

# Consumer Preferences for Fresh Tomato at the European Scale: A Common Segmentation on Taste and Firmness

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1	Consumer Preferences for Fresh Tomato at the European Scale : a Common
2	Segmentation on Taste and Firmness
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#### 27 Abstract

28 Although tomato flavour has not been a major goal for breeders, nowadays it becomes 29 important as it is a subject of consumer complaint. A better knowledge of tomato consumer 30 preferences, at the European level, should provide the basis for improvement of fruit quality 31 and for market segmentation. In the framework of a large European project, 806 consumers 32 from three countries, The Netherlands, France and Italy, were presented with a set of 16 33 varieties representing the diversity of fresh tomato offer in order to evaluate their 34 preferences. In parallel, sensory profiles were constructed by expert panels in each country. 35 Preference maps were then constructed in each country revealing the structure of consumer 36 preferences and allowing identification of the most important characteristics. Then a global 37 analysis revealed that preferences were quite homogeneous across countries.

38 This study identified the overall flavour and firmness as the most important traits for 39 improving tomato fruit quality. It showed that consumer preferences from different European 40 countries, with different cultures and food practices, are segmented following similar patterns 41 when projected onto a common referential plan. Moreover the results clearly showed that 42 diversification of taste and texture is required to satisfy all consumers' expectations as some 43 consumers preferred firm tomatoes, while other preferred melting ones and were more or 44 less demanding in terms of sweetness and flavour intensity. Detailed comparisons also 45 showed the importance of the fruit appearance in consumer preference.

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47 **Key words** : consumer acceptance, descriptive analysis, external preference, sensory

- 48 analysis, internal preference Mapping; tomato
- 49 **Practical application**

50 The consumer preferences for fresh market tomato were studied in three European 51 countries. The main descriptors for further breeding for consumer satisfaction were identified. 52 Four clusters of consumers were identified in the overall analysis, the three countries 53 contributing the same way to each cluster. The impact of appearance in the preferences was 54 also underlined.

#### 55 Introduction

56 Tomato is the primary vegetable produced and consumed in the world after potato. In 57 Europe, consumption varies greatly between countries with a clear gradient from the south to 58 the north, with for instance 42 and 15 kg/capita/year consumed in Italy and the Netherlands, 59 respectively (http://faostat.fao.org/). Since the 1990's and concomitantly with, on the one 60 hand the availability of tomato all year long and on the other hand a move towards much 61 firmer fruit, consumers tend to complain about tomato taste (Hobson 1988; Bruhn and others 62 1991), often blaming modern cultivars for lack of flavour. Until recently, quality was not the 63 main objective for tomato breeders who first improved yield, adaptation to specific growth 64 conditions, disease resistances and fruit shelf life. As sensory quality has become an 65 important objective, breeders need clear targets and tools to improve fruit quality. Tomato 66 fruit quality for fresh consumption is determined by a set of attributes, describing external 67 (size, colour, firmness) and internal (flavour, aroma, texture) properties. Sensory analysis is 68 an efficient way of describing these internal properties and to analyse consumer preferences. 69 Relationships between tomato taste and fruit characteristics have been widely studied. 70 Flavour is mostly due to the content in sugars and acids (Stevens and others 1977), to their 71 ratio (Stevens and others 1979; Bucheli and others 1999), and to volatile aromas. More than 72 400 volatiles have been identified (reviewed by Petro-Turza 1987), about 30 of them 73 contributing to the particular aroma of tomato fruit. Sweetness and sourness are related to 74 sugar and acid content (Stevens and others 1977; Janse and Schols 1995; Malundo and 75 others 1995). Both sugars and acids contribute to the sweetness and to the overall aroma 76 intensity (Baldwin and others 1998). Texture traits are more difficult to relate to instrumental 77 measurements, although firmness perceived when eating is partly related to compression 78 tests (Causse and others 2002), and mealiness can be related to the texture parameters of 79 the pericarp (Verkeke and others 1998; Devaux and others 2005; Chaib and others 2007). 80 Genetic variability for quality traits has been reviewed by Davies and Hobson (1981) and 81 Stevens (1986), whilst Dorais and others (2001) reviewed the impact of environmental

82 conditions in greenhouse production. Genetic variation has been identified for every quality

83 components (Davies and Hobson 1981; Langlois and others 1996; Causse and others 2003; 84 Tikunov and others 2005). Most of the studies on genetic variation in fresh tomato quality 85 describe a few cultivars or compare groups of cultivars (cherry, cocktail, beef types), and 86 preferences of consumers faced with genetic variability have rarely been studied. Cherry 87 tomatoes, with fruits rich in acids and sugars, are usually preferred (Hobson and Bedford 88 1989). In contrast, long shelf life cultivars have been described as less tasty than traditional 89 ones (Jones 1986), with lower volatile content (Baldwin and others 1991). Analysis of trait 90 inheritance shows a polygenic control of most of the traits (Stevens 1986; Causse and 91 others 2003).

92 Several studies have been set up to identify the most important characteristics for consumer 93 preferences. Acceptable tomato fruit must be high in tomato-like aroma intensity and in 94 sweetness, but intermediate in acidity (Jones 1986; Baldwin and others 1998, Alonso and 95 others, 2010). Malundo and others (1995) show that given levels of sweetness correspond to 96 optimal acid concentrations, beyond which acceptability decreases. Baldwin and others 97 (1998) relate the overall acceptability to the ratio of sugars to titratable acidity, and to the 98 concentration of several aroma compounds. Verkeke and others (1998) underline the role of 99 texture traits in the preference of consumers. Causse and others (2003) show that consumer 100 preference for fruit firmness reaches an optimum that can be obtained in hybrids between 101 firm modern and traditional soft varieties. By comparing consumer preferences, sensory 102 profiles and physico-chemical attributes, several groups of consumers differing in their liking 103 of tomato varieties have been identified, mainly differentiated by sweetness and tomato 104 flavour on the one hand and firmness on the other hand (Lê and Ledauphin 2006; Lengard 105 and Kermit 2006).

The present experiment aimed at comparing the consumer preferences across three European countries. More than 800 consumers from the Netherlands, France and Italy were presented with a set of 16 varieties representing the diversity of tomato available in the market in order to evaluate their preferences. In parallel, sensory profiles were established by trained sensory panels in each country. Preference maps were constructed and cluster

analysis revealed the structure of consumer preferences in each country and allowed identification of the major traits to improve in order to satisfy the diversity of consumer tastes. The results obtained in one country, Italy, are presented in detail in Sinesio and others (2010). We thus herein present briefly the results obtained in France and the Netherlands and then the global analysis of the data obtained in the three countries. Comparison of sensory profiling strategies is also performed.

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- 119 Materials and Methods
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#### 121 Plant Materials

122 Nineteen cultivars were grown but only 16 were tested in each country (Table 1), 13 were 123 tested in the three countries, 3 were tested in two countries, and 3 were tested in only one 124 country. Eight cultivars were grown in the Netherlands and 11 in France (5 in grower's 125 greenhouse from the West and 6 from growers in the South East). Fruits were harvested in 126 each location over 3 consecutive weeks in June 2007 and were sent successively to the 127 Netherlands, to Italy and to France. The tomatoes were selected primarily from the harvest 128 site before being transported to the test locations. The harvests took place on Wednesday 129 and Thursday of the previous week at a level of maturity of 7-8 on a 11-point color scale and 130 travelled for a maximum of 5 to 7 days. The level when tasting was 10-11. The fruit selection 131 ensured the minimum variation within a cultivar in colour, size and firmness.

The latter is regarded as the most important criterion. An ideal firmness was determined by a gentle finger pressure which should give only a slight indentation on the locular cavity wall, but be firm between the cavity walls. Although the primary selection was done, the sample quality was also checked at each test locations. Tomatoes which greatly differed from the other fruits of a cultivar in size or colour, or physically damaged/ bruised during the transportation were removed. A sufficiently large number of fruits was sent to select batches of fruits homogenous for size and color within each cultivar. After harvest, fruits were stored at 12°C, and were taken out to acclimatise to room temperature a day prior to the evaluation.

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#### 142 Sensory evaluations

143 To evaluate the sensory characteristics of the tomatoes, the sensory panels were trained by 144 an adapted Quantitative Descriptive Analysis (QDA®) methodology during 4 (in Italy) to 6 (in 145 France and Netherlands) training sessions. Performances of the panel have been controlled 146 during the last training session, where the consensus, accuracy and repeatability of the 147 results were validated as described in Sinesio and others (2007) and Lê and Ledauphin 148 (2006). Trained sensory panels were composed of 15 assessors in France, 8 in Italy and 10 149 in the Netherlands. These panels were already specifically trained for the evaluation of 150 tomatoes. Tasting sessions took place in sensory analysis laboratories (AFNOR XP V09-151 105), in white light, at a temperature of  $22^{\circ}C \pm 2^{\circ}C$ . The samples were removed of the stalk 152 and crown, washed with cold running water dried with a paper towel. A whole tomato was 153 presented per sample in a plastic plate. The samples were presented as a blind man 154 (identified by codes with 3 random numbers), in a monadic mode, and in a complete 155 balanced experimental plan. The presentation orders were optimised in order to limit the 156 order effect.

As panellists in each country had previously generated a list of descriptive terms for tomato texture and flavour and had consensus definitions for each attribute (Lê and Ledauphin 2006; Sinesio and others 2007), a set of 8 descriptors common to the three countries was used but specific descriptors familiar to the assessors were added in each country (**Table 2**).

Each panel was free to adopt its own glossary and evaluation scale to avoid changing their habits. They all attended several pre-testing sessions during which they familiarised with the test samples and experienced the range of variation of each sensory descriptor. Descriptors were selected for being perceived as appropriate to the product and quantitatively different in the sample set. In France the panel tasted 16 cultivars in 2 days (8 products tasted per day in 2 sessions separated by a 15' break) and gave a score from 0 to 10. Each product was
thus tasted once by each panellist. In Italy and the Netherlands, the 16 cultivars were tasted
twice by each panellist and scores were noted on a scale from 0 ("nul") to 9 ("strong").

169

#### 170 Consumer tests

171 Consumer tests were performed in 2 or 3 locations per country, in Avignon, Paris and 172 Rennes in France (304 consumers), in Milan and Naples in Italy (179 consumers) and in 173 Delft, Heerlen and Utrecht in the Netherlands (323 consumers), for a total of 806 consumers. 174 The consumers met the following criteria: They had to be regular consumers of (fresh) salad 175 tomatoes (with a minimum frequency of one consumption event per month), over 18 years 176 old and have not taken part in a market research survey on tomato during the three months 177 before the test. The panels were equilibrated in gender and age although the frequencies of 178 age segments per location could differ. Central location test were conducted for each panel. 179 No information was provided to the consumers about the tomato cultivars.

180 The French panel was composed of 100 people per site, recruited by the service provider, 181 (Sensory Evaluation Laboratory of PEIFL, Avignon). The panels were managed according to 182 standard XP V 09-500 "Sensory Analysis - Methodology - general Directives for the 183 realization of hedonic tests in sensory evaluation laboratory in controlled conditions implying 184 of the consumers". In France the tests were performed during 2 successive sessions, each 185 consumer assessing 8 fruits per session, following a sequential monadic mode, in sensory 186 analysis boxes, under white light. The tomatoes were presented entire, placed on their 187 peduncular face in plastic plate. The consumers had a kitchen knife and an explanatory card 188 about the tasting protocol. They had water in bottle (Evian) to rinse their mouth between two 189 samples. The products were presented according to a complete balanced experimental plan. 190 No dummy sample was presented. Each sample was presented "as a blind man", i.e. 191 identified by a random code with 3 digits. The hedonic tests were carried out in parallel in the 192 3 locations (Avignon, Paris, and Rennes). Consumers gave a score from 1 (do not like) to 9 (like very much) for the overall appreciation. To describe the segments of consumers 193

according to their attitudinal and usage characteristics, at the end of the last test session,
after answering the hedonic questionnaire, the consumers were asked to fill a questionnaire
in which information on consumption habits and demographic information were requested.

197 In Italy 3 sessions were performed over 3 days as described in Sinesio and others (2009). 198 Consumers tasted 5 or 6 tomatoes in each session. The scale was the same as in France. 199 Appearance was also scored independently. In the Netherlands 8 fruits were scored in 2 200 sessions, over 2 consecutive days. Consumers started with the tasting of a dummy sample 201 that was not included in the data-analyses, followed by eight tomato samples according to a 202 balanced block design. The session duration was about 1 hour. Crackers and water were 203 supplied to clean the palate between tastings. The tests started with the evaluation of 204 appearance, familiarity and taste, in that order. Consumers were asked to indicate on a 9-205 point scale anchored by "dislike extremely" (1) to "like extremely" (9). The samples were 206 served in separate transparent plastic containers: one container with an integral, unwashed, 207 fruit for appearance and familiarity, and a second container with a defined part of tomato for 208 the taste evaluation. Consumers were allowed to swallow the tomato segment.

209 Samples were served within 15 minutes after cutting. To describe the segments of 210 consumers according to their attitudinal and usage characteristics, at the end of the last test 211 session, after answering the hedonic questionnaire, the consumers were asked to fill a 212 questionnaire in which information on consumption habits and demographic information were 213 requested.

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#### 215 Statistical analyses

All the analyses were performed using the Rgui software (R Development Core Team 2008)

and the SensoMineR package devoted to sensory analysis (Lê and Husson 2008).

218 Country per country analysis

219 For each country, an ANOVA was first performed on the sensory data with the model:

220 Descriptor = Mean + Product + Judge + Product x Judge + error,

except in France where the interaction could not be tested. Function *decat* of SensoMineR
was then used to estimate the average of each product for each descriptor. Then a Principal
Component Analysis (PCA) was performed to summarise visually the data. On consumer
data, an ANOVA was also performed on the following model: *Hedonic score = Mean + Product + Consumer + error.*

226 Then external preference mapping was performed on the average value adjusted per product 227 and descriptor and the scores given by each consumer to each product; a PCA was 228 performed with the descriptors as active variables (function carto of SensoMineR). The 229 consumer preferences were then segmented by cluster analysis on the liking scores centred 230 on the average of each consumer. A Ward's hierarchical cluster analysis was used with 231 Euclidian distances and the number of clusters validated by k-means. Each cluster was then 232 described according to the consumer's answers to the questionnaires and to the cultivars 233 that were significantly characteristic for each segment.

234 A multiple factor analysis (MFA) was then performed on the table that described the 235 tomatoes, one line per cultivar, with as many columns as sensory attributes and consumers. 236 The three groups of descriptors from each country constituted the active groups, balanced in 237 order to give the same weight to each group. Three groups composed of the preference 238 scores of each country were then projected on the common plan, which allowed the 239 comparison of preference maps. Products that were specific to one or two countries were 240 added as supplementary individuals (BS1504, Cotabel, Marmandino, Picolino, Savantas and 241 Thesis). A hierarchical MFA was finally performed integrating all data (function HMFA in 242 SensoMineR). The fact that the groups of descriptors are different from one country to 243 another is taken into account in the Multiple Factor Analysis (MFA) and in the Hierarchical 244 Multiple Factor Analysis (HMFA). These methods were developed to take into account such 245 structure of variables organised in several groups (variables are descriptors and groups, the 246 three countries). In the HMFA, in each country, two groups of variables were considered, 247 hedonic scores and sensory descriptors. The MFA (Pages and Tenenhaus, 2001) works as a 248 weighted PCA. According to this method each variable belonging to group i is weighted by

 $1/\lambda_1'$ , where  $\lambda_1'$  denotes the first eigenvalue of the matrix of variance–covariance associated with each data table Xj. (for more details see Pages & Tenenhaus, 2001). This kind of standardization on a data matrix is analogous to the one used on variables when doing a PCA on the correlation matrix. The MFA weights the contribution of each group (country) and permits a common referential to be obtained, including all the sensory descriptors. We thus construct a preference map of all the products for each country on the same reference of sensory descriptors.

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### 258 **Results and Discussion**

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### 260 Descriptive profiles and consumer preferences in France

261 In France, 16 cultivars were described by 15 panellists with 15 descriptors for appearance, 262 flavour, texture, odour and taste (Table 2). The cultivar and judge effects were significant for 263 all the descriptors except salty taste and odour intensity (data not shown). Table 3 shows the 264 range of the mean score per cultivar and descriptor. The projection of the descriptors on the 265 first plan of the PCA based on sensory profiles explained 66% of the variation (Fig. 1). The 266 first axis was characterised by appearance descriptors (colour, size, ribbed) but also by 267 sweet and acid tastes, odour and flavour intensity opposed to mealy texture. The second 268 axis opposed melting and juicy to firm, crunchy tomatoes. The 304 French consumers scored 269 each fruit from 1 ("I do not like") to 9 ("I like very much"). The average scores per cultivar 270 ranged from 4.63 to 7.19. The product effect was significant in the ANOVA and eight cultivars 271 appeared significantly different from the average, Picolino, Red Delight and Savantas being 272 scored higher than average and Fergie, Maribel, Climberley, Nun3120 and Cotabel lower 273 (Table 4).

Fig. 2 shows the projection of the hedonic scores on the first plan of the PCA constructed with the sensory traits. This external preference map confirmed that Picolino and Red Delight 276 were preferred as 80% of the consumers scored them higher than the average. On the 277 contrary, Alison, Nun3120 and Bonaparte were the least appreciated. The classification of 278 the consumer scores by cluster analysis clearly suggested four clusters (data not shown). 279 The cultivars that were different from the average in each segment are presented in Table 4. 280 Picolino was significantly preferred in each segment. According to the questionnaires, the 281 segment 1 was characterised by a large number of old people (39% were more than 65 282 years old). They liked several types of cultivars, but the differences between the average 283 scores per cultivar were not strong. It was difficult to characterise their preferences according 284 to the sensory traits. Consumers of this segment frequently buy their tomatoes in open 285 market. Segment 2 was the largest group with 98 consumers. The consumers of this 286 segment did not like ancient type cultivars (like Marbonne and Cotabel with large ribbed and 287 melting fruits), but preferred Exquise a cultivar with large round fruits. Segment 3 consumers 288 (49 consumers) particularly liked Picolino and Red Delight, with small and juicy fruits with 289 intense flavour. They favoured taste and flavour, and did not like the mealiest cultivars Fergie 290 and Cotabel. On the contrary to segment 2, the 85 consumers belonging to segment 4 291 appreciated ancient cultivars with soft melting fruits like Marbonne and Cotabel. They argued 292 that they prefer sweet fruits and that thick skin is not a problem for them. Gender was not a 293 discriminating characteristic.

294

## 295 **Descriptive profiling and consumer preferences in the Netherlands**

296 In the Netherlands 16 cultivars were compared (Table 1). The panel characterised the 297 products with 27 descriptors including several after-taste descriptors (Table 2). Salty taste, 298 several after taste (at rough, at chemical,...) and odour descriptors did not discriminate the 299 products and were thus not considered in the subsequent analysis. Fig. 3 shows the 300 projection of the cultivars tasted in the Netherlands on the first plan of the PCA constructed 301 on sensory profiles. The first plan explained 62% of the variation. The first axis opposed 302 sweet, juicy tomatoes with a strong taste intensity to green-taste, sour, astringent tomatoes. 303 The second axis was characterised by taste and odour intensity and spicy odour in the

304 positive part and by firmness in the negative part. Several cultivars were similarly 305 appreciated, but Cheers and Red Delight were separated from the others by their sweet and 306 green taste and by juicy texture, while Climberley and Plaisance were particularly firm, 307 Thesis rather acid, with green taste and low sweetness.

308 The Dutch consumer panel was composed of 323 consumers spread in three cities. 309 **Table 4** shows the average score per cultivar and those that were significantly scored higher 310 or lower than the average score. The external preference map confirmed the preference for 311 Red Delight and Cheers as more than 60% of consumers scored these lines higher than 312 average (Fig. 3). Cultivars Alison, Hipop, Bonaparte, Maribel and Nun3120 were less 313 appreciated. The cluster analysis of preferences revealed four segments (Table 4). 314 Consumers in segment 1 preferred sweet, juicy cultivars, with tomato-like and spicy taste. In 315 this segment, 45% of the consumers had a higher school level. Flavour was more important 316 to them than fruit size. Consumers in segment 2 attributed more importance to price than to 317 fruit size. They buy their tomatoes in market place and frequently buy beef type tomatoes. 318 They preferred Red Delight, Cheers, Plaisance, Maribel, Globo and poorly appreciated 319 Marbonne and Nun3120. This segment seemed to appreciate many cultivars and their 320 preference was not driven by a specific descriptor. Consumers in segment 3 look for fruit size 321 and firmness. In this segment, 41% of the consumers had a medium school level and only 322 9% a higher level. They particularly liked Red Delight, Cheers, BS1504 and Climberley, but 323 disliked Marbonne and Marmandino. Consumers in segment 4 said they look at the price and 324 origin of tomatoes. On the contrary to the other segments, they did not particularly appreciate 325 fruits of Red Delight and Cheers, but preferred tomatoes with a sour, astringent taste.

326 Preferences of Italian consumers are described in Sinesio and others (2009).

327

#### 328 **Overall analysis**

#### 329 Are the trained panels homogenous?

In order to have a description of all the tomatoes tested by consumers, we performedsensory descriptive profiling in each country. As sensory panels were already trained with

332 their own descriptive list of tomato attributes, we decided not to use a unique list but to have 333 a minimum list of common descriptors (the 8 most important ones) and leave each panel with 334 its specificity. The analyses per country provided much information and allowed the study of 335 consumer clustering, but not a global analysis across countries. Several alternative 336 methodologies were possible to compare the preferences in the three countries, using for 337 instance only one set of descriptive profiles. Nevertheless in order to take into account all the 338 information, we chose to perform Multiple Factor Analysis (MFA). The MFA weighted the 339 contribution of each country and permitted a common referential to be obtained, including all 340 the sensory descriptors. Fig. 4 shows the first plan of the MFA comparing the results of the 341 three panels for the eight common descriptors used in the three countries. Many descriptors, 342 like firmness, tough skin and juiciness, were similarly perceived by the three panels, as their 343 coordinates were very close from each other on the plan. Differences among countries were 344 detected for sourness, saltiness and sweetness.

345

## 346 Consumer preferences across three countries

In order to compare the preferences across countries on a common plan, we performed a MFA taking into account all the descriptors. The three groups of descriptors from each country constituted the active groups, which were balanced in order to give the same weight to each group. Three groups composed of the preference scores from each country were then projected on the common plan, allowing the comparison of the preference maps.

The first axis (**Fig. 5**) opposed fruits with an intense flavour, sweet taste, juicy and melting texture (like Red Delight and Marbonne) to the crunchy, firm fruits with a green flavour or bitter taste (like Nun3120, Bonaparte and Alison). The second axis corresponded in the positive part to fruits with an acid taste and thick skin (like Picolino, Exquise, Globo).

The coordinates of a group of descriptors on the axis could be considered as a quantification of the link between this group and the corresponding factor. The three groups of descriptors were strongly represented on the first two axes (correlations ranging from 0.89 to 0.98), thus the first plans of the PCA performed on the data of each country were very close to the first 360 plan of the global MFA. The MFA allowed the projection of consumer preferences onto a 361 common referential. **Fig. 6** shows the three external preference maps on this common plan. 362 The preferences were very close in the three countries. Red Delight was preferred in the 363 three countries, while Nun3120 had the lowest score. There were small differences for 364 intermediate ranking cultivars, as for example Marbonne was appreciated in France, but less 365 in the Netherlands, and Climberley was preferred by Dutch more than by French or Italian 366 consumers.

367 Finally, in order to obtain complementary information on the characterisation of products and 368 consumer preferences a Hierarchical MFA (HMFA) was performed. Two levels of 369 comparison were taken into account. The first level consisted in comparing hedonic 370 judgement to sensory description. The second level allowed comparison across countries. 371 Firstly, two MFA were performed, one on the three groups of sensory descriptors, the other 372 on the three groups of consumer scores. The coordinates of the products on the factor axes 373 of each MFA were then used as data for the second MFA in which the two groups (sensory 374 descriptors and preference scores) were simultaneously considered. We thus obtained the 375 coordinates on the axes of the HMFA with two levels. The projection on the first plan of all 376 traits is shown in Fig. 7. Most of the traits were correlated with the first axis, which opposed 377 tomatoes with intense taste and flavour (sweet, acid, salty taste, tomato flavour) and a juicy 378 texture to fruits with a bitter green taste and uncommon aftertastes or odours. The second 379 axis was characterised by appearance descriptors (size, ribbed, pulp thickness, skin 380 thickness). The first diagonal was related to texture opposing melting to firm fruits.

On the HMFA, tomatoes were separated on the same plans by trained panellists and consumers. The axes were common and the projections of the two clouds of sensory profiles and consumer scores were almost homothetic to the overall cloud. This means that cultivars were separated in the same manner by expert panels (with many descriptors) and consumers' unique scores. Nevertheless, the order of importance of the axes was different, as the first dimension of variability for trained panels was taste and flavour followed by appearance, while for consumers texture was the most discriminating. The second 388 dimension for consumers was correlated to the preference, revealing the existence of 389 cultivars appreciated by all the consumers (Red Delight) and others disliked by most 390 consumers (Cotabel). For some cultivars, like Marbonne, Red Delight or Cotabel, differences 391 were more striking (Fig. 8). These cultivars had visual characteristics (Red Delight a small 392 size, Cotabel and Marbonne ribbed fruits). They were also considered as specific by 393 consumers. This indicates that consumers took into account in their appreciation not only 394 fruit taste but also appearance. Appearance was only described by the French descriptors 395 (colour, size, ribbed) and for the cultivars discriminated by their appearance, French 396 descriptors were closer to consumer appreciations.

397

### 398 Discussion

399 The objective of the experiment was to compare the consumer preferences for tomato 400 cultivars in three European countries. Today, the tomato market proposes to customers a 401 large range of segments including truss, cocktail, long, cherry tomatoes or "ancient" cultivars, 402 in addition to the common round fruits. The 19 cultivars assessed in this study covered a 403 large range of variation representative of the fresh market. Some of the cultivars showed 404 differences in appearance (fruit size, shape or firmness) and were clearly discriminated. 405 Other cultivars with less visible differences were also discriminated either positively or 406 negatively only by their taste and/or texture. As the fruits were produced in three locations 407 and each cultivar was only grown in one place, it is not actually possible to separate the 408 influence of the growing location from the cultivar effect.

Three to four clusters of consumers were identified in each country, the clusters being segmented first by taste then by texture attributes. The same trend was already found in a previous preference mapping experiment in France (Lê and Ledauphin 2006; Lengard and Kermit 2006).

413 The MFA allowed the comparison of panel assessment in spite of different glossary and 414 scales used in each country. The analysis revealed that consumers from different countries, 415 even with different cultures and food practices, had similar segmentation of preferences 416 when projected onto a common reference plan constructed with all the sensory descriptors. 417 The HMFA allowed analysing relatedness between sensory profiles and consumer scores. In 418 France, appearance descriptors were scored and the consumers and trained panels average 419 scores were quite close. This indicates that it is important to introduce appearance 420 descriptors in sensory profiles in order to get closer to consumer appreciation. This is in 421 agreement with previous observations on the importance of fruit size (Bruckner and others 422 2007), colour (Francis 1995), as well as other information about the origin and growth 423 conditions (if available) in consumer preferences (Johansson and others 1999).

424

## 425 **Conclusion**

426 In agreement with previous analyses, this study identified sweet and acid tastes, tomato 427 flavour intensity and firmness as the most important traits for improving tomato fruit quality. It 428 showed that consumers from different European countries, even with different cultures and 429 food practices, have similar preferences when projected onto a common plan of sensory 430 descriptors. Moreover the results clearly showed that diversification of taste and texture is 431 required to satisfy all consumers' expectations as some consumers prefer firm tomatoes, 432 while other prefer melting ones and that they are more or less demanding in terms of 433 sweetness and flavour intensity.

434

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523

524 **Fig. 1** 

525 First plan of the Principal Component Analysis based on sensory profiles obtained in France.

526 Circle of correlations of descriptors

527

528 **Fig. 2** 

529 Contour plot of the external preference map of the French consumers. The consumer scores

530 were projected on the PCA constructed on the sensory descriptors (figure 1). The isolines

531 correspond to the percentage of consumers who gave a score higher than average. Small

532 dots correspond to consumers.

533

534 **Fig. 3** 

535 Contour plot of the external preference map of the Dutch consumers. The consumer scores

536 were projected on the PCA constructed on the sensory descriptors. The isolines correspond

to the percentage of consumers who gave a score higher than average.

538

539 **Fig. 4** 

540 Projection of the sensory descriptors common to the three countries on the first plan of a

541 Multiple Factorial Analysis using three groups of sensory descriptors as active groups.

542

543 **Fig. 5** 

544 Projection of all the sensory descriptors used in each country on the first plan of the Multiple

545 Factorial Analysis based on 3 active groups (the three groups of descriptors)

546

547 **Fig. 6** 

- 548 Contour plot of the external preference map of consumers on the Multiple Factorial Analysis
- 549 first plan based on the sensory profiles from the three countries (descriptors plotted on figure
- 550 5). A French consumers; B Italian consumers; C Dutch consumers
- 551
- 552 **Fig. 7**
- 553 First plan of the Hierarchical Multiple Factorial Analysis using as active variables the
- 554 coordinates extracted from two Multiple Factorial Analyses, one on the three groups of
- sensory descriptors, the other on the three groups of consumer scores used in each country.
- 556
- 557 **Fig. 8**
- 558 Projection of the group average on the Hierarchical Multiple Factorial Analysis described
- 559 figure 7 for each cultivar

560 Tables

## 561

## **562 Table 1**

563 Cultivars tested in each country, fruit type, average fruit weight (in grams), firmness 564 (assessed in France) and growth place (NL: fruits provided by Nunhems, grown in the 565 Netherlands, F-S: fruits provided by Rougeline, grown in Southern France; F-W: fruits

566 provided by Saveol, grown in Western France)

567

Cultivar	Туре	Fruit weight	Firmness°	Growth Place	Tested in France	Tested in Italy	Tested in Netherlands
Alison	Round	111	70	F-S	X	X	X
Bonaparte	Round	103	74	F-W	х	x	x
BS1504	Round	80	na	NL		x	x
Cheers	Truss	134	59	F-S	x	x	x
Climberley	Truss	144	66	F-S	x	x	x
Cotabel	Ancient	173	55	F-W	x	x	
Exquise	Round	167	66	NL	x	x	х
Fergie	Round	179	72	NL	x	x	х
Globo	Round	81	65	NL	х	x	x
Нірор	Ribbed	216	65	F-S	х	x	x
Marbonne	Ancient	186	47	F-S	х	x	x
Maribel	Round	106	68	NL	х	x	x
Marmandino	Green	120	na	NL			x
	shoulder						
Nun3120	Round	80	69	NL	x	x	x
Picolino	Cocktail	26	52	F-S	x		
Plaisance	Truss	109	66	F-W	x	x	x
Red Delight	Cocktail	47	54	F-W	x	x	x
Savantas	Long	92	63	F-W	x	x	
Thesis	Round	130	na	NL			x

568 ° Durofel index

569 570

# 

573 Descriptors used by sensory panels in each country

Descriptor	Dutch descriptors	French descriptors	Italian descriptors
Elavoour and basic tastes	Dutch descriptors	r renen descriptors	italian descriptors
Overall flavour intensity* Sweet taste* Acid taste*	t_intensity t_sweet t_sour	t_Aromint t_Sweet t_Acid	Overal _flavour Sweet Acid
Salty taste* Tomato flavour Green flavour Earthy flavour	t_salty t_tomato t_green t_earthy	t_Salty	Salty Tomatofl Green
Sharp flavour Astringent mouthfeel Watermelon flavour	t_spicy t_sharp t_astringent		Watermelon
Fruity flavour Herbaceous flavour			Fruity Herbaceousfl
Juicy texture* Mealy texture* Firm texture* Skin thickness* Crunchy texture Melting texture	x_moist x_mealy x_firm x_toughskin	x_Juicy x_Mealy x_Firm x_Skin x_Crunchy x_Melting	Juiciness Mealiness Firmness Skinthick
Odour Odour intensity Tomato odour Spicy odour Sweety odour Smokey odour Other odour	od_intens od_tomato od_spicy od_sweety od_smokey od_other	od_Intens	
<i>Appearance</i> Ribbed appearance Firm appearance Tomato colour intensity Tomato size		a_Rib a_Firm a_Colext a_Size	
Seed number Pulp thickness Watery aspect			Seeds Pulpthick Watery
Aftertaste Bitter aftertaste Sweet aftertaste Acid aftertaste Salty aftertaste Fresh aftertaste	at_bitter at_sweet at_sour at_salty at_fresh		at_Bitter
Rough aftertaste	at_rough		

575

\* Descriptors common to the three countries are indicated with a star

## 576 **Table 3**

577 Characteristics of products described by French panel

578 Average score for each cultivar and descriptor. The scores followed by + or - indicate the

579 values significantly higher or lower than the average (P<0.05). The *decat* function ranks the

580 descriptors and cultivars according to their overall proximity

5	Q	1
J	0	L

	a_ Size	a_ Rib	x_ Mealy	x_ Melting	a_ Firm	x_ Juicy	x_ Firm	x_ Crunchy	t_ Salty	od_ Intens	t_ Acid	x_ Skin	a_ Colext	t_ Aromint	t_ Sweet
Cotabel	6.58 +	7.92 +	7.08 +	7.33 +	4.58 -	4.00 -	1.83 -	2.33 -	3.33	6.17	3.5	4.33 -	6.17 -	5.25	2.75
Marbonne	6.50 +	5.75 +	1.83 -	6.58 +	5.08 -	7.50 +	3.17 -	3.75 -	3.08	6.75	2.92 -	5.17	5.67 -	5.25	2.83
Hipop	7.33 +	2.17	3.92	5.08	6.75	6.17	4.83	5.00	2.83	6.17	3.75	4.42 -	6.33 -	5.08	2.50
Climberley	6.17 +	1.25 -	3.67	4.58	6.92	6.42	5.42	5.08	2.58	5.92	3.08	5.67	6.33 -	4.58 -	2.50
Plaisance	4.92	1.50	3.92	4.42	7.42 +	5.08	4.67	5.00	2.50	5.42 -	3.5	5.42	7.75 +	4.83	2.67
Cheers	5.42	1.25 -	2.58 -	5.92 +	5.83	7.17 +	3.83	3.33 -	3.42	6.67	3.00 -	4.58 -	6.92	4.92	2.92
Alison	4.75	0.92 -	3.75	3.33 -	7.42 +	5.33	5.92 +	6.08 +	2.67	6.17	3.00 -	5.83	5.25 -	4.92	3.67
Fergie	7.08 +	2.25	4.83 +	5.50	6.92	5.08	4.33	4.83	3.25	6.42	4.58	6.08	7.67 +	5.42	2.33 -
Nun3120	3.75 -	0.67 -	4.58 +	3.83 -	7.75 +	5.08	5.75 +	5.25	2.67	5.75	3.92	6.08	7.42	4.92	3.00
Savantas	3.92 -	0.58 -	4.25	6.58 +	4.75 -	5.83	3.00 -	3.08 -	3.08	6.42	3.33	5.17	6.92	5.92	4.42 +
Bonaparte	4.50 -	1.67	2.67 -	2.75 -	7.83 +	4.83 -	6.67 +	6.42 +	2.17	6.33	4.00	5.08	6.83	4.92	3.75
Maribel	4.67	1.25 -	4.83 +	3.42 -	7.25 +	4.92 -	5.17	5.58	3.17	6.83	4.92 +	7.00 +	6.75	5.58	2.58
Exquise	6.33 +	1.58	3.08	4.33	6.25	6.33	4.67	4.83	2.75	7.08	5.08 +	6.08	7.50 +	6.50 +	3.08
Globo	3.92 -	1.42 -	3.92	3.42 -	7.33 +	4.83 -	6.08 +	6.83 +	3.50	6.83	3.75	7.08 +	7.50 +	5.83	4.58 +
Red Delight	2.75 -	0.58 -	2.58 -	6.75 +	4.58 -	6.75 +	3.17 -	3.75 -	4.00 +	6.75	4.33	5.92	7.50 +	7.17 +	5.42 +
Picolino	1.92 -	0.75 -	1.08 -	4.25	4.67 -	6.58 +	5.08	5.67	4.17 +	7.08	5.08 +	6.17	8.58 +	7.08 +	5.92 +

## 584 **Table 4**

585 Mean preference scores per cultivar in France and the Netherlands

586 The scores followed by + or - indicate the values significantly higher or lower than the

587 average. For the cultivars significantly discriminating each segment identified by the

588 hierarchical cluster analysis, the difference from the average score in each segment is

589 indicated, with the number of consumers per segment (N). 590

		France (mea	n =5.59)			Ne	therlands (me			
		segment 1	segment 2	segment 3	segment 4		segment 1	segment 2	segment 3	segment 4
	Mean (sd)	N = 72	N = 98	N = 49	N = 85	Mean (sd)	N=60	N=136	N=80	N=47
Picolino	7.19 (1.79) +	0.62	1.27	2.37	2.31	na				
Red Delight	6.59 (1.80) +	0.16		2.08		7.05 (1.76) +	2.26	0.42	1.57	
Savantas	6.23 (1.94) +	0.23				na				
Cheers	5.71 (1.89)	-0.30		0.80		6.65 (1.91) +	1.34	0.34	1.43	0.20
Exquise	5.69 (1.92)		0.82	-0.79	-0.44	6.24 (2.03) +	-0.24			1.26
Plaisance	5.64 (1.79)					5.72 (2.00)	-1.29	0.21	0.53	-0.87
Marbonne	5.49 (2.29)	0.55	-1.79		1.37	5.01 (2.45) -	0.39	-0.11	-3.23	
Alison	5.49 (1.92)					5.59 (2.11) -			0.12	
Globo	5.44 (2.02)		0.24			6.27 (2.08) +	1.42	0.06		-0.44
Bonaparte	5.41 (1.93)					5.84 (2.10)				-0.72
Hipop	5.41 (1.97)	0.45			-0.53	5.57 (2.19) -				
Fergie	5.35 (2.09) -		0.33	-1.10		5.98 (2.14)			-0.41	1.54
Maribel	5.16 (2.00) -	-0.08		0.08	-1.21	5.52 (2.11) -	-1.23	0.14		-0.85
Climberley	5.16 (2.00) -		-0.1		-0.87	6.01 (2.11)			0.78	-1.76
Nun3120	4.91 (2.06) -		-0.41		-1.13	5.13 (2.29) -	-1.99	-0.44		0.52
Cotabel	4.63 (2.35) -	-0.28	-1.67	-2.69	0.27	na				
BS1504	na					6.11 (1.98) +	-0.61		0.97	
Thesis	na					5.85 (2.15)	0.49			
<u>Marmandino</u>	na					5.41 (2.30) -			-1.37	0.64

591 na : non available