

# Impact of occupant's actions on energy building performance and thermal sensation

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Abstract: In this study, the impact of behavioral actions of a building occupant on energy performance and thermal sensation are investigated. The study focuses on the six following actions: use of blinds, lighting system, windows, fan, thermostat and clothing adjustments. Eight types of buildings, classified among three criteria (air-conditioning, thermal inertia and climate), are studied. Simulation of the occupant's actions, building performance and thermal sensation have been carried out by using TRNSYS 17.

Impact on energy demand and thermal sensation of each action has been investigated with a Design Of Experiments methodology coupled with the use of Yate's algorithm. This study shows that for a given building, the occupant's actions have a significant impact on energy demand. Building simulation in literature typically does not model human activity in energy consumption, yet our study demonstrate a strong correlation.

Results from the design of experiments methodology are compared to conventional French design strategy. It appears that conventional French design strategy, which does not take into account occupants' actions, tends to strongly underestimate building energy demand.

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Dear Editor,

Please find enclosed our article entitled "Impact of occupant's actions on energy building performance and thermal sensation" that we would like to submit to Energy and Buildings.

No part of the manuscript has been published in any other form and is intended for publication elsewhere.

I remain at your disposal for any comment.

Best regards,

Mathieu Bonte mathieu.bonte@univ-tlse3.fr

### Impact of occupant's actions on energy building performance and thermal sensation

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#### Abstract

In this study, the impact of behavioral actions of a building occupant on energy performance and thermal sensation are investigated. The study focuses on the six following actions: use of blinds, lighting system, windows, fan, thermostat and clothing adjustments. Eight types of buildings, classified among three criteria (air-conditioning, thermal inertia and climate), are studied. Simulation of the occupant's actions, building performance and thermal sensation have been carried out by using TRNSYS 17.

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Keywords: occupant's behavior, building simulation, human thermal

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sensation, energy demand, design of experiments

#### Nomenclature

Latin letters	
a	Estimated factor effects
EF	Error Factor
$\overline{ME}$	Mean Main Effect
n	number of factors
Q	Energy demand $(kWh/m^2.yr)$
r	number of responses
R	Mean of a response from design of experiment
RMME	Relative Mean Main Effect
RSD	Relative Relative Standard Deviation
SGT	Positive thermal sensation indicator
SLT	Negative thermal sensation indicator
ST	Thermal sensation
t	Time (h)
U	Thermal transfer coefficient $(W/m^2.K)$
X	Factor of experiments
Y	Response of experiments
Greek symbols	
$\mu$	Mean
$\sigma$	Standard deviation
Subscripts	
cool	Cooling
heat	Heating
light	Lighting
D	Results from DOE
tot	Total
C	Results from conventional French design strategy

#### 1. Introduction

Field surveys have shown the impact of occupant presence and behavior on building energy consumption.

Human behavior is mainly based on two groups of actions. The first consists of universal reactions that are ingrained in human nature. The second group consists of actions that are conditioned by personal background and experiences. Thus, they could be very different depending on the individual.

Actions influencing energy building performance are part of the second group. Indeed, subjected to the same environmental conditions in buildings, occupants will react differently according to their personal characteristics. Those individual differences could lead to large discrepancies between buildings energy performances depending on how people interact with their environment. Such differences have been shown since the 1970's thanks to Princeton's experiments at Twin Rivers on 248 dwellings [1]. Based on these experiments, Sonderegger [2] found that 71% of energy demand variation was due to occupants. Recently, Maier et al. [3] investigated 22 identical houses over 2 years. Their results showed differences between houses equipped with the same ventilation systems. They found a discrepancy in heating consumption of a factor of two between the least and the most energy efficient house of the investigated set. Since the houses were identical, the discrepancy were due to occupants' behavior.

Energy related occupants actions depends on their comfort, and particularly, on their thermal comfort. That is why thermal comfort has to be investigated when occupants behavior is studied.

Since human psychology is a complex process, researchers employed statistical analysis of field study data. The experimental methodology (duration, quantity of data etc.) varies from one study to another, but the purpose remains the same: finding the drivers of these actions. Many field studies have highlighted which drivers take part in different actions processes such as blind operations [4–6] lighting systems controls [7–10], temperature regulation [11], window operation [12], use of fans [13], and clothing adjustments [14]. Occupancy has also been investigated [15–17] since the occupant's presence is a necessary condition for an action to occur.

During the previous decades, researchers have focused on the development of physical models in building simulation. Thus, many physical phenomena such as heat transfers through walls, solar radiation through windows, thermal bridges, and fluid dynamics have been modeled. However, and despite the accuracy of these models, many studies have shown that the actual energy consumption may differ substantially from the modeled energy use [18–20]. Several sources of physical uncertainties are identified such as infiltration rate, thermal properties of walls, internal loads, etc. [21]. However, a more significant source of uncertainty is the occupants behavior. Indeed, Clevenger and Haymaker [22] show that the occupant might be responsible for a difference of over 150% among simulation results depending on assumptions about occupant behavior.

Current design tools model occupants in a passive way. In these simulations, occupants do not really act on their environment, they are taken into account according to static schedules. For example, the lights are switched on from 8 am to 7 pm. Hoes et al. [23] state that current numerical tools, intended for energy performance design, are inadequate for buildings where occupants have a close interaction with their environment. Two years later, Mahdavi [15] showed that models of occupants presence and behaviors remain too simplistic.

Therefore, in order to increase the accuracy of building performance tools, researchers have recently begun creating models of human behavior in buildings. Different actions have been modeled for specific cases such as blinds use [24], artificial light [25], temperature regulation and clothing adjustments [26–28] or interactions with windows [29].

Physical models for building simulation are nowadays accurate, but discrepancies between actual and modeled energy use has been observed over the past decade with the advent of energy efficient buildings [30]. Occupant behavior has been recently identified as the main cause of discrepancy but its underlying causes are not yet well known. Indeed, only very recent studies [31] measure the individual impact of various occupants actions on energy use.

The problem of quantifying the impact of variables on systems outputs is widespread and well-known. Originally, this problem has been motivated by applications in agriculture [32]. The principle lies on the variation of input variables and their impact on system's outputs in order to find the most significant variables.

This practice has lead to the birth of a full-fledged statistical field called Design Of Experiments (DOE) with pioneering studies of Fisher [33] and Yates [34]. This methodology has been adopted in the 1950s by the chemical industry in order to improve industrial processes. More recently, DOE has become popular in computer science and in particular in metamodelling and optimization problems [35]. The reason for such popularity in computer experiments comes from the low-computational time and power requirements of DOE methods which limit the combinatorial explosion. Indeed, some methods evaluate the influence of variables on system's outputs with a very limited number of experiments.

In this paper we investigate six occupants actions, and we estimate their impact on thermal sensation and energy building performance.

The six following actions have been considered as influencing energy demand and human thermal comfort:

- blind operations,
- lighting operations,
- windows operations,
- set point temperature regulation,
- fans operations,

• clothing adjustments.

In order to quantify the impact of each action cited above, we propose a Design Of Experiments method called "factorial experiment" based on Yates' algorithm [34].

#### 2. Building-occupant system modeling

Modeling has been performed with the energy building simulation software TRNSYS 17 [36]. A relevant number of case studies has been investigated with the aim of comparing the occupant's influence on different types of office buildings.

#### 2.1. Building model

The building under investigation is a room, corresponding to a conventional office. We chose not to simulate an entire building since this paper focuses only on actions of one occupant. The room geometry is given in Figure 1. The ceiling, the floor and the 3 inner walls (north, east and west) are assumed adiabatic. The south facade is the only wall in contact with the exterior. It is composed of a concrete layer and an insulating layer. The insulating layer location depends on the considered case study.

Physical characteristics of the walls and window are given in Table 1. Internal gains from lighting and occupation are added depending on a week-long working schedule. The following assessments are taken:

- blinds: when blinds are closed, 10% of incident solar radiations are transmitted to the window and no additional thermal resistance is taken into account.
- lighting system: internal gains due to artificial lighting system are equal to 9  $W/m^2$  of floor area.

Electric energy demand calculation for lighting system is based on a ratio of  $11 \text{ W/m}^2$  of floor area.

- infiltration flow rate: a flow rate of 0.3 vol/h is assumed
- heating system: heating starts on November 1<sup>st</sup> and ends on April 30<sup>th</sup>.
   The set point temperature depends on the considered case study and the heating power is assumed unlimited.
- cooling system: cooling starts on 1<sup>st</sup> May and ends on 31<sup>st</sup> of October. Set point temperature depends on the considered case study and the cooling power is assumed unlimited.

#### 2.2. Occupant thermal modeling

Heat transfer between the environment and the occupant's body with all physiological reactions are calculated with a 2-node model representing the human body with an added layer for clothing. The mean skin temperature and heat transfer are calculated by taking into account physical variables (air temperature and velocity, mean radiant temperature, and vapor pressure) and parameters depending on the body (metabolic heat production and clothing insulation).

Thermo-physiological unconscious reactions are computed such as vasoconstriction, vasodilatation, shivering and sweating. The thermal balance of human body is calculated at a time step of one minute, whereas the thermal balance of the building is calculated at a time step of one hour. The time step of the thermophysiological model is independent of the time step of the building simulation, as it is internal to the routine of the thermophysiology model.

Thermal sensations (ST) are then calculated on the ASHRAE seven-point scale from -3 (very cold) to +3 (very hot) thanks to regression relationships with skin temperature [37].

Usually it is considered that there is no main discomfort for a thermal sensation close to 0 (neutral). Thus thermal comfort could be reached. This is one of the strongest assumptions that is currently made in this field. In all simulations, the occupant is seated at rest. His metabolism is fixed to 1 met, close to 105 W. The clothing insulation varies according to actions and/or season.

#### 2.3. Modeling of occupants behavioral actions

The aim of this study is to understand the impact of human behavioral actions on his/her thermal sensation and energy demand. Each of the 6 actions given in introduction has an impact either on the building or the human thermal balance or both.

Each action has been modeled in TRNSYS 17 with the following assumptions:

- window: when open, air velocity on the body is equal to 0.5 m/s and infiltration flowrate is increased by  $5 \text{ m}^3/\text{h}$ .
- fan: when "on", air velocity on the body is equal to 0.6 m/s. The energy demand of the fan is not taken into account in total energy demand.
- If the window is open and the fan is "on" at the same time, air velocity on the body is equal to 0.8 m/s.

#### 2.4. Case studies

We investigate several case studies through three variant parameters: climate, thermal inertia and air conditioning during summer.

- <u>The location</u> parameter takes two values, oceanic and Mediterranean. In the first case, the building is situated in Agen (France), and in the second case, the building is situated in Nice (France).
- <u>The thermal inertia</u> parameter takes two values depending on the location of the insulation in the outer wall. If the insulating material is located on the outer side, the thermal inertia is characterized as high and vice versa.
- <u>The air conditioning</u> parameter also takes two values, on and off. If on, it means that the building is equipped with air conditioning during summer.

Since there are two possible values for each of the three parameters, eight case studies are needed to perform all combinations. They are presented in Table 2.

#### 3. Design of experiments methodology

Typically, design of experiments (DOE) methods are used for of industrial process optimization. They identify the most influencing factors on the efficiency of a process, and find improvement levers. When several variables are involved in an experimental design, the traditional one-factor-at-a-time method (OFAT) becomes a weighty and time-consuming task.

In our case, the purpose is to determine the quantitative influence of occupants' actions on energy building performance and thermal sensation. Thus, six experimental factors have to be investigated. A classical OFAT method would need a large number of runs, so a  $2^n$  full fractional design is preferred because of its favorable accuracy/time compromise. It consists of assigning two levels (low and high) to n factors and evaluating responses for the  $2^n$  combinations. In this study, n = 6 factors (or actions) are evaluated on two levels, thus 64 simulations have to be achieved for each response. Based on these results, a post-treatment is performed thanks to the Yates algorithm which gives a linear regression relationship between considered responses and factors (Equation 1).

$$Y = a_0 + \sum_{i=1}^n a_i \cdot X_i + \sum_{i,j=1}^n a_{ij} \cdot X_i \cdot X_j + \sum_{i,j,k=1}^n a_{ijk} \cdot X_i \cdot X_j \cdot X_k + \dots$$
(1)

Where Y is the response,  $X_i$  are the factors, n is the number of factors, and  $a_{ij...}$  are the estimated factor effects.

#### 3.1. Factors

Factors of an experiment are the parameters that are supposed to influence the responses. In this paper, the factors are the occupant's actions. Each action is assigned two levels. These are called "low level" and "high level", respectively -1 and +1.

Table 3 gives the assumptions for the states -1 and +1 for each action (i.e. factor). The conventional methodology in design of experiments is to take extreme values in the range of variability of each actions. All the assumptions given in Table 3 have been taken in that way.

For each action, the low and high levels have been chosen to correspond to lower and upper typical values. For example the low level for clothing corresponds to light clothing insulation for a given season.

#### 3.2. Responses

Responses are the outputs of the experiments or simulations. These are the values on which factors have influence, and that the experimental designer chooses to analyze. The following responses are considered:

- $Q_{heat}$  (kWh/m<sup>2</sup>.yr): energy demand for heating
- $Q_{tot}$  (kWh/m<sup>2</sup>.yr): total energy demand for heating, cooling and lighting.
- *SLT*: negative thermal sensation defined in equation 2:

$$SLT = -\sum_{t=1}^{8760} ST(t)\Delta t, \ \forall \ ST(t) \in \mathbf{R}^{-*}$$

$$\tag{2}$$

• SGT: positive thermal sensation defined in equation 3:

$$SGT = \sum_{t=1}^{8760} ST(t)\Delta t, \ \forall \ ST(t) \in \mathbf{R}^{+*}$$
(3)

Where ST(t) is the thermal sensation of an occupant calculated by the thermophysiology model at time t,  $\Delta t$  is the time step of the simulation, 1 hour in this study.

#### 3.3. Yates algorithm

Yates algorithm is used in order to exploit results of the Design Of Experiments methodology and thus quantify the impact of each action taken separately. It takes as input a matrix called "design matrix" to compute the impact, called main effect, of factors on different responses (energy demand, thermal sensation, etc.).

A design matrix is a table collecting all experiments that are performed. Each experiment is characterized by a unique combination of six factors on low level or high level. The design matrix contains n + r columns (where n is the number of factors and r the number of responses), and  $2^n$  rows since factors vary on two levels. The n first columns are filled with combinations of -1 and +1. Yates algorithm needs the combinations to be in the Yates order which is defined by:

- first row is filled with -1
- -1 and +1 values switch on the rows  $2^n 1$  in column n

Experimental results  $Y_k$  are written in columns n + k  $(1 \le k \le r)$ . The structure of a generic matrix design for a  $2^n$  full fractional design is given in table 4.

Once the design matrix is established, estimated factor effects (*a* in Equation 1) are evaluated with the Yates algorithm [34]. They give the individual impact of each factor on the various responses.

#### 4. Results and Discussion

For each of the 8 case studies, 64 simulations have been performed with TRNSYS 17 to estimate the main effect of the n = 6 actions on the r = 4 responses. That makes 512 simulations over one year.

After presenting some preliminary results from the building simulation, we investigate discrepancy over energy demand and thermal sensation. The variation range of energy performance regarding the occupant actions, building characteristics, and climate typology are studied.

Then, the impact of actions, taken individually, on energy demand and thermal sensation is discussed.

#### 4.1. Preliminary results

The energy performance results from these simulations are shown in Figure 2. Results have been averaged over the 64 simulations for each case study. They categorized into 3 energy demands as follows:

- $Q_{heat}$ , is the heating energy demand (one of the responses)
- $Q_{light}$  is the energy demand for lighting,
- $Q_{cool}$  is the cooling energy demand. $(Q_{cool} = 0$  when air conditioning is off)

The sum of these 3 results represent  $Q_{tot}$ , the total energy demand, which is one of the responses investigated in the DOE. The estimated demand appears high, but this apparent overrating comes from the consideration of occupant's actions as will be seen in the next part.

It is worth noting on Figure 2 that the ocean climate is the coldest as Qheat is higher. In all cases,  $Q_{cool}$  is quite low and  $Q_{light}$  represents between 10 and 15% of the total energy demand.

The evolution of indoor temperature and heating power demand over the time is plotted on Figure 3. The building is in Agen and has low inertia. The time correspond to the last week of January. The plot shows results from energy simulation for two cases from the DOE:

- a minimal scenario where the combination of the different factors minimizes the energy demands (B = -1, E = -1, T = -1, F = +1, ALF).  $Q_{tot} = 14 \text{ kWh/m}^2$ .yr
- a maximal scenario where the combination of the different factors minimizes the energy demands (B = +1, E = +1, T = +1, F = -1, ALO).  $Q_{tot} = 120 \text{ kWh/m}^2.\text{yr}$

They are the two extreme scenarii regarding the total energy demand  $(Q_{tot})$ . Results show that there is about a nine-to-one factor between these two cases which differ only in the occupant's actions. This wide discrepancy shows magnitude of the impact of occupant on the building energy performance, even though the results have to be nuanced because of the low probability of such combinations of actions.

#### 4.2. Energy demand and thermal sensation discrepancy

Eight other simulations have been performed taking conventional design strategies used in France. The assumptions are presented in Table 5. Assumptions on blinds operations are based on [38, 39].

The aim is to compare classical design results to those from the DOE methodology which takes into account various occupant actions.

Figure 4 shows for the 8 cases the mean value and standard deviation of  $Q_{tot}$  from the 64 simulations and show a significant discrepancy among 8 sets of simulations. These are due to the varying actions and show that different behaviors could lead to very different energy performances. It has to be noticed that the results for conventional design are always lower than the mean value of the 64 simulations. Discrepancies remain approximately constant regardless of the climate or the inertia of the building in terms of absolute value.

The Relative Standard Deviation (RSD) is calculated using Equation 4:

$$RSD = \sigma_{Q_D} / \mu_{Q_D} \tag{4}$$

Where  $\sigma_{Q_D}$  is the standard deviation of the results from DOE simulations for  $Q_{tot}$  and  $\mu_{Q_D}$  is the mean.

On Figure 5, RSD has been plotted for each case. The figure shows that:

- Occupant's actions have a more significant impact on buildings under warmer climate
- Thermal inertia slightly depreciates the impact of the actions

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The Error Factor (EF) is calculated using Equation 5:

$$EF = \mu_{Q_D} / Q_C \tag{5}$$

Where  $\mu_{Q_D}$  is the mean of the results from DOE simulations for  $Q_{tot}$ , and  $Q_C$  is the results from conventional design simulation for  $Q_{tot}$ .

Results on Figure 6 show that the EF between a conventional design process and a design process taking into account the occupant actions is between 1.5 and 2. These differences are consistent with the feedback from the field, which often brings out a two-to-one discrepancy between predicted and measured building energy performance [18].

In addition, Figure 5 and 6 show that the relative impact of the occupant varies from the building type and climate. Indeed, the impact is more important for a building with higher thermal inertia and located in a warmer climate. The same building might have very different energy demands ( $\pm 54\%$  in average on Figure 5) depending on the behavioral profile of its occupants.

Current building design processes do not take into account this behavior sufficiently. At the same time, buildings have become more efficient and the impact of the occupant behavior in the energy balance has increased. That is why increasingly wide discrepancies have been observed in the past decade.

Regarding the thermal sensation, Figure 7 shows that there is a significant gap between SLT from DOE design strategy and the conventional design strategy. This difference might be very prejudicial to future building energy performance. Indeed, if occupants are in a situation of discomfort, they will react by interacting with their environment and, might degrade energy performance. That is why thermal comfort has to be considered in design strategies in order to reduce future discrepancies between field measurements and simulation results in terms of energy performance.

#### 4.3. Impact of actions on building energy demand

The impact of global occupant behavior has been discussed above. It is the result of combinations of different single actions (i.e. blind operations, light operations, etc.). Therefore, it is essential to quantify individually the effect of each action on the energy building performance. It would allow to bring out which actions building designers should pay attention to predict more precisely future energy performance. The impact of each actions has been calculated thanks to the Yates algorithm and the  $64 \times 8$  simulations results on 4 responses.

The Yates algorithm estimates the main effect of each input factor on the responses. The *main effect* is the mean impact of a factor on a considered response when it goes from state -1 to +1. For example, if the main effect of a response's factor is 100, it means that this response increase by 100 on average when this factor is activated (state +1).

For convenience in analyzing the results, we introduce in Equation 6 the Relative Mean Main Effect (RMME). This indicator is intended to quantify the average percentage of variation that a factor would be induce on a particular response.

$$RMME = \frac{\overline{ME}}{\overline{R}} \tag{6}$$

Where  $\overline{ME}$  is the mean of the main effects of a factor for the 8 case studies, and  $\overline{R}$  is the mean of a response for the same 8 case studies.

Figure 8 shows the absolute value of the RMME of the 6 actions on the response  $Q_{tot}$ , and Figure 9 shows the absolute value of the RMME of the same 6 actions on the response  $Q_{heat}$ . A positive main effect means that the action leads to increased energy demand. On the contrary, a negative value means that the action is beneficial for the building's energy performance.

Figure 8 and 9 show that the temperature set point (action T) is the most

influential factor. A difference of  $4^{\circ}C$  in the temperature set point during occupied hours is responsible for an increase of 35 to 55% in the total energy demand (Figure 8). In the same way, the action T leads to an increase of 50 to 70% in heating energy demand (Figure 9). That is why it is essential either to design efficient regulation systems, or to forecast accurately the occupant "comfort temperature", whether or not he has control on the heating systems. Blinds (B) play also a major role in building performance. It turns out that blind operation might increase total energy demand by about 20% and heating energy demand by about 35%. Here again, actions on blinds have to be carefully considered during the design process. Conventional modeling considers that blinds are fully open during winter (Table 5). However, field studies show a completely different reality. Indeed, Foster [40] shows that blinds could be closed up to 60% in average in winter. Significant errors might be made on solar gains and thus on building performance of modern buildings for which the energy balance is profoundly affected by solar gains.

Regarding operations on the lighting system (L), Figure 8 shows that light influences significantly the total energy demand. Current models of lighting system are based on occupied schedules, which is a wrong assumption if the controls are operable by the occupants. Occupants do not systematically switch on lights when they arrive to their office or switch off when they leave it [8, 10]. Figure 9 shows that lights have a negative effect on the heating energy demand, which is due to the heat produced by the lighting systems. Eventually, wrong assumptions regarding lights operations could lead to an underevaluation of total energy demand, and thus bring an uncertainty of several percents to building energy performance.

Results also show that the operation of windows decreases the total energy demand, albeit to a lesser extent than the actions above. It decreases indoor temperature and thus the air conditioning demand.

Figure 8 shows that the other investigated actions (fan and clothing) do not affect building's energy performance directly. They are related to the thermal sensation of occupants.

#### 4.4. Impact of actions on thermal sensation

The Design Of Experiments method used in the present paper does not take into account interactions between thermal or visual comfort and actions. Actions such as fan operations or clothing adjustments have a null RMME on building performance (Figures 8 and 9).

However, actions of occupants are often the manifestation of a certain discomfort. For example, an occupant with a negative thermal sensation will tend to increase the temperature set point and thus increase the heating energy demand. Occupants thermal comfort is an important factor in building performance because of its close connection to occupants behavior.

Figure 10 and 11 show the RMME of the 6 actions on SLT (Eq. 2) and SGT (Eq. 3). Results evaluate the impact of actions on thermal sensation. Not surprisingly, the most influential factor on thermal comfort is the temperature setpoint (T). A difference of 4°C in temperature set point causes a reduction of cold discomfort of about 35 to 50%, assuming comfort is reached for a neutral thermal sensation.

Figures 10 and 11 show that clothing (C) is a major factor in thermal sensation. Indeed, it is responsible for wide variations on SLT and SGT. Since thermal discomfort might be a source of degradation of energy performance, thermal clothing insulation must not be treated as a trivial consideration. The famous "Cool Biz" campaign [41] of the Japanese ministry of the environment, where office employees were asked not to wear ties and jackets, permitted the saving of hundred thousands of tons in  $CO_2$  emission, thus demonstrating the crucial role of the clothing.

The third most important action on thermal sensation is the operation on blinds. Blinds prevent solar radiation from passing through windows and thus increasing the gain. It has to be underlined here that even if the sun enters the room, the occupant is not in the sunspot. Otherwise, the effect on warm sensation would be largely increase.

Figure 10 shows that the closing of external shading devices causes an important rise of cold discomfort. This can be explained by a negative thermal balance

during mid-season periods when the heating system is turned off. On the other hand, Figure 11 shows that blinds are able to decrease significantly (between -15 to -28%) the occupant discomfort during summer season.

#### 5. Conclusion

Currently, building simulation models consider occupants in simplistic ways. Yet, many studies tend to show this leads to large discrepancies between simulated and measured energy demands. Indeed, very few studies quantify the impact occupants have on building energy performance.

In this paper, we propose a new method to quantify this impact and the related discrepancies caused by occupants actions. To do this, we use the Design Of Experiments methodology, based on the modeling of various combinations of extreme behaviors (-1 and +1 levels) in a building simulation model. We study 6 actions an occupant could do: operations on blinds, lights, windows, setpoint temperatures, fans, and personal clothing insulation. We have chosen as responses to these 6 actions the energy use and the thermal comfort. The building studied is an office room. Eight cases are investigated according to 3 parameters which are climate, inertia and air conditioning system. Our objective is to quantify and range the impact of each action on the responses. In addition, results are compared to the ones of a conventional reference case which does not take into account the occupant's actions.

Our study permits to bring out the following conclusions:

- for a given case study energy use can be very different according to the occupant actions. The impact of the actions leads to a variation of the RSD higher than 45% (Figure 5).
- conventional design methodology undervalues the energy demand (two-to-one factor) because they do not consider occupants behavior (Figure 6).

- it also overvalues occupants' thermal comfort (Figure 7).
- The most influential actions on total energy demand are the operations on setpoint temperature, blinds, and lights (Figure 8).
- The most influential actions on thermal comfort are the operations on setpoint temperature, clothing insulation, and blinds (Figure 10 and 11).

Building simulation cannot be performed anymore without considering occupant's behavior. It have to be taken into consideration during the building design phase in order to reduce the gap between simulation and actual energy performance [30]. This can be achieved with different methods using artificial intelligence [28]. Without these considerations, there is a significant risk of discrepancies between calculated and actual energy use.

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Surface	U-value $(W.m^{-2}.K^{-1})$	Area $(m^2)$	g~(%)
Outwall	0.248	9	-
Inwall	0.248	42	-
Window	1.4	3	0.589
Roof, Floor	0.438	20	-

Table 1: Main characteristics of walls and window

Location	Agen				Nice			
Thermal inertia	Low		High		Low		High	
Air conditioning	On Off		On	Off	On	Off	On	Off
Case reference	ALO	ALF	AHO	AHF	NLO	NLF	NHO	NHF

Table 2: Case studies depending on parameters combination

	Action	Unit	Low level (-1)	High level $(+1)$
В	Blinds	-	opened for the whole year	closed the whole year
L	Lights	-	switched off for the whole	switched on during occupation
			year	schedule <sup><math>a</math></sup>
W	Window	-	Closed for the whole year	Open when the outdoor tem-
				perature is less than the in-
				door temperature during sum-
				mer and the outdoor tempera-
				ture is greater than 23 °C.
Т	Tsp	°C	Winter : 18°C during the	Winter : 24°C during the oc-
			occupation schedule, $17^{\circ}C$	cupation schedule $17^{\circ}C$ oth-
			otherwise. Summer and	erwise. Summer and if air-
			if air-conditioning is on :	conditioning is on : $24^{\circ}$ C.
			$28^{\circ}\mathrm{C}$	
F	Fan	m/s	switched off for the whole	switched on when indoor tem-
			year	perature exceeds $26^{\circ}C$
С	Clothing	clo	winter 0.9	winter 1.1
			summer 0.5	summer 0.7

#### Table 3: Factors of the fractional design

 $^a$  Occupation schedule starts at 8 am and ends at 7 pm during weekdays.

	Factors				Responses		
Exp	$X_1$	$X_2$		$X_n$	$Y_1(X_1, X_2, X_n)$		$Y_r(X_1, X_2, X_n)$
1	-1	-1		-1	$Y_1(-1, -1, -1)$		$Y_r(-1, -1, -1)$
2	+1	-1		-1	$Y_1(+1, -1, -1)$		$Y_r(+1, -1, -1)$
$2^n$	+1	+1		+1	$Y_1(+1, +1, +1)$		$Y_r(+1, +1, +1)$

Table 4: Design matrix structure for a  $2^n$  full fractional design and responses

	Action	unit	Assumptions	Reference
В	Blinds	-	closed when total radiation on facade	-
			exceeds 250 $W.m^{-2}$ and opened when	
			total radiation on facade is lower than	
			$150 \ W.m^{-2}$	
L	Lights	-	switched on during occupied hours	-
W	Window	-	closed all year long	French thermal regulation
				(RT2012)
Т	Tsp	$^{\circ}\mathrm{C}$	Winter : 19°C and 17°C during night;	French thermal regulation
			Summer : $26^{\circ}$ C and no air conditioning	(RT2012)
			during night	
С	Clothing	clo	winter: 1	ISO 7730
			summer: 0.6	

#### Table 5: Assumptions of conventional French design strategy























## Highlights

- We assess the impact of occupant's actions on building performance.
- The occupant's actions lead to significant uncertainties (±45% on energy use).
- Conventional design methods undervaluate energy use (2 to 1 factor).
- Conventional design methods undervaluate thermal discomfort.