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# Human-Humanoid Interaction and Cooperation: a Review

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## Abstract

**Purpose of review:** Humanoid robots are versatile platforms with the potential to assist humans in several domains, from education to healthcare, from entertainment to the factory of the future. To find their place into our daily life, where complex interactions and collaborations with humans are expected, their social and physical interaction skills need to be further improved. **Recent findings:** The hallmark of humanoids is their anthropomorphic shape, which facilitates the interaction but at the same time increases the expectations of the human in terms of advanced cooperation capabilities. Cooperation with humans requires an appropriate modeling and real-time estimation of the human state and intention. This information is required both at a high-level by the cooperative decision-making policy and at a low-level by the interaction controller that implements the physical interaction. Real-time constraints induce simplified models that limit the decision capabilities of the robot during cooperation.

**Summary:** In this article, we review the current achievements in the context of human-humanoid interaction and cooperation. We report on the cognitive and cooperation skills that the robot needs to help humans achieve their goals, and how these high-level skills translate into the robot’s low-level control commands. Finally, we report on the applications of humanoid robots as humans’ companions, co-workers or avatars.

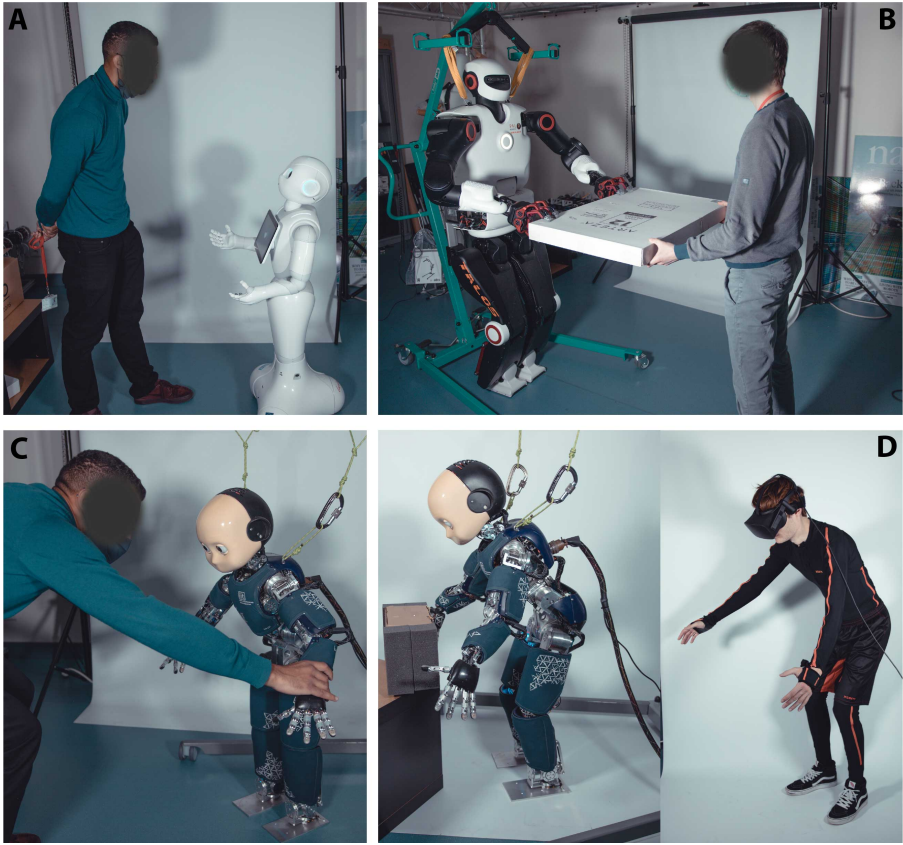
**Keywords:** humanoid robots, human-robot interaction, cooperation

## 1 Introduction

Employing humanoid robots in real-world scenarios is still a challenge because of the inherent complexity of locomotion, balancing and interaction with humans or unknown environments. However, their versatility and their anthropomorphism makes them the ideal platform to operate in environments conceived and designed for humans. Several research projects and international competitions have highlighted the potential of humanoid bipedal technologies [1, 2]: with their extended mobility in unstructured or cluttered environments, they can be used in a range of different applications, such as search and rescue, disaster response [1] and aircraft manufacturing [2]. In the last decade, the advances in mechatronics technologies made it possible for companies such as Honda, Boston Dynamics and Agility Robotics to produce prototypes and commercial platforms (ASIMO [3], Atlas [4] and Digit [5], respectively) that showcase the level of maturity required for robots to operate in the real world. Yet, further advancements are required to integrate such robots into our daily lives, where complex interactions and collaborations with humans are expected.

In contrast to the structured working space of the laboratory or production/testing site, the environment in which the robots are expected to operate is characterized by a high level of dynamic uncertainty, and by the presence of several human collaborators or bystanders. In this context, the robot must be able to socially and physically interact with the human counterparts. It also needs to exhibit advanced cognitive interaction skills to cooperate with human workers, assisting them in their tasks. Figure 1 illustrates some examples of human-humanoid interaction and cooperation, where the robot’s degree of co-presence ranges from remote (e.g., in teleoperation) to proximal, even in the human’s peripersonal space.

In this article, we review the key elements of human-humanoid interaction and cooperation. We present and analyze the current achievements from a human-centered point of view, considering that a humanoid robot interacting with humans should help them to improve their health or working conditions. Figure 2 shows the interconnection between the key building blocks that enable a robot to make complex decisions and take actions to cooperate with a human: it is meant to guide the reader through the different topics and sections. In



**Fig. 1** Examples of human-humanoid interaction and cooperation: A: social interaction with a Pepper; B: cooperative load carrying with a Talos; C: passive physical interaction with an iCub; D: iCub teleoperated by a human operator.

Section 2 we discuss the principal issues in building cognitive and social skills. In Section 3 we formalize the concept of physical human-robot cooperation, while in Section 4 we overview the main interaction control approaches that enable low-level physical interaction between the robot and the human. The knowledge of the human “state” is required by both the high and the low level control to build human-aware control plans: hence we present the main methods used to model and perceive the humans in Section 5. Finally, in Section 6, we report on the current main application of humanoid robots interacting and cooperating with humans: humanoids as personal assistants, co-workers and avatars.

## 2 Social and cognitive interaction

Endowing humanoids with cognitive skills is a pivotal step to safely blend them in our society. Such skills go beyond the abilities of reasoning, exploration

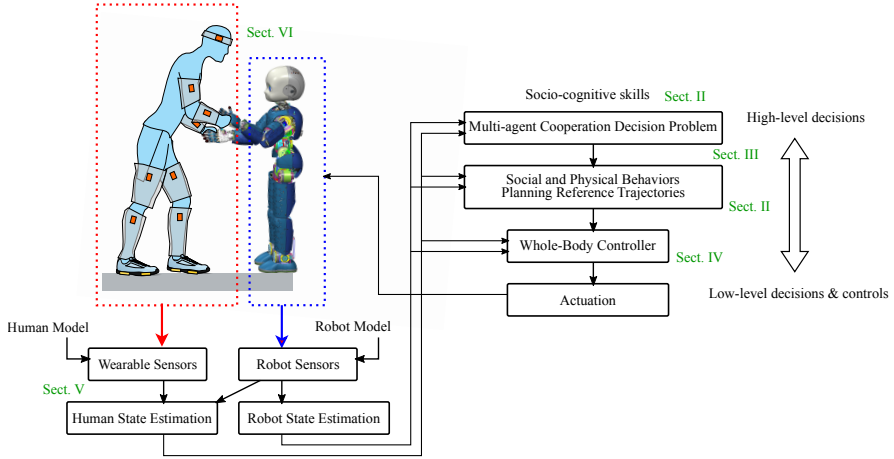
and learning, and are rather oriented towards a mutual interplay between the humanoid “brain”, its physical embodiment and its environment. In this sense, cognitive skills emerge from a proper and coherent exploitation of stochastic internal models of the knowledge the robot has of itself and of its surrounding. These models mediate past knowledge with new perceptions and are continuously and incrementally updated according to feedback from new experiences [6]. As inherently probabilistic, the models are not only able to represent temporal information through short and long-term memories [7], but also spatial deictics [8], surmounting the limits of the Cartesian definition of space, embracing the more flexible concepts of “here” and “there” and of “this”, “these”, “that”, and “those”.

A consistent social interaction is achieved when the robot is perceived by the human partners as “believable” through its appearance and through the consistency of its actions and its social behaviors. Any physical or behavioral inconsistency can be quickly spotted, perceived as “strange”, making the robot become unacceptable for the human partners.

Because of their anthropomorphic appearance, humans tend to spontaneously attribute social intelligence to humanoid robots [9]. Designers can exploit and enhance this tendency, inducing in partners the projection of traits, emotions and intentions typically associated with humans. However, even if making robots more appealing and acceptable, anthropomorphism raises the expectation people have about their actual cognitive abilities. In this sense, the behavior consistency requested to humanoids is not limited to a coherent sequence of actions, but it is extended to the challenge of being “readable”, “legible” and “predictable” by human partners [10]: the robot reveals its intentions and its internal state through a coherent production of verbal and non-verbal social cues. Achieving coherent robot behaviors in response to the human reactions strictly relies on the production of metrics, models, techniques and algorithms aimed at capturing and describing the dynamics of the social interplay [11], and on the development of robot “socio-cognitive” skills capable of explicitly taking into account the human presence in their perception-cognition-action loop [12]. This socio-cognitive skill will endow humanoids with a sort of theory of mind [13], making them able to attribute mental states, intents, emotions and personalities to themselves and to the others. Models based on such concepts have already shown their potential and can be particularly interesting for achieving engagement in long-term interactions [14], where the customization of behaviors becomes central.

The feeling of “illusion of life” [15], elicited by the coherence between the humanoid’s embodiment, its actions and its social behaviors, can vary among the scenarios in which such robots are employed, among category of users and among people, being strictly dependent on the bias they have towards humanoids, towards robots and, more in general, towards technology.

To evaluate how people perceive robots, several questionnaires have been proposed, such as Godspeed [16], and Negative Attitudes Toward Robots Scale



**Fig. 2** Schematic drawing of the components involved in Human-Humanoid Interaction and cooperation.

(NARS) [17]. Results from such questionnaires, together with human’s behavioral metrics, are extremely useful tools to evaluate the effectiveness of the social interplay with humanoids in real-world scenarios [14].

### 3 Cooperation: a decision problem

Social and cognitive skills are critical to make the robot believable and to ensure it can perform in day-to-day interactions to significant endeavors. These skills are the building blocks that enable a humanoid robot to pro-actively cooperate with humans and help them achieve their goals. Developing these skills requires a human-centered design of the robot’s intelligence, that at many decision levels should integrate the goals and costs of the human’s actions to plan suitable high-level assistance actions and translate those decisions into the robot low-level control commands. Figure 2 shows the interconnection between these skills: to cooperate, the robots needs to formulate the problem of finding the best sequence of actions that assist the human in achieving their goals and minimizing their costs, considering the constraints and limits of the robots and the human as individuals first, then as interacting agents. This requires also cognitive reasoning, in particular taking the human perspective [13]. Solving this problem requires high-level decision making capabilities, which are then translated at a lower level into the modules producing social and physical interaction behaviors, also translated into lower-level motor commands for the robot.

Several approaches are possible to design this robot high-level decision making system. Among those approaches, the robot’s policy can be designed based on expert knowledge or directly learnt through interactions with a

human, however, in both cases, this would require to encompass all the possible encountered situations and the variety of human reactions (needing a complete knowledge of all the possible situations in the first case or an important amount of data in the second one). In this section, we propose specifically to consider the use of a planning approach to compute the high-level robot’s intelligence.

Whereas a planning approach requires a representation of the interaction situation, a detailed knowledge of its dynamics, and an adaptation of the high-level strategy to low-level controls, it still seems a promising direction to us: (1) it can leverage generic models and algorithms to automatically compute a robot’s strategy from the definition of the collaborative task, (2) planning approaches are able to deal with several sources of uncertainties like sensor noises or uncertainties regarding the human behaviour or mental state, (3) planning approaches are generic and various questions of paramount importance for collaborative humanoid robotics have been represented and can merged in that same framework like intention estimation [18], role attribution and/or inference of user profile [19], and, (4) planning allows to compute strategies considering the long-term consequences of the robot’s behaviour which could have a huge impact in the decision process (*e.g.*, when optimizing the user’s fatigue).

More precisely, in a planning context, a collaboration problem can be modelled as a Multi-Agent sequential decision problem where two agents, the human and the robot, select actions according to their respective policies in a coordinated way to achieve a common task, where typically cumulative shared rewards represents the common goal. This problem can typically be addressed in game theory framework, defining the agents’ strategies and the rewards.

Due to the difficulty in modelling the complex and often unpredictable human behavior, the most common formulations of human-robot interaction and cooperation resort to single-agent problems: they only consider the robot’s point of view, while the human is assumed as part of the environment and modelled as purely reactive agent with a known policy [20]. Solving a single-agent problem consists in building the long-term robot’s policy and potentially influencing the human reactions in order to complete the collaborative task in the most efficient way [21].

The robot decision problem is often formalized by a Partially Observable Markov Decision Process (POMDP), a general framework well suited to model different collaboration situations faced by the robot: it assumes that the robot is acting in an uncertain environment, described by a Markov Decision Process (MDP) but the robot cannot directly observe its underlying state. The uncertainty of the human reaction can be represented by considering a stochastic evolution of the system. A POMDP is usually defined by the tuple:  $\langle S, A, T, \Omega, O, r, b_0 \rangle$  [22]. At each time step, the agent is in a state  $s \in S$  performs an action  $a \in A$  influencing the evolution of the state of the system according to a probability distribution  $T(s, a, s') = P(s' | s, a)$  and receives an observation  $o \in \Omega$  depending on the new state that has been reached and the

observation function  $O(o, s) = P(o \mid s)$ . The agent has no direct access to the state of the system but only to those observations. Using past observations, the agent infers a belief-state, a distribution of probability over the true state of the system, and makes their decision based on this estimate.

Several algorithms can be used to build the optimal robot policy (e.g. [23]), which may also include actions to gather information about the human state and simultaneously estimate the hidden variable conditioning their actions (e.g., their profile or objective) [24]. As such, POMDPs are ideal to develop collaborative robot strategies in absence of structured rewards or structured cooperation instructions.

One of the main difficulties in using this approach lies in the modelling of the human behaviour: the critical questions are how to consider the expectation of the human towards the robot and how they will adapt their policy depending on the robot's actions. Often, the interaction between human and robot is structured along "roles", e.g, leader/follower, which may determine not only high-level decisions but also low-level actions (e.g., stiffness in impedance control). For example, in a strictly asymmetric leader-follower case, the humans cognitive abilities can be used to supervise or to lead the robots superior physical capabilities; whereas in an egalitarian roles distribution, where the leadership is not specified, the robot may need to continuously adjust its own role, and consequently its behavior, according to the humans intention and estimated role [25].

Another difficulty is defining the right rewards, so that the robot policy can truly help the human to achieve their goal. This is not an easy task since, usually, the utility we would like to optimize is not reduced to a single dimension and must consider all possible criteria. It might involve the efficiency of the task achievement but also the human ergonomics and physiological comfort, the cognitive load, as well as unknown objectives [18]. This is a problem of paramount importance due to *reward hacking problems* [26]: the produced policy will optimize the given reward but might have unexpected side effects that could be counter-productive or dangerous.

Building policies able to simultaneously estimate the hidden variables determining the human reactions and consider long-term consequences of the robot actions are a key component to build adaptive robots that collaborate with humans in a proficient way. Those models will turn out to be very useful in assistive robotics in order to adapt the robot behaviour to the user profile and to their physiological status.

## 4 Motion control for physical interaction

Once the cooperation strategy with the human has been defined, and the robot has access to the human state estimation, it has to be controlled adequately to enable the physical interactions. The previous section discussed how the robot can plan for cooperative actions, at the high level, taking into account the human's goals and states. High-level decisions must be translated into



low level commands, typically by means of desired behaviors, implemented as desired trajectories, which needs to be translated into motor commands, as represented in Figure 2. The critical aspect that distinguishes a robot motion controller for cooperation with humans from a generic one for the robot alone in the environment is to consider the human in the design of the motion control, i.e., to design a “human-aware” controller [27]. This means to consider the human state, their dynamics [28], their intended movement [29], and use the predictions of their future states to plan suitable robot motions and physical interactions. These interactions often result in complex behaviors, where the humanoid needs to simultaneously control various aspects of its internal and external motion like locomotion, posture, gaze, manipulation and contact stability. All these aspects are usually considered as different tasks and the whole-body controller becomes a multitask optimization problem. This is classically formulated as a Quadratic Program (QP), where the control input (the motor torques, the joint positions or velocities) is found so to minimize a multivariate quadratic function related to the difference between the actual value of the tasks and their references. The QP formulation provides extreme flexibility in the choice of the type of control, allowing one to solve inverse kinematics [30], inverse dynamics [31] or momentum-based [27] control problems for both position-controlled and torque-controlled humanoid robots.

In dynamic environments and in the presence of humans, momentum-based control methods on torque-controlled robot are generally the preferred choice. These approaches in fact, can ensure safety and contact stability under unexpected physical interactions [32], so they are appropriate to handle possible collisions between the robot and the humans during the robot’s trajectory execution. In other situations, the robot has to adapt its motion to that of the human, considering some variability in the execution of the various task references and considering perceived external forces. In this case, to achieve a stable robot behavior while maintaining contacts with the human, compliant control approaches such as impedance control [33], and admittance control [34] have been applied. Early works proposed separation of tasks: impedance-based upper body manipulation with lower body balancing [35]. However, this solution is not well suited for bipedal walking under physical interactions and whole body control is better suited [31].

During interaction, one key-point for the robot is the computation of the reference task: it usually defines the robot motions, but it may also be used to influence the human motion through physical contact. An optimized choice of the interaction trajectory (for instance, at the end-effector) could be used to reduce the human effort [36] and make the cooperation more comfortable and safe [37]. This computation is highly dependent on the estimated human intention. Following the terminology of [36], we could divide the robot strategies in reactive and proactive. In reactive strategies the belief of human reference task is computed online and the robot react accordingly. These kind of approaches are highly dependent by the sensors integrated in the robot, for this reason a discussion about them has been presented in Section 5. On the other hand,

in proactive strategies, the robot predicts a long-term belief of human reference task and plan solutions accordingly [38]. Once the robot has access to the human current (reactive) or long-term (proactive) intention, it can use the information to compute its own reference task. The final task computation depends on the human intention and the estimated role as cooperative agent [39].

A limitation of most existing controllers for physical human-robot interaction is the representation of the human state, which is vastly simplified as an external force or end-effector's pose; this limits the quality of the solutions proposed by the robot and the extent to which the robot can reason about the human. For this reason, recent work [27] proposed to extend the classical quadratic program whole-body formulation in the case of human-humanoid physical interaction, and to include the human model in the system model. This allows to reason about the whole-body dynamics of the human, considering their dynamics (e.g., joint torques), their posture and even ergonomics-related quantities that may be instrumental to ensure a safe and ergonomically optimized collaborative motion. One key issue is how to model the human kinematic and dynamic properties. Depending on the extent and objectives of the cooperation, humans could be represented by a simple linear inverted pendulum [40] or a more complex Digital Human Model (DHM) [27]. Choosing the correct level of abstraction and simplification in the human model can make the difference in real-time performance. In the next section, we will discuss how to model the human and how to estimate their state based on multi-modal sensor measurements.

## 5 Human perception and modeling

Similarly to other cooperative robots, humanoid robots need to estimate the human physical, physiological and cognitive state in order to collaborate with their human partner effectively: as discussed in the previous sections and shown in Figure 2, the human state is a critical input for the high-level decision planning and lower level motion planning and control. The perception of the human state relies on sensors that can be placed in the environment, embedded on the robot, or worn by the human. A list of sensors commonly used to perceive humans is presented in Table 1. State-of-the-art motion capture techniques remain widely used to provide high-fidelity and high-frequency measurements of human kinematics. While human kinematics can serve to inform about human's intent, the on-line estimation of human dynamics is receiving a lot of attention since it enables the robot to consider aspects such as balancing, or humans' internal force distribution [43]. Dynamics estimation requires a measure of external forces, either via generic force/torque (F/T) sensors that can be embedded in the robot, or via specific sensors such as force plates for human/ground reaction force. Wearable force sensors such as sensorized insoles are also of interest due to their portability [45].

Measure	Sensor	Pros	Cons	Applications
<b>Whole-body kinematics</b>	Opto-electronic motion capture	accuracy (gold standard)	hardly portable, long equipment time, occlusion, camera field of view	Bi-Manual human-humanoid handover [41]
	Inertial motion capture	wearable, no occlusion, no field of view issue	drift, requires model calibration	Humanoid Teleoperation [30]
	RGB Video camera	cheap, less invasive solution	image processing (low accuracy), field of view, occlusions	Human Pose Estimation with Deep Learning [42]
<b>Forces</b>	Force plates	accuracy (gold standard)	hardly portable, expensive	Estimate Human Dynamics [43]
	Sensorized insoles	wearable	low accuracy, often only pressure component	Estimate Human CoP [44, 45]
<b>Muscle Activity</b>	Force/Torque sensors	Directly measure contact forces, accuracy	expensive, not portable	Estimate human motion intention [46]
	Surface EMG (sEMG)	Non-invasive	Requires calibration at each session	Estimate Arm Stiffness Modulation [47]
	High Density sEMG	Non-invasive, precise movement classifications	Relatively new in the literature, complex processing	Generate robot input from arm muscle synergy [48]
<b>Brain Activity</b>	Electroencephalography (EEG)	Non-invasive	Not portable, calibration	Command high-level tasks for a Humanoid [49, 50] Predict attitude towards humanoid robots [51]
<b>Cardio Respiratory Activity</b>	Electrocardiography monitor	Heart Rate	Sensors have a trade-off between portability and accuracy	Estimate cognitive workload during robot assisted surgery [52]
	Photoplethysmography (PPG)	Cheap alternative to the ECG monitor, Heart Rate	may interfere in manipulation tasks	Investigation of Mental Workload [53]
<b>Gaze</b>	Eye Tracker	Gaze direction, and Eye blink Rate	Generally not portable, it may generate excessive physical loads	Estimate engagement and proactivity levels during social human robot interactions [54, 55]
<b>Speech</b>	RGB-D Video Camera	Gaze, Facial expression		Visual Interest Classification [56]
	Microphone	Cheap, Portable	Natural language processing is complex	Enables verbal communication [57]

**Table 1** Sensors commonly used in human-robot studies to measure the human's movement and behavior.

Measurements of physiological quantities are also common in human-robot cooperation. Physiological quantities can be used as such, for instance, electromyography (EMG) signals have been used to estimate human muscle fatigue [47]. But physiological quantities can also serve to estimate the human cognitive state: electrocardiography (ECG) and galvanic skin response (GSR) signals have been linked to stress and anxiety levels [58], while eye gazing was correlated with engagement and proactivity levels during social human robot interactions without physical contact [55].

In more recent work, there are indications that individual factors such as personality, can affect the human posture and motion while interacting with a humanoid robot [59] (motor contagion), or even the level of trust towards the robot [53]. These emotional, and perception factors should also be monitored by the robot in order to provide mental safety during interactions [60].

Finally, the above-mentioned measurements are often used in combination with a model of the human body, in order to retrieve further information. Many levels of details exist to represent the human body [61], but the most widely used in human-robot cooperation are the rigid body and musculoskeletal models. In rigid body models, the human body is represented as a kinematic chain of rigid segments linked together by ideal joints. This is typically done to estimate joint torques via inverse dynamics [43]. Such robotics-based models are also used to simulate human motion at a low computational cost [62]. Musculoskeletal models [63] include muscles and possibly tendons, providing a better degree of realism, obviously at a higher computational cost.

## 6 Applications of humanoids interacting and cooperating with humans

Humanoid robots are versatile platforms that can interact with and help humans in different contexts, relying on the cooperative and human-aware decision and control skills discussed in the previous sections. We discuss three main scenarios and provide examples of recent work listed in Table 2, reporting the type of robot and its control strategy used for each application.

### 6.1 Humanoids as companions: coaches and education tools

Humanoids endowed with social skills have the potential to assist humans in their daily endeavors (i.e., at a supermarket, at school, at work or at home) and as tools for education and rehabilitation. The anthropomorphic shape coupled with advanced cognitive and social behaviors, gestures and communication channels, can favor legibility, engagement, attunement and trust [51, 54].

The small humanoid NAO from Softbank Robotics is a representative example of a robot that has been employed in several researches as classmate [83] or tutor [84] in educational environments, as storyteller for children [85],

Tasks/Applications	Robot role	Control Strategy (Robot)	[Ref.]
<b>Dancing in couple</b> (companion robot, Sec.6.1)	Follower	Coupled Linear Inverted Pendulum-based compliant controller (Dance Robot)	[64]
	Leader	QP controller with skin-like sensors (REEM-C)	[65]
		Coupled Linear Inverted Pendulum-based compliant controller (Dance Robot)	[66]
<b>Assistance in standing up</b> (companion robot, Sec.6.1)	Mutual Adaptation	Child-Robot	[67]
	Non-specified	QP controller in combination with finite state machine (HRP-4)	[68]
		Momentum based whole-body controller (iCub)	[27]
<b>Health-Care physical assistance</b> (companion robot, Sec.6.1)	Non-specified	QP controller in combination with finite state machine (Pepper)	[69]
		QP controller in combination with finite state machine (HRP-4)	[68]
		QP controller in combination with finite state machine (RIBA)	[70]
			[70]
<b>Lifting and carrying objects, guided walking</b> (co-worker robot, Sec.6.2)	Follower	Compliant upper body impedance controller (Cosero)	[71]
		Hybrid force-position controller (COMAN)	[72]
		Hybrid force-position controller (ARMAR-6)	[73]
		Whole-body controller: Model Predictive Control at velocity level (iCub)	[74]
		Stack of Tasks (HRP-2)	[75]
	Variable Role	Compliant controller and state space learning (HRP-2)	[76]
	Non-specified	Multi-robot QP controller at velocity level (HRP-4)	[28]
		Jerk control (iCub)	[32]
<b>Kinesthetic teaching of new tasks</b> (co-worker robot, Sec.6.2)	Follower	Learning by demonstration and optimal control (HOAP-2)	[77]
		Impedance upper body, zero torque control (iCub)	[54]
		Impedance control (Justin)	[78]
		Division controls: upper body active compliance with lower body Reaction Null	[35]
		Space method (HOAP-2)	
<b>IED response</b> (avatar robot, Sec.6.3)	Follower	Momentum based whole-body QP controller (Valkyrie))	[79]
<b>Telexistence</b> (avatar robot, Sec.6.3)	Follower	IK based controller (TELESAR VI))	[80]
<b>Search and rescue</b> (avatar robot, Sec.6.3)	Follower	Momentum based whole-body QP controller (Atlas))	[1]
<b>Spacecraft maintenance</b> (avatar robot, Sec.6.3)	Follower	Not specified (G1)	[81]
<b>Dance show</b> (avatar robot, Sec.6.3)	Follower	ID based QP controller (HRP-2)	[82]

**Table 2** Examples of human-humanoid interactions classified by task/application: role assigned to the robot w.r.t. to the human partner, robot type and its control strategy.

as fitness companion [86], as personal assistant in eating disorders [87] and diabetes management [88]. Such applications heavily rely on the socio-cognitive abilities of the humanoid that become an instrument for inducing a sustained engagement into a shared activity. Humanoid robots have been also successfully applied both as diagnosis instruments as well as remediation tools for neurodevelopmental deficits (e.g., autism and attention deficit/hyperactivity disorder), aging and neurodegenerative diseases such as Alzheimer [89].

Finally, humanoids could also be teleoperated to enable “distant” social interactions. Their human-like embodiment simplifies the projection of the human operator into the robotic body and can induce a sustained engagement into shared activities with the human partner in the remote site. More details about humanoid teleoperation are discussed later (Section 6.3).

## 6.2 Humanoids as co-workers: optimizing the human ergonomics and performance

Collaborative robots have received a lot of attention lately due to their potential to act as co-workers that can possibly improve working conditions. While initially focused on fixed-base robotic arms, research in this domain is now moving towards robotic manipulators mounted on wheeled mobile bases [90]. Even if providing more mobility, these robots remain largely limited to indoor settings with flat and uncluttered ground. Humanoid robots instead, could adapt to different environments and leverage their versatility. Even if their capabilities have been mostly validated in laboratory setups, the ultimate goal is to make them proactively work side by side humans without the need of protective cages [46]. To this end, they should also exhibit advanced interpersonal communication skills, and be able to learn new operations and new tasks through social interaction [91].

Even though most approaches proposed for robotic manipulators can be ported to humanoids with limited adaptation, examples of legged humanoids as co-workers in a physical interaction are still scarce. Most human-humanoid collaboration studies were focused on object carrying. For instance, Agravante *et al.* proposed a control framework that takes into consideration constraints for both walking and interacting with a human in a carrying task [46]. Otani *et al.* proposed to take into account the whole-body dynamics of the human to control an interacting humanoid robot [28]. Similarly to [92] with a mobile manipulator, Rapetti *et al.* proposes to improve human ergonomics by extending their humanoid whole-body controller to try to minimize the estimated torque, and joint velocities from a human partner [93].

To ease the balance issues faced in legged locomotion, humanoid torsos on wheels can also be used as co-workers [73]. Even though they do not possess legs, humans perceive them differently than robotic manipulators [59], which could have a beneficial impact depending on the application. In a recent work, Bolotnikova *et al.* presented a human-friendly humanoid that is able to approach a person in need and establish multimodal interactions for human assistance, including initiating physical contact [94]. Even though there was

no shared task in [94] it gives a prime example of how leveraging the human perception could be used for assistance in the future.

### 6.3 Humanoids as avatars: enabling humans to act in remote environments

There are many scenarios where the human presence at the site is inherently dangerous (e.g. interventions in contaminated environments, construction sites, space exploration). In such situations, robots could be employed to replace humans at the site as physical avatars, protecting the operators from any potential hazards. Robot avatars could also be helpful in contexts not necessarily dangerous, for example to allow humans to virtually exist in another location in view of a more ecological and time-efficient society with an overall improved work-life balance.

A teleoperation system is a cooperative set-up where the robot imitates or replicates the human’s actions to reach a common objective. First the human motion is captured and then converted in real-time into corresponding references for a whole-body controller that generates the joint or torque commands actuating the robot. The motion capture techniques are generally based on optical tracking or inertial technology (Section 5). Alternatively, the operator can directly control the robot through dual-arm exoskeletons [95] or whole-body exoskeleton cockpits [96], in which case their motion is tracked by the actuators and sensors of the device.

The captured human information is then transformed into corresponding values for the robot. A common retargeting method consists in performing an identity map between the rotational motion of the human and the robot, while using a fixed scaling factor for translational movements [97]. The joint angles and velocity of the human joints instead are either manually mapped to the corresponding joints of the robot [30], or automatically found by recurring to learning techniques [98].

The retargeted information is then corrected via feedback controllers [99] to ensure the dynamical balance of the teleoperated references on the humanoid robot. The resulting dynamically feasible references are then sent to the low-level controller, which is classically formulated as a QP [79], as explained in Section 4. The QP optimization is solved by taking into account the retargeted information as references, computing the actuating commands for the robot.

While controlling the robot, it is of crucial importance to sufficiently inform the operator of their avatar state, to give them the illusion of being physically present at the site, producing effective behaviors. A conventional way to provide situation awareness to the human operator is through visual feedback. The user can wear VR headsets, connected to the robot cameras or visualize on displays the information coming from the cameras of the robot together with images of the remote environment coming from LIDAR sensors and other external cameras. However, visual feedback is not sufficient for many real-world applications, especially those involving power manipulation or interaction with other human subjects. In such scenarios also the haptic feedback is required to

exploit the human operator's motor skills in order to augment the robot performance. Force feedback, tactile and vibro-tactile feedback are the most used [100]. Voice and sound feedback can further enrich the virtual experience of the human operator especially in scenarios where other humans are present in the remote robot location [80]. Table 2 reports some examples of applications of teleoperated humanoid robots.

## 7 Conclusion

To guarantee proficient and adequate cooperative behaviors, humanoid robots need to advance their cognitive, social and physical interaction skills. This article reported on the current work in these areas of research, acknowledging the main limitations due to the real-time nature of the interaction and the complexity of modeling and identifying the human state. Human-aware humanoid collaborators capable of long-term interactions in real situations are the next grand challenge.

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## Compliance with Ethics Guidelines

**Conflict of Interest.** The authors declare that they have no conflict of interest.

**Human and Animal Rights and Informed Consent.** This article does not contain any studies with human or animal subjects performed by any of the authors.

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