Identifying the Community Roles of Social Capitalists in the Twitter Network

Nicolas Dugué¹ Vincent Labatut² Anthony Perez¹

¹University of Orléans, LIFO {nicolas.dugue,anthony.perez}@univ-orleans.fr

²Galatasaray University, Computer Science Department vlabatut@gsu.edu.tr

> ASONAM 20 August 2014

> > ◆□▶ ◆□▶ ◆三▶ ◆三▶ 三三日 のへで

Outline

Social Capitalism

- Community Role of a Node 2
 - Existing Approach
 - Proposed Approach
 - Data & Tools



- Detected Clusters
- Position of Social Capitalists

Conclusion

EL OQO

Notion of Social Capitalism [GVK⁺12]

- Specific behavior observed on certain social networking websites such as Twitter
- Goal : quickly obtain a maximal visibility
- Who they are : spammers and... celebrities
- Why study them?
 - Understand their influence on the network
 - Improve quality of service
 - Apply their methods to other domains (e.g. marketing)

N. Dugué, V. Labatut & A. Perez

▲ Ξ ▶ ▲ Ξ ▶ Ξ Ξ

Strategies of Social Capitalists

I Follow You, Follow Me (IFYFM)

• Follow Me, I Follow You (FMIFY)

Passive state



• Principle :

- Position of a node expressed in terms of its *community connectivity*
- Community connectivity described by 2 measures
- Process :



5 / 16

• Principle :

- Position of a node expressed in terms of its *community connectivity*
- Community connectivity described by 2 measures
- Process :
 - Identify communities



• Principle :

- Position of a node expressed in terms of its *community connectivity*
- Community connectivity described by 2 measures
- Process :
 - Identify communities
 - Process both nodal measures



[LB12]



• Principle :

- Position of a node expressed in terms of its *community connectivity*
- Community connectivity described by 2 measures
- Process :
 - Identify communities
 - Process both nodal measures
 - Partition the resulting 2D-space



[LB12]



• Principle :

- Position of a node expressed in terms of its *community connectivity*
- Community connectivity described by 2 measures
- Process :
 - Identify communities
 - Process both nodal measures
 - Partition the resulting 2D-space
 - Match roles to the obtained parts



Roles of Social Capitalists in Twitter

• Normalized Internal Degree

• Internal connectivity

$$z(u) = \frac{k_{int}(u) - \mu_i(k_{int})}{\sigma_i(k_{int})}, u \in C_i$$

- *z*-score of the internal degree k_{int}
- No fixed bounds

EL OQO

6 / 16

• Normalized Internal Degree

• Internal connectivity

$$z(u) = \frac{k_{int}(u) - \mu_i(k_{int})}{\sigma_i(k_{int})}, u \in C_i$$

- *z*-score of the internal degree k_{int}
- No fixed bounds



(B)

6 / 16

• Normalized Internal Degree

• Internal connectivity

$$z(u) = \frac{k_{int}(u) - \mu_i(k_{int})}{\sigma_i(k_{int})}, \ u \in C_i$$

- *z*-score of the internal degree k_{int}
- No fixed bounds

• Participation Coefficient

• External connectivity

$$P(u) = 1 - \sum_{i} \left(\frac{k_i(u)}{k(u)}\right)^2$$

- k_i : degree for C_i
- P(u) = 0:
 - Single community
- $P(u) \approx 1$:
 - Many communities
 - Same number of links



 >
 ▲
 ■
 >
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■
 ■

। = ∽ ९ ୯ 6 / 16

Normalized Internal Degree

Internal connectivity

$$z(u) = \frac{k_{int}(u) - \mu_i(k_{int})}{\sigma_i(k_{int})}, \ u \in C_i$$

- z-score of the internal degree kint
- No fixed bounds

Participation Coefficient

External connectivity

$$P(u) = 1 - \sum_{i} \left(\frac{k_i(u)}{k(u)}\right)^2$$

- k_i : degree for C_i
- P(u) = 0:
 - Single community
- $P(u) \approx 1$:
 - Many communities
 - Same number of links



EL OQO

• Normalized Internal Degree

• Internal connectivity

$$z(u) = rac{k_{int}(u) - \mu_i(k_{int})}{\sigma_i(k_{int})}, \ u \in C_i$$

- *z*-score of the internal degree *k*_{int}
- No fixed bounds

• Participation Coefficient

• External connectivity

$$P(u) = 1 - \sum_{i} \left(\frac{k_i(u)}{k(u)}\right)^2$$

- k_i : degree for C_i
- P(u) = 0 :
 - Single community
- $P(u) \approx 1$:
 - Many communities
 - Same number of links



ASONAM - 20 August 2014

6 / 16

Limitations of the Approach

- Link directions ignored
 - Systems with asymmetric relationships
 - Twitter : follower vs. followee

ELE SOC

7 / 16

Limitations of the Approach

- Link directions ignored
 - Systems with asymmetric relationships
 - Twitter : follower vs. followee
- Universal threshold assumption
 - Amplitude of z not normalized
 - \rightarrow relevance on other data?

EL OQO

Limitations of the Approach

- Link directions ignored
 - Systems with asymmetric relationships
 - Twitter : follower vs. followee
- Universal threshold assumption
 - Amplitude of z not normalized
 - $\bullet \ \rightarrow \ {\rm relevance} \ {\rm on} \ {\rm other} \ {\rm data} \, ?$
- Imprecision of the participation coefficient
 - Degree, number of communities, link distribution
 - External, but also internal links



- Restriction to external communities only
- 3 distinct aspects are considered :
 - Diversity D
 - $\epsilon(u)$: number of external communities
 - D(u) : z-score of ϵ

A = A = A = A = A = A

- Restriction to external communities only
- 3 distinct aspects are considered :
 - Diversity D
 - $\epsilon(u)$: number of external communities
 - D(u) : z-score of ϵ
 - External Intensity *I*_{ext}
 - k_{ext} : number of external links
 - $I_{ext}(u)$: z-score of k_{ext}

N. Dugué, V. Labatut & A. Perez

A = A = A = A = A = A

8 / 16

- Restriction to external communities only
- 3 distinct aspects are considered :
 - Diversity D
 - $\epsilon(u)$: number of external communities
 - D(u) : z-score of ϵ
 - External Intensity *l*_{ext}
 - k_{ext} : number of external links
 - I_{ext}(u) : z-score of k_{ext}
 - Heterogeneity H
 - Dispersion of the external links
 - $\lambda(u)$: standard deviation of k_i
 - *H*(*u*) : *z*-score of λ

▲ Ξ ▶ ▲ Ξ ▶ Ξ Ξ

- Restriction to external communities only
- 3 distinct aspects are considered :
 - Diversity D
 - ϵ(u) : number of external communities
 - *D*(*u*) : *z*-score of *e*
 - External Intensity *l*_{ext}
 - k_{ext} : number of external links
 - $I_{ext}(u)$: z-score of k_{ext}
 - Heterogeneity H
 - Dispersion of the external links
 - $\lambda(u)$: standard deviation of k_i
 - *H*(*u*) : *z*-score of λ







 $\epsilon = 2$, $k_{ext} = 6$, $\lambda = 2$



 $\epsilon = 3$. $k_{ext} = 4$. $\lambda = 0.5$

- Internal connectivity : measure z
 - Renamed Internal Intensity
 - Noted *I*_{int}
- Link directions :
 - Each measure is derived in two versions :
 - Incoming links
 - Outgoing links
 - \rightarrow Total of 8 measures

Unsupervised Identification of the Roles

- Several difficulties must be dealt with :
 - Processing many measures
 - Measures without fixed bounds
 - Variability of the data
 - Some roles possibly not fulfilled

▲ 臣 ▶ | ▲ 臣 ▶

Unsupervised Identification of the Roles

- Several difficulties must be dealt with :
 - Processing many measures
 - Measures without fixed bounds
 - Variability of the data
 - Some roles possibly not fulfilled
- How : Cluster Analysis

()

Unsupervised Identification of the Roles

- Several difficulties must be dealt with :
 - Processing many measures
 - Measures without fixed bounds
 - Variability of the data
 - Some roles possibly not fulfilled
- How : Cluster Analysis
 - Applied to all 8 measures simultaneously



- ×

Proposed Approach

Unsupervised Identification of the Roles

- Several difficulties must be dealt with :
 - Processing many measures
 - Measures without fixed bounds
 - Variability of the data
 - Some roles possibly not fulfilled
- How : Cluster Analysis
 - Applied to all 8 measures simultaneously
 - Each detected cluster corresponds to a role



- ×

Data & Tools

Studied network

- Collected in 2009 [CHBG10]
- 55 million nodes (users)
- 2 billion directed links (followee \rightarrow follower)
- Tools
 - Community detection : Louvain [BGLL08]
 - Cluster analysis : distributed k-means [Lia09]
 - Cluster quality : Davies-Bouldin index [DB79]
 - Source code : https://github.com/CompNet/Orleans

11 / 16

> < = > < = > = = < < < >

Detected Clusters

Cluster Properties

Cluster	Size	Proportion	Role
1	24, 543, 667	46.68%	Ultra-peripheral non-hubs
2	304	< 0.01%	Kinless hubs
3	303,674	0.58%	Connector hubs
4	11,929,722	22.69%	Incoming peripheral non-hubs
5	10, 828, 599	20.59%	Outgoing peripheral non-hubs
6	4, 973, 717	9.46%	Connector non-hubs

Clusters and their corresponding roles

N. Dugué, V. Labatut & A. Perez Roles of Social Capitalists in Twitter ASONAM - 20 August 2014 12 / 16

Cluster Properties

Cluster	Size	Proportion	Role
1	24, 543, 667	46.68%	Ultra-peripheral non-hubs
2	304	< 0.01%	Kinless hubs
3	303,674	0.58%	Connector hubs
4	11,929,722	22.69%	Incoming peripheral non-hubs
5	10, 828, 599	20.59%	Outgoing peripheral non-hubs
6	4, 973, 717	9.46%	Connector non-hubs

Clusters and their corresponding roles

G	l _{int}		D		I _{ext}		Н	
1	-0.12	-0.03	-0.55	-0.80	-0.09	-0.04	-0.12	-0.06
2	94.22	311.27	7.18	88.40	113.87	283.79	112.79	285.57
3	5.52	1.40	5.60	3.10	5.28	1.43	6.76	2.34
4	-0.04	0.00	-0.37	0.69	-0.07	0.00	-0.10	-0.01
5	-0.03	-0.01	0.60	0.19	-0.03	-0.02	-0.04	-0.02
6	0.48	0.12	1.96	1.70	0.35	0.12	0.53	0.19

Measures values for all clusters

Types of Social Capitalists

• Social capitalists identified with Dugué & Perez's method [DP13]

- Based on 2 topological measures : ratio and overlap index
- 200,000 users considered as social capitalists in our data (0.4% of all nodes)
- Types of social capitalists
 - Total degree k :
 - Reflects success (in becoming a social capitalist)
 - Low degree (500 < k < 10,000) : 193,300 nodes
 - High degree $(k \ge 10,000)$: 6,700 nodes
 - Ratio r : number of followees divided by number of followers
 - Indicates the selected strategy
 - Low degree : FMIFY (r < 1) or IFYFM ($r \ge 1$)
 - High degree : passive (r < 0,7), FMIFY ($0,7 \le r < 1$) or IFYFM (r > 1)

▲□▶ ▲□▶ ▲三▶ ▲三▶ 三回日 ののの

13 / 16

Distribution Over Clusters

r < 1 0.01% 0.00% 23.	. 10 % 3.42% 18.28 % 55.19 %
< 0.01% $ $ 0.00% $ $ 3	.71% 0.14% 0.08% 0.54%
r > 1 0.03% 0.00% 18.	.78% 0.48% 14.31% 66.40%
< 0.01% 0.00% 6 .	$.61\% \mid < 0.01\% \mid 0.14\% \mid 1.43\%$

Low degree capitalists (500 < k < 10,000)

Distribution Over Clusters

Ratio	C1 UN	С2 кн	С3 сн	C4 PN(I)	C5 PN(O)	C6 CN	
r < 1	0.01%	0.00%	23.10%	3.42%	18.28%	55 .19%	
	< 0.01%	0.00%	3.71%	0.14%	0.08%	0.54%	
r > 1	0.03%	0.00%	18.78%	0.48%	14 . 31 %	66.40 %	
	< 0.01%	0.00%	6.61%	< 0.01%	0.14%	1.43%	

Low degree capitalists (500 < k < 10,000)

Ratio	C1	C2	C3	C4	C5	C6
<i>r</i> < 0.7	0.00%	12.14%	87 .29%	0.00%	0.00%	0.57%
	0.00%	21.05%	0.15%	0.00%	0.00%	< 0.01%
0.7 < r < 1	0.00%	1.55%	95 .64%	0.00%	0.00%	2.81%
	0.00%	7.24%	0.45%	0.00%	0.00%	< 0.01%
r > 1	0.00%	0.03%	97.99%	0.00%	0.00%	1.98%
	0.00%	0.33%	1.22%	0.00%	0.00%	< 0.01%

High degree capitalists ($k \ge 10,000$)

14 / 16

Summary of Observations

- Social capitalists hold only certain roles
 - 3 clusters for low degrees : #3, #5 and #6
 - 2 clusters for high degrees : #2 and #3
- Role depends more on success than strategy itself
 - Clusters #5 and #6 : beginners
 - Cluster #3 : intermediary
 - Cluster #2 : confirmed

伺 ト イヨト イヨト ヨヨ のくら

Conclusion

Contributions

- Directed extension of Guimerá & Amaral's measures
- Additional measures for external connectivity
- Unsupervised method to determine roles
- Analysis of social capitalists in Twitter
- Perspectives
 - Application to other systems than Twitter
 - Take weighted links into account
 - Deal with overlapping communities

EL OQO

A B < A B <</p>

References I

 [BGLL08] Vincent Blondel, Jean-Loup Guillaume, Renaud Lambiotte, and Etienne Lefebvre.
 Fast unfolding of communities in large networks.
 J. Stat. Mech., 10 :P10008, Oct 2008.

[CHBG10] Meeyoung Cha, Hamed Haddadi, Fabricio Benevenuto, and Krishna Gummadi.

Measuring user influence in twitter : The million follower fallacy.

In international AAAI Conference on Weblogs and Social Media, 2010.

[DB79] David Davies and Donald Bouldin.

A cluster separation measure.

IEEE Transactions on Pattern Analysis and Machine Intelligence, 1(2) :224–227, 1979.

References II

 [DP13] Nicolas Dugué and Anthony Perez.
 Detecting social capitalists on twitter using similarity measures.
 In Complex Networks IV, volume 476 of Studies in Computational Intelligence, pages 1–12. Springer, 2013.

[GA05] R. Guimerà and L. Amaral. Functional cartography of complex metabolic networks. *Nature*, 433 :895–900, 2005.

[GVK⁺12] Saptarshi Ghosh, Bimal Viswanath, Farshad Kooti, Naveen Sharma, Gautam Korlam, Fabricio Benevenuto, Niloy Ganguly, and Krishna Gummadi.

Understanding and combating link farming in the twitter social network.

In 21st International Conference on WWW, pages 61-70, 2012.

References III

[LB12] Vincent Labatut and Jean-Michel Balasque.

Detection and interpretation of communities in complex networks : Methods and practical application.

In Ajith Abraham and Aboul-Ella Hassanien, editors, *Computational Social Networks : Tools, Perspectives and Applications*, chapter 4, pages 81–113. Springer, 2012.

[Lia09] Wei-Keng Liao.

Parallel k-means data clustering, Oct 2009.

▲ Ξ ▶ ▲ Ξ ▶ Ξ Ξ