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Treatment decision-making in chronic diseases: What are the family members' roles, needs and attitudes? A systematic review

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Treatment decision-making in chronic diseases: What are the family members' roles, needs and attitudes? A systematic review

Abstract

Objective: This systematic review aims to examine the roles of family members (FMs) in treatment decision-making for adult patients without cognitive or psychiatric disorders affecting their ability to participate in decision-making.

Methodology: A comprehensive, systematic search of the Cochrane Library, PsycINFO, PubMed and ScienceDirect databases, with relevant keywords, was conducted. Two authors evaluated the eligibility of the studies independently, then cross-checked for accuracy. The quality of included studies were assessed using standardized criteria.

Results: Out of the 12137 studies identified, 40 were included. Results highlighted the different roles and influences FMs have in the decision-making process. Moreover, several factors ranging from personal to cultural and family-related factors influence their level of involvement. Regardless of the illness, some similarities in family influence exist (e.g., social support). However, the type of family involvement varies according to the illness, the treatment choice and the patients' culture.

Conclusion: FMs have an important role in the decision-making process. In fact, the final decision is often made by the patients after consulting their families. FMs can support both patients and medical teams, and thus facilitate the process.

Practice implications: Physicians should include FMs in treatment decision-making when the patients and their FMs wish to be included.

Key-words: caregiver; decision-making; family; illness; partner; relatives; review; treatment choice.

1. Introduction

In chronic and serious diseases (e.g., cancer, multiple sclerosis) multiple treatments may be available (e.g., surgery, transplantation) and thus a choice needs to be made. Historically, and for a long time, physicians were the ones who made the decisions [1]. However, with the emergence of patient-centered care in the 21st century, patients are more involved in decisions regarding their own health, especially in life-threatening illnesses [2,3]. Moreover, patient involvement in treatment decision-making contributes to improved satisfaction with care and patient autonomy [3,4]. This active patient involvement in treatment decisions is often referred to as shared decision-making. This concept has been defined by Charles et al. [5] as a process between patients and their physicians whereby they share information, express their treatment preferences and make a decision by mutual agreement. However, Berry [6] and Towle et al. [7] highlighted the physicians' difficulties to reach shared treatment decisions (e.g., communication difficulties). Moreover, some physicians may be reluctant to proceed to shared decision-making because of their understanding of their professional role or their preferred decision-making process as a provider [8]. These difficulties in reaching a shared decision are experienced by both patients and physicians. Patients tend to follow the physicians' decisions [9,10], thereby they may increase the physicians' burden and stress in specific situations [11]. Moreover, treatment decision-making is also a stressful time for patients [12].

Most authors only recognize two actors in the shared decision-making process, the patients and their physicians [1]. Indeed, within the scope of shared decision-making, research has mostly focused on the patients' individual factors and/or the patient-physician relationship factors. However, Charles et al. [1] discussed briefly the potential involvement of family members (FMs) during the deliberation phase (i.e., discussion of advantages/disadvantages of each treatment option) of the shared decision-making process. Nevertheless, the authors do not mention the role FMs could have during other stages of the decision-making process, nor do they state what specific roles they can have.

However, in the last decade, scientific literature has begun to focus on the role of FMs in chronic diseases, addressing the limits of shared decision-making models focusing only on patient-physician interactions. FMs often accompany patients during their consultations [13] and are involved in discussions regarding treatment choices [14]. Indeed, the majority of patients, FMs and physicians prefer the families to be involved in treatment decision-making, to some extent [15-17]. However, family involvement is a more recent development compared to dyadic (patient-physician) approaches in which the FMs' role is rarely acknowledged. To date, two systematic reviews and a meta-ethnography [9,10,18] have been conducted on family involvement in treatment decision-making. They highlight the different roles FMs and friends take on during this process, as well as their experiences. However, these studies were conducted on specific diseases (i.e., cancer, chronic kidney disease) or specific circumstances (e.g., FMs' roles in medical consultations). Little is known about chronic illnesses in general and who/when FMs take part in treatment decision-making.

Therefore, the present systematic review aims to explore the roles of FMs in treatment decision-making when patients are adults and are able to partake in the discussions regarding their treatments. By identifying precisely how and when FMs can help in treatment decision-making, we hope to highlight the importance of FMs in this process and the similarities and differences in family involvement, depending on the context (i.e., the disease, the treatment and the relationship with the patient).

2. Methodology

Our methods followed the guidelines described by the Preferred Reporting Items for Systematic Reviews and Meta-Analysis (PRISMA) [19].

2.1. Search strategy and eligibility

We used the most relevant international databases for our objective (i.e., the Cochrane Library, PubMed, PsycINFO and ScienceDirect) to conduct a systematic literature review. Our research included articles written in English or in French and published up to October 28th, 2016. A list of search terms was developed by considering the research objective and studying relevant review articles. First, the databases were interrogated using the following key-words (see Box 1). The equation used on PubMed database is proposed in Box 2. Then, the reference lists of the included articles and grey literature were also investigated.

Studies using a qualitative, quantitative or mixed design were included if they satisfied the following criteria: (a) investigated a treatment decision-making (except prevention); (b) were conducted on patients aged 18 and over capable to participate in the decision-making (thus, we did not include patients with dementia or psychosis) and diagnosed with a chronic illness according to the National Center for Health Statistics [20]; (c) investigated family involvement in the decision-making (i.e., when patients need to choose between several treatments) whether FMs were interrogated or not. Only primary research articles published in peer-reviewed journals were included. As the definition of FMs differs in the literature, we considered FMs as people forming a socioemotional unit (including spouses, parents-in-law and friends).

Insert « Box 1 and 2 »

2.2. Data extraction

Data extraction was divided into two parts. First, titles and abstracts were screened to identify potentially eligible studies. To be eligible, titles and/or abstracts had to mention chronic illness and/or treatment choice and/or family/caregivers and/or healthcare trajectories. Secondly, full texts of potentially eligible studies were investigated. Then, a final list of eligible studies was established. This procedure was followed by two researchers independently (KL and LM) and discussed with the study

coordinator (AU) in case of disagreement, to reach a consensus. When necessary, the corresponding authors of the selected articles were contacted for additional information or to obtain the manuscript in its final version (due to an inaccessible version on the database). EndNote X7.7® reference manager was used to detect duplicates. Both investigators (KL and LM) created a table with the following information on the selected studies: authors, year, country, study design and methods, population (sample sizes and characteristics, recruitment locations, type of treatment choices), objective(s), measure(s) and main results. Finally, the findings were examined using a narrative method [21]. This method allows researchers to synthetize the information narratively by gathering the studies' findings. According to this organization, a preliminary list of themes was created by gathering similar findings together (quantitative and/or qualitative). Then, the list was discussed by the authors to organize the findings into major themes.

2.3. Quality assessment

The "quality assessment tool" (QATSDD) [22] was used to assess the methodological quality of the included studies whether qualitative, quantitative, or mixed designs. The QATSDD is composed of 16 items for mixed methodology (with 2 items specific to quantitative designs and 2 items specific to qualitative designs) ranging from 0 to 3 for each item ("not at all" to "complete"). It allows for a comparison between the diverse methodologies used by providing a mean score. This recent method was selected for its reliability and validity when assessing the quality of diverse study designs. The QATSDD is also the only tool which can be applied to mixed designs. This assessment includes for example the study's theoretical framework and its description of the research settings.

Both investigators (KL and LM) assessed together the quality of the included studies using the QATSDD. Any discrepancy was discussed, and a consensus was reached.

3. Results

Out of the 12137 articles screened, we included 40 studies (26 qualitative, 11 quantitative and 3 mixed designs). The excluded studies were not relevant for the present study: they investigated treatment decisions in non-autonomous patients (e.g., children) or only from the medical point of view (e.g.,

description of treatments). Figure 1 presents a flow-diagram of research articles as proposed by PRISMA [19].

Insert « Figure 1 »

3.1.Study characteristics and quality assessment of the included studies

The included studies were conducted between 1999 and 2016, with a majority of articles published between 2010 2016 (n=28)[16,23-49], and in North America (n=19) [23,26,27,30,34,35,50,43,45,46,48,50-57] and Europe (n=9) [12,25,28,29,31,33,44,49,59]. The included 40 studies comprised cross-sectional studies (n=36) [12,16,23-41,43,45-47,49-51,53-60], retrospective studies (n=24) [12,23,24,26,27,29-31,33,35,37,38,40-42,45-47,50,53,55-58] and longitudinal studies (n=8) [23,31,34,44,48,49,52,59]. The characteristics regarding the countries of publication, populations, decision-making subjects, designs and participants are presented in Table 1. Furthermore, most of the included studies were of moderate quality (mean = 50%, ranging from 31% to 71%), as presented in Appendix 1 and 2.

The examination of the included studies revealed five major themes: (1) types of family influence, (2) FMs' roles, (3) factors contributing to family implication, (4) family needs and preferences and (5) decision-making patterns. These results are common among most treatment decision-making contexts (e.g., illness, decision-making subject) included in this review. Therefore, the results are presented in a general manner except when family involvement was specific to the decision context. The studies' characteristics and results are presented in Appendix 3.

Insert « Table 1 »

3.2.Theme 1: Roles of the family

Twenty-five studies explored the roles of FMs during treatment decision-making [24,25,27,29-33,35-38,40-43,46,47,50,51,53,56,58,60]. We identified 4 sub-themes: role of social support, role of intermediary between the patient and the physician, role of collaborator and role of messenger.

3.2.1. Family members as source of social support

Fifteen studies identified FMs as important helpers in treatment decision-making [25,27,28,30,33,35-

38,40,41,43,46,56,58]. They can provide emotional, informational and esteem support.

Informational support was the most common support provided by FMs (14 studies) [25,27,28,33,35-38,40-42,43,47,56]. FMs tended to summarize the information given by the physicians to the patients and repeat it [37,38]. Furthermore, FMs filtered information on the treatments which were not consistent with the patients' or the families' wishes, so as not to overwhelm the patients [43,47].

The second most reported type of support provided by FMs was emotional support (10 studies) [30,36-38,40,42,43,46,56,58]. FMs created a "safe place" for the patients by simply "being there" [38,56]. They provided physical support (e.g., hand holding) and reassuring comments regarding the decision [38,42].

Furthermore, FMs could provide esteem support by showing confidence in the patients' ability to make the right decision [37].

Finally, the support provided by FMs may reduce the patients' burden and their uncertainty in treatment decision-making [30].

3.2.2. Family members as intermediaries between the patient and the physician

Thirteen studies explained that FMs could help the communication between the physicians and the patients [24,30,32,36,40-42,47,50,51,53,56,58]. They serve as—advocates for the patients, intermediaries between the patients and the physicians or translators.

First, FMs could be active patient advocates. They could defend the patients' interests, give useful information (e.g., medical histories) and ask questions to know more about the treatments (e.g., alternatives, potential benefits/consequences) [36,41,42,50,51,53]. This role highlights a strong patient-family coalition [50].

Secondly, when FMs acted as intermediaries, they relayed the patients' questions/concerns to the physicians and vice versa [41] or helped during the consultations when the patients were distressed [42]. FMs could also act as the patients' "representatives" and make the decision on their behalves [24,32,46,50,56]. They then became the first interlocutors of the medical teams.

Finally, FMs could act as translators for the patients, allowing the latter to better interact with physicians despite the language barrier [30,40,47,58].

3.2.3. Family members as collaborators

This role was found in 13 studies [27,29-31,35-38,40,41,43,51,56] and was reported by patients, families and physicians. FMs collaborated with the patients during the decision-making process by sharing thoughts/ideas, by participating in the discussions [30,40] or by acting as sounding boards for the patients [31,35,37,40,56]. Some patients and FMs used the words "we"/"our" to talk about the disease and/or the treatment choice [29,31,35,40]. Patients and FMs worked as co-decision makers during the decision-making process [38,41,43,56].

3.2.4. Family members as messengers

Laidsaar-Powell et al. [38] reported that FMs attending medical consultations could act as messengers to the extended family. They shared the information they got during the consultation and defended the patients' choices. This role can be stressful for FMs and a potential source of family conflict.

3.3. Theme 2: Types of family influence

Twenty-five studies [12,25,26,28-32,35-38,40-42,43,47,50,51,53,56-60] reported the types of family influence. Two sub-themes emerged: how and when FMs influence decision-making.

3.3.1. How family members influence decision-making

Different influences and attitudes were reported: direct or indirect influence, positive or negative influence, and passive to dominant attitude. The following definitions are based on our analysis of the data.

3.3.1.1.Direct or indirect influence

Twenty-two studies discussed the direct (n=20) and/or indirect (n=9) influence of families [12,25,26,28-30,32,35-37,40-42,45,47,50,51,53,56-58,60].

A direct influence refers to a specific or observable behavior which influences the flow of decisionmaking and/or its outcomes. It includes behaviors such as: giving opinions about the treatments [30,35-37,60] and which physician to see [37,50], encouraging the patients to consider their families' opinion during the decision-making [30,41], persuading the patients to make a certain decision [42,45,56], offering to donate a kidney in renal failure [59], and acting as intermediaries between the patients and the physicians [32,40,47,53,58].

On the contrary, an indirect influence does not refer to any specific behavior. Patients are influenced by their families just "being there". More precisely, patients considered the potential impact of the treatment on their families to make their decisions [12,29,40,41,53,56,57,60]. They opted for a certain treatment after considering their family medical history [53] or because of their concerns [41] and obligations toward their families [12,45].

3.3.1.2. Positive or negative influence

Patients, families and physicians reported the FMs' positive (n=16) or negative (n=12) influence (16 studies) [30,35-38,40-42,45,50,51,53,56,57,59,60]. This refers to the patients', FMs' and physicians' perceptions of the impact of family involvement on the decision-making process.

A positive influence refers to the patients' appreciation of their families' involvement in decisionmaking [37,38,41,60] and when FMs are perceived as being helpful [30,37,38,41,53,57]. The FMs' involvement contributed to reinforcing their relationship with the patients and reducing the patients' anxiety in treatment decision-making [56]. In addition, FMs contributed to protect the patients' autonomy [37,51] and rights [42]. Patients reported that family involvement tended to improve their relationship with their physicians (e.g., physicians give more information when FMs attend the consultation) [30,59]. Positive influence is also linked to the FMs' role [30,35-38,40-42,50,51,53,56,60].

Conversely, family influence is deemed negative when FMs interfere with the decision-making process, with for example a negative attitude (e.g., pressuring the patients), [35-38,51,53,60], a dominant attitude (perceived negatively by physicians) [37,51], a change of attitude [53], or when they overwhelm the patients with information [56], or when the patients think of a FM's medical history (e.g., a FM died of cancer despite chemotherapy) [53]. Furthermore, the FMs' presence during the

consultations could generate tensions [38,56] or prevented the patients from talking about certain subjects (e.g., sexuality) [38]. In some cases, when FMs were the first interlocutors of the medical staff, it could prevent the patients from fully understanding the decision-making [40,50].

3.3.1.3. Passive to dominant attitude

The FMs' behaviors during the decision-making process can be conceptualized as a continuum from a passive (n=5) to an active (n=9) or even a dominant attitude (n=6), as reported in nine studies [25,31,35-38,50,51,56]. A passive attitude refers to FMs who are not involved in the decision-making [37,38], do not share their opinion [36] or do not want to be involved for specific reasons (e.g., lack of medical knowledge) [35]. The FMs' attitude is deemed active when they ask questions [35,36,50], explain/inform the patients about the treatments or have a collaborative role in the decision-making process [36,50,51,56]. More rarely, FMs can have a dominant attitude by taking charge of the decision-making process [31,36,37,56] or having autonomy-detracting behaviors (e.g., answering for the patients) [51]. This attitude was generally perceived positively by patients [31,36,37,56], while the physicians perceived this dominant attitude negatively [37,51]. If patients were passive during the decision-making, FMs had a more active/dominant role [25,31,38].

3.3.2. When family members influence the decision-making

Eleven studies discussed family influence during different stages [30,31,35-38,40,42,50,51,58]: before, during and after the consultation with a physician.

First, FMs could influence patients before the consultations by advising them to undergo medical tests [50,58] or choose a certain physician or hospital [37,40,42]. Thus, FMs could influence patients even before any treatment decision needed to be made. To clarify their role, they could discuss with the patients what behavior they should adopt to be helpful [38]. Secondly, FMs could take an active role during medical appointments, allowing the patients to make decisions independently [30].

Consultations could be divided in 3 sub-stages: information exchange, deliberation and decisionmaking, as presented by Charles et al. [1,5] (only Laidsaar-Powell et al. [36] refer to this definition). FMs were involved during the exchange of information, both with the patients and the clinicians. They provided support to the patients [30,31,35-38,40,42,50,51,58]. During the exchanges with the physicians, FMs could act as intermediaries [31,36,37,42,51], resulting in an improvement in the quality and the quantity of information shared [31]. FMs could then be involved in the deliberation. In this sub-stage, few FMs expressed their opinion or dominated the discussion [36-38]. They mainly supported the patients' decisions [31,38]. They could also act as sounding boards for the patients [35,36,38]. Finally, FMs are not involved in the decision-making phase (i.e., when the patient formulates his/her decision) [30,35,36,37,42,43,56] but they influence the patient's choice [30,31,36-38,42,45,56] and can deliberate about the decision before with the patient [31,36].

After the consultations FMs could keep discussing the decision, recall or obtain information [31,35,37,38]. The FMs' attitudes could also be discussed after the consultations with the patients to identify helpful and unhelpful behaviors [38]. During this stage, patients and FMs could express their preferences/feelings. Patients could change their minds or seek a second opinion [31,35,37].

3.4. Theme 3: Factors contributing to family involvement

Twenty-nine studies [12,16,24,25,27,29,30,32,35,37-39,40-42,44,46-53,55-58,60] highlighted the facilitators and barriers to family involvement. These factors also contribute to the role and the type of family influence.

3.4.1. Illness factors

Depending on the illness, the type of influence could vary. In chronic kidney disease it appeared that indirect influence was much more studied and reported by researchers than in other diseases [12,29,57,60]. In particular, when patients considered or chose in-center hemodialysis, indirect influence was often reported [12,57,60]. In breast cancer, most patients came to the consultations with a FM [39,48,53]. The most reported type of influence was direct influence [40,53,56]. In fact, FMs could have a collaborative role [25,48,56] and provide emotional and informational support [40,56]. Patients reported both (mostly direct) positive influence and (both direct and indirect) negative influence [53,56].

3.4.2. Patients factors

Family involvement in the decision-making was modulated by the patients' individual factors, as reported in 12 studies [16,24,30,37,38,44,46,48-50,52,56]. FMs were more involved in the decision-making when the patients were of a young age or elderly [16,24,30,37,38,46,48,49,52], women [49], when they were difficult to contact by the medical team [50], or lacked medical knowledge [44,56]. In these cases, family influence was direct.

3.4.3. Family factors

Seven studies [16,37,38,51,52,55,56] reported individual and relationship factors related to the involvement of FMs in the decision-making. First, FMs involved in the decision-making were commonly educated middle-aged women with good medical knowledge. Secondly, FMs tended to be more involved when they had a strong relationship with the patients [16,52,56] or when the decision impacted them (e.g., sexuality) [55]. Spouses, parents and children were more involved in treatment decision-making, compared to other FMs [37,38,51].

3.4.4. Cultural factors

Twelve studies reported that FMs were more involved in the decision-making process when the patients were from a different culture or did not speak the same language as the physician [16,24,30,32,37,38,40-42,47,48,58]. FMs usually acted as translators [30,40,47,58] and could struggle to translate medical terminology [47]. Cultural specificities exist: Hispanic patients were more likely to be helped by a parent, a child or a grandchild, while Asian patients were more likely to be helped by their partners [40,48]. Moreover, in studies carried out with Asian patients, FMs were often involved in treatment decision-making [16,24,32,41]: they influenced greatly, both directly [40-42] and indirectly, the patients' choices [40,41].

3.4.5. Medical factors

Twelve studies addressed this subtheme [24,25,27,30,37,38,40-42,44,50,51]. Physicians could request the FMs' advice when a patient was too physically/mentally unwell [36-38,44,50]. FMs were more involved with sicker patients [51]. Furthermore, the degree of family involvement fluctuated depending on the different stages of the patients' care (e.g., first decision, end-of-life decision)

[24,37]. When surgery was a treatment option, FMs provided a lot of informational support to the patients [25,27,40-42] and adopted a very active attitude in the decision-making process [25,30,40,42].

3.4.6. Barriers to family members' involvement

Four studies reported barriers to family involvement in treatment decision-making [16,35,37,40]. These barriers include: the FMs' lack of medical knowledge [35,40], poor fluency in English, distance, work responsibilities [40], and higher patient education or medical knowledge [16,37]. Furthermore, FMs did not want to participate in decision-making when they were 'scared' of the illness and its consequences [35].

3.5. Theme 4: Family needs and preferences

Nine studies listed the FMs' needs during the decision-making process [16,23,26,32,33,35,54,55,58]. They were divided into two sub-themes: need for information and need to be involved. These needs are similar to the patients' [23,28,32,37,47,53,54,58,59].

3.5.1. Need for information

The main need expressed by FMs was a need for information (5 studies) [23,26,32,33,54]. FMs desired more information in 7 domains: treatments [23,26,32], outcomes/complications of the treatments [23,26,32], prognosis [23,33], impact of the treatment on the patient and family's lifestyle [23,54], financial impact and technical knowledge regarding the treatment [23]. For FMs, this knowledge allowed them to help the patient better. However, to be efficient, the information given must not exceed their memory, understanding and psychological capacity [23].

3.5.2. Need to be involved

Some FMs expressed a need to be involved in the decision-making process (5 studies) [16,32,35,55,58]. They wanted to participate in the consultations [58] and the discussions about the treatment decision [16,32,35,55]. Being involved could allow them to discuss treatment choices with the patients more efficiently [32,58]. FMs wanted to be involved in the discussions with the physician because the disease and treatments would affect them too. They wanted to be taken seriously, to be listened to and have their expertise of the patient recognized by the physicians [55,58]. FMs wished to

share some of the rights and responsibilities associated with decision-making [35]. However, two studies [32,33] highlighted some FMs' preference not to be the decision makers, so as not to feel guilty. The final choice belonged to the patients [30,35,36,42,43,56].

3.6.Theme 5: Decision-making patterns

"Patterns" of decision-making emerged in 17 studies [23,32,34-36,38-40,43,44,47,50-52,54,56,58]. FMs could be excluded or included in treatment decision-making. We propose potential decisionmaking patterns. However, the patterns are not clearly defined in the studies.

3.6.1. Family members' exclusion from decision-making

FMs could be excluded from decision-making by both patients and physicians (reported in 15 studies) [23,34-36,38,40,43,44,47,50-52,54,56,58]. First, the decision could be made by the physicians only. Patients could defer the decision to the physicians [23,34,47,50,52], when they trusted them [34,40]. Physicians could also dominate the decision-making [44,51]. Secondly, the decision could be made by the physicians and the patients. A patient-physician coalition could contribute to exclude FMs from the decision-making [50]. Some patients did not want to involve their families in this process (e.g., disease hidden from FMs) [34,35,43,47,54,56]. The physicians' attitude toward FMs could also be inclusive/exclusive [36,38,58]. In some cases FMs had to make an effort to be included [58].

3.6.2. Family members' inclusion in decision-making

Five studies discussed patterns where FMs were included in treatment decision-making [32,34,39,50,54]. First, treatment choice could be discussed between the physicians and the FMs, sometimes excluding the patients [50]. A physician-FMs coalition was linked to the FMs' roles or attitudes. FMs were involved in a dyadic decision-making with the physicians when they had an active attitude and when they represented an intermediary between the patients and the physicians. Secondly, FMs could be included in a triadic decision-making, in which physicians were the third party of the patient-FM coalition [50]. Approximatively one third of the patients preferred this pattern [32,34,54]. In the case of couples, partners encouraged the patients to get more involved in the treatment discussions. This was defined as a spousal coalition [50].

4. Discussion

The current review presented the FMs' roles, attitudes, factors of involvement and needs in chronic disease treatment decision-making. Our results are consistent with previous literature reviews [9,10,18], but allow a broader understanding of family involvement in chronic illness across the entire process of treatment decision-making. Indeed, we highlighted the similarities but also the differences in family involvement depending on different factors (e.g., illness, culture).

Among the 5 major themes identified in the present systematic review, two have been widely described: the FMs' roles and the factors influencing family involvement in treatment decision-making. For example, the FMs' role of social support is well described. Such support is essential for patients during treatment decision-making and represent an indirect influence. In fact, several studies show that social support (i.e., ability to provide assistance to others) is important in daily life (e.g., stress management) [61,62], as well as when someone faces a severe illness [63,64]. The role of social support is undoubtedly the most described in the literature whereas less is known about the roles of intermediaries and collaborators. However, they are more and more studied. Indeed, most of the time FMs, patients and physicians reported seeing family involvement positively (e.g., patients feel less anxious).

The remaining 3 themes (FMs' influence, needs and patterns of decision-making) are rarely described in the literature. Family influence in treatment decision-making can be defined as either direct/indirect and positive/negative. Such influence has not been clearly defined yet, although Rini et al. [45] proposed a questionnaire assessing family influence on the decision to do a colectomy. Several researchers refer to family influence [36,50,65], sometimes with another terminology [9]. Overall, both patients and physicians express positive attitudes toward family involvement in treatment decision-making [9,38] and FMs want to be involved [9,16,32,35,55,58]. Secondly, being involved in treatment decision-making generates several needs for FMs (e.g., information). Thus, the FMs' involvement can impact them negatively. They can feel burdened or isolated [33,55]. Although, two articles described a negative impact of the involvement in decision-making on FMs [33,55] no studies aimed to assess this effect. Yet, the studies in our systematic review found such impact (e.g., family tensions) [38,56]. In other contexts, such as disease management, studies indicate that FMs are more depressed than patients [66-68]. Thirdly, the included studies discussed briefly decision-making patterns. They are not clearly defined. Studies investigating these patterns are needed to understand family involvement better. To date, only one decision-making pattern is clearly conceptualized: "shared decision-making" [5]. By comparison, triadic treatment decision-making has only been recently defined by Laidsaar-Powell et al. [65] with the TRIO Framework, which is specific to cancer treatment decision-making. Such definition is needed for triadic decision-making in the chronic illness context in general.

The themes we described are found in most treatment decision-making pertaining to a chronic illness. However, some specificities exist according to the treatment choice, the disease and the type of FMs involved. First, FMs are more involved when surgery is an option [25,27,40-42]. Secondly, in chronic kidney disease FMs seem to have a more indirect influence [12,29,57,60], whereas in breast cancer, the most reported type of influence is direct influence [40,53,56]. Finally, partners seem to be the most involved in treatment decision-making [37,38,51]. Further research needs to investigate why such differences exists to formulate specific recommendations for health professionals.

Limitations

First, the present results should be read with caution considering the characteristics of the included studies. Most were cross-sectional (n=35), qualitative (n=26), questioned only the patients (n=21) and focused on cancer patients (n=19). Therefore, the results are not generalizable, do not account for the entirety of the decision-making process and are not exempt of retrospective biases. Decision-making may be more studied in oncology because it is a life-threatening illness with multiple heavy treatment options. Furthermore, numerous studies are of low to moderate quality. They present a lack of precision regarding the population or methodology. Secondly, investigating family involvement in treatment choice is not the main objective of most of the included studies. Interestingly, patients mention naturally FMs when they talk about their decision-making process. Thirdly, due to a wide variation of terms used to refer to FMs (e.g., companion, kin, caregiver), some relevant studies may

not have been included. Finally, the QATSDD could be improved with better defined criteria. Indeed, some items could be clearer by adding examples. Moreover, other items could be weighted as more indicative of a rigorous methodology than others (e.g., sample size vs. user involvement in design). Similar criticism has already been formulated [69].

5. Conclusion

FMs are essential in treatment decision-making. However, several gaps exist in our understanding of family involvement throughout this process. Longitudinal and mixed methodology research is needed. Practice and research implications are presented in Box 3. Finally, the potential difficulties FMs face should be considered. This could initiate reflections on family interventions.

Insert « Box 3 »

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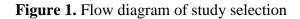
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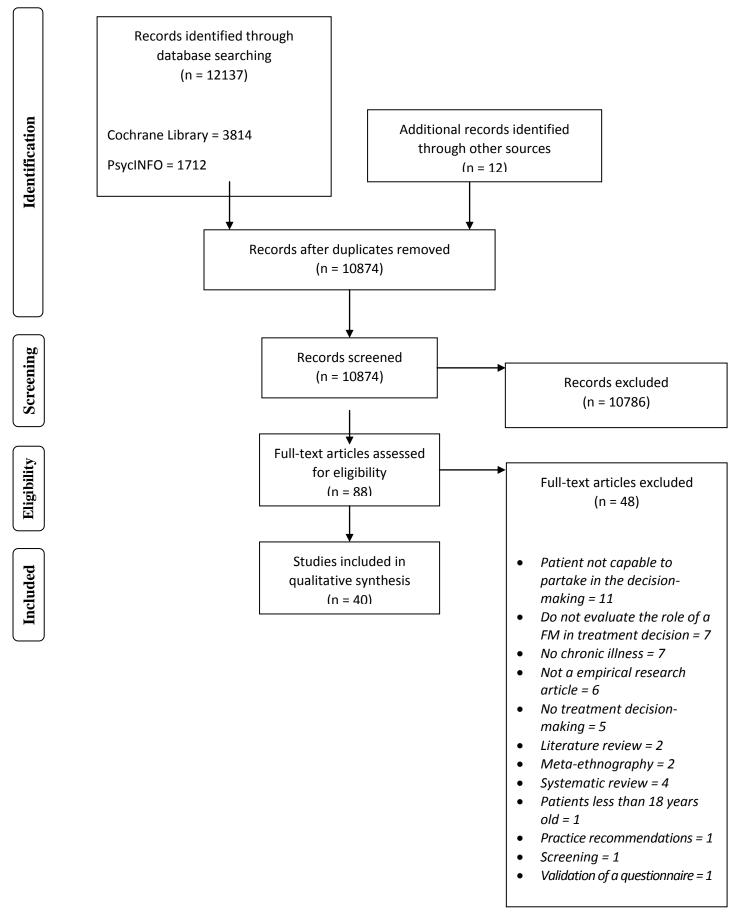
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Box 1. Database sear	rch terms
("shared decision" o	Box 2. Research equation (("shared decision" or "decision making" or "decision" or "choice") AND ("family" or
("family" or "spouse	"spouse*" or "companion" or "relative*" or "partner*" or "carer" or "caregiver") AND ("doctor"
AND	or "physician" or "medical") AND ("disease" or "illness" or "chronic" or "acute")) NOT ("dementia" or "psychotic")
("doctor" or "physic	(dementia of psycholic)
AND	
("disease" or "illness	Filters selection:
NOT	*Languages: English or French
	NB: This equation was used on Cochrane Library, PsycINFO and PubMED databases. To limit the number of publications on ScienceDirect database, "Title/Abstract" criteria was selected and refine with the following articles criteria: only articles and review articles.





Box 3. Practice and research implications

Practice implications*

- Physicians should include FMs in treatment decision-making when the patients (and their FMs) wish to. During the consultation, when FMs adopt helpful behaviors (e.g., provide information to the physician, support the patient), they could reinforce the patient-physician relationship.
- FMs can be an asset for the patients and the medical teams, before, during and after the consultations. Indeed, patients talk to their family about their disease and the treatment decision they have to make.
- **Talk with the family.** FMs can adopt helpful behaviors but sometimes they need to be guided (i.e., patients or physicians should explain to FMs what behaviors could be helpful for the patient).
- Listen the patient and do not systematically exclude FMs from treatment decisionmaking. Some patients want their FMs to be included but sometimes, a private patientphysician discussion can allow the patient to talk about "delicate" subjects (e.g., sexuality).

Research implications

- Mixed methodologies can be considered as a gold standard to evaluate and understand treatment decision-making. Qualitative designs allow to comprehend the complexity of this process. Quantitative designs allow to assess parts of the process with a large number of participants.
- Longitudinal studies are needed to understand treatment decision-making better. Currently, studies are mostly retrospective and cross-sectional. Since decision-making is a process, longitudinal methodologies could allow us to better comprehend treatment choice from the first symptoms of the illness to the consequences of this decision to evaluate its long-term impact.
- Reliable quantitative tools need to be developed to assess family involvement in treatment decision-making. To our knowledge, only Rini et al. [45] proposed a questionnaire to evaluate positive/negative and direct/indirect influence, but a validation is needed. Furthermore, such questionnaire could help researchers to evaluate how prevalent these influences are and to assess the variation of the FMs' needs or influences according to several factors (e.g., stage of the illness, relationship with the patient).
- Studies comparing family involvement according to the FMs' status (e.g., partners, parents or aunt/uncle) and the patients' diseases would help to better comprehend their role(s) in decision-making. Few distinctions are made in the included studies. Some of them directly compare which FM is more involved (generally the spouse). To date, studies only investigate family involvement in one population (principally cancer) and do not make comparisons between chronic diseases.

Appendix 1. Quality assessment of the studies included in the systematic review

Item (Score 0 – 3)	[12] Visser et al., 2009	[16] Shin et al., 2013	[23] Blumenthal- Bardy et al. 2015	[24] Chong et al., 2012	[25] Del Piccolo et al., 2014	[26] Dellon et al., 2012
1. Explicit theoretical framework	1	2	1	2	3	1
2.Statement of aims/objectives in main body of report	3	3	3	3	3	3
3.Clear description of research setting	3	3	3	2	3	3
4.Evidence of sample size considered in terms of analysis	0	0	0	2	0	1
5.Representative sample of target group of a reasonable size	2	3	1	2	2	2
6.Description of procedure for data collection	2	2	2	3	3	2
7.Rationale for choice of data collection tool(s)	0	1	3	0	0	1
8.Detailed recruitment data	0	1	0	3	3	3
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	/	2	/	0	0	/
10. Fit between stated research question and method of data collection (Quant. only)	/	2	/	1	3	/
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	2	/	3	/	3	2
12.Fit between research question and method of analysis	1	2	1	1	2	1
13.Good justification for analytical method selected	0	0	0	1	2	0
14.Assessment of reliability of analytic process (Qual. only)	1	/	1	/	3	0
15.Evidence of user involvement in design	0	1	0	0	0	0
16.Strengths and limitations critically discussed		3	1	2	2	2
Total score (sum)	17	25	19	22	32	21
Percentage score		56%	42%	49%	63%	47%

Item (Score 0 – 3)	[27] Hall et al., 2012	[28] Harrington & Morgan, 2016	[29] Harwood et al., 2014	[30] Hirpara et al., 2016	[31] Hubbard et al., 2010	[32] Ito et al., 2010
1. Explicit theoretical framework	2	2	3	1	3	3
2.Statement of aims/objectives in main body of report	3	3	3	3	3	3
3.Clear description of research setting	3	2	2	3	1	1
4. Evidence of sample size considered in terms of analysis	0	3	3	3	1	0
5.Representative sample of target group of a reasonable size	2	2	2	2	2	2
6.Description of procedure for data collection	3	2	0	1	2	2
7.Rationale for choice of data collection tool(s)	1	0	0	1	2	2
8.Detailed recruitment data	3	0	0	0	0	1
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	/	/	/	/	/	1
10. Fit between stated research question and method of data collection (Quant. only)	/	/	/	/	/	1
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	3	2	1	2	2	/
12.Fit between research question and method of analysis	1		2	1	3	1
13.Good justification for analytical method selected	0	0	0	0	3	1
14.Assessment of reliability of analytic process (Qual. only)	3	0	1	1	0	/
15.Evidence of user involvement in design	2	0	0	0	0	1
16.Strengths and limitations critically discussed	2	1	1	2	0	0
Total score (sum)	28	18	18	20	22	19
Percentage score	61%	40%	40%	44%	49%	42%

Item (Score 0 – 3)	[33] Ivarsson et al., 2014	[34] Jordan et al., 2014	[35] Krieger et al., 2015	[36] Laidsaar- Powell et al., 2016	[37] Laidsaar- Powell et al., 2016	[38] Laidsaar- Powel et al., 2016
1. Explicit theoretical framework	3	2	3	2	3	2
2.Statement of aims/objectives in main body of report	3	3	3	3	3	3
3.Clear description of research setting	2	3	3	3	0	3
4. Evidence of sample size considered in terms of analysis	0	0	0	3	0	2
5.Representative sample of target group of a reasonable size	2	2	2	3	3	3
6.Description of procedure for data collection	2	3	3	2	1	2
7.Rationale for choice of data collection tool(s)	0	0	0	3	3	2
8.Detailed recruitment data	0	0	3	3	0	0
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	/	0	/	/	2	/
10. Fit between stated research question and method of data collection (Quant. only)	/	2	/	/	3	/
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	2	/	2	3	/	3
12.Fit between research question and method of analysis	2	2	2	3	3	3
13.Good justification for analytical method selected	0	0	0	0	0	1
14.Assessment of reliability of analytic process (Qual. only)	1	/	3	1	/	1
15.Evidence of user involvement in design	0	1	0	0	0	0
16.Strengths and limitations critically discussed	1	1	0	3	3	1
Total score (sum)	18	19	24	32	24	26
Percentage score	40%	42%	53%	71%	53%	58%

Item (Score 0 – 3)	[39] Lam et al., 2013	[40] Lee et al., 2016	[41] Lin et al., 2012	[42] Lin et al., 2016	[43] Lowden et al., 2014	[44] Pardon et al., 2012
1. Explicit theoretical framework	2	2	3	3	3	3
2.Statement of aims/objectives in main body of report	3	3	3	3	3	3
3.Clear description of research setting	3	3	3	3	3	3
4.Evidence of sample size considered in terms of analysis	0	0	3	3	3	1
5.Representative sample of target group of a reasonable size	3	2	2	2	2	3
6.Description of procedure for data collection	2	1	3	3	2	2
7.Rationale for choice of data collection tool(s)	1	1	0	0	2	0
8.Detailed recruitment data	3	0	0	2	0	2
9.Statistical assessment of reliability and validity of measurement tool(s)	1	/	/	/	/	0
(Quant. only)						
10. Fit between stated research question and method of data collection	2	/	/	/	/	2
(Quant. only)						
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	3	2	2	2	3	/
12.Fit between research question and method of analysis	3	2	2	3	3	1
13.Good justification for analytical method selected	2	0	2	0	3	0
14.Assessment of reliability of analytic process (Qual. only)	3	1	1	1	1	/
15.Evidence of user involvement in design	0	0	0	0	0	0
16.Strengths and limitations critically discussed	0	1	2	0	1	2
Total score (sum)	31	18	26	25	29	22
Percentage score	61%	40%	58%	56%	64%	49%

Item (Score 0 – 3)	[45] Rini et al., 2011	[46] Salter et al., 2014	[47] Shaw et al., 2015	[48] Shelton et al., 2013	[49] Uldry et al., 2013	[50] Boehmer & Clarck, 2001
1. Explicit theoretical framework	3	3	3	3	1	3
2.Statement of aims/objectives in main body of report	3	3	3	1	3	3
3.Clear description of research setting	3	3	2	3	2	2
4.Evidence of sample size considered in terms of analysis	0	0	3	0	3	0
5.Representative sample of target group of a reasonable size	3	3	3	3	2	0
6.Description of procedure for data collection	2	0	2	2	3	1
7.Rationale for choice of data collection tool(s)	1	0	0	0	2	0
8.Detailed recruitment data	3	0	0	3	3	0
9.Statistical assessment of reliability and validity of measurement tool(s)	1	0	/	2	0	/
(Quant. only)						
10. Fit between stated research question and method of data collection	3	2	/	2	2	/
(Quant. only)						
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	/	/	2	/	/	2
12.Fit between research question and method of analysis	2	3	2	2	2	2
13.Good justification for analytical method selected	0	1	0	1	1	0
14.Assessment of reliability of analytic process (Qual. only)	/	/	1	/	/	1
15.Evidence of user involvement in design	1	0	0	0	0	0
16.Strengths and limitations critically discussed	3	1	1	2	2	1
Total score (sum)	28	19	22	24	26	15
Percentage score	62%	42%	49%	53%	58%	33%

Item (Score 0 – 3)	[51] Clayman et al., 2005	[52] Degner et al., 1992	[53] Elit et al., 2012	[54] Heyland et al., 2006	[55] McSkimming et al., 1999	[56] Ohlen et al., 2006
1. Explicit theoretical framework	3	1	1	2	1	3
2.Statement of aims/objectives in main body of report	2	3	3	3	2	3
3.Clear description of research setting	3	3	3	3	2	3
4.Evidence of sample size considered in terms of analysis	0	0	0	2	0	0
5.Representative sample of target group of a reasonable size	2	3	2	3	2	3
6.Description of procedure for data collection	2	1	2	2	1	3
7.Rationale for choice of data collection tool(s)	0	2	3	2	0	0
8.Detailed recruitment data	2	0	3	3	0	
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	/	2	/	0	/	/
10. Fit between stated research question and method of data collection (Quant. only)	/	3	/	1	/	/
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	2	/	3	/	3	2
12.Fit between research question and method of analysis	3	3	3	2	1	3
13.Good justification for analytical method selected	1	0	2	2	0	1
14.Assessment of reliability of analytic process (Qual. only)	0	/	1	/	1	1
15.Evidence of user involvement in design	0	1	2	3	0	0
16.Strengths and limitations critically discussed	2	1	0	2	2	2
Total score (sum)	22	23	28	30	15	24
Percentage score	49%	51%	62%	67%	33%	53%

Item (Score 0 – 3)		[58] Sinfield et al., 2008	[59] Rotman- Pikielny et al., 2006	[60] Tong et al., 2009	Total score (mean)
1. Explicit theoretical framework	1	1	2	1	2.18
2.Statement of aims/objectives in main body of report	2	3	3	3	2.88
3.Clear description of research setting	3	2	2	2	2.55
4. Evidence of sample size considered in terms of analysis	0	0	0	0	0.90
5.Representative sample of target group of a reasonable size	2	2	1	2	2.23
6.Description of procedure for data collection	2	2	1	2	1.95
7.Rationale for choice of data collection tool(s)	0	1	1	0	0.88
8.Detailed recruitment data	3	0	0	1	1.23
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	/	/	0	/	0.73
10. Fit between stated research question and method of data collection (Quant. only)	/	/	1	/	2.00
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	2	3	/	3	2.37
12.Fit between research question and method of analysis	1	3	2	1	2.03
13.Good justification for analytical method selected	1	0	0	0	0.63
14.Assessment of reliability of analytic process (Qual. only)	1	1	/	1	1.15
15.Evidence of user involvement in design	0	0	0	0	0.30
16.Strengths and limitations critically discussed	1	1	1	1	1.40
Total score (sum)	19	19	14	17	22.50
Percentage score	42%	42%	31%	38%	50%

Note: Quality criteria -0 = not met at all; 1 = very slightly met; 2 = moderately met; 3 = Completely met.

Appendix 2. Mean quality of included studies by themes and subthemes

		Theme 1: Role of the family				
Item (Score 0 – 3)		2/ FMs as communication channels (n=13)	3/ FMs as collaborators (n=13)	4/ FMs as messengers (n=1)		
1. Explicit theoretical framework	2.40	2.31	2.62	2		
2.Statement of aims/objectives in main body of report	3	2.92	2.92	3		
3.Clear description of research setting	2.60	2.54	2.54	3		
4. Evidence of sample size considered in terms of analysis	1.13	1.31	1.38	2		
5.Representative sample of target group of a reasonable size	2.33	2.08	2.31	3		
6.Description of procedure for data collection	2	2.08	1.92	2		
7.Rationale for choice of data collection tool(s)	0.93	0.85	1.08	2		
8.Detailed recruitment data	0.86	1.17	0.92	0		
9. Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	0.67	0.50	1	/		
10. Fit between stated research question and method of data collection (Quant. only)	2.67	1	3	/		
11. Fit between stated research question and format and content of data collection tool. (Qual. only)	2.46	2.27	2.25	3		
12.Fit between research question and method of analysis	2.36	2.23	2.46	3		
13.Good justification for analytical method selected	0.67	0.62	1	1		
14.Assessment of reliability of analytic process (Qual. only)	1.38	0.91	1.17	1		
15.Evidence of user involvement in design	0.13	0.23	0	0		
16.Strengths and limitations critically discussed	1.53	1.31	1.54	1		
Total score	23.80	22.46	24.38	26		
Percentage score	52%	50%	53%	58%		

		Theme 2: Types of family influence				
Item (Score 0 – 3)	1.1/ Direct or indirect influence (n=22)	1.2/Positive or negative influence (n=16)	1.3/ Passive to dominant attitude (n=9)	2/ When family members influence the decision- making (n=11)		
1. Explicit theoretical framework	2.23	2,25	2,78	2,36		
2.Statement of aims/objectives in main body of report	2.91	2,88	2,89	2,91		
3.Clear description of research setting	2,50	2,63	2,33	2,36		
4.Evidence of sample size considered in terms of analysis	1	0,88	0,67	1,09		
5.Representative sample of target group of a reasonable size	2,14	2,13	2,22	2,09		
6.Description of procedure for data collection	1,95	1,94	2,11	1,82		
7.Rationale for choice of data collection tool(s)	0,73	0,94	1,11	1,18		
8.Detailed recruitment data	1,29	1,33	1,38	0,91		
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	1	1	1	2		
10. Fit between stated research question and method of data collection (Quant. only)	2,50	2,33	3	3		
11. Fit between stated research question and format and content of data collection tool.						
(Qual. only)	2,21	2,31	2,38	2,30		
12.Fit between research question and method of analysis	2,05	2,25	2,67	2,55		
13.Good justification for analytical method selected	0,45	0,50	0,89	0,45		
14.Assessment of reliability of analytic process (Qual. only)	1,05	1,08	1,25	1		
15.Evidence of user involvement in design	0,18	0,19	0	0		
16.Strengths and limitations critically discussed	1,41	1,44	1,56	1,27		
Total score	22,18	22,63	24,56	22,45		
Percentage score	49%	50%	54%	50%		

	Theme 3: Factors contributing to family involvement					
Item (Score 0 – 3)		2/ Patients factors (n=12)	3/ Family factors (n=7)	4/ Cultural factors (n=12)	5/ Medical factors (n=12)	6/ Barriers to FMs' involvement (n=4)
1. Explicit theoretical framework	2	2,25	2,14	2,33	2,50	2,50
2.Statement of aims/objectives in main body of report	2,70	2,83	2,71	2,83	2,92	3,00
3.Clear description of research setting	2,80	2,50	2,43	2,33	2,67	2,25
4. Evidence of sample size considered in terms of analysis	0,30	0,92	0,29	1,33	1	0,00
5.Representative sample of target group of a reasonable size	2,30	2,50	2,71	2,42	2,08	2,50
6.Description of procedure for data collection	1,90	1,75	1,71	2	2,08	1,75
7.Rationale for choice of data collection tool(s)	0,50	0,92	1,14	0,92	0,75	1,25
8.Detailed recruitment data	1,78	1,09	0,50	0,83	1,25	1,00
9. Statistical assessment of reliability and validity of measurement tool(s) (Quant. only)	1	1	2	1,40	0,67	2,00
10. Fit between stated research question and method of data collection (Quant. only)	2,33	2,13	2,67	1,80	2,67	2,50
11. Fit between stated research question and format and content of data collection						
tool. (Qual. only)	2,33	2,25	2,50	2,29	2,40	2,00
12.Fit between research question and method of analysis	2	2,17	2,57	2,08	2,00	2,25
13.Good justification for analytical method selected	0,90	0,50	0,43	0,50	0,50	0,00
14.Assessment of reliability of analytic process (Qual. only)	1,44	1	0,75	1	1,50	2,00
15.Evidence of user involvement in design	0,20	0,17	0,29	0,17	0,33	0,25
16.Strengths and limitations critically discussed	1,20	1,83	2	1,50	1,67	1,75
Total score	22,80	22,50	22,71	22,50	23,83	22,75
Percentage score	49%	50%	50%	50%	52%	51%

	Theme 4: Family needs and preferences		
Item (Score 0 – 3)	1/ Need for information (n=5)	2/ Need to be involved (n=11)	
1. Explicit theoretical framework	2	2,27	
2.Statement of aims/objectives in main body of report	3	2,91	
3.Clear description of research setting	2.40	2,55	
4. Evidence of sample size considered in terms of analysis	0.60	1,09	
5.Representative sample of target group of a reasonable size	2	2,27	
6.Description of procedure for data collection	2	2,09	
7.Rationale for choice of data collection tool(s)	1.60	0,91	
8.Detailed recruitment data	1.40	1	
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant.	0.50		
only)		1,50	
10. Fit between stated research question and method of data collection (Quant. only)	1	1,50	
11. Fit between stated research question and format and content of data collection	2.33		
tool. (Qual. only)		2,44	
12.Fit between research question and method of analysis	1.40	2,18	
13.Good justification for analytical method selected	0.60	0,45	
14.Assessment of reliability of analytic process (Qual. only)	0.67	1,22	
15.Evidence of user involvement in design	0.80	0,18	
16.Strengths and limitations critically discussed	1.20	1,36	
Total score	21.40	22,73	
Percentage score	48%	50%	

	Theme 5: Decision making patterns		
Item (Score 0 – 3)	1/ Family members' exclusion from decision-making (n=15)	2/ Family members' inclusion in decision-making (n=5)	
1. Explicit theoretical framework	2.27	2.40	
2.Statement of aims/objectives in main body of report	2.93	3	
3.Clear description of research setting	2.80	2.40	
4. Evidence of sample size considered in terms of analysis	0.93	0.40	
5.Representative sample of target group of a reasonable size	2.27	2	
6.Description of procedure for data collection	2.00	2	
7.Rationale for choice of data collection tool(s)	1.07	1	
8.Detailed recruitment data	0.93	1.40	
9.Statistical assessment of reliability and validity of measurement tool(s) (Quant.	0.50	0.50	
only)			
10. Fit between stated research question and method of data collection (Quant. only)	2	1.50	
11. Fit between stated research question and format and content of data collection	2.45	2.50	
tool. (Qual. only)			
12.Fit between research question and method of analysis	2.33	2	
13.Good justification for analytical method selected	0.53	1	
14.Assessment of reliability of analytic process (Qual. only)	1.09	2	
15.Evidence of user involvement in design	0.33	1	
16.Strengths and limitations critically discussed	1.33	0.80	
Total score	22.93	22.80	
Percentage score	51%	50%	

Appendix 3. Summary table of the included studies

Authors, Year; Country	Design and Methods	Population, Recruitment location, type of treatment choice	Objective	Measures	Results				
Studies identifi	Studies identified and included through database research								
[12] Visser et al., 2009 Netherlands	Design: Cross- sectional and retrospective study Method: Qualitative	Sample: 14 patients Age: Starting dialysis: mean age = 72.6, SD = 7.7 Not starting dialysis: mean age = 82.5, SD = 6.0 Gender: Starting dialysis: 63% are women Not starting dialysis: 17% are women Close others characteristics: No close others were included in this study Recruitment: Renal Failure outpatient clinic or dialysis center at a University medical center Discipline: Nephrology (CKD) Choice: Dialysis	The place of family in treatment decision is: Not a main objective of the study	Interviews: Aim: Revealing the patients' considerations in treatment decision- making. Questions about: the information they were given by the medical staff about dialysis, their current health status, their history of illness and their process of diagnosis. Follow-up questions were used to elicit more information.	The people choosing not to start dialysis were more often older, men and widows/widowers. For some participants, having to take care of a family member who was sick influenced their choice towards dialysis.				

[23]	Design:	Sample: 45 participants	The place	Structured interviews:	The patients needed:
Blumenthal-	Retrospective, cross-	(15 candidates for left	of family in	- Perceptions of	- To talk with other patients and
Barby et al., 2015	sectional and	ventricular assist device	treatment	options	their families
	longitudinal study	placement, 15 patients	decision is:	- Outcomes and	- To trust their physicians
USA	Methods: Mixed	and 15 close others).	A main	probabilities	- An involved caregiver
		Age:	objective of	- Values in decision-	- This caregiver to synthesize,
		Candidates for left	the study	making	translate and memorize the
		ventricular assist device	5	- Degree of decision-	information
		placement: mean age =		making	
		54, ranging from 34 to		- Difficulties and	The caregivers needed:
		74		factors contributing	- Information on their lifestyle
		Patients, mean age $= 60$,		to difficulties	- To know what their
		ranging from 33 to 74		- Usual and preferred	responsibilities are
		Close others: mean age =		decision-making	1
		59, ranging from 33 to		roles	The patients wanted to live longer,
		74		- Decisional barriers	especially for their family members
		Gender: Candidates for		and facilitators.	(FMs). Family was an important
		left ventricular assist			value to them.
		device placement: 87%		Decisional Regret	
		are men		Scale: 5-point Likert	The patients perceived that decision-
		Patients: 73% are men		scale. Assesses distress	making was often deferred to the
		Close others: 64% are		or remorse after a	doctors and did not feel like they
		men		healthcare decision.	had a choice.
		Close others			
		characteristics:			
		Caregivers: Family			
		member or significant			
		other			
		Recruitment: LVAD			
		clinic/hospital roster			
		Discipline: Cardiology			
		Choice: LVAD			

		placement			
[24]	Design: Retrospective	Sample: 55 patients who	The place	Qualitative	61% of patients were included in the
Chong et al.,	and cross-sectional	died in the ward	of family in	retrospective study	discussions on treatment choice.
2012	study	Age: mean age $= 65$,	treatment	based on notes from the	
	Methods: Qualitative	ranging from 34 to 85	decision is:	patients' outpatients/	Some patients were not told their
Singapour	(Analysis of case	Gender: 47% are men	A main	ambulatory care and	diagnosis (request to keep the
	records)	Close others	objective of	inpatients' case	diagnosis a secret from the patient
		characteristics: No	the study	management records	was initiated by the families).
		close others included in		written by the medical	Advanced age was associated with
		the study		team.	the patients' non-involvement at first
		Recruitment: NS			diagnosis disclosure and families
		Discipline: Cancer			requesting that the diagnosis be not
		Choice: Initial treatment (NS)			disclosed to the patient.
					In 65% of the cases the family was
					included in the initial treatment
					decision-making. The families were
					more involved in the decision-
					making process when the patients
					were older, did not speak English
					and when non-curative treatments
					were considered.
[25]	Design: Cross-	Sample: 70 patients	The place	Questionnaires	The patients who came to the
Del Piccolo et al.,	sectional study	including 48 with one or	of family in	completed before the	consultation with a companion
2014	Methods: Mixed	two relatives	treatment	consultation:	preferred to have a more passive role
		Age: Patients	decision is:	- Sociodemographic	in the consultation.
Italy		accompanied: mean age	Not a main	data	
		= 58, ranging from 41 to	objective of	- State Anxiety	The close others and patients with
		68 years	study	Inventory (STAI-	and without close others during the
		Patients not		X1)	consultations reported low levels of
		accompanied: mean age		- General Health	shared decision making but were
		= 55, ranging from 31 to		Questionnaire	satisfied with their treatments.

[26]	Design: Retrospective	75 Gender: Patients: all women Close others: 58% are men Close others characteristics: Relatives: Husbands (48%), children (23%; 6% sons and 17% daughters), sister (10%), mother (2%), friend (8%), others (10%). Recruitment: Out- patient clinic of the Medical Oncology Unit of the Hospital Trust of Verona Discipline: Breast cancer Choice: Treatments (surgery and/or chemotherapy or hormonotherapy) Sample: 36 caregivers	The place	 (GHQ-12) Patient Health Questionnaire Depression scale (PHQ-9) Control Preference Scale (CPS) Decision Self Efficacy Scale (DSES) Audio taped consultations then transcribed and coded by content. Questionnaires completed after the consultation: Shared Decision Making Questionnaire (SDM-Q) Satisfaction with Decision Scale (SWD) 	Close others asked significantly fewer questions than patients and gave priority to the topics important to the patients. During the consultations, questions asked by the close others aimed to obtain new information (53% of the questions) or to help understand the information (38%). The relatives had different roles during the consultations with regards to asking question: - a shared role with the patient (67%), - a passive role (12%), - an active advocate's role (21%). Differences in satisfaction with treatment decision between close others and patients: - 50% reported a similar score (among them 92% agreed on a positive evaluation) - 50% of the patients' evaluations were more negative than their close others' 61% of caregivers never discussed
Dellon et al.,	and cross-sectional	of 36 patients who died	of family in	interviews	intensive treatments with the
2012	study	at a mean age of 24	treatment	About the end-of-life	physician. 50% of patients talked

USA	Methods: Qualitative	Age: mean age = 57, ranging from 32 to 82	decision is: A main	experience of the corresponding patients.	about their preferences with their caregiver.
		Gender: 89% are	objective of	Close-ended questions	39% of patients were involved in
		women	study	addressing whether and	decision-making with their
		Close others		when discussions about	physician.
		characteristics: 86% are		intensive treatment	
		parents, 6% partners; 3%		preferences occurred,	When patients did not participate,
		siblings, 3%		whether or not patients	FMs were less certain that patients'
		grandparents; 3% friends		participated in these	preferences were upheld.
		Recruitment: NS		discussions, and	
		Discipline: Cystic		whether patient	
		Fibrosis		preferences were	
		Choice: Intensive		upheld.	
		treatments			
[27]	Design: Retrospective	Sample: 38 patients	The place	Semi-structured	More than half of the participants
Hall et al., 2012	and cross-sectional	Age: NS	of family in	phone interviews	described their families as a source
	study	Gender: NS	treatment	27 open-ended	of information that helped them
USA	Method: Qualitative	Close others	decision is:	questions exploring	during the decision-making process.
		characteristics: No	Not a main	how and when they	1/5 described them as their primary
		close others included in	objective of	made their decision,	source of information.
		the study	the study	their sources of	Assistance in decision-making was
		Recruitment: General		information, who	rendered by the patients' primary
		Surgery Clinic (VA		influenced or helped in	care physicians or other non-surgical
		Medical Center in		the decision-making	staff provided as well as family,
		Pittsburgh)		and their opinion on a	friends and significant others.
		Discipline: No specific		computer-based tool	
		illness		used to facilitate the	
		Choice: Surgery		processes of informed	
				consent in the Medical	
				Center	
[28]	Design: Cross-	Sample: 24 transplant	The place	Semi-structured	Treatment choice was influenced by
Harrington and	sectional study	recipients	of family in	interviews:	the trust in the staff.

Morgan, 2016	Method: Qualitative	Age: mean age = NS,	treatment	Interviews included:	The patients talked about risky
8		ranging from 27 to 68	decision is:	sharing the 'story' of	treatments with their families. Their
UK		Gender: NS	Not a main	their renal failure and	FMs were much more 'risk-averse'
_		Close others	objective in	kidney transplant(s),	than they were.
		characteristics: No	the study	issues that the	There was not much family
		close others included in		participants raised	negotiation regarding
		the study		during that first part,	immunosuppressant treatments when
		Recruitment: 8		the patients' attitude	the graft came from a family
		hospitals		towards risk, personal	member. In fact, family negotiation
		Discipline: Chronic		priorities, views on the	was more a result of the necessity to
		Kidney Disease		biomarker test and	discuss risks within relationships.
		Choice:		what they would do if	
		Immunosuppressant		the test indicated they	
		medication for kidney		were 'tolerant' and	
		transplant patients		could have their	
				immunosuppressant	
				medication reduced.	
[29]	Design: Cross-	Sample: 20 patients	The place	Semi-structured	Three major themes:
Hirpara et al.,	sectional and	Age: mean age = 71.5,	of family in	interviews:	- The role of family and social
2016	retrospective study	ranging from 42 to 88	treatment	Topics explored:	support
	Method: Qualitative	Gender: 55% are men	decision is:	- Healthcare	- Facilitators and barriers to
Canada		Close others	Not a main	experience since the	decision-making
		characteristics: No	objective of	diagnosis	- Lack of choice and control in
		close others included in	the study	- Open-ended	decision-making
		this study		questions on:	
		Recruitment:		 Perceptions of 	FMs could:
		Gastrointestinal		choice	- Give their opinion on treatments
		Oncology Clinic at		• Preferences for	or collaborate with the patients
		Princess Margaret		participation in	regarding their treatment choice.
		Cancer Centre and		decision-making	- Translate the patient's words to
		Toronto Western		• Factors that	the staff and vice versa
		Hospital		helped or	- Provide support to the patients

		Discipline: Cancer (Colorectal) Choice: Surgery		hindered decision-making	 (emotional, practical and psychological). This could alleviate the burden of decision- making and improve the patient's experience Family support and trust in the medical staff acted as facilitators to decision-making. However, the patients felt limited sense of control over decisions.
[32] Ito et al., 2010 Japan	Design: Descriptive and cross-sectional study Method: Quantitative	Sample: 128 patients and 41 FMs Age: Patients: mean age = 59.5, SD = 14.4 FMs: mean age = 54.3, SD = 12.2 Gender: Patients: 63.3% are men FMs: 82.9% are women Close others characteristics: 71% are partners, 20% children, 5% parents, 2% daughters- or sons-in- law, 2% siblings. Recruitment: Yamaguchi University Hospital and Yamaguchi Grand Medical Center in western Japan	The place of family in treatment decision is: A main objective of the study	 The Patient and Family Health Care Decision-making Preferences Questionnaire (PFQ) Three parts: Socio-demographic variables 17 items relating to the current hospitalization The participants' perceptions of the consultation with FMs for significant life incidents; the extent of and reason for family decision-making for competent patients; whether health 	All the patients and FMs thought they should be involved in the decision-making process. The patients wanted to: participate in the discussions regarding their treatment, give their opinions, be asked for their consent, have an opportunity to choose a treatment when multiple options are available, be told the reasons for their treatment, have their opinions respected by health professionals. The FMs wanted to: be asked for their consent regarding the patients' treatments, be explained the reasons for a treatment, have an opportunity to choose their treatment when several options were available and have their opinions respected by the

		Dissiplines NS		n nofossionals	atoff
		Discipline: NS		professionals	staff.
		Choice: NS		should reveal	
				information if the	More than half of the patients did
				family disagreed;	not consider that their families
				and the decision-	should make the decision when the
				making preferences	patients are competent.
				for competent	
				patients	Most patients and FMs thought that
				The questionnaire was	the patients should make the
				developed for the	decision after consulting both their
				present study (4 items	families and their physicians.
				were taken from	
				another scale).	The relationship with the staff was
				The questionnaire was	very important.
				piloted with 10 healthy	
				adults. The validity and	There were similarities but also
				reliability of the PFQ	differences between the patients'
				was not confirmed.	wishes and those of their families.
[33]	Design: Cross-	Sample: 15 close others	The place	Semi-directive	Three main themes:
Ivarsson,	sectional and	Age: mean age $= 51$,	of family in	interviews:	- "Navigate specific
Ekmehag and	retrospective study	range 36 – 65 years	treatment	Conversational	circumstances"
Sjöberg, 2014	Method: Qualitative	Gender: 8 women and 7	decision is:	approach. The	- "Facilitating throughout the
		men	Not a main	participants were first	transplantation journey"
Sweden		Close others	objective of	asked about their	- "Experiences of strength and
		characteristics: 60% are	the study	experience with	weakness of information and
		partners, 20% mothers,		information while	support."
		20% children		waiting for the	The relatives wanted the patients to
		Recruitment: Skane		transplantation.	be the ones to make the final
		hospital		Followed by a question	decision because they did not want
		Discipline: Surgery		about their experience	to feel guilty in case the
		Choice: Heart or lung		of social support during	consequences were bad. They
		transplantation		that same time period.	provided physical, psychological

				Follow-up questions for clarification and to keep the conversation going.	and social support to the patients. FMs were happy with the information they received from the healthcare teams but also sought information inside and outside the healthcare system. They could also feel uninformed and unsupported at time by the staff.
[34] Jordan et al., 2013 USA/Argentina	Design: Cross- sectional and longitudinal study Method: Quantitative	Sample: 99 patients (55 had cancer while 44 had chronic obstructive pulmonary disease (COPD)) Age: COPD patients: mean age = 60, SD = 14 months Cancer patients: mean age = 58, SD = 113 months Gender: COPD patients: 54.6% are women Cancer patients: 52.3% are women Close others characteristics: No close others were included in this study Recruitment: British Hospital and the Sanatorio Güemes Private Hospital in	The place of family in treatment decision is: Not a main objective of the study	Questionnaire: 30 items about "their preferences regarding truth-telling participation in the decision-making process, and desire for information regarding their illness", pilot- tested in 15 patients beforehand. Answers audio- recorded.	Less than half of the participants did not want their families to be told about the severity of their illness. 40% of the patients wanted to make the decision with their physicians alone while 33% wanted to involve both their families and their physicians in the process. If their families and the physicians disagreed, 77% of patients would have listened to the doctors' recommendations. Only 5% would have considered their families' choices as relevant.

[36] Laidsaar-Powell et al., 2016 Australia	Design: Cross- sectional and retrospective study Method: Qualitative	Buenos Aires Discipline: Oncology and Pneumology Choice: Treatment, NS Sample: 84 participants (including 30 patients, 33 FMs, 11 oncologists and 10 nurses) Age: Patients: mean age = 56, ranging from 36 to 69 FMs: mean age = 54, ranging from 39 to 61 Oncologists: mean age = 50, ranging from 36 to 69 Nurses: mean age = 48, ranging from 39 to 61 Gender: Patients: 50% are men (15 vs. 15) FMs: 39% are men (13 vs. 20) Oncologists: 73% are men (8 vs. 3) Nurses: 10% are men (1	The place of family in treatment decision is: A main objective of the study	Semi-structured interviews: Interview items available in the article for oncologists and patients. Themes for the interviews with oncologists: - "Attitudes towards FMs in consultations" - "FMs' roles in the consultations" - "FMs' roles in the consultations" - "Family involvement in decision-making" - "Family involvement in decision-making stages" - "Family	 Three major themes regarding the links between the families and treatment decision-making: "How families are involved in the decision-making process: specific behaviors of families across 5 decision-making stages" "Attitudes regarding family involvement []" "Factors influencing family involvement" Families were involved in every stage of the decision-making process: Before the consultation: Families influenced the patients to go to a certain center or to see an oncologist in particular, During information exchanges:
		Oncologists: 73% are men (8 vs. 3)		involvement in decision-making	oncologist in particular, - During information exchanges:
		vs. 9) Close others characteristics: 75,8% of partners (15 wives and		involvement in decision-making (barriers and facilitators)"	the clinicians. Information exchange could continue outside the consultations (patient-family member).
		10 husbands), 9,1% of children, 3% of siblings,		Themes for the interviews with	- During the deliberation: Families' roles were to agree and

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	12,1% of others		patients:	support the patients' decisions or to
	Recruitment:		- "Patient	act as a sounding board. A few
	Professional association		experiences and	expressed their own opinions and a
	for clinicians (Sydney,		attitudes"	minority dominated the deliberation.
	Australia) and tertiary		- "Decision-making"	Alliances could be formed if there
	metropolitan hospital		- "Benefits and	were some disagreements.
	oncology clinic and		challenges of FMs'	Deliberation could continue outside
	breast cancer patient		participation"	the consultation (patient-family
	advocacy group		- "Barriers and	member) and this was seen as
	Discipline: Oncology		facilitators for FM	beneficial.
	Choice: Treatment, NS		participation"	- When the decision was made:
			- "Strategies"	Families' behaviors ranged from no
			24400000	influence to dominance. They could
			Interview themes for	be excluded from the decision-
			nurses and FMs are not	making. Families could influence
			specified.	the decision through proximal
			specificu.	actions (support etc.), with or
				without sharing their opinions. The
				decisions could also be made by the
				families and the patients remained
				passive (in particular when the
				patients did not speak English very
				well and/or when the FMs had better
				medical knowledge). However, most
				of the time, the patients were the
				ones to make the final decisions with
				their families as supporters.
				- After the consultations.
				The participants reported that the
				patients should remain the authority
				in the final decision. FMs did not

	want to feel responsible if "something [went] wrong" and reported that it was the patients' bodies that were affected therefore they should be the ones making the decision.
	Many participants acknowledged the right of the family to be involved in the decision-making process because the decision could also affect them, especially if there could be consequences on sexuality/fertility and/or if the patients and the FMs had young children together.
	The families' involvement did not reduce the patients' authority. It could even enhance it.
	 The families' involvement was influenced by a variety of factors: Patients' factors (well-being, medical knowledge, age) Families' factors (more involved if: females, of a different generation, well-educated) Cultural factors (cultural norms and language barriers) Relationship factors (strong relationship, pre-existing family

					- Decision factors (illness trajectory, level of importance of the decision, decision affecting sexuality/fertility or requiring family assistance)
[39]	Design: Cross-	Sample: 283	The place	Questionnaires:	The use of shared decision making
Lam et al., 2013	sectional study	consultations (92% of	of family in	- Decisional Conflict	correlated with the presence of
	Method: Mixed	patients were	treatment	Scale (16 items)	companions and the numbers of
China		accompanied)	decision is:	- Modified Cognitive	questions asked by either the
		Age: Patients: mean age = 55.6, SD = 10.1	Not a main objective of	and Affective subscales of the	patients or their companions.
		= 55.0, SD = 10.1 Close others: NS	the study	Medical Interview	Linear mixed effects analyses
		Gender: Patients: all	the study	Satisfaction Scale	indicated that both subscales of the
		women		(8 items)	Decision Analysis System for
		Close others: NS		- Decision Regret	Oncology were significantly related
		Close others		Scale (5 items)	to fewer questions raised by both
		characteristics: 41% of		- One item measuring	FMs and the patients.
		spouses, 38% of adult		Perceived	-
		children, the rest is NS.		involvement in	
		Close others were not		treatment decision-	
		interrogated.		making	
		Recruitment: Two		- Hospital Anxiety	
		government-funded		and Depression	
		breast centers		Scale (14 items)	
		Discipline: Oncology			
		Choice: Breast cancer		Video-taped	
		surgery		consultations:	
				Coded with the	
				Decision Analysis	
				System for Oncology to	
				assess the extent to	
				which shared decision-	

[41] Lin, Pang and Chen, 2013 Taiwan	Design: Cross- sectional and retrospective study Method: Qualitative	Sample: 10 patients Age: mean age = 43.1, ranging from 20 to 84 Gender: 7 women and 3 men Close others characteristics: No close others included in the study. However, participants had to identify FMs involved in the decision-making process (Mostly parents, partners and/or adult children). Recruitment: Medical	The place of family in treatment decision is: A main objective of the study	 making was adopted in the consultations. Non-verbal behaviors were taken into account. Two subscales: Establishing a shared decision- making framework (44 items) Providing clear and unbiased information (19 items) Inter-rater reliability (2 coders) = .72 Semi-structured interviews: Three main questions: "Please describe the circumstances when you made your surgery decision" "How did your family participate in your surgery decision-making process?" "Which FMs participated in your surgery decision- making process?" 	Three main themes emerged: - Primacy of family well-being The patients made their own decisions but considered their family needs and potential reactions, as well as their own responsibilities to their families - Families as information brokers The families were intermediaries between the physicians and the patients. The FMs relayed the information given by the doctors to the patients and facilitated communication. They asked questions and expressed the patients' concerns. They could receive more
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		Center in southern Taiwan Discipline: NS Choice: Non- oncological elective surgery			 information than the patients so they relayed these. This was seen as positive by the patients because it alleviated their burden. Families as patient advocates The FMs defended the patients' interests, clarified the doubts about the risks and complications of the surgery.
[42] Lin, Hunagand and Chen, 2016 Taiwan	Design: Retrospective study Method: Qualitative	Sample: 12 close others Age: mean age = 47.75, ranging from 23 to 71 Gender: 8 men and 4 women Close others characteristics: 6 partners, 4 adult children, 1 aunt and 1 ex-wife Recruitment: Medical Center in southern Taiwan Discipline: Oncology patients (n=10) and gastroenterology (n=2) Choice: Elective surgery	The place of family in treatment decision is: A main objective of the study	 In-depth interviews: Three main domains explored: Discovery of the illness Consequent processes of seeking medical treatments FMs involvement 	 Three main themes emerged: "To share responsibility" The FMs persuaded, encouraged or expressed their desire for the patients to accept surgery; FMs provided emotional support and felt obligated to partake in the decision-making process. "To ensure the correctness of medical information" FMs collected disease-related information (e.g., among friends or relatives to better cope with the disease) and helped the patients to communicate with the medical staff (e.g., when the patients were emotionally troubled, or to fill in the missing points). "To safeguard the patients' wellbeing" FMs protected the doctor-patient relationships (e.g., rephrase some

					words said by the patients to avoid
[[]]					tensions,).
[43]	Design: Cross-	Sample: 9 patients	The place	Semi-structured	FMs could support, encourage and
Lowden et al.,	sectional study	Age: mean age = 38.7,	of family in	interviews:	filter some information about the
2014	Method: Qualitative	ranging from 29 to 57	treatment	Phenomenological	illness and its treatments when the
		Gender: 7 women and 2	decision is:	approach. Open-ended	patients were coping with the illness.
Canada		men	Not a main	questions.	The participants described the
		Close others	objective of	Interviews began with a	decision-making process as team
		characteristics: No	the study	broad question to	work with their close others,
		close others were		encourage the	although the final decision remained
		included in this study		participants to talk	personal.
		Recruitment:		about their experience	When the patients' decision-making
		University teaching		with decision-making.	style was incongruent with the
		hospital in Canada		Further questions	FMs', the latter were excluded from
		Discipline: Neurology		aimed to encourage the	the discussions.
		(Multiple Sclerosis)		participants to expand	
		Choice:		on the subject.	
		Pharmacological		Three patients were	
		treatment		then asked to confirm	
				the development of the	
				themes by the	
				researcher during the	
				analysis stage of the	
				study.	
[44]	Design: Longitudinal	Sample: 85 patients	The place	Structured	A clear majority of patients wanted
Pardon et al.,	study	Age: Mean age = 64.1,	of family in	interviews:	to involve their families in the
2012	Method: Quantitative	SD = 9,7	treatment	Two main domains	decision in case of incompetence but
		Gender: 86% are men	decision is:	explored:	only half (43%) had their wishes
Belgium		Close others	Not a main	- Preference for	met.
		characteristics: No	objective of	involvement in	
		close others were	the study	ELDs	
		included in this study		- Preference for	

		Recruitment: 3 University hospitals and General hospitals in Flanders, Belgium Discipline: Oncology (Lung Cancer) Choice: End-of-Life decision-making		involvement of people other than the treating physicians in medical decision making in case of future incompetence	
				After-Death Questionnaire: It assessed whether the patients had died suddenly and unexpectedly, and if not, whether ELDs were made, and if so, which ones. Measured the actual involvement of competent patients and other people in these decisions. Measure by physicians of quality of life the week before death	
[45]	Design: Cross-	Sample: 91 patients	The place	(EORTC-QLQ-PC) Questionnaires:	Different types of influence:
Rini et al., 2011	sectional and	Age: Mean age = 47.9 ,	of family in	- Decisional Conflict	negative/positive and direct/indirect.
	retrospective study	SD = 14	treatment	Scale (18 items)	Guilden Frankriker and Guilden and Guilden
US	Method: Quantitative	Gender: 56% are	decision is:	- Close others'	A persuasive influence was

		women Close others characteristics: No close others were included in this study but patients were asked to complete information about their close others. 73% were partners and 27% "other relations" Recruitment: Advertisements, patient groups or physicians at an urban hospital in the northeastern United States Discipline: Inflammatory bowel disease Choice: Surgery (colectomy)	A main objective of the study	 decision influence (18 items) Perceived extent of close others' and physicians' decision influence (two items rated on 100) Physicians' trust (8- item subscale of the Primary Care Assessment) Perceived risk for CRC (1 item) Medical variables 	associated with a greater probability for the patients to choose surgery. Other types of negative influences were associated with a lower probability to choose surgery. Negative influence was associated with greater decisional conflict whereas assistance with understanding was associated with a lower decisional conflict. However, assistance with understanding was associated with decisional conflict in men and not in women. Decisional conflict was associated with having a female close other.
[46]	Design: Cross-	Sample: 416 patients	The place	Questionnaire:	Older participants talked less about
Salter et al., 2014	sectional and	Age: mean age = 56.2	of family in	Discussion about	kidney transplantation with their
	retrospective study	(26.4% were > 65)	treatment	kidney transplantation.	partners and families than younger
USA	Method: Quantitative	Gender: 46,2% are	decision is:	"Have any of the	patients.
		women Close others	Not a main objective of	following people discussed kidney	They also reported fewer encouragements from their families,
		characteristics: No	the study	transplantation with	especially women.
		close others were	ine study	you:	especially women.
		included in this study		- Nephrologist	
		Recruitment: 26 free-		- Primary medical	
		standing dialysis centers		doctor	

	1	in Baltimore and 6		$\mathbf{D}_{i=1}^{i}$	ر ا
				- Dialysis staff	
		surrounding counties in		- Significant other	
		Maryland. They were		- Family member	
		enrolled in another		- Friend"	
		study.		Rating for the	
		Discipline: Nephrology		discussions	
		(CKD)			
		Choice: Transplantation			
[47]	Design: Cross-	Sample: 91 participants	The place	Focus groups or semi-	Four main themes:
Shaw et al., 2015	sectional and	(73 patients and 18	of family in	structured interviews:	- Perceived role of the patients in
	retrospective study	caregivers)	treatment	Chosen by the patients.	decision-making
Australia	Method: Qualitative	Age: Participants: <40	decision is:	The participants'	Most participants reported a passive
		years = 7%; 40-49	A main	experiences and	involvement in decision-making
		years= 20%; 50-59 years	objective	preferences for	discussions (doctors did not seek
		= 29%; 60-69 years =	study	treatment decision-	their opinions or the patients did not
		29%; >70 years = 15%	-	making.	want to be involved). The doctors
		Gender: Participants:		Open-ended questions	were perceived as the experts.
		70% are women		and probes.	- Access to information and the
		Close others		-	impact of language
		characteristics: NS		Thematic analysis:	Most participants reported that their
		Recruitment:		Based on a grounded	doctors gave less information than
		Community-based		theory. 6 randomly	they would have liked. Access to
		cancer support groups		selected transcripts	information was an important factor
		and 3 oncology		were analyzed.	influencing the patients' role during
		outpatient clinics in		5	the decision-making process. For
		Sydney			some patients though, too much
		Discipline: Oncology			information could be distressing.
		(Cancer NS)			Language was a huge barrier to
		Choice: Treatment NS			information (FMs could act as
					translators, but struggled to translate
					medical terminology).
					- Cultural influences

					- Family involvement Some participants discussed their treatment options with their families and others did not involve their families at all. Arabic patients often thought that families should make the decision to relieve the patients from the burden of having to weigh up options. If the patients who held this view were forced to make a decision by themselves, feelings of distress ensued.
[48]	Design: Longitudinal	Sample: 1479 patients	The place	Questionnaire:	Most patients (76%) were
Shelton et al., 2013	study (preliminary results)	Age: 47% of patients were between 50 and 64	of family in treatment	- Treatment-decision	accompanied by a FM. 54% of them
2015	Method: Quantitative	years old	decision is:	process and considerations	helped the patient in her choice. Older women (> 65 years old) were
USA	Memou. Quantitative	Gender: all women	Not a main	(questions about:	more likely to be helped in their
USA		Close others	objective of	referral to a medical	decision-making process.
		characteristics: No	the study	oncologist, current	Depending in the culture, the
		close others were	the study	care, treatments,	characteristics of the FMs who
		included in this study		decision-making and if	helped the patients were different.
		Recruitment: Multisite		close others where	Asian women were helped by their
		cohort study: Columbia		present during	partners whereas Hispanic women
		University Medical		consultations)	were helped by their parents,
		Center, Mount Sinai		- Treatment	children or grand-children.
		School of Medicine,		considerations (15	
		Kaiser-Permanente of		items for	
		Northern California and		chemotherapy and	
		Henry Ford Health		13 items for	
		System		hormonal therapy)	
		Discipline: Oncology		- Attitude toward	
		(Breast cancer)		treatments	

		Choice: Chemotherapy,		measured with:	
		hormonal therapy		Psychosocial factors	
				(14 items), fatalistic	
				beliefs subscale of the	
				Mental Adjustment to	
				Cancer Scale (18 items)	
				and social support	
				subscale of the Medical	
				Outcome Study (19	
				items).	
				- Provider-related	
				factors and	
				communication:	
				Assessment of patients'	
				preferred roles and	
				involvement in the	
				decision-making,	
				Provider	
				communication was	
				also measured (4 items)	
				and the group-based	
				medical Mistrust Scale	
				was used to evaluate	
5.403				medical mistrust.	
[49]	Design: Cross-	Sample: 253 patients	The place	Questionnaire:	38.3% of patients wanted their
Uldry et al., 2013	sectional and	Age: Mean age = 58.3 ,	of family in	13 binary questions	families to be involved in the
G '4 1 1	longitudinal study	SD = 15.5	treatment	(Yes/No) measuring:	decision-making process for a
Switzerland	Method: Quantitative	Gender: 52.6% are men	decision is:	- the patients'	second surgery and/or further ICU
		Close others	Not a main	requirement for	stay.
		characteristics: No	objective of	type and extent of	For women, their families' opinion
		close others were	the study	information	was very important even if they (a_1, a_2, b_3)
		included in this study		- the patients' wish to	were conscious ($p=0.052$).

		Recruitment: Department of Visceral Surgery, University Hospital of Lausanne Discipline: Visceral Surgery Choice: Serious postoperative complications		 be involved (or not) in the decision- making process. the patients' wish to see their families involved in decision-making (or not) 	If the patients were conscious, only 29% of them wanted to include their families in the resuscitation decision-making. This percentage rose to 57.4 if the patients were unconscious. Men's desire to include their families in the decision-making was lower than women's. A similar result could be observed in old vs young people.
[50] Boehmer and Clarck, 2001 USA	Design: Retrospective and cross-sectional study Methods: NS	Sample: 14 participants (7 patients and 7 partners) Age: Patients: ranging from 61 to 75 Partners: NS Gender: Patients: All men Close others: All women Close others characteristics: Significant other, married, all women Recruitment: NS Discipline: Prostate cancer Choice: Prostate cancer treatment: Injection of Lupron vs. Orchiectomy	The place of family in treatment decision is: A main objective of the study	Focus groups: From a larger study with 15 focus groups of men and 2 of some of their wives. Used 7 couples for which they had both the patients and their wives' data. Always started with the description of their experiences with prostate cancer.	 Three types of decision-making process depending on the coalitions between the three actors (the physicians, the patients, and their wives). Doctor-Patient alliance (exclusion of the spouses from the decision-making process): Doctors' opinions were very important to the patients. No treatment discussion between the patients and their wives. The wives seemed to have no role in the decision-making. Wives' participation in the decision-making process initiated by the physicians: Reasons: communication with the patients was difficult or they were judged too frail by the doctors. The main coalition was between

					the patients and their wives: They and/or the families had very active roles on the patients' demands. They encouraged the patients to get more involved in the decision-making process and can discuss the choices offered by the clinicians. The wives represented a support in the decision-making and could inquire about the treatment options.
[52] Degner and Sloan, 1992 Canada	Design: Longitudinal study Method: Quantitative	Sample: 436 cancer patients and 482 members of the general public participated Age: Cancer patients: mean= 59, SD= 13.9 Householders: mean= 42, SD= 16.4 Gender: Cancer patients: 52% are men Householders: 45% are men Close others characteristics: No close others were included in this study Recruitment: Two tertiary referral clinics for cancer patients in Manitoba, Canada and Winnipeg area study	The place of family in treatment decision is: Not a main objective of the study	Questionnaires: We will only report the content of the survey of cancer patients. - Demographic and disease/treatment information - A measure of consumer preferences about roles in treatment decision-making - The Symptom distress scale (13 items)	 59% of newly diagnosed patients wanted the physicians to make the treatment decisions on their behalf. The most reported first choice of patients was the following statement: "I prefer that my doctor makes the final decision about which treatment will be used, but seriously considers my opinion". If they were to become too ill to participate, only 10% wanted the family to dominate the decision- making process. In such cases, most patients wanted the physicians and families to collaborate. Women, especially women with cancers of the reproductive system, as well as younger cancer patients preferred more family involvement

[53]	Design: Retrospective	(systematic random sample of households) Discipline: Oncology (Diverse cancers) Choice: Cancer treatments Sample: 21 patients who	The sheet	Semi-structured	in decision-making if they were too ill to participate. Patients wanted to be involved in
Elit et al., 2002	and cross-sectional	had undergone surgery	The place of family in	interviews	decision-making but reported having
Line of un., 2002	study	Age: mean age = 60.6 ,	treatment	Themes explored:	difficulties to focus and felt
Canada	Method: Qualitative	ranging from 47 to 77	decision is:	patients' information	pressured to make a decision.
		Gender: All women Close others characteristics: No close others included in the study Recruitment: Two cancer centers in Ontario Discipline: Ovarian Cancer Choice: Chemotherapy	Not a main objective of the study	needs and knowledge about treatment options and their risks and benefits, patient perceptions of choice about the best treatment to implement, who was involved in the treatment decision- making process, the patients' desires vs. actual role in decision making and her perceived relationship with her physician(s)	 Many of them indicated that being involved in the decision-making process included seeking advice and input from FMs. Most patients came to the appointment with their oncologists with a family member or a friend. They reported both positive and negative influences. Positive influences: Coming from their family and friends. They felt these people spoke for them and found reassurance from the input of their friends in the medical profession. Negative influences: FMs who were negative, the changes in attitude of their social circle (e.g. Cancer label), family history of cancer and death despite treatments hindered some

					women in their decision-making process.
[54] Heyland et al., 2006 Canada	Design: Cross- sectional study Method: Quantitative	Sample: 440 patients and 176 caregivers Age: Patients: mean age = 71.2, SD = 9.1 Caregivers: mean age = 56.5, SD = 13.9 Gender: Patients: 50.3% male (but 2% missing) Caregivers: 65% are women (but 1.2% missing) Close others characteristics: 47.8% of children, 44.6% of partners; 3.8% of relatives, 33.2% of siblings, 1.3% of NS and 0.6% of friends. Recruitment: 5 tertiary acute care teaching hospitals in Canada Discipline: End-stage cancer and advanced medical diseases Choice: Cardiopulmonary resuscitation (CPR)	The place of family in treatment decision is: Not a main objective of the study	Auto-questionnaire: Developed and pilot- tested by the authors. Questionnaire based on interviews with patients and caregivers as well as conceptual frameworks related to quality end of life care. Two main parts: - Issues and views of patients on quality of end of life care - CPR communication and decision-making	 34.3% of patients spoke to a physician regarding CPR whereas 46.4% talked about it with a family member. Patients and FMs reported two main informational needs: "knowledge about the expected course of the illness" and "knowledge about the expected quality of life after CPR". A higher number of FMs rated informational needs as "extremely important" as opposed to patients. 34.1% of patients preferred a triadic deliberation whereas 23.2% of patients wanted to be the only one involved and 8.2% preferred their physicians alone to be the main person making the decision. Regarding decision-making per se, if they had to decide now, 22.5% of the patients wished to make the decision themselves, 26.6% desired joint decision making with their physicians and themselves and 26.8% wanted to make the decision for this

					question regarding the involvement of their families.
[55] McSkimming et al., 1999 USA	Design: Cross- sectional and retrospective study Method: Qualitative	Sample: 77 patients, 70 FMs and 81 bereaved participants Age: Patients: mean age = 53, ranging from 20 to 91 FMs: mean age = 54, ranging from 20 to 80 Bereaved participants: mean age = 52, ranging from 20 to 80 Gender: Patients: 57% are women FMs: 76% are women Bereaved participants: 59% are women Close others characteristics: NS Recruitment: 11 Catholic Healthcare Facilities Discipline: Life threatening illnesses Choice: Treatment, NS	The place of family in treatment decision is: Not a main objective of the study	 Focus-groups: 6 open-ended questions for all the groups: Tell me about your experience, or the experiences of someone you know, from the time the illness appeared to be life-threatening or fatal. How were you prepared for this? What were your concerns or fears? What were the problems or barriers you faced; what helped and what did not help? Any experience can impact our attitudes and beliefs. How has your experience changed your attitudes or beliefs? Is there anything else you would like us to know? 	The patients would like for the physicians to listen to both them and their families. They considered they were a unit and should be considered as such. FMs wished to be included in the discussions with the physicians because the decision and the information given during these exchanges would affect them as well. They also wanted their opinions to be considered and taken seriously. They would like their "expertise of the patient" to be recognized by the doctors. The illness was perceived as shared.

[57]	Design: Cross-	Sample: 40 patients	The place	Structured Interview:	30% of the patients considered that
Wuerth et al.,	sectional and	Age: Peritoneal dialysis:	of family in	Covering the following	their partners or a FM were
2002	retrospective study	mean age = 58 , SD = NS	treatment	subjects:	important in the decision-making
	Method: Qualitative	Hemodialysis: mean age	decision is:	- "Did the patient	process. Especially for patients in
USA		= 73, SD = NS	Not a main	have a choice of	peritoneal dialysis compared with
		Gender: Peritoneal	objective of	CPD or HD?	patients in hemodialysis.
		dialysis: 65% are men	the study	- Did the patient	Hemodialysis patients did not want
		Hemodialysis: 60% are	-	attend pre-dialysis	to involve their families in the
		men		program?	treatment.
		Close others		- Did the patient's	
		characteristics: No		doctor/medical staff	
		close others were		influence his or her	
		included in this study		decision in any	
		Recruitment: One		way?	
		freestanding CPD unit		- Was the patient	
		and two freestanding HD		influenced by	
		units in Connecticut		information from	
		Discipline: Nephrology		sources other than	
		(CKD)		medical personnel	
		Choice: Peritoneal vs.		(FMs etc.)?	
		Hemodialysis		- What was the	
				patient's perception	
				of the advantages	
				and disadvantages	
				for each treatment?	
				- How did the patient	
				think the different	
				treatment regimens	
				would impact his or	
				her lifestyle and	
				quality of life?"	
[58]	Design: Cross-	Sample: 35 patients and	The place	Semi-directive	The patients' informational needs

Sinfield et al.,	sectional and	10 partners	of family in	interviews:	were often not identified and/or not
2008	retrospective study	Age: Patients: 5 under	treatment	Interview schedule:	met.
	Method: Qualitative	55, 13 aged between 55–	decision is:	- Initial presentation,	The way the decision was made was
UK		70, 17 aged over 70	Not a main	initial tests, referral	either directive (choice made by the
		Partners: NS	objective	(explanations of	physicians alone) or non-directive
		Gender: Patients: All		reasons and	(choice entirely made by the
		men		process)	patients). Some patients were not
		Partners: NS		- Experience of	satisfied with these approaches
		Close others		further tests for	because of the lack of tailoring to
		characteristics: Partners		prostate cancer (e.g.	their needs and wishes. One patient
		Recruitment: Urology		biopsy)	wished the decision had been made
		Outpatient clinics at two		- Diagnosis	in a more collaborative way.
		hospitals in the East		- Making the	Another regretted not having one of
		Midlands and Cancer		treatment decision	his FMs or friends with him during
		charities		- Experience of	the consultation.
		Discipline:		treatment	
		Oncology/Urology		- Discharge/end of	The partners reported both positive
		(Prostate Cancer)		treatment	(their treatment by staff) and
		Choice: Testing and		explanations and	negative (being excluded from
		Treatment NS		arrangements	explanations) experiences.
				- Monitoring	The partners supported the patients
					and asked questions about problems
					the patients were unlikely to raise.
					Some felt their concerns were not
					taken seriously and sometimes they
					had to take the initiative to be
					included in the consultations. The
					partners reported their own needs
					(support and information) and these
					were not met.
[59]	Design: Cross-	Sample: 26 (phase 1)	The place	Questionnaires:	Approximatively 96% of the patients
Rotman-Pikielny	sectional and	and 23 (phase 2) staff	of family in	Patients:	and FMs have a positive attitude

et al., 2006	longitudinal study	members, 61 patients	treatment	- Interest in family	towards the families being involved
Israel	Method: Quantitative	and 72 FMs Age: NS Gender: NS Close others characteristics: NS Recruitment: Meir Medical Center in Kfar- Saba Discipline: NS Choice: NS	decision is: Not a main objective of the study	 involvement in ward rounds Which FMs they would involve For what benefits FMs: Desire to be involved in ward rounds Degree of contribution of ward rounds to their understanding of their family member's disease, to their involvement in the decision- making process and to reducing their anxiety 	in ward rounds. The patients and FMs believed that the presence of FMs would help them be more involved in decision- making. The patients thought that involving their families would improve the attitude of the medical staff towards them. A third of the patients expressed they would like more than one FM to attend the ward rounds. Staff members who did ward rounds with FMs expressed a more positive attitude towards their presence than those who did not. However, the staff's attitude towards the presence of FMs in ward rounds was mostly positive.
				 Staff: Role of the families in the patients' care during their hospitalization Possible advantages and disadvantages of the families involvement 	

Studies identified and included through grey literature research					
[16] Shin et al., 2013 Korea	Design: Cross- sectional study Method: Quantitative	Sample: 990 patient- caregiver dyads Age: Patients: mean age= 59.5, SD = 12.9 Caregiver: mean age = 50.0, SD= 14.5 Gender: Patients: 46.4% are men Caregivers: 37,9% are men Close others characteristics: 54,9% of spouses, 18.7% of children, 14.7% of parents, 4.7% of son/daughter in law, 4.2% of siblings, 1.4% of others and 1.2% of missing data Recruitment: The National Cancer Center and the nine government-designated Regional Cancer Centers in Korea Discipline: Oncology (diverse cancers) Choice: Treatment	The place of family in treatment decision is: A main objective of the study	Questionnaires: - Questions about the preferences of the participants regarding the degree of family involvement in treatment decision- making. - The Cancer Communication Assessment Tool for Patients and Families (CCAT- PF) (18 items)	Most patients and half of the caregivers thought that the patients should take the lead in treatment decisions with their families input, whereas a smaller proportion of the patients and caregivers preferred the families to lead with the patients' input. Very few participants expressed a preference/experience of unilateral decision-making. Finally, there were no significant differences between treatment decision-making preferences and experiences for the patients or caregivers. The more educated the patients the more they wished for their families not to get involved. Different factors were associated with the concordance between the caregivers' and the patients' opinions: older patient age, higher caregiver- patient relationship (adult child- patient dyads were less concordant than spouse-patient dyads). Conversely, poor family communication was associated with poor treatment decision-making

					concordance.
[29]	Design: Cross-	Sample: 13 patients	The place	Semi-structured	The patients described that they did
Harwood and	sectional and	Age: mean age= 74.3,	of family in	interview:	not want to be a burden for their
Clark, 2014	retrospective study	ranging from 65 to 83	treatment	Realistic interviewing,	children.
	Method: Qualitative	Gender: 6 (46%)	decision is:	theory-driven data	The success of home dialysis was
UK		women	Not a main	collection.	highly dependent on money, support
		Close others	objective of		(physical) and the presence/absence
		characteristics: No	the study		of someone at home to help.
		close others were			The men were less likely to look for
		included in this study			information on dialysis and more
		Recruitment:			likely to delay their decision. For
		Multidisciplinary CKD			some of the men, their wives were
		clinic			the ones seeking out information.
		Discipline: Nephrology			The dialysis decision was shared
		(CKD)			with the partners or other FMs.
		Choice: Dialysis			Thus, these individuals also had to
		modality			obtain information about the
					different treatments available. They
					often helped reinforce and clarify
					the information and advice given by
					the HCP.
					In the language used, "I" was often
					replaced by "We" regarding
5041					decision-making.
[31]	Design: Cross-	Sample: 43 patients and	The place	Semi-structured	- The carers as a means to get
Hubbard et al.,	sectional,	43 carers	of family in	interviews:	information
2009	retrospective and	Age: NS	treatment	They were conducted	Some carers could assume a
G (1 1	longitudinal study	Gender: NS	decision is:	close to key periods:	dominant role (vs. passive role for
Scotland	Method: Qualitative	Close others	A main	Diagnosis, treatment	the patients) in understanding
		characteristics: NS	objective of	and follow-up.	medical information, especially
		Recruitment:	the study	The interviews focused	when the patients found it difficult
		Outpatient clinics in		on experiences of the	to process information. FMs could

Scotland	pre-diagnosis and	absorb information, relay and
Discipline: Oncology	diagnosis period,	explain it to the patients afterwards.
(diverse cancers)	during treatment	This way, the carers could help the
Choice: Treatment (NS)	(including involvement	patients gain more autonomy in the
	in treatment choice)	decision-making process.
	and follow-up	Moreover, the carers could also play
	experiences.	a role in eliciting information from
	Researchers explored:	the physicians.
	information needs,	They could direct the information
	change in information	flow as well as decide what amount
	needs and information-	and type of information should be
	seeking behavior,	given. The information flow evolved
	experiences of physical	0
	and psychological	bidirectional.
	symptoms,	Most patients perceived that the
	psychosocial issues and	
	thinking about the	agree or disagree with the treatment
	future.	recommended by the physician.
	Tuture:	recommended by the physician.
		- The carers as facilitators during
		the deliberation phase
		the denoeration phase
		The carers could act as soundboards
		for the patients and stimulate their
		thinking about their treatment
		decisions and process outside the
		consultations.
		The carers were involved in both
		current and future decision-making,
		including during the follow-up of
		the illness.
		They also could influence this

[35] Krieger et al., 2015 USA	Design: Cross- sectional and retrospective study Method: Qualitative	Sample: 58 caregivers Age: mean age= 55.1, SD= 15 Gender: 65.5% were women Close others characteristics: 41.4% were spouses and 29.3% were adult children Recruitment: City of Appalachia, Ohio. Referred by patients participating in another study. Discipline: Oncology Choice: Treatment	The place of family in treatment decision is: A main objective of the study	Semi-structured interviews: Questions and themes are not specified.	 process by deciding which physician to see. Failure to involve the families could be upsetting for both the patients and the carers. This could lead the patients to feel uninformed and prevent the carers from being able to be supportive. Framing Illness as Personal Identity The decision-making process seen through the perspective of the patients' rights and responsibilities (it is the patients' bodies that are affected so it should be the patients' decisions). Framing Illness as Relational Identity The cancer experience and the treatment choice could lie within the patient-caregiver relationship. The caregivers desired to share some of the rights and responsibilities associated with the treatment decision-making. The caregivers could act as advocates for the patients. "We" and "our" was used to talk about the illness or the choices to be made. Perceiving illness identity as a patient-level personal identity
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	The caregivers perceived that
	patients communicated their
	"ownership" of the illness by
	informing the caregivers of the
	treatments they would be receiving
	after it was decided. Sometimes,
	FMs were disappointed not to have
	been consulted before the patients
	made their decisions.
	- Perceiving that the patients
	considered their illness as a
	relational identity
	The caregivers acted as sounding
	boards (= the patients needed their
	approval or trusted their opinions
	about what they should do).
	- Family decision-making styles
	Independent: Both the patients and
	caregivers considered the illness as a
	patient-level personal identity. The
	caregivers perceived their primary
	role as supporting the patients'
	health.
	<i>Collaborative</i> : Both the caregivers
	and patients framed the illness as
	part of the relational identity. This
	collaborative involvement could
	evolve in time.
	The caregivers provided decisional
	support.
	<i>Isolated</i> : The caregivers framed the
	illness as a patient-level personal

					identity but the patients framed the illness and decision in relational terms. The caregivers gave different reasons as to why they avoided participating in the treatment decision-making process: inconsistence with their personality, lack of medical knowledge, wish to stay positive <i>Demanding:</i> The caregivers framed the illness as a relational identity but the patients did not. FMs enforced an active role while the patients wished they did not. The caregivers attempted to convince the patients to take the decisions the caregivers believed was correct. This approach tended to pressure the patients into making a specific choice.
[37] Laidsaar-Powell	Design: Cross- sectional study	Sample: 72 patients, 59 FMs and 18 oncologists	The place of family in	Audio-taped consultations:	The consultation was defined by four different stages: history taking,
et al., 2016	Method: Qualitative	Age: Patients: Mean age	treatment	KINcode: coding	information exchange, deliberation
		= 60, 28-84	decision is:	system that investigates	and decision-making.
Australia		FMs: NS	A main	communication and	ç
		Oncologists: NS	objective of	decision-making	- Family roles in the consultation:
		Gender: Patients:57%	the study	behaviors of FMs and	Supportive role (40% of FMs during
		are women FMs: 63% are women		family-relevant behaviors of the	the history taking phase), active role $(46\% \text{ of } \mathbf{F}\mathbf{M}_{3} \text{ during the information})$
		Oncologists: 39% are		patients and the	(46% of FMs during the information exchange stage), passive role (42%)
		women		oncologists.	of the FMs during the deliberation (42%)
		Close others		It was established on a	and decision-making phase) and
		characteristics: 38% of		list of family and	dominant role (10% of the FMs

female partners, 34% of	family-relevant	coded as for any consultation stage
male partners, 15% of	behaviors based on	and only 13% of them maintained
daughters, 7% of sisters	several levels of	the same role throughout the
3% of sons; 2% of	inquiry detailed in the	consultation). In fact, 33% of the
sisters-in-law, 2% of	article.	FMs assumed three or more roles.
friends		
Recruitment: NS		- FMs' behaviors:
Discipline: Oncology		They recalled information (77%),
(various cancers)		confirmed information given by the
Choice: Treatment (NS)		patients (43%), apologized for
		speaking or asked for permission to
		speak (15%), supported the patients
		by prompting the patients' questions
		(4%), summarized or repeated
		information for the patients (10%),
		made optimistic/positive statements
		(13%), interrupted or answered for
		the patients (54%), interrupted the
		oncologists (42%), asked questions
		about the treatment decisions
		(71%), discussed the risks/benefits
		of the treatments (35%), provided
		· // 1
		information related to the decisions (180) and guardian d the
		(18%) and questioned the
		information provided by the
		oncologists (14%).
		21% of FMs expressed a treatment
		preference whereas 7% talked about
		the patients' preference.
		Regarding the final decision, 6% of
		the FMs highlighted that the patients

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			were the ones who could make a
			choice. 22% showed the patients
			support regarding their decisions.
			The FMs were more likely to recall
			information for patients with an
			advanced disease.
			advanced disease.
			No FMs said that they preferred
			being actively involved in the
			consultation and only one in the
			decision-making.
			No significant associations were
			found between family relationship
			types and family member behaviors.
			- Oncologist behaviors:
			Very few oncologists initiated
			family-related behaviors but they
			were fully responsive if a family
			member asked questions.
			The FMs' behaviors and the
			oncologists' behaviors were linked.
			The oncologists were more likely to
			interrupt a family member who had
			corrected, disagreed or interrupted
			the patients.
			- Patient behaviors:
			21% of the patients corrected or

					disagreed with their FMs. 31% of the patients interrupted their FMs at least once. No patients expressed any preferences for their families to be involved, in two consultations however the patients indicated a desire for their FMs to stop talking or become more passive. No patient deferred their decision to their family member.
[38] Laidsaar-Powell et al., 2016 Australia	Design: Cross- sectional and retrospective study Method: Qualitative	Sample: 30 patients, 33 FMs (16 matched patient-family member pairs) Age: Patients: mean age = 56, ranging from 30 to 80 Family/friends: mean age = 54, ranging from 28 to 81 Gender: Patients: 50% are men FMs: 39% are men Close others characteristics: 45% of female partners, 30% of male partners, 12% of others, 6% of sons, 3% of daughters (1), 3% of sisters (1) Recruitment: An oncology clinic in a	The place of family in treatment decision is: A main objective of the study	Semi-structured interviews: The participants were asked to discuss in detail the role of their families over the course of the patients' illness and were prompted to provide specific information about the family involvement at important points in the illness trajectory.	Most participants explained that one "key" family member consistently attended most consultations and was usually the most involved in the discussions about treatment decisions. Three main themes emerged: - "Family behaviors []" <i>Before the consultation:</i> the families influenced the choice of oncologist or treatment center. <i>Information exchange stage:</i> they provided informational assistance to both the patients and clinicians (e.g., listening, remembering, providing information). <i>Deliberation stage:</i> sounding board, they supported the patients' wishes and preferences. Few dominated the deliberation or expressed their preferences.

tertiary metropolitan	Decision stage: ranged from no
hospital and a breast	involvement to dominance.
cancer patient advocacy	<i>Family influence:</i> no family
group	influence (decision made by the
Discipline: Oncology	patients and/or the physicians) or
(various cancers)	through proximal actions (emotion,
Choice: Treatment (NS)	esteem and information support) or
	passive vs. dominant influence.
	<i>Post decision deliberation stage:</i> the
	deliberation about the treatment
	choice continued.
	- "Attitudes toward family
	involvement []"
	Patients' authority: the patients
	should take the final decision.
	The families' right to be involved:
	because it also affected them (e.g.
	emotionally, stressed them).
	Balancing authority: the FMs' roles
	was to enhance the patients'
	autonomy and involvement in
	decision-making. A dominant
	attitude was perceived negatively by
	the physicians.
	- "Factors influencing family
	involvement"
	Patient factors: young or old
	patients, mentally unwell and less
	educated.
	Family factors: female, well-
	educated, middle aged, from a
	different generation to the patients

[40]	Design: Cross-	Sample: 123 patients	The place	Semi-structured	and with medical knowledge. <i>Cultural factors:</i> culture and language. <i>Relationship factors:</i> strong and close relationship with the patients. <i>Decision factors:</i> important or complex decisions to make. Family involvement in treatment
Lee and Tish Knobf, 2015 USA	sectional and retrospective study Method: Qualitative	Age: Mean age = 48.7, 18.7% are women under 40, 42.3% aged between 40 and 50, 25.2% aged between 50 and 60 and 13.8% are women over 60 Gender: All women Close others characteristics: No close others were included in this study Recruitment: The greater New York City area Discipline: Oncology (Breast Cancer) Choice: Primary treatment	of family in treatment decision is: A main objective of the study	 interviews: Description of how FMs were involved in their primary treatment decision making for breast cancer Examples of the type of involvement Discussion on family involvement and its influence on the women's decision and the overall decision making process. Content analysis and inductive coding. 	 decision-making could be divided in different categories: Gathering information: The FMs searched, organized and helped analyze the risks/benefits of the options available. Being there: The FMs' companionship was extremely valuable for the patients. Not all women received the support they wanted from their families during the decision-making process. This was a barrier and a source of worry for these women. Navigating the Health Care System: Limited English fluency was a significant barrier to accessing care and communicating with the clinician (even with a translator). FMs also helped with the administrative work. Families and friends helped them look for second opinions and buffer

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			the stress and insecurity of the lack
			of health insurance.
			- Maintaining Family life:
			The patients' primary concern was
			surviving for themselves but also for
			their families. Women were
			concerned about the impact of their
			treatments on their families,
			especially on their ability to perform
			their usual roles and activities.
			The reassurance from FMs that the
			families would be able to function
			regardless was really important for
			the women making their decision.
			This was especially relevant for
			women who had children still living
			at home.
			- Making the decision
			The participants identified a
			spectrum of family influence during
			this process from being a strong
			voice to being a sounding-board.
			Some FMs expressed strong
			opinions about which treatment the
			patients should choose, or
			recommended to follow the
			surgeons' advice, whereas others
			supported the women making their
			final decisions. FMs can dominate
			the decision or collaborate with the
			patients (described as "our
			decision").

[51]	Design: Cross-	Sample: 93 patients and	The place	Videotaped visits:	- Companions autonomy-
Clayman et al.,	sectional study	92 companions	of family in	Coding companion	enhancing behaviors:
2005	Method:	Age: Patients: mean	treatment	behaviors:	Clarifying or expanding the patients'
	Observational	age= 78.5, ranging from	decision is:	Coding categories were	history, asking the physicians
USA	(videotapes)	65 to 85, SD= 7.2	A main	drawn from the	questions, repeating the doctors'
		Close others: mean age=	objective of	literature and the	explanations, asking the patients
		60.7, ranging from 25 to	the study	viewing and analyzing	questions, prompting the patients to
		90, SD= 14.8		of the videos.	discuss topics and introducing
		Gender: Patients: 28%		Behaviors were	medical topics that were not initially
		are men		categorized into two	discussed.
		Close others: 34% are		broad classes:	The companions' verbal dominance
		men		autonomy-enhancing	was positively linked to several
		Close others		behaviors and	autonomy-related behaviors.
		characteristics: 46% of		autonomy-detracting.	
		partners, 36% of adult			- The companions' autonomy-
		children and 16% of		Coding medical	detracting behaviors:
		other relatives and		decisions:	Answering for the patients (the most
		friends		Medical decisions were	common), interrupting the patients
		Recruitment: Three		coded using an	or discussing their own health
		different academic		adaptation of the	problems.
		medical centers in		Elements of Informed	
		Missouri, New Mexico		Decision-making.	Most companions were engaged in
		and Ohio		Differences are listed in	both positive and negative autonomy
		Discipline: Geriatric		the article.	behaviors. No companions engaged
		Primary Care			in only autonomy-detracting
		Choice: NS		Interaction Analysis:	behaviors.
				The coding system	
				used was the Roter	The companions of sicker and older
				Interaction Analysis	patients were more likely to engage
				System (RIAS). It	in facilitative behaviors compared
				examined each full	with those of healthier patients.
				thought exchanged	

[56]	Design: Cross-	Sample: 61 cancer	The place	between either the physician and the patient or the physician and the companion. Companion verbal dominance was calculated.	The patients were more active decision makers than were their companions. In one third of the consultations neither the patients nor the companions were active decision-makers. The friends and relatives other than children and spouses were less likely to be active in decision-making than the others. Facilitating patient involvement was significantly related to the patients' activities in decision-making. Most of the time, the significant
Ohlen et al., 2006	sectional and	patients and 31	of family in	interviews:	others' involvement in decision-
	retrospective study	significant others	treatment	For early stage cancer	making was initiated by the patients
Canada	Method: Qualitative	Age: Patients: mean	decision is:	patients: One in-depth	but for some significant others, their
		age= 57.5, SD= NS	A main	interview.	involvement was self-initiated when
		Significant others: mean	objective of	For advanced cancer	they perceived that it was an
		age= 53.5, SD= NS	the study	patients: Two shorter	important way of offering support
		Gender: NS		interviews.	for the patients. The beliefs on the
		Close others			reliability of complementary and
		characteristics: 68% of		Separate interview	alternative medicines were an
		partners, 19% of friends,		guides for early vs.	important influence on the
		6.5% of adult children		advanced stage cancer.	significant others' involvement. It
		and 6.5% of parents.			could result in disagreements with
		Recruitment:		Questions were similar	the patients and tensions.
		Outpatient and		but tailored to relate to	
		integrative cancer clinics		each group (FMs, early	Four main types of decisional
		and cancer support		stage cancer patients,	involvement:
		groups		and advanced cancer	- Creating a safe place for the

Discipline: Oncology	patients).	patients to make a decision
(Prostate and Breast		Roles: Interested bystanders, active
cancer)	Interviews analyzed	listeners, information gatherers,
Choice: Complementary	using a grounded	information reviewers, Co-CAM
and Alternative	theory.	consumers.
Medicine		The significant others adopting these
		roles believed that patients needed to
		make their own decisions and
		thought of the cancer as a "private
		journey" that must not be influenced
		by other people.
		The significant others acted as an
		unbiased and neutral source of
		information and support.
		Some patients consciously limited
		their significant other to this type of
		involvement because they feared
		they might become a burden to them
		or because they felt their types of
		cancer were "low-risk" and that it
		was not necessary to worry others.
		- "Becoming a team"
		(Collaborative decision-making)
		Roles: Co-decision-makers,
		Advisers, information gatherers,
		information reviewers, co-CAM
		consumers.
		The patients and the significant
		others worked together in making
		the decisions. This decision-making
		process involved respectful sharing
		of beliefs and experiences.
		or controls and experiences.

[60]	Design: Cross-	Sample: 63 patients	The place	Focus Groups:	The patient reported that this kind of involvement strengthened the relationship with their significant others, reduced their anxiety about the decisions and improved the quality of the decision-making process. The patients still described the complementary and alternative medicine decision as <i>their</i> choice. - Moving the patients towards a decision <i>Roles:</i> Persuaders, advisers, information gatherers, information reviewers, co-CAM consumers. This type of involvement refers to when the significant others attempted to directly influence the patients' decisions (e.g., push the patients to use a certain treatment). The significant others' influence ranged from gentle suggestions to direct recommendations and powerful persuasive tactics. - Making the decision for the patients <i>Roles:</i> Directors, information gatherers, information reviewers, co- CAM consumers.
Tong et al., 2009	sectional study	Age: mean age= 52.3,	of family in	9 focus groups either in	thought about living transplants
	Method: Qualitative	ranging from 20 to 78	treatment	stage 1-5, no dialysis,	described feeling excessive pressure

Australia	Gender: 49% were men	decision is:	in stage 5 and currently	from donors, physicians, family
	Close others	Not a main	undergoing	expectations and self-reproach for
	characteristics: No	objective of	hemodialysis or	putting another person at risk.
	close others were	the study	peritoneal dialysis or	At the same time, some believed it
	included in this study		stage 1-4 and stage 5	was wrong to refuse the offer of a
	Recruitment: Princess		and living with a	kidney if one of their FMs wanted to
	Alexandra Hospital,		transplant.	donate.
	Queensland; Royal			The decision to accept a kidney was
	Prince Albert Hospital,		Four questions:	predominantly based on the nature
	Sydney; Westmead		- "I have no direct	of the relationship the patients had
	Hospital, Westmead;		experience of CKD,	with their potential donors.
	Royal Melbourne		how would you	The participants who underwent
	Hospital, Melbourne		explain to someone	dialysis made the decision regarding
	Discipline: Nephrology		like me what it's	the modality based on family and
	(Chronic Kidney		like to live with	lifestyle impact.
	Disease)		CKD?"	
	Choice: Hemodialysis,		- "What helps you to	
	Peritoneal dialysis and		live with CKD?"	
	Transplantation		- "What makes it	
			harder to live with	
			CKD?"	
			- "What solutions	
			have you found to	
			deal with these	
			problems, and is	
			there anything else	
			you can think of that	
			would make life	
			better for people	
			with CKD?"	