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# StrategyMatrixes as Technical Objects: Using the Simondonian concepts of concretization, *milieu*, allagmaticprinciples and transindividuality in a business strategy context.

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# Strategy matrixes as technical objects: Using the Simondonian concepts of concretization, *milieu*, allagmatic principles and transindividuality in a strategic management context.

In this study of the genesis of strategy matrixes, which is based on methodologically collected archives, we look at how management tools can be considered technical objects, under the definition put forward by philosopher Gilbert Simondon.

Through that lens, we consider the example of a strategy matrix taken as a 'technical individual' that is singularly striving to become itself, which can mean success, disappearance or reappearance. That becomingness can be explained by considering the object's 'degree of concretization' and its capacity to give rise to its own 'milieu.' Four stages are involved, in which strategy matrixes can be classified in terms of undergoing a 'technical genesis.' In taking another theoretical perspective, we will broaden our discussion to look at technical culture, while borrowing from Simondon's notion of 'transindividuality.' Lastly, moving to epistemological issues, we revisit Simondon's take on allagmatic principles and examine their complementarity with Michel Foucault's conception of archeology.

Keywords: Simondon; strategy matrix; transindividual

Subject classification codes: xxx?

#### Introduction

To date, most management research papers drawing on the work of Gilbert Simondon have relied, chiefly, on a single text, *On the Mode of Existence of Technical Objects*(1958), which was, in fact, the philosopher's second and ancillary doctoral thesis. To get to the core of Simondon's thinking we must turn to a seminal and far more challenging work, which is his first and mainthesis:*Individuation in the light of the notions of Form and Information*.Simondonnever succeeded in having it published in his lifetime, due to serious health problems that persisted until his death in 1989. His full thesis, as well as other equally important philosophical tracts, was not published until quite recently (Simondon 2005). In the meantime, the great originality and wealth of his thinking became asource of inspiration for a small circle of no lessthinkersthanEdgar Morin and Bruno Latour (Barthélémy, 2014, 180-186). But onlyStiegler (1994, 1996, 2001, 2004, 2006) has truly delved into Simondon's ideas headlong, while openly declaring himself aSimondonian. More recently,his focus has been squarely on proletarianization seen through a pattern of alienation, as witnessed in relations between man and the technical object (or technological system),described by Simondonin his secondary thesis(1958, 328-329, 337). In relying not only on Simondon's secondary thesis, but also on notions developed in his main thesis, including some fundamental schema and concepts found there, this paper seeks to make a novel contribution to management research by taking a broader approach to Simondon than has been the case with studies undertaken so far.

The empirical data used in this paper consist of archival materialsthat allow us to trace the emergence in France of a field of knowledge that underlies strategic management studies. In the modernizing upheaval of the post-war years, strategic management tools appearedthere amid the rise of a "field," as defined by Bourdieu (1996: 61), that wasfraught withdisputes about legitimacy; and it exhibited "metastable" inner and outer surroundings, or *amilieu*, as defined by Simondon (2005: 16, 32-33), all of which proved conducive to the crystallizationof new ways of thinking. In what was a largely local, intellectual breeding ground (albeitone open to certain outside influences), a debate of ideas eventually gave rise to what Michel Foucault termed a *savoir* (1969 : 238) in terms of organizational strategy materials; namely, a set of objects, modes of expression, concepts and theoretical choicesshaped according to their own, specific body of rules.

In keeping with Michel Foucault's "archaeological" approach, which is driven by data collection, we reviewed a set of post-war academic, specialistand institutional literature up until 1975, when the field of strategic management studies seems to have

becomerelatively stable, or at least hadattained metastability, as far as itsrationale and discursive rules were concerned.

The author conducted an initial Foucauldiananalysis of this material, as part of an extensive research study, whose results remain unpublished and have not yet been translated into English. For our present purposes, we have returned to that material, recognizing it as important trace back to a metastable system of knowledge in a structuration stage, where management-related technical objects were being created.

(1) Using those archives, this paper focuses onanalyzing the technicityand degree of individuation behind strategic matrixes, while looking at how they originated. Hence, wehave tested and validated the relevancy of evaluating an abstract, cognitivemanagement-related object by reference to ascale that Simondon had developed for concrete technical objects. We also show that the "concretization" and "technicity" categories have retained their relevancy for studying the production of new managerial matrixes in a variety of cultural contexts.

(2) Our findings call for an initial, theoretical discussion, concerning the notion of technical culture. Specifically, we shall see how the Simondonian notion of transindividualism makes it possible to address factors governing the emergence and transmission of these objects.

(3) In a second discussion, on epistemological issues, Foucauldian archeology andSimondonianallagmaticprincipleswill be contrastedin terms of how they open up new insights or tensions regarding the strategic matrix. Such an exercise is possible because the genesis of a management-related technical object brings into play,simultaneously,principles of both operation and structure. It also, offers management a valuableglimpse into the realm that is occupied by whatSimondon calls the *essence of technicity* (Simondon, 1958, 214).

## **1.** Genesisand concretization of strategymatrixes in the French industrial and institutional milieu

Can strategy matrixes by studied as technical objects and, if so, to what extent do Simondonianconcepts help explain their success, manner of use, and limitations? In addressing that question, we shall examine (1.1)how Simondonuses the notions oftechnicityandthe technical individual in relation to material objects, which allows these concepts to be applied to abstract technological objects. Then, in(1.2) using an archive of strategy-related knowledge defined according to certain, specific parameters, we shall examine technicity and degree of individuation in the context of strategy matrixes. Lastly, in (1.3) we will try to determine the extent to which matrixes do or do not develop their own technological milieus, as they are transmitted across most every continent and cultural context.

#### 1.1. The Simondonian notion of Technicity: ontology, the individualand milieu.

Simondon defines three stages underpinning the ontological status of technology by introducing the differences between "technical (or technological) elements," "technical individuals," and "technical totalities" or "ensembles."The isolated, individual technological object is comprised of technological elements, or components; and, for the purposes of broad-scalefabrication and applications, the object must be brought together with a variety of other technological objects and integrated into a vast installation, or ensemble.



Figure 1: Different versions of a technologicalobject, theadze, byLeroi-Gourhan (1971 [1943], p. 187). The mature technological object, as described by Simondon, would appear to correspond to adze n° 343.

To illustrate this point, while drawing on a related study undertaken by André Leroi-Gourhan[1943] (1971, 184-189), let us consider how Simondonlooks at the process of development of the seemingly simple woodworking tool, the adze (Simondon, 1958, 89-89):

- The technological elements of the adze consist not only of its various physical parts (the blade and the shaft) but also the convergence of the totality of each of its functions as a tool: "a cutting edge,""a heavy, flat part that runs from the socket to the cutting edge," and "a cutting edge that is more strongly steel-plated than any other part"
- The adze is a technical individual because it is a unity of constituent elements that are brought together to generate a productive "resonance," as each part is held in place by, and supports, the other, to ensure correct functioning and offer resistance against the forces of wear and tear:

"The molecular chains in the metal have a certain orientation which varies according tolocation, as is the case withwood whose fibers are so positioned as togive the greatest solidness and elasticity, especially in the middle sectionsbetween the cutting edge and the heavy flat sectionextending from the socket to the cutting edge; this area close to the cutting edge becomes elastically deformed during woodworking because it acts as wedge and lever on the piece of wood in the lifting process."

It is as if this tool "as a whole were made of a plurality of differently functioning zones soldered together."

• The adze-as-technical-object is totally inconceivable, and could not have been manufactured efficiently, had it not been for the technical ensemble that gave it its shape and was ultimately transmitted across time:

The tool is not made of matter and form only; it is made of technical elements developed in accordance with a certain scheme of functioning and assembled as a

stable structure by the manufacturing process. The tool retains in itself the result of the functioning of a technical ensemble. The production of a good adze requires the technical ensemble of the foundry, the forge, and the quench hardening process.

That three-stage ontology of element-individual-ensemble is behind what Simondon terms the technicity of the object, and this is what makes it possible to generalize the concept beyond material objects alone: it is made of "technical elements developed according to a certain scheme of functioning and assembled as a stable structure by the manufacturing process."<sup>1</sup>Technical objects exhibit"qualities that relate neither to pure matter nor to pure form, but that belong to the intermediary level of schemes" (Simondon, 1958, p. 92). Technicity has much more to do with the relational than the material<sup>2</sup>: that is, the technological object is nothing more than an ensemble of relationships between technical elements, as expressed in thought, that are stablished, implemented then repeatedly reintroduced, re-activated. And the ensemble drivesits design, manufacture, use and maintenance.

For Simondon,technicity is a rich and complex notion: there are degrees of technicity, and through the process he dubs as *concretization*, an object evolves and becomes increasingly technical. As Simondon uses the term, it is not at all to be taken in direct opposition with the notion of abstraction. Concretization a technical object occurs through a series of improvements, which can sometimes be progressive and incremental, or sometimes even brutal, as an object condenses each of the various functionsinto a tighter and tightercohesion, using fewerconstitutive elements, holdingout

<sup>&</sup>lt;sup>2</sup> This relationship is not inconsistent with realistic metaphysics. Although Simondon did not advocate substantialism, he adhered to the philosophy of a "realism of relationships" (Barthélémy, 2008: 18-34).

the possibility of enhanced performance, greater structural integrity, better reliability and optimal productivity of manufacture: "with each structural element performing several functions instead of just one" (Simondon, 1958, p. 37). Under concretization, as each technical element grows in sophistication, another process, called *individuation*, ensures, simultaneously, that the technical object becomes indivisible and autonomous, in the technical field. In the caseof cathode tubes, for example, "the successive precisions and reinforcementsincorporatedinto this system serve to counterany unforeseen drawbacks that arise during its use and transform improvementsinto stable features " (pp. 36-37). In that light, "modern electronic tubes" can be seen as more individualized objects, because they are more concretized than the "primitive triode" (ibid.).

In the world of technical objects, the different degrees of technicity reflect a more general Simondonian ontology, which introduces several stages of individuation (Simondon, 2005). For Simondon, an individual, that is, any given entity, is never really complete but is constantly engaged in a process of becoming. In the Simondonian ontology, the question of being or not being an individual is a side issue. It is more salient to ask whether an entity is or is not engaged in the process of individuation, whereby a technical object, for example, tends to become more and more of an individual. In that perspective, there is no stable, static, individual/non-individual dichotomy but, rather, successive degrees of individuation or dis-individuation, with the death of a human being, and the attendant decomposition, being a prime illustration.

Moreover, technical objects cannot undergo further individuation without progressively co-creating their associated environment, or *milieu*. The *milieu* is a part of the technical object's (and also the human being's) surroundings, and, whenever it is sufficiently close to the object, it contributes to its creation, potentially to the point

ofmodifying its basic attributes, while also providing the object with the resources needed for its proper functioning. That is a singular notion insofar as it challenges the entity vs. environmentduality traditionally invoked in management scienceor the inside versus outsidedichotomy found in modern life sciences. Indeed, just as living beings have their own *interior milieu*<sup>3</sup> where the workings of their vital mechanisms depend on an extra-cellular fluid environment (not unlike the saltwater sea environment that harbored the first single-celled organisms), technical individuals develop in conjunction with their environment, which is both within and without. It is in those exact terms that Simondonexplains the technical object of the 1950s (1958, p. 70):

The associated milieu is the mediator of the relationship between manufactured technical elements and natural elements within which the technical being functions. That is not unlike the ensemble created by oil and water in motion within the Guimbal turbine and around it.

That idea is of paramount importance in understanding the triadic concept of the technical element, the technical individual and the technical ensemble. An individualcan be identified by the unity of its associated milieu. That is, on the individual level, technical elements"do not have an associated milieu" (Simondon, 1958, p. 80), whereas technical ensembles do not depend on any one, single milieu: "We can identify a technical individual when the associated milieu exists as prerequisite of itsfunctioning, and we can identify an ensemble when the opposite is the case." (Simondon, 1958, p. 75).

 <sup>&</sup>quot;The living being is an individual that brings with it its associated milieu" (Simondon, 1958, p. 71)

## 1.2 The technicity ofstrategy matrixes: an overview of their genesis based on archivesobtained from the field in post-war France.

The archives that we havecompiled consist of the entire set of strategy-related literature published in France, from 1945 to1976. For the sake of completeness, relevant texts and periodicals from the national library, the *BibliothèqueNationale de France* (BNF), have also been included. The list of the 200archives, selected from among thousands of brochures, periodicals and other texts, as well as their content, has been kept available for scientificreference. Our selection was guided by the idea that "strategists" are those whoattempt to describe management-strategy-related practices or theory formarket actors who are not directly affected by the strategy itself—usually, academics, journalists, business gurus and popularizers of business strategy, etc. In that period, well before the three leading strategy consulting firms (BDG, ADL, McKinsey) appeared on the scene in France and introduced highly elaborate strategy tools, there was a relatively rich variety of local, strategically-focused firms producing their own matrixes. After looking at documents focusing specifically on corporate strategy, we drew up the following list, which we have presented in chronological order (each matrix is covered by a separate monographic study, shown in Appendixes 1 through 6):

- "Sadoc's Table of Ongoing Adaptation to Market Changes" (Gélinier, 1963.)See
   Appendix 1.
- The "Panther/Elephant" Matrix (Charmont, 1970), See Appendix 2
- A French translation of the "Ansoff Product/Market Growth Matrix" for Concentric Diversification (1970). See Appendix 3.
- "Morphological Boxes" and "Morphological Territories" (Dupont, 1970). See Appendix 4.

- The "Houssiaux Matrix" for analyzing relations between multinational business enterprises and national governments (Houssiaux, 1970). See Appendix 5.
- The "Bijon matrix" analyzing the link between firms' profitability and market share (Bijon, 1971).See Appendix 6.

Out of all of these strategic analysis tools, only the American models, which havesince been translated into French (Ansoff, 1970), have stood the test of time and continue to serve as key reference guides for strategy professionals and instructors alike (see Appendix 7). Unfortunately, all purely French-designed models have fallen into obscurity, even though the range of strategic options they offer is as broad as those found in both contemporary and subsequent American tools (which is the case, most notably, with the Sadoc/Géliniermatrix (1963)). One can only wonder if cultural bias played a role in this turn of events, where American culture's soft power eventually swept away everything in its path.

Of course, that would be a far too simplistic explanation. More intriguingly, and more pertinent to our current discussion, is the role played by technical culture, under the definition put forward by Simondon (1958). All of these matrixes (i) share most of their technical elements in commonand (ii) can be classified into technical ensembles with considerable overlap. Yet (iii) they differ greatly in terms of their degrees of concretizationand the intensity of the role played by their *milieu*. To paraphrase sociologist Bruno Latour, it "puts down the entire world on a flimsy sheet of paper," [2006, 57]).

#### (i) Technical elements common to most matrixensembles.

All of the matrixes under study give a composite picture of market position in relation to a relatively high number of strategic choices (16 under theHoussiaux matrix), using

atwo-dimensional chart thatfacilitatesmemorization and ranking. The technical elements of a matrix are thus extremely simple: two axes, with segmentation variables, yielding a two-dimensional segmentation result. It should be noted, however, that, depending on the matrixes, some elements are more specialized and sophisticated than others. Whereas the morphological boxes (Appendix 4) and the panther/elephantmatrix (Appendix 1) have axes that are fully segmented, alternating between different types of strategicparameters, others use graduated scales: identifying products at a greater or lesser remove from the company's current line of activity, in the case of the Ansoff matrix (Appendix 3); degree of centralization of state regulatory policies, in the case of the Houssiauxmatrix (Appendix 5); graduation of one of the two axes (phase of the product life cycle) in the case of Gélinier's "Table of Adaptation to Market Changes" (Appendix 2).

These same basic elements continue to appear in subsequent or newer strategy planning models, as a simple bibliographical search reveals. Entering a query into the EBSCO Business Source Premier database, using the key words "strategy" and "matrix" and the Boolean search operators "and" and "or," yielded 70 articles recently published by academic journals. Of those, 14 display strategic choice matrixes, some of which deal with "marketing strategy" but use a similar matrix structure. And it should be noted that some recent matrixes are "skewed": the polarity of one of the axes is reversed in relation to the orthogonal axis, making it difficult to track a diagonal gradient (e.g. Azmi, 2008). But they are notable less for the elements they contain than their arrangement. However that may be, these matrixes have been analyzed and included in

the list annexed in Appendix 7, and illustrated in Appendix  $8^4$ .

# (ii) Technical ensembles that are found in virtually every matrix and fall within the scope of a metastable discourse specific to Post-War France

The axis of each matrix typically included a range of economic or institutional factorsnecessary to build a strategic knowledge base, well before the three major, classic Anglo-American models were introduced, as we showed in a previous paper on these archives (Author). Previously, after collecting archival literature and analyzing it in relation toMichel Foucault's archeological approach, we examined the institutional conditions that made it possible forthe object of knowledge—the firm's strategic choice —to emerge and be identified, In addition, we explored how it became possible to classify various strategic choiceby categories. That discursive and institutional ensemble that gave rise tothe 'strategic choice'as object of knowledgeis,in our view,the technical ensemble in which the object "strategix matrix" has been created.

It must be borne in mind that a special set of circumstances prevailed in postwar France, as the State and business enterprises vied to become the sole, fixed point of referencefor stakeholders, when makingcommercial/economic decisions.At issue was the question of who should ultimately hold sway over management thinking, either the State (Massé, 1954; Macaux, 1955), trade unions (Pouderoux, p. 242), employers and business managers(Termont, 1955; Macaux, 1955; Demonque, 1966) or consultants (Gélinier, 1956). The country's industrial economy, which had been largely imported from Anglo-

<sup>&</sup>lt;sup>4</sup>These visual depictions follow the example of Simondon's technical Atlas, which was used to support his arguments (Simondon, 1958, 1968).

American models, offered at least a discursive answer to the question, well before the writings of Michael Porter appeared between1970 and 1980. Notably, the French translation of Edith Penrose's *The Theory of the Growth of the Firm*, in1961, offered valuable insight into the interplay between growth, profitability, firm size and the industrial sector, which underlay "standard strategy scenarios"(e.g. Gélinier, 1964), established byFrench strategists. Penrose's work also helped resolve some of the above-mentioned controversies that had embroiled French institutions, regarding who would serve as the point of reference and undertaked cision-making initiatives. Theformulation of standard strategy scenariosalso gave new life toinformation and reporting plans as well as the tenor of economic debate, by refocusing them on the now-legitimate pursuit of corporate success.

In sum, despite cultural particularities, the intensifying competitive pressure on business enterprises, coupled with the ability to collect sectoral economic data, createda metastable setting such that the technical object "matrix" gained utility and could be produced locally by different authors (albeit with certain variations), although technical elementswere virtually, if not entirely, identical.

#### (iii) Sharply contrasting degrees of concretization.

The study of matrixes that emergedin the French discursive sphere during the postwar period highlighted several functions or operations(seeAppendix monographs n°1 to n°6), which converged toward legitimizing the choices made by executive management and reinforcing its ability to use arguments to exhibit its mastery of the complex and changing reality of the organizational environment:

• *Compressing function*, insofar as matrixes offer the corporate manager several succinct criteria for decision-making and control, making it possible to reduce

the number of profit-generating/growth factors at the corporate level, keeping only those that appear to be relevant;

- *Linking function*, because matrixesrender the changing situation of the business enterprise more comprehensible through their invariant laws, which allows simplicity to guide complex choices;
- *Totalizing function*, offering the company director the assurance that linking could apply to a seamless, boundless world.

However, as was the case for material technical objects that were studied by Simondon, the capacity todeliver these properties in abstract technical objects, such as strategy matrixes, wasbound to generate unexpected or "unlooked-for side effects" (Simondon, 1958, p. 40). And there are, indeed, a number of underlying tensions between each of the three principal properties of the strategic object:

- The tension betweenthe compressing and totalizing: Is it possible to give a condensed overview of corporate courses of actions and financial performance and, at the same time, describe the totality of strategy factors? That is what explains the continual oscillation between highly reductive 4-box matrixes, and 9- or 16-box models intended to describe reality in more detail.
- The tension between linkingandtotalizing: the orientation toward totalizingleads to embracing an overly broad picture of reality, as variables are so numerous and disparate that linking them becomes impossible. As a result, it is difficult to understand how an elaboratedHoussiaux matrix (Appendix 5),for example, can serve as a guide for management in arbitrating differences and establishing priorities between theoverseas subsidiaries of a multinational firm positioned in various boxes of the matrix.
- The tension betweenlinkingand compressing: this occurs as the ideal offinding the "one best way" of taking a course of action, on the one hand, is pitted against the ideal of the firm that can remain flexible and open to active participation by stakeholders. The typological matrixessuch as the panther/elephant matrix (Charmont, 1970) are cruel reminders of that difficulty.

These tensions can be resolved more or less successfully depending on the matrixes

employed. Indeed, according to how they are arranged, the technical elements of certain matrixes can serve multi-functional and complementary purposes, including acting as sources of mediation, which are aimed at alleviating these tensions:

• Categorization, mediationbetween compressingand linking.

The intersection between two segmented axes brings about a coincidence between two company-related typologies, and a kind of natural correspondence seems to develop between them. Typically, in the panther/elephant matrix(Appendix 1) or in the Houssiaux matrix (Appendix 5)that categorization generatesan action-reaction type linkingschema. That is, these matrixes gave rise to a series of connections between certain types of courses of action adopted by rival firms andthe (state-controlled) contextual settings, on the one hand, and strategic counter-measures or responses, on the other.

• *Hierarchical ordering, or mediation between linkingand totalizing*. For centuries, science hasstriven to decipher and manipulate nature by trial and error. The classic examples for engineering specialists are Taylor expansions, which make it possible to approximate most functions as closely as one wishes by simply adding a series of *functions with increasing exponentials* (x, x2, x3, etc.). This approach, which involves making repeated adjustments until the formula converges toward a fixed point, relies on applying a hierarchy: the coefficient is determined for x, where the degree of x is one, then two, then three, etc., until the desired level of precision is reached. In a quite similar fashion, a hierarchy can be applied to approximate as closely as desired a reality that is never entirely attainable.None of those mechanisms used to perform partial totalizationswould work, was is

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not possible to prioritize the descriptive parameters from the most important to the least important. The ranking of criteria must be seen then, to a lesser degree, as a form of totalizing that opens a zone of reconciliation in which linkingand totalizingcan co-exist. Matrixes whose axes are not only segmented according to A, B C, etc., but also graduated between a pole that minimizes the value of a parameter and another that maximizes it (e.g.: a product that is more or less different from the firm's current line of activity in the Ansoffmatrix [Appendix 3], or a State that is

more or lessauthoritative in theHoussiaux matrix) apply such a hierarchical ordering.

Interpolation, or mediation betweentotalizingandcompressing. Graduated axes, particularly when they present a continuum of options, like the horizontal axis of the Ansoffmatrix (1970), use a linear interpolation, i.e. showing intermediate categories at finer and finer intervals along the matrix's generating axis. By offering a spectrum of options, ranging between two extremes, it is possible to play very locallywith economies of scale, when greater precision is desired. When that logic is taken to the extreme, a continuous gradient appears in the matrix, for example inMorphological Territory or in the "concentric diversifications" cell of the Ansoff matrix.

All three means of 'tension-dampening' can be achieved at the same time through a single technical configuration, which we see inboth theAnsoff matrix and theHoussiaux matrix, as well as in the matrixes created in the 1970s (BCG, ADL and McKinsey) and even in more recent examples (e.g. the "Entrepreneurial Strategy Matrix" [Sonfield&Lussier, 1997, Sonfieldet al., 2001], and the "Etnographic Strategic Matrix" [Paramo Morales, 2005]). There is adiagonal line that is clearly implied though not expressed explicitly in the matrix, emerging from the *milieu* sector of the matrix, as in the case of the Ansoff model (1970), which serves as a first example (seeAppendix 3). Indeed, through the diagonal gradient, these matrixes present all strategic options in successive strata, whether in continuous, discrete, orcumulative series. However, stratifying data can involve arranging it in hierarchical order (between a lower and higher graded status) as well as dividing it into categories (because there are different ranges or strata of data). It can also entailinterpolation, because intermediate levels or grades of sample data can be represented spatially in the form of a radial (stratified) graph (polar visibility graph) or a rectilinearly layered (stratified) drawing, (see figures below), making it possible to create a multi-scale visualization, so that a viewer can zoom-in for a more detailed view.

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Radial (stratified) graph

Rectilinearly layered (stratified) graph

Figure 2. Twotypes of stratification graphs

In a way, stratification is a means of *concretization*, underSimondon's meaning of the term, regrouping the three processes of categorization, hierarchical orderingand interpolation.

Stratification is performed more or less efficiently depending on the matrix. The models that suggest a natural tendency through a gradient rising from the upper left corner of the matrix toward the lower right-hand corner (as in theAnsoff matrix orthe BCG matrix) appeal to the natural inclination of readers in the West to read from left to right and from top to bottom. The matrixes that are arranged otherwise are more likely to be viewed as awkward and, therefore, less technically refined, such as the Bijon matrix (1971), which presents the same types of options as theBCG matrix (seeAppendix 6), but with less technical efficiency.

After identifying the operations carried out by each matrix element, for the French sample, we have highlighted the contrasts that can be distinguished in terms of concretization. (Chart below)

			Basic Operation		Conflict-reducing Mechanisms				
	Technical Object	Technical Elements	Totalizing	Compressing	Linking	Classify by category	Arrange in Hierarchical Order	Interpolate	Stratify
Stage I	Morpholog ical Box (Appendix 4)	Horizontal Axisl Vertical Axis Demarcate d Milieu	Х		Х	X X			
	Panther/ Elephant Matrix (Appendix 2)	Horizontal Axis Vertical Axis Demarcate d Milieu	X X X	X X		X X			
Stage II	Sadoc/Géli nierMatrix (Appendix 1)	Horizontal Axis Vertical Axis Demarcate d Milieu	X X X	X X	X	X X	Х		
	Morpholog ical Territory( Appendix 4)	Horizontal Axis Vertical Axis Demarcate d Milieu	X X	X X			X X	X X	X
Stage III	Ansoff matrix (Appendix 3)	Horizontal Axis Vertical Axis Demarcate d Milieu	X X	X X	X	X X	X X	X X	X
Stage IV	Bijon matrix (Appendix 5)	Horizontal Axis Vertical Axis Axe Diagonal Milieu	X X	X X	X	X X	X X X		X

Table 1:The Strategy Matrix as Technical Object, viewed by degrees of intensifying concretization and stages of development

By arranging these matrixes according to the number of functions performed simultaneously in each matrix element, and according to the associated milieu, we can identify the different degrees of concretization that steadily intensify as we move from themorphological boxtoward the Ansoff matrix. Although the Bijon matrix closely resembles the latter, in functional terms, it boasts an additional technical element (the diagonal axis), which tends to dilute the functions carried out by the two orthogonal axes and confuse the reader regarding their milieu of interaction. Thus, it cannot be seen as an advancement compared to the Ansoff matrix, but is, instead, a regression. Because it includes an additional axis to show a *diagonal gradient*, theBijon matrixis closer to the ideal-type model of the "primitive and abstract" technical object where "each structurehas a clearly defined function, and, generally, a single one" (Simondon, 1958: 41). TheAnsoff matrix, whose finely graduated and polarized axes act in synergy with a milieu that follows the reader's natural points of orientation (left-right, up-down)is enough to suggesta concentric gradient of diversification, belongs toa more "concrete" stage. Importantly, it meets the criterion laid out by Simondon (1958: 41) whereby "a function can be performed by a number of synergistically associated structures,"whereas, through the corresponding milieu that is established, "each structure performs ... essential and positive functions that are integrated into the functioning of the ensemble" (ibid:41). Lastly, the Ansoff matrix also exhibits this same type of refinement, which ultimately "reduces the residual antagonisms that subsist between the functions" (ibid.:46). Thefiner and finer graduations on each axisgive rise to (1) hierarchical orderingand(2) interpolation, which reduce the residual incompatibilities that exist between the functions, namely, (1) between linking and totalizing, and (2)betweentotalizing and compressing.

Thischart is not intended to recount the history of matrix models (especially since no

chronological order is given) but, rather, to identifytheir*technical genesis*, which, in the interest of simplicity, has been broken down into different stages of concretization: stage (I) marked by the emergence of the box, using the example of morphological boxand thepanther/elephant matrix; stage (II) which saw the introduction of the incomplete-gradient matrix, illustrated by the Gélinier/Sadocmatrix and the morphological territories; stage III marked by the diagonal-gradient matrix making full use of the stratification properties of the axes and cross-axes*milieu*, illustrated by the Ansoff matrix; and stage IV, which witnessed the hyper-specialized matrix. The latter stage reflects a kind of hypertely, whichSimondondescribed in these words (1958: 61):

The evolution of technical objects can move towards some form of hypertely, resulting in a technical object becoming overly specialized and ill-adaptedtoeven the slightest change in operating or manufacturingneeds and requirements;

(*iv*) *Tracing the genesis of the strategy matrix through a process of individuation*. Our archival research, whichwas limited to literature produced in France between the years 1960 and1971,showed that different iterations of the same technical object– thestrategy matrix–emerged over the years, while presenting highly variable degrees of concretization. By classifying the objects according to their degreeof concretization, we obtain picture of thetechnical genesisof the matrix. The fact that only the most technologically evolved version, the type III matrix, is still in use in its original form, suggests that the genesis of the strategy matrix was a form of technical progress. However that may be, given the extremely local nature of the findings, theirvalidityandrelevancy remain problematic.

# 1.3 Cross-cultural validityand relevancyof the technical genesisofstrategy matrixes

We looked at a recent worldwide sample of strategy matrixes produced in academia (seechart in Appendix7 and figuresinAppendix 8). Such matrixes continueto be

produced throughout the world and, in reviewing them, it is easy to immediately identify four common stages of individuation of the object-matrix(see the "technical status" column in the chart). A review of the sample prompts the following remarks :

- (1) The "strategy matrix" technical object is used in a wide variety of geographical locations and specialized contexts (the Anglo-American and Hispanic worlds, and in India, etc.), but there is no technical stage that seems to be country- or context-specific. Although the production of strategy matrixes can be associated with a certain "technical culture,"it transcends the expected cultural divisions.
- (2) Stage III of the diagonal matrix is the most widely used and reproduced, which gives credence to the idea that it is the most "concrete"stage, offering the most flexibility, and represents an advance in relation to stages I and II.
- (3) The long-standing production of Stage I matrixes is noteworthy. This phenomenonwas described and explained by Simondonhimself with regard to"material" technical objects (Simondon, 1958).
- (4) Eachstage IV hyper-specialized matrix exhibits a singular and distinct architecture, without having benefitted from any substantial re-use or generalization. Here, the Simondonian concept of hypertely seems to apply to these matrices as a whole.

We did not, however, find any studies that attempted, as we have here, to give a careful consideration of why and how a strategy matrix came to be designed, yet alone attempt to explain how choices were made regarding its structure, its components and their interactions, synergies and/or incompatibilities. Although strategy matrixes appears to have thrived over a long period of time, no "mechanology" (Simondon, 1958 : 81) of them as technical objects seems to have be developed or been taken into account by the authors. It would seem that the question of outlining a framework for

describing and teaching about the technical culture of matrixes remains to be investigated (Simondon, 1958 : 288).

### 2. Theoretical Discussion: the transindividualand laying the ground for a technical culture to come.

Simondon'sargument that the essence of the technical object resides in the scheme of the system in which it exists and not in its matter or form (1958, p. 6) opens the way for two complementary avenues of research for management sciences. The first consists of developing an approach for examining all kinds of abstract management tools as technical objects. That is what we just illustrated in considering the strategy matrix and is various iterations. In the invention of a strategy matrix, the generation of a diagonal and dynamic milieu offers a clear illustration of the Simondonian process where (Simondon, 1958, p. 71):

The unity of the future associated milieu (wherecause-and-effect relationships will be deployed to allow the newtechnical object to function), is represented, actedout, likea rolethat is not based on any real character, but is played out by the schemes of the creative imagination.

The only thing that separates this case from Simondon's studies on mechanical and electronic devices of his day is that, here, "schemes of the creative imagination" and the scheme of the technical object both exist in a cognitive state.

A second possibilitypresented by this conception of the technical-object-as-aschemeresides in the opportunity to develop a technical culture.

It goes without saying that an encyclopedic, manual-like overview cannot begin to

provide areal understanding of management tools in all their strengths and

limitations.Conversely, reading pointed case studies or sharing professional experiences

(even those put down in text form) cannot give sufficient insight for fully understanding

the importance of choosing the right technical tool from among the wide range of existing models, let alone from amongthose that remain to be created. It would seem that the "general technology ormechanology"thatSimondonhad hoped for (1958, p. 58) holds out the possibility of providing management sciences with novel responses to this question. We shall now attempt to advance that argument while relying on the findings of our study of the "strategy matrix" as technical object.

Developing a true technical culture through strategy matrixes would, in our view, accomplish the ideal describedbySimondon (1958, p. 335):

Above the social community of work, and beyond the interindividual relationship that does not arise from the actual performance of an activity, there is a mental and practical universe wheretechnicity emerges, where human beings communicate through what they invent.

This presupposes, above all, that, between the specialist, the instructor and the student, "the technical object be taken for what it is at essence, that is, the technical object as invented, thought out, willed, and assumed by a human subject " (ibid.) Insofar as the essence of technicity resides in the concretization of a schemeof individuation, developing atechnical culture of managementhinges more on the transmission of their genesisthan on the transmission of their history alone. Specifically, transmitting a technical culture of the strategy-matrix objectwould entail explicating the synergetic functioning its components and the degree oftechnicity involved in each of its different iterations, so that the student or the manager is able to invent orperfect his own matrixes, while remaining fully aware of the specific cognitive effects wishes to impart with this tool and each of its variants. In that way, a relationship can be formed with the technical object by "creatinga fruitful connection between the inventive and organizing capacities of several subjects" (ibid., p.342). With matrixes, that would mean teaching learners and users to create a more or less successful synergetic interaction

between the functions of compressing, totalizing, linking and stratification, as defined above (§1.2).

Simondon (1958, p. 335)defines the relationship that develops between inventors, users and humans as "transindividual" whenever a technical object is "appreciatedand known for what is at its essence." Some might rightfully wonder whether the usual educational approach to strategy matrixes reflects such a transindividual relationship or whether, to the contrary, it fails to encourage sufficient consideration of the importance of symbolic machines of management, which risks turning future managers into a "proletarized worker," to borrow the expression coined by Stiegler (2004). We know only too well that it is indeed possible to work as a proletariat while still being "manipulators of symbols," in the words of Robert Reich (1992).

Simondon posited the notion oftransindividualismbecause, in his thinking, a human, like all living beings, is never definitivelyan individual: "the individual is neither completenor substantial in itself" (2005, p. 216). Everengaged in a necessarily incomplete process of individuation, he has at his corea "reservoir of becoming" and remains a pre-individual(2005 : 167). That enables a part of himself, which is identical to other humans, to fuse with a superior individuated entity.Here, Simondonis describing two separate things (2005: 167). On the one hand, there is an affective dimension, whichwe will not address here, but there is also a cognitive dimension, which consists of schemesystems of thought. Put in more contemporary terms, while taking into account the rise of the cognitive sciences, it can be said that universality andour subconscious cognitive faculties represent the pre-individual reservoir of each human being, whereas the universal understanding of technical schemes among highly dissimilar people is a decidedlytransindividual act, which occurs when human beings,

who are quite unalike, activate the same mental operations in a similar way. The Simondoniantransindividualcan, in this way, be seen as a core notion of a universal technical culture, which cuts across ethnic cultures and corporate cultures alike, provided that aunderstanding of the genesis or lineage of technology (notably, managerial techniques) is sufficiently developed.Hopefully, the reader of these lines is only too well aware that it is that very type of transindividual relationship that has begun to develop, here, between himselfor herself and creators of strategy matrixes.

#### 3. Epistemological discussion: archeologyand all agmatic operations

In previous studies (author), we showedhow the four above-mentioned operations (compressing, linking, totalizingandstratification) could be readthrough the lens of Michel Foucault's rules governing discursive formations(1969) and could be extended well beyond matrix models to coverall of the concepts generatedby French strategistsinthe 1960s, encompassing a wide variety of technical elements. Performing such an "Archeology of Strategy-related Knowledge"revealed that the strategy-related data that we collected was stratifiedvia cognitive tools such as matrixes according to institutional positions adopted by executive management..In other words, the epistemological stratification ofstrategy-related data reproducedthehierarchical stratification of the firm. The utopia of an all-powerful, all-knowing executive management was, in a certain manner, created by the very structure of the strategic concepts (Author).

The obvious limitations of an archeological approach are that it merely allows us to identify constants in the structure and the structuration of concepts, and uncover blind

spots in concept formation. It must be remembered, too, that archeologyisarcheo-logy, which means it focuses on particular historical moments, seeking to regroupconceptual tools under the same banner withoutclassifying them in relation to each other, or on the basis of their lineage or forms of succession. In contrast, by viewing cognitive tools not only as concepts but as technical objects, after Simondon's example, it is possible to identify their genesis andmake a cross comparison according to their degree of technicity. TheSimondoniannotion of*concretization* is intended, here, to complement the Foucauldianrules of discursive formation (Foucault, 1969).

That idea can be developed even further. We need merely consider that Foucauldianarcheology, far from being solely a form of structuralism--which Foucault repeatedly denied to no avail--constituteswhat Gilbert Simondontermed anallagmatic operation or a "science of operations." The operation-based dimension of Foucauldian archeologybecomes clear, for example, through the schemesystemsthat Foucault suggested be employed to identify the rules of concept formation inany given corpus of knowledge (although that must be seen as only a preliminary step). Below, we present an outline of Foucault's procedures of intervention in relation to discursive statements (1969 : 78):

Foucault's procedures of intervention (1969)	Operations performed through the "strategy matrix" considered as a technical object"
Techniques of rewriting	Redistribution of a model into a two- dimensional type model
Methods of transcribingaccording to a more or less formalized and artificial language	Assigning a name to each strategy (e.g. "concentric diversification")
Methods of translating quantitative statements into qualitative formulations, and vice-versa	Place categories on a continuum on each axis
Methods of expanding approximations of statements and refining their exactitude	Make a transition from discrete categories to continuous gradients
The way in which the domain of validity of statements is delimited, again through a process of expansion and refinement	
The way in which a type of statement is	

transferred from one field of application to	
another	
The methods of systematizing propositions	Include pre-designated strategies
that already exist, insofar as they were	(organic growth, diversification) in an
previously formulated, but in a separate state	over-arching system as potential
	outcomes or courses of action.
Methods of rearranging statements that are	Stratify the scope of possibilities
already related or linked to each other but	within the block or partition of the
have been recombined or redistributed into a	matrix denoted asmilieu.
new system	

Table2: Foucault's procedures of interventionandoperations performed by type III strategy matrixes.

By their very wording, these "rules of concept formation" reveal exactly how they operate. "Transcribing," "translating," "redistributing" (or "rearranging"), etc. are as much cognitive operations as discursive practices. Even if Foucauldian archeology does not draw explicitly on Simondon terminology, it undeniably establishes anexusbetween operation and structure. Written by Michel Foucault as a work of theory, but also as a defense and illustration of the approach he had adopted in his previous works (Foucault, 1961, 1962, 1966) at the height of the structuralist vogue, *The Archeologyof Knowledgeseems* almost to be out to confirmSimondon's assertion that "a science of operations cannot be achieved unless the science of structures senses, from within, the limits of its own domain" (2005: 531).Simondonuses the term "allagmatic" to describe the "theory of operations" (2005, p. 529). Our study of matrixes seeks to illustrate the intimate links that bind operation and structure, but in light of the conceptual groundworklaid out bySimondon.

In Simondon's view, an operation "precedes and leads up to the appearance of a structure or modifiesit" (ibid., p. 529). He provides a simple illustration describing the gesture made by a surveyor who traces a line parallel a straight line through a point lying outside that straight line. The surveyor's act is structured on "the parallelism

that exists between a straight line in relation to another straight line,"whereas the operation behind that act is "the gesture through which he performs the tracing without really taking much notice to what it is he is tracing."The important thing here is that the operation, the gesture, "has its own schema of how it is to be carried out. Indeed, to trace a straight line, a whole series of turns of the wrist and movements of the arm, for example, are called into play. The operation entailed in tracing a straight line requires adopting an array of angular positions, in contrast to the parallel lines themselves that will result from the act of tracing. The scheme of the operation (a variation of angles) is thus by no means an exact reflection of the scheme of the structure (strict alignment)needed to carry out the operation itself. Similarly, it can be said that the operations performed by a matrix (dynamic stratification, oriented gradient)do not reflect the static, symmetric, and isotropicschema that underlies the structural framework of each matrix box.

Simondonposits concepts defining the relationship between structure, operationand the individual. Referring to paradigms found in the field of physical chemistry and information theory (ibid. p. 536),he defines *modulation*and*demodulation*as two possible ways of linking an operationand a structure (ibid: 531). "Modulation is the act of bringing together operation and structure into an active ensemble called the modulator" and the act of demodulation is the exact opposite: separation.Each individual is, for Simondon"a domain of reciprocal convertibilityof operation into structure and structure into operation,"i.e. "the *milieu* oftheallagmatic act" (p. 535). An individual can inhabit twopossible states. The first is the so-called "syncretic"state of the individual engaged in the process of individuation, where operation and structure are still fused and indistinguishable; and the lack of distinguishability is the nature ofhis metastable situation: "the individualisfraught with

tension, oversaturation, incompatibility. " (p. 535). That same individualsometimes enters another so-called "analytic"state, in which structure and operation exist correlatively, and the individualbecomes individuated.



Figure 3: Conversion actionsbetween operation' and 'structure,' based onSimondon's concepts (2005: 535-536).

The applicability of these concepts to strategy matrixes is obvious.Executive Management is ever confronted by concerns that are syncretic, super-saturated and contradictory, and there is a constant need to refine and summarize strategy-related data and linkit intelligibly. The inventor of a strategy matrix *crystalizes* this field of tensions into a two-dimensional structure that aims to classify, rank, interpolate and stratify it, while offering a metastable solution to any incompatibilities and conflicting expectations. The "type III strategy matrix" astechnological individual performs these *operations* through a structure with oriented and graduated orthogonal axes, and the two-dimensional stratified milieu that emerges.

Management teams that compile strategy-related data and input itinto the matrix blocks modulate the data. The result of that operation is, if successful, a syncreticstrategic vision. Here, the matrix has played a rolethat Simondon calls "Formsignal." As for the management researcher, he also engages in a type of conversion action.For him, these conversion actions are neither modulation or demodulation but "analogy," in the full sense of the term as used by Simondon. Modulation and demodulation link operation and structure, whereas analogy links two operations with each other. This is why Simondon calls an analogy an "équivalencetransopératoire" (ibid., p. 531). Specifically, when the researcher or the instructor explicates the genesisof the strategy-matrix-as-technical-object, he or she creates a useful link between theinventor's crystallization of the matrix, on the one hand, and, the crystallization that consists in the reader's understanding of that very same schema, thanks to the information storage and schematizing machine that is his brain, on the other hand. That process is made possible by the fact that we share the same faculties of intelligence, which are a part of our common transindividuality. In Simondon words, "It is human understanding of, and knowledge about, the same operative schemas that human thought transfers" (2005 : 533). In an analogical operation, Simondonian epistemologyis superimposed onto the ontology. And let us end with a salient quote from the Simondonianphilosopher Jean-HuguesBarthélémy (2014: 27):

In contemplating all things in terms of their genesis, human thoughtparticipates in the construction of its own thinking, instead of confronting it directly, because "understanding" genesis is itself still a genesisfollowed by understanding.

#### Conclusion

This paper seeks, first and foremost, to make a unique theoretical contribution to management science: we have developed a transcultural theory on the essence of strategy matrixes and their technological genesis. We havealso sought to draw attention to significant methodological issues by testing and validating a study of cognitive management tools, principally by drawing parallels with Simondonianconcepts regarding electronic and mechanical technical objects from the 1950s. In addition, our contribution may be seen as having a number of implications for epistemology: we have highlighted the important structurationalist, as opposed tostructuralist, workings behind Foucauldian archeology. By studying the rules of concept formation that apply to management tools and concepts through an allagmatic perspective, viewing them as technical objects. Lastly, our researchcan have interesting repercussions for education, for we have outlined aneducational approach toexamining the technological culture of management based upon building a link between thetransindividualandthose who create management systems.

The controversies that have arisen pitting individualism against holism, universalism againstculturalism, the structure against dynamism, and beingagainst nothingness, are a reflection of the great, perplexing difficulties that continue to haunt Western thought. WithSimondon, the notion of genesisis given pride of place, mainly because it alone"presupposes the unity containing plurality" (2005: 266), and is seen a*solver of aporia*. The fact that a human being is engaged in a continuous genesis of itself is also a fundamental principle behind Simondon's concept of the transindividual. The allagmatic (2005 : 429), which seeks to grasp the relationship between operations and

structure, opens the way for resolving other incompatibilities. We hope that, in elaborating these topics in the context of specific management objects, our findings will incite the academic community to someday devise a true technical culture of management. And although that day may prove to be a long way off, we can only hope that Simondon'swish, expressed in 1958, will ultimately be realized (p. 298):

Through the generalization of the fundamental 'schemas', a 'technic of all techniques' could be developed: just as pure sciences have sets of precepts and rulesto be followed, we might imagine creating a pure technology or a general technology.

 "The living being is an individual who carries within himself his associated milieu" (Simondon, 1958, p. 71)

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#### Appendix 1: the "Sadoc/ Gélinier Matrix"

Gélinier (1963, pp. 158-169) designed a matrix portraying the correlation between certain types of situations and appropriate strategic responses, containing 8-variable values. It makes cross-tabulations between variables, but only for variables 1 and 2, through "Sedoc's Table of Ongoing Adaptation to Market Changes," making it the first strategy-related matrix produced in the French-speaking business community. The two variables are "Product Age," which is represented in classic terms as segments of a product life cycle curve (see fig. Xbelow); and the "Type of Market Competition," which can assume one of four values: A = Perfect competition, B = Oligopoly (undifferentiated products), C = Monopolistic competition (oligopoly between differentiated products), D = Temporary monopolies, and E = Permanent Monopoly.





#### (Ty Figure 4. Gélinier / Sadoc's product lifecycle curve

(Product Life Cycle Phases)

#### Figure 5. Gélinier/Sadoc's matrix.

The underlying idea behind this matrix is that a firm whose product x competition outcome is unfavorable (typically illustrated by Gélinier in box A4, showing a product in decline stage in a context of intense competition) must change its product focus toward a mix that is more favorable (the arrow drawn by Gélinier points to box C2, indicating a product in the growth stage on a niche market). The product adaptation process is "ongoing" whenever the firm engages in a variety of business activities, where certain ones, as indicated in the upper right-hand section of the matrix, will have to undergo adaptation. The need to implement business changes came as part of a national industrial restructuring effort in the postwar period, after CECA and, later, the Common Market raised the possibility of "converting marginal businesses."

This chart can be viewed as a combination of two technical elements (graduated axes) located within a *milieu* (demarcated by space on the sheet of paper) that allows them to interact. Each segmented axis projects into the space all available options (i.e. all products or competitive situations falling within one of the types of pre-defined categories). It should be noted that the products axis is not only segmented but graduated as well, since the order of the segments reflects the law of the changing market reality, in contrast with the axis depicting competitive situations. At the same time, the space occupied by the matrix portrays 25 types of strategic situations, reducing the memorizing effort required to interpret the axes and their graduation. Hence, the matrix performs both a totalizing and compressing function. However, there is no clear, explicit method for linking the elements that explain the overall logic of adapting to market changes: financial synergy, the cash flow rationale, and the technology trajectory. In this pioneering technical object, which closely resembles the matrix designed by Arthur D. Little, the underlying portfolio assumptions are confined to a risk minimization strategy, at best. Structurally, there is no clear means of locating the *milieu* or zone of interaction between the two matrix axes; that is, there is no diagonal line created by the interaction of the different characteristics on each matrix axis.

#### **Appendix 2: The "Panther/Elephant" matrix**

A new management approach is beginning to appear on the horizon and is poised to challenge if not surpass the traditional "best management practices" spirit. For it is becoming increasingly clear that the quality of business management is no longer enough to guarantee success, as managers find themselves faced by an emerging breed of "flexible, fearless, but highly successful and visionary entrepreneurs."

Claude Charmont has proposed a model relying on all of these assumptions, giving it a form that represents one of the first and most highly original uses of strategy matrixes.

It classifies firms according to their business outlook within a two-dimensional array ("square matrix)"), with the first variable representing the degree of "best-practice spirit," and the second measuring the degree of "entrepreneurial spirit."

A translation of The Charmont matrix is shown below:

		Entrepreneurial Spirit		
	Strong	Weak	Strong	
Best management practices" spirit		3. Conservative, well-managed firms	4. Firms enjoying fast- growing diversification but selective in exploring new avenues to profits	
	Weak	1. Bureaucratic and conservative firms	2. Dynamic, forward- moving firms characterized by a high number of failed ventures	

#### Fig. 6. The Panther/elephant Matrix

New entrepreneurs or "panthers" are placed in category 4, and the best traditional firms or "elephants" occupy category 3. For ease of understanding these two categories, American firms are presented as examples (General Motors, being an elephant, and Xerox a panther).

The panther/elephant matrix is, undoubtedly, the most rudimentary version of the technical object to emerge between 1960 and 1970. Indeed, the matrix axes are rather

unsophisticated, acting merely to totalize data by breaking down firms into segments according to binary values. Although values are mapped as strong/weak, the lack of intermediate values, as well as the absence of any defined logic behind the transition between segments, means that it is not possible to indicate graduated variations. The model remains wholly classificatory, with a weak totalizingfunction (factor 2: memorization of 4 quadrants is reduced to the memorization of two axes). No diagonal effect is produced by combining axes, and there appears to be no means of circulating within the two-dimensional space, so that the matrix does not generate its own *milieu*.

#### Appendix 3. Ansoff's diversification matrix

In a work that has been translated into French, Ansoff (1970, chap. 7) lays out his thoughts on diversificationstrategies, using a matrix that exhibits a high degree of technicity.



\* (1) Distribution et technologie connexes.

\* (2) Distribution connexe

\* (3) Technologie connexe

FIGURE 7-2. - Vecteurs de croissance dans la diversification.

			New Products		
Isiness		"Products Clients	Related Technology	Unrelated (Different) Technology	
argets or Bu	suoz	Same Type	Horizontal Diversification		
	Hori	Of the firm itself	Vertical Integration		
New T		Similar Type	Concentric Diversification		

New Type	Conglomerate
	(Heterogeneous)
	Diversification

(1) Related marketing efforts/systems and technology.

- (2) Related marketing efforts/systems
- (3) Related technology

Fig.7. TheAnsoff Diversification matrix (below : a re-transcription in English of the French document)

As the term "concentric diversification" suggests, the matrix space displays a diagonal gradient in the upper left-hand corner, which represents the point where products/clients are the least different from those involved in the firm's current business activity; and the lower right-hand corner represents the furthest distance point, where the differences are greatest. Aside from the totalizing effect produced by the segmentation of each axis, the matrix produces a compressing or reducing effect that is far greater than in other versions of the matrix-as-technical-object: the concentric diversification quadrant is a space offering a wide variety of nuanced combinations, which is, nonetheless, generated by axes requiring very little memorization. It should be noted that the horizontal axis portraying new products is not actually segmented but, rather, is bounded between poles at each extremes (related product technology and different product technology), which allows endless shades of intermediate values. In this matrix, the vertical axis condenses the categorizing function (with values describing all possible situations) and offers a hierarchical/ranking order function (the axis is oriented), while setting out a gradient of values. And, thanks to the continuous graduation on the horizontal axis, the possibilities are endless for interpolating intermediate categories between each product-technology category. The two-dimensional matrix space has become over saturated, displaying a correlative diagonal gradient of lines at an iso-distance from the firm's current situation, and showing a "concentricity" of options.



Figure 8. Stratified milieu within the Ansoff diversification matrix

However, it should be noted that, unlike matrixes from the 1970s (BCG, ADL and McKinsey), the diversifications matrix is not a portfolio matrix strictly speaking. There is no pattern of linkage between the different cells of the matrix to create a synergy between the different modes of diversification that are presented. Matrixes from the 1970s also pursue objectives that are the exact opposite of those that the Ansoff attempts to portray: paring down portfolios of industrial conglomerates whose activities have grown too unwieldy and have become unprofitable.

#### Appendix 4: Morphological matrixes and "morphological boxes"

In *Prévision à long termeetstratégie*, Christophe Dupont (1970) attempts to establish a link between technology planning and strategic management. He presents two analytical tools that seem to have played a primordial role in the genesis of matrixes: the "morphological box" and "morphological territory."

The "morphological box" is a technology forecasting and planning tool that is still used, to this day, in France (Godet, 1997), for all kinds of forward-looking studies.

Every possible configuration is represented by an n-tuple[Pij], with a combination of values using a set of descriptive parameters indicating possible future scenarios or situations (following the example given in Dupont's book, we have shown variables in sextuples). Some parameters have fewer possible alternatives than others, and "prohibited" scenarios are indicated with an "X."

(Lines : Descriptive Parameters)



(Columns : Options)

Fig. 9 The morphological boxes

The author then introduces the notion of the difference, or distance, between the possible scenarios (in the same way that the distance between vectors is calculated in mathematics), which leads to the definition of "morphological territories," that is, concentric zones in which future situations are shown at a further and further remove from the current situation:



Fig. 10 The morphological territories

Elsewhere, the author uses two different models to perform operations using much more technically sophisticated matrixes.

On the one hand, an open-ended, non-totalizing categorizing function is performed using the open-choice combination feature offered by the morphological box. From one scenario to the next, an intelligible link is created by alternating between different cells of the morphological box situated on the same line. On the other hand, a reducing effect and ranking function operate between the scenarios through the morphological territory, which encompasses all of the possible scenarios in a quadrangular cell where a metric function can be used to measure the distance from the firm's current situation, which is suggested implicitly by a diagonal line. This tool also converts the discontinuous alternation of the prospective scenarios (which is discrete, in the mathematical sense of the term) into a continuum of options defined by their distance from the current situation, portrayed as concentric circles dubbed "contiguous zones." From a functional point of view, the Ansoff matrix can be considered simply as a condensation, into a single object, of elements that appear in the morphological box and morphological territory model. Taking two more ungainly tools and combining them into a single, more "concretized" tool that is technically more sophisticated, is analogous to the laboratory machines whose fit is not yet optimal, as described by Simondon to illustrate the pre-individual stages that mark the genesis of a technical object.

#### Appendix 5: The Houssiaux Matrix (Houssiaux, 1970)

Although it is not designated a strategy matrix, this model warrants inclusion in the study sample. For it evaluates multinational strategies that firms should adopt, based on the consistency of the industrial policies enacted by State governments in countries where they do business or plan to do business.

The model operates in a three-part process:

1°) Using a two-dimensional layout ("Chart I"), it portrays the policies to be adopted by multinational firms by reference to the industrial policies enacted by the State government in country A and in country B, respectively. It can be said to have a canonical form insofar as it generates a set of options for the highest number of policy configurations already in place, which are then subdivided into subsets according to specific variables relating to a particular industrial policy:



l'environnement B

C0,C1,C2 ..... Isoligne des coûts de résolution des conflits P0,P1,P2 ..... Isoligne de la probabilité de non solution des conflits

				COUNTRY B				
			Industria	l policies adopted by (B) w	ith respect to mu	ltinational firms		
		1	No. of multinational firms	Sym 1-2 Sym 1-2	Sym 1-3 Sym 1-3	Maximum Cost of Conflict Resolution		
	onal firms		Uniform management policy	Uniform management with cantons/townships and localities	Polycentric orientation	High probability of non-resolution Withdrawal from B		<b>A</b>
RYA	ith respect to multinatio	2	Low costs Weak probability of non-resolution Sym 2-1	Geocentric orientation	Sym 2-3 Sym 2-3 Polycentric orientation	Sym 2-4 Sym 2-4	ull Independence	ousiness in environment
COUNT	policies adopted by (A) wi	3	Medium-level costs Medium-level probability of non- resolution Polycentric orientation	Low Costs Low probability of non- resolution Polycentric orientation	Polycentric orientation Polycentric orientation	Sym 3-4 Sym 3-4	Subsidiaries enjoy f	aultinational firms to do b
	Industrial I	4	Maximum cost of conflict resolution High probability of non-resolution Withdrawal from A	Medium-level costs Medium-level probability of non- resolution Subsidiaries enjoy full in	Low Costs Low probability of non- resolution dependence	Few international firms		Increasingly Difficult for m

Increasingly Difficult for multinational firms to do business in environment B

C0, C1, C2 ....Iso-line showing costs of conflict resolution

P0, P1, P2 ... Iso-line of probability of non-resolution of conflicts

Fig. 11 The Houssiaux Matrix (Below : translation of the matrix terms and legend)

The farther you move away from the upper left-hand corner of the chart, the industrial policies become generally unfavorable. The farther you move from the main diagonal, the greater the disparity between the industrial policies in countries A and B. Using values gained from the two "construct" variables in the chart, Houssiaux classifies the situations into two categories according to divergence and degree of severity. Hence, there are a certain number of cells covering the same category. For each disparity/severity category there is a specific, corresponding multinational policy, as is shown n Chart n°3:

TABLEAU III Type des stratégies suivant les divergences entre politiques industrielles				
LISTE DES SITUATIONS	TYPE D'ORGANISATION RETENUE			
1 - 1	- gestion uniforme ; centralisation ; ethnocentrisme,			
2 - 1, 2 - 2, 1 - 2	- gestion uniforme avec exception; centralisation avec réseaux d'information : géocentrisme; direction centrale cosmopolite,			
1 - 3, 2 - 3, 3 - 3, 3 - 2, 3 - 1	<ul> <li>gestion décentralisée avec information et sous-contrôle des résultats; polycentrisme; faible importance du centre de décision multinationale qui est cosmopolite,</li> </ul>			
1 - 4, 2 - 4, 3 - 4, 4 - 4, 4 - 3, 4 - 2 et 4 - 1	<ul> <li>— peu d'entreprises multinationales ; indépendance totale des filiales ; absence d'un centre multinational de contrôle ; développement des intérêts minoritaires et des associations.</li> </ul>			

......

Type of strategy adopted depending on disparities between industrial policies

Strategies in light of disparities in industrial Policies				
List of Situations	Types of Management organization			
	uniform management; centralization; ethnocentric orientation uniform management with exceptions; centralization with information network; geocentric orientation; central cosmopolitan management decentralized management with information and sub-control of results; polycentric orientation; multinational decision-making center takes on less importance because it is cosmopolitan, few multinational firms; subsidiaries enjoy full importance; absence of a multinational control center; development of minority interests and associations			

#### Fig. 12. The Houssiaux Type Strategies (Below : translation)

It should be noted that interpreting the policy recommendation is relatively straightforward: the multinational firm should adopt a less-integrated business model as the degree of divergence between the national policies rises.

J. Houssiaux's chart is canonical but is not a "matrix" strictly speaking. In a true matrix, two different parameters are represented in each matrix cell in order to show a unique and unrepeated combination of values. Here, to the contrary, the model repeats a value ("severity" of state policies), placing it in two different blocks on either side of the main diagonal line. That explains why the chart is perfectly symmetrical, forming a rectangle that has been cut into two congruent triangles, with the same value in both the upper and lower halves. A single triangle, using either the upper or lower half of the chart, would have sufficed for presenting all of the information shown here. And so, not only is this not the most optimal use of space, it illustrates a very poor use of the compressing effect.

Nonetheless, the graduated axes of the matrix generate, a diagonal slope. Similarly, the fact that the full range of possible industrial policy options is covered by each axis performs a good totalizing function.

#### Appendix 6: The *Bijon* matrix

The author laid out a theory of making the right strategic choice, based on the perceived growth potential of the firm and its markets, respectively. The model shows a "two-dimensional space" divided into six sectors, and requires a minimum of mathematical proficiency if it is to be used to good effect.

To construct this type of "matrix," the author defines three values, the third of which proves more difficult to express as a testable value than the first two:

• "The market growth rate *(tm)*" If the firm is highly diversified "a different approach may have to be adopted, separately, for each of the firm's business units" (p. 224)

"The 'reasonable' growth rate (*te*) is the highest growth rate that the firm can allow itself to achieve without making a structural change to its balance sheet " It is a "function of its cash-flow, its ability to negotiate borrowings on financial markets, and make sensible income-producing investments" (p. 224).

• The firm's position (or the position of a diversified firm's business unit) is shown on these three parameters in a plane (te/tr) x (te/tm).

Depending on whether or not the firm grows faster than the market where it operates, it will occupy one or the other side of the diagonal on this plane:



The firm increases its market share The firm's market share decreases Figure 1. The firm's growth rate compared to the market growth rate

Fig. 13 The first segmentation within The Bijon Matrix (terms translated under the schema)

Likewise, depending on whether or not the firm's growth (tr) exceeds its financial

capacity (te), it will position itself to the left or to the right of the median line (te/tr = 1):

te/tm tr > te te > tr L'entreprise perd L'entreprise "fait son équilibre de la trésorerie" Financier te/tr

Figure 2. — Taux de croissance de l'entreprise comparé à ses possibilités financières.

Tranlsation: The firm loses its financial equilibrium

The firm improves its cash flow

Fig. 14 The second segmentation within The Bijon Matrix

By combing these two sides of the plane, Bijon obtains an even more precise

interpretation of the value pair (te/tr, te/tm):



Translation :

A booming firm

An industry leader firm

A failing firm

A firm that should be quickly put up for sale A firm in major decline A firm in need of a quick turnaround

Figure 3. The six possible mismatch situations

Fig. 15. The complete Bijon matrix

The most favorable situation for the firm is that of "industry leader" shown in quadrant te>tr>tm.

That situation can deteriorate toward either of two directions, each of which is linked to a specific type of management error: a) a "myopic view of the environment," in which a firm that is growing slower than the market experiences a dramatic loss in its growth capacity (a scenario depicted in the area below the main diagonal) and b) "disregard of financial imperatives," where a growth crisis also places the firm in a difficult financial situation. In this approach, the path taken by a firm can be seen in the model (Bijon did not create the model used for this paper):



Fig. 16. Strategic trends awkwardly suggested by the Bijon matrix

Bijon concludes by describing the conditions for profitable diversification, for every business; "Aside from the case of the industry leader (te>tr>tm), diversification is difficult to achieve unless the firm monitors results and the external environment, while remaining prepared to take corrective action as the situation warrants." (p. 226)

It is interesting to see how this strategy planning model and the BCG matrix compare. Although there are considerable differences in the parameters at play, as well as in the underlying commercial and economic factors, the outcomes obtained from using these models are likely to be scarcely different. Let us look, first, at the differences:

As regards the calculated values, the BCG matrix cross-tabulates industry growth rate factors and their relative market shares. These values may appear to be constructed solely from data visible from outside the firm/industry, independently of its financial structure, management, etc., whereas the Bijon matrix cross-tabulates growth rates in terms of the value (*te*), which is clearly variable dependent on the firm's balance sheet structure.

The other differences (division of the matrix into 4 parts instead of 6, no express requirement to use a portfolio with the Bijon matrix) are minor by comparison to the difference mentioned above.

- There are also a number of important points that the models share in common:

For one thing, the planned or forecast values for both models are very similar.Indeed, in both cases, they create a diagonal effect within the matrix that naturally draws the eyes in the direction of its slope, to view the path taken by the firm.

In addition, when examining **the commercial and economic laws underlying both models, we recognize an even closer similarity**. On the one hand, the BCG matrix enjoys economic relevancy only because it bears out the law of the stages of industrial maturity, which itself is founded on an interpretation of the "experience curve": the more an industrial sector matures, the more a dominant market position in that particular sector is required in order to generate a cash flow from that sector. On the other hand, the Bijon model has a predictive value only if the "reasonable growth ratevalue(*te*) is constantly updated, insofar as it measures a firm's capacity to supply capital that it has not applied toward its own growth. Although there is no explicit law of maturity justifying this model, the presence of the value (*te*) ensures that it is, in fact,

taken into account, in the event that it indeed proves valid. The Bijonmodel rests on weaker assumptions than those inherent to the BCG model, and reveals itself to be more general in scope. It could be said, then, that the primary difference between the two tools is their difference in presentation: while the BCG matrix takes into account the firm's financial resources only implicitly, through the law requiring that a balanced portfolio be maintained, which guides the manner in which its results are interpreted, the Bijon matrix displays its internal features explicitly in the matrix coordinates. In contrast, the need "not to lag behind when entering the market" is, in the case of the Bijon model, implicitly presented through the reader's interpretation of the spatial arrangements and, in the case of the BCG, more explicitly in the form of one of the two values evaluated in the matrix: the relative market share. There are two sections within a single 3-dimensional strategy decision model, based on the intersection of three continuous values: market growth, market share, and financial capacity for growth.





#### Fig. 17. The Bijon Matrix vs. The BCG Matrix

The birth of the BCG matrix, on the other side of the Atlantic, coincided approximately with Bijon's creation. When compared to the American model, however, it is apparent that the French variant introduced a number of important changes, which, in a way, is quite unfortunate, as caused the model to be overspecialized, and it inspired no offshoots.

### Appendix 7. "Technicity" of late and contemporary matrixes

Name and references	Axes	Technical	Remarks
		status	
Relationship strategy Matrix	Alliance x Alliance factor	Ι	
(Mohammed Ilyas& al. 2007)			
Strategy Content Matrix (Boyne & Walker, 2004)	Strategic Attitude x Markat	Ι	
Walkel, 2004)	Products-Prices		
The "firm patent strategy matrix" (Hemphill, 2007).	Participation- non P. x Disclosure-non D.	Ι	
The "ICMA Strategy matrix" in (Banerjee, 2008)	Brand Heritage x Culture heritage	II	Axes have a gradient, but no diagonal gradient is generated among the quadrants
The "People-Strategy" Matrix (Azmi, 2008)	Abilty x Willingness	II	A "skewed" Matrix. Axes have a gradient, but no diagonal gradient is generated among the quadrants
Unnamed Matrix (Ionescu&Turmei, 2011)	Market life cycle stage x Competitive position	II	An avatar of the Arthur D. Little Matrix, but with no exploitation of the diagonal gradients.
Innovation matrix (Sonfield& al. 2001). The same is used in (Sonfield&Lussier, 1997).	Innovation x Risk (Polarized axes with continuum, categorized options)	Ш	The description of each combinatory option allows a graduation between them.
An adaptation of the ANSOFF matrix for the Czech republic as a tourist destination (Palatkova, 2011)	Products x Markets	Ш	A variant with 12 cases. The diagonal gradient exists but is weaker than in the original (no symmetry between "concentric" options)
Product-Market Growth Strategies (Pleshko&Heiens, 2007).	Market Growth x Product Growth	III	Technically very close to Ansoff's Matrix (but with the market axe horizontal and a focus on growth)
The product-Process matrix (Spencer & Cox, 1995)	Product structure x Process	III	The diagonal gradient is extremely explicit

	structure		
The four strategic alternatives (Tavana, 2002)	Total Euclidean distance from the Ideal threat x Total Euclidean distance from the Ideal opportunity	III	Options are localized in an Euclidean bi-dimensional Metric space.
Ethnomarketing Strategic Matrix (ESM) (Paramo Morales, 2005)	Customer Attitude x Firm Attitude	III	Colour patterns re-inforce the diagonal gradient
Product Matrix (Wind and Claycamp, 1976	Each Axis is itself fractal with another dimension alternating with the first	IV	This is a matrix of matrixes, drawing. Each of the 9 cases is itself a 9-cases matrixes. There are are 81 cases but no global gradient. The <i>milieu</i> is heterogeneous, totally different from a classical matrix
The Jigsaw strategy brand matrix (Lane & Sutcliffe, 2006)	Category x Brand	IV	Although the axes have their own gradient, the "jigsaw" segmentation of the bi- dimensional space has a central pole, in discrepancy with the angular position of the poles of the axes. Two gradient compete with each other and blur each other.
The strategy reference point matrix (Fiegenbaum, 1996)	Time x Internal- External x Inputs-Outputs	IV	A three-dimensional matrix drawn in rough perspective. This destroys the milieu of the matrix. The object has lost its individuality.

Table 3. Technical stages of contemporary matrixes