

#### Consumer behaviour in the prediction of postharvest losses reduction for fresh strawberries packed in modified atmosphere packaging

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#### 1 Consumer behaviour in the prediction of postharvest losses reduction for fresh strawberries packed in Modified Atmosphere Packaging 2 Matar Céline<sup>a</sup>, Guillard Valérie<sup>a, b</sup>, Gauche Karine<sup>c</sup>, Costa Sandrine<sup>c</sup>, Gontard Nathalie<sup>a</sup>, Guilbert Stéphane<sup>a</sup> & Gaucel Sébastien \*<sup>a</sup> <sup>a</sup>Joint Research Unit Agro polymers Engineering & Emerging Technology <sup>b</sup> Institut Universitaire de France (IUF) <sup>c</sup> Joint Research Unit Market Organizations, Institutions & Actors' strategies, UM - INRA- Supagro & CIRAD, 2 place Pierre Viala, Bat 31, 34060 Montpellier cedex 01 France \* sebastien.gaucel@inra.fr Abstract MAP can maintain the storage life of products and thereby reduce food losses. However, the benefits of MAP for reducing losses is not well quantified, especially in relation with practices in the postharvest chain. This paper proposes an innovative approach, at the intersection between the domains of food engineering, social sciences and humanities and computer science to quantify the real benefit of using MAP in the postharvest chain of fresh strawberries. To take into account the diversity of postharvest storage conditions and consumer practices on reduction of food losses, 132 scenarios for storage of fresh strawberries were investigated with a numerical model and used as inputs to calculate the losses 18 generated in the postharvest chain as a function of product deterioration. Considering the probability of 19 occurrence of each scenario and consumer practices, the use of MAP instead of commercial macro-20 perforated packaging, would lead to 17 % reduction of losses on average. The losses reduction is low 21 because 50 % of consumers open the packaging before storing the fruit into the refrigerator, disrupting 22 the benefit of MAP before the fruit is consumed. Losses would be reduced by as much as 74 % if all 23 the consumers stored the strawberries in the fridge and kept the MAP intact.

24 Keywords MAP modelling tool; food loss reduction; consumer behaviour; supermarket; post-harvest scenarios;
fresh fruit and vegetables.

#### 27 1 Introduction

28 Packaging, was recently identified as an essential element to address the key challenge of sustainable 29 food consumption and as a pillar of the reduction of food losses (Angellier-Coussy et al., 2013; 30 Licciardello, 2017). Among packaging technologies, modified atmosphere packaging (MAP) can 31 maintain storage life of products, and thus contribute to loss reductions (Belay et al., 2016; Chaix et al., 32 2015; Falagán and Terry, 2018; Peano et al., 2017). The MA is created by the fresh fruit or vegetables 33 (FFV) after packing due to product respiration and permeation through the film. At the steady state, a 34 so-called equilibrium MA (eMA) is reached that should be as close as possible to the optimal recommended storage atmosphere to maintain product quality and safety (Guillaume et al., 2010). An 35 increase of storage life is expected to lead to a significant reduction of FFV losses especially at the 36 37 consumer stage. FFV losses represent 50%, with no less than 19% for the consumer stage (Gustavsson et al., 2011). 38

39 Strawberries have limited storage potential due to their extreme tenderness, vulnerability to mechanical 40 damage, high respiration and transpiration rates, and their susceptibility to fungal spoilage, especially 41 Botrytis cinerea (Cagnon et al., 2013; Sousa-Gallagher et al., 2013). They are also subject to high level 42 of losses especially in households (Meyer et al., 2017). Strawberries are mainly sold in plastic or 43 wooden punnets and wrapped in a macro-perforated plastic bag to avoid dehydration and fruit 44 manipulation by the consumer. Macro-holes are necessary to maintain because the plastic film has gas barrier properties that are too high for this type of product. MAP is not used commercially for 45 46 strawberries but could emerge in the near future with availability of new packaging films suitable for 47 respiring food products (e.g. new green cellulose-based films, starch-based polymers). From a scientific 48 point of view, several studies have highlighted the benefit of using MAP for strawberries (Aday and 49 Caner, 2013; Almenar et al., 2007; Cagnon et al., 2013; Giuggioli et al., 2015; Hertog et al., 1999; Matar et al., 2018a) even if the resulting storage life extension was not always well quantified. The most 50

51 elaborate work is that of Matar et al. (2018a) who proposed integration the dynamic headspace gas concentrations and temperature on quality of fresh strawberries in eMAP. Even if the link between a 52 53 gain of shelf life and reduction of food losses is not direct, one may expect that an increase of product shelf life thanks to MAP may avoid losses at different stages of the post-harvest chain, especially at the 54 55 distribution and household stages, contributing to reducing the corresponding negative impact of such losses (Verghese et al., 2015). To the best of our knowledge, none of the available studies focusing on 56 57 the benefit of MAP on fresh produce storage life attempted to study this link. The main difficulty 58 consists in the apparent nonlinearity of the link between storage life and loss reduction, which is 59 additionally strongly sensitive to the behaviours and practices of the different actors of the post-harvest 60 chain (Muriana, 2017; Porat et al., 2018). It appears thus very important to take into account stakeholder 61 practices, in particular those of consumers, to maximize the positive effect of a process or technology 62 on reduction of food losses.

63 Yokokawa et al. (2018) linked consumer behaviour and food losses within a framework that aimed to 64 measure the effects of packaging. They found that food loss reduction of highly functionalized 65 packaging may vary from 0 % to 83 % depending on consumer behaviour (time before consumption, storage place, expiry date perception, food preparation). Moreover a survey to a large population in UK 66 67 (Plumb et al., 2013) shows that most consumers remove or open packaging before storage of produce (apples: 68 %, bananas: 89 %, carrots: 52 %). From this practice, an issue can be anticipated in applying 68 eMAP technology for fresh produce given that the integrity of the packaging is paramount to maintain 69 70 the benefit of the MA for the product. This highlights the importance of identifying and considering 71 consumer behaviour and practices before quantifying the benefit of post-harvest technologies.

The objective of this study was to build a link between storage life and resulting losses of strawberries while taking into account participants in the postharvest chain, especially in the consumer homes. The case study chosen was the postharvest chain of strawberries as a worst case food model because of its high perishability. The mathematical model developed by Matar et al. (2018a), in which coupling deterioration of the product and gas mass balance in the headspace, was used to numerically explore different realistic post-harvest scenarios built on the basis of distributor and consumer behaviour and practices. To collect information about distributor and consumer practices, two surveys were conducted among French distributors and consumers. A mathematical equation was proposed to link the deterioration of the product to the estimation of losses. Finally, based on this equation and the numerical exploration, postharvest losses reduction in the home were estimated using different post-harvest storage strategies to decipher the benefit of eMAP on strawberry loss reduction.

#### 83 2 Material & Methods

#### 84 2.1 MAP system studied

6 'Charlotte' strawberries in their red stage were obtained at a local producer (Mauguio, South of France) and taken to the laboratory around 5 h after harvest and cooled at 5°C. Fruit were sorted to eliminate over ripen, i.e. soft texture, and under ripen, i.e. fruit with green, not fully mature spots. Strawberries were packed and cooled directly after harvest according to the scheme in **Figure 1** 

89 The MAP system is composed of  $0.100 \pm 0.003$  kg of strawberries in a polypropylene (PP, Attitud'Pack, 90 Chatuzange Le Goubet-France) tray, with dimensions of  $0.14 \text{ m} \times 0.095 \text{ m} \times 0.025 \text{ m}$ , and packed with a pouch of low density polyethylene (LDPE, BBA emballages, Lunel – France),  $50 \times 10^{-6}$  m of thickness 91 and  $O_2$  and  $CO_2$  permeability of  $9.57 \times 10^{-16} \pm 0.43 \times 10^{-16}$  and  $47.85 \times 10^{-16} \pm 0.43 \times 10^{-16}$  mol m<sup>-1</sup> s<sup>-1</sup> Pa<sup>-1</sup> 92 93 respectively (Matar et al., 2018a). The tray is assumed impermeable to mass transfer and gases 94 permeation occurs only through the flexible film. Dimensions of the LDPE pouch were calculated to achieve an internal atmosphere close to the recommended one (5 % O<sub>2</sub> and 15 % CO<sub>2</sub>) (Sousa-Gallagher 95 96 et al., 2013). Quality of stored fruit was assessed using the methodology of Matar et al. (2018b).

97 The post-harvest chain was divided into three steps. Step 1 consisted in the different stages between 98 packaging and arrival at the supermarket and was called "pre-supermarket", Step 2 was dedicated to the 99 supermarket level and step 3 to the consumer level. To build realistic scenarios of the post-harvest 100 supply chain for fresh strawberries in the south of France, different questionnaires and surveys were 101 conducted.

- Firstly, interviews with French wholesalers (that buy, pack and sell the product) aimed to identify the main stages encountered in the post-harvest chain. Secondly, two surveys were carried out at the distributor and consumer level to have more detailed information about these two stages suspected to generate a high amount of losses.
- In addition, a literature review was carried out to gather all available data on strawberry losses at allstages of the post-harvest chain.

	P	ost-harvest steps	Duration	Temperature	Estimated losses
				1	Ŵ
	JYL	Packing	1-5 h	20-30 °C	1 - 2 %
	貅	Cooling	1-3 h	0 - 2 °C	
irket	<u>,                                    </u>	Transport 1	14-16 h	2 - 4 °C	
nperma	R	Wholsaler	1-12 h	2 - 4 °C	1 - 2 %
1. Pre-supermarket	<b>.</b>	Transport 2	5 -12 h	7 - 8 °C	-
	-	Central purchase	1 -12 h	7 - 8 °C	1 %
<b>1</b> 00		Transport 3	0.5 - 3 h	7 - 8 °C	
arke		Reception	5 mn - 3 h	2 - 20 °C	1
perm		Storage room	6 - 24 h	2 - 10 °C	10 %
2. Supermarket		Market stall	1 - 12 h	10 - 25 °C	
		Transport 4	0.5 - 2 h	20 - 30 °C	
3. Consumer level		Household	1-3d	5 - 20 °C	2 - 30 %
				1	I V

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Figure 1: Description of the post-harvest steps considered in this study for fresh strawberries grown in
 Southern Spain and sold in France with indication of minimal and maximal duration, temperature and

111 percentage of losses when available for each step

## 112 2.1.1 <u>Interviews with French wholesalers</u>: definition of the post-harvest stages and 113 corresponding losses

114 A typical post-harvest chain for strawberries was constructed based on visits and interviews (detailed 115 in https://doi.org/10.5281/zenodo.1543365) carried out with French wholesalers in the south of the 116 country and using technical reviews from the Interprofessional Technical Centre for fruit and vegetables 117 (CTIFL) dealing with French strawberries supply chain (Moras et al., 2003a, 2003b; Moras and Tamic, 2001; Vaysse et al., 2015). This post-harvest chain is expected to include stages from the packing to the 118 consumer level. The time-temperature history was recorded as well as the average percentages of 119 120 strawberries losses (regarding weight of product discarded) at each stage, when available. These losses 121 correspond to a visual decay and/or apparent mould development.

#### 122 2.1.2 <u>Distributor survey</u>: tracking storage conditions and practices at the supermarket level

To build scenarios with realistic storage conditions at the distributor level, operational data are essential. A questionnaire was constructed to understand the organisation of procurement and distribution of strawberries in the French distribution chain. Information on the practices of mass retailing in the fruit and vegetables sector and more particularly for "strawberries" were needed. Then, a typical circuit was built with indication of duration and temperatures of storage, identification of the locations and amount of losses.

The questionnaire (see questions on line at <u>https://doi.org/10.5281/zenodo.1543365</u>) was composed of 57 questions built on LimeSurvey software (LimeSurvey, Hamburg – Germany) and was sent to 89 departments heads working in the fruit and vegetables section of supermarkets. It was constructed based on a report of the CTIFL identifying the brakes and levers for reducing losses for fruit and vegetables including strawberries (Baros and Hongre, 2017).

In addition to questions related to common practices in the fruit and vegetable chain, information about fruit shelf life, storage temperatures, losses (in value and/or percentage) and limits of acceptability were requested.

#### 137 2.1.3 <u>Consumer survey</u>: identifying consumer behaviour patterns

The survey conducted at the consumer level aimed at defining purchase and consumption habits. It was based on hypotheses found in the literature (Roty, 2011a, 2011b; Vaysse et al., 2013) and on the results of eight exploratory interviews.

141 This questionnaire is available online at <u>https://doi.org/10.5281/zenodo.1543365</u>.

142 The questionnaire begins by a screening question that excluded people who had not bought strawberries 143 within the last month. The first part of the questionnaire concerns the profile of the respondent age, sex 144 and socio professional category. The second part is dedicated to the strawberry purchase habits 145 particularly on the strategy used to select the product during purchase i.e. which of the five senses does the consumer use to evaluate the quality of the fruit. The third part concerns the consumer behaviour 146 147 after purchase and the identification of storage conditions at home. In fact, strawberries can be 148 consumed immediately or later, whole or cut, stored at ambient temperature or in the fridge, washed 149 and sorted immediately after purchase or right before consumption. The exploratory interviews showed 150 various storage practices included in the questionnaire.

151 The questionnaire is built on LimeSurvey software and was sent to a consumer panel by email.

#### 152 2.2 Mathematical prediction of food losses considering stakeholders' practices

In this work, food losses are assumed to be only due to fruit deterioration. At the distribution stage, it was previously demonstrated that a strawberry tray with more than 13 % of the fruit surface spoiled would be rejected by the consumer, therefore entirely discarded by the distributor (Matar et al., 2018a). At the consumer stage, considering that the consumer takes the time to sort spoiled from non-spoiled fruit, the percentage of losses is therefore directly proportional to the percentage of deterioration. In order to predict losses at home, the starting point of this work is consequently to predict the fruit deterioration throughout its storage life.

#### 160 2.2.1 Prediction of food deterioration

The mathematical model used to predict deterioration of the fruit is based on the one previously presented and validated (Matar et al., 2018a). The main hypotheses of the model are listed are: external atmosphere has a constant pressure  $(1.013 \times 10^5 \text{ Pa}, \text{ e.g.}$  atmospheric pressure) and constant gas composition (20.9 % O<sub>2</sub>, 0.03 % CO<sub>2</sub> and 79.07 % N<sub>2</sub> (Widory and Javoy, 2003)). The headspace volume and total pressure are assumed to be constant. Heat transfer at atmospheric, packaging material, headspace and food commodity levels are assumed to occur faster than mass transfer and were thus neglected.

The model takes into account the evolution of product quality based on a multi-criteria degradation assessment in MAP conditions (Matar et al., 2018b). The percentage of deteriorated fruit surface depends on the storage temperature and on headspace  $CO_2$  concentration and is modelled using a logistic equation, as follows:

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$$\frac{dD}{dt} = k_D (T)D \left(1 - \frac{D}{D_{max}}\right) \left(1 - \frac{x_{CO_2}(t)}{x_{CO_2}}\right)$$
(1)

173 where *D* is the percentage of surface deterioration (%) at time *t* (s),  $D_{max}$  is the maximum percentage 174 of deterioration (%),  $k_D$  represents the deterioration rate constant (s<sup>-1</sup>). The latter term is a dimensionless 175 weighting parameter, representing the inhibiting effect of CO<sub>2</sub> on the deterioration rate,  $x_{CO_2}(t)$  and 176  $x_{CO_2max}$  being respectively the CO<sub>2</sub> concentration (%) in the headspace at time t and the maximal 177 inhibitory CO<sub>2</sub> concentration equal to 30% (Matar et al., 2018a).

For the gas concentrations in the headspace, a mass balance for  $O_2$  and  $CO_2$  was done taking into consideration permeation through the film, respiration of the product and deterioration effect as follows:

$$\frac{dn_{O_2}}{dt} = \frac{P_{O_2} A}{e} \left( p_{O_2}^{out} - p_{O_2}^{in} \right) - \frac{R_{O_{2max}} p_{O_2}^{in}}{\left( Km_{O_2} + p_{O_2}^{in} \right)} m$$
(2)

$$\frac{dn_{CO_2}}{dt} = \frac{P_{CO_2} A}{e} \left( p_{CO_2}^{out} - p_{CO_2}^{in} \right) - qRQ \frac{R_{O_{2max}} p_{O_2}^{in}}{\left( Km_{O_2} + p_{O_2}^{in} \right)} m + \beta_{CO_2} D$$
(3)

where A is the surface area of the film (m<sup>2</sup>), e the thickness of the film (m),  $p_{O_2}^{out}$  and  $p_{CO_2}^{out}$  are the 181 atmospheric partial pressure of O<sub>2</sub> and CO<sub>2</sub> respectively (Pa),  $p_{O_2}^{in}$  and  $p_{CO_2}^{in}$  are the headspace partial 182 pressure of O<sub>2</sub> and CO<sub>2</sub> respectively (Pa),  $P_{O_2}$  and  $P_{CO_2}$  are the permeability of the film for O<sub>2</sub> and CO<sub>2</sub> 183 respectively (mol m<sup>-1</sup> Pa<sup>-1</sup> s<sup>-1</sup>),  $R_{O_{2max}}$  corresponds to the maximum respiration rate per kilogram of food 184 commodity (mol kg<sup>-1</sup> s<sup>-1</sup>),  $Km_{O_2}$  is the constant of Michaelis and Menten (Pa), *m* is the weight of the 185 food product (kg), qRQ is the respiratory quotient (dimensionless) and  $\beta_{CO_2}$  represent the rate of carbon 186 dioxide production due to the deterioration (mol s<sup>-1</sup> %<sup>-1</sup>). Note that oxygen consumption due to 187 deterioration was found negligible. 188

In Eq 2 – 3, the first term of the right side refers to the Fick's first law, describing the mass flow of gas species  $(O_2, CO_2)$  through the film, in a steady state regime, the second term is the expression of the respiration rate using the classical Michaelis and Menten equation without  $CO_2$  inhibition. In Eq 3, the third and last term is the metabolic deviation (CO<sub>2</sub> production) due to deterioration.

193 The effect of temperature on the deterioration,  $k_D$ , respiration,  $R_{O_{2max}}$  and permeation,  $P_{O_2}$  and  $P_{CO_2}$  is 194 represented through Arrhenius law in Eq 4:

$$k(T) = k_{ref} \exp\left(\frac{-E_{a,k}}{R}\left(\frac{1}{T} - \frac{1}{T_{ref,k}}\right)\right)$$
(4)

where *k* is the temperature dependent parameter,  $k_{ref}$  the value of reference temperature  $T_{ref,k}$  (K) ,  $E_{a,k}$  is the activation energy for parameter *k* (J mol<sup>-1</sup>), *R* is the universal gas constant (8.314 J mol<sup>-1</sup> K<sup>-1</sup>).  $T_{ref,k}$  (K) considered in this work was the most central value of temperature range investigated, generally 10 °C.

#### 200 2.2.2 Prediction of food losses from simulated food deterioration

It was assumed that the area under the deterioration curve is proportional to the percentage of losses. Thus, the percentage of losses is considered linear to the integral of the deterioration curve  $D_s^p$  as follows:

$$l_s^p = a \int_{t_i}^{t_j} D_s^p(t) dt + b \tag{5}$$

where p is the type of the packaging, s the number of the scenario tested in a population P of scenarios studied,  $l_s^p$  is the percentage of losses (%) of the scenario s using the packaging p,  $\int_{t_i}^{t_j} D_s^p(t) dt$  is the integral (dimensionless) of the deterioration curve (t, D(t)) for scenario s in the packaging p from  $t_i$ to  $t_j$ , representing the time at which the post-harvest stage begins and ends respectively (s). a and b (dimensionless) are the estimated parameters of the linear regression.

In **Figure 2** an example of a temperature profile applied for a post-harvest chain scenario is presented. The corresponding deterioration curves and calculations of their integrals are shown for two different types of packaging p = MAP (black hatched area) and p = non MAP (grey hatched area) storage at the consumer level i.e. from 1.4 d to 2.4 d (**Figure 2**).

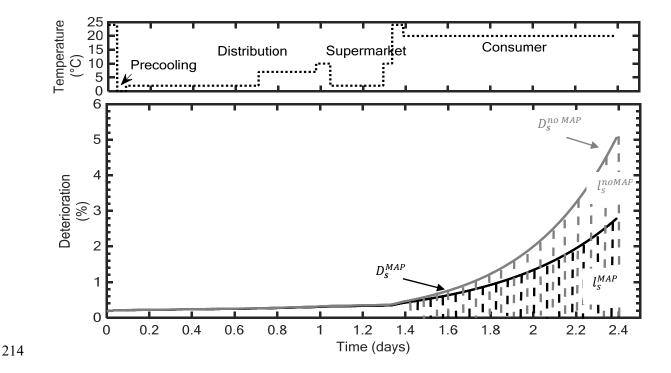


Figure 2: An example of post-harvest chain scenario including precooling, distribution, supermarket and consumer stages with the applied storage temperature in dotted line (...) (a) and predicted  $D_s^{no MAP}$  and  $D_s^{MAP}$  deterioration curves in non MAP (grey curve) and MAP (black curve) conditions (b). Grey and black hatched areas under the deterioration curves are linked respectively to the percentage of losses at the consumer level  $l_s^{no MAP}$  and  $l_s^{no MAP}$  respectively calculated using equation (5).

#### 220 2.2.3 Including consumer behaviour patterns and diversity of post-harvest scenarios in the

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#### prediction of food losses

Food losses at the consumer stage are assumed to depend on consumer behaviour regarding storage temperature and duration and preservation of the modified atmosphere. The likelihood of consumer behaviours, *w*, varying between 0 and 1 (dimensionless), taking into account those three variables all together is calculated using the following equation, assuming that events are independent:

$$w = P_T P_d P_p \tag{6}$$

where  $P_T$  is the probability related to storage temperatures at home: ambient or refrigerated storage (dimensionless),  $P_d$  is the probability related to storage duration at home, before consumption: one day 236

228 or more (dimensionless) and  $P_p$  is the probability related to the packaging state: kept or removed 229 packaging at home (dimensionless).

230 The probability of each practice is supposed to be equal to the frequency of this practice within the 231 sample.

Finally, the cumulated percentage of losses  $L_{tot}^{P}$  within the sum of all  $s_{tot}$  scenarios participating in 232 the definition of the behaviour of a population *P*, is expressed as follows: 233

$$L_{tot}^p = \sum_{s=1}^{s=s_{tot}} l_s^p w \tag{7}$$

where  $l_s^p$  is the percentage of losses for the scenario s in a packaging p (%). p being the state of the 234 235 packaging i.e. in MAP or non-MAP condition.

#### 237 2.2.4 Input parameters

238 The MAP modelling tool was composed of equations (1-4) and required 23 inputs. Firstly, 17 parameters depict the deterioration of fruit,  $k_{D_{ref}}$ ,  $E_{a,k_D}$ ,  $T_{ref,k_D}$ ,  $D_{max}$ ,  $x_{CO_{2_{max}}}$ , the respiration of 239 fruit,  $R_{O_{2maxref}}$ ,  $E_{a,R_{O_{2max}}}$ ,  $T_{ref,R_{O_{2max}}}$ ,  $Km_{O_2}$ , qRQ,  $\beta_{CO_2}$ , and the permeation through the packaging, 240  $P_{O_2}$ ,  $E_{a,P_{O_2}}$ ,  $T_{ref,P_{O_2}}$ ,  $P_{CO_2}$ ,  $E_{a,P_{CO_2}}$ ,  $T_{ref,P_{CO_2}}$  including the temperature dependency for the 241 242 deterioration rate, the gas permeabilities and the maximal respiration rate. Secondly, three parameters 243 depict the geometry of the packaging, A, e and the mass of fruit, m. Finally, three constants were used,  $p_{O_2}^{out}$ ,  $p_{CO_2}^{out}$ , R (see the nomenclature table for more details about symbol significance and units). Most 244 245 of them were taken from previous work (Matar et al., 2018a). In addition, to run the MAP modelling tool in dynamic temperature conditions, an activation energy  $E_{a,k_D}$  was calculated for  $k_D$  representing 246 the deterioration rate constant (s<sup>-1</sup>).  $E_{a,k_D}$  was found equal to 73514 ± 2205 J mol<sup>-1</sup>.  $\beta_{CO_2}$  was found 247

constant whatever the temperature (5 °C, 10 °C and 20 °C) with a mean and standard deviation of 1.32x10<sup>-9</sup>  $\pm$  2.9x10<sup>-10</sup> mol s<sup>-1</sup> %<sup>-1</sup>.

250 2.2.5 Numerical simulation

Simulations and calculations were performed using Matlab® software (The Mathworks Inc, Natick,
Mass., U.S.A) and Microsoft Excel (2016).

253 2.3 Statistics

The independence of variables (storage temperature, storage duration and packaging practices) in answers to consumer surveys was analysed using Chi-Square tests (performed with SAS 9.3).

Logistic analyses (performed with SAS 9.3, and available upon request) were carried out to determine if variables depend on sex, age and occupation. Results showed that the duration of storage depends on age, and that removing the package depends on age and occupation.

#### 259 3 Results and discussions

260 The methodology presented in this work and validated on the typical strawberry supply chain commonly 261 found in South of France, aimed at predicting the benefit of MAP in terms of reduction of product loss, 262 in particular at the consumer stage. The losses considered here are assumed to be directly proportional 263 to the percentage of fruit deterioration. Therefore, all losses estimation relied on the prediction of fruit 264 deterioration (Eq. 1). The consumer step is the step where the storage conditions are the least well 265 controlled and managed, and lead, therefore, to an important amount of losses. As the final step of the 266 supply chain, the deterioration level of the product arriving at consumer homes is strongly dependent on the previous stages (wholesaler, supply and distribution chains). Therefore the first step of this 267 268 approach was to build realistic scenarios of the strawberry supply chain with determination of storage 269 conditions for each stage.

#### 270 3.1 Post-harvest chain scenarios

271 Setting up of post-harvest scenarios was done based on interviews with wholesalers, from the literature 272 (Mercier et al., 2017), and from the Interprofessional Technical Centre for fruit and vegetables (CTIFL) 273 dealing with the French supply chain of strawberries (Moras et al., 2003a, 2003b; Moras and Tamic, 274 2001; Vaysse et al., 2015). It was found that a typical pre-supermarket step for packed strawberries 275 could include up to seven stages, such as packaging, precooling, wholesaler, central purchase, and three 276 transport stages. The seven stages were gathered under the same item: "pre-supermarket step" (Figure 277 1), which is followed by the distribution step (in supermarket), excluding the transport phase and the 278 consumer step, including transport from the supermarket to home, and storage at home until 279 consumption. The transport duration n°1 is rather long, mimicking the case where strawberries are 280 grown far away from the wholesaler location considered as a worst case in the pre-supermarket scenario. 281 Minimal and maximal temperatures applied at each stage are indicated in Figure 1.

#### 282 3.1.1 Distributor behaviour patterns

To collect information about distributor practices, a survey targeted to this stakeholder was carried out. Only 21 answers were obtained on 89 distributors solicited, and among them, only four departments heads answered the whole questionnaire. These distributors belonged to mini-markets and supermarkets and sell strawberries mainly in trays of 0.25 or 0.50 kg. Although few data were obtained, they will be used as guidelines (master data) to confirm information found in the literature.

The results of the questionnaire showed that supermarket step is mainly divided into three stages: the reception, storage room and supermarket display (**Figure 1**). At the reception stage, the product is either refrigerated (2 °C) or kept at ambient temperature (20 °C) for a short duration varying from 5 min to 3 h. In the storage room, the product is stored at low temperature between 2-10 °C for a duration between 6 h and 1 d. Finally, in the supermarket display, products are either stored at 25 °C or in refrigerators at 10 °C from 1 to 12 h. Among the survey respondents, the unsold strawberries are discarded and not kept in stock. The supermarket stock was replenished six times per week.

#### 295 3.1.2 Consumers' behaviour patterns

The consumer survey was open for the two last weeks of May 2016, during the strawberry harvest period. A quota method on age and occupation was used. The final sample (749 participants) was close to the French population over 20 years in terms of age and occupation (**Table 1**). The % women of the sample is higher than in the French population (61 % of women in the sample, 52 % in France). However, it reflects the fact that women are more often the main food purchasers than men in French households.

	Characteristics	Survey sample (%)	France (%)*
Gender	Male	39	48
	Female	61	52
Age	20-49 years old	49.9	53
	50 years old and more	50.1	47
Occupation	Upper and middle level	27	27
	Lower level	25	29
	Inactive	48	44

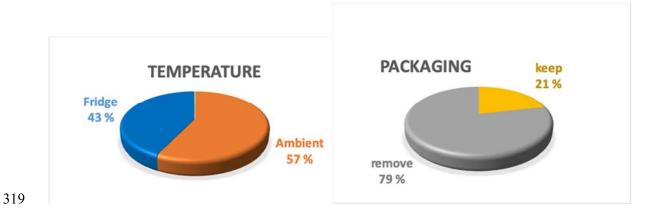
#### **302** Table 1: Comparison of the sample to the French population over 20 years

303 \* Breakdown of the French population by gender, age and occupation was estimated with the national
304 statistics on employment (in relation with age and gender) published by the "Institut National de la
305 Statistique et des Etudes Economiques", and available online at <a href="https://www.insee.fr/fr/statistiques/">https://www.insee.fr/fr/statistiques/</a>

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307 Once at home, 14.5 % of the consumers stored the product for a maximum of 3 d, 24.5 % for 2 d while 308 61 % kept it for a maximum of 1 d before consumption. This can be explained by the very short storage 309 life of strawberries. The fruit were sorted just before the consumption for half of the participants. A 310 majority (79%) of the consumers removed the packaging just after purchase, systematically or at least 311 every other time. 57 % of the consumers kept the fruit at ambient temperature while 43 % of them kept 312 them in the fridge. These last features are particularly relevant for the present work and are summarized 313 in Figure 3. The fact that 79 % of consumers removed the pouch just after purchase means that in the 314 case of MAP, the benefit of the MA is lost as soon as the pack is opened, i.e. in some cases, well before 315 the consumption stage. Two-thirds of the consumers claim that they never throw away the entire tray 316 of strawberries if some of the fruit are damaged, rather discarded damaged strawberries or only the

317 damaged parts. This answer confirmed our hypothesis to consider a percentage of losses at the 318 household stage directly proportional to the level of degradation.



### Figure 3: Consumer preferences for post-harvest practices of fresh strawberries; percentage of people using cold chain and removing packaging for storage at home

322 Within the literature on food loss and waste, only a few papers focus on the link between storage practices and consumer food waste, even if storage is identified as a critical step within food waste 323 324 drivers (Farr-Wharton et al., 2014; Hebrok and Boks, 2017). The results obtained in the present study confirm previous conclusions of the WRAP final report (Plumb et al., 2013) that many consumers do 325 326 not recognise that packaging protects food in the home. While there is recognition that packaging is important to keep the product safe on its way to and in the store, the opposite view is prevailing at home. 327 328 This in turn leads many consumers to adopt unpacking strategies that potentially decrease the longevity 329 of products (i.e. taking products out of their packaging or piercing the packaging to 'let it breathe') 330 (Plumb et al., 2013). Therefore, the importance of consumer behaviours when putting on the market 331 new technologies such as MAP may be significant if these behaviours do not change.

From the survey, three main variables were extracted and were then considered in the prediction of thefood losses reduction:

- 334 The state of the packaging: "keeping" or "removing" the plastic pouch after purchase;
- 335 The temperature of storage: "low temperature" or 'high temperature";

The time span before consumption: "short duration" or "long duration", i.e. one or three days of storageas best and worst case scenario.

The independence of storage temperature, storage duration and packaging practices was analysed using Chi-Square tests on dummies (performed with SAS 9.3). Three dummies were considered: fridge, equal to 1 if participant stores strawberries in the refrigerator, 0 otherwise; short, equal to 1 if participant stores strawberries for 1 day (or less), 0 otherwise; remove, equal to 1 if participant removes the packaging before storage, 0 otherwise. Chi-Square tests showed that the three variables are independent (**Table 2**).

344	Table 2:	<b>Chi-Square test</b>	s of independence	(N=749, DF=1	1)
-----	----------	------------------------	-------------------	--------------	----

	Fridge	Short	Remove
Fridge	-	Chi2 = 1.1596	Chi2 = 1.0339
		p = 0.2815	p = 0.3092
Short	-	-	Chi2 = 0.0370
			p = 0.8475
Remove	-	-	-

345

346 According to the survey results, some likelihood of consumer behaviours, w, could be calculated using 347 Equation 6. For example, the probability that consumers store the strawberries before consumption at low temperature, namely 'low temperature' (5  $^{\circ}$ C), is equal to the rate of participants in the survey who 348 349 always store their strawberries in the fridge (0.43). Consequently, the rest of the consumers (0.57) store 350 strawberries at ambient temperature, namely 'high temperature', i.e. at 20 °C. The same applies for the 351 probability of short/storage duration, where short storage duration means storage of strawberries for 1 352 d maximum before consumption (61 % of the consumers, so p=0.61). The consumers were considered 353 to remove packaging if they do it at least one time in two, on average (p=0.79 for 'remove packaging'). 354 Consequently, p=0.21 for keeping packaging, namely 'keep packaging'. Thereby, the probability of 355 consumers storing the tray 1 day before consumption (short duration), in the refrigerator (low 356 temperature) and keeping the package intact until consumption is equal to  $0.61 \times 0.43 \times 0.21 = 0.05$ .

In summary, after aggregating the information gained from the consumer surveys, eight behaviours
were distinguished at the consumer level that covered all the diversity of practices at home (**Table 3**).

- **Table 3: Description of the eight aggregated consumer behaviours based on the temperature, duration of**
- 360 storage and state of the packaging

Number of the behaviour	Probability related to storage temperature <i>T</i> , <i>P<sub>T</sub></i> (dimensionless)	Probability related to storage duration $P_d$ (dimensionless)	Probability related to packaging state the $P_p$ (dimensionless)	Occurrence of each behaviour <i>W</i> (dimensionless)
1		Long duration	Keep packaging 0.21	0.05
2	High temperature 0.57	0.39	Remove packaging 0.79	0.17
3		Short duration 0.61	Keep packaging 0.21	0.07
4			Remove packaging 0.79	0.28
5	Low temperature 0.43	Long duration	Keep packaging 0.21	0.03
6		0.39	Remove packaging 0.79	0.13
7		Short duration	Keep packaging 0.21	0.06
8		0.61	Remove packaging 0.79	0.21

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362 The composition of our sample in terms of sex, age and occupation was slightly different from the 363 composition of the French population (Table 1), and therefore, estimating French storage practices with 364 our sample practices might provide biased results if storage practices depend on these factors. Logistic analyses, performed with SAS 9.3, showed that the duration of storage depended on age, and that 365 366 removing the package depended on age and occupation. By taking into account the composition of the French population rather than the composition of our sample for the calculation of the average 367 frequency, the probability of storing the strawberries more than 1 d is equal to 0.6052 rather than 0.613; 368 369 and the probability of removing the package is equal to 0.7864 instead of 0.7863. The small differences 370 between these two estimations can be explained by the small difference between our sample and the 371 French population in terms of age breakdown (for storage duration), and by the fact that the bias due to 372 age is offset by the bias due to occupation (for package removing).

#### 373 3.1.3 Estimation of strawberry losses

374 The losses at the different stages of the post-harvest chain are shown in Figure 1. The data were 375 provided by professional experts (technical institutes for the sector such as CTIFL, France AgriMer, 376 inter-branch professional organisation, wholesalers, retailers, distributors) through field surveys and interviews were checked for plausibility and completed by academic experts. The reference year was 377 378 an "average" year for production/retailing. The difficulty of obtaining reliable estimations of strawberry 379 losses directly from the stakeholders necessitated a thorough cross-checking of the information coming 380 through interviews as well as technical and scientific reviews. For instance, wholesalers and distributors 381 were reluctant to disclose this information.

382 Losses were about 1-2 %, at the packing step, the wholesale and central purchase (data communicated 383 by the interviewees), 10 % at the distributor stage as recorded by ADEME (ADEME, 2016) and 2 to 30 384 % at the consumer level identified from interviews with local wholesalers and from literature data (Moras et al., 2003b; Vaysse et al., 2015) (Figure 1). These data are in line with those generally quoted 385 for the whole fruit and vegetable sector. For example, Redlingshöfer et al. (2017) found 12 % of losses 386 from primary production to processing for the FFV sector, including food loss at distribution. This value 387 388 is consistent with the cumulative losses identified in the present work at the packing step, the supply 389 chain up to distributor and including losses at distribution. Porat et al. (2018) also cited FFV losses of 390 10-11 % from field to retail waste.

391 While data gathered for the primary losses to retailing were confirmed by different technical and 392 scientific experts, those at the consumer level displayed wide variation and uncertainty. Strawberry 393 losses in the household changes with the season, the place and time of consumption, the cost of the 394 product which is lower in peak strawberry season. Abundance and low price would lead consumers to 395 be more prone to wastage. Thorough cross-checking with scientific literature has revealed that the lower 396 value of 2 % of losses at the consumer level is consistent with the inedible fraction of fresh fruit which 397 would vary from 2 to 6 %, depending on the reference (De Laurentiis et al., 2018). This inedible fraction 398 is directly linked to a physical property of the product, its inedible component (e.g. leaves and stalk of 399 the strawberries), contrary to the generation of avoidable losses that are the consequence of behavioural

choices of the consumers and poor food conservation. The upper limit of 30 % is consistent with other
data: on average 29 % of the mass of FFV purchased by households in the EU28 in 2010 was wasted
(De Laurentiis et al., 2018), and 15-30 % of FFV purchases by mass are discarded by consumers
(Gustavsson et al., 2011).

The 2-30 % range is considered to correspond to the damaged strawberries thrown away by the consumer (pieces or whole strawberry) and this value is assumed to be directly correlated to the level of deterioration predicted by the mathematical model. In the best case scenario of 2 %, only unavoidable losses corresponding to inedible component, would be discarded in all cases, while in the worst case scenario 30 % of the product is discarded due to unsuitable quality (e.g. apparent spoilage, softening and browning).

#### 410 3.2 Predicting product deterioration in multiple scenarios of the post-harvest chain

411 Eq. 1 was used to predict the product deterioration for different post-harvest scenarios based on data gathered in Figure 1. The 7 different stages of the "pre-supermarket step" were aggregated in one single 412 413 step with three different storage conditions: "high temperature and long duration", "low temperature 414 and long duration", "mean temperature and short duration" (Figure 4). In the case of "high temperature and long duration", the highest temperature of the range indicated in Figure 1 for each stage (cooling, 415 packing, etc.) was systematically chosen with the longest duration for building this scenario. In contrast, 416 417 the lowest temperature and longest time span were chosen for building the "low temperature and long 418 duration" scenario. For the short duration case, preliminary simulations showed that deterioration 419 curves were not significantly different, regardless of the packaging conditions, MAP or non-MAP, and 420 the high or low, or the mean, temperature within each stage. Thus, "high" and "low temperature of storage" for "short duration" in the pre-supermarket step were aggregated in a single scenario "mean 421 422 storage temperature and short duration" in order to reduce the total number of scenarios. Finally, three 423 different scenarios were considered for the pre-supermarket step.

For the supermarket step, some simplifications were applied. For the reception stage, temperature varies
between 2-20 °C (Figure 1). However, because of the short duration of this stage and its very weak

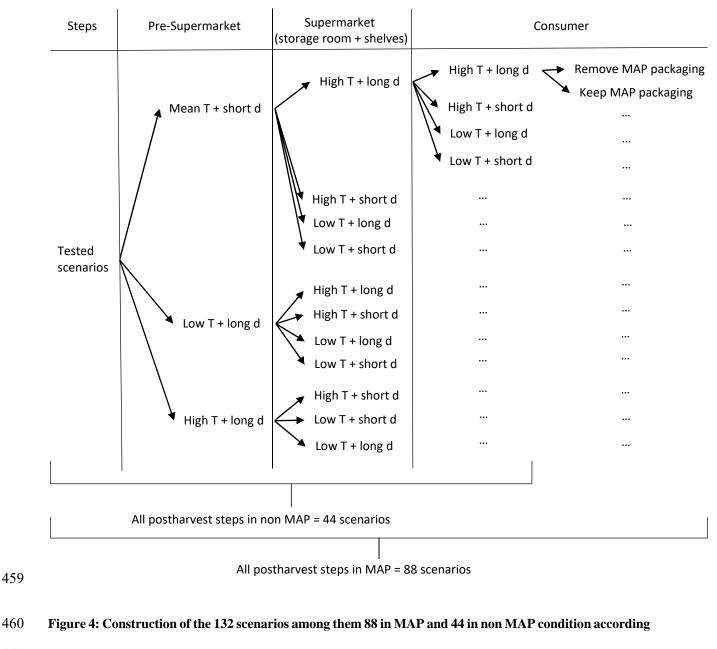
influence on the simulated deterioration, an average temperature (10 °C) and duration (92.5 min) were
considered for this storage stage in all simulations. For storage rooms and market stall stages, the
combination of "high" and "low temperature" with "long" and "short duration" was considered
assuming that the same conditions operate in both storage room and supermarket display stages (Figure
Finally, four different scenarios were considered for the supermarket step.

For scenarios including high temperature and long duration at the pre-supermarket level followed by high temperature and long duration at the supermarket level, the product deterioration at the end of the supermarket step exceeded the maximal acceptable deterioration of 13 % (Matar et al., 2018a). This means that the consumer was not ready to buy the product anymore. Therefore, these scenarios were not considered in the investigation at the consumer step.

436 For the consumer step, the first stage was a transport phase between supermarket and the home 437 (transport 4 - shown in **Figure 1**). Due to the very small impact of this stage, a mean temperature and 438 duration was considered (1.25 h at 25 °C). For the household stage, a combination of the highest and 439 lowest temperature of storage combined with longest and shortest storage time was considered with the 440 aim of covering a range of possibilities, i.e. four different scenarios at the consumer level. At this level, combining all the cases represented in the pre-supermarket, supermarket and consumer level, and 441 excluding those that did not pass the supermarket stage, finally, 44 scenarios were obtained (Figure 4). 442 443 These scenarios could be applied for the control packaging (non-MAP).

444 For the case of MAP, additional scenarios should be added at the consumer level. Indeed, surveys 445 revealed that only 21 % of consumers kept the packages sealed before consumption. 79 % of consumers 446 removed it just after purchase even if they do not immediately consume their strawberries. This practice 447 relies on the belief that it is better to store strawberries without packaging as they are living products. 448 Nearly two-thirds of consumers unpack FFV and therefore reduce the longevity of the product – for 449 example, 64 % take apples out of the pack or do something to the bag (e.g. pierce it) (Plumb et al., 450 2013). That means that when MAP is used, the benefit of the technology is lost long before FFV 451 consumption. For this reason, the variable related to "the state of the packaging" collected from the surveys will be added to the probability tree drawn in Figure 4 when MAP packaging is studied. As the 452

- 453 two possible states of the packaging (keeping packaging sealed until consumption or removing it just 454 after purchase) were considered for each of the 44 pre-scenarios, then 88 additional scenarios were 455 added to the 44 control ones, when MAP packaging is used. In total, 132 scenarios were generated 456 where 88 scenarios were in MAP condition and 44 scenarios were in non-MAP conditions.
- The 132 scenarios were used as inputs in the model to calculate the deterioration curve in each case andthen, the corresponding losses.



- 461 to Pre-supermarket, Supermarket and Consumer storage conditions. T refers to the temperature and d to
- 462 the duration of the stage

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# 3.3 Predicting strawberry losses at the consumer stage considering the diversity of French consumers' behaviour

Losses were calculated for each 132 scenarios by using Eq. 5 (see section 2.3.2). Losses were considered 465 466 proportional to the degradation of the product, degradation that itself depends on the storage conditions 467 (temperature and internal atmosphere composition under MAP conditions). Input parameters for loss calculations are thus all inputs parameters required for predicting the degradation of the fruit during the 468 469 whole post-harvest chain and the inputs parameters related to losses (see section 3.1.3) used to calibrate 470 Eq. 5. For this purpose, for each of the 132 deterioration curves generated, the corresponding area under the deterioration curves (i.e. the integrals of deterioration curves  $\int_{t=i}^{t=j} D_s^p$ ) was calculated. Then these 471 132 scenarios were distributed in eight groups corresponding to the main eight behaviours observed at 472 the consumer stage (**Table 3**). A mean value of  $\int_{t=i}^{t=j} D_s^p$  was calculated for each aggregated scenario, 473 474 i.e. eight for each of MAP, and non-MAP (Table 4).

- 476 Table 4: Percentage of losses,  $L_s^p$ , calculated for each aggregated scenario with the associated area of the
- 477 deterioration, occurrence of each behaviour, percentage of losses, and total percentage of losses affected by
- 478 French consumer behaviour in MAP and in non-MAP.

			Non-MAP		MAP		
Number of the aggregated	Occurrence of each behaviour	Mean of the deterioration curve	<i>U</i> <sup>non-MAP</sup> losses	<i>L</i> <sup>noMAP</sup> Losses related to occurrence of the behaviour	Mean of deterioration curves	l <sup>MAP</sup> losses	<i>L</i> <sup>MAP</sup> Losses related to the occurrence of the behaviour
scenario	<i>w</i> *	integrals *	(%)	(%)	Integrals *	(%)	(%)
1	0.05	81824.40	30.00	1.41	44967.60	16.98	0.80
2	0.17	81824.40	30.00	5.20	75041.23	27.60	4.79
3	0.07	6378.64	3.35	0.25	3395.70	2.30	0.17
4	0.28	6378.64	3.35	0.93	4494.68	2.69	0.74
5	0.03	12026.07	5.35	0.19	6797.08	3.50	0.12
6	0.13	12026.07	5.35	0.70	7866.65	3.88	0.50
7	0.06	2538.78	2.00	0.11	1517.30	1.64	0.09
8	0.21	2538.78	2.00	0.41	1583.14	1.66	0.34
			$L_{tot}^{non\_MAP}$	9.21		$L_{tot}^{MAP}$	7.57

479 \* dimensionless

In a second step, the % food loss,  $l_s^p$ , was calculated using Eq. 5 and the mean value of  $\int_{t=i}^{t=j} D_s^p$  for 480 481 each of the eight aggregated scenarios, in MAP and non-MAP conditions. To do that, a and b values in Eq. 5 must be first calculated. For this purpose, the minimum and maximum losses identified at 482 483 household, 2 and 30 % respectively (Figure 1), were attributed to the worst case and best case scenarios 484 respectively,  $s_{min}$  and  $s_{max}$ , i.e. those having the smallest and biggest value of the deterioration integral, in the control situation (non-MAP). In other words,  $l_{smin}^{non MAP}$  and  $l_{smax}^{non MAP}$  corresponded to 485  $\int_{t=i}^{t=j} D_{s_{min}}^{non\,MAP}$  and  $\int_{t=i}^{t=j} D_{s_{max}}^{non\,MAP}$  respectively. That means that in the best case (optimal storage 486 conditions and moment of consumption), the consumer discards only 2 % of the fruit against 30 % in 487 the worst case. With these two data set  $(l_{smin}^{non MAP} = 2 \%, \int_{t=i}^{t=j} D_{smin}^{non MAP} = 2538.78)$  and  $(l_{smax}^{non MAP} = 2538.78)$ 488 30 %,  $\int_{t=i}^{t=j} D_{s_{max}}^{non MAP} = 81824.40$ , the values of *a* and *b* can be calculated following a linear function 489 of the form y = ax + b (**Table 4**). The two fitted parameters a and b were found equal to  $3.53 \times 10^{-04}$ 490

491 and 1.10 respectively. Consequently, losses  $l_s^p$  corresponding to all other deterioration integrals ranging 492 from the  $s_{min}$  to  $s_{max}$  values could be interpolated using Eq. 5.

493 To calculate the overall value for losses in the post-harvest chain,  $L_{tot}^p$ ,  $L_s^p$  values were first calculated 494 using Eq 6 for the eight different behaviour scenarios taking care of their probability of occurrence, w, 495 and then aggregated in a single value,  $L_{tot}^p$ , using Eq 7. Finally, eight values of losses were estimated 496 for each of non-MAP conditions,  $L_s^{nonMAP}$ , and MAP conditions  $L_s^{MAP}$ .

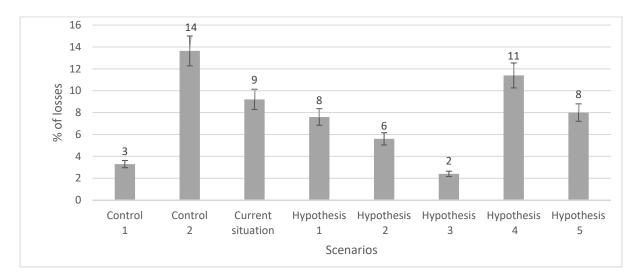
497 Using this methodology, the average overall losses for the two cases of storage investigated, non-MAP 498 and MAP, considering multiple, realistic post-harvest storage scenarios and consumer practices were 9.2 % (rounded to 9 % in the following) in the case of non-MAP and 7.6 % (rounded to 8 % in the 499 500 following) in the case of MAP, respectively. Considering uncertainty on the loss estimations at the 501 household stage (about 10%) according to the results of FUSION EU project (Stenmarck et al., 2016), 502 these two values are not significantly different. This could be ascribed to the fact that only 21 % keep 503 the packaging intact until the consumption time. In that case, the benefit of the modified atmosphere would have been lost quite early during the post-harvest chain. This result confirmed that, if the current 504 505 storage practices of consumers do not change, the benefit of using MAP for the fresh strawberries would be negligible. 506

The absolute value of losses found at the household stage must be considered with caution as they are highly dependent on the upper and lower limits they are derived from (2-30 %). Different values could have been obtained considering other limits, especially the upper limit, which could be discussed. In addition, the consumer practices studied here refer only to the case where the consumer consumes all or part of the product. Waste of strawberries due to inappropriate consumer behaviours (e.g. still edible product voluntarily discarded for instance because the consumer forgot it or did not want to eat it anymore) were not considered because it is difficult if not impossible to predict.

#### 514 3.4 Impact of consumers' behaviour changes on strawberry losses

515 The objective of this part was to investigate the impact of a change of consumer practices on the post-516 harvest losses of strawberries. For this purpose, six hypotheses were tested (Figure 5) in addition to the

current situation, macro-perforated packaging with 43 % of refrigerator storage and 79 % of packaging 517 518 removed after purchase and the MAP situation (named hypothesis 1 in Figure 5) corresponding to the 519 case when MAP is applied for all strawberries sold but with the current consumer behaviours. The two first new hypotheses tested represented control situations (100 % of people store the strawberries in the 520 521 fridge or 100 % of people store them at ambient temperature, all strawberries being packed in macro-522 perforated packaging, i.e. without any specific modified atmosphere condition). The four other 523 hypotheses corresponded to alternative behaviours for the consumer: for instance, hypothesis 3 assumes 524 that 100 % of consumers store their strawberries in the refrigerator and 100 % of them kept them in MAP until consumption while hypothesis 5 considered that 100 % of consumers kept their fruit at 525 ambient temperature but in MAP, until consumption. The corresponding losses obtained for each of 526 527 these eight cases were calculated (Figure 5).



529

Packaging type	Consumer behaviour			
	Scenario Description			
Magna nonfonatad	Control 1	100% store in refrigerator, 100% of macro- perforated packaging		
Macro-perforated packaging (non-MAP)	Control 2	100 % store at ambient temperature, 100 % of macro-perforated packaging		
	Current situation	43 % store in the refrigerator and 100% macro- perforated packaging		
	<b>Hypothesis 1</b> Current situation in MAP	43 % store in the refrigerator and 21% keep packaging closed until consumption		
Modified	Hypothesis 2	43 % store in the refrigerator and 100% keep packaging closed until consumption		
atmosphere packaging (MAP)	Hypothesis 3	100 % store in the refrigerator and 100% keep packaging closed until consumption		
	Hypothesis 4	100 % store at ambient temperature and 21% keep packaging closed until consumption		
	Hypothesis 5	100 % store at ambient temperature and 100% keep packaging closed until consumption		

Figure 5: Evaluation of percentage of losses\* for 8 different scenarios including the current case, 3 control situations and 5 hypotheses of change of consumer behaviours. The details of all scenarios are given in the table below the graph. The state of the packaging for each situation before its arrival to the household stage is indicated on the left of the table. \* rounded values

535

Figure 5 illustrates that use of MAP reduces losses from 9 % to 8 % (hyp 1), but if the consumers keep the fruit in sealed packages, the loss is reduced to 6 % (hyp 2). This result confirms the benefit of MAP to reduce post-harvest losses (Aday and Caner, 2013; Almenar et al., 2007; Giuggioli et al., 2015; Peano et al., 2017) while quantifying this benefit for the first time. However, benefits are reduced if consumers open the packaging and lose the benefit of MAs. Informing consumers through dedicated front-ofpackage labelling about the food and packaging innovations, is a major driver to raise awareness of the benefits of the new technology (Hebrok and Boks, 2017; Plumb et al., 2013).

If in addition to MAs, all consumers keep the strawberries in the refrigerator instead of ambient temperature (hyp 3), the losses decrease from 6 % (hyp 2), to 2 % (hyp 3, Fig. 5). As expected, largest loss reductions are achieved when combining cold chain and MA. This is only a bit lower than for the theoretical case of macro-perforated packaging combined with 100 % of use of cold chain, for which the calculated losses are equal to 3 % (control 1, Fig. 5). Considering only the percentage of losses in households, the benefit of MAP in addition to cold chain would be negligible compared with the exclusive use of cold chain (hyp 3 versus control 1).

550 To better highlight the benefit of using MAP for fresh strawberries, only results obtained at ambient 551 temperature were compared. If all consumers stored fruit at ambient temperature, even if only 21 % of 552 them kept the packaging sealed until consumption (hyp 4, Fig. 5), the percentage of losses would be 553 reduced to 11 % compared with the same non-MAP situation where losses are equal to 14 % (control 554 2, Fig. 5). If 100 % of consumers keep the packaging sealed until consumption, losses would be reduced 555 to 8 % (hyp 5, Fig 5), which corresponds to a relative reduction of loss to 41 %. Comparison of this 556 benefit of MAP at ambient temperature (41 % of relative losses with MAP; hyp 5 versus control 2) with 557 benefit of MAP at cold temperatures (28% reduction of losses; hyp 3 versus control 1), revealed that 558 the benefit of MAP is much higher at ambient temperature than at chilled temperature.

Previous results highlight that above all, consumers should use refrigerated storage to maintain strawberry quality at home. However, systematic use of refrigeration is not feasible because: more than 55 % consumers will not put their strawberries in the refrigerator because they consider that refrigeration negatively changes the taste of the product. For these consumers, MAP could be a benefit for strawberry providing that these consumers also keep package integrity until the moment of consumption (not in 79 % of cases). Consumer education is needed to increase benefit of MAP.

The positive impact of the cold chain should also be put into balance with its environmental cost. In spite of upcoming advances in energy production techniques that reduce costs and environmental impacts of the cold chain, refrigeration still has environmental and economic implications for the food industry. The use of refrigeration is, indeed, still a major contributor to global energy consumption, accounting for 15 % of the electricity consumed worldwide (Camanzi et al., 2017; Coulomb, 2008; Matarolo, 1990). However, MAP technology also carries financial costs and environmental impacts that must be put into balance with its environmental benefit. In a general manner, the benefit for the full chain of loss reduction could be hampered by the economic and environmental cost of the technologyused to reduce these losses.

#### 574 4 Conclusion

575 In this paper, 132 post-harvest scenarios representing the diversity of distributor and consumer practices 576 have been simulated for the strawberry supply chain. Percentage of fruit losses were calculated for each 577 scenario with the objective of quantifying the benefit of MAP in the strawberry supply chain compared 578 to the current standard situation (macro perforated pouches). It was found that, considering the current 579 consumer habits for strawberry storage and consumption at home, the use of MAP technology would 580 decrease losses by 18 %. Higher benefits would be expected by changing consumer behaviours: indeed, 581 79 % of them remove the packaging just after purchase before product storage which limits the benefit 582 of MAs and more than half of them stored the strawberries at ambient temperature and not in the 583 refrigerator. If the best storage conditions were maintained at home (i.e. all the consumers stored fruit in the fridge and under MAP), strawberry losses would be reduced by more than 70 %. At ambient 584 temperature, if the MAP is maintained until consumption, loss reduction would be about 40 %. The 585 586 results obtained here confirmed the need to couple the cold chain and MAP technology, but it also 587 highlighted that the benefit of MAP was greater at ambient temperature than at refrigeration temperature. Even if these results have to be confirmed by in vivo tests, the numerical exploration 588 presented here permitted for the first time to explore the impact of consumer practices on the benefit of 589 590 MAP for the strawberry post-harvest chain. One important conclusion is that the benefit of MAP will 591 remain very low if consumers are not informed that the packages should not be disrupted until the 592 moment of consumption.

593

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#### 597 5 Nomenclature

Parameter	Definition	Unit
	Maximum percentage of deterioration	<u>%</u>
$E_{a,k}$	Activation energy for parameter k	J mol <sup>-1</sup>
$k_D$	Deterioration rate constant	s <sup>-1</sup>
Km <sub>02</sub>	Constant of Michaelis and Menten	Pa
X <sub>CO2</sub>	$CO_2$ concentration in the headspace at time t	°⁄0
	Maximal inhibitory CO <sub>2</sub> concentration (%) in the headspace	%
X <sub>CO2max</sub>	Value of parameter k at reference temperature $T_{ref}$	70
k <sub>ref</sub>	Minimum percentage of losses	%
	Maximum percentage of losses	%
$\frac{\iota_{min}}{\iota^p}$	Percentage of losses of the scenario $s$ using the packaging $p$	<u> </u>
$\frac{l_{min}}{l_s^p}$ $\frac{l_s^p}{L_s^p}$	Percentage of losses of the scenario's using the packaging $p$ Percentage of losses affected by stakeholder's storage behaviour	<u> </u>
	Total percentage of losses affected by stateholder's storage behaviour for	70
$L_{tot}^P$	all the scenarios of a population	%
<i>P</i> <sub>02</sub>	Permeability of the film to O <sub>2</sub>	mol m <sup>-1</sup> Pa <sup>-1</sup> s <sup>-1</sup>
$P_{CO_2}$	Permeability of the film to CO <sub>2</sub>	mol m <sup>-1</sup> Pa <sup>-1</sup> s <sup>-1</sup>
$p_{O_2}^{in}$	Partial pressure of $O_2$ in the headspace	Ра
$p_{CO_2}^{in}$	Partial pressure of $CO_2$ in the headspace	Ра
$p_{O_2}^{out}$	Atmospheric partial pressure of O <sub>2</sub>	Pa
$p_{CO_2}^{out}$	Atmospheric partial pressure of CO <sub>2</sub>	Pa
$R_{O_{2max}}$	Maximum respiration rate per kilogram of food commodity	mol kg <sup>-1</sup> s <sup>-1</sup>
$T_{ref,k}$	Reference temperature for the parameter k.	K
$\beta_{CO_2}$	Rate of carbon dioxide production due to the deterioration	mol s <sup>-1</sup> % <sup>-1</sup>
A	Surface area of the film	$m^2$
а	Estimated parameters	dimensionless
b	Estimated parameters	dimensionless
D	Percentage of surface deterioration	%
D <sub>acc</sub>	Maximal acceptable deterioration	%
e	Thickness of the film	m
k	Temperature dependent parameter	
m	Weight of the food product	kg
p	State of the packaging: MAP or non MAP	
$P_d$	Probability related to storage duration: one or three days at the consumer	dimensionless
P <sub>p</sub>	Probability related to packaging state: kept or removed packaging at the consumer level	dimensionless
P <sub>T</sub>	Probability related to storage temperatures: ambient or fridge storage at the consumer level	dimensionless
qRQ	Respiratory quotient	dimensionless
R	Universal gas constant	J mol <sup>-1</sup> K <sup>-1</sup>
S	Scenario	
s <sub>max</sub>	Scenario having the highest value of deterioration integral	
s <sub>min</sub>	Scenario having the smallest value of deterioration integral	
t	Time	S
w	Occurrence of a stakeholder's storage behaviour in the postharvest chain, w can vary between 0 and 1	dimensionless

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