakes. In addition, we have to highlight that SmartCat translated "it cannot be told" into "Cela ne peut pas être indicible" which does not make sense, making the sentence potentially irrelevant.



Image 7. Token "It".

The translation of the pronoun "they" with little or no context is a recurrent issue in human translation as it can convey the notion of a group of people, objects, or a neutral form. In the following sentences, "they" was the coreference for a group of female demons in *The Devil's Womb*. Both Google and SmartCat applied the grammatical rule of male as a generic and only DeepL succeed to translate correctly all the sentences, showing once more that it is more efficient in understanding and memorising the context and the subject of the sentence. Finally,

the last line shows that Google Translate and SmartCat failed to recognize that "they" referred to the Demon Kings and used the feminine.



Image 8. Token "They".

Conclusion

Recent approaches in Neural Machine Translation show that integrating explicit gender inflexion tags into NMT systems reduce the number of gender biases, especially when translating sentences where the gender referent (pronoun) is identified [Sanders et al., 2020]. A similar method, incorporating a "speaker gender" tag into the training phase of MT systems, has also been developed to convey the gender at a sentence level [Vanmassenhove et al. 2018]. Finally, another approach consists of adjusting the word embedding of NMT systems to reduce gender bias. The creation of a corpus allowed us to compare the use of gender in the source texts with the raw outcome of various MT systems to visualise the semantics, syntax, and linguistic differences between a neutral language such as English and a gendered language. By cross-referencing the information extracted from this corpus, we were able to determine the efficiency of each tool, how they analyse the context, their accuracy, and the quality of their translation. Therefore, DeepL has proved to avoid many gender biases while being more efficient than Google and SmartCat. In addition, even if Google uses NMT technology, its architecture and models are closer to SmartCat's. On the contrary, DeepL seems more accurate and fluent, surpassing Google thanks to its use of Deep Learning, as we have seen across the paper.

Future research will focus on asserting the tools' bias in the context of gender-neutral choices by analysing the results for the token "Kris" (a non-binary character) in-depth as well as all the other errors in the violet category. Even though nowadays we can observe a higher demand for inclusivity and non-binary solutions, players are less familiar with inclusive writing, neutral phrasing or even gender-neutral pronouns, which could negatively affect the flow of the text and the player's immersion. The key factors of the use of inclusive language in video games are the client's intent, their perception of diversity and inclusivity along with the localisers' decisions and skills. The use of inclusive language techniques and constructions require high awareness from developers and localisers, however, the audience's reception must be taken into account and the topic should be researched further. Furthermore, training a specific MT system applying gender-neutral tagging to indicate neutral referents in the field of video game localisation remains an interesting avenue for future research. Finally, reproducing the experiment with the latest upgrades of the same tools to observe their evolution compared to the April 2021's versions would allow us to examine the results of Deep Learning.

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http4:

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