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Christophe Krzeminski. Creative minds: Thinking or Digital Space?. 2022. hal-02349025v2

# HAL Id: hal-02349025 https://hal.science/hal-02349025v2

Preprint submitted on 8 Nov 2022 (v2), last revised 7 Dec 2023 (v4)

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# Creative Minds: Thinking or Digital Space?

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Revised and Corrected Version of November 2022. Submitted to the Journal of Creative Behavior (JCB)?

#### Abstract

Creativity is the subject of many views. In liberal viewpoint, creativity is considered as the core of the "economical competitivity" being a key driver in terms of change rate and economical growth. The intellectual vision often seen creativity as a reflection, a mirror of our civilisation. It seems hazardous to consider a single creative method? An interesting highlight is the comparison between the outcomes of two different creativity processes, the introspective one and the collaborative approach. Striking differences in terms of timescale, relationship, emotion and final outcomes can be identified unfortunately at the end of the creative process. A particular care should be taken to prevent imitation or conformity effects resulting from the misuse of modern technologies. The human nature of reflexion process based on filtering, coordinating imagination, associating ideas, aggregating informations has been disrupted by the introduction of hyperconnected digital space. Creativity is probably more fragile, more human and cultural related that it was previously thought. Environmental factors play a major role in the way we organize creativity.

Keywords: Creativity, Thinking space, Digital Environment, Collaborative approach, Interactive method, Imitation effects, Perceived creativity, Outcomes, Transactional, Lateral thinking, Organisational feature and structure, Mechanical and coordination levels of innovation, Introspective process.

# Summary

A) Introduction	3
B) A contextual creativity	4
C) On the outcomes of creativity	5
D) Introspection or interaction ?	6
A) Introspective process	6
B) The collaborative approach	10
C) Methodology and synthesis	13
E) Creativity evolution and open questions	14
A) Transactional activity?	14
B) Creativity, attitude and behavior shift	14
C) Digital space and lateral, divergent thinking	15
D) Digital technology and imitation effects	15
E) On the modern organisation of creativity?	16
F) Synthesis	
F) Conclusion	18
G) Acknowledgements	18

# A) Introduction

Worldwide intense economic competition has trigger the development of innovation and new method in terms of design thinking in order to create and renew objects and services (1). However, an interesting question sometimes put in the place (2): while with an increasing budget spend to increase the speed of innovation (3), the perceived creativity seems to slowdown (2) or even worse regress. A open question could also be: why some culture are or were more inventive than the others (4)? Many hypothesis have been proposed in order to explain this paradigm: the difficulty to satisfy the need of high-skills profile, the knowledge trap (5) or the increasing division of labor. Among these various hypothesis, this article suggests a another one: the impact of the digital space and modern technology on individual or small team creativity. The hypothesis developped is that a a natural creative attitude could be inhibited by the use of modern digital technologies that maximizes the interaction space like spontaneity, connectivity but also imitation and conformism effects. A another idea proposed is that the shift from natural to digital environment tends to modify the way how original ideas emerge. This article also simply remembers and synthetize the key role of environmental factors in creativity such as human or architectural constraints (6).

# B) A contextual creativity

Having a look in the literature reveals that the notion of creativity is somehow complex. Creativity is often see as the ability to create and a mirror, reflect of our civilisation (7). Creative works often triggers a large diverse and spontaneous human reactions like fascination (8) or rejection and negative feedback (2; 3). An ambigous character of creativity is emphasized by the fact that whereas the left hand tends to maximise creativity, the other part fear or rejects the consequence of creative ideas (9; 10; 11). Thus, creativity is probably more dynamic and evolutive (12) also a reflect of cultural differences. The modern one tends to reduce it to novelty and utility. A pragmatic way is often see as: "a novel idea or concept that can be easily transformed into a commercial product to the market". In the digital space, creativity is often qualify as computational creativity (13) and do not seems to meet adhesion (14). The concept and the word creativity is being shared by many domains from the cultural up to the digital world. It seems that a continuous stimulation by novelty is limited in regards of our psychological and stability needs (15). Finally, creativity seems to be driven by pratice and is a more complex, human and social process (16).

# C) On the outcomes of creativity

The difficulty to define creativity is probably due to the fact that this notion is shared and used by many actors in the society. As a challenge to be creative, I would suggest a another one (9): "creativity is a long mental activity of an individual (or a small group) that could benefit of reasonable interaction and lead to a final outcome judged as pertinent, interesting and original by external parties. However, introspective process are extremely fragile, environmental and depends on the final outcomes. Depending on the expected outcomes and the field, a significant level of knowledge, information could be necessary". Qualifying its outcome is probably even more difficult in the domain of innovation and research are often confused. Four main outcomes like discovery, invention, innovation and communication could be distinguished as possible results of a creative work process. The next figure (Fig. 1) sketches, in a symbolic way, the relation between creativity and the different level of results. It should be emphasized that despite the confusion between these different notions, the domain are strongly different:

- Discovery: is defined as a breakthrough based on a long term creative process in a field which provide a new original understanding, knowledge, abstraction of a phenomena or the nature itself.
- *Invention*: is the result of a creative activity which leads to the creation of an original product or services.
- *Innovation*: is a negotiation, transaction process by many players that lead to the adoption of an original but existing idea, process, product, service.
- Communication: is a large concept...Primarily, it corresponds to the creation and the transmission of emotion, message, information.

#### [Figure 1 should be inserted here]

In the era of linear process, a hierarchical classification could be drawn between these different outcomes as shown in the figure (Fig. 1). For example, considering as an example, a research ecosystem, an ideal linear research process should consist in the discovery of new knowledge or understanding by a senior researcher which could trigger an invention implemented by an engineer that could be integrated in an innovation process by support services and could lead to, scientific communications, to a specific community. The main issue, at the digital era, is that the natural frontiers mould by informations in terms of organization and skills tends to disappear. Secondly, this long process barely coexists with timeconstraint, short economic cycles or policymakers expectation. The interconnection level tends to imply a non-linear or probably a correlated process of research. A global competitive creative process could be drawn in which creativity take a central place, each outcome being in competition which each other. This competition takes place on limited shared resources (human, time matter, effort, emotion) and visibility, return on investment. The fact that digital communication and innovation takes a major part in creativity is a sideback effect of contemporary environment.

# D) Introspection or interaction?

Various creative processes have been introduced with the evolution of the field. Two main models of creativity have been put forward and are discussed in this section. The first one corresponds to the individual introspective process of creativity based on reflexion and the basis of many vocation like scientist, engineer, architect, programmer, writer. This representation of personal creativity over a long period can sometimes be magnified and leads to the notion of genius often viewed as the most intelligent and creative person (1). A different model is the modern collaborative approach often based on re-configurable and highly connected team as described just above. These two different way of doing creative activity differs not only in terms of method, timescale but even in terms of final expected results.

#### A) Introspective process

#### a) Description

The creativity and introspective innovation process was mostly based on the activity of an individual that investigate a field or a problematic. The classical creative process (17) in research has been reminded, in an elegant way, by Shapero (18). Many researchers will probably identify somehow the way their ideas emerged. This complex process originally described by Wallas (17) could be summarized in this (figure 2) based on five steps. It is a *mental* process mostly linear with a succession of conscious and inscoucious phases:

- An optional phase in creativity process is an orientation step. An open question linked to thematic field stimulates human curiosity can be put forward in order to initiate a creative process. Creativity can also be trigged by the emergence of an issue gaining the attention.
- The first stage of a creative process (17) is a relative long preparation phase in order to explore a domain, a field, a problematic. Simply, an overview of the state of the art could be interesting in order to clarify the understanding's degree, the progress and the remaining challenges in the field investigated.
- The next phase of a creativity process is related to the incubation step. It is a relatively long period of several months, not really understood, where the humain brain performed an associative activity. During this phase, a different activity is often experienced as beneficial for the maturation of ideas.
- The breakthrough or the discovery is often linked to an "illumination" phase or a revelation (19). To be more precise, during a free conscient state or at a random moment, a new idea or concept emerge. However, it is often observed that this associative process between different ideas is maximised during a free conscious period or a by temporarily postponing the problem. Maturation is a clear beneficial factor during this phase. This is a key moment in a creative process and probably the most intriguing stage as being fragile and barely stimulated.
- The last stage is a formalisation step where the original ideas are being transcript in diverse forms and the result evaluated by the pairs. This formalisation stage leads to many forms

#### [Figure 2 should be inserted here]

Complementary viewpoint is the emotion state linked with an introspective process. More precisely, each phase summarized by Wallas (17) can, in my opinion, reasonably linked to an emotional state that underline the human nature. The beginning of a personal creative process is often a problem or an open question that has gained attention. Curiosity probably characterizes, at the best, the early stage of the process during orientation and discovery phase. Next, interrogation comes often with the imagination of some primitive, rough solutions which evolves to a point of frustration (20). Probably, this second phase can be described by a journey between frustration and interrogation that generate unconscious brain process and could lead to a conceptualisation phase. The satisfaction feeling comes after the revelation phase and the breakthrough which remove the frustration feeling and can be perceived as a reward. Finally, with an examination positive or negative by the pairs comes the completion phase where the main feeling is that this personal process creative is finished and related to an another feeling that it seems not possible to a more satisful creation. The communication of results and the generation of new open questions is often the beginning of a new introspective creative process but for another one. A distinctive feature of this introspective method is the relative isolation taking place that effectively reduce social comparison and interaction. One main drawback of such isolation is the reduction of environmental stimulation and the flux of new knowledge. On the other side, isolation can be beneficial in term of implication as the anxiety relative to pairs evaluation is reduced and sometimes discutable confidence that enhance in artificial way individual competition. Social interaction in similar field or involved activity can break this isolation effect, enhance competitive effects and support imagination, reflexion by exposure to new ideas or concept but unfortunately also boost imitation effects.

#### b) Activity, attitude and modern working environment

Surprisingly, the use of modern technologies claiming "creativity" based on highly connected devices (things-mean) can be on the detriment on the real creativity (meaning) by analyzing the influence on human emotion or behavior:

- Mental concentration is clearly limited by modern technologies which probably require a huge part of the user's attention. Dispersion seems also be a counterpart of the misuse of digital technologies related to barely structured information systems. The access provided by many different applications to a large flux of information non only captures but also often defocuse the attention and interrupt reflexion. Even, one secular ago, in the reflexion of Wallas (17), the necessity that "nothing should interfere with the free unconscious or partially conscious processes of the mind" was seen as a prerequise in creation.
- Digital connectivity by the use of digital social network can be amplified but in the same times reduced. A another fact that has probably been underestimated is the difference between a relation and a connexion to the digital space. Socal network flattern the connexion barrier to others person through the use of digital communication that would probably never existed in a natural environment. On the other side, the predominance of short time

digital communication increases the difficulty and the distance for real human communications often required in the first stage of a creativity process.

- Human *curiosity* on a specific topic can be reduced by the intrinsic dispersion introduced by the digital space as the access to structured information of quality is monetize or highly constrained. On the other side, curiosity is also amplified by digital device but unfortunately on low levels of information.
- Intellectual *frustration* which is the core of the human creative process is an important emotional state increasing the introspective imagination and reflexion period that, in my opinion, barely coexists with a digital space.

An opinion is that the paradigm shift from natural, to digital (or computational) creativity is confronted to the harmony need (17). In a bygone era, the filtering of undesired sollications in the incubation, reflexion step was relatively uneasily. Such purpose is more difficult as most of the flow of external sollications are driven by spontaneity, opportunity or synchronise to the digital environment. These sollicitations are often mostly short-time based, fragmented and unrelated to the present activity.

#### c) Creative interplay

In contrast, many results could also be expected from real creative process! Experiments and software simulations can often used or developed in order to support reflexion in a incubation phase. Simulations may be favorably used in order to clarify, support hypothesis. In this way, digital creativity that support human creativity is used, in its most interesting way by providing complex images, analysis or results that stimulate or confirm the human intuition. Different final outcomes are expected like scientific data that take a physical or digital form. There is probably an internal conflict between normative and creative activity in a sense that the product is often the results of a tension between various human attitude like divergent critical thinking and, in the same times, the respect to a school of thought or a field. Thus, a position on creativity is located somewhere between an independent, anticonformism view and the tolerance for another form of people's work (21).

#### d) On questioning the anthropocentric model

The introspective model often related to the occidental culture is clearly questioned (10). One major criticism is that the cult of the creative "genius" or artists which tends to reduce the individuality as the only creative unit. However, environment as a source of new ideas plays a major role in personal creativity (22) and performance. Some limits have been clearly identified. Probably, whatever the vocation, the main one is related to a long career linked to one or few field's study. Copying with the change rate, in the modern area, is probably the main limit, at the individual level, with both the increasing specialization and division of labour or science <sup>1</sup>. The second one is the global cost since its requires to block a long timeperiod for an activity whereas on the other side, most of the economy relies dangerously more and more on only very

<sup>&</sup>lt;sup>1</sup>The last universal mathematician and physicist scientist is often considered to be Henri Poincaré in the XIX Century.

short term loop.

Some circumvention schemes can be introduced in order to cope with the limits of the anthropocentric model. The next section tackles the problematic of team creativity which clearly set a cultural and organisation challenge. On the other side, in the specific case of high abstraction and reflexion level, no real alternative to the introspective model seems to emerge up to now...

[Table 1 should be inserted here]

#### B) The collaborative approach

#### a) Description

In the hope to keep with the change rate and innovation, in the contemporaneous area, the collaborative or the co-design approach has been proposed which revisited simply the classical brainstorming method (7). This creative approach seems to simply be derivated from thinking space environment (23) method. The main idea is to enhance personal creativity by stimulation and interaction quiet different from highly structured mechanical ecosystem:

- Environment: the use of vast open space with large tables for maximising group interaction and verbal exchange. The disposal of large set of small materials (pen, post-it, plastic board) and easy fabrication set (printing) and plugable hardware electronic cards that facilitate the development of prototype on a limited time period.
- Project: the definition of various number of projects based on a period of a dozen weeks maximises the number of creative experiences and meeting.
- Team: the use of highly re-configurable teams with various different players also maximises the combinatorial technique. This is the main principle of the co-design approach, as many different players, should be placed at the begining of this interaction process in different positions: marketing, design, engineering, business in order to increase the probability that a creative result emerge. In the present case, the originality comes from the presence of students in pre-professional working with professionals, animators, professors. Despite, the time limited period, the cost related to the team size is a intrinsic limit of the method.
- Management: a co-design meeting has a duration of few hours and by a strict protocol defined by the animator. As described by the next figure (Fig. 2), a three steps process is being considered. The first step aims at relaxing the atmosphere and welcoming the participant by informal presentation. Simple creativity games are often done to start the collaborative work and to "grasp the problem". Secondly, the creative techniques helps the participant to exchange in smaller groups about the problematic and by noting the ideas on post-it or paperboard. The term "reactive expansion" has been proposed in order to describe this interaction phase where ideas are exchanged in a fluid way by the participants (Fig:3). Thirdly, a restitution phase is often made that often leads to categorize the different ideas. Probably, one main surprising result of the method is that every participants finally go back with his own positive feeling (24) or result with a barely global evaluated results.

#### b) Identifying emotional state group and the co-design method

Looking back, at the personal creativity process, the co-design approach is strongly different. It differs in terms of nature as being mostly based on interaction and then completely from a reflexion. The key principle it to maximize the interaction and the probability that an agreement emerge among the different participants during a meeting.

- Human *curiosity* related to the approach and observation between the different participants caracterised probably the first step of the collaborative approach.
- Team spontaneity is the main feature of the "reactive expansion" phase and the ideas exchange between the participants (25). In terms of method, a clear interest is the shift to an interactive period of verbal exchange and the connexion to the digital senvironment or routine activity is interrupted. The attention of the participants is focused on the present creative work and the written transcription on a paperboard or post-it.
- Group transaction and (low-level) transcription and formalisation among the different players summarizes at the best this stage. Informal discussion takes place at the individual level whereas the animator seems to smell the global feeling in the last stage of a co-design meeting.

#### [Figure 3 should be inserted here]

It could also be observed that interaction based creativity strongly differs from introspective one. The spontaneity of the method gives some avantages. The participants often appreciate this creative period "out of the box" different from their routinal work activity. In this way, the approach clearly fullfith his objective of disseminate creativity. The second positive point is that each actors takes his own benefit, feedback which also contribute to increase the positive impact. On the other side, the limitation of collaborative and interactive approach are clearly seen. A main limit is that knowledge acquisition does not exist as in classical introspective process based on reflexion which imply that the exchange of ideas are not near at the knowledge frontier and the participant mostly not necessary aware of the current state of the art. The second one is that frustration, saturation is mostly transfered in another players in the creative process since the animator aggregates a large number of co-design meeting with an animation charge and being more concern on the originality of the final results. Constrained times of the creative work. A co-design meeting is a constrain creative process (a few hours) often integrated in a project of a few weeks that could leads potentially and reasonable to the deliverables summarized in the next table (table 2).

#### [Table 2 should be inserted here]

#### c) Inherent limitation of interaction

Some limitation could probably be identified. The most striking one is relative to knowledge. The method is clearly not able to cope with the transmission and analysis of moderate or complex knowledge which required both an assimilation period dedicated to understanding, reflexion and also also probably a writing pathway. The second one is relative to the group interaction. A criticism often made to the model of the isolated inventor (26) <sup>2</sup> that will not benefit from different viewpoints and that team activity generated by the collaborative approach could be "a

<sup>&</sup>lt;sup>2</sup>The fact that a patent or an article has only one author do not necessary reflects the fact that the complete creative process was completely isolated, even in the orientation, preparation or examination phase. For the main part of the creative process, reflexion, maturation is different. Moreover, symbolic communication relative to an article or a patent also made that all the contributors do not necessary appears suggesting a different viewpoint relative the myth of the alone inventor.

more rigorous selection process" by implementing a natural filter that decreases the probability of useless invention. A complementary external observation is that is difficult to introspective personality to share idea's in a spontaneous way since timeperiod for introspection or reflexion process is probably much larger <sup>3</sup>. On the other side, there is a social need to personalize a creative process even at the hyper-connectivity age, fact that has probably been underestimated (27). Clearly, one of main limiting factor is simply here the spontaneous knowledge available during interaction to reach the point where invention, discovery could be possible. Interaction is sometimes scarce, fragile and precious on information exchange and the coupling of activity. However, in the specific point of view of creativity, interaction alone would probably be also a kind of illusion?

<sup>&</sup>lt;sup>3</sup>Inversely, it seems difficult to shift from interactivity to introspection.

## C) Methodology and synthesis

Firstly, it should be underlined that despite quiet different these two different method based rather on personal introspection or team interaction belongs to static methods. An another way of extending and viewing creativity could also be a journey by using short frames and exploration which has been elegantly summarized in the next reference (28). This dynamic vision of creativity should probably received more care as being probably the commonly approach used in digital space but on the other side cinematograph-method seems far from to be applied on the different conceptual domains investigated in this paper. As far as I know, no mathematical thought which highly depends on the entanglement of rigourous thinking, knowledge or space conceptualisation emerge from highly dynamic cinematograph method.

The questioning of the individual creative process by modern innovation or group brainstorming gives an opportunity to draw a phenomenological return. The first one is that personal creativity seems to be strongly related to emotional intelligence. The emotion and behavior is strongly different between an individual and a group. The nature of creative process is clearly an important factor in terms of product expected. Group creativity, mostly characterised by spontaneity and interaction seems to be the most suitable for oral or image outcome like transaction, debate, informal communication. Mental and personal creativity based process on preparation, reflexion seems more to be more adapted for formalised written outcomes like scientific communications, intellectual property or knowledge transmission. The influence of the digital space, even a phenomenological return is complex. It is relatively clear that both individual or group brainstorming are also strongly influenced by the modern digital environment. The mental creative process seems probably the most disrupted and even the most critical article on the anthropocentric model recognize the necessity of isolation during a creative activity (22). The orientation and final examination phase is effectively strongly environmental and contextual dependent. Protecting curiosity is a real challenge as contextualy dependent and also fragile against digital saturation effects. Isolation is precious after the curiosity stage since most of the central part of the creative process: understanding, reflexion, introspection remains a individual process. Frustration should in someway protected and guided to expect a revelation phase. A clear inherent contradiction and a novel illustration of human ambivalence, is that in creative process, social and collaborative interaction and comparison are promoted and in the same time there is a need to personalised the creative process and to attribute the final outcome and the benefit often in a symbolic way to an individual. This tension between individual and group creativity is probably a form of inherent conflict between crystallized and fluid intelligence since fluid intelligence based on interaction, factual knowledge is being maximised by contemporarous technologies (29).

# E) Creativity evolution and open questions

#### A) Transactional activity?

The main idea developed is that the classical and in-fact mechanical creativity process has been fundamentally disrupted by the use of modern environment and the permanent connexion to a digital space. The questioning of the introspective model and the shift from mental to interactive process is the unexpected shift of contemporaneous digital environment? Other shifts in terms of behavior could also be identified. The first one is the interaction between a device and the emotional shift in the creative process. The creative method has been displaced from a self-centered introspectif human thought to a human-device process which seems caracterized by various emotional states. The second one is the use of proactive digital environment in creative meeting which do not really enhance originality but seems to inhibit lateral thinking or limit divergent thinking. A futurist approach self-centered on the individual creative unit could be foreseen where creativity could be totally inhibited. The third one is the amplification of imitation effects through the use of digital tools which seems to be linked to modern communications systems. It is really amazing that the semantic used by the digital actors himself to qualify modern innovation seems to be more an expression of internal conflict between the level of dependence in terms of connectivity and a digital servitude. In my opinon, an hypothesis that could be formulated is that team creativity like co-design meeting seems interesting finally not in terms of final creative outcomes but as a process able to regulate emotional conflict and dependence of modern digital environment and would be also a particular interesting form of transactional process.

#### [Figure 4 should be inserted here]

## B) Creativity, attitude and behavior shift

Whatever the nature personal or team creativity, it remains strongly related to an emotional and mental state. Modern working technology and the relation to the digital space probably change fundamentally the mental creative process in terms of emotion and behavior. If we analyze the way, that human reacts to a crative problem or a question, a paradigm shift could be observed with the use of digital space and access to information. This behavioral shift could be explained easily by the fact that human creative long term processus (assimilation, reflexion, conceptualisation) disappear and is replaced by short term human activity and communication in symbiosis with a digital space (Fig. 4). Human curiosity has been replaced by connectivity and consist mostly to find the person who can solve a problem. Personal reflexion has been displaced by two phenomena: i) the capture of the human attention by the device and ii) by the amount of uncategorized information available. A another striking difference in the creative process is that concentration necessary for introspection and interrogation has been displaced to activity and spontaneity through displacement, environmental captivating and interactivity via a digital framework. The transfer of reflexion is probably a measure of the level of dependance to the digital space in incapacity to respond. Moreover, contemporaneous way of information transmission is being mostly based on one to many and plays a key role in amplification and imitation effects. This is a another striking difference between human and digital space since most of the human communications are characterised by an individual feature.

#### [Table 3 should be inserted here]

## C) Digital space and lateral, divergent thinking

Lateral, divergent thinking is often claimed to be a prerequisite to creativity. Such way of thinking is also mandatory also for niche activity. In term of information flux, digital transmission of information seems more a complex expression of verticality and uniformity than lateral thinking.

Beyond, the behavior shift in terms of relation but connexion between human and digital space, social influence is known to affect creativity. An another aspect is the proactive nature of the digital environment. A tendency is the number or the size of digital screens. It could of interest to imagine an extrapolation of this tendency since the next step would not be an human in interaction with a device but a futurist digital proactive environment. The connectivity to a complete digital space would be immediate with technology based on emotion recognition and the answer or retroaction by the cloud and knowledge providing quasi-instantaneous. Probably, a spontaneous phase of displacement observed today, is that the induction phase where thought is suggested could disappear to reach a immobilization. The transaction with the environment could be permanent by the use of symbolic resources provided by the digital space. Human frustation emotion or attitude outside a norm could be regulated through normative compliance. Creativity would probably be inhibited and divergent thinking necessary (30) in various activity simply not possible in a digital proactive environment. This futuristic vision would leave the place to a digital space probably more in phase with the redefinition of creativity as simply novelty (31).

[Table 4 should be inserted here]

## D) Digital technology and imitation effects

Another fondamental shift with digital communication seems the increase of imitation effects detrimental to the diversity or originality. As shown by the figure (Fig. 5), various mechanisms could be put proposed to explain this amplification. First, the use of technology or applications based on broadcasting like e-mail, social networks generate similar orientations to an emergent problematic. Orientation has also a key influence, at the beginning of the creative process, which could explain, the increased number of similar activities. The use of professional social network and the permanent social comparison probably trigger imitation effects and reinforce the "small world effects". Secondly, the technical mechanism of duplicating or replicating information explain the demultiplication of the same information. Finally, digital telecommunication are mostly based on numbers that amplified the mental projection to numerical space and less on writing systems, alphabet. For example, some limits in terms of identical thematic orientation, imitation effects induced by information could easily observed. Another observation is the dominance of communication as the only product of creativity not only from the participant but more surprisingly also by external parties like examinator or regulator. Finally, the disappearing of products requiring a high coordination level is probably a sideback effect of the tight synchronisation of activity.

# E) On the modern organisation of creativity?

#### a) Creativity and society

#### [Figure 6 should be inserted here]

Creativity takes probably a hidden but central part in the organisation of society (32). Figure (Fig. 5) is a non-exhaustive illustration of creativity and the different products taking a central part both in the economical sector (production, services, teaching) but also in cultural or civilisation aspects. It could also be noticed that each product is probably tightly binded to a specific conceptual domain. Discovery, breakthrough is intimately linked with research, knowledge and finally intelligence. The invention of new products and management can be related to the production sector or services. Innovation is more tightly bind to business and networking and the original aim was probably to fluidify economical market by a transactional process between the different actors. In some part, his primary sense when very few products, services are in competition on the global market. Finally, communication plays a major role in the influence in cultural, civilisation aspects. The main risk is a lost of a major influence due to simply saturation effects and sometimes even a communication without message. The digitalisation has disrupted in some part the linear innovation process with some signs of a detrimental influence on different domain (services, production) due to the confusion between i) the nature of the outcome a creative process, ii) the economical resources allocated and iii) finally the function itself. It could also be noticed that each field (business, innovation, communication, creativity) tends to focus or even worse fold-up on his creativity pratice (4) even if culture characterizes creativity.

[Figure 7 should be inserted here]

# b) Evolution: from interactionist to reactive/digitally-mediated model? [Figure 8 should be inserted here]

Many work consider creativity at the individual level without any consideration of a systemic view. Before the digital revolution, creativity at the organisational level, was nicely described in this reference (33) as reported in the next figure (Fig. 6). In this model, the global creative outcomes of an organisation is function of the environment but also of team process. Ability is a team characteristic making his richness and fertility by different personality, motivation, knowledge, creative behavior and cognitive style. This interactionist model summarizes elegently the way, in a bygone era, how creativity between individuals could be finely aggregate to form a final creative product characteristics of an organisation.

Team creativity has probably been disrupted more than expected via group communication, exchange and by addressing directly the individual unit. As shown by the next figure (Fig. 6 and table 4), the environmental influence is no more outside the organisation but takes now a central part in the creative process with both positive and negative influences. In his connexion with the digital space, the user is always in demand through e-mail, social networks access to information which explain the shift from mental introspective process to "reactive" creativity.

The next figure sketches a potential description of a "reactive" model of creativity through the digital space. The notion of individual is replaced by a user in a digital ecosystem. Motivation has been replaced by solicitation and personality factors blurred by human-device interaction. In a digital environment, the notion of community would probably more qualified to describe the group interaction since the agglomeration process takes place with the sharing of common values or upon incitation. The building mechanism is made by attraction or rejection with a

self-organisation (Fig. 7). The function in a group has been replaced by digital-mediated activities. The digital environment triggers a large range of different activities which remains however architecturally constrained to the ecosystem. This ecosystem can be in conflict at the frontiers of the real world or "earth". An another issue is that individual crystallised knowledge often acquired, during a long mental activity, has been replaced by human-device interaction. The knowledge transmission path between the user and the community taking place via only a digital space.

Looking back, at the original feeling of Jones (5), that the innovation space or more generally that creativity is slowing despite huge investment. The main hypothesis developed is that a particular care should be taken on the architectural and systemic definition of the working environnement in terms of information transmission, attitude and also in terms of final expectations both at the individual or group organisation taking account the side-back effects of contemporaneous technologies and hyper-connectivity. A striking issue is the conflict and a suitable ratio between ambient and crystalline intelligence since a too large part of ambient intelligence is detrimental to the acquisition of knowledge or how-to and leads to superficial and factual communication. Whereas, on the other side, it should be recognized that a crystalline state inhibits human interaction and creativity.

### F) Synthesis

Synthesing, the various point of view, it seems possible to sketch a explanation of the feeling expressed in the figure (Fig. 1). In terms of creative process, discovery is mainly dependent the incubation stage with the way to think, to organize and to integrate scientific results and on a fragile introspective unconscious mental process, the scientific revelation. Invention is also a mental process but more mechanical based on associative process resulting for the combinaison of different but existing ideas (34). The entranglement of thoughts seems to be fragile at the hyperconnection age and not so compatible with framing technic (28). Innovation differs being an interactive process between different actors and also a transaction via a emotional state of the group. Finally, in our hyperconnected society, spontaneous and interactive communications has been amplified by the intrinsic human need to show his activity. As we have gone to far in fluiding and forgetting the rigidity of thinking (7)? The predominance of certain outcomes would simply be a consequence of hyperconnexion and the fluidity of the interaction space and on the other side a disordered flux of granular information. A dynamic view of creativity based on framing and exploring "journey" (28) could be an hypothesis. This only a feeling, but by losing the human character and the mechanical way of thinking (35), learning and working, probably many features could also disappear like the energy or the capacity of doing and a level dependence to a digital space. In this form of autoregressive process, a cycle would have been implemented as finally creativity would not so far from the latin origin "creare" sense (doing)

# F) Conclusion

Creativity is a central aspect in the development of our civilization. The environment and individual freedom as well as the ability to invent, to discover has probably be the central key
of economical success of some countries in the last century. However, at the same time, the
emerging creativity crisis seems to be a backside effect. The permanent need of social interaction
trigger spontaneous and active creative methods, the use of digital device reducing even more
the individual mental process let for creativity and reflexion. Hyperconnection leads to a fundamental shift from an individual centered creative process to a digital mediated environmental
creative process, the creative freedom and knowledge being regulated by the digital space. An
open question is the influence on the nature and the form of creativite product. Imitation effects by permanent social comparison and broadcast communication seems to be amplified. A
further step in terms of digital technology and connectivity would consist in a digital proactive
environment that would not only inhibits creativity and lateral thinking (37) but let the place to
a consumerist or a transactional approach of creativity (38; 39) where low communication level
is exacerbated and on the other side an adhesion or an emotional state both at the individual or
group granularity difficult to estimate (40).

# G) Acknowledgements

The author is embdeted to Bertrand Dubus for a careful reading of the article and suggesting valuable corrections and also to Alain Fruleux for many discussions during co-design meeting. The idea, opinion, hypothesis expressed or rediscovered in this article are really personal and does not necessary reflect an institutional position. Looking back, this work is probably the fruit of an abstractive reflexion process. These research activities labelled ADICODE was indirectly supported by the funding of the IDEFI program in the framework of PIA (Plan d'Investissement d'Avenir) managed by the ANR, the French National Research Agency. A first draft (Hal-02349025) of this article was written at ISEN, Institut Supérieur d'Electronique et du Numérique, 41 Boulevard Vauban, 59800 in Lille and corrected au Laboratoire Central de l'IEMN, avenue Henri Poincaré, Cité Scientifique, in Villeneuve d'Ascq during the COVID-19 pandemic.

# List of Figures

1	Linear process of innovation and creativity outcomes	20
2	Introspective creativity	21
3	Collaborative creativity	22
4	Shift of self-centered human to human-digital creativity	23
5	Modern technology and imitation effects	24
6	Creativity outcomes and society	25
7	Interactionsim model of creativity	26
8	Reactive and Digital-mediated driven creativity	27
List	of Tables	
1	Deliverables and creativity	28
2	Outciles and the codesign approach	29
3	Emotional state displacement	30
4	Creativity and proactive environment	31

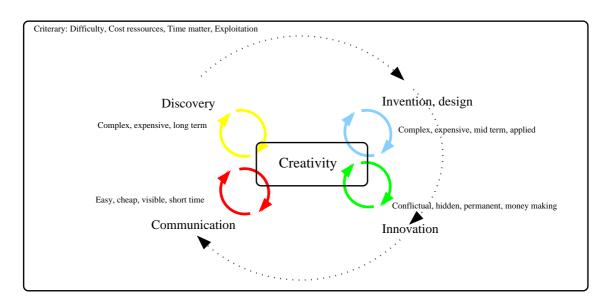


Figure 1: It is often claimed that "the linear global innovation process is dead" (41). However, have we foreseen all the consequences? The different products from a classical mechanical creative process expected are: discovery, invention, creation, innovation and finally communication. Each product is often confused since very difficult to apprehend without experience it. They differs on many criterion such as difficulty, cost, resources, timelines and exploitation. This linear process has probably let the place to a highly correlated innovation mechanism but without the performance of "precise mechanical systems"...

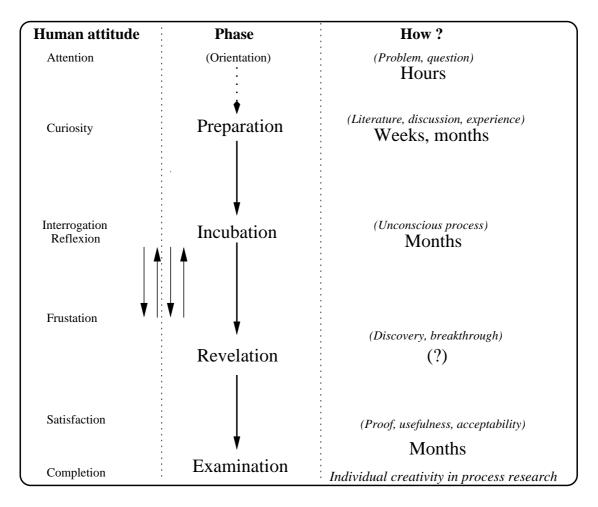


Figure 2: Introspection and personal creative processes inspired from Wallas (17) and Shapero (18).

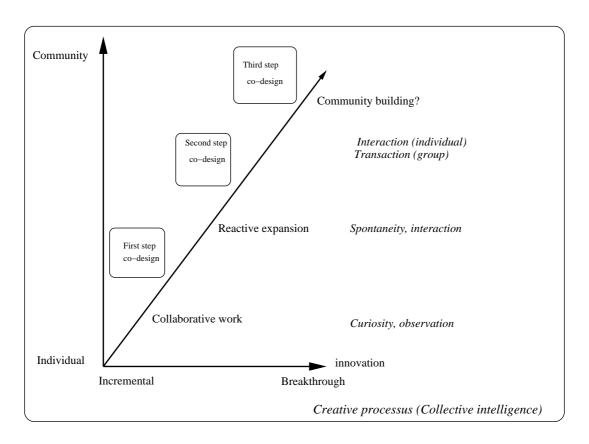


Figure 3: Collaborative method based on collective emotional intelligence and small team interaction. Initially, the co-design approach aims at concurring the individual introspective research process by maximising the number of interaction between participants in a short meeting and the chance to obtain original ideas. This figure is adapted from the work of (25).

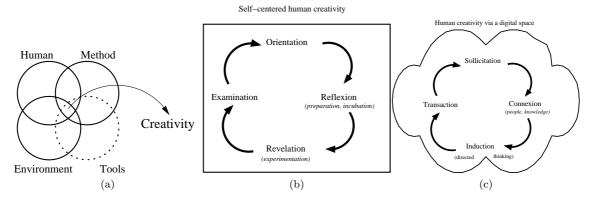


Figure 4: a) Creativity is both influenced and the result of human, process and environment. Probably, the influence of the tools used in human activity has been underestimated. b) Illustration of the paradigm shift from a self-centered human creativity to a human device related creativity via a digital space. c) Personal consideration of information, concentration seems to be replaced by a mental state closer for me to "induction" which would consist in the connexion to the digital space and the inducted directed thought. Timeconstrained thinking or no aptitude to consideration, weighting seems for me a characteristic of a inducted, directed thinking.

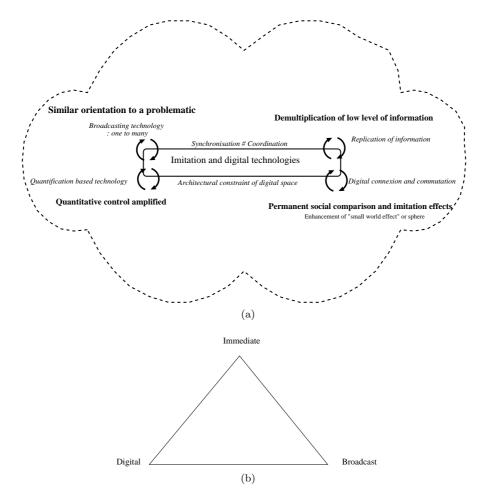


Figure 5: a) A key question is that imitation effects are detrimental to creativity and seems amplified by the use of modern technologies and constrained architecture of digital space. Some hypothesis related to technological mecanisms could be drawn to explain these phenomena. b) A digital connexion characterized by immediately and broadcasting could explained the amplification of imitation effects. Poor achitectural constraints and cognitive elasticity could also explain the disappearence of some conceptual domain.

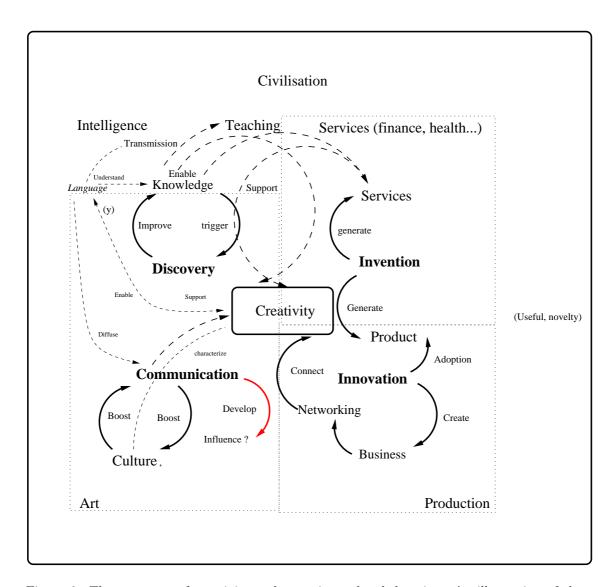


Figure 6: The outcomes of creativity and some interrelated domains. An illustration of the dependance between different fields of the society (Art, Intelligence, Production, Management). A discovery improves the global level of knowledge and understanding. This knowledge mechanically trigger invention of services or product. Innovation can develop business activity and networking. It could also be observed that in the context of invention and innovation of new products and services, creativity is here more in phase with the notion of usefulness and novelty. The links between langage, culture and creativity are also sketched.

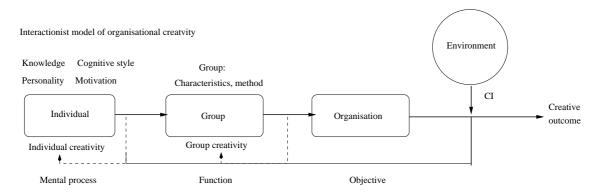


Figure 7: Interactionist model of creativity taking into account the group influence, organisational and environmental of creativity.

#### Reactive/digitally-mediated creativity

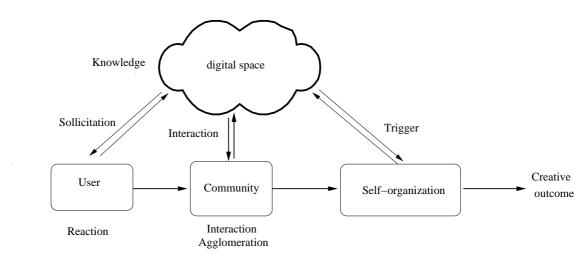


Figure 8: Trying to describe the evolution from an interactionist creativity model to a reactive (individual)/digital-mediated creativity.

# **Tables**

Outcomes	Nature	Timescale	Abstraction level	Skill
Experiments	Physical	Up to many years	Low	Try
Process	Chemical, Physical	Months	Moderate	Fabricate
Component	Physical	Variable	Low	Design
Algorithm	Digital	Weeks, months	High	Logical
Support	Digital	Days	Moderate	Communicate
Concept	Various	Days months	High	Think
Art sketch	Artistic	Days, weeks	Moderate	Express
Instrument	Physical&Digital	High	Very High	Measure
Assembly	Physical	Years	Moderate	Integrate
Software	Digital	Days up to years	High	Program
Link	Digital	Month, years	High	Cadenced
Scale Model	Various	Year	Variable	Conceptualize
Art Work	Physical (or Digital)	Months	Variable	Artistic
Data	Physical, digital	Up to many years	-	Inform
Communications poster	Information	Week	Moderate	Graphism
Communications oral	Information	Month	Moderate	Actor
Communications papers	Information	Years	High	Literacy
Patent	Information	Months	High	Interest (ownership)

Table 1: Outcomes expected from introspective creativity and some constraints in terms of timescale, abstraction and pratical level. In terms of granularity, it is possible to distinguish basic from more evoluated results. In terms of assembly, a function could be implemented by integrating various components (mechanical, electrical, electronics). Higher product levels like in the engineering domain such as machinery (mechanical), card (electronical), operating systems (software), network or in trade (services), in art (exposition), requires not-only interaction but also the coordination of various skilled positions. Unfortunately, the field of life science is also beyond the scope of this paper.

Outcomes	Nature	Timescale	Abstraction level	Skill
Post-it	Written	Minutes	Low	Synthesize
Debate, spontaneous verbal exchange	Verbal	Minutes, hours	Low	Discuss
Scale model	Physical	1-2 hours	Low	Make
Concept, decision (storyboard)	Written	1-2 hours	Low	Organise
Brand, patenting	Written	Weeks	Moderate	Communicate
Fun period, mind opening	Psychological	Hours (low)	Low	Being

Table 2: Examples of results expectable after a codesing meeting. It could be observed that a completely different and interesting outcomes of an introspective process can be obtained. Moreover, the timescale and the material process illustrates the democratisation of creativity using this collaborative approach and also the diversity in terms of possible outcomes. Scale model or proof of concept are often made with simple materials and design tool mostly for illustration. Probably, the most interesting result is the process himself as being an efficient transactional tool. On the other side, at the exception of concept patenting, it does not really replace introspective process in terms of outcomes.

Human attitude	Human and digital	Attitude shift relative to a problem
Curiosity	Connectivity	Who can solve my problem?
Reflexion	Spontaneity	Is the answer on the web?
Concentration	Activity	Mobility
Observation	Captivating	Collecting videos
Flexibility	Interactivity	Environmental and conceptual elasticity?
Self-frustration	Frustration	Connexion entropy, tools limits, lost induced by the digital.
Contradiction	Rejection	Semantic (artificial intelligence, Internet of things,)

Table 3: Sketch of the shift from natural human attitude during a creative activity to human and digital space via a connexion. These changes in terms of human state and related attitude to a problem, a question is explained by the path, the rythm and the amount of informations. In the same time, probably a limit in terms of servitude to the digital space, frustration and rejection is often expressed in a semantic way.

Digital-mediated creativity	Evolution Trend	Digital proactive environment/Human
Connectivity	Immediate	Emotional momentum
Spontaneity	Complete	Sign or gesture, language
Energy	Virtual	
Captivating	Virtual	
Transaction	Permanent	Via symbolic communication
Frustation	Regulated	
Rejection	?	?

Table 4: Extrapolation of the previous table in terms of creative activity in a proactive digital environment using symbolic communication. It is not easy to understand that in this space based on immediate connectivity, human or small group creativity or interaction would be inhibited. Imitation effects would be maximised by the use of the connexion, stimulation or response. An issue would probably the difficulty to foresee, imagine a problem as being mostly confronted to "peak information" related to the poor and abrupt interface between a digital environment/ a real world.

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