

Perceptions of French healthcare students of vaccines and the impact of conducting an intervention in health promotion

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44 **ABSTRACT**

BACKGROUND: The perceptions of healthcare students of vaccines have been poorly
explored and appropriate training strategies to address possible confidence gaps concerning
vaccination for these future professionals is still a subject of debate.

METHODS: A questionnaire to assess the perceptions of vaccination and the feeling of preparedness to address patient concerns was submitted to 874 multidisciplinary healthcare students enrolled in the French program "Service Sanitaire des Etudiants en Santé" (SSES). The evolution of their perceptions during the year and the impact of having performed a primary prevention intervention in the context of the SSES program were assessed.

RESULTS: In total, 530 students of nursing (42.5%), medicine (31.5%), physiotherapy (11.3%), 53 54 pharmacy (10.9%), and midwifery (3.8%) completed the questionnaires. Among them, 7.0% 55 carried out an intervention within the topic "vaccination and hygiene" and 93.0% within another topic ("nutrition and physical activity" or "addiction"). A portion of the students 56 showed traits of vaccine hesitancy, including specific concerns about side effects (61.5%) or 57 the number of vaccines in the vaccination schedule (30.0%). They felt ill prepared to address 58 vaccine-hesitant patients, with poor confidence of their knowledge about vaccines (52.5%), 59 their ability to inform patients about the side effects (42.5%), the benefit/risk of adjuvants 60 (51.7%), and the rules for introducing a new vaccine (51.9%). They showed significant 61 differences in perception depending on their curriculum. Misconceptions and hesitancy 62 63 concerning vaccines were significantly improved after the students had performed the primary prevention intervention, regardless of the topic. 64

65 **CONCLUSIONS:** A portion of French healthcare students show traits of vaccine hesitancy, 66 with significant differences depending on the courses attended. Programs of health 67 promotion, such as the French SSES program, which includes a primary prevention 68 intervention conducted by multidisciplinary groups of students, may improve the global 69 confidence of healthcare students concerning vaccination.

70 **INTRODUCTION**

Vaccination is one of the cornerstones of public health, but confidence in vaccination is 71 becoming increasingly fragile. Such growing skepticism, also known as "vaccine hesitancy", is 72 73 a fertile ground for the emergence of under-vaccinated groups and outbreaks of vaccine-74 preventable diseases [1]. Vaccine hesitancy refers to a "delay in acceptance or refusal of vaccines despite the availability of vaccination services" [2]. The WHO Strategic Advisory 75 Group of Experts (SAGE) Working Group has proposed a matrix of determinants to describe 76 vaccine hesitancy, distributed within contextual influences (religious beliefs, influential 77 leaders, and anti/pro-vaccination lobbies, communication and media environment), 78 79 individual and group influences (perception of benefit/risk, knowledge, level of trust in the 80 healthcare system), and vaccine- or vaccination-specific issues (scientific evidence of benefit/risk, vaccination schedules, mode of administration) [3]. 81

Healthcare workers (HCWs) have a key role in addressing vaccine hesitancy. Their own knowledge, attitudes, and beliefs concerning vaccination are major drivers of vaccine acceptance among vaccine-hesitant patients [4]. Previous studies have highlighted a disparity among the recommendations and practices of HCWs concerning vaccines [5–7], doubts expressed by a portion of HCWs about the utility and benefit-risk balance of certain vaccines [6,8], and a feeling of being inadequately prepared to address vaccination concerns

88 with patients [9]. In contrast to practicing HCWs, very few studies have been conducted to 89 assess the perceptions of healthcare students concerning vaccines and vaccination [10].

90 We sought to characterize the perceptions concerning vaccination among healthcare 91 students enrolled in a new French program of primary prevention interventions, called 92 "Service Sanitaire des Etudiants en Santé" (SSES). We particularly explored their feeling of 93 preparedness to address patient concerns about vaccines and the evolution of their 94 perceptions before and after having performed the primary prevention project, regardless of 95 the topic.

96 MATERIALS AND METHODS

97 SSES program

SSES is a French national program of health promotion established in September 2018 98 [11,12]. It is mandatory for all healthcare students from medicine, pharmacy, midwifery, 99 physiotherapy, and nursing curricula in each French Region. Thus, in the Franche-Comté 100 region (1.2 million inhabitants), all healthcare students from medicine (3rd year), pharmacy 101 (5th year), midwifery (4th year), physiotherapy (4th year), and nursing (2nd year) participate in 102 shared training by e-learning on major issues in "primary prevention/health 103 104 promotion/intervention" and public health, such as "nutrition and physical activity", 105 "vaccination and hygiene", and "addiction". Vaccination training is based exclusively on 106 videos explaining the history of vaccination (10 slides), its principles and mechanisms of action (12 slides), the various types of vaccines (15 slides), and the main controversies 107 surrounding vaccination in the general population (20 slides). Organized into 108 109 interdisciplinary groups of four to five individuals and supervised by two tutors (HCWs), healthcare students prepare and manage a primary prevention intervention for various 110

111 target audiences around one topic between "nutrition and physical activity", "vaccination and hygiene", and "addiction" (e.g. alerting primary school children to the danger of 112 microbes through games or alerting university students to the risk of addiction, the benefits 113 of fruits and vegetables, or the consequences of vaccine-preventable diseases). The 114 preparation of such interventions is organized during four sessions with tutors (with 115 116 standardized activities, regardless of the topic of the students' intervention) and work 117 between the sessions. The SSES program was conducted from September 2018 to April 2019, 118 with the students' interventions taking place during one week in March 2019.

119 **Exploration of the students' perceptions**

120 A Likert scale questionnaire to assess the determinants of vaccine hesitancy was submitted to the SSES students (irrespective of the theme of their intervention) through the 121 CleanWeb[®] platform (Telemedicine Technologies, Boulogne-Billancourt, France) at the 122 beginning of the academic year in September 2018 and again in May 2019, after completion 123 of the student interventions in health promotion. Students were highly encouraged to 124 125 complete the surveys, without any incentive or penalty whether they accepted to participate 126 or not. Questionnaires were completed anonymously but students had to indicate their age, sex, attended course, and the topic of their intervention during the SSES. 127

The survey questions were closely inspired by those reported by the WHO SAGE Working Group to assess the determinants of vaccine hesitancy, with the main drivers of hesitancy organized into three domains: "contextual influences", "individual and group influences", and "vaccine- or vaccination-specific issues" [3]. The first part of the questionnaire (10 items) was designed to explore the perceptions of students concerning vaccination, whereas the second part (10 items) explored their perceived preparedness to address vaccination

concerns with patients (Table 1). The three domains of determinants identified by the WHO
SAGE Group were explored in each part. The questionnaire was first tested by 12 healthcare
workers to ensure the understandability of the questions, without additional quantitative
analysis of its consistency.

138 Statistical analysis

The questionnaires were based on a four-point Likert scale ("strongly agree", "agree", 139 "disagree", "strongly disagree"). Responses were split into two levels depending on the 140 results: "agree" (grouping "strongly agree" and "agree") and "disagree" (grouping "disagree" 141 142 and "strongly disagree"). Categorical variables are described by the number and percentage 143 of cases. Differences in qualitative parameters for independent samples were analyzed using 144 the Chi-squared test. Qualitative parameters for dependent samples, such as agreement before and after intervention, were compared using the Z-test. All tests were two-tailed and 145 considered significant at an alpha threshold of 5%. Statistical analysis was performed using 146 147 SAS software, version 9.4 (SAS Institute Inc., Cary, NC, USA).

148 **RESULTS**

149 Study population

During the 2018-2019 academic year, the French SSES program enrolled 874 students from nursing (55.5%), medicine (24.4%), physiotherapy (9.3%), pharmacy (8.0%), and midwifery (2.9%) curricula in the Franche-Comté region. The students were distributed into 213 multidisciplinary teams of four to five individuals and each team chose and carried out a project of primary prevention in "vaccination and hygiene", "nutrition and physical activity", or "addiction". Among them, 530 (60.6%) fully completed the questionnaires at the beginning and end of the program: 225 (42.5%) in nursing, 167 (31.5%) in medicine, 60

(11.3%) in physiotherapy, 58 (10.9%) in pharmacy, and 20 (3.8%) in midwifery. More than
three-quarters were women (n = 403). Thirty-seven (7.0%) carried out a project on the topic
"vaccination and hygiene" (including 18 students in nursing, 12 in medicine, 4 in pharmacy,
and 3 in midwifery), whereas the other 493 students (93.0%) performed a project in another
topic.

162 Contextual influences and vaccine perception

163 **Perceptions before the intervention**

Information from the media and social media concerning vaccines was considered to be 164 165 relevant by 37.2% of the students (Q1) (Table 1). Students who planned to carry out an 166 intervention on vaccination tended to be more critical of media information than the other 167 groups (16.2% vs 38.7%, p = 0.007) (Table 2). Among the students, 16.8% generally agreed with the arguments claimed by vaccination opponents (Q2), this proportion reaching 29.8% 168 among the nursing students (Table 1). The students showed differences in opinion 169 depending on the curricula, with the highest level of trust in the media (Q1, p < 0.0001) and 170 171 the lowest level of trust in the pharmaceutical industry (Q4, p = 0.003) among students from 172 physiotherapy and nursing. Freedom to be vaccinated or refuse (Q3) was supported by 173 55.7% of the respondents, reaching 73.3% when restricting the analysis to the nursing 174 students. Importantly, 86.0% of students felt capable of justifying the obligation of certain vaccines to patients (Q13) (Table 1), suggesting a contrast between the general perception 175 of freedom to vaccinate and the ability to justify and apply a healthcare policy that includes 176 177 mandatory vaccination. The perception of preparedness to help patients sort through media 178 information (Q11) and the arguments of vaccination opponents (Q12) was only 58.1%

(59.9% for medical students) and 67.0%, respectively. Perceptions related to these
contextual influences did not significantly vary with sex.

181 *Perceptions after the intervention*

The responses to the second questionnaire after the intervention showed a significant 182 decrease in the students' confidence in the media concerning information about vaccines 183 (Q1, p < 0.001) and the arguments of vaccination opponents (Q2, p = 0.03) and a slight 184 increase in trust in the pharmaceutical industry for the distribution of safe and effective 185 vaccines (Q4, p = 0.04) (Table 2). Similarly, respondents felt more prepared to help patients 186 187 sort through media information (Q11, p < 0.001) and the arguments of vaccination 188 opponents (Q12, p < 0.001). Surprisingly, this evolution in perception between the two 189 questionnaires was more pronounced among students who had not carried out their primary prevention project on the topic "vaccination and hygiene" (items Q1-3 and Q11-12), 190 although all students had received the same integrated program by e-learning at the 191 192 beginning of the academic year.

193 Individual and group influences and perceptions of vaccines

194 *Perceptions at baseline*

195 Individual and group influences refer to influences that arise from personal understanding of 196 vaccination and social norms, including the perceived benefit/risk and the level of 197 knowledge about vaccines [3]. The usefulness of vaccines, even in the context of rare 198 diseases, was reported by 90.0% of students (Q7), and more than 80% felt capable of 199 explaining the principles of immunization and its individual and collective benefits to 200 patients (Q14-15, Q18) (Table 1). In contrast to this general positive opinion concerning the 201 benefits of vaccines, concerns about vaccine-related side effects were widespread among 202 students. Indeed, 61.5% perceived a lack of transparency concerning vaccine-related side effects (Q5), the proportion reaching 75.6% among nursing students. Similarly, only 42.5% of 203 respondents (Q16) felt able to inform patients about the actual risk of side effects for two 204 205 stated vaccines, those against hepatitis B virus (HBV) and human papillomavirus (HPV), both 206 often the subject of controversy in France [13]. These concerns about vaccine-related side 207 effects may be related to insufficient academic training in vaccination. In support of this 208 hypothesis, only 52.5% of students considered their knowledge to be sufficient (Q6), with 209 significant differences depending on their curriculum (p = 0.003).

210 **Evolution of perceptions during the year**

Concerns about a lack of transparency on vaccine-related side effects (Q5) decreased significantly by the end of the SSES program (p < 0.001) (Table 2), both for students who had performed an intervention on the topic "vaccination and hygiene" (p = 0.03) and the others (p < 0.001). Similarly, all respondents felt more comfortable about addressing the actual risk of side effects of hepatitis B and HPV vaccines with their future patients (Q16, p < 0.001). Perceptions of individual knowledge about vaccines (Q6) also improved (p < 0.001), even for students who did not perform an SSES intervention on vaccines.

218 Specific issues related to vaccines or vaccination

219 *Perceptions at baseline*

Aside from contextual, individual, and group influences, vaccine hesitancy may be linked to various specific issues related to vaccines, such as the vaccination schedule adopted by each country, the rules of introduction of a new vaccine, or scientific evidence of the benefit/risk [3]. Concerning the French vaccination schedule (Q8), which includes 11 mandatory vaccines [14], 30.0% of respondents agreed with the statement that it results in "too many vaccines 225 for children who are too young" (Table 1), varying significantly from 5.0% among midwifery 226 students to 45.3% among nursing students (p < 0.0001). Only 31.9% of students thought that 227 scientific data regarding the benefit/risk of vaccines are easily available (Q9). Moreover, only 51.7% of respondents felt capable of explaining the benefit/risk of adjuvants to a patient 228 229 (Q19) and 51.9% the rules for introducing a new vaccine (Q20), which differed significantly 230 depending on the curriculum (p < 0.0001 for Q19, and p = 0.01 for Q20). Concern about the rigor of vaccine trials was expressed by 22.5% of students (Q10) and varied depending on the 231 232 curriculum (p = 0.0003).

233 **Evolution of perceptions during the year**

234 The responses to the second questionnaire showed slight but significant changes in the students' perceptions of the availability of scientific data (Q9, p = 0.02), the rigor of vaccine 235 236 trials (Q10, p = 0.02), and their preparedness to explain the benefit/risk of adjuvants to patients (Q19, p < 0.001) or the rules for the introduction of a new vaccine (Q20, p = 0.01) 237 (Table 2). Among students who had performed their SSES intervention on "vaccination and 238 239 hygiene", only 5.4% reported concerns about mandatory vaccines in France (Q8, vs 24.0% for 240 all students) and 86.5% felt comfortable about explaining the benefit/risk of adjuvants 241 (Q19).

242 DISCUSSION

Healthcare workers have a leading role to play in addressing the emergence of vaccine hesitancy among patients and fostering vaccine acceptance [8,13]. However, some HCWs are themselves insufficiently confident about the safety, effectiveness, and importance of vaccination, or may feel unprepared to address patient concerns about these topics [5–7]. This may be perpetuated by a lack of adequate training during the education of the HCWs. Exploring the perceptions of healthcare students about vaccines will help to define appropriate training strategies and interventions to address confidence gaps for these future professionals. Here, we submitted a survey to healthcare students of our region, enrolled in a national program of primary prevention interventions (the SSES program), to determine their perceptions about vaccination and explore their feeling of preparedness to address patient concerns.

We observed widespread concerns about vaccine-related side effects and a lack of 254 255 transparency about vaccines (Q5, 61.5% of students), accompanied, for a portion of the 256 students, by mistrust of the pharmaceutical industry and health authorities concerning the 257 introduction and monitoring of new vaccines. In particular, 30.0% of students (45.3% when 258 restricting the analysis to nursing students) considered the 11 French mandatory vaccines to result in "too many vaccines for children who are too young" (Q8). This negative vaccine-259 safety sentiment expressed by a portion of the respondents is in stark contrast with general 260 261 agreement on the usefulness of vaccines and confidence in their individual and collective 262 benefits (Q7, Q14-15).

Our study was performed among multidisciplinary healthcare students. Thus, a very relevant element of our results was the difference in perceptions depending on the students' curriculum. Such differences were especially evident for items related to vaccine safety and benefit/risk (Q4, Q5, Q10, Q19), media information (Q1), and freedom to vaccinate (Q3), which globally showed greater vaccine hesitancy among nursing and sometimes physiotherapy students than among medicine, pharmacy, and midwifery students. By contrast, we observed a widespread feeling of insufficient knowledge, regardless of the

students' curriculum, with difficulties in obtaining scientific data and explaining the principleof adjuvants to patients (Q6, Q9, Q19).

272 Safety has been reported to be the primary area of concern about vaccines in European 273 populations, with a belief that the risks of vaccination outweigh the benefits [15]. In a recent 274 study conducted in 67 countries, France had the highest level of distrust of vaccine safety, 275 expressed by 41% of respondents (compared to a global average of 13%) [16]. In particular, 276 misconceptions about HPV and HBV vaccines are particularly pronounced in France and in 277 Europe, with doubts about their risk-benefit balance, speculation about long-term adverse 278 reactions, and accusations about promoting severe diseases, such as multiple sclerosis, or 279 even sterilization for the HPV vaccine, even though there are no scientific data to support 280 these theories [8,15]. Controversy surrounding the number of injections for children and the presence of mandatory vaccines in vaccination schedules have also been reported in France 281 and Europe. In a recent survey conducted in the French general population, 33.8% of 282 respondents considered the French vaccination policy, with 11 mandatory vaccines, to 283 284 present a risk to children [13], a well-described fear of an "immunogenical overload" 285 reported in many studies worldwide [4,17,18], without any scientific support [19]. Among 286 HCWs, 12.1% of Italian pediatricians at least partially agree with the statement that children 287 receive too many vaccines [20]. As observed in our study, these perceptions may vary depending on the type of HCW. Indeed, practicing pediatric nurses were significantly more 288 289 vaccine-hesitant than pediatricians in a recent Spanish survey [4].

Positions reported by the various media about vaccines and the visibility of anti/provaccination lobbies may greatly influence vaccine hesitancy. In France, conspiracy theories and misinformation about vaccines are particularly well developed and easily accessible on

293 the internet. When questioned about information delivered by the media and social media, 37.2% of our students considered this information to be relevant (Q1). Indeed, information 294 delivered on vaccines may vary greatly depending on the type of media, leading to 295 296 difficulties for students to sort through this information by themselves, as well as patients 297 (as expressed by 58.1% of students in Q11). In a recent French study that explored the 298 population perception of the mandatory childhood vaccination program, the news media 299 was reported as a major source of information for 49.2% of respondents, whereas only 7.7% 300 of respondents trusted information found on social media networks [13]. Further studies are needed to better understand the impact of various types of media on HCWs and healthcare 301 302 students.

303 A lack of specific training and knowledge may lead to misconceptions about vaccines (effectiveness, safety, side effects) and vaccine-preventable diseases (perception of the risk, 304 severity, and prevalence) among HCWs [5]. Suboptimal education of healthcare students 305 306 about vaccines has already been observed in France. In a large survey of 2,118 students in 307 their last year of medical studies, 66% felt inadequately prepared to address concerns about 308 the side effects of vaccines and 90% the side effects of adjuvants [10]. Several solutions have 309 been proposed to improve vaccine training, including the implementation of practical 310 training during healthcare studies [10], an extra-curricular multidisciplinary seminar [21], or specific education on the most common controversies and how to communicate with 311 312 patients about them [22]. Here, we suggest that a standardized program of health 313 promotion, such as the SSES program, which includes multidisciplinary training by e-learning 314 and a specific primary prevention intervention in the field, may reduce misconceptions and doubts about vaccination among healthcare students. Indeed, the evolution of perceptions 315

316 significantly changed during the year, with a global reduction in vaccine hesitancy after having performed the primary prevention project. Through the preparation of this project, 317 students are made aware of various concepts of health and primary prevention. They are 318 319 then exposed to a target audience to carry out an intervention that promotes a specific 320 aspect of health. Interestingly, the decrease in vaccine hesitancy between the two 321 questionnaires was observed for each domain of determinants, regardless of the theme of 322 the primary prevention intervention, suggesting a global impact of the SSES program on 323 students' perceptions about vaccines. Apart from the SSES program, we cannot exclude the possibility that the observed modifications in the students' perceptions during the study 324 325 period were influenced by other elements, such as additional curricular and extracurricular learning or personal experiences concerning vaccination and vaccine-preventable diseases, 326 327 although we suggest that the SSES program had an independent impact on the students' perceptions. A social desirability bias, for at least a part of the students (e.g. minimizing their 328 329 true misconceptions and hesitancy about vaccines or responding in a manner perceived to 330 be appropriate for a healthcare student), is also possible, although the use of an anonymous 331 and online questionnaire likely limited its impact.

In conclusion, our study findings show several traits of vaccine hesitancy among a portion of French healthcare students, with specific concerns about vaccine safety and side effects, as observed in the general population. In addition, the students felt inadequately prepared to address the concerns of vaccine-hesitant patients. We observed significant differences in perceptions depending on the students' curriculum, which should help to adapt the primary program to reduce misconceptions about vaccines for each subgroup of students. Programs of health promotion, such as the French SSES program, which include a primary prevention

- 339 intervention conducted by multidisciplinary groups of healthcare students, may help to
- 340 improve global confidence in vaccination for these future healthcare providers.

341

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410 **TABLES AND FIGURES**

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Table 1. Perceptions of students at baseline. Items were designed to explore the perception of students about vaccination (Q1-Q10) and their perceived preparedness to address vaccination concerns with patients (Q11-Q20), in accordance with the determinants of vaccine hesitancy identified by the WHO SAGE group [3]. The percentage of agreement for each category of students for each item is specified and any statistical differences between the proportion of agreement shown as *P* values. (NURS: nursing;
PHAR: pharmacy; MED: Medicine; MIDW: midwifery; PHYS: physiotherapy)

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Table 2. Evolution of the students' perceptions during the year. The proportion of agreement obtained before and after the primary prevention intervention is indicated for each item of the questionnaire (Q1 to Q20), both for students who performed their intervention on the topic "Vaccination and Hygiene" and those who performed an intervention on another topic.

		Percentage of agreement (%)						
	Items	Global (n=530)	NURS (n=225)	PHAR (n=58)	MED (n=167)	MIDW (n=20)	PHYS (n=60)	P value
Perce	ption of students concerning vaccination							
Q1	I believe that information reported by the media and social media about vaccination is relevant (<i>Contextual influences</i> - <i>Communication and media environment</i>)	37.2	40.8	20.7	32.3	5.0	45.0	< 0,0001
Q2	I generally agree with the arguments claimed by vaccination opponents (Contextual influences - Influential leaders, anti- or pro-vaccination lobbies)	16.8	29.8	5.2	6.6	10.0	10.0	< 0,0001
Q3	I believe that everyone is free to be vaccinated or refuse vaccination (<i>Contextual influences - Health policies</i>)	55.7	73.3	29.3	41.3	40.0	60.0	< 0,0001
Q4	I trust pharmaceutical companies to provide safe and effective vaccines (Contextual influences - Pharmaceutical industry: trust, safety, effectiveness)	71.1	63.6	86.2	76.7	75.0	68.3	0.003
Q5	I believe that there is a lack of transparency about vaccine-related side effects (Individual and group influences – perceived risk/benefit)	61.5	75.6	43.1	47.3	30.0	76.7	< 0,0001
Q6	I believe that I have sufficient knowledge about vaccines and how they work (<i>Individual and group influences - knowledge/awareness</i>)	52.5	55.1	72.4	47.3	40.0	41.7	0.003
Q7	I believe that vaccination against certain rare diseases is no longer useful (<i>Individual and group influences</i> - <i>social norm and usefulness of immunization</i>)	10.0	15.5	3.4	5.4	0.0	11.7	0.002
Q8	I believe the 11 mandatory vaccines in the (French) vaccination schedule results in too many vaccines for children who are too young (Specific issues of vaccination - Vaccination schedule)	30.0	45.3	17.2	18.0	5.0	26.7	< 0,0001
Q9	I believe that scientific data (clinical trials, guidelines) on the benefit / risk of vaccines are easily available (<i>Specific issues of vaccination</i> - Scientific evidence of risk/benefit)	31.9	34.7	29.3	31.7	30.0	25.0	0.68
Q10	I believe that new vaccines are tested using the same rigorous standards as any other medicine (<i>Specific issues of vaccination</i> - Introduction of a new vaccine)	77.5	68.9	91.4	83.1	90.0	76.7	0.0003

Table 1

		Percentage of agreement (%)						
	Items	Global (n=530)	NURS (n=225)	PHAR (n=58)	MED (n=167)	MIDW (n=20)	PHYS (n=60)	P value
Perce	ived preparedness to address vaccination concerns with patients							
Q11	I feel capable of helping patients to sort through the information in the media about vaccines (<i>Contextual influences</i> - <i>Communication and media environment</i>)	58.1	59.1	74.1	59.9	65.0	31.7	< 0,0001
Q12	I feel capable of helping patients to adopt a critical perspective towards the arguments of vaccination opponents (<i>Contextual influences - Influential leaders, anti/pro-vaccination lobbies</i>)	67.0	64.4	74.1	71.3	75.0	55.0	0.1000
Q13	I feel able to justify the obligation of certain vaccines (Contextual influences - Health policies)	86.0	87.6	91.4	85.0	90.0	76.7	0.16
Q14	I feel able to explain the individual benefits of vaccination (Individual and group influences - social norm and usefulness of immunization)	81.1	81.3	79.3	90.4	70.0	60.0	< 0,0001
Q15	I feel able to explain the collective benefits of vaccination (<i>Individual and group influences</i> - <i>social norm and usefulness of immunization</i>)	89.1	88.0	93.1	92.8	95.0	76.7	0.008
Q16	I feel able to inform patients about the true risk of side effects associated with hepatitis B or HPV vaccines (<i>Individual and group influences</i> - <i>perceived risk/benefit</i>)	42.5	48.4	41.4	41.3	50.0	21.7	0.006
Q17	I feel able to inform patients about the risk that results from refusing a vaccine (<i>Individual and group influences</i> – <i>perceived risk/benefit</i>)	75.9	76.0	84.5	80.2	85.0	51.7	0.0002
Q18	I feel capable of explaining to a patient what a vaccine is and how it works (<i>Individual and group influences - knowledge/awareness</i>)	84.7	83.1	84.5	88.6	90.0	78.3	0.32
Q19	I feel able to explain the benefit/risk of adjuvants in a vaccine (Specific issues of vaccination - Vaccination schedule/vaccine formulation)	51.7	45.3	72.4	62.9	45.0	26.7	< 0,0001
Q20	I feel capable of explaining to a patient how a new vaccine is introduced and monitored (pharmacovigilance) (<i>Specific issues of vaccination</i> - <i>Introduction of a new vaccine</i>)	51.9	56.9	54.5	54.5	50.0	30.0	0.01

Table	e 2
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		Global	Intervention on the to	pic Vaccination and	l Hygiene	Interventio			
-	Agreement before intervention N (%)	Agreement after intervention N (%)	p value	Agreement before intervention N (%)	Agreement after intervention N (%)	p value	Agreement before intervention N (%)	Agreement after intervention N (%)	p value
Q1	197 (37.2)	141 (26.6)	<0.001	6 (16.2)	7 (18.9)	0.71	191 (38.7)	134 (27.2)	<0.001
Q2	89 (16.8)	68 (12.8)	0.03	2 (5.4)	4 (10.8)	0.41	87 (17.7)	64 (13.0)	0.01
Q3	295 (55.7)	199 (37.6)	<0.001	18 (48.7)	15 (40.5)	0.40	277 (56.2)	184 (37.3)	<0.001
Q4	377 (71.1)	399 (75.3)	0.04	27 (73.0)	30 (81.1)	0.26	350 (71.0)	369 (74.9)	0.06
Q5	326 (61.5)	272 (51.3)	<0.001	21 (56.8)	12 (32.4)	0.03	305 (61.9)	260 (52.7)	<0.001
Q6	278 (52.5)	365 (68.9)	<0.001	17 (46.0)	28 (75.7)	0.01	261 (52.9)	337 (68.4)	<0.001
Q7	53 (10.0)	57 (10.8)	0.64	2 (5.4)	1 (2.7)	0.56	51 (10.3)	56 (11.4)	0.55
Q8	159 (30.0)	127 (24.0)	0.01	7 (18.9)	2 (5.4)	0.06	152 (30.9)	125 (25.4)	0.01
Q9	169 (31.9)	202 (38.1)	0.02	13 (35.1)	12 (32.4)	0.76	156 (31.6)	190 (38.5)	0.01
Q10	410 (77.5)	436 (82.4)	0.02	32 (86.5)	31 (83.8)	0.65	378 (76.8)	405 (82.3)	0.02
Q11	308 (58.1)	355 (67.0)	<0.001	27 (73.0)	33 (89.2)	0.09	281 (57.0)	322 (65.3)	<0.001
Q12	355 (67.0)	398 (75.1)	<0.001	29 (78.4)	31 (83.8)	0.48	326 (66.1)	367 (74.4)	<0.001
Q13	456 (86.0)	473 (89.3)	0.08	31 (83.8)	36 (97.3)	0.06	425 (86.2)	437 (88.6)	0.19
Q14	430 (81.1)	464 (87.6)	0.01	32 (86.5)	34 (91.9)	0.42	398 (80.7)	430 (87.2)	0.01
Q15	472 (89.1)	478 (90.2)	0.50	33 (89.2)	37 (100.0)	0.05	439 (89.1)	441 (89.5)	0.82
Q16	225 (42.5)	282 (53.2)	<0.001	22 (59.5)	32 (86.5)	0.01	203 (41.2)	250 (50.7)	<0.001
Q17	402 (75.9)	438 (82.6)	<0.001	32 (86.5)	35 (94.6)	0.26	370 (75.1)	403 (81.7)	0.01
Q18	449 (84.7)	467 (88.1)	0.06	32 (86.5)	35 (94.6)	0.18	417 (84.6)	432 (87.6)	0.03
Q19	274 (51.7)	323 (60.9)	<0.001	20 (54.1)	32 (86.5)	0.01	254 (51.5)	291 (59.0)	0.01
Q20	275 (51.9)	313 (59.1)	0.01	22 (59.5)	25 (67.6)	0.44	253 (51.3)	288 (58.4)	0.01