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# Influence of Contextual Objects on Spatial Interactions and Viewpoints Sharing in Virtual Environments

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# ABSTRACT

Collaborative virtual environments are 3D spaces in which users share virtual objects, communicate and work together. To collaborate efficiently, users must develop a common representation of their shared virtual space. In this work, we investigated spatial communication in virtual environments. In order to perform an object co-manipulation task the users must be able to communicate and exchange spatial information, such as object position, in a virtual environment. We conducted an experiment in which we manipulated the contents of the shared virtual space to understand how users verbally construct a common spatial representation of their environment. Forty four students participated in the experiment to assess the influence of contextual objects on spatial communication and sharing of viewpoints. The participants were asked to perform in dyads an object co-manipulation task. The results show that the presence of a contextual object such as fixed and lateralized visual landmarks in the virtual environment positively influences the way male operators collaborate to perform this task. These results allow us to provide some design recommendations for collaborative virtual environments for object manipulation tasks.

## Keywords

*Spatial communication, Virtual environment, Collaboration, Common frame of reference, Visual landmarks.*

## 1 INTRODUCTION

In everyday life, spatial interactions are ruled by the operators' perception of their surrounding space. An operator relies on this knowledge to communicate spatial information to peers. Describing an object's position for example will depend on different parameters: the object position, the speaker's and the listener's point of view ...etc. However, these kinds of tasks become hard to perform in virtual environments. Indeed, virtual environments change the users' perception of the surrounding space. This leads to some communication problems when two partners perform a spatial task together (such as co-manipulating a shared object) in a Collaborative Virtual Environment (CVE). From this perspective the design of virtual environments that support collaborative spatial activities remains an open issue. This paper deals with communication problems during spatial interactions in virtual environments. Our focus is to study communication during synchronous spatial tasks from a human factor point of view. Our goal is to demonstrate that the contents of shared virtual environments can be used to support spatial communication and improve the users' mutual understanding of the shared space. Before addressing problems arising during collaborative manipulation tasks in virtual environments, we will give some description first, in order to bring out the link between the CVE characteristics and the spatial communication problems during collaboration in these environments.

### 1.1 Common frame of reference

To support collaborative interactions in virtual environments, it is important to identify the main components of successful collaboration. When two operators collaborate in the real world, they construct a COmmon Frame Of Reference (COFOR): a common mental representation of the shared situation (Hoc, 2001). It represents a common scale: a language or a system of notions to which one can refer in case of debate. The COFOR is developed through a continuous (explicit and implicit) exchange of information. It allows partners to understand each other and to organize their common work in order to perform different but complementary actions.

The COFOR is similar to other concepts defined in literature such as the *Common ground* (Clark & Brennan, 1991) and the *Joint problem space* (Roschelle & Teasley, 1995). These concepts highlight the role of constructing and maintaining a shared comprehension of a problem to ensure efficient collaboration. During collaboration, each participant must (Dillenbourg, 1999):

- Compare his/her own mental representation to his/her partner's representation.
- Exchange understanding cues with his/her partner.
- Be aware of the possible divergences of opinions or representations.
- Be aware of the possibility to overcome those divergences.

In order to construct and update the COFOR, the partners rely on the Grounding process (Clark & Brennan, 1991): a continuous exchange of information and understanding cues. The grounding process determines the characteristics of the COFOR: it is dynamic and evolves in time. During the grounding process, partners provide collaborative efforts to understand each other (Clark, 1996). These efforts must be reduced in order to improve the COFOR construction (the least collaborative effort principle; Clark & Brennan, 1991). To do so, operators must improve their communication by exploiting the features of their environment (Harrison & Dourish, 1996):

- The common spatial organization and knowledge of the world (e.g., up is towards the sky).
- Their proximity to the objects and to the persons with which they interact.
- The sense of others' presence and the awareness of the partner's ongoing activities.

When partners are face-to-face, the features listed above allow them to organize their behaviors and to improve their collaboration. Hence, they can communicate through two complementary components: an explicit component (e.g., verbal communication) and an implicit component (nonverbal cues including: body movements, facial expressions, touch, eye contact...). These forms of communication allow them to reduce their collaborative efforts. But how can these features be exploited in a CVE? This issue is addressed hereafter.

## **1.2 The common frame of reference construction in virtual environments**

Communication in virtual environments is different from face to face communication. Indeed, some of the features listed above become hard to use directly due to some characteristics of the virtual environments:

- The operators do not necessarily share the same viewpoint and are not necessarily aware of their partner's viewpoint.
- The partners are usually (physically) distant from each other.
- The feedback about the partner's ongoing activities is limited.
- The users usually interact with distant objects.

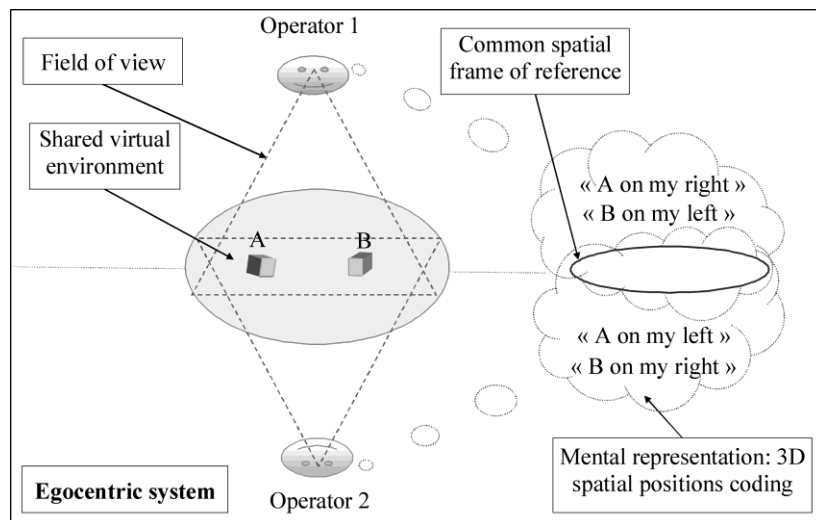
These characteristics may affect the grounding process and constrain the collaborative activities. Furthermore, communication means in virtual environments are often limited to the explicit component. For instance, body movements, touch and facial expressions are hard to reproduce faithfully in virtual environments. Operators use a different form of communication, which must take into account the characteristics of the CVE in order to reduce their collaborative effort. In spite of the new interaction possibilities supported by the shared virtual environments (meeting distant collaborators, co-manipulating virtual objects, etc), the construction of the COFOR in a CVE remains mainly dependent on verbal communication. Therefore, if the virtual environment does not enhance the verbal communications, some ambiguities can occur between the distant collaborators.

The goal of this work is to highlight communication problems during performing spatial tasks in CVE. Indeed, these tasks require an efficient spatial communication (e.g., referring to the objects in the environment, describing actions in the space...etc.). For that purpose, we improved the CVE design to help the users to develop an efficient spatial COFOR when performing such a task.

Before addressing the design concerns, it is important to understand the spatial communication problems in CVE. This is discussed in the following section.

## 2 MANIPULATION TASKS IN VIRTUAL ENVIRONMENTS

When performing an object manipulation task (such as grasping or moving objects; Bridgeman, 1999), an operator has a personal viewpoint of his environment. To perform these tasks correctly, he/she has to continually change this viewpoint (Churcher & Churcher, 1996; Stoakley et al., 1995). Indeed, he/she must be able to explore the surrounding space in order to define his/her personal representation of the environment (this includes objects shapes, positions... etc.). This allows him/her to plan his/her actions in the environment. To make spatial descriptions of the environment, the operator then uses the egocentric reference system (Bridgeman, 1999). In such a reference system, actions and objects positions are described according to the operator's own perspective (cf. Figure 1).



**Figure 1: The problem of using an egocentric reference system in a collaborative virtual environment**

In a collaborative situation, partners do not necessarily share the same viewpoint of their common environment. Hence, they can misunderstand problems between each other when performing an object manipulation task together. In fact, spatial information like « left/right » depends on each user's viewpoint and might not be equivalent.

When partners are face-to-face, they have a direct access to the shared spatial information. Indeed, they are usually aware of their partner's field of view and gaze direction. Hence, they can adapt all the spatial descriptions according to their partner's perspective to avoid misunderstandings. Furthermore, they use non verbal clues (such as pointing gestures and gaze direction) to strengthen the spatial information exchanges.

As in the real world, operators use egocentric reference systems to perform manipulation tasks in virtual environments (Roberts & Aman, 1993). However, in virtual environments, distant users are often unaware of their partner's position in space since they cannot see each other. This leads to misunderstanding when the personal viewpoints are not consistent and the representations of the space are contradictory (cf. Figure 1). To avoid these communication problems, two kinds of paradigms have been described in literature:

### 2.1 Sharing the same viewpoint

To avoid misunderstanding, the WYSIWIS (What You See Is What I See) paradigm in which all users have the same viewpoint of the environment (Stefik et al., 1987) has been used. Here, the partners must be aware of this viewpoint sharing, allowing them to

understand each other whilst they locate objects according to their own perspective. However, this constrains the task performing in a synchronous collaborative task as users cannot freely choose a personal viewpoint when manipulating objects. Indeed, the partners need to manipulate different objects and to reach personal sub goals (Stefik et al., 1987). This solution also becomes useless when one user wants to change the common viewpoint without forewarning his partner (Park et al., 2000).

## 2.2 The use of different viewpoints

An alternative solution is to provide each user with a personal viewpoint of the environment. To avoid misunderstandings in this case, each partner must have information about their partner's viewpoint. This allows adaption to spatial information according to the partner's position. In the literature, this can be illustrated through two different paradigms:

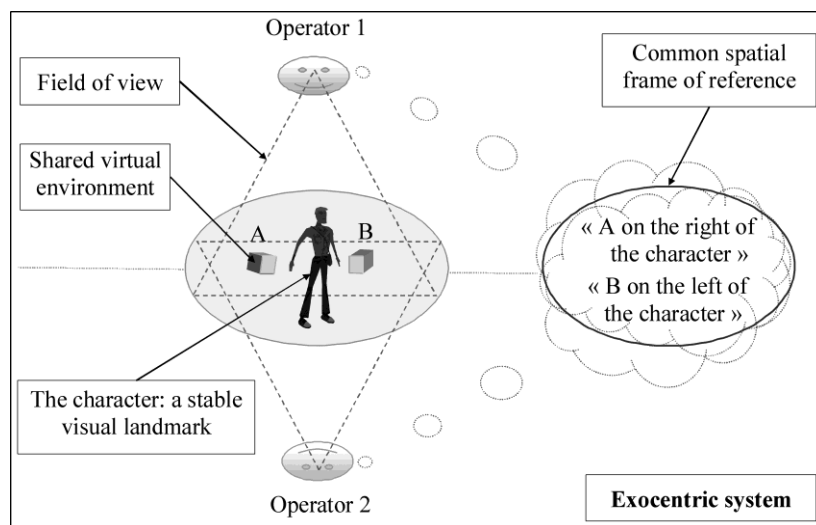
- Providing feedback about the partner's viewpoint: In this case, the partner's visual space is displayed on a separate juxtaposed window. This provides each operator with feedback on his/her partner's perspective and actions in the virtual environment, and also information on objects present in their partner's field of view. This allows the collaborators to make a spatial description of the environment and improves their spatial communication (Hindmarsh et al., 1998; Spante et al., 2004). However, adding separate windows increases the cognitive workload and slows down the task completion time. Gaver et al. (1993) showed that spatial communication and object designation becomes highly problematic due to the additional windows display. The authors showed that the juxtaposed windows lead to a fragmentation of the visual workspace. This fragmentation leads to users' difficulties in matching the different views.
- Using avatars: Embodiments (or avatars) are virtual representations of the users in virtual environments. They can have different forms and are often used in CVE to overcome spatial communication problems. Indeed, representing each user within the virtual environment through an avatar helps the partners to know each other's position and to be aware of the other's field of view. The orientation of the avatar's head allows the partner to determine what the user is looking at and the orientation of the hand can be used for pointing objects. However, in some cases, the presence of avatars can hide one's view (Hindmarsh et al., 1998). In addition, virtual environments offer a restricted field of view compared to what users can experience in face to face situations. Subsequently, the users are rarely in a position to see their partner's embodiment and objects they are referring to simultaneously (Hindmarsh et al., 2000). This leads to misunderstanding problems because the users have problems in relating the referred object and the representation of the partner. Finally, as the avatars continually move during the task, this requires the partner to perform complex mental rotations to assess the objects position according to the new partner's position. This forces each operator to be continually aware of the other's viewpoint in the virtual environment whenever the partner modifies his/her viewpoint.

These two methods demonstrate that spatial communication based on the egocentric reference system is problematic when performing shared manipulation tasks. These difficulties are mainly due the differences in viewpoints between partners. Whilst users can circumvent these misunderstanding by trying to explain their actions verbally, this constrains the collaborative task because users are distracted by this additional verbal activity. In addition, non-verbal cues are limited in CVEs. For instance, pointing gestures are difficult to reproduce at a distance. Hence, object designation also becomes a complex activity that disturbs the main task achievement (Hindmarsh et al., 1998). This increases the collaborative efforts and constrains collaboration.

This review suggests that new spatial interaction forms must be investigated to optimize spatial communication when performing collaborative spatial tasks in virtual environments. One alternative can be the use of an exocentric reference system to make spatial descriptions of the environment. This alternative is investigated hereafter.

### 3 PROPOSITION : THE Stable Lateralized VISUAL LANDMARK PRADIGM

To avoid the problems described above, the Stable Lateralized Visual Landmark (SLVL), a new interaction paradigm, was proposed (Chellali, Milleville-Pennel, & Dumas, 2008). This solution is based on a different approach to the problem. Indeed, in a user centered design process, we propose to focus the design on the objects of interaction (the user's environment design) before focusing on the user's viewpoint (the interaction techniques design). According to the "affordance of space" theory (Gibson, 1979 cited by Gaver, 1992), the space structures the actions and the interactions. The objects, as a common focus between two partners, then become an information carrier. The idea is to include contextual clues in the virtual environment to influence the way partners interact with each other. Indeed, we hypothesize that the presence of contextual clues (i.e. visual landmarks), will encourage operators to use an exocentric reference system when making spatial description rather than using an egocentric system (Figure 2).



**Figure 2: The spatial descriptions in the exocentric reference system are independent from the users' viewpoints**

The exocentric system is useful in complex situations (different viewpoints, several manipulations of an object). The objects and actions are located according to the environment landmarks, rather than being located according to the user's perspective (in the egocentric system). Hence, if the visual landmarks are provided, the operators can use them to make spatial descriptions.

In addition, if the environment landmarks are fixed, the spatial descriptions become completely independent from the user's viewpoint (Figure 2) while in the egocentric system, each user must be aware of the partner's actual viewpoint to make a precise description of space. This facilitates the spatial communication and reduces the ambiguities when describing the environments. This also permits reducing the mental rotations necessary to make spatial description. Indeed, only one mental rotation is necessary to locate an object according to the landmark regardless of the speaker's and the listener's viewpoints. Subsequently, the partners can construct a more efficient COFOR and better coordinate their spatial interactions.

Finally, the exocentric reference system is spontaneously used to make a spatial description of a room or to read a map (Erickson, 1993, Kimura, 2001). Consequently, the use of visual landmarks to locate objects can be done intuitively. This can help the operators focus on the main task since they are less disturbed by the spatial communication and the coordination problems.

#### 3.1 Hypotheses

In spite of the importance of reference systems in CVE and their influence on the COFOR development, little research has dealt with this problem. The objective of this work is to focus the CVE design on the use of reference systems when the operators make

a spatial description of their environment. By studying the spatial communication and the collaboration strategies adopted by the operators when performing a common spatial task, we hypothesize that:

1. The stable and lateralized visual landmarks will have an impact on the preferred reference system (exocentric versus egocentric): the operators will more frequently use the exocentric system to locate objects and describe actions when the fixed and lateralized visual landmarks are provided.
2. The reference system being used will have an impact on spatial communication and on the COFOR. This has direct impacts on:
  - The sharing of the viewpoints and the navigation on the virtual environment: Since the users have a more global perception of the surrounding environment in the exocentric system, they are expected to decrease their viewpoints changing. As the spatial communication is independent from the speaker's position, the users will not try to frequently share a common viewpoint of the environment.
  - The referenciation of objects, the descriptions of actions and the collaboration in the shared virtual environment: we hypothesize that a better mutual understanding will increase the users' feeling of being a member of a collaborative team and will facilitate the descriptions of actions to the partner. We also expect different object referenciation strategies (i. e. how users will make references to the shared objects) depending on the reference system being used.

As a research method to verify these hypotheses, an experimental study on the effects of the exocentric reference system use on COFOR development and on spatial communication in a manipulation task was conducted.

## 4 METHODS

### 4.1 Participants

Forty four (24 males/ 20 females) undergraduate engineering students (20 to 27 years old) from *Nantes University* and *Ecole Centrale de Nantes* participated in the experiment. All the participants answered a pre-experimental questionnaire to assess their level of expertise on video games and 3D modeling software (the expertise level was measured by the video games and / or 3D modeling software use frequency estimated by a two 5 degrees scales). Results showed that 10 participants play games at least once a week, 12 participants play at least once a month and 22 participants play games less than once per month. Subsequently, participants were homogeneously regrouped in 22 dyads according to their level of expertise. The pairs were composed of two participants from the same gender. None of the participants had a prior knowledge, neither of the used virtual environment nor of the objectives of the study. Participants of each pair did not know each other before the experiment and met 5 minutes before the sessions started. All the students received 10 € for participation in order to motivate them to be more involved in the study.

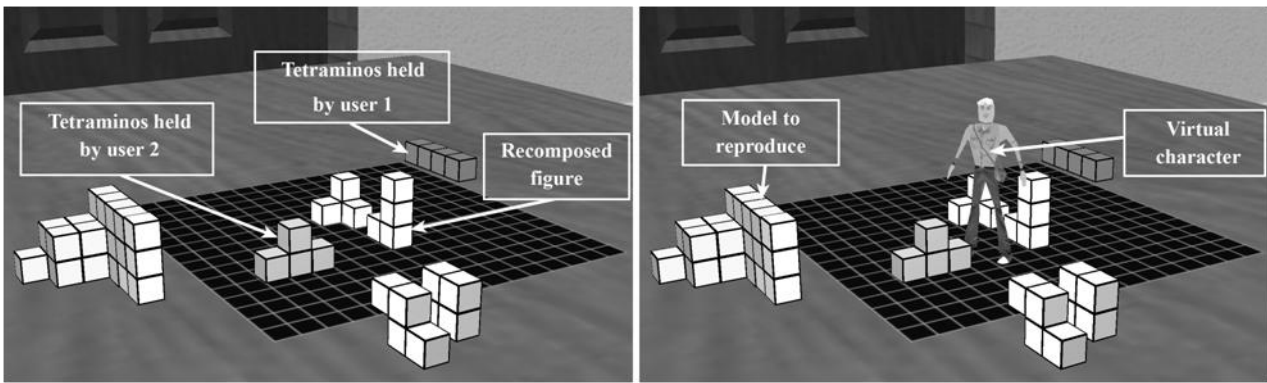
### 4.2 Apparatus

The experimental setup consisted of two personal computers (Intel Pentium 4.2 GHz, 512 MB RAM and a 3D video card) and two LCD screens (17 inches). The two computers were linked through a direct Ethernet connection. The CVE used for the experiment was developed using the *3DVIA Virtools* platform from *Dassault system*. The virtual environment consisted of a simple 3D scene containing a 3D model (yellow) to reproduce, and 6 different white tetramino<sup>2</sup> laying on a table (cf. Figure 3).

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<sup>2</sup> A tetramino is a geometric figure which consists of four cubes, each having at least one side shared with another (Tetris game figures).



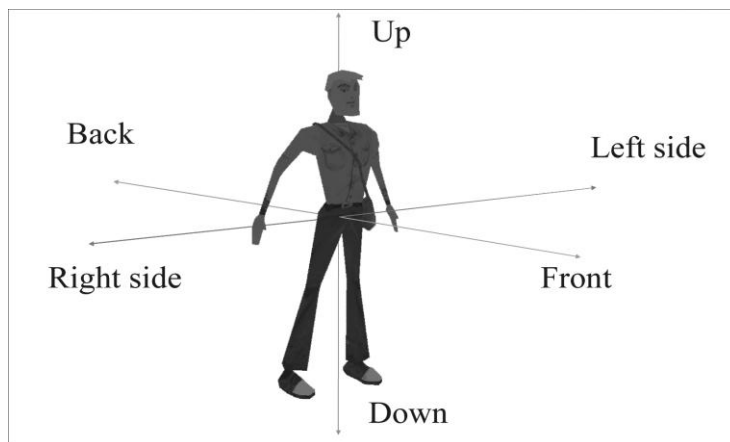


**Figure 3: the collaborative virtual environment (left: without the visual landmark, Right: with the visual landmark)**

Each participant could interact with the tetraminos using a 6 DoFs gamepad (3 DoF for translations, 2 DoF for rotations and 1 DoF to modify the viewpoint). Gamepads allowed each user to select a tetramino, to turn it around the XYZ-axes and to translate it along the XYZ-axes. Two users were allowed to manipulate two different tetraminos at the same time but could not handle the same tetramino at the same time.

### 4.3 The stable lateralized visual landmark

According to the experimental conditions (see section 5.5 below), a virtual character (cf. Figure 4), representing the SLVL, was placed in the scene's centre (cf. Figure 3).

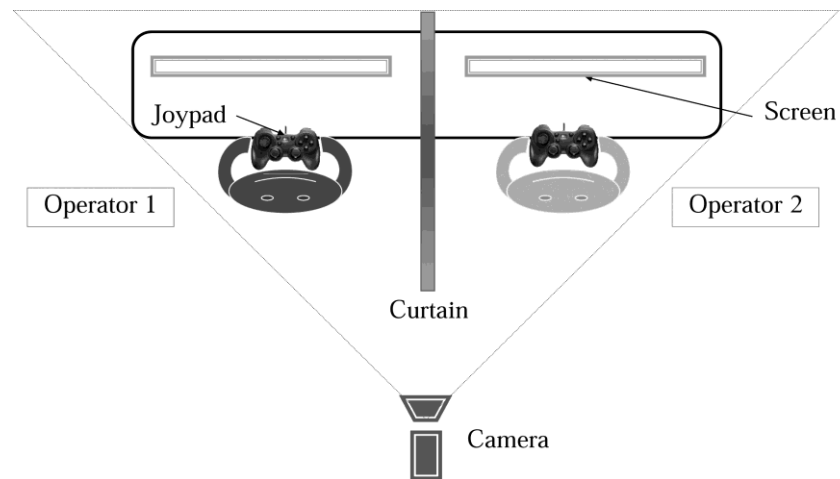


**Figure 4 : the character representing a stable lateralized visual landmark**

The choice of a humanoid figure as a SLVL was not incidental. Its lateralization (he has one right, one left, one front side and one backside, cf. Figure 4) is natural and allows the operators to locate objects according to him. This relative location remains usable and understandable by both operators, even if they do not actually share the same viewpoint. Furthermore, the character was immobile. This requires to use only one mental rotation (to make the user's point of view consistent with the characters position) in order to make a spatial description, since the users did not have to manage the SLVL displacements.

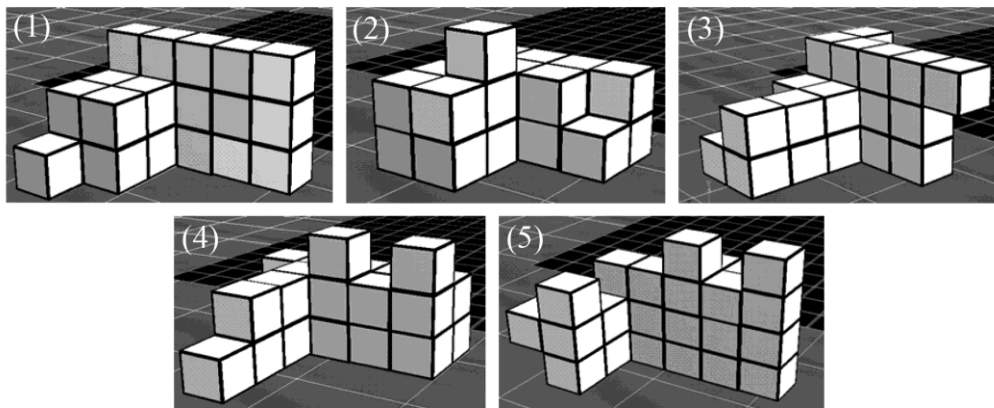
### 4.4 Experimental setup

Each participant was seated in front of a screen and held a gamepad. Partners were separated by a curtain and could not see each other's screen (Figure 5). This prevented them from using their fingers to point objects on the screen or to have any feedback on their partner's viewpoint.



**Figure 5 : Experimental setup**

Participants were allowed to communicate verbally. This allowed us (through verbalizations analyses) to investigate the use of reference systems for making spatial descriptions. Verbalizations were also used to study the COFOR development. Prior to experimental sessions, participants had some free trials in order to become familiar with the system.



**Figure 6: Models to reproduce**

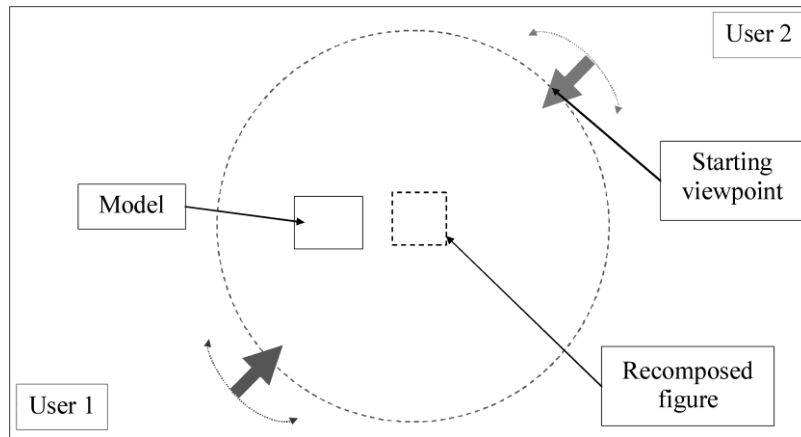
During the experimental sessions, each pair was asked to reproduce in collaboration 5 different models (cf. Figure 6). To help them rebuild these models, the first tetramino was correctly placed for each model (c.f. the white tetramino for each model, Figure 6). Moreover, other constraints were introduced to prevent the partners from sharing implicitly the same viewpoint and from having a direct access to their partner's field of view. In fact, each user's starting viewpoint was different from his partner's starting viewpoint for each new model (c.f. Figure 7). Then, users were allowed to freely modify their viewpoints during the task. This helped them to avoid complex mental rotations to manipulate the virtual objects. However, no feedback was given about the other's viewpoint.

In addition, several constraints were introduced to prevent the tetraminos from being used as contextual references instead of the stable lateralized visual landmark:

- All the tetraminos had fairly similar geometric shapes,
- The tetraminos were not lateralized, i.e. their right, left, front or back sides are always dependent on the speakers position,
- The tetraminos had the same neutral color (white) when they were not handled.

A color was assigned to each participant: red for the participant sitting on the left and green for the participant sitting on the right. During the task, when a tetramino was moved, it took the color of the participant who was handling it (red or green). Thus, each

participant was aware of his actions and his/her partner's actions. When the participant dropped the tetramino, it retrieved its original color (white).



**Figure 7 : Starting viewpoints**

All the constraints described above were introduced in order to isolate the actual effects of the SLVL on collaboration. Finally, although no time limit was imposed, the participants were instructed to perform the task as quick as possible.

#### 4.5 Variables and measurements

One independent variable (the **SLVL**) was manipulated (Cf. Table 1) with two modalities: presence and absence (P-SLVL and A-SLVL, respectively).

Furthermore, participants' gender was used as a control variable with two modalities: Male and Female (M and F, respectively; Cf. Table 1). This control variable was introduced to avoid shyness effects within mixed groups.

**Table 1: Participants' groups**

Independent variable / Control variable	P-SLVL	A-SLVL
Male	M P-SLVL: 6 pairs	MA-SLVL: 6 pairs
Female	F P-SLVL: 5 pairs	FA-SLVL: 5 pairs

The measures for the task performance included task completion time. Furthermore, the mean time of the viewpoints manipulation was calculated in order to investigate the users' exploration of the VE. In order to investigate the viewpoints sharing, the percentage of time where the partners shared the same viewpoint was calculated. The partners were considered as sharing the same viewpoint when the angle difference between their personal viewpoints was less than twenty degrees (20°).

Finally, videos of the sessions were recorded. The videos included the verbal discussions and a view of both screens that shows all the users actions. All the dialogues between partners were faithfully transcribed. The verbal communications analyses are the main measures to evaluate: the reference systems uses, the COFOR construction, and the objects referenciation.

#### 4.6 Statistical analysis

According to the small size of the sample, the assumption of normality of the data cannot be verified. Hence, non parametric statistical tests were used. Both Kruskal-Wallis H-test and the Mann-Whitney U-Test were used to compare groups' performance and the verbalizations. The level of significance used is  $p < 0.05$ . For multiple comparisons, the p-values adjustment method with

the Bonferroni correction was used. The Chi-square tests were used to investigate whether the percentage of use of: reference systems, verbalizations, pronouns, and manipulated objects referenciation differ by group.

## 5 RESULTS

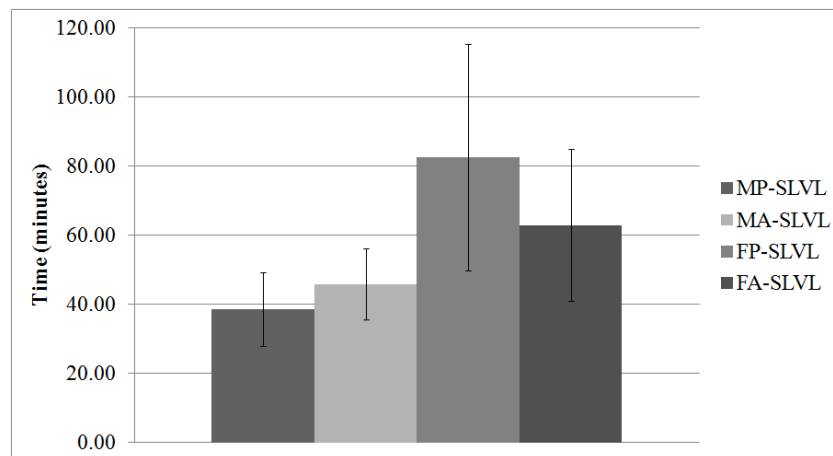
### 5.1 Completion time

The results show that male subjects in the P-SLVL condition performed the fastest. The Kruskal-Wallis H-test shows a significant effect of the group ( $H_{(df=3)} = 8.82, p < 0.05$ ) on the completion time (Figure 8). However, the Mann-Whitney U-tests comparisons with Bonferroni correction (Table 2) show no statistically significant differences between the groups.

**Table 2: Paired comparisons using Mann-Whitney tests with Bonferroni correction for completion time, viewpoints manipulation and viewpoints sharing**

Performance	Mann-Whitney U ; Z values					
	MP-SLVL/ MA-SLVL	MP-SLVL/ FP-SLVL	MP-SLVL/ FA-SLVL	MA-SLVL/ FP-SLVL	MA-SLVL/ FA-SLVL	FP-SLVL/ FA-SLVL
Completion time	U=27; Z=1.36	U=28; Z=2.28	U=25; Z=1.73	U=26; Z=1.92	U=22; Z=1.19	U=9; Z=0.63
Viewpoints manipulation	<b>U=36; Z=2.8*</b>	<b>U=30; Z=2.56*</b>	<b>U=30; Z=2.56*</b>	U=21.5; Z=1.1	U=22; Z=1.19	U=11; Z=0.21
Viewpoints sharing	<b>U=0; Z=2.8*</b>	<b>U=0; Z=2.65*</b>	<b>U=0; Z=2.65*</b>	U=25; Z=1.73	U=15; Z=0.09	U=4; Z=1.67

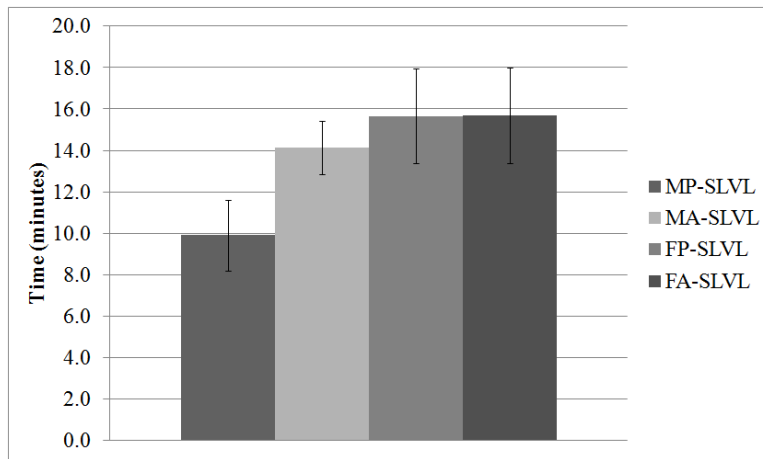
\* significant effect



**Figure 8: Time for task completion**

### 5.2 Viewpoints manipulation time

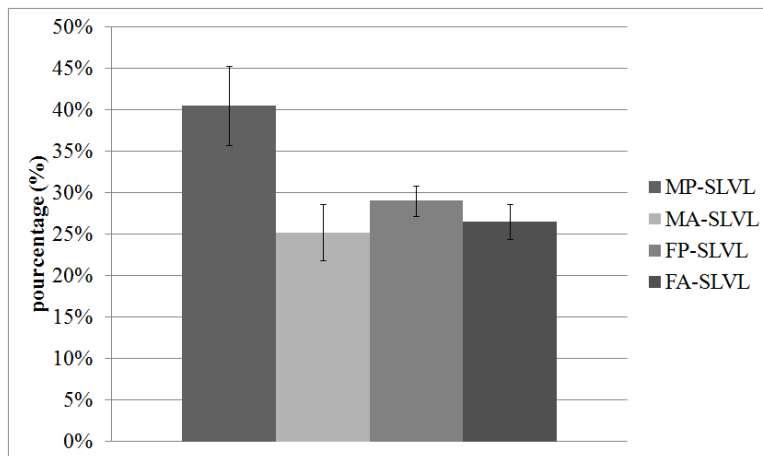
The Kruskal-Wallis H-test shows a significant effect of the group ( $H_{(df=3)} = 13.7, p < 0.05$ ) on the mean time of viewpoints manipulations (Figure 9). The Mann-Whitney U-tests comparisons with Bonferroni correction show that male subjects in the P-SLVL condition spent less time manipulating their point of view compared to male subjects in the A-SLVL condition, female subjects both in the P-SLVL condition and the A-SLVL condition (Table 2). No significant differences are observed between the other groups (Table 2).



**Figure 9: Viewpoints manipulation time**

### 5.3 Viewpoints sharing

Kruskall-Wallis H-test shows a significant effect of the group ( $H_{(df=3)}=13.29$ ,  $p<0.05$ ) on viewpoints sharing (Figure 10). The Mann-Whitney U-tests comparisons with Bonferroni correction show that male subjects in the P-SLVL condition spent more time on the same point of view compared to male subjects in the A-SLVL condition, female subjects in the P-SLVL condition and female subjects in the A-SLVL condition (Table 2). No significant differences are observed between the other groups (Figure 10).



**Figure 10: Sharing viewpoints**

### 5.4 Summary of previous verbalization analyses

We present in this section a short summary of the detailed analysis of verbalizations previously presented in (Chellali, Milleville-Pennel, & Dumas, 2008):

The analysis of verbal communications between the dyads has shown that in the presence of the SLVL, the male groups described their actions in advance, received more positive feedback from their partner, and acted more often in parallel. These results permitted to conclude that the male subjects had a more efficient common frame of reference when they used the SLVL. Indeed, descriptions preceding actions and positive feedback are interpreted as signs of understanding between the partners. Once they established a common plan, they acted in parallel to reduce the task completion time. This was referred to as the Teamwork profile. On the other hand, in the absence of the SLVL, the male groups had more negative feedback, alternated their actions and tried more often to control their partners. These results permitted to conclude that the male subjects had a less efficient common frame of reference when they did not use the SLVL. Indeed, comments and questions about the actions of the partner are interpreted as

signs of disagreement and misunderstanding between partners. This encouraged some participants to take the initiative by taking the leadership and guiding their partners to their own solutions. They also had to wait for their partners to finish their actions before they started their own actions. This was referred to as the “Individualistic” profile.

Finally, no conclusions were taken for the female groups since there are very few differences between the groups.

## 5.5 Spatial communication analysis

The objective of the following complementary analysis is to investigate the spatial communications between the partners in order to show how the users projected themselves in the virtual environment and how they exchanged the spatial information during collaboration.

### 5.5.1 The use of reference systems

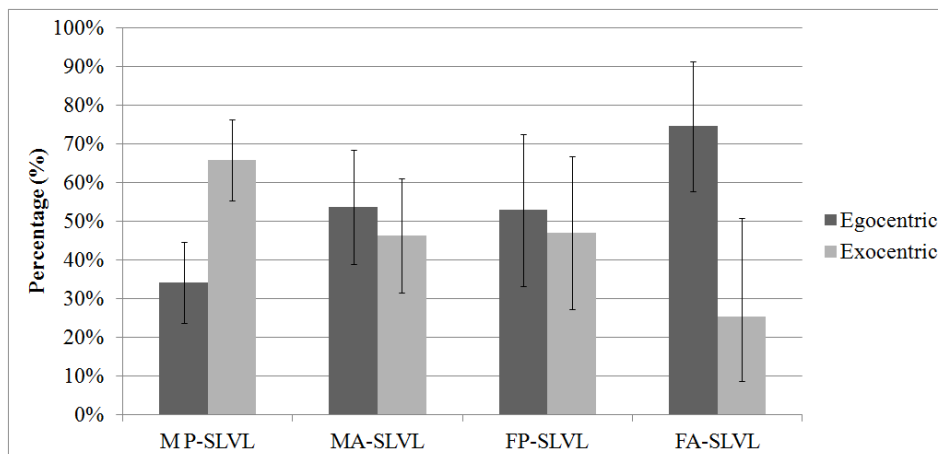
The use of reference systems was studied through the verbal references that the participants used to make spatial descriptions during the task. The results show that all the participants employed both the egocentric and the exocentric reference systems to make spatial descriptions. The Kruskal-Wallis H-test shows a significant effect of the group on the use of the egocentric reference system ( $H_{(df=3)}= 10.82, p<0.05$ ) and the exocentric reference system ( $H_{(df=3)}= 10.82, p<0.05$ ; Figure 11). The Mann-Whitney U-tests comparisons with Bonferroni correction show that male subjects in the P-SLVL condition less often employed the egocentric system ( $U_1=0, Z= 2.65, p<0.05$ ) and more often the exocentric system ( $U_1=30, Z= 2.6, p<0.05$ ) compared to female subjects in the A-SLVL condition. No significant differences are observed between the other groups (Figure 11).

Between groups comparisons using the Chi-square test were used to show which of the two reference systems was mostly utilized by each group. **Our Chi-square test** revealed that (Table 3):

**Table 3: The comparison for the use of the reference systems**

The use of reference systems	Chi2 test: $\chi^2$ values ; df=1					
	MP-SLVL/MA-SLVL	MP-SLVL/FP-SLVL	MP-SLVL/FA-SLVL	MA-SLVL/FP-SLVL	MA-SLVL/FA-SLVL	FP-SLVL/FA-SLVL
Egocentric Vs. Exocentric	$\chi^2=27.54^*$	$\chi^2=26.84^*$	$\chi^2=152.09^*$	$\chi^2=0.04$	$\chi^2=43.46^*$	$\chi^2=49.03^*$

\* significant effect



**Figure 11: Reference systems use**

- Male subjects in the P-SLVL condition employed the exocentric system significantly more often (66%) than the egocentric system (34%) compared to the three other groups.

- Female subjects in the A-SLVL condition employed the egocentric system significantly more often (75%) than the exocentric system (25%) compared to the three other groups.
- Male subjects in the A-SLVL condition as well as female subjects in the P-SLVL condition used equally the egocentric and the exocentric reference systems (54%-46% and 53%-47% respectively).

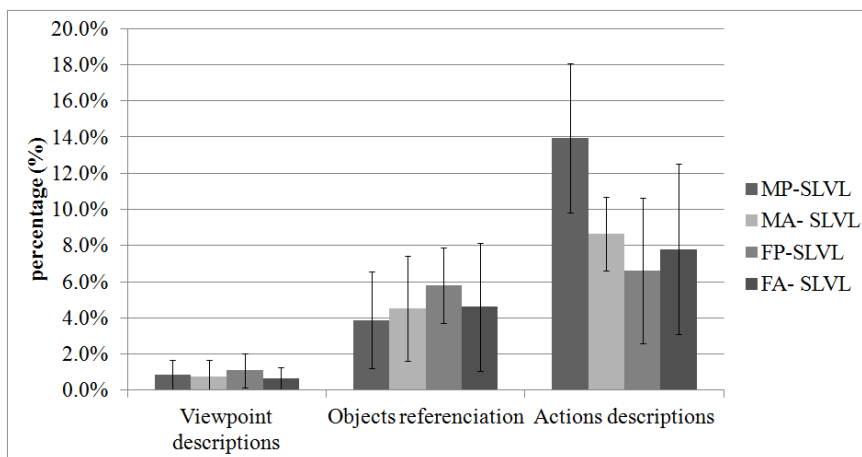
### 5.5.2 Actions descriptions

The Kruskal-Wallis H-test shows a significant effect of the group on the actions descriptions ( $H_{(df=3)}=8.23, p<0.05$ ; Figure 12). While the conversations of male subjects' in the P-SLVL condition tended to involve more actions descriptions than the conversations of male subjects' in the A-SLVL condition, the conversations of female subjects in the P-SLVL condition and the conversations of female subjects in the A-SLVL condition (Table 4), the Mann-Whitney U-tests comparisons with Bonferroni correction show no significant differences between these groups.

**Table 4: Paired comparisons using Mann-Whitney tests with Bonferroni correction for actions descriptions**

Conversations	Mann-Whitney U ; Z values					
	MP-SLVL/ MA-SLVL	MP-SLVL/ FP-SLVL	MP-SLVL/ FA-SLVL	MA-SLVL/ FP-SLVL	MA-SLVL/ FA-SLVL	FP-SLVL/ FA-SLVL
Actions descriptions	U=27; Z=1.36	U=2; Z=2.28	U=25; Z=1.73	U=26; Z=1.92	U=2; Z=1.19	U=9; Z=0.63

\* significant effect



**Figure 12: Descriptions of actions, objects referenciations and viewpoints manipulation**

### 5.5.3 Localization in the virtual environment

The results show no significant effect of the group on the viewpoint descriptions ( $H_{(df=3)}=1, p>0.05$ ; cf. Figure 12) and on the objects referenciation ( $H_{(df=3)}=3, p>0.05$ ; cf. Figure 12).

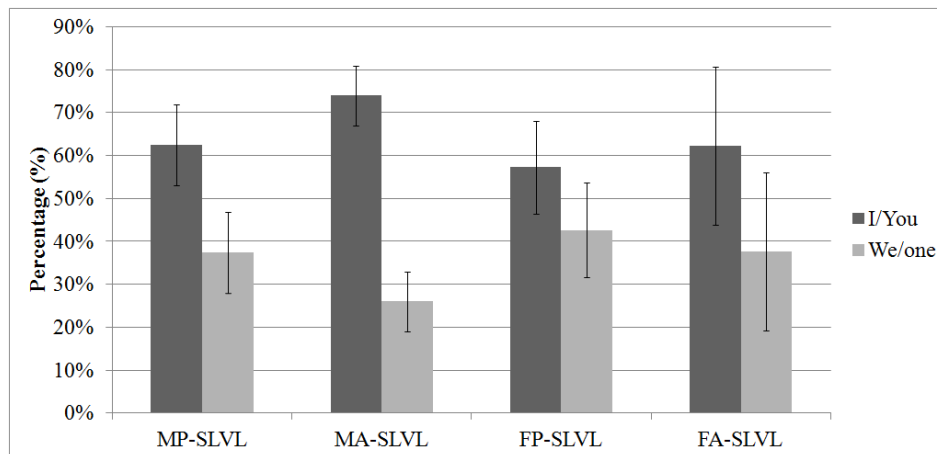
### 5.5.4 Teamwork profile and Collaboration

The collaboration is measured regarding whether the users considered the performed actions as an individual action (e.g., “I will do that...and you will do...”) or conversely, as a common action (e.g., “we will do...”).

#### **Personal pronouns.**

The Kruskal-Wallis test shows a significant effect of the group on the use of personal pronouns ( $H_{(df=3)}=8.85, p<0.05$ ; Figure 13).

The Mann-Whitney U-tests comparisons with Bonferroni correction show that male subjects used the personal pronouns in the A-SLVL condition more often than male subjects in the P-SLVL condition ( $U_1=36$ ,  $Z=2.8$ ,  $p<0.05$ ; Figure 13) when describing their actions. No other significant differences were observed for the other groups.



**Figure 13: Collaboration**

**Impersonal pronouns.**

The Kruskal-Wallis H-test shows a significant effect of the group on the use of the impersonal pronouns “one” and “we” ( $H_{(df=3)}=8.85$ ,  $p<0.05$ , Figure 13). The Mann-Whitney U-tests comparisons with Bonferroni correction show that male subjects used the impersonal pronouns in the P-SLVL condition more often than male subjects in the A-SLVL condition ( $U_1=36$ ,  $Z=-.8$ ,  $p<0.05$ ) when describing their actions. No significant differences were observed for the other groups.

**Table 5: collaboration**

The use of pronouns	Chi2 test: $\chi^2$ values ; df=1					
	MP-SLVL/ MA-SLVL	MP-SLVL/ FP-SLVL	MP-SLVL/ FA-SLVL	MA-SLVL/ FP-SLVL	MA-SLVL/ FA-SLVL	FP-SLVL/ FA-SLVL
Personal pronouns Vs. Impersonal pronouns	$\chi^2=5.22^*$	$\chi^2=0.07$	$\chi^2=0.15$	$\chi^2=6.54^*$	$\chi^2=16.78^*$	$\chi^2=0.44$
<b>* significant effect</b>						

Between groups comparisons using the Chi-square test were used to show which mode (individualistic vs. group) was mostly employed by each group.

The results (Table 5) show that:

- Male groups in A-SLVL condition were more in an “individualistic” mode than in a “group” mode compared to the three other groups. Indeed, they used the personal pronouns “I” and “you” (74%) more, than the impersonal pronouns “one” and “we” (26%, cf. Figure 13). No significant differences were observed between the three other groups which equally used the personal pronouns “I” and “you” (62% in the MP-SLVL, 57% in the FP-SLVL and 62% in the FA-SLVL) and the impersonal pronouns “one” and “we” (38% in the MP-SLVL, 43% in the FP-SLVL and 38% in the FA-SLVL, Figure 13).



### 5.5.5 Additional findings: analysis of the users' projection in the virtual environment

The analysis of conversations between the partners shed light on different strategies used by the participant to refer to the objects they were manipulating. This was extracted and considered as an interesting indicator to understand how the users perceived these objects as their own representation in the virtual environment.

#### ***Users' representation in the VE***

Avatars are usually used as the virtual representation of users in the virtual space. They can have different forms from simple cursors to very sophisticated 3D humanoid character. They are used to identify the users within the virtual space and also to have a feedback on their actions.

The implementation of our system does not include any explicit representation of the users in the virtual environment. However, the system included the representation of the actions performed by the users. This was symbolized by the change of color for the objects being manipulated, i.e. when a user manipulated a tetramino, he/she became the owner of this object (the other user cannot manipulate it simultaneously) and the color of this tetramino was changed to the color assigned to the user (red or green) to warn each participant that the object is handled. When the user released the tetramino, it recovered its original color (white) and to warn each participant that he/she is allowed to handle this object. Subsequently, we can consider the object being manipulated as the user implicit representation in the virtual environment. The objective here is to analyze how the participant considered these objects as being their own representation in order to understand the way they projected themselves in these virtual objects they were handling.

#### ***Users' projection in the virtual environment***

The main measure used to evaluate whether the participants considered the manipulated objects as their own representation was to study the way they refer to these objects during their manipulation. By analyzing the conversations, three cases were observed:

- The participants consider the object they were handling as their own representation in the virtual environment (e.g., “*That's me you're trying to move...*”). In this situation, the subjects considered themselves as a part of the virtual environment.
- The participants use the definite articles “the” when talking about the objects being handled (e.g., “*I will move the tetramino*”). In this case, we considered that the objects were not perceived as being the continuity of the participant in the virtual environment.
- The participants use possessive pronouns when talking about the objects being handled (e.g., “*This is my tetramino you're trying to move...*”). In this case, participants perceive the tetramino as being a continuity of their own body but they do not feel themselves completely projected in the virtual object.

The results show that all the users used explicitly these three strategies when referring to the objects they were handling but with different occurrences.

#### ***Possessive pronouns***

The Kruskal-Wallis H-test shows no significant effect of the group on the use of the possessive pronoun “my” (Figure 14).

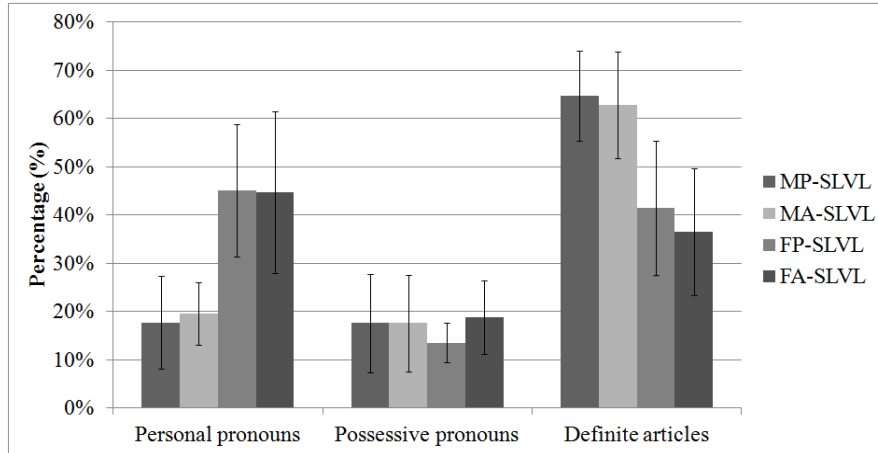
#### ***Personal pronouns***

The Kruskal-Wallis H-test shows a significant effect of the group on the use of the personal pronouns “me” ( $H_{(df=3)}=7.97, p<0.05$ ).

The Mann-Whitney U-tests comparisons with Bonferroni correction show that the female subjects utilized the personal pronouns “me” more often than male subjects both in the P-SLVL condition ( $U_1=29.5, Z=2.56, p<0.05$ ) and in the A-SLVL condition ( $U_1=26, Z=1.92, p<0.05$ ). No significant differences were observed between the other groups.

## Definite articles

The Kruskal-Wallis test shows a significant effect of the group on the use of the definite articles ( $H_{(df=3)}=13.0$ ,  $p<0.05$ ). The Mann-Whitney U-tests comparisons with Bonferroni correction show that male subjects in the P-SLVL condition utilized the definite articles “the” more often when referring the object being handled than female subjects in the P-SLVL condition ( $U_1=1$ ,  $Z=2.46$ ,  $p<0.05$ ). No significant differences were observed between the other groups.



**Figure 14 : Referenciation of manipulated objects and projection in the virtual environment**

In order to show which of the three referenciation strategies was mostly used by each group, a within group comparisons was used. The Kruskal-Wallis H-test shows a significant effect of the referenciation strategies on both male groups ( $H_{(df=2)}= 11.37$ ,  $p<0.05$  for the MP-SLSVL group and  $H_{(df=2)}= 11.42$ ,  $p<0.05$  for the MA-SLVL group; Figure 14). The tests also show a significant effect of the referenciation strategies on the female groups ( $H_{(df=2)}= 9.45$ ,  $p<0.05$  for the FP-SLSVL condition and  $H_{(df=2)}= 7.04$ ,  $p<0.05$  for the FA-SLVL condition; Figure 14).

**Table 6: The comparison for the referenciations of objects**

Referenciations of objects	Chi2 test: $\chi^2$ values ; df=2					
	MP-SLVL/ MA-SLVL	MP-SLVL/ FP-SLVL	MP-SLVL/ FA-SLVL	MA-SLVL/ FP-SLVL	MA-SLVL/ FA-SLVL	FP-SLVL/ FA-SLVL
Possessive pronouns Vs. personal pronouns Vs. Definite articles	$\chi^2=0.12$	$\chi^2=17.41^*$	$\chi^2=19.46^*$	$\chi^2=14.84^*$	$\chi^2=16.78^*$	$\chi^2=1.2$
<b>* significant effect</b>						

Between groups comparisons using the Chi-square test were used to show which of the three referenciation strategies was mostly used by each group. The results highlight a gender difference (Table 6):

- Male subjects utilized the definite articles “the” (65% in the P-SLVL and 62% in the A-SLVL) than the possessive pronoun “my” (18% in the P-SLVL and 18% in the A-SLVL) and the personal pronouns “me” (17% in the P-SLVL and 20% in the A-SLVL) more often in both experimental conditions compared to female groups.
- On the other hand, female subjects utilized the definite articles “the” (42% in the P-SLVL and 37% in the A-SLVL) and the personal pronouns “me” (45% in the P-SLVL and 45% in the A-SLVL) more often than the possessive pronoun “my” (13% in the P-SLVL and 19% in the A-SLVL) in both experimental conditions compared to male groups.

## 6 DISCUSSION

For this experimental study, we were expecting:

- An impact of the SLVL on the use of reference systems: exocentric versus egocentric.
- An impact of the reference system being used on the spatial COFOR construction and update. This was expected to have a direct impact on:
  1. Viewpoint sharing and navigation in the virtual space: since the users have a more global perception of the surrounding environment in the exocentric system, they were expected to decrease their viewpoints changing. Moreover, the users were expected to share less often a common viewpoint of the environment when using the exocentric system.
  2. Object referenciation, actions descriptions and collaboration in the shared virtual environment: we hypothesized that a better mutual understanding will improve the partners' collaboration and help them describe their actions. The users were also expected to use different object referenciation strategies depending on the reference system being used.

### 6.1 Influence of the stable lateralized visual landmark

The results show that male subjects were influenced by the stable lateralized visual landmark. Indeed, they used an egocentric reference system in the A-SLVL condition more while they used an exocentric systems in the P-SLVL condition more. These results indicate that male participants tended to use the visual landmark as a reference when it is present. On the other hand, female subjects are less sensitive to the presence of the visual landmark. In fact, they did not use it as a reference. We conclude that our first hypothesis is confirmed only for male participants. This result highlights a gender difference concerning the use of reference systems. This gender difference can be explained by the fact that exocentric system requires to perform mental rotations in order to continuously locate objects according to the visual landmark when the users change their viewpoint. Female participants used this reference system less frequently. This can be linked to some work on inter-gender differences for spatial abilities. Indeed, different studies show a lower performance in mental rotation tests for female participants. For instance, Kimura (2001) argue that "Most of the spatial ability tests show some advantages for men who are better than women, especially in mental rotations". Lawton (2001) showed that men are more likely than women to incorporate an overview (or exocentric) perspective into route directions. Kolb and Wishaw (2002) presented a series of cognitive tests to assess differences between men and women. One of their studies involved the assessment of spatial abilities of men and women. The task was to make mental rotations for 3D objects. The results show that men have better results than women in such a task. These results confirm that women have more difficulties to perform mental rotations. On the other hand, women are more effective than men to perform spatial memory tasks as shown in Klingberg's (2006) study. According to Kosciak et al. (2009) study in the field of neuroscience, these differences are due to structural differences between men and women brains (more specifically, in the parietal lobe). These morphological characteristics involve different performing strategies for spatial tasks, which come at the expense of the mental rotations performances for women (Kosciak et al., 2009). These studies can explain why the female participants preferred to use the egocentric reference system even when the visual landmark was present. They preferred to avoid performing mental rotations by locating objects according to their personal viewpoint. On the other hand, the male subjects' have superior ability to perform mental rotations that facilitate the use of the exocentric system.

## 6.2 Viewpoint manipulation

The results show that the male subjects decreased their viewpoint manipulation when the visual landmark was present. This suggests that the use of the visual landmark as a reference encourages the users to have an exocentric mental representation of the environment. While it is hard to perform the manipulation task efficiently using the exocentric perspective, the use of the visual landmark helped the users during the communication task.

Also, the results show that the male partners spent more time on shared viewpoints when the spatial landmark was present. This result was unexpected since the use of the exocentric system helps the operators to have a more global perspective of the environment. On the other hand, the verbalizations analyses show that in all the experimental conditions, the conversations between the partners included only few descriptions of the speaker's position/point of viewpoints. This indicates that the viewpoint sharing in the P-SLVL condition was rather spontaneous. This finding can be linked to the work of Spante, et al. (2004) who showed that the users tried to find the best strategy that allowed them to reduce the communication "costs". In our study, the viewpoints manipulation/sharing were used spontaneously to optimize communication and then reduce the collaborative efforts. Hence, in addition to the use of the visual landmark directly to optimize the spatial COFOR development, it can be considered as a spontaneous tool to facilitate the spatial communication. However, additional investigations on the correlation between the viewpoints manipulation/sharing and the subtasks being preformed (manipulation task/communication) are needed in order to confirm this result.

## 6.3 Spatial communication and common frame of reference

It was predicted that the visual landmark will increase the use of expressions for actions descriptions. Although the results showed a trend in this direction for male participants the difference was not significant. This can suggest that the use of the exocentric reference system improved the spatial communication by helping the partners to easily describe the actions they were performing. However, as the results are statistically not significant, further investigations are needed to confirm this trend. While no differences were observed regarding the use of the objects referenciations expressions, a more detailed investigation showed a gender difference in the way the participants perceived the objects they were manipulating as being their own representation in the virtual environment . This additional finding suggests that male and female have different strategies to project themselves in the virtual environment. One possible explanation for this finding is that the female participants used the egocentric reference system much more frequently. The use of this system allows the user to have a personal viewpoint of his/her environment and can consequently help them project themselves in the virtual environment. Indeed, to locate objects according to their personal viewpoint (perspective), the users have to project themselves continually in the virtual space. This continuous projection makes the user's feel inside the virtual environment. This is another argument to explain why women did not use the visual landmark as a reference.

On the other hand, male participants have a different perception of the space. They used the definite articles to refer the objects they were manipulating more frequently. This suggests that males have a more global viewpoint of the virtual environment. In this case, the organization of the space becomes independent from the user's position and doesn't require a projection in the virtual environment. Consequently, when the visual landmark was present, the male participants used it more naturally. These results are coherent with those claiming that men and women have different mental organizations of the space.

We also hypothesized that the visual landmark will increase the comprehension between participants and subsequently, increase collaboration. Dillenbourg et. al.(1995) distinguish between the notion of collaboration: "Mutual engagement of participants in a coordinated effort to solve the problem together" and cooperation: "work accomplished by the division of labor among participants, as an activity where each person is responsible for a portion of the problem solving...". The results show that male

participants increased the use of impersonal pronouns when the visual landmark was present. This indicates that in this condition, they considered themselves a member of a team rather than as a single user of the virtual environment. This is consistent with the definition of collaboration and suggests that an efficient COFOR enhances the awareness of working with a teammate. On the other hand, male participants used the personal pronouns when the visual landmark was absent. This is more consistent with the definition of cooperation and indicates that they preferred to work individually than as a team. We conclude that the visual landmark has a positive effect on collaboration: collaboration is increased by enhancing the mutual comprehension between the partners.

## 7 CONCLUSION AND FUTURE WORK

### 7.1 Findings and design implications

This study is part of a work to define a user centered design method for CVE with an emphasis on collaboration. The results show that the presence of contextual clues, i.e. a stable lateralized visual landmark, in the virtual environment influences the way operators communicate and collaborate in a figure reconstruction task. The results of the experiment also show a difference between women and men in the way they work together in a spatial task. Therefore, the addition of a virtual character as a stable and lateralized visual landmark in the virtual environment has a positive effect on collaboration in the case of male users. The shared landmark improves the construction of a common frame of reference between users, in particular for actions descriptions. Furthermore, it increases the collaboration in the virtual environment. Finally, the study confirms that men and women have different spatial perceptions of the shared virtual environments.

According to this work, some recommendations can be given for the design of CVE dedicated to object manipulation tasks: to improve spatial communication between partners in a shared virtual environment, the presence of visual landmarks is useful. To be effective in the construction of a common spatial frame of reference in a virtual scene, the visual landmark must be:

- **Lateralized**, to permit to localize objects easily according to it,
- **Fixed**, to avoid direction changing during the task,
- **Easy to name** and to **identify** among the other objects of the scene to avoid ambiguities,
- **Visible to all the users during the task** to permit its use as a common reference.

### 7.2 Limitations and future work

Despite the small size of the sample, interesting results were observed in this study. Therefore, additional experiments, involving more subjects are needed in order to strengthen the actual findings and to explore other experimental conditions.

The analysis of verbal communications permitted to highlight different strategies for the users to project themselves in the virtual objects they were manipulating. While this is an interesting finding, more investigations are needed to understand this issue. This can be done in a future study by combining the verbalization analysis with other measurements (questionnaires, for example).

This study shows that the SLVL can improve the common spatial frame of reference for male subjects. On the other hand, other collaborative interaction metaphors can also offer other advantages. For instance, animated avatars can be used to reflect some non verbal cues (pointing gestures for example). In such a case, the partners can choose the best strategy to communicate spatial information to their partners and improve collaboration. However, the design recommendations must be respected: i.e. the SLVL must be identifiable among the other objects and should not be confused with a user's avatar, for example. In this case, the use of references such as a simple XYZ coordinate system or a compass rose as a SLVL can be more adapted to avoid confusions.

The next step of our work is to enhance the partners' mutual comprehension when performing spatial tasks in CVE. Two possible issues can be addressed. The first issue could be to support deictic communications between partners in order to minimize their collaborative efforts. This can be done by combining the use of visual landmarks with existing objects' pointing techniques. However, the pointing technique must be chosen carefully. Indeed, the designation task must not constrain the main manipulation task performing.

The second issue could be the use of the stable lateralized visual landmarks in navigation tasks. In this case, several landmarks can be set in a scene. Hence, they can be used continually to help the partners to locate each other while navigating in the virtual environment. In order to make these propositions more effective, other design recommendations have to be defined according to the requirements of this kind of tasks.

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