

General practitioners' experiences during the Covid-19 epidemic in the Bouches-du-Rhône department: Anxiety, impact on practice and doctor-patient relationship

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1 English title

- 2 General practitioners' experiences during the Covid-19 epidemic in the Bouches-du-Rhône
- 3 department: anxiety, impact on practice and doctor-patient relationship

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- 6 Vécu des médecins généralistes durant l'épidémie du Covid-19 dans le département des
- 7 Bouches-du-Rhône : anxiété, impact sur la pratique et relation médecin patient

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Abstract

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2 **Objectives:** The COVID-19 pandemic has strongly affected France and has put a strain on its health professionals. As documented by literature, health professionals are at higher risk than 3 4 the general population regarding their mental welfare. The study's objective was to measure the anxiety levels and its determinants of general practitioners of a French department during 5 the first COVID-19 pandemic containment. 6 7 **Materials and Methods:** A survey through a self-completion questionnaire was sent to 250 general practitioners of the Bouches-du-Rhône department. Their anxiety state was measured 8 using the Spielberg validated questionnaire the STAI-Y. Their experience, work 9 10 organizations, and doctor/patient relationship were measured by ad hoc items developed during a focus group of five general practitioners. 11 **Results:** Of the 60 general practitioners included in the survey, nearly 40% had high to very 12 13 high levels of anxiety. The determinants of this anxiety were the female gender, the unsatisfactory working conditions, the constrains required to work reorganization 14 15 (consultations and waiting room), and the worry of not being able to respond to the fears and 16 questions of patients, thus a lower decision latitude in their work. Conclusion: This survey documented the levels of general practitioners' anxiety, as well as 17 the determinants of this anxiety. Physicians offered a unanimous opinion of their general 18 19 feeling of "disorganization and loneliness". General practitioners have demonstrated great adaptability and flexibility despite the difficulties, which has caused them major anxiety. This 20 pandemic's resultant experiences can help better understand the vulnerability of caregivers to 21

mental anguish/stress in order to strengthen primary prevention strategies.

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24 **Résumé**

25 **Objectifs :** La pandémie de COVID-19 a fortement touché la France et a mis à rude épreuve les professionnels de santé. Étant déjà plus à risque que la population générale sur le plan de 26 la santé mentale, l'objectif de cette étude était de mesurer les niveaux d'anxiété et ses 27 déterminants des médecins généralistes d'un département français, pendant la première 28 période de confinement. 29 Méthode: Une enquête a été envoyée à 250 médecins généralistes du département des 30 31 Bouches-du-Rhône. Leur état d'anxiété a été mesuré par le questionnaire de Spielberg. Leur vécu, l'organisation du travail et la relation médecin/patient ont été mesurés par des items ad-32 33 hoc. Résultats: Sur les 60 médecins généralistes inclus, près de 40% présentaient des niveaux 34 d'anxiété élevés à très élevés. Les déterminants de cette anxiété étaient le sexe féminin, les 35 36 conditions de travail insatisfaisantes, les contraintes de la réorganisation du travail (consultations et salle d'attente), et le souci de ne pas pouvoir répondre aux craintes et 37 interrogations des patients donc une moindre latitude décisionnelle dans leur travail. 38 Conclusion : Les résultats ont documenté les niveaux d'anxiété des médecins généralistes, 39 ainsi que ses déterminants. Dans cette enquête, les médecins ont exprimé une opinion 40 41 unanime sur leur sentiment général de «désorganisation et solitude». Ils ont fait preuve d'une grande adaptabilité et flexibilité malgré les difficultés, ce qui leur a causé une anxiété 42 importante. Le vécu de cette pandémie peut aider à mieux comprendre la vulnérabilité des 43 soignants à la souffrance psychologique afin de renforcer les stratégies de prévention 44 primaire. 45

46 **Keywords**

47 COVID-19 - General practitioners - Anxiety - Working conditions – Teleconsultation

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49 Mots clés

50 COVID-19 – Médecins traitants – Anxiété – Condition de travail – Téléconsultation

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52 Word count: 3251

INTRODUCTION

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A new Severe Acute Respiratory Syndrome (SARS-CoV-2) caused by a coronavirus, 54 emerged from China in December 2019 which is responsible for the COVID-19 pandemic 55 56 since March 2020. France, as did other countries, implemented widespread containment measures to curb the development of the COVID-19 pandemic and to avoid overtaxing the 57 healthcare system [1]. 58 As seen in prior emerging epidemics [2] (H1N1, EBOLA), the sudden onset and potential 59 deaths by an unknown virus put healthcare workers, in general, and doctors, in particular, 60 under pressure. During the COVID-19 outbreak, a meta-analysis of 13 studies, consisting of 61 62 3,306,362 healthcare workers, showed that a significant proportion of these workers suffered from mood and sleep disorders which highlighted the need to find ways to mitigate mental 63 health risks and adjust their responses during a pandemic [3]. 64 65 In France, while some hospital health-care professionals were widely mobilized, the general practitioners (GPs) had little involvement in any screening and care of COVID-19 in line with 66 67 the strategies favored by health authorities [4]. However, GPs had to change their practice routines in order to continue delivering primary care. The fear of being contaminated or of 68 contaminating their patients and the tensions related to obtaining protection for their patients 69 and for themselves, made the working conditions even more difficult [5]. Physicians were 70 71 also facing an estimated 13 to 24% decline in their activity and revenues [6], and the societal and psychological effects generated by the confinement of their patients, with or without pre-72 existing mental disorders, impacted the doctor-patient relationship [7]. 73 74 In a French study published in 2009, a burnout in 25% of GPs in the Provence-Alpes-Côted'Azur PACA region was reported [8] and was ascribed to long working hours, to a high 75 mental workload, to managing the end of life patients, to unrealistic patient expectations, to 76 work/family conflicts, to medical skills being called into question, and to legal disputes. 77

While the Bouches-du-Rhône department of PACA region was not the most affected department in the French territories [9] by the COVID-19 in the first wave, we believed it important to look at the emotions, anxieties and their determinant factors, as experienced by those general practitioners in the Bouches-du-Rhône during the SARS-CoV-2 epidemic confinement period, by reason of their documented mental health risks.

Thus our study's primary objective was to measure the anxiety levels of general practitioners in the Bouches-du-Rhône department of France during the first COVID-19 pandemic containment. Our secondary objectives were to study in a descriptive way, the experience of general practitioners, their work organization, their relationship with their patients, and the determinants influencing the physicians' anxiety levels.

MATERIALS AND METHODS

Study design

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- 90 This study is designed as an observational, descriptive and cross-sectional study, based on a
- 91 survey through a self-completion questionnaire, administered to General Practitioners (GPs)
- 92 in the French department of the Provence-Alpes-Côte-d'Azur (PACA) region.

93 **Population**

- 94 The eligible population consisted of active general practitioners in the Bouches-du-Rhône
- 95 department of the Provence-Alpes-Côte d'Azur (PACA) region in France. The inclusion
- 96 criteria were General practitioners (GPs), practicing in the Bouches-du-Rhône department
- 97 who returned the questionnaire, the return of the responses by participating physicians was the
- 98 witness of this non-opposition. The criteria for non-inclusion were non-respondents to the
- 99 questionnaire and GPs practicing outside the Bouches-du-Rhône department.

Evaluation criteria

- 101 Assessment of anxiety: The Spielberg questionnaire (STAI) [10] was used to assess the GP's
- anxiety (level) at the time of COVID-19 period containment. The STAI is a two-part,
- validated, self-administered questionnaire: Y-A form of the anxiety state, and Y-B form on
- the anxiety trait. Only the Y-A STAI form was used to assess the state of anxiety. The Y-A
- STAI consists of 20 questions. This questionnaire used a 4-point Likert scale, evaluating the
- intensity of the subjects' feelings: no, somewhat no, somewhat yes, and yes [11]. Each
- response was scored from 1 to 4, with 1 indicating the lowest level of anxiety and 4 the
- highest level. Total scores varied from 20 to 80. For ease of interpretation, the results were
- classified into five levels: Very high stress (≥ 66), High stress (56 to 65), Medium stress (46
- to 55), Low stress (36 to 45), Very low stress (\leq 35).
- 111 Evaluation of the physician's organization, experience, and doctor-patient relationships
- during confinement: So as to develop our questionnaire's three reflective themes, we used a

focus group method and interviewed five general practitioners, male and female, with varying ages who practiced during this period. This focus group enabled an open discussion. There was a grid of questions with the emergence of issues around the three themes. We expounded a synthesis and analysis of the focus group's content. The final questionnaire (supplementary material) contained the 20 questions of Y-A STAI form and 18 supplemental questions focusing on three parts: experience, work organization, and doctor/patient relationship.

Data collection procedure

The questionnaire was transcribed in Google Forms and e-mailed between July 1st and August 20th, 2020 to 250 GPs of Bouches-du-Rhône department who met our inclusion criteria. A follow-up reminder was sent 15 days afterwards (to non-respondents). The GPs had to validate the 38 questions in order to complete the questionnaire and to avoid missing data. The questionnaire remained anonymous with no personal data requested. The duration of each GP's participation to complete the questionnaire was estimated to be approximately five minutes.

Statistical analysis

A descriptive analysis of the population was conducted on the entire sample. Qualitative variables appeared as percentages and quantitative variables as means with standard deviations. A univariate analysis design to study the nature of the relationships between the variables of interest and the level of anxiety was proposed. The determination of correlations with anxiety levels used a step-by-step multivariate analysis. A multivariate analysis was performed after including all variables below 0.20 in the univariate analysis, after which each non-significant variable, step by step, was removed until a significant result was obtained, i.e. p < 0.05. All physician responses were included, and the analysis covered all responses to the 38 questions provided by our sample of 60 physicians GPs.

RESULTS

- 138 Study population
- Our eligible population came from a list of e-mail addresses of 400 general practitioners in the
- 140 PACA region. Of the 250 questionnaires sent, we received 60 responses, thus having a
- participation rate of 24% (fig. 1).
- 142 Characteristics of the study population and description of anxiety amongst GPs
- 143 Descriptive characteristics: the gender, age, practice location, and practice activity are
- grouped together in Table 1. The distribution of men and women in the group is evenly
- distributed. More than three-quarters of the GPs were in urban group practices. The average
- STAI score among the 60 GPs surveyed was $51.45 (\pm 10.26)$, which corresponds to a medium
- stress level. It should be noted that three quarters of the GPs have, on the medium, high to
- very high anxiety scores. Nearly 40% have a high to very high score (Table 2).
- 149 Correlation between GP's' anxiety level and word organization and patient relationships
- The univariate analysis results about the anxiety correlations to the GPs experience, work
- organization and doctor-patient relationship are shown in Table 3.
- Working conditions related to the level of anxiety: There were 63.3% (n = 38) of GPs, who had an increase of their level of anxiety when they felt had unsatisfactory working
- conditions (β = -7.5 and p-value = 0.005). Three-quarters of GPs (n = 45) felt that they did not
- have enough equipment to protect themselves (masks, gloves, hydroalcoholic gel...) however,
- this penury was not correlated with anxiety. There were 90.0% (n = 54) of physicians who
- reorganized their schedules and 83.3% (n = 50) reorganized their waiting rooms, but this is
- not correlated with anxiety. There were 73.3% (n = 44) of the physicians who felt that this
- total reorganization was a constraint and was experienced as a source of stress increase their
- level of anxiety ($\beta = -8.5$ and p-value = 0.004). There were 41.7% (n = 25) of GPs quite
- worried about a loss of income but there was no correlation with anxiety.

Information on COVID-19: The GPs' methods of receiving COVID-19 information are listed by order of importance: 1- High-level health authorities, 2- Scientific press publications, 3- Public media, 4 Colleagues, 5 Patients and 6 Others. There were 68.3% (n = 41) of physicians who felt they were not sufficiently informed about the epidemic at the time of confinement and this correlated with higher anxiety levels (β = -6.204 and p-value = 0.028).

Teleconsultation: There were 86.7% of GPs (n = 52) who teleconsulted with their patients during the containment, but only 27.3 of GPs (n = 15) were interested in using this mode of consultation on a long-term basis. There is no correlation between teleconsultation and anxiety.

City-hospital link: Of those physicians surveyed, nearly 61.7% (n = 37) felt that the city-hospital link for the management of patients with COVID-19 was not optimal, and 86.7% of physicians (n = 52) reported management of other pathologic conditions was also not optimal. This did not generate any anxiety for the GPs.

Doctor-patient relationships: Fewer than one in four (n = 14) GPs felt unable to respond to their patients' fears and questions, and this correlated with a high level of anxiety (β = -6.307 and p-value = 0.043). Approximately 36.7% of the physicians (n = 22) felt their patients did not behave appropriately during the crisis, but there was no correlation with anxiety. More than 75% of the GPs (n = 46) felt that this crisis strengthened their doctor-patient relationships.

Determinants of the GPs' anxiety

The multivariate analysis results are shown in Table 4. There is a significantly higher correlation of anxiety experienced by female physicians (β = -7.410 and p-value = 0.002). Unsatisfactory working conditions (β = 5.521 and p-value = 0.027) and reorganization perceived as a constraint (β = -5.670 and p-value = 0.046) was reported as generating this

- anxiety. The answers given by the majority of physicians in response to their patients' fears and questions are experienced as a source of anxiety ($\beta = 5.447$ and p-value = 0.045).

DISCUSSION

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The Lancet Psychiatry [12] recently called for articles to be submitted concerning studies on the pandemic's effect on the mental health of the general population and vulnerable groups such as health care professionals. Indeed, it is documented that health care professionals, in particular, GPs experience more anxiety and depressive disorders, use more psychotropic drugs, and have a higher suicide rate than the general population [8]. During this crisis, GPs managed 80% of COVID-19 patients [4], which could have impacted their mental health. The results of this study showed that GPs, who responded to the survey, have a medium level of anxiety but that nearly 40% have a high to very high score during the pandemic crisis. In our work, the anxiety was more frequency in female GPs. This finding is consistent with other studies in the general population [13]. However, other characteristics such as age, exercise and the environment do not affect anxiety levels. In addition, our results showed that the sudden and unexpected occurrence of the COVID-19 pandemic had a destabilizing effect on GPs as it impacted their organization and relationship with patients. GPs (68%) felt they had not been sufficiently informed at the time of containment, regardless of the sources of information as high-level health authorities, scientific press publications, colleagues. For those who were not able to respond to their patients' fears and questions, the level of anxiety was significantly higher. This lack of information made it difficult for general practitioners to answer patients' questions, particularly those issues raised by the omnipresent media. This may have increased the physicians' typically high mental workload [8,14]. Moreover, the doctor-patient relationship was paramount during this epidemic, because the general practitioner became engaged to patient issues that were sometimes more personal than medical questions that extended beyond health issues. Indeed the confinement-imposed separation from loved ones, loss of freedom, isolation or, on the contrary, the gathering of

families in small spaces, uncertainty about the disease for oneself or for others, and 215 216 uncertainty about a return to socio-economic normalcy. All this impacted the psychological well-being of the general population which they then 217 218 conveyed and transferred to their physician [15]. It may have appeared contradictory in our results to note that the methods of changing the 219 individual's organization did not influence the level of anxiety as such and that, on the 220 contrary, all of these constraints and a negative overall perception of a sudden, unprepared 221 reorganization are significantly correlated with a higher level of anxiety. In fact, it is the sum 222 of the constraints that was perceived as an anxiogenic response. 223 224 The disruption of professional life and the discomfort of the new practice styles had a significant impact on the anxiety level of the doctor, who was no longer in his/her usual 225 comfort zone in front of the patient. Generally, a work situation is characterized by a 226 227 combination of a psychological demand (workload): quantity of work, time constraints, contradictory demands, frequent interruption with decision-making latitude: possibility of 228 229 making decisions, being creative, having the means of work. This dimension covers two 230 notions: 1 the possibility of choosing how to do the job and of participating in the wishes, 2 the use of skills and develop new one. The GPs job has a decision making latitude high with a 231 high workload thus an active work. The pandemic has greatly reduced decision-making 232 latitude [16]. 233 General practitioners performed with insecurity which was aggravated by working conditions 234 that were considered to be unusual and less than optimal [14]. 235 A recent COVID-19 epidemic study showed that hospital and private doctors experienced an 236 increased risk of anxiety, depression, exhaustion, addiction and post-traumatic stress disorder. 237 The contributing factors were organizational, such as the lack of personal protective 238

equipment, the reassignment of posts, the lack of communication, the lack of treatment materials and the disruption of the daily family and social life [5]. Another study conducted during the lockdown found that 60% of GPs felt they did not have enough equipment to protect themselves and their patients [17]. Our study found similar proportions amongst 75% of general practitioners. On the other hand, the lack of protective materials was not significantly correlated with a high level of anxiety as repeatedly denounced in the mainstream media [18]. Finally, the fear of being contaminated with SARS-Cov-2 was not addressed in the study questionnaire, it is likely that doctors did not feel particularly at risk despite the lack of masks. Teleconsultation, widely adopted by the study's participating physicians, did not generate anxiety as such. However, few physicians wished to continue teleconsultations for the long term. Due to the vast majority of practices being computerized, doctors used teleconferencing without hesitation and without experiencing any technical difficulties. Even though teleconsultation seems a suitable option in response to unusual situations, it is not considered optimal for replacing a face-to-face consultation. Since the virus continues to persist, some patients remain reluctant to visit their doctor's office and teleconferencing continue to be used, despite it not being the preferred option for their medical consultation. While 41% of general practitioners in our study were worried about a possible loss of income, their ability to access State financial assistance helped assuage their anxiety levels [19]. The strength of our study is the using online survey as a method of collecting data because of the low cost, speed of data collection, which was important during this period of a health crisis, reduction of errors during data entry, and greater freedom of the respondent [20]. However, this method presents some disadvantages as the difficulties linked to the control of the sampling and the inherent limitations (representativeness, i.e. non-probability survey, confidentiality, anonymity, self-selection bias (most connected) [20]. The present study,

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included 60 of the 2,329 general practitioners (i.e. 2.6%) counted in the Bouches-du-Rhône department of France in 2018 by the Regional Unions of Health Professionals (Unions Régionales des Professionnels de Santé - URPS) [21]. However, our study's group is representative of physicians' age in the Bouches-du-Rhône: 88% being over 55 years old, and 75% in our group being over 40 years old. Similarly, our study had 76.7% of physicians in group practices, in city practice, which corresponds to the group practice population in the Bouches-du-Rhône [21]. Another bias is that the doctors who agreed to answer our questionnaire were possibly the most concerned. Nonetheless, the participation rate for the number of doctors questioned is quite high: 24%, and several of our significant results are consistent with the literature. In addition, the literature suggests that people who respond to an online survey tend to reveal themselves more in front of the computer and to be less biased in their response for reasons of social acceptability [20]. In this emerging virus pandemic with its extraordinary brutality and unprecedented nature, GPs may have experienced feelings of isolation, doubt, uncertainty and financial hardship. In fact, an acute traumatic event can cause psychopathological disorders. That is, a tendency to develop minimal somatic symptoms and/or a change in the observable social behavior of the subject. Psychic and or emotional disorders would be the result of the encounter of a person, having his threshold of vulnerability and his type of vulnerability, with factors of overexpression (stress), in the absence of anti-stress protective factors (or when these are insufficient). Four psychopathological domains are observable: depression, anxiety, behavior (objectively observable), and hypochondria. Anxiety is, therefore, a psychopathological disorder, but there are other factors, that can be assessed by another approach by a complementary qualitative study. Quality health care needs to be practiced in a stable environment with clear missions and noncontradictory information from health care authorities. Usually this job satisfaction is

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associated with large decisional latitude although the initial workload is heavy. Lacking these 289 guidelines, general practitioners had to show responsibility and sometimes creativity. 290 These observations emerged in the free comments section of our study, praised by 1 doctor in 291 3: "They have been neglected, and strongly criticize the Regional Health Agency of France 292 (Agence regional de santé – ARS) and more generally their management of the crisis". GPs 293 have long bemoaned the lack of communication between the local practitioners and hospitals. 294 The connection has proved even faultier in the management of this crisis suggesting this 295 296 problem needs to be improved upon in the future. Recently there has been advancements in the city-hospital link with the creation of territorial 297 professional health communities since this COVID-19 crisis, promoting the doctor-patient 298 link with a patient-centered approach [22]. We believe the results of our study can help guide 299 health decisions in the event of a new wave of SARS-CoV-2 or future epidemics. 300

CONCLUSION

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302 This study offers thought-provoking results concerning anxiety and its determinants among GPs in Bouches-du-Rhône department of France during the first wave of the COVID-19 303 304 epidemic. At the end of our survey, physicians offered a unanimous opinion of their general feeling of 305 "disorganization and loneliness". Society as a whole is beginning to learn the lessons of the 306 crisis and to better anticipate these problems. GPs have demonstrated great adaptability and 307 308 flexibility despite the considerable cumulative difficulties that have caused many of them major anxiety. This pandemic should help us to better understand the vulnerability of 309 caregivers to mental anguish/stress in order to strengthen primary prevention strategies. The 310 pandemic will make it possible to intensify training in the psychological issues of care, 311 relationships, and the management of health crisis. This preliminary work suggests that a 312 313 larger study, with a broader national sample, would allow a better overall assessment of the 314 health and evaluation of the constraints of the psychosocial environment at work of GPs 315 during the crisis of COVID-19.

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Disclosure of interest

320 The authors declare that they have no competing interest.

321

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 Table 1. Characteristics of population GPs studied

Characteristics	Population studied (n=60)	%
Gender		
Female	30	50.0
Male	30	50.0
Age		
Under 30	4	6.7
Between 30 and 39	11	18.3
Between 40 et 49	15	25.0
Between 50 et 59	14	23.3
60 and over	16	26.7
Practice Type		
Single	14	23.3
With other physicians	46	76.7
Location		
Urban	50	83.3
Rural	10	16.7

Table 2. Anxiety of general practitioners: results of the STAI-Y

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STAI-Y	Population studied (n=60)	% / mean (<u>+</u> SD)				
Mean	60	51.45 (<u>+</u> 10.26)				
Class						
Very low	4	6.7				
Low	11	18.3				
Medium	22	36.7				
High	21	35.0				
Very High	2	3.3				

392 Legend: Data is expressed as a number (n), percentage (%) or standard deviation (±SD).

393 STAI-Y class: results are classified in 5 levels: very high stress (≥ 66), high stress (56 to 65),

medium stress (46 to 55), low stress (36 to 45), very low stress (\leq 35).

Table 3. Correlations between GPs' anxiety level and work organization, and patient relationships (univariate analysis)

Chanactanistics	N	Vouishles		STAI-Y				
Characteristics	total	Variables	n	%	Mean	SD	p-value	Coefficient β
Gender	60	Female	30	50.0	54.9	10.4	.009	-6.833
Age	60	Over 40 years old	45	75.0	51.5	10.1	.983	067
Practice type	60	Alone	14	23.3	49.4	10.2	.405	2.637
Practice location	60	Urban	50	83.3	51.1	10.2	.605	1.860
Working conditions	60	Unsatisfactory	38	63.3	54.2	8.6	.005	-7.529
Levels of protection	60	Insufficient materials	45	75.0	51.6	9.6	.892	422
Practice reorganization	60	Modified scheduling (yes)	54	90.0	51.5	10.1	.878	685
	60	Reduction of staff activities (yes)	14	23.3	50.9	6.2	.830	.680
	60	Reorganization the waiting room (yes)	50	83.3	51.1	9.6	.559	2.100
	60	Employment of additional personnel (yes)	9	15.0	53.3	7.2	.555	-2.216
	60	No modifications (yes)	3	5.0	57.3	13.3	.312	-6.193
Changes perceived as restrictive	60	Yes	44	73.3	53.7	8.2	.004	-8.455
Revenue loss	60	Worrisome	25	41.7	51.6	11.3	.905	326
Covid-19: Sources of information	60	Health authorities (yes)	47	78.3	50.5	10.5	.190	4.237
	60	Scientific press (yes)	37	61.7	51.2	11.1	.786	.751
	60	Public media (yes)	19	31.7	53.6	9.3	.266	-3.193
	60	Colleagues (yes)	34	56.7	51.1	11.8	.758	.835
	60	Patients (yes)	8	13.3	54.8	10.2	.333	-3.808
	60	Other (yes)	10	16.7	52.0	12.0	.855	660
Satisfaction of Information (at time of confinement)	60	No	41	68.3	53.4	11.1	.028	-6.204
Teleconsultations during crisis	60	Yes	52	86.7	50.8	10.1	.193	5.106
Ongoing teleconferencing	60	Yes	15	27.3	48.7	10.3	.209	3.027
City-Hospital link	60	Ease of hospital referrals for Covid-19 + patients (no)	37	61.7	52.8	10.4	.186	-3.620
	60	Ease in referring patients with another pathology (no)	52	86.7	51.8	10.1	.520	-2.538
Patient questions and fears	60	Unsatisfied with responses given	14	23.3	56.3	7.5	.043	-6.307
Patient comportment	60	No appropriate	22	36.7	53.6	9.4	.212	-3.452
Physician-patient relationship	60	Reinforced following the crisis (yes)	46	76.7	51.4	10.7	.960	.158

- Legend: the data are expressed in number, mean, percentage (%) or standard deviation (±SD).
- STAI-Y class: the results are classified into 5 levels: very high stress (≥ 66); high stress (56 to 65); moderate stress (46 to 55); low stress (36 to
- 399 45); very low stress (\leq 35).
- 400 β. beta: Anxiety scores comparisons are based on physicians' characteristics, their experiences, organization during confinement and physician-
- 401 patient relationship using simple logistic regression. The beta coefficient is the average difference in the score in anxiety between the two groups.
- 402 P-value if the difference is significant the p is < or equal to 0.05.

Table 4. Determinants of the anxiety state of general practitioners (multivariate analysis)

Parameters	Coefficient β	SD	p-value
Gender	-7.410	2.291	0.002
Work conditions	5.521	2.430	0.027
Constraints	-5.670	2.776	0.046
Patient questions	5.447	2.661	0.045

404 Legend: the data are expressed in numbers, mean, percentage (%) or standard deviation (\pm

405 SD).

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β, beta: mean difference in anxiety between the two groups compared.

P-value if the difference is significant the p is <or equal to 0.05.

A multivariate analysis in multiple logistic regression is performed after having included all the variables less than 0.20 of the univariate analysis, then by removing each non-significant

variable step by step, until obtaining a p value <0.05.

- **Figure 1.** Flow chart
- 412 Legend: PACA (Provence-Alpes-Côte-d'Azur)

Figure 1. Flow chart

