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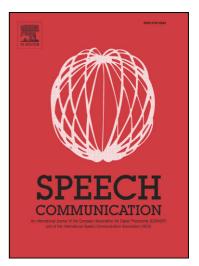
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Developing a Reading Tutor: Design and Evaluation of Dedicated Speech Recognition and Synthesis Modules

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Abstract

When a child learns to read, the learning process can be enhanced by significant reading practice with individual support from a tutor. But in reality, the availability of teachers or clinicians is limited, so the additional use of a fully automated reading tutor would be beneficial for the child. This paper discusses our efforts to develop an automated reading tutor for Dutch. First, the dedicated speech recognition and synthesis modules in the reading tutor are described. Then, three diagnostic and remedial reading tutor tools are evaluated in practice and improved based on these evaluations: (1) automatic assessment of a child's reading level, (2) oral feedback to a child at the phoneme, syllable or word level, and (3) tracking where a child is reading, for automated screen advancement or for direct feedback to the child. In general, the presented tools work in a satisfactory way, including for children with known reading disabilities.

Key words: reading tutor, computer-assisted language learning (CALL).

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1 1 Introduction

For a child with reading difficulties, daily reading practice and individualised 2 support is necessary. However, due to practical limitations (e.g. in Flemish 3 regular elementary schools only one teacher is in charge of a group of twenty 4 to thirty students) and federal law restrictions (e.g. only a limited amount of individual reading therapy is covered by the national health care system), it is often difficult to provide the child with sufficient practice and support. Therefore, a fully automated reading tutor, able to track the child's reading 8 progress and to accurately detect reading errors on the one hand, and able g to act as a fluent reading model (to read aloud for the child, read along with 10 the child etc.) and to give adequate personalised feedback on the other hand, 11 would be beneficial. 12

This paper discusses our efforts to develop an automated reading tutor for Dutch. The development of such a reading tutor is one of the aims of the SPACE project's educational part (SPACE is the acronym for SPeech Algorithms for Clinical and Educational applications). The idea is to improve speech technology so that both the speech recogniser and the speech synthesiser can accomplish the reading tutor tasks described above. More information on the SPACE project can be found on its website¹.

In the literature, many systems for CALL (computer-assisted language learn-20 ing) have been described that incorporate language and speech technology. 21 However, it can be concluded from the proceedings of recent workshops on 22 the topic (e.g. the 2007 SLaTE workshop on Speech and Language Technol-23 ogy in Education), that a clear majority of these systems focus on second 24 language learning adult users. Some examples of these systems are described 25 in Probst et al. (2002); Neri et al. (2006); Abdou et al. (2006) and D'Mello 26 et al. (2007). 27

Literature on CALL systems for children, including reading tutors, is more 28 scarce, especially papers on systems that have been evaluated in practice on 29 children in general, and on children with reading difficulties in particular. 30 One important reason for this is that the development of CALL systems for 31 children, especially the speech recognition and synthesis modules in it, is a 32 very challenging task due to reading-related and child-related development 33 processes. For example, the awareness of young children of phonetic processes 34 (or linguistic processes in general) is rather limited. Also, due to a child's 35 variable maturation, articulatory competencies differ and due to variable word 36 decoding skills, oral reading of inexperienced readers or readers with reading 37 disabilities can be fraught with oral reading errors. In the past decade, several 38

¹ SPACE website: http://www.esat.kuleuven.be/psi/spraak/projects/SPACE

³⁹ projects on the development of CALL systems were started, as described e.g.

 $_{40}$ in Hagen et al. (2007); Banerjee et al. (2003); Black et al. (2007); Eskenazi

and Pelton (2002); Russell et al. (2000) and Adams (2006).

This paper is organised as follows. Section 2 gives a description of the synthesis (section 2.1) and recognition (section 2.2) modules. Section 3 presents three reading tutor tools: successively the automatic reading level assessment (section 3.1), the oral feedback by synthesis (section 3.2), and the reading tracker (section 3.3) are discussed and evaluated. Finally, in section 4 our conclusions and directions for future work are given.

⁴⁸ 2 Description of the synthesis and recognition systems

⁴⁹ This section discusses the dedicated speech synthesis and recognition modules
⁵⁰ which are integrated into our reading tutor. The main modules of the reading
⁵¹ tutor concern:

- Management of the reading tasks, to define each task and the possible use
 of synthesis and recognition in it.
- Management of the student, to define which student should do what tasks.
- Management of the recordings, including diagnostic tools for the supervisor.
- $_{56}~$ $\bullet~$ Making of the recordings, which allows the student to do the tasks.

The reading tutor was mainly used (1) to record the Chorec database (see section 3.1), which consists of recordings of reading tasks in which the synthesis and recognition modules were *not* used, and (2) to evaluate the use of the synthesis and recognition modules in remedial reading tasks. The remainder of this section details both modules.

62 2.1 Speech synthesis system

63 2.1.1 The synthesiser

Corpus-based concatenative speech synthesis (e.g. Hunt and Black, 1996; Chu 64 et al., 2003; Clark et al., 2007) is the mainstream way to synthesise speech. In 65 such synthesisers, a large speech database is first segmented into small units. 66 To synthesise an input text, the best combination of speech units is selected 67 from the database to match the utterance, based on the sum of weighted 68 cost functions. The selected unit sequence is then concatenated to generate 69 the synthesis. In the SPACE project, the database of the speech synthesiser 70 contains recordings of an early-middle-aged, female, native Flemish speaker. 71

She has a pleasant voice, appropriate for children, who are the target popu-72 lation of the reading tutor. If necessary, new voices can be created later by 73 recording other speakers, as the synthesiser is data-driven. Alternatively, new 74 voices can be created through voice conversion techniques. Our current speech 75 database contains about 3 hours of recordings. Besides a full Dutch diphone 76 set (which serves as the last resort), the recordings mainly consist of graded 77 Dutch story material, as this suits the application. The database has been seg-78 mented using the forced aligner described in Demuynck et al. (2004). A unit 79 selection synthesiser has two parts: a language-dependent front-end providing 80 text analysis, and a language-independent back-end providing unit selection. 81 In our case, text analysis is performed by an adapted version of the front-82 end of the Dutch diphone synthesiser, NeXTeNS (Kerkhoff and Marsi, 2002). 83 Three main changes were implemented: 84

• The lexicon is adapted in order to match Flemish pronunciation.

• The post-lexical rules are not used, so as to match the labeling of the speech database.

Besides silences between phrases, silences between words within a phrase can also be predicted. Training is performed on the segmentation and labeling of the speech database, instead of manually labeling the utterances. Silences are predicted using memory-based machine learning techniques (Daelemans and Van den Bosch, 2005). Features used by the memory-based learner include part of speech, word identity, and punctuation before and after words.

Actually, our synthesis system is a combination of four different synthesisers 95 under the same framework: (a) a diphone synthesiser, (b) a unit selection 96 synthesiser using uniform units (diphones or monophones), (c) a hierarchical 97 synthesiser, and (d) a novel non-uniform unit synthesiser primarily looking 98 for the longest possible chunks. The front-end is shared by all synthesisers. 99 With the last two synthesisers, we aimed at obtaining higher quality than 100 state-of-the-art, and at capturing the required natural property existing in 101 the speech corpus by maximising the mean unit length in syntheses. Both 102 words and full utterances can be synthesised with our synthesis system. The 103 hierarchical synthesiser has been implemented with three levels: phrase, word 104 and diphone. For each input utterance, it first looks for units at the phrase 105 level. If it fails for some part of an utterance or the whole of it, it will back 106 off to the next level and search again for the missing parts. As all Dutch 107 diphones are in the inventory, each utterance can be completed. For the fourth 108 and novel selection algorithm, long non-uniform units are selected from the 109 speech database (Latacz et al., 2007). In brief, these non-uniform units could 110 represent any sequence of diphones so that units as long as syllables, words 111 and beyond could be the target. The best unit sequence is selected according 112 to target and join costs, which can be based on symbolic and/or acoustic 113 features. The join costs measure how smooth the transition between candidate 114

units is. Differences in spectrum, pitch and energy are taken into account. The 115 target costs determine how well a unit matches its symbolic target description. 116 The target is described in terms of linguistic features like syllable structure, 117 lexical stress, and phonemic and syllabic contexts. Synthesising full utterances 118 is more difficult than synthesising single words because phrase breaks could 119 occur between words and the prosody should be more complex and variable. 120 Prosody is not predicted explicitly but is obtained through symbolic features. 121 In addition to the features mentioned above, symbolic features such as syllable 122 accent, part of speech, the position in the utterance and the phrase, and the 123 number of syllables to the next and the previous accent, stress, and phrase 124 breaks are also used for synthesising utterances. 125

As the synthesiser serves partly to model and demonstrate for the child, we 126 strive to achieve high intelligibility. Firstly, we use a speech database contain-127 ing the same type of material as required for the application, namely stories for 128 children, because the quality of the synthesised speech of a unit selection syn-129 thesiser is known to be better this way than if generic material is used (Black 130 and Lenzo, 2001). By doing so, the synthesiser is optimised for the application 131 and the target population. Secondly, we use a novel algorithm, hierarchical 132 synthesis, for the synthesiser. As it searches for longer chunks for synthesis, 133 this should raise intelligibility as well. Thirdly, in order to make it easier for 134 the child to understand synthesised speech and to make sure that the child 135 can read along with synthesised speech, the synthesis speech rate must not 136 be too high. The synthesis speech rate can be adjusted online and, if needed, 137 short pauses can be inserted between consecutive words, in order to achieve 138 an even slower speech rate but with lower chance of creating artifacts. The 139 length of these pauses can also be adjusted. For illustration purposes, some 140 audio samples of synthesised words are available on our website². 141

142 2.1.2 Phoneme-by-phoneme and syllable-by-syllable synthesis modes

Usually, existing speech synthesisers provide a speaking style corresponding 143 to fluently read text. In contrast, speech therapists or teachers use differ-144 ent speaking styles when interacting with their patients. Additional speak-145 ing styles or reading modes increase the effectiveness of the reading tutor, as 146 demonstrated in Heiner et al. (2004). Both phoneme-by-phoneme and syllable-147 by-syllable speech are needed for modelling and for giving feedback. Two types 148 of syllabified speech are considered, with isolated or lengthened connected syl-149 lables. The latter is needed for assisting more advanced readers to build up 150 their fluency and reading speed. 151

 $^{^2 \ {\}rm See \ http://www.etro.vub.ac.be/Research/DSSP/Demo/SpeechCommunication1.htm}$

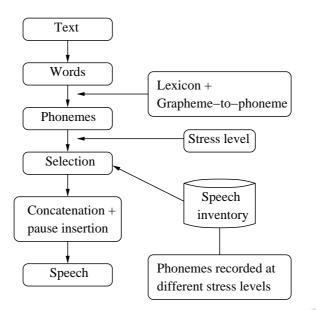


Fig. 1. Overview of phoneme-by-phoneme mode synthesis (Latacz et al., 2006)

¹⁵² *Phoneme-by-phoneme mode.*

In most current speech synthesisers, orthographic spelling mode, or letter-byletter spelling, is implemented. A phoneme-by-phoneme mode which allows stressing/emphasis is, however, more useful for training people with reading disabilities. In this mode, each single word is pronounced phoneme by phoneme. If necessary, a phoneme can be pronounced with stress or emphasis to attract the attention of the child to this particular phoneme. Note that stress here does not mean lexical stress.

An overview of the phoneme-by-phoneme mode synthesis is given in figure 1. Phonemes of the same stress level were recorded with similar pitches, speech rates and loudness levels to obtain natural-sounding synthesised speech. There are two different stress levels to choose from, as we recorded each Dutch phoneme from the speaker in two versions: with stress and without stress. No signal processing is involved.

The input text is processed into a list of words. Words are converted into a 166 stream of phonemes using a lexicon and grapheme-to-phoneme conversion. The 167 appropriate phonemes with their associated stress-levels are then selected from 168 a speech inventory and concatenated with a silence in between. Utterances 169 can then be spelled phoneme by phoneme. As expected, the quality of the 170 synthesised speech of this mode is found to be very high. The domain could 171 be extended in order to synthesise feedback like not /h a t / but /h a d, which 172 is straightforward to implement. 173

174 Syllable-by-syllable mode.

The purpose of this reading mode is to synthesise speech as either isolated or lengthened connected syllables. To synthesise speech in isolated syllables,

silences are inserted between neighbouring syllables by analysing the input
text. The output synthesis is then syllabified. As for synthesising lengthened
connected syllables, pre-synthesised speech is stretched (Latacz et al., 2006).

180 2.2 Speech recognition system

The task of the speech recognition system in a reading tutor seems to be 181 easy as the words or sentences that should be read, are known. But the child 182 will not read everything correctly, and it is difficult to predict what the child 183 will say exactly: he/she may even give comments that are not related to the 184 reading task. Therefore, a recogniser set-up was adopted that is very similar 185 to a recognition system which we use for large-vocabulary continuous speech. 186 This section describes the acoustic modelling, the search engine(s) and the 187 language models involved in the system. 188

The acoustic modelling is based on a 22-hour read speech database in Dutch, 189 which is different from the databases we used for the experiments below in 190 section 3. It contains recordings of continuous sentences read or spoken flu-191 ently by children aged between 5 and 11 years. Cross-word context-dependent 192 acoustic models were estimated with 1400 tied Hidden Markov Model (HMM) 193 states and 16000 tied Gaussian distributions in total. A straightforward sig-194 nal processing scheme based on the Mel-spectrum was adhered to, including 195 cepstral mean subtraction, discriminant analysis and Vocal Tract Length Nor-196 malisation (VTLN). As we are interested in tracking where a child is read-197 ing, we developed a VTLN system that does not introduce latency in the 198 pre-processing. In the estimation of the warping factor in the VTLN system, 199 latency (or the use of an initial recording for the estimation) could be avoided 200 by using an adaptive warping factor estimation. This way, the only latency 201 in our pre-processing is due to taking first and second order time derivatives, 202 which results in a latency of 3 frames (30 msec). 203

For the decoding of the speech, a recognition system architecture with two layers was adopted, as depicted in figure 2. This architecture can also be used for other recognition tasks. It was, for instance, applied successfully in largevocabulary continuous speech recognition. This recognition system is discussed in detail in Demuynck et al. (2006).

In the first layer, a task-independent phoneme recogniser generates a phoneme lattice. The phoneme recogniser is based on the acoustic modelling detailed above, and on a trigram phoneme sequence model estimated from a Dutch database with correctly read sentences.

²¹³ In the second layer, the task-dependent information is modelled. As the sen-²¹⁴ tence that should be read is known in a reading tutor, we opted for a finite-

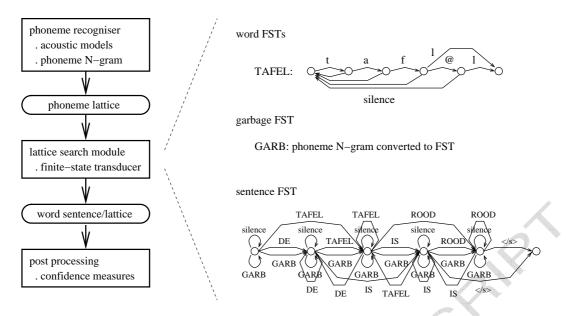


Fig. 2. Recognition system architecture with 2 layers (Duchateau et al., 2006): a phoneme recogniser and an FST-based word recogniser

state transducer (FST) to produce a detailed model for the speech to be 215 expected from the child. The FST used is a composed FST: the word FSTs 216 (top right in figure 2) and the garbage FST (middle right) are inserted at the 217 right places in the sentence FST (bottom right). The Dutch sentence in the 218 example is *De tafel is rood* [The table is red]. The search engine in the second 219 layer turns the phoneme lattice into a word level recognition result. This result 220 may be a lattice that can be used in further processing. In the experiments in 221 this paper, the recognition results in the best path through the sentence FST, 222 as this allows detection of reading errors. More details on this recognition sys-223 tem architecture and its advantages, and on the VTLN system in the acoustic 224 modelling can be found in Duchateau et al. (2006). 225

Currently, we use this architecture with 2 layers for the detection of reading 226 errors only. In order to provide low-latency feedback when tracking where a 227 child is reading, a set-up with one layer was preferred to the system with two 228 layers presented above. It is possible to implement feedback for tracking in the 229 system with two layers, but the intermediate representation with phoneme arcs 230 in the lattice will produce additional latency. The set-up with one layer is based 231 on the same search engine and the same acoustic models as the first layer in the 232 set-up with two layers. The difference is in the language model: the FST is used 233 instead of the trigram phoneme sequence model. Every 150 msec, the search 234 engine infers the word in the sentence with the highest probability (for being 235 spoken) at that point in time from the different hypotheses in the search, and 236 sends this information to the reading tutor. This feedback frequency (once 237 every 150 msec) seemed to be fine in practice. It can be decreased, but a 238 high frequency (e.g. once per frame) will slow down the recognition system 239 noticeably. It should be noted that in the reading tutor, there is additional, 240

not negligible latency due to data transfer (audio, feedback) between modules,
screen generation, handling and plotting (the screens with the words to be
read), and even the refresh rate of the computer screen.

²⁴⁴ 3 Evaluation of the diagnostic and remedial tools

In this section, we discuss three diagnostic and remedial tools: (1) the automatic assessment of a child's reading level, (2) the use of synthesis for oral feedback, and (3) the tracking of the child's reading for automated screen advancement and for visual feedback.

249 3.1 Automatic assessment of children's reading level

Early identification of children with reading disabilities in primary school is a major concern as their overall academic development depends heavily on it. Automatic reading level assessment may help in this task as a form of screening, so that speech therapists can have time to provide both a more detailed assessment and adequate intervention for children with (according to the automatic assessment) a low reading level.

256 3.1.1 Experimental set-up

In Duchateau et al. (2007), we proposed a baseline automatic assessment sys-257 tem. This assessment is based on a reading test with 40 isolated words. The 258 score that expresses the reading performance of a child is defined as the total 250 time needed to read the 40 words divided by the number of correctly read 260 words. Since timing is known from the recording, we only need to know, for 261 every word, whether it was read correctly, to deduce a score for an individual. 262 Therefore, a human score can be determined from a manual annotation, while 263 an automatic score is based on a speech recognition system. Based on these 264 scores, each of the children in a particular grade is classified into one of 5 265 performance groups³. For more background on this scoring and classification 266 method, used in schools in Flanders, the reader is referred to Duchateau et al. 267 (2007).268

³ In the Netherlands and Flanders, CITO (Central Institute for Test Development) introduced the use of 5 performance groups of unequal sizes: best performing 25%, above average performing 25%, below average performing 25%, far below average performing 15%, and worst performing 10%.

The experiments are based on the Chorec database (described in Cleuren 269 et al., 2008), which contains reading sessions (of both isolated words and 270 stories) from 400 children, including children with known reading disabilities. 271 We selected the 3 real word reading tasks for the experiments: one task with 272 40 1-syllable words, one with 40 2-syllable words, and one with 40 3- and 4-273 syllable words. Previous experiments (see Duchateau et al., 2007) showed that 274 the use of tasks with (non-existent) pseudowords resulted in worse agreements 275 for classification. Each real word reading task was read once by each of the 276 children, however some recordings are lacking, for instance because the task 277 was too difficult for that child. For grades 2, 3 and 4, the Chorec database 278 contains about 75 recordings per real word reading task. For grade 1, this 279 number is 55, 32 and 9 only for the three tasks respectively. Therefore, we will 280 not report classification results for the 3- and 4-syllable word task for grade 1. 281

To automatically decide if a word was read correctly, we used the recognition system with 2 layers described in section 2.2. Since, by definition, a word is read correctly when the child reads it correctly at his/her final attempt, we can easily tag a word as read correctly or not by inspecting the end of the best path through the sentence FST (see figure 2), which is the result of the recogniser. If the best path ends in the word FST, the word is tagged as read correctly, if it ends in the garbage FST, the word is tagged as read incorrectly.

289 3.1.2 Experimental results

²⁹⁰ Improvements over the baseline.

In the baseline, a word recognised as being read correctly contributes one in 291 the score calculation. But the recogniser is not always correct, so we improved 292 on that by contributing only the probability that the word is really read cor-293 rectly given that it was recognised as correct. This task-dependent probability 294 is estimated from the Chorec data. Similarly, for words recognised as read 295 wrongly, we contribute the probability for a false alarm given that the word is 296 recognised as wrong (rather than contributing *zero* as in the baseline). In the 297 result tables, we call this system *general probabilities*. 298

Furthermore, we found that these probabilities depend on the width of the 290 phoneme lattice that is generated by the first pass of the recogniser (more 300 precisely, we use the average phoneme lattice width over the final attempt 301 by the child for that word). This dependency is shown in figure 3 for the 1-302 syllable task read by the grade 3 children. This is not surprising as this infor-303 mation source is also used in typical confidence measures in large-vocabulary 304 recognisers, either explicitly as in Duchateau et al. (2002) or implicitly e.g. 305 by using posterior probabilities in lattices. In practice, we divided the range 306 of the phoneme lattice width into 7 bins and estimated task-dependent (not 307 word-dependent) probabilities for each bin. We call this system *lattice-width*-308

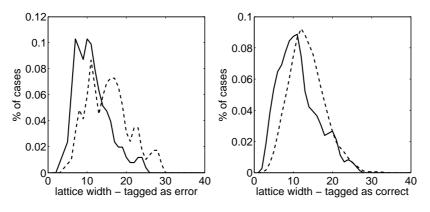


Fig. 3. Distribution of words annotated in Chorec as wrong (solid line) and correct (dashed line) as a function of the lattice width. The figure to the left is for words tagged as wrong by the recogniser, the one to the right is for words tagged as correct.

dependent probabilities. Note that in order to calculate the score of a particular
child, all of the above probabilities are estimated on the data from the other
children only, to avoid a bias.

The results of the reading level assessment experiments are given in table 1. 312 For each grade, for the three tasks and for the three classifiers, the agreement 313 (linearly weighted Cohen's Kappa⁴) with the reference human classification is 314 given, and also the percentage of correctly classified children. We can see that 315 the agreements are typically over 0.8 (known as *almost perfect*). Moreover, 316 wrongly classified children can be put into a neighbouring performance group 317 in all cases. Given the results in the table, we can conclude that there is a 318 significant improvement from the baseline to the systems with probabilities. 319 The systems with probabilities perform equally on average. The value of the 320 added information in the system with lattice-width-dependent probabilities 321 seems to be too small to improve the classification. 322

323 Human-human vs. human-machine agreements.

One third of the Chorec database is annotated a second and third time, by 324 different annotators (the aim being the assessment of inter-annotator agree-325 ments). Annotators may disagree if a word has been read correctly because 326 some decisions are disputable and because annotations are never error-free. 327 Therefore, based on the additional annotations, other human classifications 328 can be made. Comparing these with the (in fact arbitrarily chosen) reference 329 human classification results in human-human agreements on the classification 330 task. 331

In table 2, the average agreement (and the percentage correct) between the 2 new human classifiers and the reference are compared with the agreements between the automatic classifiers and the reference. As classification of the

⁴ See e.g. http://faculty.vassar.edu/lowry/kappaexp.html

Grade 1	1-syllable	2-syllable	3+4-syll.
baseline	0.79/73%	0.72/63%	- / -
general probs.	0.81/76%	0.77/69%	- / -
lattice-width-dep.	0.84/80%	0.70/63%	- / -
Grade 2	1-syllable	2-syllable	3+4-syll.
baseline	0.82/74%	0.90/85%	0.85/77%
general probs.	0.83/76%	0.91/88%	0.89/84%
lattice-width-dep.	0.86/80%	0.94/91%	0.85/79%
Grade 3	1-syllable	2-syllable	3+4-syll.
baseline	0.85/79%	0.74/70%	0.81/75%
general probs.	0.93/92%	0.89/86%	0.89/86%
lattice-width-dep.	0.93/90%	0.85/82%	0.89/86%
Grade 4	1-syllable	2-syllable	3+4-syll.
baseline	0.85/80%	0.87/82%	0.80/72%
general probs.	0.88/84%	0.95/93%	0.89/84%
lattice-width-dep.	0.86/81%	0.93/90%	0.92/88%

Table 1

Evaluation of the proposed automatic classifiers for the different grades and reading tasks. Agreement (Kappa value) and percentage of correctly classified children given.

		1-syllable	2-syllable	3+4-syll.	
human (avera	uge) (0.94/92%	0.92/88%	0.93/90%	
baseline	(0.91/88%	0.90/88%	0.88/84%	
general probs	. (0.94/91%	0.90/85%	0.90/86%	
lattice-width-	dep. (0.95/92%	0.92/88%	0.86/80%	

Table 2

Comparison of human-human and human-machine agreements. Kappa value and percentage of correctly classified children given.

children per grade based on only one third of the recordings would lead to results with a high variance, we decided to classify all children from grades 1 to 4 together. From the table we can conclude that the human-machine agreements obtained equal the human-human agreements. Only in the case of the 3- and 4-syllable word task, the human-machine agreement is slightly, but insignificantly, worse.

341 3.2 Synthesis for oral feedback

One of the reading tutor tasks is inspired by the strategy of a human reading 342 tutor (a teacher or a clinician) to provide feedback and assistance while a 343 child is reading aloud and struggles or makes a mistake. Feedback has been 344 shown to be of great importance for the development of reading for both 345 children with and without reading difficulties (e.g. McCoy and Pany, 1986; 346 Pany and McCov, 1988; Perkins, 1988; Spaai et al., 1991; Wise and Olson, 347 1998). Since a beginning or struggling reader who makes a reading mistake 348 has great difficulties correcting himself or herself, feedback should be provided 349 by someone else. Therefore, the role of an intervening human tutor has always 350 been indispensable for children with reading difficulties. As MacArthur et al. 351 (2001) discussed, a computerised reading tutor could also be well suited to 352 provide feedback and decoding assistance to a struggling reader by means of 353 digitised (recorded) or synthesised speech, and the ability to simultaneously 354 highlight words or word parts. 355

In the SPACE project, synthesised speech is used to provide three different 356 kinds of oral corrective feedback of which the effectiveness has been proven in 357 the literature: whole-word-feedback, syllable-by-syllable feedback, and phoneme-358 by-phoneme feedback (e.g. McCoy and Pany, 1986; Perkins, 1988; Spaai et al., 350 1991; Wise and Olson, 1998). With respect to the first type of feedback, the 360 computerised reading tutor supplies the child with the whole word whenever 361 an error is made against that word (e.g. *mother*). The second and third types 362 of feedback concern the provision of segmentation cues by segmenting the er-363 roneously read word into its constituent syllables (e.g. *mo-ther*) or phonemes 364 (e.g. *m-o-th-e-r*). Immediately following the feedback presented by the read-365 ing tutor, the child is asked to read or reread the word. If the word is again 366 not read without any reading error, feedback is given again until the child 367 succeeds in decoding the word correctly (with a maximum of three feedback 368 prompts for any particular word). During feedback, the word of interest is 369 highlighted in the text. After the feedback has been given, the next word to 370 read is underlined in order to indicate to the child where to continue his/her 371 reading. 372

Additionally, the SPACE project has made an effort to build a synthesiser that is able to emphasise particular phonemes in phoneme-by-phoneme feedback. Inspiration for this feature comes from reading therapy experience that shows a tendency to emphasise the wrongly read phoneme in a word. For example, if a child has to read the word *wood* but reads the word *mood* instead, the human tutor tends to overemphasise the phoneme /w/ in the segmental (phonemeby-phoneme) feedback presented to the child.

³⁸⁰ To evaluate the reading tutor's speech synthesis abilities, an intervention study

was carried out in a group of ten Flemish elementary school children with 381 reading difficulties. During a period of four weeks, each child received twenty 382 minutes of computerised reading intervention on each school day. In each read-383 ing session, the child read instructional-level story material that was presented 384 paragraph by paragraph on a touch screen connected to a laptop computer. 385 Whenever the child experienced difficulties in decoding a particular word, help 386 could be asked for by touching that word on the screen. If the child did not 387 ask for help but did not succeed in reading the word correctly, feedback was 388 automatically given. Although no automatic speech recognition was used yet 380 in the presented study, the children were told that the computer could really 390 listen to them reading aloud. In reality, a human listener, *hidden* behind the 391 large touch screen, controlled the feedback supply in case of reading errors. 392

From this study, based on the different opinions of the three examiners in-393 volved, and based on the lack of reaction with respect to this matter from the 394 children that exercised with the reading tutor, we conclude that the speech 395 synthesis quality was good for all three of the feedback types: feedback sounded 396 natural, and was clearly audible and well understandable. Children got quickly 39 used to the reading tutor's voice and were very understanding with respect 398 to the reading tutor's occasional mistakes (e.g. giving feedback although the 399 word was decoded correctly) that were introduced by the human listener to 400 emulate a computer's behaviour. 401

However, with respect to the phoneme-by-phoneme feedback mode, some con-402 siderations for future improvements should be taken into account, for in-403 stance concerning the progressive and regressive assimilation processes in 404 Dutch. These processes imply that a phoneme takes over the characteristics of 405 the preceding (progressive assimilation) or following (regressive assimilation) 406 phoneme in a word or a sentence. To obtain correctly pronounced whole-word 407 and syllable-by-syllable feedback, it is important that these processes are ac-408 counted for by the speech synthesiser. But when synthesising phoneme-by-409 phoneme feedback, these processes should be neglected and phonemes should 410 be produced as if they were standing alone. For example: in the Dutch word 411 zakdoek [handkerchief], the phoneme /k/ before the /d/ becomes voiced (/zAg-412 duk/). Nevertheless, when synthesising phoneme-by-phoneme feedback for this 413 word, that phoneme needs to remain voiceless (/z/-/A/-/k/-/d/-/u/-/k/). 414

The situation is different with respect to the more specific phenomenon of *final* 415 *devoicing*, where a voiced phoneme in a word becomes voiceless at the end of 416 the word when followed by a pause. When synthesising phoneme-by-phoneme 417 feedback for such a word, the phoneme at the end of the word needs to remain 418 voiceless. For example, in the Dutch word *hond* [dog], the voiced phoneme 419 d/d becomes voiceless because it is placed at the end of the word: *hond* is 420 pronounced as /hOnt/, not as /hOnd/. The phoneme-by-phoneme feedback 421 should be /h/-/O/-/n/-/t/, keeping the final devoiced consonant, not altering 422

⁴²³ it in the way described in the previous paragraph.

Another valuable conclusion inferred from the intervention study, is that em-424 phasis on the wrongly decoded phoneme does not seem to be feasible in every 425 word under any circumstance. Although a more detailed observational study 426 is recommended to detect the optimal conditions for specific phoneme empha-427 sis, some general conclusions can already be made. The first conclusion is that 428 specific phoneme emphasis does not feel natural if the child makes multiple 429 errors within one word. Only for words in which the child makes an error on 430 only one phoneme, a human tutor would consider to emphasise that phoneme 431 when giving feedback to the child. Another observation is that emphasising a 432 particular phoneme seems to be most effective for simple, monosyllabic words 433 (e.g. when the child reads wood for mood, or mad for map). For example, if the 434 child makes an error on the word *handkerchief*, it is not very helpful for the 435 child to emphasise the one phoneme that has not been decoded correctly. How-436 ever, for such long words, specific phoneme feedback seems to sound natural 437 again when the error falls on the first phoneme of the word. 438

439 3.3 Tracking where the child is reading

In an automated reading tutor, it is also important to track where the child 440 is reading so that the progress through the reading task is known. As ex-441 plained in section 2.2, the recognition system therefore provides the reading 442 tutor with the current position (the most probable position according to the 443 hypotheses in the search engine) in the FST that models the sentence being 444 read. This tracker can be used for diagnostic and for remedial purposes. On 445 the one hand, the tracker will be used for advancing automatically from one 446 screen to the next in reading tasks that are presented on consecutive screens. 447 On the other hand, the tracker can be used for generating feedback to the 448 child, for instance, by highlighting the word he/she should read. This section 449 presents our practical tests on children with known reading disabilities using 450 the reading tutor supported by automatic tracking, and the improvements to 451 our system based on the tests. 452

453 3.3.1 Automated screen advancement

To evaluate the automated screen advancement, 8 reading disabled children were asked to read a word reading exercise (7 exercises in total) or a story (2 in total). The selected reading tasks were *difficult* compared to the child's reading level. The word reading tasks consist of 40 single words presented one by one on the screen, the stories are presented on 4 or 5 consecutive screens. To prevent the children from getting confused when the tracker was making

a mistake, they were told that even a computer can make mistakes, and that 460 they did not need to pay attention to the computer's possible mishearings. 461 In total, the examiner had to intervene twice by reading the word herself, 462 in 2 word reading exercises read by 2 different children. In 3 out of the 7 463 word reading exercises, the child needed to repeat one word (out of the 40 464 words) to get the tracker to advance to the next word. In 2 other word reading 465 exercises, the child needed to repeat 2 respectively 3 words. For 9 words (from 466 6 different word reading exercises), the system advanced too fast so that the 467 child did not get enough time to try to read that particular word. Automatic 468 screen advancement in the two stories went perfectly. Thus, from this first 469 qualitative evaluation, it became clear that some robustness had to be added 470 to the system. As a result, four timing parameters were introduced to define 471 the behaviour of the automatic screen advancement during a reading exercise: 472

- Minimal time of screen appearance: avoids that the system advances before anyone can read the screen.
- Maximal time of screen appearance: forces the system to advance, so that the system will not get stuck just because the tracker does.
- Amount of time the tracker feedback indicates the child is ready before the tutor really advances to the next screen, typically this is about 1 second.
 Basically, this means that the tutor advances when the child is silent for this amount of time: in this case, the child is supposed not to have another attempt.
- Amount of time the system is waiting between 2 screens, typically half a second. This avoids that the child, out of surprise that the tutor advances to the next screen, still says something that belongs to the previous screen but that will erroneously be interpreted by the tracker as part of the next.

A second qualitative evaluation of this automatic screen advancement option 486 was carried out by getting another 22 reading disabled children read one (and 487 in 2 cases: 2 respectively 3) of the relatively difficult word reading exercises (16 488 in total) or stories (9 in total). Again, they were asked not to pay attention to 489 the computer's possible mishearings. This time, for the word reading exercises, 490 the examiner did not have to intervene once, and no repetition of words was 491 needed in order to get the tracker proceed to the next word. The tracker moved 492 too fast for only one word in one word reading exercise. Automatic screen 493 advancement for all 9 stories went flawlessly. In summary, no real difficulties 494 were encountered. Thus, by using proper values for the timing parameters 495 mentioned above, the overall system for advancing to the next screen seems to 496 work satisfactorily for diagnostic purposes when used in daily school practice. 497

⁴⁹⁸ 3.3.2 Highlighting the word to be read

The feedback provided by the tracker can also be used to visually highlight a 499 word (or words) on the screen. For 2 stories (read by 2 different children), the 500 reading tutor highlighted the word the tracker feedback indicates as the word 501 the child is reading. However, this form of feedback appeared to be useless 502 for reading intervention because the child knows what he/she tries to read at 503 that moment, so the feedback is not needed (in case the tracker is correct) 504 or confusing (in case the tracker is wrong). Therefore, the word which the 505 child *should* be reading, is highlighted. This is implemented by highlighting 506 the word indicated by the tracker's feedback, except in two cases: 507

- On the one hand, if the tracker's feedback points to a word in an earlier part of the sentence (because the child repeats some words, or because the tracker makes an error), the highlighted word does not follow, it can only stick to the same word or advance. Besides maintaining the meaning of the highlighted word (namely that this is the word that *should* be read), this also avoids the situation when the possibly jumpy behaviour of the raw tracker feedback is shown directly on the screen.
- On the other hand, robustness is added to the system by allowing the teacher
 to set a maximum reading speed (in characters per second). If the tracker
 erroneously skips several words, the highlighted word will follow only slowly,
 so that the tracker is able to correct its error.

When providing the altered highlighting feedback to 8 other reading disabled 519 children (9 stories in total), another problem became immediately clear: when 520 a child is silent between two words (while decoding the next word), the tracker 521 indicated the previous word. Because in this case, the next word should be 522 highlighted, the tracker's behaviour needed to be changed. This idea was sup-523 ported by a third evaluation, in which another 10 reading disabled children 524 were asked to read relatively difficult stories supported by highlighting feed-525 back. However, overall, the current feedback system tends to proceed to the 526 next word quite quickly, even if the previous word has not been pronounced 527 correctly or completely. This behaviour is satisfactory for slow, both inte-528 rior/silent and exterior/aloud decoding readers⁵ who need to learn to read 529 faster. For fast and erroneous readers, however, highlighting seems to be of 530 little use as a remedial tool. It may be more useful in this case to indicate 531 words read incorrectly *after* reading: these readers need to be made aware of 532 their errors and need to be forced to read at a slower pace. 533

⁵ At the word recognition level, the slow/accurate-fast/inaccurate dichotomy has been associated with the indirect versus direct word approach (Coltheart, 1978).

534 4 Conclusions and future work

In this paper, we presented several diagnostic and remedial reading tutor tools 535 that are based on speech technology: tools for synthesis in phoneme or syl-536 lable mode, for tracking where the child is reading, and for assessment of 537 the child's reading level. In general, these tools seem to work satisfactorily 538 when evaluated on children, including children with reading disabilities. As 530 for the assessment, which was based on a reading task with only 40 words, we 540 found that a child can be assessed in 5 performance groups equally well by a 541 computer than by a human. The outcome of the extensive evaluation of the 542 remedial tools was dual. On the one hand, as described in detail in this paper, 543 the evaluation resulted in several improvements of the tutor and the speech 544 technology involved, as to make the overall system more robust. On the other 545 hand, the evaluation proved that the presented tools work in practice, in a 546 real school environment and for the target users, children. 547

Future work on the reading tutor includes the development of an automatic quality measure for the synthesised speech, which may, for instance, help the teacher to prepare the exercises in the tutor. Also, the current automatic detection of reading errors needs to be improved as it is insufficient for adequate word-by-word feedback to the child.

Furthermore, one of the planned features of the SPACE reading tutor is synchronised reading, the ability to read along with the child. The reading tutor plays the role of a speech therapist, which sets the reading pace. While reading, the reading speed is maintained, unless the feedback from the recogniser indicates that the child has difficulties to follow the tempo. Then the reading tutor slows down, or falls back to the syllable mode for synthesis.

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