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## Improving training performances with the EBAGG metaphor

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#### **A**BSTRACT

Augmented feedback has been shown to improve interaction in virtual environments and to facilitate motor learning. Recent studies proposed this type of feedback to guide users, to highlight specific areas or to help them to perform a specific task. They can follow a path, pass through specific waypoints or even mimic an avatar. However these approaches do not show the gap between learners' performance and the desired one. Our hypothesis is that by revealing this gap to the users, they will reduce it step by step and tend to the required performance. Thus, in this paper, we propose a new visual metaphor to guide trainees' gestures by showing trajectory errors instead of showing the path to follow. In a first study we evaluated trainees' improvement by measuring the mentioned gap. First results indicate that our approach allows an enhanced task performance.

**Index Terms:** I.3.7 [COMPUTER GRAPHICS]: Three-Dimensional Graphics and Realism—Virtual reality; K.6.1 [MAN-AGEMENT OF COMPUTING AND INFORMATION SYSTEMS]: Project and People Management—Training

## 1 Introduction

Within the last few years, the popularity of Virtual Reality (VR) technologies has substantially increased. It has attracted a wider public including gamers or new technology enthusiasts, and has been popularized among industrials. This immersive technology allows them to train their operators and workers in a safe, yet faithful to reality, environment.

Motor learning is defined as processes leading to relatively permanent changes in the capability for movement, acquired through practice or experience [18]. It involves physiological and cognitive mechanisms, making some complex tasks or gesture hard to perform. Also, VR has shown some promising solutions in various fields such as sport [4], medical science [12] or technical gesture [9].

Augmented feedback, or extrinsic feedback, has been shown to improve interaction in virtual environments and to facilitate motor learning [6, 19]. It can show the gap between the learner's performance and the desired one. It can be used to highlight certain aspects of the movement realised, or some part of the instructions that may have been forgotten. Thus, in this context of motor learning, augmented feedback fosters the perception of errors, allowing learners to correct on their own.

Therefore, in this paper, we propose a new type of visual guidance feedback for motor learning in virtual environments based on error orientation. It is called EBAGG which stands for Error-Based Assistance for Gesture Guidance. Our work is based on the theory of

embodied cognition [23], which stipulates that people's representations of their own environment depend on their prior perceptual and motor experiences. Thus by experiencing errors, users are supposed to perform better their gestures. As the visual modality appears to be beneficial for motor learning, our paper is focused on the validation of visual guidance feedback. The paper is divided in several sections: section 2 is a review of related studies, section 3 is the presentation of our metaphor. The evaluation of its ability to improve gesture is described in section 4 and finally, in section 5 we conclude and introduce future works.

#### 2 RELATED WORKS

In this section, we review several existing approaches for guidance in virtual environments, including techniques of trajectory visualization, assistance guiding users in real-time and error orientation.

## 2.1 Trajectory visualization prior to the gesture

During the last decades, one way to show a gesture was to display its trajectory.

In the context of maritime or fluvial navigation, the ideal trajectory can be suggested by displaying multiple traces showing the limits of the path to follow. Benton and Walker [2] used augmented reality (AR) and Fricoteaux *et al.* [5] VR, to display this suggested road in the same manner as in a head-up display. Also, the road can be represented by several waypoints or a continuous line [7].

Moreau *et al.* [13] also used the technique of waypoints. In a virtual environment for skill transfer and acquisition of obstetric gestures, learners had to reproduce a technical gesture represented by concentric "guide spheres", located at specific points of the reference path. Trainees had to pass the forceps blades the closest to the center of those spheres to perform as good as the reference. Covaci *et al.* [4] displayed the ideal trajectory with ellipses representing the position of the ball in a basketball free-throw simulator, in like manner as Moreau's guide spheres. However, these types of feedback are not reactive and not adaptive to the users' gestures.

## 2.2 Concurrent visual feedback for guidance

Due to its potential to enhance motor learning, concurrent feedback is more and more displayed visually.

Tönnis and Klinker review in [22], 3D arrows as guidance feedback using AR in automotive environments. They differentiate three types of arrow. The two first ones aim to reduce drivers' inattention without distracting them from the driving task. The first one is an arrow displayed in front of the driver and pointing to the direction of the nearest danger, whereas the second is a bird's eye sketch of a car with a 2D arrow, pointing into the direction of the nearest danger aswell. Those two types of feedback are updated in real-time, allowing users to correct their trajectory. Then, we have navigational arrows displayed onto the road at intersections, that implicitly show where to go. However, the occlusion with other vehicules is an issue, specially if the driver is stuck in a dense traffic. The assistances become less visible, even hard to identify and to understand.

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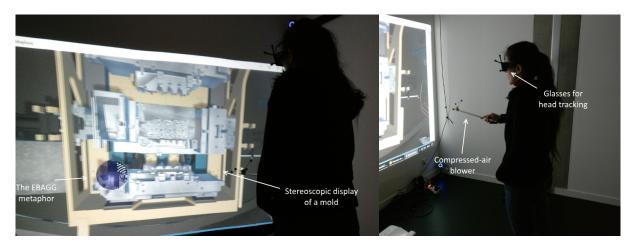


Figure 1: The EBAGG metaphor and the experimental setup

A solution is to display an avatar performing gestures to reproduce. Rovelo et al. [15] propose a mid-air gesture guidance system called Gestu-Wan. The authors divided gestures in different parts, gathered to form a tree. Gestu-Wan shows the previous posture the user performed correctly and a set of different possible gestures from the tree, depending on this previous posture. Each of these postures is sketched with a black skeleton, whereas the user's current posture overlays them with a blue skeleton for comparison. This technique can be interesting to understand easily the gesture to do next during simple mid-air gesture learning, but relatively difficult to use with complex gestures. YouMove [1] is a system for motor learning using a skeleton displayed on an augmented "mirror". Learners perform in front of a screen where they can see themselves overlayed by a skeleton reproducing the requested gesture. However, like the solutions presented in the last section, these avatars do not show gesture error.

For hand movement guidance, Sodhi *et al.* [20] project AR guidance hints on users' body. A red dot shows the relative position of the user's hand while a blue segment show the path to follow around this red dot. As it is a 3D visual hint, the segment projects a shadow on the user's body, helping him to identify the direction to take. This last solution is close to what we propose, however it does not provide any feedback on the errors committed, letting users deduce whether their gesture is correct.

#### 2.3 Error orientation feedback

For orientation feedback, you can either choose to display the ideal path to follow or indicate trajectory errors. In this paper, we decided to focus on error feedback.

It has been shown that error augmentation can enhance learning. Wei *et al.* developed in [24] a system where users had to reproduce specific movement with a robotic arm to reach a target. They performed these movements with a visual distortion and some of them had error augmentation. This experiment showed that increasing the perceived error can raise the rate of learning.

Marchal-Crespo *et al.* conducted an experiment in [11] where participants had to drive in a driving simulator, with forces applied by steering wheel to their hands when errors were made. The aim of these forces were to correct the steering wheel motion and to put the users back on the right way. Also, the assistance is only provided when needed. If users perform well and have only a few mistakes, the guidance level is decreased and forces would be applied only if large errors are made.

Vibrotactile feedback is also used to highlight error. Lieberman *et al.* proposed in [10] a wearable suit including several vibrotactile actuators to guide users' arm motion. These actuators would vibrate

to indicate motion errors. For instance, if users have to bend their wrist in the same way the teacher did, one actuator placed near by would vibrate if they bent too far. Also, as the error increase, vibrations would become stronger. This type of feedback informs users the direction to take to correct their gesture. As those examples which are error based, in our study, we propose another one but employing a visual modality.

#### 3 ERROR-BASED ASSISTANCE FOR GESTURE GUIDANCE

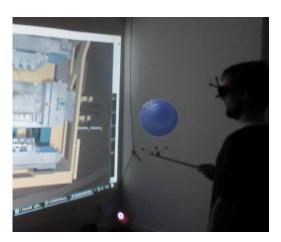


Figure 2: The EBAGG metaphor

The metaphor we propose is a visual guidance feedback for gesture learning. The goal here is to set parameters depending on the error value.

It can be designed with various shapes, with particles vibrating on its surface. These particles represent users' trajectory errors. In fact, their gestures are compared to a reference gesture and the farthest users are from this reference, the more particles appear on the sphere. The goal of this agitation is to highlight to attract users' attention on their errors.

## 3.1 Concept

Our visual feedback can take different shapes. It can be primitives such as a sphere, a cylinder, a cube or even a patch, but it can also have no particular shape visible. Indeed, no matter which one is chosen, there will be particles on its surface. So, for instance, it can be designed as an invisible or visible sphere with particles moving

around its surface. Each shape can be specific to a certain error criterion: the sphere may be better to represent a three-dimensional space, whereas a cuboid would fit better for representing the orientation of a tool

The EBAGG metaphor determines trajectory errors committed by users, it means that it shows the direction on which they have deviated. The particles fulfill this role by appearing on the surface while vibrating. In fact, when there is no error, they are invisible to users. They are only visible when an error is made or is no longer acceptable. In addition, the number of visible particles depends on the importance of the error. The bigger the measured value is, the higher the number of visible particles is. To determine the error value, we use a dynamic time warping algorithm, presented in the next section. The idea here is to indicate errors of direction to users instead of showing the direction to take.

The concept of this metaphor is inspired by the work of Varela *et al.* on enaction, defined as the adaptation of people's behaviour in reaction to the evolution of the environment in which they are located [23]. Learners modify their gesture according to the metaphor's behaviour, which evolves in relation to their trajectory.

Also, a color variation can be applied to the metaphor according to the error grade. As for the particles, it can change to a defined color when errors are made, e.g. the sphere turns from blue to orange when the error value exceeds a certain threshold, and to red when the error value is too great.

#### 3.2 Error calculation

To determine the performance of users, we compare their gesture with a reference gesture recorded beforehand. We calculate a distance between two gestures, and according to the gap we obtain, we indicate the error on the metaphor with the particles. To get the distance measure, we use a dynamic time warping algorithm [3] [8] which provides interpretable results as a gap between two time series. Unlike learning methods (e.g. Hidden Markov Models), a DTW algorithm directly deals with the labeled examples (and does not model them) so the use of a DTW algorithm allows us to not have a gap between the data modeling and the true data distribution. In addition, gestures are generally multidimensional sequences, as they are represented by several time series (e.g. signals provided by different motion capture) so we use a natural extension of the standard DTW algorithm to multidimensional sequences, called a 1D-DTW on various dimensions in [21]. Besides, we need our feedback to be a real-time guidance. So, inspired by [14] we define an early recognition scheme for this algorithm, i.e. to deal with incomplete gestures. Finally, we parallelize calculations on different process to reduce even more the global calculation. This version of the DTW algorithm allows us to use its results early and to be close to realtime with an offset of approximately 100ms.

The goal of a DTW algorithm is to find an optimal alignment between two time series, and a distance is calculated between these two series based on the optimal alignment. If  $\mathbf{x} = (x_1, ..., x_N)$  and  $\mathbf{q} = (q_1, ..., q_M)$  are two time series, the DTW algorithm computes a cumulative cost C(n, m). This cost is defined as:

$$C(n,1) = \sum_{i=1}^{n} d(x_i, q_1)$$
 (1)

$$C(1,m) = \sum_{i=1}^{m} d(x_1, q_i)$$
 (2)

For  $1 < n \le N$  and  $1 < m \le M$  the cost is computed using the following equation:

$$C(n,m) = \min\{C(n-1,m), C(n-1,m-1), C(n,m-1)\} + d(x_n, q_m)$$
 (3)

Here,  $d(x_n, q_m)$  is the distance between two points  $x_n$  and  $q_m$  (the Euclidean distance). Initial and final conditions are defined in such manner that the process begins and ends with the alignment of the first and last elements of the two series.

## 3.3 Implementation of EBAGG

Concerning the first implementation of our visual metaphor, we made several choices to make it relevant for gesture guidance with position as the only error criterion. First of all, the shape of EBAGG should represent a three dimensional space. A sphere or cylinder would both fit to show directional errors, however we don't need to pay attention to orientation since position is our only error criterion. A sphere can represent the three directions equally because of its central symmetry, so every point of its surface is at equal distance of the center. Thus, we assume that a sphere, paired with the particles, is the simplest and best shape to differentiate every direction of motion so that spatial information can be easily understood by users.

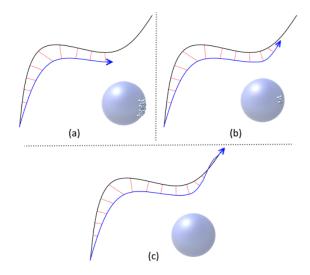


Figure 3: EBAGG metaphor's behaviour according to the distance between a user's performance and the reference performance. The reference trajectory is represented in black, the user's trajectory in blue and the distance between the two sequences is in red.

Ideally, the sphere would be positioned near the body part required to be in motion for the gesture and would cleverly follow its moves. However, since we don't know yet if it can disturb users from doing the task, we have decided to place it in the users' field of view at a fixed position, apart for the body part motion. The goal of this first implementation is to determine if this technique improves gesture training.

Figure 3 illustrates this implementation. (a) The user is too far from the reference trajectory so the distance between the two performances is important. Thus, the EBAGG metaphor displays many particles on the side of the error. (b) The user's trajectory is now close to the reference one, hence there is less particles on the sphere. (c) Finally, the user's trajectory is similar to the reference, so the feedback does not need to display any particle.

## 4 EVALUATION OF ERROR REDUCTION

#### 4.1 Participants

Twenty-two healthy participants, including five women and seventeen men, aged from 21 to 42 years old (mean: 25.3; std dev: 4.6) took part in this experiment. Three of them were left-handed. They were people working in the laboratory or students at the university. None of them had ever used the EBAGG metaphor, nor any other

error-based feedback modules before this experiment. Participants had normal or corrected-to-normal vision.

## 4.2 Setup and Stimuli

The experiment took place in a room equipped with motion capture cameras. There were five OptiTrack Prime 13W cameras, with an adjustable frequency between 30 fps (frames per second) and 240 fps. For this experiment, they were sampling at 120Hz, for a latency of 8ms. These cameras have ten LEDs emitting infrared beams reflecting on mocap makers placed on the tracked tool. Thus, they are tracked by the cameras that send their positions to the virtual environment through Motive, the OptiTrack software. As we can see on figure 1, the stereoscopic display of a factory containing a mold was done on a wall by using the ultra short throw projector Optoma EH319USTi, paired with active 3D glasses Volfoni EDGE RF. Subjects were standing still equipped with the 3D glasses approximately 150 cm. in front of the display. The stimuli used to modulate participants gesture in this experiment was the sphere aforementioned as the EBAGG metaphor.

## 4.3 Experimental design and Task

Participants had to perform two technical gestures with a compressed-air blower in front of a virtual mold displayed on the wall. Users had to pass through a specific trajectory and not to be too close or too far from the mold to have an efficient blowing.

Gesture 1 The first gesture was a straight line in three dimensions. The difficulty here was to go from one point to another by moving on a single dimension in the three dimensional space.

Gesture 2 The second gesture was a bit more complex. It was square-shaped with an arc instead of a straight line for the right side. This time, participants had to move on two different directions and had to stay in the same plane all along the gesture. In both cases, the main difficulty was to position the air blower properly at the right depth.

The experiment began with a phase of familiarization of the virtual environment, mostly an adaptation to the stereoscopy, and of the EBAGG metaphor. The concept was detailed to the participants and then, they had the possibility to test the metaphor's reaction to their movements. Then the two exercises could begin once the gesture to reproduce was shown twice and explained by the supervisor.

The experiment was divided in three phases for both gestures: firstly a *pre-formation phase* of three iterations with no feedback, then a *feedback formation phase* of seven iterations where the EBAGG metaphor indicates trajectory errors to trainees, and finally a *post-formation phase* of three iterations with no feedback. Both exercises requested participants to reproduce the gesture thirteen times.

Here are our principal and secondary hypothesis:

- Principal Hypothesis: There will be a significant improvement of performances between the pre-formation phase and the post-formation phase;
- Secondary Hypothesis: There will be a significant difference between the first iterations and the last iterations of the feedback phase according to the complexity of the task.

#### 4.4 Results and discussion

To evaluate participants' performances, their gestures were compared by the DTW algorithm to a reference gesture (one for each gesture to reproduce) recorded prior to the experiment. The DTW returned two pieces of information: on one hand the matching of the last position of the tool with the reference one and the distance computed between the two, and on the other hand the cumulative cost computed on the partial gesture. As mentioned before, the matching is used as an input for our metaphor to represent trajectory errors

according to the vector between the two positions and the distance value. The cumulative cost acts like a score used to evaluate the global performance of users for each iteration. The more this cost is close to zero, the more users are close to the reference performance.

As the raw data obtained revealed to be not normally distributed (tested by the Kolmogorov-Smirnov test for normality), we conducted a Wilcoxon Test for our evaluation. This is not surprising given the fact that DTW provides a cumulative cost. The Wilcoxon test is a nonparametric test designed to evaluate the difference between two conditions as before-after treatments for the data which is not normally distributed. Thus, we conducted two tailed Wilcoxon test between the average values of pre-formation phase, post-formation phase and the first and last three iterations of feedback formation phase.

To complete this quantitative evaluation, we have submitted a questionnaire to the participants, which included 12 questions adapted from the Witmer presence questionnaire [25]. The rating score ranged from 0 (worst rating) to 10 (best rating). It provided us a subjective evaluation of this experiment and might explain certain results. The questions were about users' adaptation to virtual reality and the environment itself, the use of the metaphor and about the training.

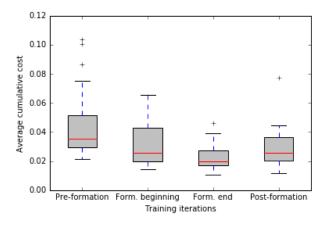


Figure 4: Average values of cumulative cost per user over the training iterations for the first gesture across 3 phases ("form." stands for formation)

Results of First Gesture Figure 4 shows the box plots we obtain for the pre-formation phase, the feedback formation phase and the post-formation phase for the first gesture. When we compare the pre and post phase's iterations, the statistical analysis reveals that the average value improves from pre-formation (0.046) to post-formation (0.026) ( $\mathbf{p} < 0.05$ ). As this is an overall improvement of users' performances before and after the feedback, we deduce that **Principal Hypothesis** is confirmed for the first gesture.

Regarding our secondary hypothesis, the Wilcoxon analysis revealed that there is a significant difference between the first three iterations (0.032) and the last three iterations (0.023) of the feedback formation phase ( $\mathbf{p} < \mathbf{0.005}$ ). This means that feedback metaphor was rapidly sufficient to correct participants gesture, shown by better performance for the last iterations. As proposed by the second hypothesis, this result can be explained by the fact that the first gesture is not a complex one. Thus, only few iterations were enough to increase the performance.

Results of Second Gesture Figure 5 shows the box plots we obtain for the pre-formation, the feedback formation and the post-formation phase for the second gesture. Regarding our **Principal Hypothesis** for the second gesture, the Wilcoxon analysis revealed

a significant effect between pre-formation phase and post-formation phase ( $\mathbf{p} < \mathbf{0.05}$ ). According to these results, subjects increased their performance in the post-formation phase (0.101) compared to the pre-formation phase (0.114).

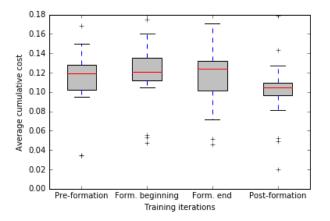


Figure 5: Average values of cumulative cost per user over the training iterations for the second gesture across 3 phases ("form." stands for formation)

Again, we conducted another Wilcoxon analysis between the first iterations and the last iterations of the feedback formation phase. Although there is an improvement for the descriptive statistics between the first iterations (0.119) and the second iterations (0.116) of the feedback phase, the difference is not significant (p>0.05). According to our secondary hypothesis, these results show that more complex gestures necessitate more iterations. This is why, postformation phase reveals only an increase of performance (0.101) after the integration of the whole formation iterations by the participants. Compared to the first gesture, our results confirm the idea that the number of formation iterations are strongly dependent on the complexity of the gesture.

Qualitative Results Overall, participants felt that their interaction with the environment were natural and that they were in control of their movements (with an average rating of 7.2 out of 10, std. dev: 1.8). However, they needed some time to fully understand the metaphor's behaviour (with an average rating of 5.5 out of 10, std. dev: 2.2). Lastly, they managed to concentrate on assigned task rather than on the visual feedback (6.3 out of 10, std. dev: 2.2).

## 5 CONCLUSION

In this paper, we presented a new visual feedback for gesture guidance based on error display. To do so, we compared user's gesture in real-time to a reference and measured the gap between the two performances. Depending on the value of this gap, we used a particle system located on a sphere to represent the errors. If this value exceeded a certain threshold, particles became visible and vibrated to attract users' attention. The greater the value was, the bigger the number of visible particles was.

An experiment was conducted to evaluate whether our feedback is able to improve users' performance when performing technical gestures. Results showed that in the case of the two gestures to reproduce, participants performed better after a few iterations with our metaphor. Moreover, this study revealed that the use of this feedback presented a cognitive load which could modify the number of iterations necessary for the training, depending on gesture complexity.

In our future works, we will conduct an experiment to compare our error-based feedback with other types, such as trajectory visualization, to determine whether EBAGG has better performances. Moreover, the guidance hypothesis [16, 17] stipulates that providing too much augmented feedback during acquisition may lead to a dependency of the feedback. We will hence study the effect of our feedback on this dependency in comparison to the other studied types of feedback.

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