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An interface between natural language and abstract argumentation frameworks for real-time debate analysis

Benjamin Delhomme^{a,*}, Franck Taillandier^b, Irene Abi-Zeid^c, Rallou Thomopoulos^d, Cedric Baudrit^e, Laurent Mora^a

^a*Université de Bordeaux, I2M, UMR 5295, F-33400 Talence, France*

^b*INRAE, Aix-Marseille Université, RECOVER, France*

^c*Université Laval, Department of Operations and Decision Systems, Québec, Canada*

^d*INRAE, Université de Montpellier, CIRAD, Institut Agro, UMR IATE / INRIA GraphIK, F-34060 Montpellier, France*

^e*INRAE, Université de Bordeaux-I2M, USC 1368, F-33400 Talence, France*

Abstract

Participatory approaches are increasingly being used to plan policies, usually involving stakeholders with conflicting interests, visions and objectives. Participants are often passionate about their cause, especially in sensitive contexts such as their health or the environment for example. Whether involved in, or observing a debate, more often than not, it is hard to follow its progress; positions are unclear and arguments are unstructured often resulting in circular discussions. This is true both for participants in an ongoing debate hoping to reach a consensus as well as for those who, a posteriori, wish to understand what was discussed and how. However, at the current time, there are to our knowledge no tools to support real-time debates by allowing participants to visualize arguments and identifying opposing points of view in order to resolve conflicts. In order to fill this gap, we developed a model based on Dung's argumentation framework that we implemented in a tool called AIPA, along with

*Corresponding author

Email addresses: benjamin.delhomme@u-bordeaux.fr (Benjamin Delhomme), franck.taillandier@inrae.fr (Franck Taillandier), Irene.Abi-Zeid@osd.ulaval.ca (Irene Abi-Zeid), rallou.thomopoulos@inrae.fr (Rallou Thomopoulos), cedric.baudrit@u-bordeaux.fr (Cedric Baudrit), laurent.mora@u-bordeaux.fr (Laurent Mora)

a web-application to facilitate user interaction. AIPA allows one to formalize and visualize, in real-time, the arguments of the participants, to conduct inferences in order to identify acceptable arguments and to highlight conflicting ones. Furthermore, AIPA can be used a posteriori to summarize a debate in an easy to follow argument representation. The main contribution of AIPA is its ability to structure the debate by making the arguments chain traceable and transparent, in real-time and a posteriori, and this, with users with no expertise in argumentation. In this paper, we present AIPA along with two applications to illustrate its workings and benefits.

Keywords: Argumentation framework, Conflict resolution, Real-time debate modeling, Participatory debate, Computational argumentation tool

1. Introduction

Policy planners are faced with an increasingly complex contexts with sometimes strong resistance from citizens [12]. As a consequence, the last two decades have seen the emergence of participatory or concerted approaches to support public projects planning involving stakeholders with different perspectives and value systems [26]. Furthermore, many methods aiming at collecting the opinions of different stakeholders on planning projects have emerged, including the use of registers (electronic or not), web-forums, social networks, etc. However, the use of these tools raises several concerns: the discussions are not structured and the information can be difficult to find and to understand. This can lead to redundant arguments and to the inability to achieve a global overview of the debate: Which arguments are supported, who are the supporters and the opponents, where are the contradictions or the agreements, and in a real-time debate, if and how can a dead-end discussion be opened again etc. In a posteriori contexts, in order to summarize a debate and extract the main information, organizers of participatory processes often produce a synthesis report, analyzing

the elements collected. However, this report normally arrives after the opinion gathering phase, which does not allow the participants to build their argumentation as a function of what has been said. Furthermore, the synthesis produced is generally focused on one part of the argumentation, namely that in favor of the decision made or the selected project, ignoring other possibilities, and ultimately translating only a small part of the debates. Therefore, it would be beneficial to have a tool/method capable of (1) supporting participants (regardless of their degree of expertise in argumentation) in real-time and (2) provide a posteriori a clear representation of the debate. Through a traceable and transparent debate, such a tool can help in building one's own arguments and understanding those of others.

In order to answer the need for traceability and structure both during a debate and a posteriori, we propose to use argument analysis, an approach that has emerged in support of participatory decision-making [1]. We focus in particular on computational argumentation, which has been applied for different purposes, ranging from argument representation - graphical [18] and structural [25] - to the identification of a "winning argument" [19]. Among the various developments of computational argumentation, Dung's abstract argumentation framework (AAF) [14] is particularly interesting since it has several characteristics that can be applied to debate support and analysis. However, an AAF remains a theoretical and conceptual approach; it does not provide a structured nor a semantic definition of arguments, focusing on the relation between arguments (attack relation) rather than on the internal structure or the meaning of an argument. This limits its applicability to a debate in a real context, where the different actors must understand the semantic of an argument. To overcome the AAF limitation, we developed a new argumentation model called ADM (Argued Discussion Model) and implemented it in a software tool called AIPA

(Argumentation Interface for Participatory Approach), in turn implemented in WebAIPA, a web application for a concurrent use by non-expert users. AIPA, which relies on AAF engines, is meant to support real-time debates for non-expert users by: (1) proposing an arguments semantic and (2) visualizing the arguments network and the debate’s status. AIPA allows one to formalize and visualize, in real-time, the arguments of the participants, to conduct inferences in order to identify acceptable arguments and to highlight conflicting ones. Furthermore, AIPA can be used a posteriori to summarize a debate in an easy to follow argument representation. This is a novel and original contribution to the body of literature on computational argumentation and fills a need for debate support in practice.

The remainder of this paper is organized as follows: Section 2 presents the AAF and related literature on argumentation for collective decision-making; Section 3 presents our argued discussion model which is implemented in AIPA, presented in Section 4. Section 5 presents the implementation and a discussion of AIPA. We present two applications in Section 6 while Section 7 contains the conclusion.

2. Related literature on abstract argumentation in collaborative or participatory decision-making

2.1. Abstract argumentation frameworks

The abstract argumentation framework (AAF), developed by Dung [14], is based on the principle that an argument is considered acceptable as long as no other argument attacks it or if attacked, the attacked argument is defended by other arguments. Dung defines an AAF as an oriented graph where nodes are arguments and edges are attacks between arguments (Figure 1). The term “argument” should not be misunderstood with the common interpretation of

an argument as “a set of Statements composed of a conclusion and at least one premise, linked together by a logical link” [10]. In AAF, an argument is an abstract notion which has no semantic meaning; it can represent data, a proposal... The notion of attack has also no direct semantic meaning; it is also an abstract concept. Based on these principles, Dung [14] provides the following definitions.

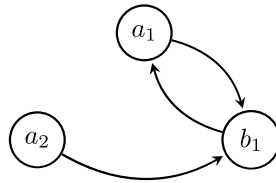


Figure 1: Attack graph

2.1.1. Definitions

We present below basic definitions of an AAF in order to facilitate the understanding of AIPA related concepts. Readers unfamiliar with AAF are referred to Dung [14] .

Definition 1. An argumentation framework is a pair $AF = \langle A, R \rangle$ with:

- A , a set of arguments,
- R , the binary relation on A such as for an argument a_i attacking a_j , $(a_i, a_j) \in R$.

Definition 2. A set of arguments $S \subseteq A$ is said conflict-free iff $\forall a_i, a_j \in S$, the arguments do not attack each other: $(a_i, a_j) \notin R$.

Definition 3. An argument $a_i \in A$ is acceptable with respect to a set $S \subseteq A$ iff $\forall a_j \in A$, if a_j attacks a_i then a_j is attacked by S . Being attacked by a set S means being attacked by an argument in S .

Definition 4. A set of arguments $S \subseteq A$ is admissible if and only if S is conflict-free and each argument in S is acceptable with respect to S . The empty set is always admissible.

2.1.2. Extensions

An extension is a set of arguments that share common properties. It is built according to rules called semantics. Many types of extensions were defined by Dung [14].

Definition 5. *A set $S \subseteq A$ is a preferred extension if and only if S is admissible and maximal (for set inclusion).*

Definition 6. *A set $S \subseteq A$ is a stable extension if and only if S is admissible and $\forall a_i \in S, \forall a_j \in S, (a_i, a_j) \in R$.*

Lemma 1. *A stable extension is therefore an admissible set that attacks all the arguments that do not belong to it. It means that a stable extension is a preferred extension but the reciprocal is false.*

Definition 7. *A set $S \subseteq A$ is a complete extension iff S is admissible and each acceptable argument with respect to S belongs to S .*

Lemma 2. *A preferred extension is complete.*

Definition 8. *A set $S \subseteq A$ is a grounded extension if it is the smallest (for set inclusion) complete extension. A grounded extension is unique.*

Based on these definitions, two inference rules can be used in order to identify accepted arguments: credulous and skeptical. In a credulous inference, an argument is accepted if it belongs to at least one preferred extension. In a skeptical one, an argument is accepted if it belongs to the grounded extension.

2.2. Using an abstract argumentation framework in collective decisions

While there is a significant literature dealing with abstract argumentation for decision-making, very few papers have focused on participatory aspects, collective decision making or debate. Most of the works related to abstract argumentation can be classified into four categories: (i) new argumentation frameworks based on the AAF, (ii) theoretical/conceptual analysis of an AAF and its properties, (iii) algorithm and implementation and (iv) application to a problem. Papers in the first category are dedicated to providing new methodological

development regarding argumentation frameworks, as for instance, using imprecise probability [22] or Attack-Incomplete Argumentation Frameworks [6]. The second category gathers theoretical work aiming at demonstrating properties of AAFs, such as the study of the theoretical relationship between formal concept analysis and abstract argumentation [3]. The third category corresponds to work aiming at improving abstract argumentation inferences, such as Cerutti et al. [11] or Niu et al. [23]. Finally, in the last category, many papers describe how to instantiate AAF approaches to real world decision context. For instance, Pazienza et al. [24] use abstract argumentation to predict financial analysts' recommendations in earnings conference calls, Santini and Yautsiukhin [27] to support the administration of security in computer networks.

Although very relevant since they provide methodological and/or operational contributions to make AAFs more efficient, none of these papers address the issues of concern to us in this paper. There is nonetheless some literature related to abstract argumentation and participatory approaches, debate analysis, or collective decisions (6 papers). Two of these papers provide new methodological development regarding argumentation frameworks (first category). The first one proposes a practical argumentation semantics [21]. It allows to integrate, in addition to Dung's theoretical argument (what to believe), practical arguments (what to do). The authors provide new extensions considering these two types of argument. The distinction between these two types of argument is interesting to analyze decisions. However, it is mainly a methodological contribution, hardly usable in the context of a real-time debate in participatory decision-making. Its second methodological contribution is to combine AAFs with Issue-Based Information System (IBIS) argument models to support debates on design alternatives [5]. The model is implemented in a visualization tool dedicated to a pool of experts discussing different choices of design alter-

natives. This method uses a quantitative evaluation for argument and different rules and functions are provided to compute the score of each argument (level of acceptability). It is an interesting approach to support discussions between a pool of experts (mainly engineers) whose emphasis is on the assessment of alternatives. The notion of an argument's score can be debated: Who gives the score? What is the meaning of an intermediate score in terms of argument validity? Furthermore, the tool is not intended for real-time debates with many participants; Issues such as computation time and distributed interface are not discussed. However, this paper contains some interesting elements for our work, namely a structured model of argument coupled with an AAF and a graphical interface to visualize the argumentation structure.

In the second category (theoretical contribution), Booth et al. [9] discuss the computational complexity of AAFs combined with labelling. This provides a better understanding of the notion of computational complexity for AAFs. In the third category, Alfano et al. [2] deals with algorithm or implementation. The authors provide an algorithm to compute the grounded semantics extension based on an updating approach. It is an incremental algorithm, useful in dynamic contexts where argumentation frameworks are continuously updated to consider new information and also interesting for real-time computation of extensions.

Doumbouya et al. [13] is at the intersection of the second and third categories. It provides a method to compute accepted arguments based on the properties of AAFs. The principle is to combine mathematical properties (e.g. symmetry, asymmetry, strong connectivity and irreflexivity) of AAF graphs to compute extensions. As the previous paper, it proposes an interesting strategy to accelerate inference computations, which is useful in a real-time, but not sufficient to fill the gap identified above.

Finally, Karanikolas et al. [20] has the most applied objective and proposes a procedure to support collective decision making for applications in agriculture. The authors combine Computational Social Choice (CSC) and AAFs in order to reach the best decision regarding issues in agricultural engineering; the approach was implemented in a tool called Ecobiocap. The principle is allow participants to express their preferences regarding alternatives. CSC is used in order to aggregate these preferences and rank alternatives. The use of argumentation consists of discussing the top alternatives and preferences. However, the paper focuses on the CSC part of the model, and the use of Argumentation is just mentioned and not detailed. Furthermore, it is not intended for real-time debates, it is not centered on discussions but uses a voting system and it does not provide a visualization of the results.

The literature surveyed above constitutes the theoretical background for our research and has provided us with insights that shaped our approach: (i) a specific model of argument must be defined in order to give a meaning to this notion for all participants, (ii) inferences provided by AAFs can give interesting information to make decisions or/and to understand the issues of the debate, (iii) specific rules/inferences must be developed in order to use the model of argument with the AAF, and (iv) the tool should be able to perform calculations in real-time during the discussions and (v) the tool should be able to provide a simple and clear visualization of the argumentation structure. These five elements are at the core of our novel argument model, called Argued Discussion Model (ADM). We call AIPA the combination of ADM with rules using AAF inferences, and WebAIPA its implementation as a web application (WebAIPA). We present ADM, AIPA and WebAIPA below.

3. Argued Discussion Model

The use of argument structures in a context of a debate in participatory approaches is quite complex. Indeed, the different stakeholders have limited knowledge of theoretical argumentation and it has been shown that conflict resolution cannot be solved with complex argument structures due to the human argumentation process [28]. Moreover, since the objective is to focus on real-time debates, to argue and identify the type of argument at the same time would drastically increase the complexity for non-experts. Therefore, we propose the Argued Discussion Model (ADM), a simpler model that shares the ideas of support and defeat relations from a bipolar framework [4], and implements the argument concept in a way usable in a real context of live debate.

Definition 9. *An argument is an abstract concept referring to a proposition - a declarative sentence that can be either true or false. It is either a Conclusion or a Statement (which is also an abstract concept).*

Remark 1. *The word "argument" has a wide range of definitions and can lead to confusion. In the ADM, an argument is an extension of the AAF argument, meaning an ADM argument can be used in the AAF.*

Definition 10. *An Argued Discussion Model (ADM) is a pair $AD = \langle A, T \rangle$ with:*

- A , a set of arguments with:
 - C , a set of Conclusions such as $C \subseteq A$,
 - S , a set of Statements such as $S \subset A$ with $S \cup C = A$ and $S \cap C = \emptyset$ with:
 - * S_f , a set of StatementFor where $S_f \subseteq S$,
 - * S_a , a set of StatementAgainst where $S_a \subseteq S$,
 - * $S_a \cup S_f = S$ and $S_a \cap S_f = \emptyset$,
- T , the binary relation $T \subseteq S \times A$ such as for a Statement s_i targeting (or being about) a_i , we have $(s_i, a_i) \in T$ with the following properties:
 - T is irreflexive such as $\forall s_i \in S, (s_i, s_i) \notin T$ - meaning no argument can target itself,
 - T is asymmetric such as $\forall s_i \in S$ and $\forall a_i \in A$, if $(s_i, a_i) \in T$, then $(a_i, s_i) \notin T$ - no argument can be targeted by an argument it targets,

- T is functional such as $\forall s_i \in S$ and $\forall a_i, a_j \in A$, if $(s_i, a_i) \in T$ and $(s_i, a_j) \in T$, then $a_i = a_j$ - which means a Statement is targeting at most one Argument,
- T is not injective such as $\forall s_i, s_j \in S$ and $\forall a_i \in A$, if $(s_i, a_i) \in T$ and $(s_k, a_i) \in T$, then $s_i \neq s_k$ - an argument can be targeted by more than one Statement,
- T is not surjective such as $\forall a_i \in A$, $\exists s_i \in S$ such that $(s_i, a_i) \notin T$ - an argument doesn't have to be targeted,
- T_f , is the binary relation $T_f \subseteq S_f \times A$, subset of T such as $T_f \subseteq T$ with T_f being transitive such as $\forall s_{f_i}, s_{f_j}, s_{f_k} \in S_f$, if $(s_{f_i}, s_{f_j}) \in T_f$ and $(s_{f_j}, s_{f_k}) \in T_f$, then $(s_{f_i}, s_{f_k}) \in T_f$ - meaning if one makes a StatementFor (S_{f1}) toward a StatementFor (S_{f2}) that is already targeting a StatementFor (S_{f3}) then S_{f1} approves also S_{f3} ,
- T_a , the binary relation $T_a \subseteq S_a \times A$, subset of T such as $T_f \subseteq T$ with T_f being not transitive such as $\forall s_{a_i}, s_{a_j}, s_{a_k} \in S_a$, if $(s_{a_i}, s_{a_j}) \in T_f$ and $(s_{a_j}, s_{a_k}) \in T_f$, then $(s_{a_i}, s_{a_k}) \notin T_f$, meaning if one makes a StatementAgainst (S_{a1}) toward a StatementAgainst (S_{a2}) that is already targeting a StatementAgainst (S_{a3}) then S_{a1} doesn't reject S_{a3} .

Example 1. Throughout this example, we assume a public consultation about increasing fuel tax of a group of citizens. Let A_i be an instance of Argument concept, an argument (though non-implementable) put forward is A_1 - "Increasing taxes reduces fuel consumption and therefore pollution" or A_2 - "Increasing taxes penalizes the poorest citizens".

Definition 11. A Conclusion is a particular proposition pertaining to a given decision, i.e., resolving a question. It can be an alternative, a goal or a choice and it is always a final step in the discussion.

Example 2. (Example 1 - continued) A Conclusion is C_1 - "Fuel tax should be increased". Another is C_2 - "Fuel taxes should be decreased".

Definition 12. All Conclusions are mutually exclusive. As a result (disjointness), there should not be any logical disjunction "or" in a Conclusion to avoid inconsistency.

Example 3. (Example 2 - continued) The two Conclusions C_1 and C_2 are disjoint.

Definition 13. There is always a "Negation" Conclusion:

- Let C_{Neg} be a Negation Conclusion and C_i be a Conclusion,
- $C_{Neg} = \neg(C_1 \vee C_2 \vee \dots \vee C_n)$.

Example 4. (Example 3 - continued) Following this list of Conclusions:

- C_1 - "Fuel tax should be increased",
- C_2 - "Fuel tax should be decreased".

The Negation Conclusion would be C_{Neg} - "Gas taxes should not be increased nor decreased".

Lemma 3. *Since there is always a "Negation" Conclusion, there are always at least two Conclusions - C_{Neg} and C_i .*

Remark 2. *With the exception of the two Conclusions required (Lemma 3), any number of Statement or Conclusion can be added at any time in any order.*

Example 5. *(Example 4 - continued) As the first Conclusion C_1 - "Fuel tax should be increased" was expressed, there is automatically a C_{Neg} - "Not (Gas taxes should be increased)" - or written differently - "Gas taxes should not be increased" where $C_{Neg} = \neg C_1$.*

Definition 14. *A Statement is an abstract concept referring to an assertion or a denial. It is declined into StatementFor (assertion) or StatementAgainst (denial). A StatementFor should be understood as "I agree with this argument because ..." and inversely for a StatementAgainst.*

Lemma 4. *Since a Statement is in agreement or disagreement with an argument (a Conclusion or another Statement), it cannot exist without being linked to the "about" relation shown as the binary relation T in the Definition 10, thus explaining the functional property.*

Remark 3. *Since the Conclusions are, by definition, mutually exclusive (Definition 12), a Conclusion is therefore different from a Statement. The goal of mutual exclusion is to ensure the identification of a Conclusion that satisfies every participant or to encourage participants to reach a consensus in the absence of a common Conclusion.*

Lemma 5. *Since $S \subset A$ and $C \subseteq A$ (Definition 10), only Conclusion elements can exist without being linked to other arguments.*

Example 6. *(Example 2 - continued) A citizen adds a StatementFor Sf_1 - "Increasing taxes reduces fuel consumption and therefore pollution" about C_1 - "Fuel taxes should be increased" but someone disagrees with him/her and adds a StatementAgainst Sa_1 - "This can only be true if credible and accessible alternatives to petrol cars are proposed, which is not the case today" about Sf_1 .*

The ADM is partially represented in Figure 2. The top concept can be either a Conclusion (i.e., debate issue) or Statement (i.e., pros or cons assertions regarding an argument). Statement is always about a Conclusion or another

Statement divided into StatementFor and StatementAgainst. In a debate, there is always a Negation Conclusion that is the complement of all the other Conclusions. Since every concept is based on an Argument, we can integrate this model in AAF engines by converting the "about" relation into attacks in order to obtain AAF extensions (notably sets of preferred and grounded extensions).

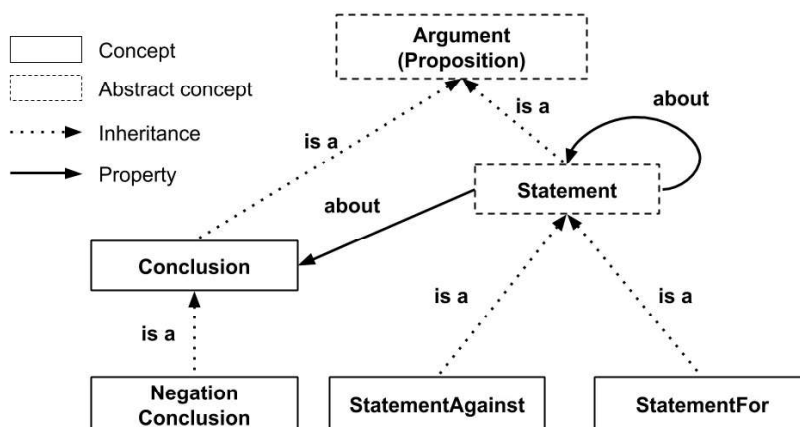


Figure 2: Partial representation of the ADM

4. Analyzing debate in real-time with AIPA

4.1. General principles

As discussed above, we designed a tool called AIPA that combines the ADM (argument model) with inferences developed by Dung in order to support participatory approaches in real-time for non-expert users. In AIPA, only the ADM graph is stored, every time an Argument (Statement or Conclusion) is added or removed, a corresponding AAF graph is generated according to a chosen "translation" into a graph of attacks (Section 4.2). The resulting AAF graph is recomputed every time a change occurs in the ADM graph, a Statement or a Conclusion can be made out of sequence, without order or time constraint. AIPA provides, in real-time debates, the following elements:

1. A trace - if wanted - of the debate,
2. The debate's current status: "Conclusion accepted", "Conflictual Conclusions" and "All Conclusions rejected",
3. Statement which is in/out of favor for every Conclusion,
4. Statements accountable for the current debate status.

Traceability. A trace corresponds to the graph itself and its recording. AIPA records the different arguments, who makes them and when. Due to the ADM definition, a StatementFor or StatementAgainst is always posterior to its target (Conclusion or Statement). Thus, the resulting graph takes the form of a tree, facilitating its understanding by the participants and other stakeholders outside of the debate. Furthermore, the information regarding the three first elements can easily be represented on this graph.

Debate status. AIPA, by combining ADM with AAF inferences, provides relevant information to the stakeholders during the debate in real-time (processed in seconds). To address the real-time characteristic, we use engines developed for extensions computing, from which we chose four depending on their availability, efficiency for a given semantic, platform compatibility (GNU/Linux & Windows) and development ease. They all have been interfaced with AIPA in order to switch seamlessly according to our needs. Three were found via the International Competition on Computational Models of Argumentation (ICCMA'17) [16]: Argmat-dvisat, Argmat-sat and ConArg. The last one being DungOMatic [29]. The computed extensions are then combined with our model (ADM) in order to provide an assessment of the debate in real-time. This assessment is done through grounded and preferred extensions from which we establish three graphs status.

Definition 15. *The rules determining the graph status are defined as follows:*

- *Accepted: If only one Conclusion is included in the grounded extension,*

- *Confictual: If there is no Conclusion in the grounded extension and if more than one Conclusion are included in the preferred extensions,*
- *Rejected: If there are no Conclusion in grounded extension and no Conclusions in the preferred extensions.*

InFavor function. Since the binary relation between only StatementFor is transitive and the one between only StatementAgainst is not (Definition 10), we use as shown in the algorithm 1 the negation of the binary operator XOR (exclusive or) in order to determine whether the selected Statement contributes positively to a given Conclusion or negatively. A Conclusion is reached (or not which means not in favor of) by iteration through a function "getTarget()" that returns only one Argument (Statement or Conclusion) aimed by a Statement (parameter of the function). The nature of an argument (StatementFor, StatementAgainst of Conclusion) is ascertained by a boolean function called "isInstanceOf()". This function is displayed as "isInstanceOf(Argument, StatementFor/StatementAgainst/Conclusion)" and returns true if the argument is the specified concept.

Data: A Statement s, a Conclusion c

Result: Return a Boolean, if True then the Statement s is in favor of the Conclusion c

Boolean res = isInstanceOf(s, StatementFor);

Statement temp = s;

while NOT(isInstanceOf(getTarget(temp), Conclusion)) **do**

 temp = getTarget(temp);

 res = NOT(res XOR (isInstanceOf(temp,StatementFor)));

end

if getTarget(temp) != c **then**

 res = NOT(res);

end

return res;

Algorithm 1: Algorithm to determines if a Statement is in favor of a Conclusion

Results explanation. AIPA aims at providing an explanation of the results (i.e., the status of a Conclusion). By explanation, we mean highlighting the Statements that are behind the graph status result. To this end, a translation from our model has to be done in order to obtain a Dung graph for determining the debate status (Section 4.2), then explaining the debate status (Section 4.3).

4.2. Translation rules

The connection between Dung's extensions and the model is done by translating (or converting) our argument model to an AAF graph, thus the "interface" in AIPA. Although one could choose to change any translation regarding the meaning he/she would expect from the debate (and the model used), the restrictions imposed by the model led to fixed translation of several concepts.

Remark 4. *Since we convert an ADM graph to an AAF graph, we emphasize the fact that an edge in an ADM graph is always mentioned as "about", "target" or "aim", whereas the word "attack" refers to an edge in an AAF graph.*

4.2.1. Conclusion translation

Definition 12 imposes mutual exclusivity between Conclusions. This is ensured by making each Conclusion attack each other Conclusion, thus allowing either one Conclusion or none to emerge from the grounded extension (Figure 3). Figure 3a provides an instance of debate with 3 Conclusions including the Negation Conclusion C_{neg} and 1 StatementAgainst. Figure 3b presents the resulting Dung's graph using the Conclusion translation.

Remark 5. *For better readability, StatementFor and StatementAgainst are distinguished by the format of every arrow. A StatementFor S_{f1} about a Conclusion C_1 would be shown as a node containing S_1 with a dashed arrow going toward the node C_1 and StatementAgainst S_{a1} would be represented using simple arrow (Figure 4a for both case).*

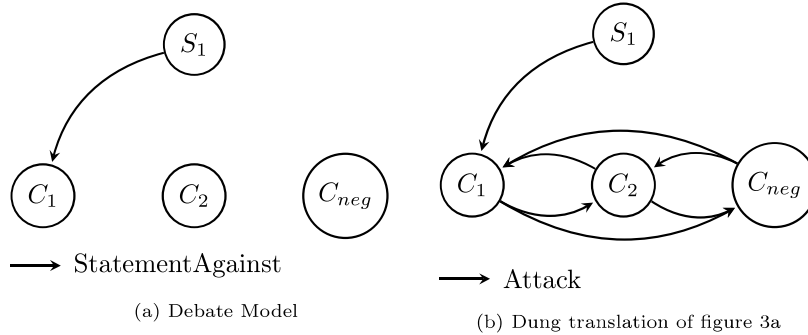


Figure 3: Model translated to Dung's Framework

Due to the Conclusion exclusivity definition (Definition 3), a distinction is made between Statement that targets Conclusion and Statement that targets other Statement.

4.2.2. *StatementAgainst* translation

As stated in Definition 14, a *StatementAgainst* is a denial of another argument, therefore, *StatementAgainst* is directly translated into an argument with an attack on the target of the *StatementAgainst*. Because a *StatementAgainst* is always about only one argument (Conclusion or Statement), A *StatementAgainst* generates only one argument and one attack in the Dung's graph (Figure 3).

4.2.3. *StatementFor* translation

Given that the AAF considers only attack and not support relation, one would ask the meaning of a *StatementFor*: Is the *StatementFor* a support that should strengthen another argument? Should the *StatementFor* be the exact opposite of an attack? Can we be in favor of something without being against its contrary? There are several valid answers to these questions. In order to consider these different possibilities, AIPA provides two different translations for *StatementFor*, called Support and Optimistic translation. The person in charge

of the debate (more probably the facilitator) will choose his/her preferred one according to his/her needs. These translations are heavily linked to the meaning we give to different situations in the debate. They are detailed below.

4.2.4. Support translation

This translation focuses on being as neutral as possible, i.e., every conflict needs to be solved in order to get a joint accepted Conclusion and Arguments are equals in importance. If the purpose is to find a common goal in a very "objective" manner where every argument matters, this translation should be used. As said before (section 4.2.1), this translation has two cases, one where a StatementFor is about Conclusion and the other when a StatementFor is about another Statement. In both cases, every StatementFor attacks every StatementAgainst of the same level (they target the same argument) and conversely. The other translations work as follows:

- StatementFor about Conclusion
 - A StatementFor attacks every Conclusion that it doesn't target (or it isn't about).
- StatementFor about Statement
 - If a StatementFor S_f target a Statement S , then S_f attacks every arguments attacked by S (thus support translation).
 - If a StatementFor S_f target a Statement S , then every argument that attack S also attack S_f .

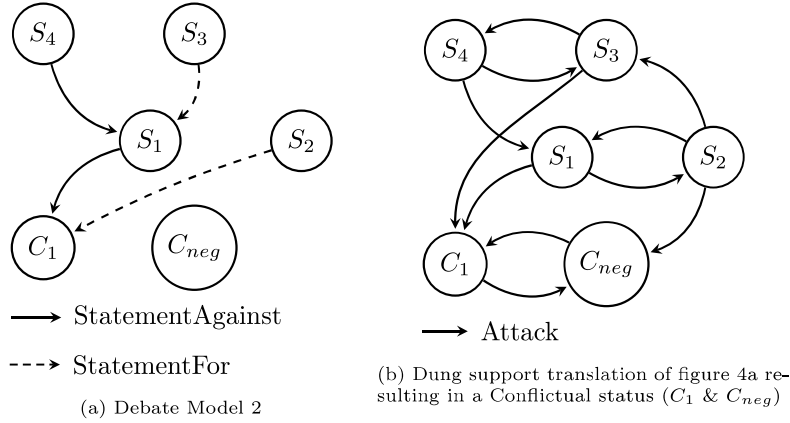


Figure 4: Model 2 translated to Dung's Framework with the support translation

Figure 4a provides an instance of debate with 2 Conclusions and 4 Statements. Figure 4b presents the resulting Dung's graph using the support translation. The computation of the grounded extension (GE) and the preferred extensions (PE) via Dung's engine results in:

- $GE = \emptyset$
- $PE = \{\{S_4, C_1, S_2\}, \{C_{neg}, S_3, S_1\}\}$

Thus, in this example, neither of the Conclusion is accepted. According to Definition 15, they are conflictual. In this case, the debate should continue in order to provide more arguments to solve the conflict.

Remark 6. *The reader may notice that cycles of attacks appear in Figure 4b, these cycles are one of the reasons there are multiple preferred extensions in the AAF (Bench-Capon [7]).*

4.2.5. Optimistic translation

Acknowledging the need to find a consensual solution without resolving every conflict, we propose another translation, called optimistic translation, where only arguments which are not in conflict are taken into account. Two cases have to be distinguished as in support translation for the StatementFor as follows:

- StatementFor about Conclusion
 - A StatementFor attacks every Conclusion that it doesn't target.
- StatementFor about Statement
 - A StatementFor is attacked by every StatementAgainst sibling (Statement which shares the same target).
 - A StatementFor attacks every opposite sibling of its target, meaning a StatementFor that target a StatementAgainst will attack in AAF graph every StatementFor of the same level.

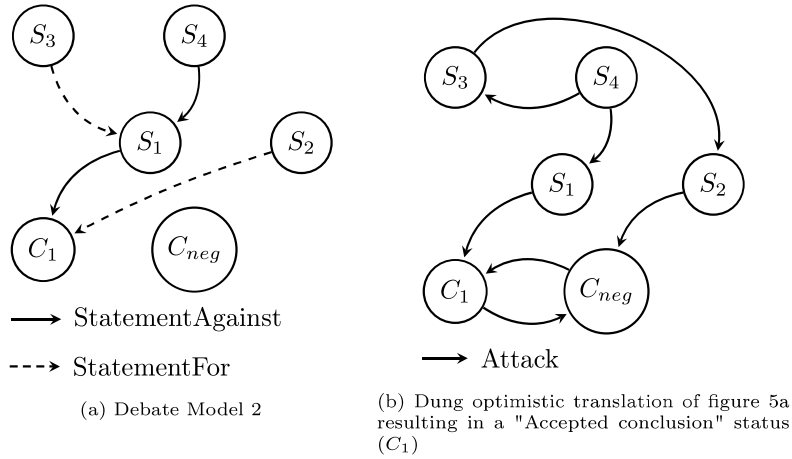


Figure 5: Model 2 translated to Dung's Framework with the optimistic translation

Figure 5a shows the same graph used in the previous translation. We applied however the optimistic translation (Figure 5b) resulting in different sets for the grounded extension (GE) and the preferred extensions (PE):

- $GE = \{S_4, C_1, S_2\}$
- $PE = \{\{S_4, C_1, S_2\}\}$

Following Definition 15, Conclusion C_1 , belonging to the GE, is accepted with the optimistic translation. This small example provides the difference between the two translations. Whereas the first translation led to conflicting Conclusions, this second translation resolves the debate by giving C_1 as accepted. Thus the choice of a translation will depend on the objective: if the emphasis is on the debate and one wants the debate to really lead to a consensual solution, the support translation will be preferred; if, however, it is necessary to settle the debate and reach a Conclusion, the optimistic translation will be preferred.

4.3. Providing indications regarding the graph status

Since there are two specific translations for a StatementFor (support and optimistic) and three debate status available (accepted, conflictual and rejected), there is a maximum of eight achievable outcomes to explain. However, in our case, only the accepted debate status differs for the explanations according to the chosen translation.

Definition 16. *In a support translation, a Statement explains an accepted Conclusion if it's included in the grounded extension and if it's in favor of the accepted Conclusion (algorithm 1).*

Definition 17. *In an optimistic translation, a Statement explains an accepted Conclusion if it's included in the grounded extension and it matches one of the following rules:*

- *The Statement is a StatementFor*
- *The Statement is a StatementAgainst and matches one of the following rules:*
 - *the Statement has no siblings (other Statement aiming at the same target)*
 - *the Statement is targeted by at least one StatementFor*
 - *all siblings of the Statement are StatementAgainst or follow all of the following rules:*
 - * *the sibling of the Statement is at least targeted by one Statement*
 - * *the sibling of the Statement is only targeted by a StatementFor*

Example 7. Figure 5 led to the result C_1 as an accepted Conclusion with S_4 (SF) and S_2 (SA) included in the grounded extension ($GE = \{S_4, C_1, S_2\}$). Since only S_2 is compliant with the Definition 17, S_2 is the reason behind C_1 being the accepted Conclusion.

Since there are at least two conflictual Conclusions, we provide explanations (Definition 18) according to the selected conflictual Conclusion.

Definition 18. In support and optimistic translations, a Statement explains a conflictual Conclusion if it's in favor of this Conclusion and it's included in the union of every preferred extension that contains a Conclusion.

Example 8. Figure 4 shows a conflictual result with two preferred extensions: $\{S_4, C_1, S_2\}$ and $\{C_{neg}, S_3, S_1\}$. Having Conclusion in both extensions means every Statement included in either one will explain the conflict when combined with the *inFavor* function. In this example, C_1 has a conflictual status because S_2 and S_4 exists and C_{neg} shares the same status due to S_1 and S_3 .

Definition 19. In a support and optimistic translation, a Statement explains a rejected Conclusion if it's in favor of this Conclusion and it's included in the union of every preferred extension that does not contain a Conclusion.

5. Implementation

ADM and AIPA were implemented in a web application tool called We-bAIPA, which displays, in real-time, any changes in the debate graph. Figure 6 shows the ADM graph of the AipaForum debate. Arrows representing a StatementAgainst are colored in red and StatementFor are colored in blue. Conclusion and Statements nodes have their own colors depending on the AAF extensions results. Green Statement is a Statement that contributes to an accepted Conclusion. Grey Statements means that they are conflicting, and white Statements do not contribute to the current status of the graph. By hovering over a Conclusion, Statements in favor of the Conclusion will be highlighted by a blue circle while Statements not in favor will be highlighted by a red circle. Finally, the user can change the translation used (support or optimistic) and see the new status of the graph. (Definition 15).

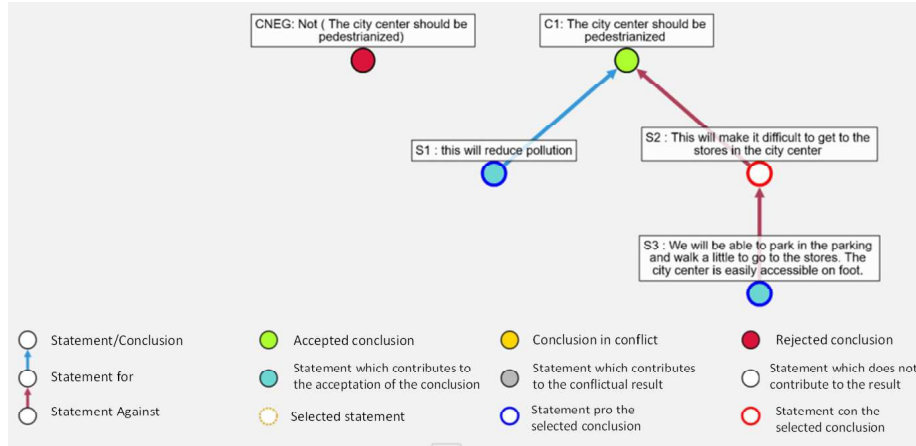


Figure 6: Excerpt of WebAipa graph view

WebAipa is interfaced with a custom-made forum (AipaForum) through a REST-like API (web services for interoperability between systems) to WebAIPA with the aim of providing the current state of the debate and a graph representation of the forum. Both representations have their arguments connected to one another in order to keep track of the debate and to be able to go from a representation to another. Participants had access to the forum where they had to formulate their arguments and to WebAIPA, allowing them to see the induced argumentation structure. Each time an argument is added or removed, AIPA provides new information on the argument acceptability thanks to AAF inferences. The replies are indented so every Statement are below the other Statement or Conclusion they target. As soon as a new reply is made, the corresponding Statement is also created in WebAipa.

The forum, WebAIPA and AIPA engine worked in real-time allowing users to move from one to the other without loss of information, i.e., as soon as an argument was formulated, it was represented in the argument graph. This allowed participants to add their arguments in the forum (a classical format and well mastered by the participants) and to see the influence of their arguments on

the acceptability of the Conclusions as well as to understand the argumentation structure.

6. Applications

In order to illustrate the applicability of our tools we present two case-studies. The first is in the context of a debate regarding the choice among four urban development projects. This exercise using fictitious projects aims at showing how our tools can be used in real-time in a debate framework. The second application is within a participatory process for a real urban development project, namely the choice of a where to build a new route for a tramway. In this case, AIPA was used a posteriori to formalize the arguments and analyze the debates that took place on an online forum during the participatory process.

6.1. Application 1: real-time debate

In order to illustrate the functioning of AIPA and its potential benefits in real-time, we applied it to a debate related to an urban planning project around Bordeaux University. The participants in the debate were asked to discuss and choose between four fictitious projects for the development of this area:

- Naturalia (C_1): a solution that gives priority to the natural environment and respect for fauna and flora,
- Cyber Campus (C_2): a solution based on new technologies and links to industry,
- Mobility (C_3): a solution highlighting the problems of travel and mobility, facilitating access for all on campus,
- Agora (C_4): a solution that places human relations at the centre and proposes arrangements to facilitate exchanges and proximity.

Eight members of the University participated in the debate using AIPAFo-
rum; they had different profiles (age, gender...) and functions (student, profes-
sor, researcher, technician...) representing a wide range of opinions. Participants
interacted individually with the system by adding Statements without restric-
tions on the number of arguments. The first author presented the projects to
the participants along with an explanation of what Statements represent and
how to use the forum. Although it is generally possible to add at any time a new
Conclusion, e.g. a new project (which could eventually induce a compromise),
we chose to deactivate this capability since we wanted the participants to reach
a consensus with the help of AIPA, Statements however could be added anytime
about an another Statement or a Conclusion.

The participants expressed 44 arguments. The number of arguments per
participant ranged from 3 to 8, distributed as follows: Naturalia (14), Cyber
campus (12), Mobility (10) and Agora (8). A debriefing followed the debate.
In the application case, WebAIPA was combined with AIPAForum in order to
evaluate the accessibility and the potential of AIPA. Globally, the participants
appreciated the support of the argumentation structure and the information
given by inference in a forum type platform. However, the combination of
the forum with AIPA, albeit usable by non-specialists, has limitations. Some
participants expressed their accordance with a Statement without an explicit
argument by a simple “I agree”/“I disagree”. Such expressions cannot currently
be used as arguments in AIPA since they are incomplete. They do not provide a
rationale for the agreement/disagreement. An alternative would be to integrate,
in AIPA, a framework such as the weighted-based framework [15] by adding a
preference concept in the model (like/dislike). Other relevant argumentation
frameworks are the attitude-computing approach inspired by social psychology
as implemented in Thomopoulos et al. [31] or the social choice oriented approach

[8]. Furthermore, some participants, had difficulty expressing their arguments. For example, some Against Statements did not target the right argument for their purpose. Another issue is the argument itself, since normally in a debate, people rarely describe to their position in one argument as formalized in AIPA (Statement). They often nuance a general assertion or denial, e.g. "It's a good thing to have pedestrian areas, but at the same time it's not convenient for parking." This natural human behavior, observed on the forum, cannot be directly translated into an argument in AIPA. In fact, AIPA expects simple arguments that express a single idea. This limitation does not mean that it is not possible to express complex arguments, rather that an argument composed of several ideas must be broken down into several arguments. If we consider the previous example, the argument "It's a good thing to have pedestrian areas, but at the same time it's not convenient for parking." has to be broken down into two AIPA arguments: "It's a good thing to have pedestrian areas" and "It is not convenient for parking." Finally, the WebAipa interface was also found to be perfectible regarding explanations about conflicts. On a positive note, participants felt that the tool helped to refocus the debates by highlighting the important arguments, i.e., those that carried the debate forward. This made it possible to focus on these arguments without trying to add elements against arguments that were already discarded.

6.2. Application 2: participatory approach

In order to illustrate the second anticipated benefit of AIPA, namely summarizing, a posteriori, debates for transparency purposes, we applied it to a real case in urban and transportation planning.¹ Bordeaux Metropole planned to extend the tram track in order to connect new cities in the metropolis, and

¹<https://participation.bordeaux-metropole.fr/content/extension-de-la-ligne-d-du-tramway-vers-saint-medard-en-jalles>

notably Saint-Médard-en-Jalles which will be the new terminus of the line. Four routes were proposed by the urban planning team. The choice between these routes was the subject of a participatory process in which citizens were asked to give their opinions on these routes. The participatory process regarding this tram track extension lasted three years (2017-2019) and through many meetings with the participation of hundreds of citizens. The participatory approach also used a web forum for the online collection of citizens' opinions on the various routes submitted for discussion. 435 people participated in the exchanges on this forum through 676 messages.

In order to represent the discussions on the forum, we conducted an exhaustive content analysis of the 676 messages, and formalized them as input arguments through WebAIPA. The analysis of these messages allows us to note several limitations of the way the forum was used, making the debate and the positions of the participants difficult to understand. Indeed, we can observe that: 1) some messages do not propose any arguments, nor do they express any opinion, 2) some messages are very long, composing a complex argumentation set that is difficult to apprehend directly, 3) many arguments are proposed several times (strong redundancy), 4) there is a lack of interaction between the messages, often not allowing for constructed exchanges.

The formalization of the arguments was done manually by extracting them from the different messages. This led to 173 different arguments in WebAIPA. Several lessons can be learned from this application. First, even with 173 arguments, results were obtained instantaneously. Therefore, our tool is adapted to a real debate context in which a high number of arguments are expressed. Second, the graph structure of AIPA highlights the links between arguments which facilitates the identification of conflicts and oppositions. For example, AIPA provided the set of pro and con arguments for each route, making it easy

to identify the arguments for and against each proposal. Finally, AIPA provided the status of each Conclusion (tram route) as well as the arguments that explains this status. As a matter of fact, in this application, the four routes are in conflict, i.e., none of them are accepted. In fact, each route has a set of arguments for it and against it with two of routes facing very strong opposition. No consensus was possible and the Bordeaux Metropole finally decided in 2019 to abandon these routes and to opt for a bus system rather than a tramway.

In this application, AIPA could not support the construction of a consensus since it was used a posteriori, however its use has allowed to structure and clearly represent the debate for maximum transparency thereby facilitating the understanding of what was said and how. The main limitation of this application is the need for a manual argument extraction phase. This however, could have been overcome if the participants had used AIPAForum directly, which was not possible since it was not available in 2017. Another alternative worth exploring to reduce the burden of manual argument extraction is the use of argument mining to create AIPA compatible arguments.

7. Conclusion

In response to an identified need for tools to support debates in real-time and in a posteriori analyses, we developed and implemented a model based on AAF, along with a web-application to facilitate user interaction. AIPA allows one to formalize and visualize the arguments of the participants, to conduct inferences in order to identify acceptable arguments and to highlight conflicting ones. As illustrated, it is particularly relevant for debates in participatory contexts. It acts as an interface between arguments in natural language and abstract arguments. While AAFs provide inferences, our tool provides a meaning.

AIPA allows to structure in a simple way the arguments in the debate, to

define the acceptable arguments, to give information on pro/cons arguments, on conflicting situations and on key arguments. It provides a tree-like representation of the argument structure easy to follow to all participants in a debate, regardless of their argumentation talents. Its main benefits are two-fold: to help participants in a debate to structure their arguments and to understand those of the others, and to understand, a posteriori, how a debate was conducted.

Even if AIPA can help reach consensus by highlighting deadlocks in the discussion, once opinions are polarized, it might very difficult to reach a common ground. Nonetheless, this was not our aim behind developing AIPA and it was not our pretention to provide a tool that guarantees resolution of all conflicts. Our primary objective is to allow for a better structuring of the debates, to facilitate their understanding and follow-up. We believe that this can contribute to rich exchanges between the participants, and ultimately to decisions quality.

Our contribution in this paper is two-fold: (1) at the methodological level by developing a model for argument representation that completes AAFs and (2) at the technical level by designing and developing an easy to use web-based tool meant to help non-expert users in debates to structure their opinions (participants) as well as to understand, a posteriori debates (observants). Although AIPA is operational and can be used in numerous contexts of participating debates, many further enhancements can be envisaged. At an application level, it would be interesting to conduct an experiment where we compare how a debate is conducted with and without AIPA in order to measure its added benefit. At a methodological level, different argument translations could be used concurrently, each translation referring to a different argument concept such as in Toulmin's advanced argument model. Furthermore, the combination of argument mining with AIPA could be explored.

In terms of decision support, AIPA can be used to help structure a multi-

criteria decision aiding (MCDA) process. It can support the model structuring phase, during workshops where actors engage jointly in identifying alternatives, constructing criteria, evaluating alternatives and discussing and challenging the aggregated results obtained with decision analytic methods. This can increase the acceptance of the final decision by all parties since the arguments would be easy to follow and the rationale behind the decisions related to the choice of criteria or to the evaluations of the alternatives more transparent. In fact, this type of use was illustrated in Taillandier et al. [30] in the context of the choice of an urban development project. As argued in Introne and Iandoli [17], Arguments Based Systems, can be useful in decision-support contexts where decision makers are encouraged to rigorously express their rationale.

Finally, we believe that the integration of argumentation based tools such as AIPA within decision support systems, especially those based on black-box optimization procedures, can seriously enhance the acceptability of results by providing explanations regarding the solutions retained. This future avenue of research is worth pursuing for the cross fertilisation of both domains.

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